REFERENCE TITLE: occupational therapy board; omnibus

State of Arizona Senate Forty-eighth Legislature Second Regular Session 2008

SB 1128

Introduced by Senator O'Halleran

AN ACT

AMENDING SECTIONS 32-3401, 32-3403, 32-3404, 32-3405, 32-3422, 32-3423, 32-3424, 32-3426, 32-3427, 32-3428, 32-3429, 32-3430, 32-3441 AND 32-3442, ARIZONA REVISED STATUTES; CHANGING THE ARTICLE HEADING OF TITLE 32, CHAPTER 34, ARTICLE 2, ARIZONA REVISED STATUTES, TO "LICENSURE"; REPEALING SECTION 32-3421, ARIZONA REVISED STATUTES; AMENDING TITLE 32, CHAPTER 34, ARTICLE 2, ARIZONA REVISED STATUTES, BY ADDING A NEW SECTION 32-3421; RELATING TO THE BOARD OF OCCUPATIONAL THERAPY EXAMINERS.

(TEXT OF BILL BEGINS ON NEXT PAGE)

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Be it enacted by the Legislature of the State of Arizona: Section 1. Section 32-3401, Arizona Revised Statutes, is amended to read:

32-3401. <u>Definitions</u>

In this chapter, unless the context otherwise requires:

- 1. "Board" means the board of occupational therapy examiners.
- 2. "Consultation" means the act or procedure of exchanging ideas or information or providing professional advice TO ANOTHER HEALTH PROFESSIONAL OR RESPONSIBLE PARTY REGARDING THE PROVISION OF OCCUPATIONAL THERAPY SERVICES.
- 3. "Direct supervision" means that the supervising occupational therapist is on the premises at all times while a limited permittee is performing occupational therapy services or when an unlicensed person is performing authorized tasks.
- 4. 3. "Evaluation" means the AN OCCUPATIONAL THERAPIST'S assessment of treatment needs within the scope of practice of occupational therapy. Evaluation does not include making a medical diagnosis.
- 4. "LETTER OF CONCERN" MEANS A NONDISCIPLINARY ADVISORY LETTER TO NOTIFY A LICENSEE THAT, WHILE THERE IS INSUFFICIENT EVIDENCE TO SUPPORT DISCIPLINARY ACTION, THE LICENSEE SHOULD MODIFY OR ELIMINATE CERTAIN PRACTICES AND THAT CONTINUATION OF THE ACTIVITIES THAT LED TO THE INFORMATION BEING SUBMITTED TO THE BOARD MAY RESULT IN FUTURE ACTION AGAINST THE LICENSEE'S LICENSE.
- 5. "Occupational therapist" means a person licensed pursuant to this chapter to practice occupational therapy.
- 6. "Occupational therapy" means the use of occupational ACTIVITY therapy services with individuals who are limited by physical injury or illness, psychosocial dysfunction, developmental or learning disabilities, socioeconomic and cultural differences or the aging process in order to achieve optimum functional performance, maximize independence, prevent disability and maintain health. including OCCUPATIONAL THERAPY INCLUDES evaluation, treatment and consultation BASED ON THE CLIENT'S TEMPORAL, SPIRITUAL AND CULTURAL VALUES AND NEEDS.
- 7. "Occupational therapy assistant" means a person who is licensed pursuant to this chapter, who is a graduate of an accredited occupational therapy education program or the equivalent, who assists AN OCCUPATIONAL THERAPIST in the practice of occupational therapy and who performs delegated procedures commensurate with historycommons.org/licenses/by-nc-4 THE PERSON'S education and training.
 - 8. "Occupational therapy services" includes the following:
- (a) Evaluation and development of and training in activities of daily living and social skills. Treatment modalities for occupational therapy may include play, self-help skills, work and related activities.
- (b) Evaluation and facilitation of developmental, perceptual-motor, neuromuscular and sensory-integrative function.

