



# Navy Cash Bulletin

NAVAL SUPPLY SYSTEMS COMMAND HEADQUARTERS



Volume: 1 Issue: June 2004

## POD Notes

- Log on to the Navy Cash website ([www.navycash.com](http://www.navycash.com)) to view your Navy Cash account information. Up to 13 months of transactions can be reviewed. For one-on-one assistance, you may call the Customer Service Center (CSC) at: (866) 3navycash (1 866 363-8922).
- Log on to Navy Knowledge Online (NKO) to view the latest training and news information about Navy Cash. The new site will include media articles, training information, checklists, and a whole library full of other helpful information. Log on with your regular NKO login at: <http://www.nko.navy.mil> and if you don't find what you are looking for, you can leave feedback using online tools.

## Reminders

- DISBO's please submit signed enrollment forms for ALL enrollments, not just bulk enrollments.
- 30-Days prior to deployment, please call Customer Service Center for wellness checkup. CSC will send a crew out to the ship to make sure all equipment software is up to date and functioning properly. They will also make sure spare parts are available to prevent any downtime while out to sea. CSC can be reached at (866).3Navycash or can also be reached through the NIIC at (877) 418-6824.
- Press releases from the ships should be run through the Program Office at NAVSUP prior to release. For more information and materials, please visit NKO or contact Kamie Downen at (717) 605-6319 or Lucinda Wilson at (717) 605-7033.

## Training

East Coast Functional Training:  
21-24 June, Norfolk  
Contact William Freeman at:  
757-443-1189 for more info.

## End-of-Day

Shore reports are provided by JP Morgan Chase each time the End Of Day (EOD) process is completed. The Negative Balance Report is included within this series of reports. Review these reports daily. Crewmembers on this list should be contacted immediately to determine how the negative balance will be resolved.

Some suggested methods of repayment are: cash collection, split pay or a DS01 transaction. It is the responsibility of the Disbursing Officer to review these reports and to take necessary action.

Crewmembers should be firmly reminded that these transactions are "electronic" and are visible within a very short time period. Therefore, the Navy Cash System should not be used to transfer money from the home bank account if there are not sufficient funds to do so. Doing this, carries the same penalties as writing a bad check.



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## F.A.Q.

### Q. What happens if I forget my PIN?

A. Contact the Disbursing Office immediately. They will ask you some questions to verify your identity and will provide instructions to restore your PIN.

### Q. What happens if I damage or lose my Navy Cash card?

A. If you lose your Navy Cash card, report it immediately to the Disbursing Office. The Disbursing Office will cancel your Navy Cash card and replace it with a new one, retaining your account balance. Your new Navy Cash card will have a different PIN. If you are off of the ship, call Customer Service at (866) 3navycash for assistance.

### Q. Will I have to buy my Navy Cash card or pay any transaction fees when I use the card?

A. The card will be issued free to you when you enroll in the Navy Cash program. There are no transaction fees to pay when the card is used at Navy Cash ATMs. However, when you withdraw funds from a commercial bank or credit union ATM, that financial institution may charge a fee, which is customary, if you don't have an account with that institution.

#### June Installations:

USS CHOSIN (CG65)  
USS CARR (FFG 52)

#### July Installations:

USS SB ROBERTS (FFG58)  
USS STEPHEN W. GROVES (FFG29)

## Installations

As of 31 May 2004, 23 Ships have been installed with the Navy/Marine Cash™ Financial System.

USS RENTZ (FFG 46)  
USS BONNEHOMME RICHARD (LHD 6)  
USS ANZIO (CG 68)  
USS PORTER (DDG 78)  
USS ANTIETAM (CG 54)  
USS CLEVELAND (LPD 7)  
USS COMSTOCK (LSD 45)  
USS COLE (DDG 67)  
USS CHAFEE (DDG 90)  
USS PINKNEY (DDG 91)  
USS MITSCHER (DDG 57)  
USS PONCE (LPD 15)  
USS ROBERT G BRADLEY (FFG 46)  
USS ARLEIGH BURKE (DDG 51)  
USS LAKE ERIE (CG 70)  
USS FITZGERALD (DDG 62)  
USS HAWES (FFG 53)  
USS HARRY S TRUMAN (CVN 75)  
USS CARTER HALL (LSD 50)  
USS KEARSARGE (LHD 3)  
USS RONALD REAGAN (CVN 76)  
USS MOMSEN (DDG 92)  
USS CHUNG-HOON (DDG93)

Customer Service: (866).3Navycash  
Disbursing Director: (717) 605-7441  
Program Manager (717) 605-5270  
Training (717) 605-7033  
DSN: 430  
[www.navycash.com](http://www.navycash.com)