

Federal Highway Administration

Region 6

Manager Report

FHWA Survey of Resource Agencies Rating Processes With Transportation Agencies

May 2007

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The following pages provide a summary of responses to the Gallup/FHWA Survey of Resource Agencies. Respondents were asked to rate a recent project with a Transportation agency, so the data reflect the views of Resource agencies toward those projects with Transportation agencies. The survey statements were generally rated on a scale which required a response from among six response categories:

5	Strongly Agree	Extremely Satisfied	Excellent
4			
3			
2			
1	Strongly Disagree	Extremely Dissatisfied	Poor
	Does Not Apply or Don't Know		

The statement or dimension averages are based on a 5-point scale, with "1" being the lowest possible average and "5" being the highest average. "Does Not Apply" or "Don't Know" responses are not scored.

The FHWA Resource Agency Scorecard provides feedback on how the region is doing with regards to NEPA processes as compared to the "best practice" or highest scoring region for each survey item. Note the following term definitions:

Index	The average top two box response percentages for statements measuring each category of survey items (Relationship, Communication, Timeliness, Performance, General, and Problems)
Top Two Box	The percentage of "5" and "4" responses.
Best Practice Region	The region with the highest percentage of top two box responses.
Region 1	Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont
Region 2	New Jersey, New York
Region 3	Delaware, Washington D.C., Maryland, Pennsylvania, Virginia, West Virginia
Region 4	Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, Tennessee
Region 5	Illinois, Indiana, Michigan, Minnesota, Ohio, Wisconsin
Region 6	Arkansas, Louisiana, New Mexico, Oklahoma, Texas
Region 7	Iowa, Kansas, Missouri, Nebraska
Region 8	Colorado, Montana, North Dakota, South Dakota, Utah, Wyoming
Region 9	Arizona, California, Hawaii, Nevada
Region 10	Alaska, Idaho, Oregon, Washington

The lists of transportation and resource reviewers for both 2003 and 2006 were generated by Gallup based on information that existed at the time the surveys were undertaken. It is understood that although they may not represent the entire population of transportation and resource reviewers, they both represent the best list of reviewers that could be constructed. In the absence of any other lists to represent these populations, these lists were treated as the target population for this study. Results based on the data presented in this report, therefore, relate to these lists only and may not be generalizable to any other population of transportation and resource reviewers. For further details on list construction and methodology used for this study, please refer to Technical Notes in the Final Report.

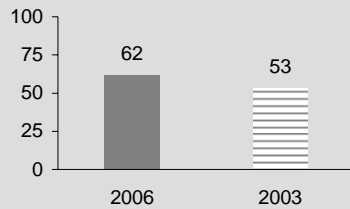
General

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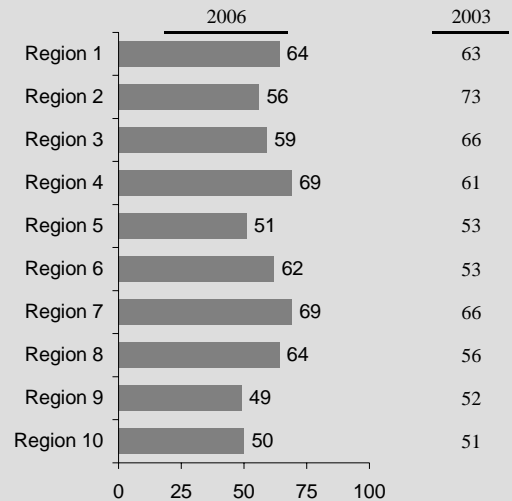
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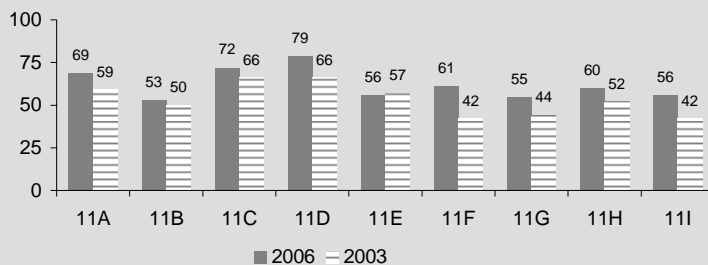
Index - % Top Two Box



Region Comparison General - % Top Two Box



Unit % Top Two Box on General Items



		Sample Size	Gotten Worse / Poor . . . Excellent / Improved					Best Practice Region	Mean Scores	
			Strongly Disagree % 1	% 2	% 3	% 4	Strongly Agree % 5		2006	2003
11A	Understands your agency's mission.	35	0	9	23	37	31		3.91	3.61
		24	0	0	25	38	38	2	4.13	
11B	Cares about your agency's mission.	34	3	12	32	38	15		3.50	3.27
		15	7	13	20	40	20	7	3.53	
11C	Is committed to doing quality work.	32	0	6	22	47	25		3.91	3.82
		14	0	0	14	29	57	7	4.43	
11D	Has competent staff.	34	0	3	18	47	32		4.09	3.91
		16	0	0	6	50	44	7	4.38	
11E	There is a sufficient level of trust between your two agencies.	34	6	0	38	38	18		3.62	3.59
		16	13	6	6	50	25	7	3.69	
11F	Is committed to making the environmental review process a timely one while ensuring environmentally sound projects.	33	9	6	24	39	21		3.58	3.40
		36	8	6	17	42	28	4	3.75	
11G	Is willing to compromise.	31	3	10	32	52	3		3.42	3.37
		32	0	9	28	38	25	1	3.78	
11H	There is a sufficient level of communication between your two agencies.	35	9	14	17	43	17		3.46	3.41
		36	3	6	22	47	22	4	3.81	
11I	Is committed to protecting the environment.	32	6	6	31	38	19		3.56	3.44
		36	3	14	22	44	17	4	3.58	

Top Line: Region 6

Bottom Line: Best Practice

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		%						
		Sample	%	Stayed				
		Size	Gotten	The	%			
			Worse	Same	Improved			
12	Over the past three years, has your agency's overall relationship with the transportation agency improved, stayed the same, or gotten worse?	34	9	41	50			
		Sample	Poor Excellent					Mean Scores
		Size	% 1	% 2	% 3	% 4	% 5	2006 2003
13	In general, how would you rate the overall relationship between your agency and the transportation agency?	34	6	6	18	62	9	3.62 3.61

Top Line: Region 6