05/01/03 ACCESS

1 2

1999

RTC

MEDICARE CURRENT BENEFICIARY SURVEY

Beneficiary Knowledge

RIC: BK Page: Version: 2

Variable Col Len Format Frequency ComQues# FacQues# Variable Type & Label

This file provides the opportunity to quantify many of CMS's Strategic Plan objectives. Specifically, to involve the beneficiaries in defining their health care needs by aggregating and using data for continuous policy and process improvement, to assess outreach by the Medicare program and general knowledge of the Medicare program (services and health care choices) by the

beneficiaries. There is one record for each sample person new to the MCBS.

VERSION 3 1 C Version Number

4 8 \$BSIDFMT C Unique SP Identification Number BASEID

4,351 LOW-HIGH BASEID Count

MCARKNOW 12 2 MCARKNOW BK1 N What SP thinks they know about Mcare 2 -9 Not ascertained 9 -8 Don't know 7 -7 Refused 389 1 Just about everything you need to know

1,004 2 Most of what you need to know 1,275 3 Some of what you need to know 912 4 A little of what you need to know 753 5 Almost none of what you need to know

C Record Identification Code

NOTE: First available in 1998

INFOSATI 14 2 SATISFY N SP Satisfac w/ Mcare info availability BK27aa

> 1 -9 Not ascertained 53 -8 Don't know -7 Refused 8 531 1 Very satisfied 2,896 2 Satisfied 199 3 Dissatisfied 57 4 Very Dissatisfied 606 5 Not Applicable

NOTES: See SATINFO in RicPR, 94-97 First available in 1998

MPYFIND 16 2 YES2FMT BK3 N SP tried to find Medical paymt info

> 1 -9 Not ascertained 5 -8 Don't know -7 Refused 4 372 1 Yes 3,969 2 No

NOTES: See NEEDPAYI in RicPR, 94-97 First available in 1998

MPYNOFND 18 2 IND1FMT N Medicare payment information not found BK4

> 3,973 -1 Inapplicable 15 1 Indicated 363 2 Not Indicated

NOTES: Applies only when MPYFIND = 1; See PAYNOFND in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999				MEDICARE CURRENT BENEFICIAR Beneficiary Knowledge		RIC: Page: Version:	B 2 2
				Frequency ComQues# FacQues#	Variable Type & Label		
MPYINSCO	20	2	IND1FMT	BK4	N Mcare paymt info from insurance	e claims	
				3,973	-1 Inapplicable		
				41 337	1 Indicated 2 Not Indicated		
					See PAYINSCO in RicPR, 94-97		
MPYMEDGP	22	2	IND1FMT	BK4	N Mcare paymt info from Medigap/s	sup	
				3,973	-1 Inapplicable		
				30 348	1 Indicated		
				348	2 Not Indicated		
				plies only when MPYFIND = 1; rst available in 1998	See PAYMEDGP in RicPR, 94-97		
MPYMCOFF	24	2	IND1FMT	BK4	N Mcare paymt info from Mcare/of:	fice hot!	lr
				3,973	-1 Inapplicable		
				57 321	1 Indicated 2 Not Indicated		
MPYSSOFF	26		Fi	plies only when MPYFIND = 1 rst available in 1998 BK4	N Mcare paymt info from SSA offic	ce	
		_					
				3,973 13	-1 Inapplicable 1 Indicated		
					2 Not Indicated		
				plies only when MPYFIND = 1 rst available in 1998			
MPYAARP	28	2	IND1FMT	BK4	N Mcare paymt info from AARP/sen:	iors org	
				3,973	-1 Inapplicable		
				8	1 Indicated		
				370	2 Not Indicated		
				plies only when MPYFIND = 1; rst available in 1998	See PAYAARP in RicPR, 94-97		
MPYFAMLY	30	2	IND1FMT	BK4	N Mcare paymt info from family o	r friend	
				3,973	-1 Inapplicable		
				9	1 Indicated		
				369 plies only when MPYFIND = 1; rst available in 1998	2 Not Indicated See PAYFAMLY in RicPR, 94-97		
MPYSRCTR	32	2	IND1FMT	BK4	N Mcare paymt info from local Ser	nior ctr	
				3,973	-1 Inapplicable		
				1	1 Indicated		
				377	2 Not Indicated		

NOTES: Applies only when MPYFIND = 1; See PAYSRCTR in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999				MEDICARE (Beneficia			Y SURVEY RIC: Page Vers:	:
Variable	Col	Len	Format	Frequency	ComQues#	FacQues#	Variable Type & Label	
MPYHOSP	34	2	IND1FMT		BK4		N Mcare paymt info from local hospita	ıl
				3,973			-1 Inapplicable	
				32			1 Indicated	
				346			2 Not Indicated	
				plies only rst availa			See PAYHOSP in RicPR, 94-97	
MPYDOCTR	36	2	IND1FMT		BK4		N Mcare paymt info from doctor office	<u>;</u>
				3 , 973			-1 Inapplicable	
				154			1 Indicated	
				224			2 Not Indicated	
				plies only rst availa			See PAYDOCTR in RicPR, 94-97	
MPYCOUN	38	2	IND1FMT		BK4		N Mcare paymt info from Mcare counsel	ing.
				3,973			-1 Inapplicable	
				0 378			1 Indicated 2 Not Indicated	
				3/8			2 Not indicated	
				plies only rst availa			See PAYMCOUN in RicPR, 94-97	
MPYPUBL	40	2	IND1FMT		BK4		N Mcare paymt info from Mcare pubs	
				3,973			-1 Inapplicable	
				16			1 Indicated	
				362			2 Not Indicated	
				plies only rst availa			See PAYMPUBL in RicPR, 94-97	
MPYTVRAD	42	2	IND1FMT		BK4		N Mcare paymt info from TV or radio	
				3,973			-1 Inapplicable	
				1			1 Indicated	
				377			2 Not Indicated	
				plies only rst availa				
MPYZINE	44	2	IND1FMT		BK4		N Mcare paymt info from Newspaper or	Mag
				3 , 973			-1 Inapplicable	
				2			1 Indicated	
				376			2 Not Indicated	
				plies only rst availa				
MPYOGOVT	46	2	IND1FMT		BK4		N Mcare paymt info from other govt ag	ıency
				3,973			-1 Inapplicable	
				10			1 Indicated	
				368			2 Not Indicated	

