State of Arizona House of Representatives Forty-eighth Legislature First Regular Session 2007

HOUSE BILL 2608

AN ACT

AMENDING SECTIONS 32-1201, 32-1213 AND 32-1263, ARIZONA REVISED STATUTES; RELATING TO DENTISTRY.

(TEXT OF BILL BEGINS ON NEXT PAGE)

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Be it enacted by the Legislature of the State of Arizona: Section 1. Section 32-1201, Arizona Revised Statutes, is amended to read:

32-1201. <u>Definitions</u>

In this chapter, unless the context otherwise requires:

- 1. "Auxiliary personnel" means all dental assistants, dental technicians, dental x-ray technicians and other persons employed by dentists or firms and businesses providing dental services to dentists.
 - 2. "Board" means the state board of dental examiners.
- 3. "BUSINESS ENTITY" MEANS A BUSINESS ORGANIZATION THAT OFFERS TO THE PUBLIC PROFESSIONAL SERVICES THAT ARE REGULATED BY THE BOARD AND THAT IS ESTABLISHED PURSUANT TO THE LAWS OF ANY STATE OR FOREIGN COUNTRY. UNLESS EXEMPTED PURSUANT TO SECTION 32-1213, SUBSECTION H, BUSINESS ENTITY INCLUDES A SOLE PRACTITIONER, PARTNERSHIP, LIMITED LIABILITY PARTNERSHIP, CORPORATION AND LIMITED LIABILITY COMPANY.
- 3. 4. "Dental assistant" means any person who acts as an assistant to a dentist or a dental hygienist by rendering personal services to a patient that involve close proximity to the patient while the patient is under treatment or observation or undergoing diagnostic procedures.
- 4. 5. "Dental hygienist" means any person licensed and engaged in the general practice of dental hygiene and all related and associated duties, including educational, clinical and therapeutic dental hygiene procedures.
- 5. 6. "Dental incompetence" means lacking in sufficient dentistry knowledge or skills, or both, in that field of dentistry in which the dentist, denturist or dental hygienist concerned engages, to a degree likely to endanger the health of that person's patients.
- 6. 7. "Dental laboratory technician" means any person, other than a licensed dentist, who, pursuant to a written work order of a dentist, fabricates artificial teeth, prosthetic appliances or other mechanical and artificial contrivances designed to correct or alleviate injuries or defects, both developmental and acquired, disorders or deficiencies of the human oral cavity, teeth, investing tissues, maxilla or mandible or adjacent associated structures.
- 7. 8. "Dental x-ray laboratory technician" means any person, other than a licensed dentist, who, pursuant to a written work order of a dentist, performs dental and maxillofacial radiography, including cephalometrics, panoramic and maxillofacial tomography and other dental related non-fluoroscopic diagnostic imaging modalities.
- 8. 9. "Dentistry", "dentist" and "dental" means the general practice of dentistry and all specialties or restricted practices of dentistry.
- 9. 10. "Denturist" means a person practicing denture technology pursuant to article 5 of this chapter.
- $\frac{10}{10}$. "Disciplinary action" means regulatory sanctions that are imposed by the board in combination with, or as an alternative to, revocation or suspension of a license and that may include:

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- (a) Imposition of an administrative penalty in an amount not to exceed two thousand dollars for each violation of this chapter or rules adopted under this chapter.
 - (b) Imposition of restrictions on the scope of practice.
 - (c) Imposition of peer review and professional education requirements.
- (d) Imposition of censure or probation requirements best adapted to protect the public welfare, which may include a requirement for restitution to the patient resulting from violations of this chapter or rules adopted under this chapter.
 - 11. 12. "Irregularities in billing" means:
- (a) Reporting excessive charges for the purpose of obtaining payment not earned.
 - (b) Reporting charges for services not rendered.
- (c) Incorrectly reporting services rendered for the purpose of obtaining payment not earned.
- (d) Abrogating the copayment provisions of a dental insurance contract by waiving all or a part of the copayment from the patient if this results in an excessive or fraudulent charge to a third party.
- (e) Any other practice in billing that results in excessive or fraudulent charges to the patient.
- 12. 13. "Letter of concern" means an advisory letter to notify a licensee that, while the evidence does not warrant disciplinary action, the board believes that the licensee should modify or eliminate certain practices and that continuation of the activities that led to the information being submitted to the board may result in board action against the practitioner's license. A letter of concern is not a disciplinary action. A letter of concern is a public document and may be used in a future disciplinary action.
 - 13. 14. "Licensed" means licensed pursuant to this chapter.
- $\frac{14}{15}$. "Place of practice" means each physical location at which a person licensed pursuant to this chapter performs services subject to this chapter.
- 15. 16. "Primary mailing address" means the address on file with the board and to which official board correspondence, notices or documents are delivered in a manner determined by the board.
- 16. 17. "Recognized dental hygiene school" means a school that has a dental hygiene program with a minimum two academic year curriculum, or the equivalent of four semesters, and that is approved by the board and accredited by the American dental association commission on dental accreditation.
- $\frac{17.}{18.}$ "Recognized dental school" means a dental school accredited by the American dental association commission on dental accreditation.
- 18. 19. "Recognized denturist school" means a denturist school that maintains standards of entrance, study and graduation and that is accredited by the United States department of education or the council on higher education accreditation.

