
III. STATEMENT OF GENERAL ACTIVITIES

A. AFFIRMATIVELY FURTHERING FAIR HOUSING

The Fair Housing Foundation (FHF) of Long Beach is under contract to the City to develop and implement the City's Fair Housing Program. Development and implementation of Fair Housing Program is required as a condition of receipt of federal CDBG and HOME dollars. FHF also works to investigate and report on activities on the Analysis of Impediments to Fair Housing Choice (AI). The City has completed a matrix of actions and activities to assist residents in finding housing without discrimination or harassment. The services provided by the FHF enhance access to housing for minorities as well as disadvantaged persons through research, advocacy, landlord-tenant counseling, housing discrimination investigation, placement assistance and education of the public and property owners regarding Fair Housing matters.

The purpose of the FHF program is to affirmatively further fair housing by providing information, education, counseling and investigative services. These services are offered to all Long Beach residents without discrimination. FHF emphasizes the following: (1) Testing and investigation of complaints alleging housing discrimination; (2) Audits of housing practices; (3) Education and outreach services; (4) Landlord tenant counseling and other referral services; (5) Tester and other volunteer training; and, (6) Promoting media interest in eliminating housing violations.

For the reporting period of October 1, 2005, through September 30, 2006, The Fair Housing Foundation provided the following services to Long Beach residents to affirmatively further fair housing:

- 212 discrimination complaints were investigated
- 2273 landlord-tenant complaints were investigated
- 101 cases opened, 17 cases pending, 94 cases resolved
- Clients served through discrimination services:
 - 48% Black/African American
 - 20% White
 - 11% Latino and Other
 - 6% Latino and White
 - 5% Asian
 - 4% Latino
 - 3% Latino and African American
 - 1% Latino and American Indian or Alaskan
- Clients served through general housing services:
 - 34% Black/African American
 - 30% White
 - 19% Latino and Other
 - 7% Other

- 5% Latino and White
- 3% Asian
- 1% Latino and African American
- 1% Pacific Islander
- <1% American Indian or Alaskan
- <1% Latino and American Indian or Alaskan
- <1% Latino and Asian

In addition to Fair Housing Foundation services, many of the clients received additional services through: the Health Department, Housing Authority, County Assessor, Consumer Affairs, Code Enforcement, Legal Aid of Long Beach, Small Claims Court, and HUD.

In Long Beach the most common impediments to fair housing choice are race and familial status. FHF uses a diverse pool of skilled testers to investigate complaints. When an investigation is complete, each client is advised of the findings and available legal options. Referrals are made to the Federal Department of Housing and Urban Development (HUD) for complaints regarding lending discrimination, to the Department of Justice (DOJ) for class action cases and to the State Department of Fair Employment and Housing (DFEH), Small Claims Court and a Private Attorney for other matters, as appropriate. FHF follows the desired legal path selected by the complainant, and mediates the situation if requested to do so. Legal training seminars are available to property owners as a means to educate them on Fair Housing regulations and requirements.

For a complete list of fair housing actions for outreach and education, please refer to *Appendix 5-A* on page 339.

B. ACTIONS TO ADDRESS UNDERSERVED NEEDS

The City continues to target low/moderate income persons, families, and neighborhoods with its federal, state, and local resources in a comprehensive and coordinated strategy to address individuals and families that are underserved. This approach is designed to leverage private resources to augment and enhance the City's efforts. The Neighborhood Improvement Strategy (NIS) Program focuses programs and services in low-income neighborhoods determined to have the highest levels of social, physical and economic distress in the City. The Neighborhood Leadership Program selects residents from those ten NIS areas for free leadership training services. These services focus on developing the skills and confidence of neighborhood residents in preparation for leadership roles in their communities by providing enhanced services designed to improve housing and neighborhood conditions and enhance the quality of life in low-income neighborhoods. Mobile recreation continued as a means of providing supervised recreation opportunities to designated low-income neighborhoods that lack sufficient parks and/or play areas. Continued support will be provided for the Community Police Centers established in 4 low-income

APPENDIX 5 – ATTACHMENTS

A. FAIR HOUSING ACTIONS FOR OUTREACH AND EDUCATION

AGENCY CONTACT

Notification of trainings, workshops, and request scheduling of presentations regarding topics such as Federal and State Housing law, the rental process, managing rental property, obligations and guide-lines.