NOTES: Applies only when MPYFIND = 1; See PAYOGOVT in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999				MEDICARE CURRENT BENEFICIAL Beneficiary Knowledge	RY SURVEY	RIC: Page: Version:	4
				Frequency ComQues# FacQues#	Variable Type & Label		
MPYEMPLR	48	2	IND1FMT	BK4	N Mcare paymt info frm crent/	formr employ	У
				3,973 1	-1 Inapplicable 1 Indicated		
				37 ⁷	2 Not Indicated		
				plies only when MPYFIND = 1; rst available in 1998	See PAYEMPLR in RicPR, 94-97		
МРҮНМО	50	2	IND1FMT	BK4	N Mcare paymt info from HMO		
				3,973	-1 Inapplicable		
				26 352	1 Indicated 2 Not Indicated		
					See PAYHMO in RicPR, 94-97		
			Fi	rst available in 1998			
MPYINET	52	2	IND1FMT	BK4	N Mcare paymt info from inter	net	
				•	-1 Inapplicable		
				0 378	1 Indicated 2 Not Indicated		
				plies only when MPYFIND = 1; rst available in 1998	See PAYOTHOS in RicPR, 94-97		
MPYSEMNR	54	2	IND1FMT	BK4	N Mcare paymt info from HMO/i	ns co semnr	
				3,973	-1 Inapplicable		
				0 378	1 Indicated 2 Not Indicated		
					See PAYOTHOS in RicPR, 94-97		
MPYOSMNR	56	2		BK4	N Mcare paymt info from other	semnr	
				3,973	-1 Inapplicable		
				1	1 Indicated		
				377	2 Not Indicated		
				plies only when MPYFIND = 1; rst available in 1998	See PAYOTHOS in RicPR, 94-97		
MPYMCBS	58	2	IND1FMT	BK4	N Mcare paymt info from MCBS		
				3,973	-1 Inapplicable		
				0 378	1 Indicated 2 Not Indicated		
					See PAYOTHOS in RicPR, 94-97		
MPYOTHER	60	2	IND1FMT	BK4	N Mcare paymt info from other	person/plac	ce
				3,973	-1 Inapplicable		
				39	1 Indicated		
				339	2 Not Indicated		

NOTES: Applies only when MPYFIND = 1; See PAYOTHER in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999				MEDICARE Beneficia		ENEFICIARY dge	SURVEY	RIC: Page: Version:	BK 5 2
				Frequency			Variable Type & Label		
MPYOTHOS	62						C Mcare paymt info from other s	pecified	
				rst availa					
MPYBEST	92	2	BKINFSRC	6 3,988 31 20 47 10 7 3 0 23 138 0 13 1 1 7 7 1 24 0 0			N Mcare paymt info that was mos -8 Don't know -1 Inapplicable 1 Insur Co that processes SP's: 2 Medigap or supplemental Insur 3 Medicare office incl. telepho 4 Social Security office 5 AARP or similar senior citize 6 Family or friends 7 Local senior center 8 Local hospital 9 Doctor's office 10 Medicare counseling program 11 Medicare publications 12 TV or radio 13 Newspapers or magazines 14 Other governmental agency 15 Employer current or former 16 HMO 17 The internet 18 Seminar at an HMO or insuranc 19 Seminar at place other than H 20 MCBS 91 Any other person or place	med claims ance Co ne hotline ns' orgs	e
]		plies only rst availa	when MPYI	FIND = 1	of Any Other person of prace		
MPYANSW	94	2	YES3FMT		BK6		N Were Mcare paymt quest answer	ed by info)
				3,988 290 32 41			-1 Inapplicable 1 Yes 2 No 3 Some		
]		plies only rst availa			See PAYANSWR in RicPR, 94-97		
NWBFIND	96	2	YES2FMT		BK7		N SP tried to find new benefit/	change inf	Ēo
				1 3 4 281 4,062			-9 Not ascertained -8 Don't know -7 Refused 1 Yes 2 No		

NOTES: See NEEDBENE in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999				MEDICARE Beneficia		Y SURVEY	RIC: Page: Version:	BK 6 2
						Variable Type & Label		
						N New benefit info not found		
				3 4,064 12		-8 Don't know -1 Inapplicable 1 Indicated		
				272		2 Not Indicated		
]		plies only rst availa		See BENNOFND in RicPR, 94-97		
NWBINSCO	100	2	IND1FMT		BK8	N New benefit info from insura	nce claims	
		1	NOTES: An	3 4,064 10 274		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated See BENINSCO in RicPR, 94-97		
				rst availal		bee bininged in Richt, 34 37		
NWBMEDGP	102	2	IND1FMT		BK8	N New benefit info from Mediga	p/sup	
				3 4,064 21 263		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		1		plies only rst availa		See BENMEDGP in RicPR, 94-97		
NWBMCOFF	104	2	IND1FMT		BK8	N New benefit info from Mcare/	office hot	ln
				3 4,064 51 233		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
]		plies only rst availa				
NWBSSOFF	106	2	IND1FMT		BK8	N New benefit info from SSA of	fice	
				3 4,064 21 263		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
]		plies only rst availa				
NWBAARP	108	2	IND1FMT		BK8	N New benefit info from AARP/se	eniors org	
				3 4,064 19 265		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		

NOTES: Applies only when NWBFIND = 1; See BENAARP in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999				MEDICARE (Beneficia		Y SURVEY	RIC: Page: Version:	BK 7 2
				Frequency		Variable Type & Label		
NWBFAMLY	110	2	IND1FMT		BK8	N New benefit info from family	y or friend	
				3 4,064 14 270		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		į		plies only rst availa		See BENFAMLY in RicPR, 94-97		
NWBSRCTR	112	2	IND1FMT		BK8	N New benefit info from local	senior cent	te
				3 4,064 2 282		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
]		plies only rst availa		See BENSRCTR in RicPR, 94-97		
NWBHOSP	114	2	IND1FMT		BK8	N New benefit info from local	hospital	
				3 4,064 3 281		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		İ		plies only rst availa		See BENHOSP in RicPR, 94-97		
NWBDOCTR	116	2	IND1FMT		BK8	N New benefit info from doctor	office	
				3 4,064 24 260		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		1		plies only rst availa		See BENDOCTR in RicPR, 94-97		
NWBCOUN	118	2	IND1FMT		BK8	N New benefit info from Mcare	counseling	
				3 4,064 1 283		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		Ī		plies only rst availa		See BENMCOUN in RicPR, 94-97		
NWBPUBL	120	2	IND1FMT		BK8	N New benefit info from Mcare	pubs	
				3 4,064 78 206		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		

NOTES: Applies only when NWBFIND = 1; See BENMPUBL in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999				MEDICARE (Beneficia:		Y SURVEY	RIC: Page: Version:	BK 8 2
				Frequency		Variable Type & Label		
NWBTVRAD	122	2	IND1FMT		BK8	N New benefit info from TV or n	adio	
				3 4,064 20 264		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
				olies only rst availa				
NWBZINE	124	2	IND1FMT		BK8	N New benefit info from Newspar	er or Mag	
				3 4,064 32 252		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
				olies only rst availab				
NWBOGOVT	126	2	IND1FMT		BK8	N New benefit info from other o	govt agency	7
				3 4,064 12 272		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		:		olies only rst availa		See BENOGOVT in RicPR, 94-97		
NWBEMPLR	128	2	IND1FMT		BK8	N New benefit info frm crent/fo	ormr employ	/r
				3 4,064 2 282		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		:		plies only rst availak		See BENEMPLR in RicPR, 94-97		
NWBHMO	130	2	IND1FMT		BK8	N New benefit info from HMO		
				3 4,064 16 268		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
				plies only rst availak		See BENHMO in RicPR, 94-97		
NWBINET	132	2	IND1FMT		BK8	N New benefit info from interne	et	
				3 4,064 4 280		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		

