

Appendix A: Listing of VA Offices

How to Use this Appendix

This appendix provides mail and telephone contact points at VA.

If the contact involves a particular loan, begin by finding the location of the property securing the loan in the “State” column. If the contact instead involves the lender’s status, find the location of the lender’s home office in the “State” column.

The appropriate contact point will be in the “Construction and Valuation” column if the contact involves:

- Appraisal or LAPP issues
- Builders
- Compliance inspections
- Construction complaints
- PUD or condominium approvals
- Assignment of loan identification numbers

The appropriate contact point will be in the “Loan Processing” column if the contact involves:

- Underwriting
- Loan submissions for prior approval or guaranty
- Lender status (first time lender, automatic authority, agents, training, etc.)
 - ◆ (*Exception*: use “Construction and Valuation” contact for LAPP status)
- Lender ID Codes
- Any other matters which do not fall under “Construction and Valuation”

If the Loan Processing office is marked “**RLC**,” it is one of VA’s Regional Loan Centers which performs or will perform all loan processing and servicing functions for the region on a consolidated basis.

The “OJ” column provides the office of jurisdiction codes of the VA offices listed in the “Construction and Valuation” column. OJ codes are part of the loan identification numbers assigned by those offices.

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State (alphabetical order)	Loan Processing	Construction and Valuation	OJ
Alabama	See: Florida	VA Regional Office 345 Perry Hill Road Montgomery, AL 36109-3798 (334) 213-3394	22
Alaska	See: Colorado	VA Medical and Regional Office Center 2925 Debarr Road Anchorage, AK 99508 (907) 257-4745	63
Arizona	VA Regional Office 3225 North Central Avenue Phoenix, AZ 85012 (888) 869-0194 RLC	VA Regional Office 3225 North Central Avenue Phoenix, AZ 85012 (602) 640-4749	45
Arkansas	See: Texas; Houston	VA Regional Office P.O. Box 1280 Building 65, Fort Roots North Little Rock, AR 72115 (501) 370-3768	50
California:	See: Arizona	For Imperial, Riverside, and San Diego Counties: VA Regional Office 2022 Camino Del Rio North San Diego, CA 92108 (619) 680-4884	77
		For Inyo, Kern, Los Angeles, Orange, San Bernadino, San Luis Obispo, Santa Barbara, and Ventura Counties: VA Regional Office Federal Building 11000 Wilshire Blvd. Los Angeles, CA 90024 (310) 235-6462	44

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State (alphabetical order)	Loan Processing	Construction and Valuation	OJ
California , (continued)	See: Arizona	For all other counties: VA Regional Office Oakland Federal Building 1301 Clay Street, 1300 North Oakland, CA 94612-5209 (510) 637-1070	43
Colorado	VA Regional Office Box 25126 155 Van Gordon Street Denver, CO 80225 (888) 349-7541 RLC	VA Regional Office Box 25126 155 Van Gordon Street Denver, CO 80225 (303) 914-5635	39
Connecticut	See: New Hampshire	See: New Hampshire	73
Delaware	See: Ohio	VA Regional Office and Insurance Center P.O. Box 8079 5000 Wissahickon Avenue Philadelphia, PA 19101 (215) 842-2000 ext. 1-4597	10
District of Columbia	See: Virginia	VA Regional Office 1120 Vermont Avenue, NW Washington, DC 20421 (202) 418-4270 x3315	72
Florida	VA Regional Office P.O. Box 1437 St. Petersburg, FL 33731 <i>or</i> 9500 Bay Pines Boulevard St. Petersburg, FL 33708 (888) 611-5916	VA Regional Office P.O. Box 1437 St. Petersburg, FL 33731 <i>or</i> 9500 Bay Pines Boulevard St. Petersburg, FL 33708 (727) 319-7520	17
Georgia	VA Regional Office 1700 Clairmont Road Atlanta, GA 30033-4032 (Mail: P.O. Box 100023, Decatur, GA 30031-7023) (888) 768-2132 RLC	VA Regional Office 1700 Clairmont Road Atlanta, GA 30033-4032 (Mail: P.O. Box 100023, Decatur, GA 30031-7023) (404) 929-5387	16