- 01/25/2006 – City of Long Beach (*Long Beach Report 01/01/06 – 03/31/06*)
- 03/18/2006 – John Wills / Neighborhood Services Bureau (*Long Beach Report 01/01/06 – 03/31/06*)
- 03/20/2006 – Activity Request to Agencies (*Long Beach Report 01/01/06 – 03/31/06*)
- 04/06/2006 – Activity Request (Presentation to Grantee) (*Long Beach Report 04/01/06 – 06/30/06*)
- 04/06/2006 – Charles Drew Project Head Start (*Long Beach Report 04/01/06 – 06/30/06*)
- 04/10/2006 – Event Notification (*Long Beach Report 04/01/06 – 06/30/06*)
- 04/11/2006 – Training Notification (*Long Beach Report 04/01/06 – 06/30/06*)
- 04/18/2006 – Training Notification (*Long Beach Report 04/01/06 – 06/30/06*)
- 05/15/2006 – Training Notification (*Long Beach Report 04/01/06 – 06/30/06*)
- 05/22/2006 – Training Notification (*Long Beach Report 04/01/06 – 06/30/06*)
- 06/13/2006 – Training Notification (*Long Beach Report 04/01/06 – 06/30/06*)
- 08/08/2006 – Alem Hagos/Neighborhood Services (*Long Beach Report 08/01/06 – 08/31/06*)
- 08/09/2006 – Neighborhood Services Bureau (*Long Beach Report 08/01/06 – 08/31/06*)
- 08/21/2006 – Event Notification – Landlord Workshop (*Long Beach Report 08/01/06 – 08/31/06*)
- 09/11/2006 – Event Notification – Tenant Workshop (*Long Beach Report 09/01/06 – 09/30/06*)

AGENCY MEETINGS

The Outreach Coordinator attended a meeting hosted by the Long Beach Non-Profit Partnership in order to provide better outreach for the Cambodian community.

- 03/07/2006 – Connect with the Cambodian Community (*Long Beach Report 01/01/06 – 03/31/06*)

BOOTHS

Provide information during various events regarding fair housing issues and discrimination. Provide information regarding tenant and landlord rights and responsibilities and a schedule of upcoming events.

Community

- 10/11/2005 – LBCC/Pacific Coast Campus (*All City Report 10/01/05 – 12/31/05*)
- 04/18/2006 – National Community Development Week (*Long Beach Report 04/01/06 – 06/30/06*)
- 05/18/2006 – Apartment Owners Association (*All City Report 04/01/06 – 06/30/06*)
- 07/08/2006 – Neighborhood Leadership Conference (*Long Beach Report 07/01/06 – 07/31/06*)
- 07/27/2006 – 10th Annual Tafesilafa'l Festival (*Long Beach Report 07/01/06 – 07/31/06*)
- 07/28/2006 – 10th Annual Tafesilafa'l Festival (*Long Beach Report 07/01/06 – 07/31/06*)
- 07/29/2006 – 10th Annual Tafesilafa'l Festival (*Long Beach Report 07/01/06 – 07/31/06*)

Cambodian

- 04/15/2006 – Cambodian New Year @ El Dorado Park (*Long Beach Report 04/01/06 – 06/30/06*)

Countywide

- 05/20/2006 – Long Beach Gay & Lesbian Pride Festival (*All City Report 04/01/06 – 06/30/06*)
- 09/21/2006 – AOA Trade Show – LA Convention Center (*All City Report 09/01/06 – 09/30/06*)

LITERATURE DISTRIBUTION

Provided in English, Spanish and Khmer, Testers conduct surveys and distribute informational flyers regarding fair housing.