NOTES: Applies only when NWBFIND = 1; See BENOTHOS in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999				CURRENT BENEFICIAR ry Knowledge	Y SURVEY	RIC: Page: Version:	BK 9 2
			Format Frequency		Variable Type & Label		
NWBSEMNR	134	2	IND1FMT	BK8	N New benefit info from HMO/ins	co semnr	
			3 4,064 4 280		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		1	NOTES: Applies only First availab		See BENOTHOS in RicPR, 94-97		
NWBOSMNR	136	2	IND1FMT	BK8	N New benefit info from other se	emnr	
			3 4,064 2 282		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		1	NOTES: Applies only First availab		See BENOTHOS in RicPR, 94-97		
NWBMCBS	138	2	IND1FMT	BK8	N New benefit info from MCBS		
			3 4,064 0 284		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		1	NOTES: Applies only First availab		See BENOTHOS in RicPR, 94-97		
NWBOTHER	140	2	IND1FMT	BK8	N New benefit info from other pe	erson/plac	e
			3 4,064 16 268		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		I	NOTES: Applies only First availab		See BENOTHER in RicPR, 94-97		
NWBOTHOS	142	30		BK8	C New benefit info from other, s	specify	

NOTES: Applies only when NWBFIND = 1; See BENOTHOS in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999				MEDICARE Beneficia		Y S	URVEY	RIC: Page: Version:	BK 10 2
							ariable Type & Label		
			BKINFSRC		вк9		New benefit info that was a		
				1 2 4,079 7 17 45 19 12 10 1 3 18 1 66 6 6 15 12 1 14 3 3 3 2		-8 -1 1 2 3 4 4 5 5 6 6 7 7 8 8 9 10 11 12 13 14 15 16 17 18 19 20	Not ascertained Don't know Inapplicable Insur Co that processes SP Medigap or supplemental In Medicare office incl. teles Social Security office AARP or similar senior cit. Family or friends Local senior center Local hospital Doctor's office Medicare counseling program Medicare publications TV or radio Newspapers or magazines Other governmental agency Employer current or form HMO The internet Seminar at an HMO or insur. Seminar at place other that MCBS Any other person or place	surance Co phone hotlin izens' orgs m mer ance co	е
]		plies only rst availa					
NWBANSW	174	2	YES3FMT		BK10	N	Were New benefit quest ans	wered by inf	0
				2 4,076 204 29 40		-1 1 2	Don't know Inapplicable Yes No Some		
		į		plies only rst availa		Se	e BENANSWR in RicPR, 94-97		
CVRFIND	176	2	YES2FMT		BK11	N	SP tried to find Mcare cover	erage info	
				1 4 4 462		-8 -7	Not ascertained Don't know Refused Yes		

NOTES: See NEEDSRVI in RicPR, 94-97 First available in 1998

3,880

NOTES: Applies only when CVRFIND = 1; See SRVNOFND in RicPR, 94-97 First available in 1998

2 No

05/01/03 ACCESS 1999				MEDICARE Beneficia		Pa	C: age: ersion:	BK 11 2
				Frequency		Variable Type & Label		
CVRINSCO	180	2	IND1FMT		BK12	N Coverage info from insurance cla	ims	
				2 3,882 29 438		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		1		plies only rst availa		See SRVINSCO in RicPR, 94-97		
CVRMEDGP	182	2	IND1FMT		BK12	N Coverage info from Medigap/sup		
				2 3,882 24 443		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		Ī		plies only rst availa		See SRVMEDGP in RicPR, 94-97		
CVRMCOFF	184	2	IND1FMT		BK12	N Coverage info from Mcare/office	hotline	:
				2 3,882 89 378		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		į		plies only rst availa				
CVRSSOFF	186	2	IND1FMT		BK12	N Coverage info from SSA office		
				2 3,882 21 446		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		1		plies only rst availa				
CVRAARP	188	2	IND1FMT		BK12	N Coverage info from AARP/seniors	org	
				2 3,882 15 452		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		Ī		plies only rst availa		See SRVAARP in RicPR, 94-97		
CVRFAMLY	190	2	IND1FMT		BK12	N Coverage info from family or fri	end	
				2 3,882 12 455		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		

NOTES: Applies only when CVRFIND = 1; See SRVFAMLY in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999				MEDICARE (Beneficia			Page	
Variable	Col	Len	Format	Frequency	ComQues#	FacQues#	Variable Type & Label	
CVRSRCTR	192	2	IND1FMT		BK12		N Coverage info from local senior cer	nter
				2			-8 Don't know	
				3,882			-1 Inapplicable	
							1 Indicated	
				464			2 Not Indicated	
			-	plies only rst availa			See SRVSRCTR in RicPR, 94-97	
CVRHOSP	194	2	IND1FMT		BK12		N Coverage info from local hospital	
				2			-8 Don't know	
				3,882			-1 Inapplicable	
				22			1 Indicated	
				445			2 Not Indicated	
				plies only rst availa			See SRVHOSP in RicPR, 94-97	
CVRDOCTR	196	2	IND1FMT		BK12		N Coverage info from doctor office	
				2			-8 Don't know	
			3,882			-1 Inapplicable		
				104			1 Indicated	
				363			2 Not Indicated	
				plies only rst availa			See SRVDOCTR in RicPR, 94-97	
CVRCOUN	198	2	IND1FMT		BK12		N Coverage info from Mcare counseling	j
				2			-8 Don't know	
				3,882			-1 Inapplicable	
				3			1 Indicated	
				464			2 Not Indicated	
				plies only rst availa			See SRVMCOUN in RicPR, 94-97	
CVRPUBL	200	2	IND1FMT		BK12		N Coverage info from Mcare pubs	
				2			-8 Don't know	
				3,882			-1 Inapplicable	
				134			1 Indicated	
				333			2 Not Indicated	
				plies only rst availa			See SRVMPUBL in RicPR, 94-97	
CVRTVRAD	202	2	IND1FMT		BK12		N Coverage info from TV or radio	
				2			-8 Don't know	
				3,882			-1 Inapplicable	
				11			1 Indicated	
				456			2 Not Indicated	
				456			2 Not Indicated	

05/01/03 ACCESS 1999				MEDICARE Beneficia		Y SURVEY RIC: BF Page: 13 Version: 2
						Variable Type & Label
CVRZINE	204	2	IND1FMT		BK12	N Coverage info from Newspaper or Mag
				2 3,882 10 457		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated
			-	plies only rst availa		
CVROGOVT	206	2	IND1FMT		BK12	N Coverage info from other govt agency
				•		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated
			-	plies only rst availa		See SRVOGOVT in RicPR, 94-97
CVREMPLR	208	2	IND1FMT		BK12	N Coverage info from crent/former employer
				2 3,882 2 465		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated
				plies only rst availa		See SRVEMPLR in RicPR, 94-97
CVRHMO	210	2	IND1FMT		BK12	N Coverage info from HMO
				2 3,882 19 448		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated
				plies only rst availa		See SRVHMO in RicPR, 94-97
CVRINET	212	2	IND1FMT		BK12	N Coverage info from internet
				2 3,882 2 465		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated
				plies only rst availa		See SRVOTHOS in RicPR, 94-97
CVRSEMNR	214	2	IND1FMT		BK12	N Coverage info from HMO/ins co semnr
				2 3,882 2 465		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated