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- 19. 20. "Supervised personnel" means all dental hygienists, dental assistants, dental laboratory technicians, denturists, dental x-ray laboratory technicians and other persons supervised by licensed dentists.
- 20. 21. "Unprofessional conduct" means the following acts, whether occurring in this state or elsewhere:
- (a) Intentional betrayal of a professional confidence or intentional violation of a privileged communication except as either of these may otherwise be required by law. This subdivision does not prevent members of the board from the full and free exchange of information with the licensing and disciplinary boards of other states, territories or districts of the United States or foreign countries, with the Arizona state dental association or any of its component societies or with the dental societies of other states, counties, districts, territories or foreign countries.
- (b) Using controlled substances as defined in section 36-2501, narcotic drugs, dangerous drugs or marijuana as defined in section 13-3401, or hypnotic drugs, including acetylurea derivatives, barbituric acid derivatives, chloral, paraldehyde, phenylhydantoin derivatives, sulfonmethane derivatives or any compounds, mixtures or preparations that may be used for producing hypnotic effects, or alcohol to the extent that it affects the ability of the dentist, denturist or dental hygienist to practice that person's profession.
- (c) Prescribing, dispensing or using drugs for other than accepted dental therapeutic purposes or for other than medically indicated supportive therapy in conjunction with managing a patient's dental needs.
 - (d) Gross malpractice, or repeated acts constituting malpractice.
- (e) Acting or assuming to act as a member of the board if this is not true.
- (f) Procuring or attempting to procure a certificate of the national board of dental examiners or a license to practice dentistry or dental hygiene by fraud or misrepresentation or by knowingly taking advantage of the mistake of another.
- (g) Having professional connection with or lending one's name to an illegal practitioner of dentistry or any of the other healing arts.
- (h) Representing that a manifestly not correctable condition, disease, injury, ailment or infirmity can be permanently corrected, or that a correctable condition, disease, injury, ailment or infirmity can be corrected within a stated time, if this is not true.
- (i) Offering, undertaking or agreeing to correct, cure or treat a condition, disease, injury, ailment or infirmity by a secret means, method, device or instrumentality.
- (j) Refusing to divulge to the board, on reasonable notice and demand, the means, method, device or instrumentality used in the treatment of a condition, disease, injury, ailment or infirmity.
- (k) Giving or receiving, or aiding or abetting the giving or receiving, of rebates, either directly or indirectly.

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- (1) Knowingly making any false or fraudulent statement, written or oral, in connection with the practice of dentistry.
- (m) Refusal, revocation or suspension of a license or any other disciplinary action taken against a dentist by, or the voluntary surrender of a license in lieu of disciplinary action to, any other state, territory, district or country, unless the board finds that this action was not taken for reasons that relate to the person's ability to safely and skillfully practice dentistry or to any act of unprofessional conduct.
- (n) Any conduct or practice that constitutes a danger to the health, welfare or safety of the patient or the public.
- (o) Obtaining a fee by fraud or misrepresentation, or wilfully or intentionally filing a fraudulent claim with a third party for services rendered or to be rendered to a patient.
 - (p) Repeated irregularities in billing.
- (q) Employing unlicensed persons to perform or aiding and abetting unlicensed persons in the performance of work that can be done legally only by licensed persons.
- (r) Practicing dentistry under a false or assumed name in this state, other than as allowed by section 32-1262.
- (s) Wilfully or intentionally causing or permitting supervised personnel or auxiliary personnel operating under the licensee's supervision to commit illegal acts or perform an act or operation other than that permitted under article 4 of this chapter and rules adopted by the board pursuant to section 32-1282.
- (t) Violating or attempting to violate, directly or indirectly, or assisting or abetting the violation of or conspiring to violate any of the provisions of this chapter or any rule adopted by the board.
 - (u) The following advertising practices:
- (i) The publication or circulation, directly or indirectly, of any false, fraudulent or misleading statements concerning the skill, methods or practices of the licensee or of any other person.
- (ii) Advertising in any manner that tends to deceive or defraud the public.
- (v) Failing to dispense drugs and devices in compliance with article $\boldsymbol{6}$ of this chapter.
- (w) Failing to comply with a final board order, including an order of censure or probation.
 - (x) Failing to comply with a board subpoena in a timely manner.
 - (y) Failing or refusing to maintain adequate patient records.
- (z) Failing to allow properly authorized board personnel, on demand, to inspect the place of practice and examine and have access to documents, books, reports and records maintained by the licensee or certificate holder that relate to the dental practice or dentally related activity.

