

**IMMUNIZATION REGISTRY TARGETED RESEARCH**  
**Evaluation Of Private Provider Participation In An**  
**Immunization Registry In Washington State**  
**Status Report To CDC/NIP**

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**Collaboration of**  
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**Snohomish County Health District**  
**University of Washington**  
**Washington State Dept. of Health**

**Funded by CDC/NIP**

## **Research Objective**

**What are the most effective ways to both secure & maintain the active participation of private providers in an immunization registry?**

# The Registry

## CHILD Profile:

Child Health Immunization  
Linkages & Development

CHILDWEB Internet interface  
HII partnership

## **Study Design**

**Two observational, cross-sectional studies assessing attributes associated with increased participation & utilization of an immunization registry**

# **Recruitment Study (Participation)**

**Addresses “how to secure private provider participation”**

# **Retention Study (Utilization)**

**Addresses “how to maintain private providers in an immunization registry”**

# **Methods:**

**Statewide focus groups**

**In-depth interviews**

**Follow-up interviews**

**CHILD Profile agreements & utilization reports**

**Health Dept. & local health jurisdictions**

**Census Bureau**

**Labor Dept.**

**State medical organizations**

# Developing The Instrument

## **5 Focus Groups ( n = 47 ):**

**3 Provider Focus & “telefocus” groups  
(n = 29)**

**1 Health Plan “telefocus” group  
(n = 9)**

**1 Registry user “telefocus” group  
(n = 9)**



# **Salient Points**

**Immunization Information - problematic**

**Immunization registries - good idea**

**Widespread participation is key - mandate?**

**Decision depends on cost-benefit analysis  
& registry features**

**Low awareness of CHILD Profile  
& few registry user endorsements**

# **Focus Group Findings**

**Potential predictor variables  
influencing provider recruitment &  
retention:**

**Provider features**

**Practice features**

**Registry features**

**Community features**

# Recruitment Samples

**N = 265** Medical organizations participating in VFC in 3 counties exposed to CHLD Profile Information in 1998

**n = 115** Randomized VFC sites in 3 Counties

**43% =** Sample Target (115/265)

# Retention Sample

**n = 35** Medical organizations contributing data to CHILD Profile in 1998

**N = 41** Total # of medical organizations contributing data to CHILD Profile in 1998

**85%** Sample target (35/41)

# **Recruitment Questionnaire**

## **Exposure To Registry & Decision Status**

**Will participate - Reasons**

**Will not participate - Reasons**

**Deciding - Assessments**

**Not considering - Reasons**

## **No Exposure To Registry**

**Hypothetical Considerations**

# **Recruitment Qx. Cont....**

**Immunization & the community**

**Computer status**

**Recommendations**

**Funding preferences**

**Management preferences**

**Mandates**

# **Retention Questionnaire**

**Immunization & the community**

**Computer status & internal costs**

**CHILD Profile experience & usage**

**Benefits**

**Satisfaction**

**Evaluation & overall opinions**

**Clinic information & participation method**

# **User Group Characteristics-Retention**

**N = 40 CHILD Profile Users**

**N = 29 Users Surveyed (73%)**

**11 non-responders**

**2 not giving shots**

**2 lost staff user/no one in charge**

**1 done in recruitment sample**

**3 too busy**

**3 never responded**

**User Group Characteristics cont....**



**Public 48%**                      **Private 41%**

**Rural 58%**                      **Urban 42%**

**East 14%**            **Central 7%**            **West 59%**

<b>11 Health Dept.</b>	<b>(38%)</b>
<b>9 Private medical organizations</b>	<b>(31%)</b>
<b>6 Community clinics</b>	<b>(20%)</b>
<b>3 Hospital-based clinics</b>	<b>(10%)</b>

## **User Fees & Contracts**

**55% participants contracted (16/29)**

**7 contracted with HII CW**

**9 contracted with CP**

**44% participants not contracted (13/29)**

# Registry Use

	<u>Daily</u>	<u>Weekly</u>	<u>Monthly</u>	<u>Annual</u>
<b>Online</b>	<b>28</b>	<b>24</b>	<b>10</b>	
<b>Batch</b>	<b>3</b>	<b>3</b>	<b>14</b>	<b>7</b>
<b>Web</b>	<b>3</b>	<b>3</b>	<b>3</b>	

# Experience & Usage Section

<u>Registry Attribute</u>	<u>Daily</u>	<u>Weekly</u>	<u>Monthly</u>	<u>Not at all</u>
Entering immunization records	41%	31%	14%	3%
Looking immunization records	35%	38%	7%	3%
Accountability reports	31%			62%
Recommendation screen	21%	17%	7%	38%
Reminder & Recall	3%		7%	72%
Exemption lists				76%