- 10/12/2005 – Fair Housing Foundation (*All City Report 10/01/05 – 12/31/05*)
- 11/01/2005 – Tester Literature Distribution (*All City Report 10/01/05 – 12/31/05*)
- 12/13/2005 – The Center of Greater Long Beach (*All City Report 10/01/05 – 12/31/05*)
- 01/15/2006 – Tester Literature Distribution (*Long Beach Report 01/01/06 – 03/31/06*)
- 01/31/2006 – Neighborhood Resource Center (*Long Beach Report 01/01/06 – 03/31/06*)

A. FAIR HOUSING ACTIONS ... (continued)

02/15/2006 – Tester Literature Distribution (Long Beach Report 01/01/06 – 03/31/06)
03/01/2006 – Tester Literature Distribution (Long Beach Report 01/01/06 – 03/31/06)
04/01/2006 – Tester Literature Distribution (Long Beach Report 04/01/06 – 06/30/06)
05/01/2006 – Literature Distribution (Long Beach Report 04/01/06 – 06/30/06)
05/09/2006 – Neighborhood Resource Center (Long Beach Report 04/01/06 – 06/30/06)
06/01/2006 – Tester Literature Distribution (Long Beach Report 04/01/06 – 06/30/06)
07/01/2006 – Literature Distribution (Long Beach Report 07/01/06 – 07/31/06)
07/03/2006 – Neighborhood Resource Center (Long Beach Report 07/01/06 – 07/31/06)
07/13/2006 – Neighborhood Resource Center (Long Beach Report 07/01/06 – 07/31/06)
07/13/2006 – Empowerment Posse NLP 2006 (Long Beach Report 07/01/06 – 07/31/06)
07/21/2006 – LBCC, Workforce Development (Long Beach Report 07/01/06 – 07/31/06)
08/01/2006 – Literature Distribution (Long Beach Report 08/01/06 – 08/31/06)
08/31/2006 – 7th Street Community Police Center (Long Beach Report 08/01/06 – 08/31/06)
09/01/2006 – Literature Distribution (Long Beach Report 09/01/06 – 09/30/06)

Legal Information

01/26/2006 – Michael Nalywayko (Long Beach Report 01/01/06 – 03/31/06)
02/10/2006 – RHF Management (Long Beach Report 01/01/06 – 03/31/06)
06/29/2006 – Legal Information Distribution (Long Beach Report 04/01/06 – 06/30/06)

Spanish

04/26/2006 – Literature Distribution (Long Beach Report 04/01/06 – 06/30/06)

Cambodian

05/09/2006 – Neighborhood Resource Center (Long Beach Report 04/01/06 – 06/30/06)
05/23/2006 – Anaheim Community Police Center (Long Beach Report 04/01/06 – 06/30/06)
06/13/2006 – United Cambodian Community Center (Long Beach Report 04/01/06 – 06/30/06)
06/13/2006 – Homeland Cultural Center (Long Beach Report 04/01/06 – 06/30/06)
06/23/2006 – Cambodian Literature Distribution (Long Beach Report 04/01/06 – 06/30/06)

MANAGEMENT TRAININGS

Provided by the Housing Coordinator, a comprehensive overview of Fair Housing protections and strategies are discussed along with ways to avoid liability.

10/14/2005 – Fair Housing Foundation (Long Beach Report 10/01/05 – 12/31/05)
01/25/2006 – Neighborhood Resource Center (Long Beach Report 01/01/06 – 03/31/06)
04/17/2006 – Neighborhood Resource Center (Long Beach Report 04/01/06 – 06/30/06)
05/31/2006 – Neighborhood Resource Center (Long Beach Report 04/01/06 – 06/30/06)
08/24/2006 – Neighborhood Resource Center (Long Beach Report 08/01/06 – 08/31/06)

MEDIA

Newsletter

Newsletter to publicize updated statistics, outreach, litigation update, case management and fair housing law updates to the public, government agencies, city council, neighborhood council, supervisor's office, libraries, schools, etc.

10/17/2005 – Doors of Diversity Fall 2005 (All City Report 10/01/05 – 12/31/05)
02/10/2006 – Doors of Diversity Winter 2005 (All City Report 01/01/06 – 03/31/06)
04/25/2006 – Doors of Diversity Spring 2006 (All City Report 04/01/06 – 06/30/06)
08/29/2006 – Doors of Diversity Newsletter (All City Report 08/01/06 – 08/31/06)

Advertisement

Published in English, Spanish and Khmer, the ads list information on housing discrimination, the protected classes and services provided by the Fair Housing Foundation.

