



Harley-Davidson Motor Company, 3700 West Juneau Ave., PO Box 653, Milwaukee, WI 53201 414/342-4660

January 27, 2005

NHTSA #: 04V-607

SAMPLE COPY

Dear Harley-Davidson Motorcycle Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect, which relates to motor vehicle safety, exists on certain 2005 carbureted Sportsters, Dyna, Softail and Touring model Motorcycles. These vehicles were built with a fuel shut-off valve that was defectively manufactured by our supplier. As a result the functionality of the "on" position and the "reserve" position of the valve have been reversed. Consequently, when the control handle of the valve is set in the "on" position the valve actually selects the "reserve" position fuel flow path, and when the valve is in the "reserve" position it selects the "on" flow path. When the operator of a vehicle with one of these valves is operating the bike with the valve in the "on" position, and begins to run out of fuel, the expected fuel reserve will not be available. This could lead to the driver running out of gas without warning and cause an accident with resulting injuries or death.

Our records indicate that you purchased one of the motorcycles involved in this safety recall as identified by the VIN (Vehicle Identification Number) shown on this letter.

We strongly urge you to take your motorcycle to your dealer to have the appropriate service performed as soon as possible. If you had this repair before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Harley-Davidson at 1-414-343-4056. Should you choose to ride your motorcycle prior to this service, we urge you to be aware of this condition.

Please contact your Harley-Davidson motorcycle dealer immediately and arrange an appointment to have your fuel valve inspected and replaced if necessary. The dealer labor time to perform this service takes less than 1 hour and the parts and labor will be free of charge to you. Parts should be available at your dealership on approximately the week of January 17, 2005. To verify that the service has been completed your Dealer will ask you to sign a recall claim. If you have sold your motorcycle, please forward the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall. Also, Federal regulation

requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you take your motorcycle to your dealer on a mutually agreed upon date and he does not perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at the address or telephone number listed on this letterhead. If your dealer or Harley-Davidson Motor Company, Inc. fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, The National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 25090, or call the toll-free Auto Safety Hotline at 1-888-DASH-2DOT or contact NHTSA at www.NHTSA.DOT.GOV.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.
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