OFFICE OF ENERGY ASSURANCE U.S. DEPARTMENT OF ENERGY Hurricane Jeanne Situation Report #12 October 2, 2004 (10:00 AM EDT)

HIGHLIGHTS

- Currently, two percent or 150,775 customers in Florida remain without power from Hurricane Jeanne. The number of electricity customers without power has been reduced some 50% from Situation Report #11. See tables below for county outages and restoration schedules. Restoration schedules have been accelerated as shown for Florida Power and Light.
- Florida Power and Light has approximately 16,000 people working on power restoration and have pushed their planned completion date up to Saturday, 10/9
- Progress Energy has completed it restoration of power to its customers capable of receiving service.
- OEA continues to staff the ESF-12 desk in Orlando and at the FLEOC in Tallahassee, and FEMA activities are winding down.

ELECTRIC INFORMATION [Report based on company websites and Florida EOC information 10/2/04 7:15 AM EDT]

- Florida Power and Light reports that the total number of customers restored now stands at 1,639,600. Currently, 97,800 (4%) remain without power. Utilities from 21 states and Canada as well as over 60 private contractors are supporting efforts.
- Tampa Electric reports 14,565 (2%) customer outages down from a peak of 285,000. Tampa Electric reports that it is receiving more assistance from out-of-state utilities and electrical contractors and that their goal remains 95 percent restoration by end-of-day Sunday 10/3
- Outages for Florida municipals are at 33,300, while cooperatives report outages of 5,110 customers.

COUNTY OUTAGE DATA – Data as of 10/2/04, 7:15 AM EDT

| Outage Data for Hard Hit Florida Counties | | | | |
|---|--------------------|------------------------|-----------------|--|
| County | Current Outages | Total Customer Base | % without Power | |
| Brevard | 24,566 | 269,477 | 9% | |
| Highlands | 1,899 | 56,674 | 3% | |
| Hillsborough | 13,129 | 548,462 | 2% | |
| Indian River | 33,195 | 76,144 | 44% | |
| Marion | 2,000 | 163,629 | 1% | |
| Martin | 11,800 | 84,700 | 14% | |
| Okeechobee | 4,697 | 21,300 | 22% | |
| Palm Beach | 15,300 | 693,500 | 2% | |
| Polk | 20,220 | 265,820 | 8% | |
| St. Lucie | 22,400 | 121,600 | 18% | |

Note: Table shows outages with more than 1,000 customers and 5% of the customer base

ESTIMATED RESTORATION DATES (10/2/04 8:05 AM EDT)

| COUNTY | PROGRESS ENERGY | FP&L | TECO | MUNCIPAL UTILITIES | COOPERATIVE UTILITIES |
|--------------|--------------------|--------------------------------|-------------------------------------|-----------------------|--------------------------|
| Brevard | | Midnight 10/3 Midnight 10/8 | | | Midnight 10/6 |
| Glades | | Midnight 10/9 | | | Complete |
| Hardee | Complete | | | | Midnight 10/6 |
| Highlands | Complete | Midnight 10/9 | | | Midnight 10/8 |
| Hillsborough | | | 95% Complete Midnight 10/3 | | Midnight 10/6 |
| Indian River | | Midnight 10/9 | | Midnight 10/12 | Midnight 10/6 |
| Manatee | | Complete | | | Midnight 10/6 |
| Marion | Complete | | | Midnight 10/8 | Complete |

| Martin | | Midnight 10/9 | | | |
|------------|----------|--------------------------------|-------------------------------------|-------------------|---------------|
| Okeechobee | | Midnight 10/9 | | | Midnight 10/6 |
| Osceola | Complete | | | Complete | Midnight 10/6 |
| Palm Beach | | Midnight 10/3 Midnight 10/5 | | Complete | |
| Pasco | Complete | | 95% Complete Midnight 10/3 | | Complete |
| Polk | Complete | | 95% Complete Midnight 10/3 | Midnight 10/12 | Midnight 10/6 |
| Putnam | | Midnight 10/4 | | | Complete |
| St. Lucie | | Midnight 10/9 | | Midnight 10/6 | |

^{*} Blank spaces mean no Estimated Time of Restoration (ETR).