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- (c) Enhancement of functional achievement, prevocational skills and work capabilities through the use of therapeutic DISABILITIES, ACTIVITIES AND MODALITIES THAT ARE BASED ON ANATOMY, PHYSIOLOGY AND KINESIOLOGY, kinetic, AND functional, manual and creative activities or exercises.
- (d) Evaluation, design and fabrication of and training the individual in the use of selective orthotic, prosthetic and adaptive devices, as appropriate.
- (e) Administration and interpretation of standardized and nonstandardized tests THAT ARE PERFORMED WITHIN THE PRACTICE OF OCCUPATIONAL THERAPY AS AN AID TO TREATMENT, including manual muscle, sensory, and range of motion, performed within the practice of occupational therapy as an aid to treatment COGNITION AND DEVELOPMENTAL TESTS, AND SYSTEMIC, LYMPHATIC AND CARDIAC FUNCTIONING.
- (f) Assessment and adaptation of environments for individuals with handicaps and those at risk for dysfunction.
- 9. "SUPERVISION" MEANS THAT THE SUPERVISING OCCUPATIONAL THERAPIST OR OCCUPATIONAL THERAPY ASSISTANT IS PRESENT OR AVAILABLE FOR A LIMITED LICENSEE WHO IS PERFORMING OCCUPATIONAL THERAPY SERVICES OR WHEN AN UNLICENSED PERSON IS PERFORMING TASKS AT THE DIRECTION OF A LICENSED OCCUPATIONAL THERAPIST OR LICENSED OCCUPATIONAL THERAPY ASSISTANT.
 - 9. 10. "Unprofessional conduct" includes the following acts:
 - (a) Habitual intemperance in the use of alcohol.
 - (b) Habitual use of narcotic or hypnotic drugs.
- (c) Gross incompetence, repeated incompetence or incompetence resulting in injury to a patient CLIENT.
- (d) Having professional connection with or lending the name of the licensee to an illegal practitioner of occupational therapy or any of the other healing arts.
- (e) Failing to refer a patient CLIENT whose condition is beyond the training or ability of the occupational therapist to another professional qualified to provide such service.
- (f) Immorality or misconduct that tends to discredit the occupational therapy profession.
- (g) Censure of a licensee or refusal, revocation, suspension or restriction of a license to practice occupational therapy by any other state, territory, district or country, unless it can be shown that this was not occasioned by reasons which THAT relate to the ability to safely and skillfully practice occupational therapy or to any act of unprofessional conduct prescribed in this paragraph.
- (h) Any conduct or practice contrary to recognized standards of ethics of the occupational therapy profession, any conduct or practice which THAT does or might constitute a danger to the health, welfare or safety of the patient CLIENT or the public, or any conduct, practice or condition which THAT does or might impair the licensee's ability to safely and skillfully practice occupational therapy.

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- (i) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the violation of or conspiring to violate any of the provisions of this chapter.
 - (j) Charging or collecting a clearly excessive fee.
- (k) Sexually inappropriate conduct with a patient CLIENT. For the purposes of this subdivision, "sexually inappropriate conduct" includes:
- (i) Engaging in sexual intercourse or oral-genital contact with a patient CLIENT.
 - (ii) Inappropriately touching a patient's CLIENT'S genital area.
 - (iii) Suggesting a sexual relationship with a current patient CLIENT.
- (1) Knowingly making a false or misleading statement to the board on a license application or renewal form required by the board or any other verbal or written communications directed to the board or its staff.
- (m) Committing a felony, whether or not involving moral turpitude, or a misdemeanor involving moral turpitude. In either case, conviction by a court of competent jurisdiction or a plea of no contest is conclusive evidence that the felony or misdemeanor was committed.
- (n) Violating a board rule that is directly related to the practice of occupational therapy.
 - Sec. 2. Section 32-3403, Arizona Revised Statutes, is amended to read: 32-3403. Executive director; personnel; duties; compensation
- A. The board may employ and discharge an executive director and other officers and employees as it deems necessary and designate their duties. Board personnel are eligible to receive compensation as determined pursuant to section 38-611.
- B. The issuance of licenses shall be recorded by the executive director, and the documentation of licenses awarded or withheld shall be filed with the board.
 - B. THE EXECUTIVE DIRECTOR SHALL:
 - 1. ISSUE AND DOCUMENT LICENSES APPROVED BY THE BOARD.
 - 2. KEEP A RECORD OF THE STATUS OF LICENSES AND LICENSEES.
- 3. KEEP A RECORD OF THE STATUS OF APPLICANTS, INCLUDING THOSE WHOSE APPLICATIONS ARE DENIED.
 - 4. PERFORM TASKS AND DUTIES ASSIGNED BY THE BOARD.
- 5. COLLECT FEES AND MAINTAIN ACCOUNTING RECORDS ACCORDING TO GENERALLY ACCEPTED ACCOUNTING PRINCIPLES.
 - Sec. 3. Section 32-3404, Arizona Revised Statutes, is amended to read: 32-3404. Powers and duties; rules; reports; hearings; commissioners
 - A. The board shall:
 - 1. Administer, coordinate and enforce the provisions of this chapter.
 - 2. Evaluate the qualifications of applicants.
 - 3. Prescribe examination requirements for licensure.
 - 4. Adopt rules necessary to carry out the provisions of this chapter.

