

ROSS Release Notes


Date: June 17, 2003 (Effective 23:59 Central Time)

Release: 1.2.5.4

Description

The release of ROSS Version 1.2.5.4 corrects minor issues found in version 1.2.5.3. Version 1.2.5.X was the first version that will be utilized by the dispatch community for dispatching nationwide. This document is divided into 2 sections. The Release Notes section provides critical installation information. The Known Issues section summarizes the issues related to items covered in the Release Notes section. For answers to any questions, contact the ROSS Helpdesk at (866) 224-7677.

Release Notes

1. For users that have version 1.2.5.3 installed, no installation is required. The ROSS Application Software will automatically update.
2. For users that have versions previous to version 1.2.5.3 or are having trouble with ROSS starting up or operating correctly, the application should be uninstalled and reinstalled using the following procedures:
 - a. Uninstall ROSS.
 - i. Select 
 - ii. Select Programs, ROSS, UnInstall ROSS
 - b. Go to the ROSS Web Site, (http://ross.nwcg.gov/download_app) and download and install the new version.
 - c. Install the New Version

PLEASE READ – IMPORTANT INFORMATION


For Offices that are using the ROSS Dispatch Module, the Account Managers MUST make sure no users at that office have the role titled “Office Not Dispatching – ROSS” assigned to them. THIS IS CRITICAL. ROSS will not operate in dispatch mode with the role assigned to anyone in the organization.

User Roles

When a user has been added to an organization AND the user has performed work on an incident, the user cannot be removed from the User Accounts screen. The Account Manager should remove the users roles. This is a temporary correction to prevent user documentation from be automatically deleted by the system.

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Pending Request

- When on the CWN tab with the “Local Resources” radio button selected, the local CWN contract resources are displayed AND the CWN resources that the dispatch center has direct access (through the contract) to are displayed. Previous versions only displayed the local CWN resources and not the direct access CWN resources.
- When on the “Other Resources” tab with the “Government Controlled” resources radio button selected, ROSS now displays the Government Resources as well as the “Exclusive Use Contract” resources. Previously, the Exclusive Use Contract resources were not included in the counts.
- When processing Overhead Requests AND the “Available [X]” tab is selected, the  button on the tab now operates correctly. When initially selected, the users will get a dialog box like this example:



Users can enter the Resource Name they are looking for. Global Characters are permitted in the name. A % can be used to look for any single character and a * can be used for many characters. For example:

- Resource Name = Smith, Nancy
 1. User enters “Smith*”, the computer returns “Smith, Bob” and “Smith, Nancy”
 2. User enters “S????,*”, the computer returns “Sonny, Richard”, “Smith, Bob”, and “Smith, Nancy”

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If the user wants to search for specific positions, they should select the “Include Advanced Criteria” checkbox. When doing so, the following appears:

Search Overhead Resources

O-52 - INCIDENT COMMUNICATIONS CNTR

Inclusion: None

Exclusion:

Search Criteria

Resource Name:

Include Advanced Criteria

Advanced Search Criteria

Qualifications

Qualified Resources Only

Qualified As

Category:

Catalog Item:

Alphanumeric NRES Code:

Select Catalog Item

Catalog Item	Alphanumeric NRES Code
END QUALIFICATION	
Not in Catalog (SEE DOCUMENTATION)	
ACCOUNTING TECHNICIAN	ACCT
ADMIN. PAYMENT TEAM LEADER	APTA

Do Not Match Features

Include EFF/AD Resources

Do Not Show CWN Contracted Resources

Trance

No Trance

Trance Acceptable

Trance Required

From this screen, the user may search for “Qualified Resources Only” or resources “Qualified As” a variety of positions (e.g. Crew Bosses and Strike Team Leaders). Users should note

Request Status

- Request Status column has been moved to the default screen that is displayed.
- Users may now add subordinates to group requests that are already filled.
- Users may use a % character in the request number filter to display all requests for a specified category as shown below (thanks to the SW area dispatchers for finding this feature. It works great!):

Request # C - %

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Resource Item

The reported issue where a Resources Home Dispatch could not be changed once the resource had been added to a Roster, dispatched, released, and shown available again has been corrected.