NOTES: Applies only when CVRFIND = 1; See SRVOTHOS in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999				MEDICARE (Y SURVEY	RIC: Page: Version:	BK 14 2
						Variable Type & Label		
CVROSMNR	216	2	IND1FMT		BK12	N Coverage info from other semn	r	
				3,882 3 464		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		Ī		plies only rst availa		See SRVOTHOS in RicPR, 94-97		
CVRMCBS	218	2	IND1FMT		BK12	N Coverage info from MCBS		
				2 3,882 1 466		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		Ī		plies only rst availa		See SRVOTHOS in RicPR, 94-97		
CVROTHER	220	2	IND1FMT		BK12	N Coverage info from other pers	on/place	
				2 3,882 25 442		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		Ī		plies only rst availa		See SRVOTHER in RicPR, 94-97		
CVROTHOS	222	30			BK12	C Coverage info from other spec	ified	
		Ī		plies only rst availa		See SRVOTHOS in RicPR, 94-97		
CVRBEST	252	2	BKINFSRC		BK13	N Coverage info that was most h	elpful	
				3,897 22 22 79 19 9 9 2 18 97 2 117 4 4 4 2 17 1 2 0 19		-8 Don't know -1 Inapplicable 1 Insur Co that processes SP's 2 Medigap or supplemental Insur 3 Medicare office incl. telepho 4 Social Security office 5 AARP or similar senior citize 6 Family or friends 7 Local senior center 8 Local hospital 9 Doctor's office 10 Medicare counseling program 11 Medicare publications 12 TV or radio 13 Newspapers or magazines 14 Other governmental agency 15 Employer current or former 16 HMO 17 The internet 18 Seminar at an HMO or insuranc 19 Seminar at place other than H 20 MCBS 91 Any other person or place	ance Co ne hotline ns' orgs e co	e

05/01/03 ACCESS 1999				MEDICARE (Beneficia			RIC: Page: Version:	15
						Variable Type & Label		
						N Were Coverage quest answered by		
				1 3,895 359 46 50		-8 Don't know -1 Inapplicable 1 Yes 2 No 3 Some		
		į		plies only rst availa		See SRVANSWR in RicPR, 94-97		
AVLFIND	256	2	YES2FMT		BK15	N SP tried to find Mcare HMO ava:	il info	
				1 2 4 266 4,078		-9 Not ascertained -8 Don't know -7 Refused 1 Yes 2 No		
		Ī		e NEEDHMO : rst availa				
AVLNOFND	258	2	IND1FMT		BK16	N HMO avail info not found		
				4,085 6 260		-1 Inapplicable 1 Indicated 2 Not Indicated		
		Ī		plies only rst availa		See HMONOFND in RicPR, 94-97		
AVLINSCO	260	2	IND1FMT		BK16	N HMO avail info from insurance (claims	
				4,085 22 244		-1 Inapplicable 1 Indicated 2 Not Indicated		
		į		plies only rst availa		See HMOINSCO in RicPR, 94-97		
AVLMEDGP	262	2	IND1FMT		BK16	N HMO avail info from Medigap/sup	Þ	
				4,085 16 250		-1 Inapplicable 1 Indicated 2 Not Indicated		
		Ī		plies only rst availa		See HMOMEDGP in RicPR, 94-97		
AVLMCOFF	264	2	IND1FMT		BK16	N HMO avail info from Mcare/offic	ce hotlir	ne
				4,085 10 256		-1 Inapplicable 1 Indicated 2 Not Indicated		

05/01/03 ACCESS 1999				MEDICARE (BK 16 2
Variable				Frequency		Variable Type & Label	
AVLSSOFF	266	2	IND1FMT		BK16	N HMO avail info from SSA office	
				4,085 2 264		-1 Inapplicable 1 Indicated 2 Not Indicated	
]		plies only rst availa			
AVLAARP	268	2	IND1FMT		BK16	N HMO avail info from AARP/seniors org	
				4,085 7 259		-1 Inapplicable 1 Indicated 2 Not Indicated	
]		plies only rst availa		See HMOAARP in RicPR, 94-97	
AVLFAMLY	270	2	IND1FMT		BK16	N HMO avail info from family or friend	
				4,085 37 229		-1 Inapplicable 1 Indicated 2 Not Indicated	
]		plies only rst availa		See HMOFAMLY in RicPR, 94-97	
AVLSRCTR	272	2	IND1FMT		BK16	N HMO avail info from local senior center	*
				4,085 2 264		-1 Inapplicable 1 Indicated 2 Not Indicated	
]		plies only rst availa		See HMOSRCTR in RicPR, 94-97	
AVLHOSP	274	2	IND1FMT		BK16	N HMO avail info from local hospital	
				4,085 4 262		-1 Inapplicable 1 Indicated 2 Not Indicated	
		1		plies only rst availa		See HMOHOSP in RicPR, 94-97	
AVLDOCTR	276	2	IND1FMT		BK16	N HMO avail info from doctor office	
				4,085 17 249		-1 Inapplicable 1 Indicated 2 Not Indicated	
]		plies only rst availa		See HMODOCTR in RicPR, 94-97	
AVLCOUN	278	2	IND1FMT		BK16	N HMO avail info from Mcare counseling	
				4,085 1 265		-1 Inapplicable 1 Indicated 2 Not Indicated	

NOTES: Applies only when AVLFIND = 1; See HMOMCOUN in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999				MEDICARE (Pag		в к 17
						Variable Type & Label		_
AVLPUBL	280	2	IND1FMT		BK16	N HMO avail info from Mcare pubs		
				4,085 20 246		-1 Inapplicable 1 Indicated 2 Not Indicated		
				plies only rst availa		See HMOMPUBL in RicPR, 94-97		
AVLTVRAD	282	2	IND1FMT		BK16	N HMO avail info from TV or radio		
				4,085 11 255		-1 Inapplicable 1 Indicated 2 Not Indicated		
				plies only rst availa				
AVLZINE	284	2	IND1FMT		BK16	N HMO avail info from newspaper or	Mag	
				4,085 6 260		-1 Inapplicable 1 Indicated 2 Not Indicated		
				plies only rst availa				
AVLOGOVT	286	2	IND1FMT		BK16	N HMO avail info from other govt ag	ency	
				4,085 6 260		-1 Inapplicable 1 Indicated 2 Not Indicated		
				plies only rst availa		See HMOOGOVT in RicPR, 94-97		
AVLEMPLR	288	2	IND1FMT		BK16	N HMO avail info frm crent/former e	mployer	
				4,085 8 258		-1 Inapplicable 1 Indicated 2 Not Indicated		
				plies only rst availa		See HMOEMPLR in RicPR, 94-97		
AVLHMO	290	2	IND1FMT		BK16	N HMO avail info from HMO		
				4,085 108 158		-1 Inapplicable 1 Indicated 2 Not Indicated		
				plies only rst availa		See HMOHMO in RicPR, 94-97		
AVLINET	292	2	IND1FMT		BK16	N HMO avail info from internet		
				4,085 1 265		-1 Inapplicable 1 Indicated 2 Not Indicated		