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- 5. Conduct INFORMAL MEETINGS, FORMAL INTERVIEWS AND hearings and keep records and minutes necessary to carry out its functions.
- 6. PRESCRIBE EDUCATIONAL PROGRAMS REQUIRED FOR LICENSURE PURSUANT TO THIS CHAPTER.
 - B. The board may:
 - 1. Appoint commissioners to assist in the performance of its duties.
- 2. Report any violations of this chapter or rules adopted pursuant to this chapter to a county attorney, the attorney general, a federal agency or a state or national organization.
- C. Commissioners appointed pursuant to subsection B, paragraph 1 shall receive no compensation for their services but shall be reimbursed for actual and necessary expenses $\frac{1}{2}$ which THAT they $\frac{1}{2}$ incur in the performance of their duties.
 - Sec. 4. Section 32-3405, Arizona Revised Statutes, is amended to read: 32-3405. Occupational therapy fund; deposit of receipts by board; account
- A. The occupational therapy fund is established. Pursuant to sections 35-146 and 35-147, civil penalties imposed under section 32-3442, subsection G, K shall be deposited in the state general fund. The board shall deposit ten per cent of all other monies collected under this chapter in the state general fund and deposit the remaining ninety per cent in the occupational therapy fund. Monies in the occupational therapy fund may be used by the board for payment of all necessary board expenses, including compensation and expenses of board members upon AND BOARD STAFF ON claims approved by the board.
- B. Monies deposited in the occupational therapy fund are subject to section 35-143.01.
- C. The board shall establish a separate account in the fund for monies transferred to the fund pursuant to section 32-4105.

Sec. 5. <u>Heading change</u>

The article heading of title 32, chapter 34, article 2, Arizona Revised Statutes, is changed from "REGISTRATION" to "LICENSURE".

Sec. 6. Repeal

Section 32-3421, Arizona Revised Statutes, is repealed.

Sec. 7. Title 32, chapter 34, article 2, Arizona Revised Statutes, is amended by adding a new section 32-3421, to read:

32-3421. <u>Practicing without a license; prohibition; use of titles</u>

- A. EXCEPT AS PROVIDED BY SECTION 32-3422, A PERSON SHALL NOT DO THE FOLLOWING IN THIS STATE UNLESS LICENSED PURSUANT TO THIS CHAPTER:
 - 1. PRACTICE OR ASSIST IN THE PRACTICE OF OCCUPATIONAL THERAPY.
- 2. CLAIM TO BE AN OCCUPATIONAL THERAPIST, AN OCCUPATIONAL THERAPY ASSISTANT OR A PROVIDER OF OCCUPATIONAL THERAPY SERVICES.
 - 3. RENDER OCCUPATIONAL THERAPY SERVICES.

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- B. A PERSON SHALL NOT USE ANY OF THE FOLLOWING TITLES, OR ANY LETTERS, ABBREVIATIONS OR INSIGNIA OF THESE TITLES, IN CONNECTION WITH THAT PERSON'S NAME OR PLACE OF BUSINESS UNLESS THE PERSON IS LICENSED PURSUANT TO THIS CHAPTER:
 - 1. "OCCUPATIONAL THERAPIST".
 - 2. "LICENSED OCCUPATIONAL THERAPIST".
 - 3. "OCCUPATIONAL THERAPIST REGISTERED".
 - 4. "OCCUPATIONAL THERAPY ASSISTANT".
 - 5. "LICENSED OCCUPATIONAL THERAPY ASSISTANT".
 - 6. "CERTIFIED OCCUPATIONAL THERAPY ASSISTANT".