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Hawaii (and the Pacific Islands of American Samoa, Guam, Wake, and Midway, and the Commonwealth of the Northern Mariana Islands)	Spark M. Matsunaga Bldg. VA Medical and Regional Office Center Loan Guaranty Office 459 Patterson Road Honolulu, HI 96819-1522 (808) 433-0480	Spark M. Matsunaga Bldg. VA Medical and Regional Office Center Loan Guaranty Office 459 Patterson Road Honolulu, HI 96819-1522 (808) 433-0485	80
Idaho	See: Colorado	VA Regional Office 805 West Franklin Street Boise, ID 83702-5560 (208) 334-1367	47
Illinois	See: Minnesota	VA Regional Office 536 South Clark Street P.O. Box 8136 Chicago, IL 60680 (312) 353-9438	28
Indiana	See: Ohio	VA Regional Office 575 North Pennsylvania Street Indianapolis, IN 46204 (317) 226-5209 x3161	26
Iowa	See: Minnesota	VA Regional Office 210 Walnut Street Des Moines, IA 50309 (515) 284-4771	33
Kansas	See: Minnesota	VA Medical and Regional Office Center 5500 E. Kellogg Wichita, KS 67218-1698 (316) 688-6720	52
Kentucky	See: Virginia	VA Regional Office 545 South 3rd Street Louisville, KY 40202 (502) 582-5876 x211	27
Louisiana	See: Texas; Houston	VA Regional Office 701 Loyola Avenue New Orleans, LA 70113 (504) 619-4566	21

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Maine	See: New Hampshire	See: New Hampshire	73
Maryland:	See: Virginia	For Montgomery and Prince George's Counties: VA Regional Office 1120 Vermont Avenue, NW Washington, DC 20421 (202) 691-3345	72
		For all other counties: VA Regional Office Federal Building 31 Hopkins Plaza Baltimore, MD 21201 (410) 230-4560 x2023	13
Massachusetts	See: New Hampshire	See: New Hampshire	73
Michigan	See: Ohio	VA Regional Office Federal Building 477 Michigan Avenue Detroit, MI 48226 (313) 226-4200 x3533	29
Minnesota	VA Regional Office One Federal Drive Fort Snelling, MN 55111 (800) 827-0611 RLC	VA Regional Office and Insurance Center One Federal Drive Fort Snelling, MN 55111 (612) 970-5539	35
Mississippi	See: Florida	VA Regional Office 1600 East Woodrow Wilson Avenue Jackson, MS 39216 (601) 364-7103	23
Missouri	See: Minnesota	VA Regional Office 400 South 18th Street St. Louis, MO 63103-2271 (314) 589-9864	31

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Montana	See: Colorado	See: Colorado	36
Nebraska	See: Minnesota	VA Regional Office 5631 South 48th Street Lincoln, NE 68516 (402) 421-7480 x4020	34
Nevada: For Clark and Lincoln Counties:	See: Arizona	See: Arizona	45
Nevada: For all counties except Clark and Lincoln	See: Arizona	VA Regional Office Oakland Federal Building 1301 Clay Street, 1300 North Oakland, CA 94612-5209 (510) 637-1070	43
New Hampshire	VA Regional Office 275 Chester Street Manchester, NH 03101 (800) 827-6311 x7 RLC	VA Regional Office 275 Chester Street Manchester, NH 03101 (800) 827-6311 x6	73
New Jersey	See: Ohio	VA Regional Office 20 Washington Place Newark, NJ 07102 (201) 645-3578	09
New Mexico	See: Colorado	VA Regional Office P.O. Box 0968 500 Gold Avenue, SW Albuquerque, NM 87102-0968 (505) 248-6702	40

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New York:	See: New Hampshire	For Allegany, Cattaraugus, Chautauqua, Erie, Gene-see, Livingston, Monroe, Niagara, Ontario, Or-leans, Steuben, Wayne, Wyoming, and Yates Counties: VA Regional Office Federal Building 111 West Huron Street Buffalo, NY 14202 (716) 551-5291	07
		For all other counties: VA Regional Office 245 West Houston Street New York, NY 10014 (212) 807-7229 ext. 3003	06
North Carolina	See: Georgia	VA Regional Office Federal Building 251 North Main Street Winston-Salem, NC 27155 (336) 631-5400 x2610	18
North Dakota	See: Minnesota	See: Minnesota	35
Ohio	VA Regional Office Anthony J. Celebrezze Federal Building 1240 East Ninth Street Cleveland, OH 44199 (800) 729-5772 x3960 RLC	VA Regional Office Anthony J. Celebrezze Federal Building 1240 East Ninth Street Cleveland, OH 44199 (216) 522-3610	25