03/10/2006 – The Wave (All City Report 01/01/06 – 03/31/06)
03/23/2006 – La Opinion (All City Report 01/01/06 – 03/31/06)
06/28/2006 – Rafu Shimpō (All City Report 04/01/06 – 06/30/06)

A. FAIR HOUSING ACTIONS ... (continued)

Cambodian

Published in English and Khmer highlighting illegal housing discrimination and provide information on the services offered by the Fair Housing Foundation.

- 06/09/2006 – Serey Pheap (*All City Report 04/01/06 – 06/30/06*)
- 06/12/2006 – Serey Pheap (*All City Report 04/01/06 – 06/30/06*)
- 06/19/2006 – Serey Pheap (*All City Report 04/01/06 – 06/30/06*)
- 06/26/2006 – Serey Pheap (*All City Report 04/01/06 – 06/30/06*)

Press Releases

Public Service Announcements to local radio and television stations highlighting illegal housing discrimination.

- 01/23/2006 – Five Public Service Announcements (*All City Report 01/01/06 – 03/31/06*)
- 03/13/2006 – Six Public Service Announcements (*All City Report 01/01/06 – 03/31/06*)
- 03/14/2006 – Two Public Service Announcements (*All City Report 01/01/06 – 03/31/06*)
- 03/30/2006 – Three Public Service Announcements (*All City Report 01/01/06 – 03/31/06*)
- 05/31/2006 – Eight Public Service Announcements (*All City Report 04/01/06 – 06/30/06*)
- 06/28/2006 – Four Public Service Announcements (*All City Report 04/01/06 – 06/30/06*)
- 09/15/2006 – Five Public Service Announcements (*All City Report 09/01/06 – 09/30/06*)

Other Media

Housing Coordinator interview explaining services provided by the Fair Housing Foundation, the protected classes, and question and answer session pertaining to housing discrimination.

- 03/15/2006 – KBEH – Channel 63 (*All City Report 01/01/06 – 03/31/06*)
- 03/30/2006 – Community Challenge Show (*All City Report 01/01/06 – 03/31/06*)
- 04/21/2006 – Community Challenge Show (*All City Report 04/01/06 – 06/30/06*)
- 04/28/2006 – Community Challenge Show (*All City Report 04/01/06 – 06/30/06*)
- 05/05/2006 – Community Challenge Show (*All City Report 04/01/06 – 06/30/06*)
- 05/12/2006 – Community Challenge Show (*All City Report 04/01/06 – 06/30/06*)
- 05/18/2006 – Community Challenge Show (*All City Report 04/01/06 – 06/30/06*)
- 07/16/2006 – 100.3 “The BEAT” KKBT-FM (*All City Report 07/01/06 – 07/31/06*)

PRESENTATIONS

An overview of Fair Housing Foundation services, protected classes and an explanation of what is unlawful under fair housing. Literature is distributed and the presentation is open to a question and answer

Community

- 10/06/2005 – West Division Police Station (*Long Beach Report 10/01/05 – 12/31/05*)
- 02/07/2006 – Crittenton Family Center (*Long Beach Report 01/01/06 – 03/31/06*)
- 04/05/2006 – Long Beach Family Services (*Long Beach Report 04/01/06 – 06/30/06*)
- 04/26/2006 – YMCA Early Childhood Program (*Long Beach Report 04/01/06 – 06/30/06*)
- 04/28/2006 – WIC Center – North Long Beach (*Long Beach Report 04/01/06 – 06/30/06*)
- 04/28/2006 – Plymouth Street Head Start Preschool (*Long Beach Report 04/01/06 – 06/30/06*)
- 05/09/2006 – LB Alliance for Children with Asthma (*Long Beach Report 04/01/06 – 06/30/06*)
- 08/31/2006 – Legal Aid Foundation (*Long Beach Report 08/01/06 – 08/31/06*)

Cambodian

- 05/09/2006 – Cambodian Association of America (*Long Beach Report 04/01/06 – 06/30/06*)
- 05/23/2006 – Anahiem Street Community Police Center (*Long Beach Report 04/01/06 – 06/30/06*)

SPECIAL EVENTS

Poster Contest

Extended invitation to 497 schools and recreation centers to participate in the 22nd Annual Fair Housing Poster Contest. Coinciding with Fair Housing Month in April, posters will represent what young children and adults think and dream for their own lives and neighborhoods.