Sec. 8. Section 32-3422, Arizona Revised Statutes, is amended to read: 32-3422. <u>Persons and practices not required to be licensed</u>

This chapter does not prevent or restrict the practice, services or activities of:

- 1. A person engaging in the practice of that person's profession if the service is not practiced AS or represented to be occupational therapy.
- 2. A person licensed in this state from engaging in the profession or occupation for which the person is licensed.
- 3. A person employed as an occupational therapist or occupational therapy assistant by the United States or any agency of the United States, if that person provides occupational therapy solely under the direction or control of the agency by which that person is employed THAT EMPLOYS THAT PERSON.
- 4. A person pursuing a supervised course of study leading to a degree or certificate in occupational therapy at an accredited or approved educational program PURSUANT TO SECTION 32-3404, if the person is designated by a title that clearly indicates the person's status as a student or trainee.
- 5. A person fulfilling the supervised fieldwork experience requirements of section 32-3423, if the experience constitutes a part of the FIELDWORK experience necessary to meet the requirements of section 32-3423.
- 6. A person performing occupational therapy services in this state for purposes of continuing education, consultation and training, if these services are performed for no more than a cumulative total of sixty days in a calendar year in association with an occupational therapist licensed under this chapter, if either of the following is true:
- (a) The person is licensed as an occupational therapist or occupational therapy assistant in good standing in another state.
- (b) The person is certified by the national board for certification in occupational therapy, incorporated.
- 7. A person employed by a health care provider licensed pursuant to another chapter of this title if the person does not claim to be an occupational therapist or occupational therapy assistant and such THE services or activities constitute a part of the person's job duties.

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Sec. 9. Section 32-3423, Arizona Revised Statutes, is amended to read: 32-3423. Application for licensure: qualifications: examination
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- A. An applicant for licensure as an occupational therapist or as an occupational therapy assistant shall file a written application, provided by the board, showing to the satisfaction of the board that the applicant:
- 1. Is of good moral character. and has not been convicted of a crime of moral turpitude. THE BOARD MAY ESTABLISH A LACK OF GOOD MORAL CHARACTER IF THE APPLICANT HAS BEEN CONVICTED OF A FELONY INVOLVING MORAL TURPITUDE OR A MISDEMEANOR INVOLVING MORAL TURPITUDE.
- 2. Has successfully completed the academic requirements of an educational program in occupational therapy recognized APPROVED by the board PURSUANT TO SECTION 32-3404. The board shall recognize an occupational therapy and occupational therapy assistant educational program accredited by the accreditation council for occupational therapy education established by the American occupational therapy association, incorporated.
- 3. Has successfully completed a period of supervised fieldwork experience acceptable to the board. The board shall require:
- (a) For an occupational therapist, a minimum of $\frac{twenty-four\ weeks}{twenty-four\ weeks}$ FOUR HUNDRED SIXTY-FOUR HOURS of supervised fieldwork experience.
- (b) For an occupational therapy assistant, a minimum of eight weeks FORTY-NINE HOURS of supervised fieldwork experience.
 - 4. Has passed an examination administered pursuant to section 32-3424.
 - 5. PAYS THE APPLICATION FEE PRESCRIBED IN SECTION 32-3427.
- B. AN APPLICANT WHO IS DENIED A LICENSE MAY REQUEST A HEARING PURSUANT TO TITLE 41, CHAPTER 6, ARTICLE 10.
- Sec. 10. Section 32-3424, Arizona Revised Statutes, is amended to read:

32-3424. <u>Examination for licensure of occupational therapists</u> and occupational therapy assistants

- A. An applicant for licensure shall take a written examination approved and administered by the national board for certification in occupational therapy, incorporated. The examination shall test an applicant's knowledge of the basic and clinical services relating to PROVIDING occupational therapy SERVICES, occupational therapy techniques and methods, and other subjects as the board requires.
- B. It is the responsibility of The applicant to SHALL arrange for the examination following successful completion of the academic and fieldwork requirements of section 32-3423 and to present the board with SUBMIT evidence of successful completion of the examination WITH THE APPLICATION.
- Sec. 11. Section 32-3426, Arizona Revised Statutes, is amended to read:

32-3426. Renewal of license; inactive status; notice of address or name change

A. A license issued under this chapter is subject to renewal every two years and expires unless renewed. The board may reinstate $\frac{a}{a}$ AN EXPIRED

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license cancelled for failure to renew on compliance with board rules for renewal of licenses IF THE LICENSEE:

- 1. COMPLIES WITH BOARD RULES FOR RENEWAL OF LICENSES.
- 2. IS NOT IN VIOLATION OF THIS CHAPTER OR BOARD RULES OR ORDERS.
- 3. PAYS THE FEES PRESCRIBED PURSUANT TO SECTION 32-3427.
- B. On request, the board shall grant inactive status to a licensee who does not practice as an occupational therapist or occupational therapy assistant and who maintains any continuing education requirements.
- C. The board may establish by rule additional requirements for license renewal which TO require THE SUCCESSFUL COMPLETION OF A PRESCRIBED NUMBER OF HOURS OF continuing education AS A CONDITION OF LICENSURE RENEWAL.
- D. A LICENSEE MUST REPORT TO THE BOARD IN WRITING A NAME CHANGE AND ANY CHANGE IN BUSINESS OR HOME ADDRESS WITHIN THIRTY DAYS AFTER THAT CHANGE.
- Sec. 12. Section 32-3427, Arizona Revised Statutes, is amended to read:

32-3427. Fees

- A. The board, shall by rule, SHALL establish and collect fees not to exceed:
 - 1. One hundred dollars for application for a license.
 - 2. Three hundred dollars for an initial license.
 - 3. Three hundred dollars for renewal of a license.
 - 4. Three hundred dollars for an application for reinstatement.
 - 5. Seventy-five dollars for a limited permit LICENSE.
 - 6. Fifty dollars for a duplicate license.
- B. The board, by rule, shall establish and collect fees for renewal of an inactive status license.
- Sec. 13. Section 32-3428, Arizona Revised Statutes, is amended to read:

32-3428. Limited license

- A. The board may grant a limited $\frac{\text{permit}}{\text{permon}}$ LICENSE to a person who has not taken the licensure examination if that person was trained in this country and has completed the academic and fieldwork requirements of this chapter.
- B. The board may grant a limited permit LICENSE to a foreign-trained person who has completed the academic and fieldwork requirements of this chapter if that person has not taken the licensure examination and submits proof of acceptance to take the licensure examination.
- C. The holder of a limited permit LICENSE may practice occupational therapy only under the direct supervision of a licensed occupational therapist.
- D. A limited permit LICENSE is valid for four months and becomes void if a person fails the examination. The limited permit expires if a person passes the examination and is issued a license under section 32-3425, subsection C.
 - E. The board may reissue a limited permit LICENSE once.

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Sec. 14. Section 32-3429, Arizona Revised Statutes, is amended to read:

32-3429. <u>Foreign trained applicants</u>

Foreign trained occupational therapists and occupational therapy assistants shall:

- 1. Satisfy the examination requirements of section 32-3424. The board shall require foreign trained applicants to furnish
 - 2. PROVIDE proof of good moral character. and completion of
- 3. COMPLETE THE academic and supervised fieldwork requirements, substantially equal to those contained in section 32-3423 before taking the examination.
 - 4. SUBMIT A COMPLETED APPLICATION AS PRESCRIBED BY THE BOARD.
 - 5. PAY ALL APPLICABLE FEES PRESCRIBED PURSUANT TO SECTION 32-3427.
- Sec. 15. Section 32-3430, Arizona Revised Statutes, is amended to read:

32-3430. Fingerprinting

- A. Each applicant for original licensure, license renewal, license reinstatement or a limited permit LICENSE pursuant to this chapter who has not previously done so shall submit a full set of fingerprints to the board AT THE APPLICANT'S OR LICENSEE'S EXPENSE for the purpose of obtaining a state and federal criminal records check pursuant to section 41-1750 and Public Law 92-544. The department of public safety may exchange this fingerprint data with the federal bureau of investigation.
- B. If the board does not have any evidence or reasonable suspicion that the applicant has a criminal history AND THE APPLICANT OTHERWISE SATISFIES THE REQUIREMENTS OF SECTION 32-3423, the board may issue a license or a limited permit LICENSE before it receives the results of a criminal records check.
- C. The board shall suspend a license or a limited permit LICENSE of a person who submits an unreadable set of fingerprints and does not submit a new readable set of fingerprints within twenty days after being notified by the board to do so.
- D. This section does not affect the board's authority to otherwise issue, deny, cancel, terminate, suspend or revoke a license \mbox{OR} A LIMITED LICENSE.
- Sec. 16. Section 32-3441, Arizona Revised Statutes, is amended to read:

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32-3441. Proper use of title or designation of occupational therapists; license display; supervision; responsibility
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A. A person who receives a license IS LICENSED PURSUANT TO THIS CHAPTER to practice as an occupational therapist and WHO is in good standing may use the title of licensed occupational therapist and the abbreviation "O.T.," "O.T.R." or "O.T.R./L.". A person who receives a license IS LICENSED PURSUANT TO THIS CHAPTER to practice as a licensed occupational therapy

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assistant and who is in good standing may use the title of licensed occupational therapy assistant and the abbreviation "0.T.A.", "C.O.T.A." or "C.O.T.A./L.".