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Oklahoma	See: Texas; Houston	VA Regional Office 125 South Main Street Muskogee, OK 74401 (918) 687-2208	51
Oregon	See: Colorado	VA Regional Office Federal Building 1220 Southwest 3rd Avenue Portland, OR 97204 (503) 326-2458	48
Pennsylvania	See: Ohio	For Alleghany, Armstrong, Beaver, Bedford, Blair, Butler, Cambria, Clearfield, Clarion, Crawford, Elk, Erie, Fayette, Forest, Fulton, Greene, Huntington, Indiana, Jefferson, Lawrence, McKean, Mercer, Somerset, Venango, Warren, Washington, and Westmoreland Counties: VA Regional Office 1000 Liberty Avenue Pittsburgh, PA 15222 (412) 644-4526	11
		For all other counties: VA Regional Office and Insurance Center P.O. Box 8079 5000 Wissahickon Avenue Philadelphia, PA 19101 (215) 842-2000 ext. 1-4	10

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Puerto Rico	VA Regional Office GPO Box 4867 San Juan, PR 00936 (787) 772-7312	VA Regional Office GPO Box 4867 San Juan, PR 00936 (787) 772-7316	55
Rhode Island	See: New Hampshire	See: New Hampshire	73
South Carolina	See: Georgia	VA Regional Office 1801 Assembly Street Columbia, SC 29201 (803) 255-4273	19
South Dakota	See: Minnesota	See: Minnesota	35
Tennessee	See: Georgia	VA Regional Office 110 Ninth Avenue, South Nashville, TN 37203 (615) 736-5706	20
Texas:	VA Regional Office 6900 Almeda Road Houston, TX 77030 (800) 232-2571 RLC	For Angelina, Aransas, Atascosa, Austin, Bandera, Bee, Bexar, Blanco, Brazoria, Brewster, Brooks, Caldwell, Calhoun, Cameron, Chambers, Colorado, Comal, Crockett, De Witt, Dimmit, Duval, Edwards, Fort Bend, Frio, Galveston, Gillespie, Goliad, Gonzales, Grimes, Guadalupe, Hardin, Harris, Hays, Hidalgo, Houston, Jackson, Jasper, Jefferson, Jim Hogg, Jim Wells, Karnes, Kendall, Kenedy, Kerr, Kimble, Kinney, Kleberg, LaSalle, Lavaca, Liberty, Live Oak, Mason, Matagorda, Maverick, McCulloch, McMullen, Medina, Menard,	62

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Texas: (continued)		Montgomery, Nacogdoches, Newton, Nueces, Orange, Pecos, Polk, Real, Refugio, Sabine, San Augustine, San Jacinto, San Patricio, Schleicher, Shelby, Starr, Sutton, Terrell, Trinity, Tyler, Uvalde, Val Verde, Victoria, Walker, Waller, Washington, Webb, Wharton, Willacy, Wilson, Zapata, and Zavala Counties: VA Regional Office 6900 Almeda Road Houston, TX 77030 (713) 383-3101	
Texas: All counties except the 90 listed above	See: Texas; Houston	All other counties: VA Regional Office One Veterans Plaza 701 Clay Avenue Waco, TX 76799 (254) 299-9603	49
Utah	See: Colorado	VA Regional Office P.O. Box 11500 Salt Lake City, UT 84147 (801) 524-4515	41
Vermont	See: New Hampshire	See: New Hampshire	73

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Virginia:	VA Regional Office 210 Franklin Road, SW Roanoke, VA 24011 (540) 857-2132 RLC	For Arlington, Fairfax, Loudoun, Prince William, Spotsylvania, and Stafford Counties <u>plus</u> : the cities of Alexandria, Fairfax, Falls Church, and Fredericksburg: VA Regional Office 1120 Vermont Avenue, NW Washington, DC 20421 (202) 418-4270 ext. 3315	72
		For all other jurisdictions: VA Regional Office 210 Franklin Road, SW Roanoke, VA 24011 (800) 933-5499	14
Virgin Islands (U.S.)	See: Puerto Rico	See: Puerto Rico	55
Washington:	See Colorado	For Clark, Klickitat, and Skamania Counties: VA Regional Office Federal Building 1220 Southwest 3rd Avenue Portland, OR 97204 (503) 326-2457	48
Washington:	See: Colorado	For all counties except Clark, Klickitat, and Skamania: VA Regional Office Federal Building 915 Second Avenue Seattle, WA 98174 (206) 220-6163	46

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West Virginia:	See: Virginia	See: Virginia	14
Wisconsin	See: Minnesota	VA Regional Office Building 6 5000 West National Avenue Milwaukee, WI 53295 (414) 382-5052	30
Wyoming	See: Colorado	See: Colorado	39