NOTES: Applies only when AVLFIND = 1; See HMOOTHOS in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999	MEDICARE CUR Beneficiary	RRENT BENEFICIARY SURVEY Knowledge	RIC: BK Page: 18 Version: 2
		mQues# FacQues# Variable Type & Label	
AVLSEMNR	294 2 IND1FMT BK	N HMO avail info from	HMO/ins co semnr
	4,085 15 251	-1 Inapplicable 1 Indicated 2 Not Indicated	
	NOTES: Applies only wh First available	nen AVLFIND = 1; See HMOOTHOS in RicPR, e in 1998	94-97
AVLOSMNR	296 2 IND1FMT BK	N HMO avail info from	other semnr
	4,085 4 262	-1 Inapplicable 1 Indicated 2 Not Indicated	
	NOTES: Applies only wh First available	nen AVLFIND = 1; See HMOOTHOS in RicPR, e in 1998	94-97
AVLMCBS	298 2 IND1FMT BK	N HMO avail info from	MCBS
	4,085 0 266	-1 Inapplicable 1 Indicated 2 Not Indicated	
	NOTES: Applies only wh First available	nen AVLFIND = 1; See HMOOTHOS in RicPR, e in 1998	94-97
AVLOTHER	300 2 IND1FMT BK	N HMO avail info from	other person/place
	4,085 14 252	-1 Inapplicable 1 Indicated 2 Not Indicated	
	NOTES: Applies only wh First available	nen AVLFIND = 1; See HMOOTHER in RicPR, e in 1998	94-97
AVLOTHOS	302 30 BK	C HMO avail info from	other specified

NOTES: Applies only when AVLFIND = 1; See HMOOTHOS in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999		MEDICARE CURRENT BENEFIC Beneficiary Knowledge	IARY SURVEY		BK 19 2
			es# Variable Type & Label		
AVLBEST	332 2 BKINFSRO	C BK17	N HMO avail info that was most	helpful	
		2 4,091 20 12 8 1 7 31 0 3 13 1 18 7 1 4 5 101 1 14 3 0 8	-8 Don't know -1 Inapplicable 1 Insur Co that processes SP's 2 Medigap or supplemental Insur 3 Medicare office incl. telephor 4 Social Security office 5 AARP or similar senior citize 6 Family or friends 7 Local senior center 8 Local hospital 9 Doctor's office 10 Medicare counseling program 11 Medicare publications 12 TV or radio 13 Newspapers or magazines 14 Other governmental agency 15 Employer current or former 16 HMO 17 The internet 18 Seminar at an HMO or insurance 19 Seminar at place other than F 20 MCBS 91 Any other person or place	cance Co one hotline ens' orgs	
		oplies only when AVLFIND = erst available in 1998	1		
AVLANSW	334 2 YES3FMT	BK18	N Were HMO avail quest answered	l by info	
		4,091 208 23 29	-1 Inapplicable 1 Yes 2 No 3 Some		
		oplies only when AVLFIND = erst available in 1998	1; See HMOANSWR in RicPR, 94-97		
MGPFIND	336 2 YES1FMT	BK19	N SP tried to find Medigap/sup	insure inf	o
		5 2 2 1,619 345 2,378	-9 Not ascertained -8 Don't know -7 Refused -1 Inapplicable 1 Yes 2 No		

NOTES: Asked only if SP has priv ins during year. See NEEDGAPI in RicPR, 94-97 First available in 1998

MGPNOFND	338	2	IND1FMT	BK20 N	Medigap/sup info not found
			4,006 12 333	2 1	Inapplicable Indicated Not Indicated

NOTES: Applies only when MGPFIND = 1; See GAPNOFND in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999				MEDICARE Beneficia		ENEFICIARY dge	SURVEY	RIC: Page: Version:	BK 20 2
Variable				Frequency			Variable Type & Label		
MGPINSCO	340	2	IND1FMT		BK20		N Medigap/sup info from insuran	ce claims	
				4,006 77 268			-1 Inapplicable 1 Indicated 2 Not Indicated		
]		plies only rst availa			See GAPINSCO in RicPR, 94-97		
MGPMEDGP	342	2	IND1FMT		BK20		N Medigap/sup info from Medigap	/sup	
				4,006 209 136			-1 Inapplicable 1 Indicated 2 Not Indicated		
		į		plies only rst availa			See GAPMEDGP in RicPR, 94-97		
MGPMCOFF	344	2	IND1FMT		BK20		N Medigap/sup info from Mcare/o	ffice hotl	Ln
				4,006 3 342			-1 Inapplicable 1 Indicated 2 Not Indicated		
		1		plies only rst availa					
MGPSSOFF	346	2	IND1FMT		BK20		N Medigap/sup info from SSA off	ice	
				4,006 0 345			-1 Inapplicable 1 Indicated 2 Not Indicated		
		Ī		plies only rst availa					
MGPAARP	348	2	IND1FMT		BK20		N Medigap/sup info from AARP/se	niors org	
				4,006 8 337			-1 Inapplicable 1 Indicated 2 Not Indicated		
		ļ		plies only rst availa			See GAPAARP in RicPR, 94-97		
MGPFAMLY	350	2	IND1FMT		BK20		N Medigap/sup info from family	or friend	
				4,006 6 339			-1 Inapplicable 1 Indicated 2 Not Indicated		
		į		plies only rst availa			See GAPFAMLY in RicPR, 94-97		
MGPSRCTR	352	2	IND1FMT		BK20		N Medigap/sup info from local S	enior ctr	
				4,006 1 344			-1 Inapplicable 1 Indicated 2 Not Indicated		

NOTES: Applies only when MGPFIND = 1; See GAPSRCTR in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999					CURRENT BENEFIO ry Knowledge	CIARY		RIC: Page: Version:	BK 21 2
Variable					ComQues# FacQu		Variable Type & Label		
MGPHOSP	354	2	IND1FMT		BK20		N Medigap/sup info from local ho	spital	
				4,006 3 342			-1 Inapplicable 1 Indicated 2 Not Indicated		
		į			when MGPFIND = ole in 1998	= 1;	See GAPHOSP in RicPR, 94-97		
MGPDOCTR	356	2	IND1FMT		BK20		N Medigap/sup info from doctor o	ffice	
				4,006 12 333			-1 Inapplicable 1 Indicated 2 Not Indicated		
		1			when MGPFIND = ole in 1998	= 1;	See GAPDOCTR in RicPR, 94-97		
MGPCOUN	358	2	IND1FMT		BK20		N Medigap/sup info from Mcare co	ounseling	
				4,006 0 345			-1 Inapplicable 1 Indicated 2 Not Indicated		
		į			when MGPFIND = ole in 1998	= 1;	See GAPMCOUN in RicPR, 94-97		
MGPPUBL	360	2	IND1FMT		BK20		N Medigap/sup info from Mcare pu	ıbs	
				4,006 6 339			-1 Inapplicable 1 Indicated 2 Not Indicated		
		Ì			when MGPFIND = ole in 1998	= 1;	See GAPMPUBL in RicPR, 94-97		
MGPTVRAD	362	2	IND1FMT		BK20		N Medigap/sup info from TV or ra	ndio	
				4,006 1 344			-1 Inapplicable 1 Indicated 2 Not Indicated		
		Ī			when MGPFIND = ole in 1998	= 1			
MGPZINE	364	2	IND1FMT		BK20		N Medigap/sup info from Newspape	er or Mag	
				4,006 0 345			-1 Inapplicable 1 Indicated 2 Not Indicated		
		Ī			when MGPFIND = ole in 1998	= 1			
MGPOGOVT	366	2	IND1FMT		BK20		N Medigap/sup info from other go	ovt agency	Y
				4,006 3 342			-1 Inapplicable 1 Indicated 2 Not Indicated		