Reports

Modifications to the Resource Order Form have been made:

- The Agency Column was replaced to read Provider Unit-ID and the data changed to read Provider Unit-ID.
- When the Resource assigned is an overhead resource AND the resource is a AD/EFF, the resource assigned name will display the employment status (Emergency Fire Fighter or AD/EFF) after the resource name.
- When the Resource Requested is an overhead resource AND a trainee is acceptable, the printed Resource Request will indicate that a Trainee is acceptable.
- When the Resource Assigned is an overhead resource AND the resource is a trainee, the printed Resource Request will indicate that the assigned Resource is a trainee.
- The date format has been modified to be MM/DD/YYYY.
- The Special Needs field is now printed following Block #12.
- User entered documentation now prints after the Auto-generated documentation.

An example is attached:

Incident / Project Order Number AZ-CNF-000090	RESOURCE ORDER		Initial Date/Time		2. Incident / Project Name				3. Incident / Project Order Number				4. O	
	Overhead		06/17/03 03:23 PM		Aspen				AZ-CNF-000090					
	5. Descriptive Location					6. SEC.	TWN	RNG	Base MDM	8. Incident Base/ Phone Number				9. Ju
	Aspen					2	12S	15E	Gila and Salt R	AZ-SEZ (Dispatch) 520-434-0112 - Exp. Supply, AZ-SEZ (Dispatch) 520-434-0374 - Transportation, AZ-SEZ (Dispatch) 520-434-0675 - CO				10. C SO
11. Aircraft Information														
Bearing	Distance	Base or OMNI	Radio Freq	Type	Contact Name	Freq	Value	Reload Base	Other Aircraft/Hazards					
8	20	TUS	Ground to Ground (Transmit)			Hopkins Repeater	114.80	FHU						
323	54	FHU	Ground to Ground (Transmit)			Bigelow Repeater	110.90							
280	57	CIE	Ground to Ground (Transmit)			Mt. Lemmon Repeater	127.30							
			Air to Air		AIR ATTACK / FIXED WING	127.975								
			Air to Air		HELICOPTERS	119.475								
			Helibase			123.025 - Tucson Local Helicopter	000.00							
			Air Tanker Base Ground Control / Op			123.975 - FHU Tanker Base	000.00							
			Air to Ground			169.150	000.00							
			Repeater			170.525/169.600 - Forest Net Tx/Rx	000.00							
			Repeater			172.275/168.150 - Fire Net Tx/Rx	000.00							
12. Request Number	Ordered Date / Time	From	To	Qty	Resource Requested	Needed Date / Time	Deliver To	From Unit	To Unit	Assign Date / Time	Provider Unit-ID	Resource Assigned	Mob ETD	
O-1	06/17/03 07:06 PM PNT	AZ-SEZ		1	INCIDENT COMMANDER T1	06/18/03 12:00 PM PNT	SABINO HIGH SCHOOL	AZ-SADC	AZ-SEZ	06/18/03 07:06 AM PNT	AZ-SAD	HUMPHREY, LARRY H (AZ-SADC)	06/18/03 07:00 AM PNT	
	Special Needs:	NR: LARRY HUMPHREY SEZ/SAD								Reporting Instructions:				
O-2	06/17/03 07:08 PM PNT	AZ-SEZ		1	INCIDENT COMMANDER-	06/18/03 12:00 PM PNT	SABINO HIGH SCHOOL							
	Special Needs:									Reporting Instructions:				
O-3	06/17/03 07:10 PM PNT	AZ-SEZ		1	SAFETY OFFICER TYPE 1	06/18/03 12:00 PM PNT	SABINO HIGH SCHOOL							
	Special Needs:	NR: PAUL WOMACK GLZ/GNF								Reporting Instructions:				
O-4	06/17/03 07:11 PM PNT	AZ-SEZ		1	SAFETY OFFICER TYPE 1	06/18/03 12:00 PM PNT	SABINO HIGH SCHOOL	AZ-GCZ	AZ-SEZ	06/18/03 10:06 AM MST	AZ-KNF	PRICE, CARY J (AZ-GCZ)	06/18/03 10:30 AM PNT	
	Special Needs:	NR: PETE KAHON GCZ/KNF								Reporting Instructions:				
O-5	06/17/03 07:12 PM PNT	AZ-SEZ		1	SAFETY OFFICER TYPE 1	06/18/03 12:00 PM PNT	SABINO HIGH SCHOOL	NM-GLZ	AZ-SEZ	06/18/03 09:06 AM MST	NM-GNF	BOUCHER, PAUL E (NM-GLZ)	06/18/03 09:35 AM MST	
	Special Needs:	NR: PAUL BOUCHER GLZ/GNF								Reporting Instructions:				