

Phyllis Berry 911 SERVICE MANAGER - LA



>> National Communications System (NCS) Programs

- TSP Telecommunications
 Service Priority Program
- GETS Government Emergency Telecommunications Service Program
- WPS Wireless Priority
 Service Program









>> What is Telecommunications Service Priority Program (TSP)?

Provides priority for provisioning and restoration of *National Security and Emergency Preparedness (NS/EP)* telecommunications services. These are those services that are critical to the maintenance of a state of readiness or the response to and management of any event or crisis which causes or could cause harm to the population.









>> Telecommunications Service Priority (TSP) Program

The TSP program contains two primary and distinctive components:

Restoration

A restoration priority is applied to new or existing telecommunications services to ensure restoration before a non-TSP program user.

Must be requested and assigned <u>before</u> a service outage occurs

Provisioning

A provisioning priority is obtained to facilitate the priority installation of *new* telecommunications services in a shorter than normal interval.

Cannot be used to compensate for inadequate planning



>> Why must we use TSP?

 Telecommunications services for a PSAP are vital in the coordination and response to crisis or emergency situations.









>> Why must we use TSP?

 As a result of hurricanes, floods, earthquake or other types of emergencies, telecommunications service vendors may become overwhelmed with request for new services and/or to restore existing services.



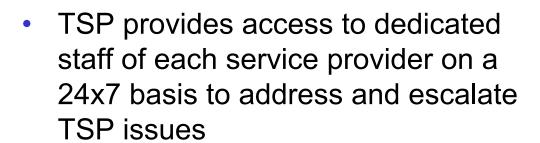






>> How TSP can help PSAPs

- TSP provides a guarantee that a service provider will provide priority provisioning or restoration of critical circuits during a crisis
- TSP is the ONLY service authorized to provide that guarantee under federal law







>> How TSP can help PSAPs

- TSP acts as an FCC-sponsored insurance policy in the event of a crisis
- Service providers are subject to penalties for non-compliance, levied by the FCC





>> How to apply for TSP

 One-Stop Shop Service sponsored by the NCS: (866) 627-2255

Write to:

Manager, National Communications System Attn: OPT 701 South Court House Road Arlington, Virginia 22204-2198

• Telephone: **(703) 607-4933**

Fax: (703) 607-4937

E-mail: tsp@ncs.gov







>> How to apply for TSP

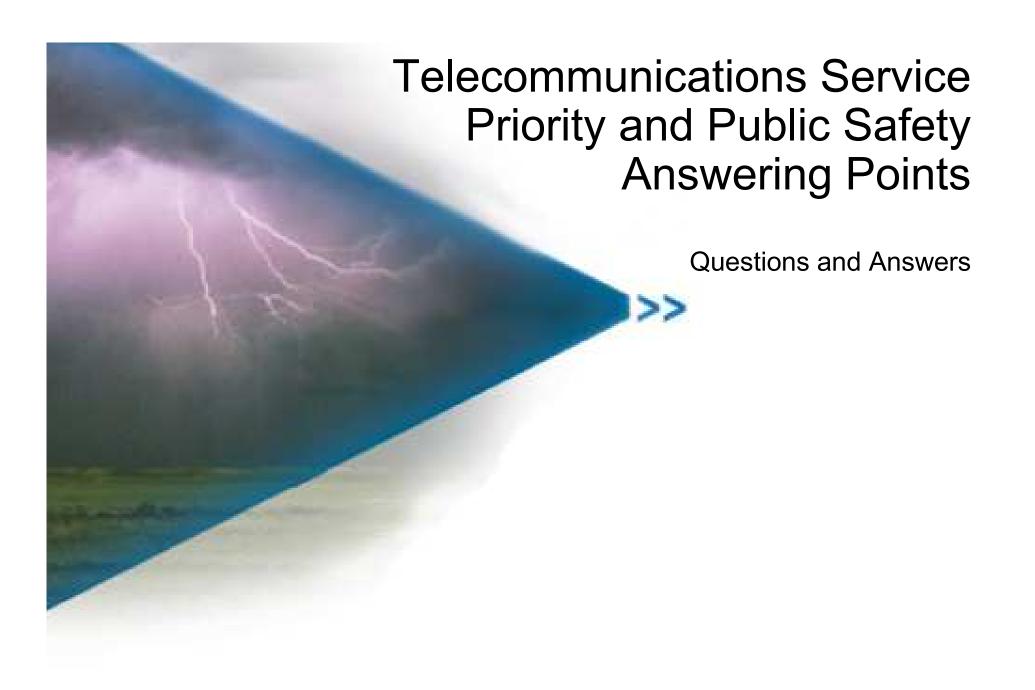
 BellSouth information on the web available at:

http://www.interconnection.bellsouth .com/products/vertical/tsp.html











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>> What is the Government Emergency Telecommunications Service (GETS)?

GETS is a nationwide, priority telecommunications service that provides Emergency Personnel priority access to the local and long distance networks in the event of an emergency.











>> How to apply for GETS

 One-Stop Shop Service sponsored by the NCS: (866) 627-2255

Write to:

Manager, National Communications System Attn: OPT

701 South Court House Road Arlington, Virginia 22204-2198

Telephone: (703) 607-4933

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>> What is the Wireless Priority Service (WPS)?

WPS ensures NS/EP telecommunications availability when wireless networks are experiencing high levels of call blocking.



Access Card and PIN









How to apply for Wireless Priority Service (WPS)

 One-Stop Shop Service sponsored by the NCS: (866) 627-2255

Write to:

Manager, National Communications
System
Attn: OPT

701 South Court House Road Arlington, Virginia 22204-2198

Telephone: (703) 607-4933

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