- 02/07/2006 – Activity Request – Poster Contest (*All City Report 01/01/06 – 03/31/06*)

A. FAIR HOUSING ACTIONS ... (continued)

Fair Housing Foundation (FHF) Reception

The Fair Housing Foundation celebrated its 38th annual Fair Housing Reception. Honored guest included keynote speaker Congresswoman Linda T. Sanchez, government and city officials, board members and fair housing advocates. During the reception, attendees were able to view the year-winning posters from the annual poster contest. Testers and Fair Housing Attorneys were also recognized and awarded for the important role they play in helping to achieve the FHF's mission.

04/03/2006 – FHF Reception – Skylinks Long Beach (*All City Report 04/01/06 – 06/30/06*)

Housing Rights Summit

Held at the Los Angeles Times building in the City of Los Angeles, the summit focused on topics such as promoting the rights of same-sex couples, Megan's Law, linguistics profiling, victims of domestic violence, and religious tolerance.

04/21/2006 – Housing Rights Summit (*All City Report 04/01/06 – 06/30/06*)

STAFF TRAINING

A 6-day training covering topics such as The Fair Housing Act and Regulations, Disability Rights Laws, other Civil Rights Laws, a review of major Fair Housing Cases, Intake and Case Management / Assessment, testing and conciliation.

08/13/2006 – NFHA, Fundamentals of Fair Housing (*All City Report 08/01/06 – 08/31/06*)

TESTER TRAINING

Training administered to candidates that are interested in assisting the Fair Housing Foundation in investigating housing discrimination complaints. The training consisted of instruction on housing rights, ways to investigate allegations of discrimination and promotion of fair housing for all.

10/29/2005 – Fair Housing Foundation (*All City Report 10/01/05 – 12/31/05*)

01/14/2006 – Fair Housing Foundation (*All City Report 01/01/06 – 03/31/06*)

09/14/2006 – Neighborhood Resource Center (*All City Report 09/01/06 – 09/30/06*)

WORKSHOPS

Community

Workshops held to review fair housing laws, discuss specific concerns, obligations and guidelines.

11/09/2005 – Grisham Community Housing (*Long Beach Report 10/01/05 – 12/31/05*)

03/01/2006 – Neighborhood Resource Center (*Long Beach Report 01/01/06 – 03/31/06*)

05/02/2006 – African American Infant Health Project (*Long Beach Report 04/01/06 – 06/30/06*)

06/15/2006 – Community Partners Council (*Long Beach Report 04/01/06 – 06/30/06*)

09/28/2006 – Neighborhood Resource Center (*Long Beach Report 09/01/06 – 09/30/06*)

Counteract

Scheduled to conduct a Counteract Tenant Workshop in the Long Beach Area for Physical Disability

05/16/2006 – Fair Housing Foundation (*Long Beach Report 04/01/06 – 06/30/06*)

Housing Industry

Workshops held to review housing laws, rights and responsibilities for managers and landlords including, the rental process, specific concerns, obligations and guidelines.

04/18/2006 – Fair Housing Foundation (*Long Beach Report 04/01/06 – 06/30/06*)

05/04/2006 – Neighborhood Resource Center (*Long Beach Report 04/01/06 – 06/30/06*)

06/06/2006 – Neighborhood Resource Center (*Long Beach Report 04/01/06 – 06/30/06*)

06/26/2006 – Fair Housing Foundation (*Long Beach Report 04/01/06 – 06/30/06*)

08/30/2006 – Fair Housing Foundation (*Long Beach Report 08/01/06 – 08/31/06*)

OTHER

The Director of Investigations mailed out flyers advertising the need for testers including, qualifications needed for the position and approximate pay.

Targeted Outreach

09/30/2006 – Mass Mailing Advertising the Need for Testers (*All City Report 09/01/06 – 09/30/06*)