# Benefits (Users)

<b>Registry Features</b>	<b>Beneficial &amp;Very Beneficial</b>	<b>Not &amp; Somewhat Beneficial</b>	<b>DK/NA</b>
<b>Retrieving imm. records</b>	<b>72%</b>	<b>24%</b>	<b>3%</b>
<b>Documenting immunizations</b>	<b>69%</b>	<b>24%</b>	<b>6%</b>
<b>Integrating CP into office</b>	<b>59%</b>	<b>28%</b>	<b>13%</b>
<b>Increasing imm. rates</b>	<b>51%</b>	<b>24%</b>	<b>24%</b>
<b>Reducing missed opportunities</b>	<b>48%</b>	<b>28%</b>	<b>24%</b>
<b>Recommendation screen</b>	<b>38%</b>	<b>34%</b>	<b>27%</b>
<b>Decreasing record keeping</b>	<b>31%</b>	<b>59%</b>	<b>10%</b>
<b>Reminder &amp; Recall notices</b>	<b>10%</b>	<b>41%</b>	<b>48%</b>

# Satisfaction (Users)

	<b>Very Satisfied</b>	<b>Satisfied</b>	<b>Dissatisfied</b>
<b>Product as a whole</b>	<b>28%</b>	<b>52%</b>	<b>21%</b>
<b>Cumulative cost of participating</b>	<b>21%</b>	<b>38%</b>	<b>14%</b>
<b>Your over-all satisfaction</b>	<b>24%</b>	<b>55%</b>	<b>10%</b>

# Evaluation (Users)

	<b>Good to excellent</b>	<b>Fair to Poor</b>	<b>DK/NA</b>
<b>Help Desk support</b>	<b>90%</b>	<b>3%</b>	<b>7%</b>
<b>Ability to impact imm. rates</b>	<b>65%</b>	<b>10%</b>	<b>24%</b>
<b>User-friendliness</b>	<b>59%</b>	<b>41%</b>	
<b>Ease of integrating CP</b>	<b>48%</b>	<b>42%</b>	<b>10%</b>
	<b>10%</b>	<b>69%</b>	<b>21%</b>

## **Participation of other organizations**

<b>Database population</b>	<b>7%</b>	<b>76%</b>	<b>17%</b>
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# **Potential Users -Recruitment**

**N = 267 VFC sites not using CP**

**N = 101 Survey participants (38%)**

## **Yakima County**

**N = 51 potential participants**

**n = 26 (51%) responders**

## **Thurston County**

**N = 30 potential participants**

**n = 10 (33%) responders**

## **King County**

**N = 186 potential participants**

**n = 65 (35%) responders**

# **Potential Users (N = 101)**

**No. Clinic sites 3.7 (mean)**

**No. Providers 3.4 (mean)**

**Rural 33% Urban 66%**

**East WA 4% Cent WA 21% West WA 67%**

<b>Private</b>	<b>88%</b>
<b>Public</b>	<b>4%</b>
<b>Hospital-based clinics</b>	<b>12%</b>
<b>Community clinics</b>	<b>4%</b>

# PC Status (n = 101)

<b>PC Usage</b>	<b>Yes</b>	<b>No</b>
<b>Billing</b>	<b>93%</b>	<b>7%</b>
<b>Word processing</b>	<b>83%</b>	<b>17%</b>
<b>Databases</b>	<b>73%</b>	<b>27%</b>
<b>Scheduling (pts. or staff)</b>	<b>61%</b>	<b>39%</b>
<b>Internet/email</b>	<b>48%</b>	<b>51%</b>
<b>Immunization info. &amp; tracking</b>	<b>29%</b>	<b>70%</b>
<b>Electronic medical records</b>	<b>25%</b>	<b>75%</b>
<b>HEDIS reports</b>	<b>9%</b>	<b>91%</b>

# Reasons to Participate

<b>N = 7</b>	<b>Important To Very Important</b>	<b>Not to Somewhat Important</b>	<b>DK/NA</b>
<b>Impact immunization rates</b>	<b>100%</b>		
<b>Accuracy</b>	<b>100%</b>		
<b>Recommendation screen</b>	<b>100%</b>		<b>100%</b>
<b>Ease in loading historical data</b>	<b>89%</b>		<b>11%</b>
<b>Participation by other organizations</b>	<b>89%</b>		<b>11%</b>
<b>Clinical assessments</b>	<b>89%</b>		<b>11%</b>
<b>Management</b>	<b>88%</b>		<b>12%</b>
	<b>78%</b>		<b>22%</b>

**Ease of integrating into practice**  
**Security & confidentiality**

**78%**

**22%**

## Reasons Not to Participate

<b>N = 13</b>	<b>Important to Very important</b>	<b>Not or Somewhat Important</b>	<b>DK/NA</b>
<b>Integrating into practice</b>	<b>75%</b>	<b>20%</b>	<b>5%</b>
<b>Loading historical data</b>	<b>75%</b>	<b>20%</b>	<b>5%</b>
<b>Accuracy</b>	<b>70%</b>	<b>30%</b>	
<b>Fees</b>	<b>65%</b>	<b>30%</b>	<b>5%</b>
<b>Security &amp; Confidentiality</b>	<b>65%</b>	<b>35%</b>	
<b>Hardware cost</b>	<b>35%</b>	<b>30%</b>	<b>5%</b>
<b>Participation by other organizations</b>	<b>15%</b>	<b>70%</b>	<b>15%</b>