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- (aa) Refusing to submit to a body fluid examination as required through a monitored treatment program or pursuant to a board investigation into a licensee's or certificate holder's alleged substance abuse.
- (bb) Failing to inform a patient of the type of material the dentist will use in the patient's dental filling and the reason why the dentist is using that particular filling.
- (cc) FAILING TO REPORT IN WRITING TO THE BOARD ANY EVIDENCE THAT A DENTIST, DENTURIST OR DENTAL HYGIENIST IS OR MAY BE PROFESSIONALLY INCOMPETENT, IS OR MAY BE GUILTY OF UNPROFESSIONAL CONDUCT OR IS OR MAY BE MENTALLY OR PHYSICALLY UNABLE TO SAFELY ENGAGE IN THE ACTIVITIES OF A DENTIST, DENTURIST OR DENTAL HYGIENIST PURSUANT TO THIS CHAPTER.
 - Sec. 2. Section 32-1213, Arizona Revised Statutes, is amended to read: 32-1213. Business entities; registration; renewal; civil penalty; exceptions
- A. A business entity may not offer dental services pursuant to this chapter unless:
 - 1. The entity is registered with the board pursuant to this section.
- 2. The services are conducted by a dentist licensed pursuant to this chapter.
- B. The business entity must file a registration application on a form provided by the board. The application must include:
 - 1. A description of the entity's services offered to the public.
- 2. The name of each licensee who is authorized and who is responsible for the dental services offered at each office.
 - 3. An application fee prescribed by the board in rule.
- C. A business entity must file a separate registration application for each branch office in this state.
- D. A registration expires one year after the date the board issues the registration. A business entity that wishes to renew a registration must submit an application for renewal as prescribed by the board on an annual basis and not sooner than sixty days and not less than thirty days before the expiration date.
- E. The business entity must notify the board in writing within thirty days after any change:
 - 1. In the entity's name, address or telephone number.
 - 2. In the location of any office.
- 3. Of the licensee who is authorized and who is responsible for the dental services offered at a particular office.
- F. The board may do any of the following pursuant to its disciplinary procedures if an entity violates the board's statutes or rules:
 - 1. Refuse to issue a registration.
 - 2. Suspend or revoke a registration.
- 3. Impose a civil penalty of not more than two thousand dollars for each violation.
 - 4. ENTER A DECREE OF CENSURE.