NOTES: Applies only when MGPFIND = 1; See GAPOGOVT in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999				MEDICARE CURRENT BENI Beneficiary Knowledge		RIC: BK Page: 22 Version: 2
Variable	Col	Len	Format	Frequency ComQues# Fa	acQues# Variable Type & Label	
MGPEMPLR	368	2	IND1FMT	BK20	N Mgap/sup info from cre	nt/former emplr
				4,006	-1 Inapplicable	
				10 335	1 Indicated 2 Not Indicated	
					ND = 1; See GAPEMPLR in RicPR, 94	-97
MGPHMO	370	2	IND1FMT	BK20	N Medigap/sup info from	НМО
				4,006	-1 Inapplicable	
				5	1 Indicated	
				340	2 Not Indicated	
				plies only when MGPFIN rst available in 1998	ND = 1; See GAPHMO in RicPR, 94-9	7
MGPINET	372	2	IND1FMT	BK20	N Medigap/sup info from	internet
				4,006	-1 Inapplicable	
				0	1 Indicated	
				345	2 Not Indicated	
				plies only when MGPFIN rst available in 1998	ND = 1; See GAPOTHOS in RicPR, 94	-97
MGPSEMNR	374	2	IND1FMT	BK20	N Medigap/sup info from	HMO/ins co semnr
				4,006	-1 Inapplicable	
				2 343	1 Indicated 2 Not Indicated	
				343	2 NOT INGICATED	
				plies only when MGPFIN rst available in 1998	ND = 1; See GAPOTHOS in RicPR, 94	-97
MGPOSMNR	376	2	IND1FMT	BK20	N Medigap/sup info from	other semnr
				4,006	-1 Inapplicable	
				1	1 Indicated	
				344	2 Not Indicated	
				plies only when MGPFIN rst available in 1998	ND = 1; See GAPOTHOS in RicPR, 94	-97
MGPMCBS	378	2	IND1FMT	BK20	N Medigap/sup info from	MCBS
				4,006	-1 Inapplicable	
				0	1 Indicated	
				345	2 Not Indicated	
				plies only when MGPFIN rst available in 1998	ND = 1; See GAPOTHOS in RicPR, 94	-97
MGPOTHER	380	2	IND1FMT	BK20	N Medigap/sup info from	other person/place
				4,006	-1 Inapplicable	
				5	1 Indicated	
				340	2 Not Indicated	

NOTES: Applies only when MGPFIND = 1; See GAPOTHER in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999				MEDICARE (r su	IRVEY	RIC: Page: Version:	23
								riable Type & Label		
MGPOTHOS	382			plies only rst availak		FIND = 1;		Medigap/sup info from other a	specified	
MGPBEST	412	2	BKINFSRC		BK21		N	Medigap/sup info that was mo	st helpful	
			NOTES: Ap	4,018 74 207 2 0 5 6 0 3 11 0 2 1 0 2 9 4 0 1 1 0 5 pplies only			1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	Inapplicable Insur Co that processes SP's Medigap or supplemental Insur Medicare office incl. telepho Social Security office AARP or similar senior citize Family or friends Local senior center Local hospital Doctor's office Medicare counseling program Medicare publications TV or radio Newspapers or magazines Other governmental agency Employer current or forme: HMO The internet Seminar at an HMO or insuran Seminar at place other than im MCBS Any other person or place	rance Co one hotline ens' orgs r	e
MGPANSW	414	2		rst availak			N	Were Medigap/sup quest answ l	ov info	
			NOTES: Ap	1 4,018 281 16 35	when MGPF	FIND = 1;	-8 -1 1 2 3	Don't know Inapplicable Yes		
MCDFIND	416	2	YES1FMT		BK23		N	SP tried to find Medicaid in	fo	
				1 3,446 50 854			-1 1	Not ascertained Inapplicable Yes No		
				plies only rst availa			id	coverage during the year.		
MCDNOFND	418	2	IND1FMT		BK24		N	Medicaid info not found		
				1 4,301 4 45			-1 1	Don't know Inapplicable Indicated Not Indicated		

05/01/03 ACCESS 1999		CURRENT BENEFICIAR ry Knowledge	Y SURVEY	RIC: BK Page: 24 Version: 2
	Col Len Format Frequency			
MCDINSCO	420 2 IND1FMT	BK24	N Medicaid info from insurance	ce claims
	1 4,301 3 46		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated	
	NOTES: Applies only First availa			
MCDMEDGP	422 2 IND1FMT	BK24	N Medicaid info from Medigap	/sup
	1 4,301 1 48		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated	
	NOTES: Applies only First availa			
MCDMCOFF	424 2 IND1FMT	BK24	N Medicaid info from Mcare/o	ffice hotline
	1 4,301 1 48		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated	
	NOTES: Applies only First availa			
MCDSSOFF	426 2 IND1FMT	BK24	N Medicaid info from SSA off:	ice
	1 4,301 7 42		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated	
	NOTES: Applies only First availa			
MCDAARP	428 2 IND1FMT	BK24	N Medicaid info from AARP/ser	niors org
	1 4,301 0 49		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated	
	NOTES: Applies only First availa			
MCDFAMLY	430 2 IND1FMT	BK24	N Medicaid info from family	or friend
	1 4,301 0 49		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated	

05/01/03 ACCESS 1999				MEDICARE Beneficia		Y SURVEY	RIC: Page: Version:	BK 25 2
				Frequency		Variable Type & Label		
						N Medicaid info from loca	l senior center	
				1 4,301 1 48		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
]		plies only rst availa				
MCDHOSP	434	2	IND1FMT		BK24	N Medicaid info from loca	l hospital	
				1 4,301 0 49		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		Ī		plies only rst availa				
MCDDOCTR	436	2	IND1FMT		BK24	N Medicaid info from doct	or office	
				1 4,301 7 42		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		į		plies only rst availa				
MCDCOUN	438	2	IND1FMT		BK24	N Medicaid info from Mcar	e counseling	
				1 4,301 1 48		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		1		plies only rst availa				
MCDPUBL	440	2	IND1FMT		BK24	N Medicaid info from Mcar	e pubs	
				1 4,301 6 43		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		
		Ī		plies only rst availa				
MCDTVRAD	442	2	IND1FMT		BK24	N Medicaid info from TV o	r radio	
				1 4,301 0 49		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated		

