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# FEHB Program Carrier Letter

## FFS Carriers

U.S. Office of Personnel Management  
Office of Insurance Programs

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**Letter No. 2000-027**

**Date:** June 6, 2000

Fee-for-service [ 22 ]    Experience-rated HMO [ -- ]    Community-rated [ -- ]

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**SUBJECT:    New Vendor for Medicare Part B Claims Adjudication**

The Railroad Retirement Board (RRB) has selected a vendor to replace United Health Care (UHC) concerning Medicare Part B Claims Adjudication. The replacement vendor is Palmetto Government Benefits Administration, LLC (Palmetto GBA), a wholly owned subsidiary of Blue Cross Blue Shield of South Carolina. You should contact Palmetto GBA to arrange for the same claims adjudication services UHC has been providing.

**Background**

UHC has had a contract with the RRB to determine the Medicare Limiting Charge from billed charges of medical doctors (Medicare Part B Claims Adjudication). Earlier this year UHC announced it is terminating its contract with the RRB effective June 30, 2000. Fee-for-service carriers in the FEHB have been contracting individually with UHC for this service. These contracts will also terminate on June 30, 2000. Although Palmetto GBA's contract with the RRB is not effective until September 1, 2000, Palmetto GBA may be able to work with UHC to ensure continuous service during the interim period between July 1, 2000 and August 30, 2000.

**Palmetto GBA contact**

The contact person at Palmetto GBA is Mr. Bruce Hughes, Executive Vice President and Chief Operating Officer. His phone number is 803-735-1034, extension 37130. Addresses are as follows:

For regular mail  
P. O. Box 100190  
Columbia, SC 29202-3190

For Overnight deliveries  
17 Technology Circle  
Columbia, SC 29223

Please contact Mr. Hughes to initiate a contract. If you need general information about this issue, please call Eric Figg at 202-606-0755.

Sincerely,

(signed)

Frank D. Titus  
Assistant Director  
For Insurance Programs