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- 5. ISSUE AN ORDER PRESCRIBING A PERIOD AND TERMS OF PROBATION THAT IS BEST ADAPTED TO PROTECT THE PUBLIC WELFARE AND THAT MAY INCLUDE A REQUIREMENT FOR RESTITUTION TO THE PATIENT FOR A VIOLATION OF THIS CHAPTER OR RULES ADOPTED PURSUANT TO THIS CHAPTER.
- G. The board shall deposit, pursuant to sections 35-146 and 35-147, civil penalties collected pursuant to this section in the state general fund.
 - H. This section does not apply to:
 - 1. A person who is licensed pursuant to this chapter.
 - 2. Any of the following entities licensed under title 20:
 - (a) A service corporation.
 - (b) An insurer authorized to transact disability insurance.
- (c) A prepaid dental plan organization that does not provide directly for prepaid dental services.
- (d) A health care services organization that does not provide directly for dental services.
- 3. A professional corporation or professional limited liability company formed to engage in the practice of dentistry pursuant to title 10, chapter 20 or title 29, chapter 4, article 11.
- I. A facility that offers dental services to the public by persons licensed under this chapter shall be licensed by the board unless the facility is any of the following:
 - 1. Owned by a licensee.
- 2. Regulated by the federal government or a state, district or territory of the United States.
 - J. Nothing in This section shall be construed to DOES NOT:
- 1. Authorize a licensee in the course of providing dental services for an entity registered pursuant to this section to disregard or interfere with a policy or practice established by the entity for the operation and management of the business.
- 2. Authorize an entity registered pursuant to this section to establish or enforce a business policy or practice that may interfere with the professional judgment of the licensee in providing dental services for the entity or may compromise a licensee's ability to comply with this chapter.
 - Sec. 3. Section 32-1263, Arizona Revised Statutes, is amended to read: 32-1263. <u>Grounds for disciplinary action; definition</u>
- A. The board may invoke disciplinary action against any person licensed under this chapter for any of the following reasons:
 - 1. Unprofessional conduct, as defined in section 32-1201.
- 2. Conviction of a felony or of a misdemeanor involving moral turpitude, in which case the record of conviction or a certified copy is conclusive evidence.
- 3. Physical or mental incompetence to practice $\frac{\text{his profession}}{\text{TO THIS CHAPTER}}$.

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- 4. Violation of or noncompliance with any provision of this chapter or of any rules adopted by the board pursuant to this chapter.
 - 5. Dental incompetence, as defined in section 32-1201.
- B. THE BOARD MAY INVOKE DISCIPLINARY ACTION AGAINST A BUSINESS ENTITY REGISTERED PURSUANT TO THIS CHAPTER FOR UNETHICAL CONDUCT.
- C. FOR THE PURPOSES OF THIS SECTION, "UNETHICAL CONDUCT" MEANS THE FOLLOWING ACTS OCCURRING IN THIS STATE OR ELSEWHERE:
- 1. FAILING TO REPORT IN WRITING TO THE BOARD ANY EVIDENCE THAT A DENTIST, DENTURIST OR DENTAL HYGIENIST IS OR MAY BE PROFESSIONALLY INCOMPETENT, IS OR MAY BE GUILTY OF UNPROFESSIONAL CONDUCT OR IS OR MAY BE MENTALLY OR PHYSICALLY UNABLE TO SAFELY ENGAGE IN THE PERMISSIBLE ACTIVITIES OF A DENTIST, DENTURIST OR DENTAL HYGIENIST.
- 2. OBTAINING OR ATTEMPTING TO OBTAIN A REGISTRATION OR REGISTRATION RENEWAL BY FRAUD OR BY MISREPRESENTATION.
- 3. KNOWINGLY FILING WITH THE BOARD ANY APPLICATION, RENEWAL OR OTHER DOCUMENT THAT CONTAINS FALSE INFORMATION.
- 4. FAILING TO REGISTER OR FAILING TO SUBMIT A RENEWAL REGISTRATION WITH THE BOARD PURSUANT TO SECTION 32-1213.
- 5. FAILING TO PROVIDE THE FOLLOWING PERSONS WITH ACCESS TO ANY PLACE FOR WHICH A REGISTRATION HAS BEEN ISSUED OR FOR WHICH AN APPLICATION FOR A REGISTRATION HAS BEEN SUBMITTED IN ORDER TO CONDUCT A SITE INVESTIGATION, INSPECTION OR AUDIT:
 - (a) THE BOARD OR ITS EMPLOYEES OR AGENTS.
 - (b) AN AUTHORIZED FEDERAL OR STATE OFFICIAL.
 - 6. FRAUDULENTLY CHARGING A FEE FOR A SERVICE.
- 7. FAILING TO NOTIFY THE BOARD OF A CHANGE IN OWNERSHIP, AN ADDITION OR DELETION OF LOCATIONS OR A CHANGE IN THE LIST OF AUTHORIZED LICENSES PURSUANT TO SECTION 32-1213. SUBSECTION E.
- 8. VIOLATING OR FAILING TO COMPLY WITH ANY PROVISION OF THIS CHAPTER OR ANY RULES ADOPTED BY THE BOARD PURSUANT TO THIS CHAPTER.
- 9. FAILING TO COMPLY WITH A FINAL BOARD ORDER, INCLUDING A DECREE OF CENSURE, A PERIOD OR TERM OF PROBATION, A CONSENT AGREEMENT OR A STIPULATION.

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