- B. Each occupational therapist and occupational therapy assistant shall display the person's current license in each facility in which the person practices occupational therapy. If an occupational therapist or the occupational therapy assistant fails to display the current license, the board shall take disciplinary action against the licensee. Disciplinary action may include censure, a civil penalty, probation, suspension or any combination of these actions.
- C. Except as provided in section 32-3422, it is unlawful for any person who is not licensed as an occupational therapist or an occupational therapy assistant pursuant to this chapter to do any of the following:
 - 1. Practice or assist in the practice of occupational therapy.
- 2. Claim to be an occupational therapist, an occupational therapy assistant or a provider of occupational therapy services.
- 3. Use in connection with the person's name any words, letters, abbreviations or insignia indicating or implying that the person is an occupational therapist or an occupational therapy assistant or provides occupational therapy services.
- D. C. The board may adopt rules reasonably related to sound patient CLIENT care governing the AN OCCUPATIONAL THERAPIST'S supervision of licensed occupational therapy assistants and OR unlicensed personnel by an EMPLOYEES OR VOLUNTEERS WORKING WITH THE occupational therapist.
- E. D. An occupational therapist is AND AN OCCUPATIONAL THERAPY ASSISTANT ARE professionally and legally responsible for patient SUPERVISING CLIENT care given by nonlicensed personnel under his supervision EMPLOYEES OR VOLUNTEERS. If an occupational therapist OR OCCUPATIONAL THERAPY ASSISTANT fails to adequately supervise patient CLIENT care given by nonlicensed personnel EMPLOYEES OR VOLUNTEERS, the board may take disciplinary action against the licensee OCCUPATIONAL THERAPIST OR OCCUPATIONAL THERAPY ASSISTANT.
- Sec. 17. Section 32-3442, Arizona Revised Statutes, is amended to read:
 - 32-3442. <u>Disciplinary action; informal meetings; formal interviews; hearings; penalties; files</u>
 - A. The board may investigate any evidence and determine whether:
- 1. RECEIVE WRITTEN COMPLAINTS FILED AGAINST LICENSEES AND CONDUCT INVESTIGATIONS.
- 2. CONDUCT AN INVESTIGATION AT ANY TIME ON ITS OWN INITIATIVE WITHOUT RECEIPT OF A WRITTEN COMPLAINT IF THE BOARD HAS REASON TO BELIEVE THAT THERE MAY BE A VIOLATION OF THIS CHAPTER, THAT a licensee is or may be guilty of unprofessional conduct or THAT A LICENSEE is or may be incompetent.

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- B. Any occupational therapist, occupational therapy assistant or health care institution as defined in section 36-401 shall, and any other person may, report to the board any information the occupational therapist, occupational therapy assistant, health care institution or individual may have that appears to show that an occupational therapist or an occupational therapy assistant is or may be guilty of unprofessional conduct or is or may be incompetent.
- C. A person who provides information to the board in good faith PURSUANT TO SUBSECTION A OR B OF THIS SECTION is not subject to an action in civil damages as a result of providing the information. If requested, the board shall not disclose the identity of a person who provides information unless the information or the name of a person making a complaint is essential to proceedings conducted pursuant to this section or unless required by a court of law.
- B. D. Within sixty days of receipt OF A WRITTEN COMPLAINT PURSUANT TO SUBSECTION A OF THIS SECTION OR INFORMATION PURSUANT TO SUBSECTION B OF THIS SECTION, the board shall notify the licensee about whom information as described in subsection A of this section has been received as to the content of the COMPLAINT OR information. The board shall keep a complaint confidential until it verifies or substantiates the complaint.
- C. E. If, in the opinion of the board, it appears that a licensee is or may be in violation of this chapter, The board may request an informal MEETING OR A FORMAL interview with the licensee concerned OR ANY OTHER PERSON TO FURTHER ITS INVESTIGATION OR TO RESOLVE A COMPLAINT.
- F. If the A licensee refuses the invitation or if the licensee accepts the invitation and if the results of the interview indicate that a civil penalty or suspension or revocation of a license may be in order BOARD'S REQUEST FOR AN INFORMAL MEETING OR A FORMAL INTERVIEW, OR IN LIEU OF HOLDING AN INFORMAL MEETING OR A FORMAL INTERVIEW, the board shall hold a hearing pursuant to title 41, chapter 6, article 10.
- G. IF THE RESULTS OF AN INFORMAL MEETING OR A FORMAL INTERVIEW INDICATE THAT SUSPENSION OR REVOCATION OF THE LICENSEE'S LICENSE OR A CIVIL PENALTY MIGHT BE IN ORDER, THE BOARD SHALL NOTIFY THE LICENSEE OF THE TIME AND PLACE FOR A HEARING PURSUANT TO TITLE 41, CHAPTER 6, ARTICLE 10.
- H. If, at the informal MEETING OR FORMAL interview, the board finds a violation of this chapter, but THE VIOLATION IS not of sufficient seriousness to merit a civil penalty or suspension or revocation of a license, it may take one or more of the following actions:
 - 1. Issue a decree of censure.
- 2. Fix a period and terms of probation best adapted to protect the public health and safety and rehabilitate or educate the licensee concerned. Probation may include:
- (a) Submission of the licensee to examinations to determine the mental or physical condition or professional competence of the licensee AT THE LICENSEE'S EXPENSE.