05/01/03 ACCESS 1999				MEDICARE Beneficia		ENEFICIARY dge	r st	URVEY		RIC: Page: Version:	BK 26 2
Variable				Frequency				ariable Type &			
MCDZINE									from Newspaper	or Mag	
				1 4,301 0 49			-1 1	Don't know Inapplicable Indicated Not Indicated			
		1		plies only rst availa							
MCDOGOVT	446	2	IND1FMT		BK24		N	Medicaid info	from other govt	agency	
				1 4,301 20 29			-1 1	Don't know Inapplicable Indicated Not Indicated			
]		plies only rst availa							
MCDEMPLR	448	2	IND1FMT		BK24		N	Medicaid info	from crent/form	er employe	er
				1 4,301 1 48			-1 1	Don't know Inapplicable Indicated Not Indicated			
]		plies only rst availa							
MCDHMO	450	2	IND1FMT		BK24		N	Medicaid info	from HMO		
				1 4,301 0 49			-1 1	Don't know Inapplicable Indicated Not Indicated			
		1		plies only rst availa							
MCDINET	452	2	IND1FMT		BK24		N	Medicaid info	from internet		
				1 4,301 0 49			-1 1	Don't know Inapplicable Indicated Not Indicated			
		1		plies only rst availa							
MCDSEMNR	454	2	IND1FMT		BK24		N	Medicaid info	from HMO/ins co	semnr	
				1 4,301 0 49			-1 1	Don't know Inapplicable Indicated Not Indicated			

05/01/03 ACCESS 1999				MEDICARE (Beneficia		ENEFICIARY dge		3 K 27
Variable				Frequency			Variable Type & Label	_
MCDOSMNR	456	2	IND1FMT		BK24		N Medicaid info from other semnr	
			NOTES: Api	1 4,301 0 49			-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated	
				rst availa				
MCDMCBS	458	2	IND1FMT	1 4,301 0 49			N Medicaid info from MCBS -8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated	
				plies only rst availa				
MCDOTHER	460	2	IND1FMT		BK24		N Medicaid info from other person/place	
			NOTEG A	1 4,301 5 44			-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated	
				plies only rst availa				
MCDOTHOS	462	30			BK24		C Medicaid info from other specified	
				plies only rst availa				
MCDBEST	492	2	BKINFSRC		BK25		N Medicaid info that was most helpful	
				4,306 2 1 1 4 0 0 1 0 6 1 4 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0			1 Inapplicable 1 Insur Co that processes SP's med claims 2 Medigap or supplemental Insurance Co 3 Medicare office incl. telephone hotline 4 Social Security office 5 AARP or similar senior citizens' orgs 6 Family or friends 7 Local senior center 8 Local hospital 9 Doctor's office 10 Medicare counseling program 11 Medicare publications 12 TV or radio 13 Newspapers or magazines 14 Other governmental agency 15 Employer current or former 16 HMO 17 The internet 18 Seminar at an HMO or insurance co 19 Seminar at place other than HMO or insur 20 MCBS 21 Any other person or place	

05/01/03 ACCESS 1999				MEDICARE (y st	JRVEY	RIC: Page: Version:	28
							riable Type & Label		
MCDANSW	494	2	YESSEMT		BK26	N	Were Medicaid quest answered	by inio	
				4,305			Inapplicable		
				32 7			Yes No		
				7			Some		
		Ī		plies only rst availak					
CDCINCCO	106	2	VEC1 EME		סעס	λī	Hand incurrence alaims to get	info	
SKCINSCO	490	2	IESIEMI		DRZ /	IN	Used insurance claims to get	TIITO	
				1			Not ascertained		
				5 7			Don't know Refused		
				155			Inapplicable		
				207			Yes		
				3,976		2	No		
		Ī		e Notes fo rst availak		pat	tern.; See USEINSCO in RicPR,	94-97	
SRCMEDGP	498	2	YES1FMT		BK27	N	Used Medigap/sup to get info		
				1		-9	Not ascertained		
				6			Don't know		
				7			Refused		
				257 186			Inapplicable Yes		
				3,894			No		
				,					
		Ī		e Notes for rst availa		pat	tern.; See USEMEDGP in RicPR,	94-97	
SRCMCOFF	500	2	YES1FMT		BK27	N	Used Mcare/office hotline to	get info	
				1		-9	Not ascertained		
				5			Don't know		
				7			Refused		
				164			Inapplicable		
				341			Yes		
				3,833		2	No		
		į		e Notes to rst availak		rmat	ion on the skip pattern.		
SRCSSOFF	502	2	YES1FMT		BK27	N	Used SSA office to get info		
				1		_9	Not ascertained		
				2			Don't know		
				7			Refused		
				49			Inapplicable		
				510			Yes		
				3,782		2	No		

NOTES: See Notes to the data for information on the skip pattern. First available in 1998 $\,$

05/01/03 ACCESS 1999				MEDICARE (Y S	URVEY	RIC: Page: Version:	BK 29
Variable	Col	Len		Frequency				ariable Type & Label		
SRCAARP	504	2	YES1FMT		BK27		N	Used AARP/seniors org to get :	info	
				1 3 7 47 401 3,892			-8 -7 -1 1	Not ascertained Don't know Refused Inapplicable Yes No		
		1		e Notes for rst availak			pa	ttern.; See USEAARP in RicPR,	94-97	
SRCFAMLY	506	2	YES1FMT		BK27		N	Used family or friend to get :	info	
				1 2 7 68 825 3,448			-8 -7 -1 1	Not ascertained Don't know Refused Inapplicable Yes No		
		I		e Notes for rst availak			pa ⁻	ttern.; See USEFAMLY in RicPR,	94-97	
SRCSRCTR	508	2	YES1FMT		BK27		N	Used local senior center to ge	et info	
				1 3 7 10 108 4,222			-8 -7 -1 1	Not ascertained Don't know Refused Inapplicable Yes No		
		1		e Notes for rst availak			pa	ttern.; See USESRCTR in RicPR,	94-97	
SRCHOSP	510	2	YES1FMT		BK27		N	Used local hospital to get in:	fo	
				1 4 7 51 196 4,092			-8 -7 -1 1	Not ascertained Don't know Refused Inapplicable Yes No		
		1		e Notes for rst availak		_	pa ⁻	ttern.; See USEHOSP in RicPR,	94-97	
SRCDOCTR	512	2	YES1FMT		BK27		N	Used doctor office to get info)	
				1 4 7 255 527 3,557			-8 -7 -1 1	Not ascertained Don't know Refused Inapplicable Yes		

NOTES: See Notes for info on the skip pattern.; See USEDOCTR in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999				MEDICARE (Beneficia			Y SURVEY	RIC: Page: Version:	30
Variable	Col	Len	Format	Frequency	ComQues#	FacQues#	Variable Type & Label		
SRCCOUN	514	2	YES1FMT		BK27		N Used Mcare counseling to get	info	
				1 4 7 5 37 4,297			-9 Not ascertained -8 Don't know -7 Refused -1 Inapplicable 1 Yes 2 No		
				e Notes for rst availa			pattern.; See USEMCOUN in RicPR,	94-97	
SRCPUBL	516	2	YES1FMT		BK27		N Used Mcare pubs to get info		
				1 14 7 213 1,476 2,640			-9 Not ascertained -8 Don't know -7 Refused -1 Inapplicable 1 Yes 2 No		
				e Notes for rst availa			pattern.; See USEMPUBL in RicPR,	94-97	
SRCTVRAD	518	2	YES1FMT		BK27		N Used TV or radio to get info		
				1 6 7 40 1,184 3,113			-9 Not ascertained -8 Don't know -7 Refused -1 Inapplicable 1 Yes 2 No		
				e Notes to rst availa			rmation on the skip pattern.		
SRCZINE	520	2	YES1FMT		BK27		N Used newspaper or Mag to get	info	
				1 5 7 49 1,464 2,825			-9 Not ascertained -8 Don't know -7 Refused -1 Inapplicable 1 Yes 2 No		
				e Notes to rst availa			rmation on the skip pattern.		
SRCOGOVT	522	2	YES1FMT		BK27		N Used other govt agency to get	info	
				1 4 7 48 106 4,185			-9 Not ascertained -8 Don't know -7 Refused -1 Inapplicable 1 Yes 2 No		