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- (b) Occupational therapy training or education that the board believes to be necessary to correct deficiencies found either pursuant to a hearing or through an examination pursuant to this section.
- (c) Review or supervision of the licensee's practice that the board finds necessary to identify and correct deficiencies in the practice, INCLUDING A REQUIREMENT THAT THE LICENSEE REGULARLY REPORT TO THE BOARD ON MATTERS RELATED TO THE LICENSEE'S PROBATIONARY REQUIREMENTS.
- (d) Restrictions on the nature and scope of practice to ensure that the licensee does not practice beyond the limits of the licensee's capabilities.
- 3. Issue a letter of concern. For the purposes of this paragraph, "letter of concern" means a nondisciplinary advisory letter to notify a licensee that, while there is insufficient evidence to support disciplinary action, the board believes that the licensee should modify or eliminate certain practices and that continuation of the activities that led to the information being submitted to the board may result in action against the licensee's license.
- 4. Issue a nondisciplinary order requiring the licensee to complete a prescribed number of hours of continuing education in an area or areas prescribed by the board to provide the licensee with the necessary understanding of current developments, skills, procedures or treatment.
 - 5. DISMISS THE COMPLAINT.
- D. I. IN ADDITION TO THE TERMS OF PROBATION DESCRIBED IN SUBSECTION H, PARAGRAPH 2 OF THIS SECTION, probation, if deemed necessary, may also include temporary suspension or restriction of the licensee's license to practice. A LICENSEE'S failure to comply with probation OR ANY OTHER BOARD ORDER is cause for a hearing pursuant to title 41, chapter 6, article 10, based on failure to comply with probation or any other acts or conduct in violation of this chapter and rules adopted pursuant to this chapter.
- E. If, in the opinion of the board, it appears that a licensee is or may be in violation of this chapter, the board may hold a hearing in accordance with title 41, chapter 6, article 10 in lieu of or in addition to an informal interview as provided in subsection C of this section.
- F. J. At the licensee's expense the board may require any combination of a physical, mental or occupational therapy competence examination as part of a board investigation, including, if necessary, the taking of depositions as may be required to fully inform itself with respect to the allegations presented by the complaint. These examinations may include biological fluid testing.
- G. K. Any licensee who, after a hearing, is found guilty of unprofessional conduct or incompetence is subject to THE FOLLOWING:
 - 1. A decree of censure. —
 - 2. Probation as provided in this section. —
 - 3. Suspension OR REVOCATION of THE license. , revocation of license,

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- 4. Imposition of a civil penalty of not less than two hundred fifty dollars nor more than ten thousand dollars for each violation of this chapter. $\frac{1}{2}$
- 5. Any combination of these sanctions for a period of time or permanently and under conditions as the board deems appropriate for the protection of the public health and safety $\frac{1}{2}$ and $\frac{1}{2}$ and $\frac{1}{2}$ in the circumstances.
- H. L. A LICENSEE SHALL RETURN TO THE BOARD a revoked or suspended license shall be returned to the board within fifteen days after it is revoked or suspended.

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