NOTES: See Notes for info on the skip pattern.; See USEOGOVT in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999				MEDICARE (RY S	Pag	: ge: csion:	BK 31 2
Variable				Frequency			ariable Type & Label		
SRCEMPLR	524	2	YES1FMT		BK27	N	Used crent/former employer to get	info	
			NOTES - So	1 4 8 22 108 4,208		-8 -7 -1 1 2	Not ascertained Don't know Refused Inapplicable Yes No ttern.; See USEEMPLR in RicPR, 94-	97	
				rst availak		, pa	ctern., see obesman in Nicht, 54	<i>J</i> 1	
SRCHMO	526	2	YES1FMT		BK27	N	Used HMO to get info		
				1 3 8 141 182 4,016		-8 -7 -1	Not ascertained Don't know Refused Inapplicable Yes No		
				e Notes for rst availak		pat	tern.; See USEHMO in RicPR, 94-97		
SRCINET	528	2	YES1FMT		BK27	N	Used internet to get info		
				1 3 8 6 86 4,247		-8 -7 -1 1	Not ascertained Don't know Refused Inapplicable Yes No		
				e Notes for rst availak		pat	tern.; See USEOTHOS in RicPR, 94-	97	
SRCSEMNR	530	2	YES1FMT		BK27	N	Used HMO/ins co semnr to get info	1	
				1 4 8 20 111 4,207		-8 -7 -1 1	Not ascertained Don't know Refused Inapplicable Yes No		
				e Notes for rst availak		pat	tern.; See USEOTHOS in RicPR, 94-	97	
SRCOSMNR	532	2	YES1FMT		BK27	N	Used other semnr to get info		
				1 4 8 9 82 4,247		-8 -7 -1 1	Not ascertained Don't know Refused Inapplicable Yes No		

NOTES: See Notes for info on the skip pattern.; See USEOTHOS in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999		MEDICARE CURRENT BENEFICIAR Beneficiary Knowledge	Y SURVEY		BK 32 2
		Frequency ComQues# FacQues#			
SRCMCBS	534 2 YES1FMT	BK27	N Used MCBS to get info		
			-7 Refused 1 Yes 2 No		
		e Notes for info on the skip rst available in 1998	pattern.; See USEOTHOS in RicPR,	94-97	
SRCOTHER	536 2 YES1FMT	BK27	N Used other person/place to ge	t info	
	NOTES: Se	3 8 83 40 4,216	-9 Not ascertained -8 Don't know -7 Refused -1 Inapplicable 1 Yes 2 No pattern.; See USEOTHER in RicPR,	94-97	
		rst available in 1998			
SRCOTHOS	538 30	BK27	C Other specified source used t)
		ee Notes for info on the skip rst available in 1998	pattern.; See USEOTHOS in RicPR,	94-97	
BOOKRECD	568 2 YES2FMT	BK28	N SP received Mcare & You book		
		280 7 2,457 1,606	-9 Not ascertained -8 Don't know -7 Refused 1 Yes 2 No		
		rst available in 1998			
BOOKSRC		BK29 697 1,894 1,332 154 133 11 74 30 26 pplies only if BOOKRECD = 1 .rst available in 1998	N Source that sent Mcare & You -8 Don't know -1 Inapplicable 1 CMS/Medicare/Agency/Those who 2 Dept. of Health and Human Ser 3 Social Security (SSA) 4 Dept. of Health, Educ, and We 5 Government (General) 6 Insurance company (ALL) 91 Other, specify	run Mcare	
BOOKSROS		вк29	C Other specify source that ser	ıt book	

NOTES: Applies only if BOOKRECD = 1 First available in 1998

05/01/03 ACCESS 1999					CURRENT BENEFIC ry Knowledge	Page	BKe: 33
						es# Variable Type & Label	
BOOKREAD	602	2	BOOKREAD		BK30	N Amount of book read by SP	
				2 1,894 247 1,382 826		-8 Don't know -1 Inapplicable 1 Read it thoroughly 2 Read parts of it 3 Have not read it at all	
		:			if BOOKRECD =	1	
BOOKTELE	604	2	YES1FMT		BK31	N Book used to get phone number	
				1 1,894 180 2,276		-8 Don't know -1 Inapplicable 1 Yes 2 No	
					if BOOKRECD = ole in 1998	1	
BOOKOPT	606	2	YES1FMT		BK32	N Book used to get health plan info	
				3 1,894 255 2,198		-8 Don't know -7 Refused -1 Inapplicable 1 Yes 2 No	
		:			if BOOKRECD = ole in 1998	1	
BOOKUNDR	608	2	EASYDIFF		BK33	N Book understood by SP	
				32 1 2,703 518 865 199 33		-8 Don't know -7 Refused -1 Inapplicable 1 Very easy 2 Somewhat easy 3 Somewhat difficult 4 Very difficult	
		:			if BOOKREAD = ole in 1998	1 or 2; or BOOKTELE = 1; or BOOKOPT = 1	
BOOKWORY	610	2	YES1FMT		BK34	N Book content worries SP	
				15 2,703 71 1,562		-8 Don't know -1 Inapplicable 1 Yes 2 No	

NOTES: Applies only if BOOKREAD = 1 or 2; or BOOKTELE = 1; or BOOKOPT = 1 First available in 1998

05/01/03 ACCESS 1999				MEDICARE (Beneficia		ENEFICIARY dge	r st		RIC: Page: Version:	BK 34 2
								riable Type & Label		
CHTLOOK	612	2	YES1FMT		BK36		N	SP seen Mcare & You comparison	chart	
				24			-8	Don't know		
				1			-7	Refused		
				1,894			-1	Inapplicable		
				447			1	Yes		
				1,985			2	No		
		1		e Notes to			mat	ion on the skip pattern.		
CHTUNDR	614	2	EASYDIFF		BK37		N	Comparison chart understood by	SP	
				7			-8	Don't know		
				3,931				Inapplicable		
				170				Very easy		
				200				Somewhat easy		
				37				Somewhat difficult		
				6				Very difficult		
				e Notes to			rmat	ion on the skip pattern.		
GRPHLOOK	616	2	YES1FMT		BK37a		N	SP seen Mcare&You plan qual in	fo/graph	
				1			-9	Not ascertained		
				31			-8	Don't know		
				1			-7	Refused		
				2,032			-1	Inapplicable		
				368			1	Yes		
				1,918			2	No		
		Ī		Notes to			mat	ion on the skip pattern.		
GRPHUNDR	618	2	EASYDIFF		BK37b		N	Plan quality info/graph unders	tood by S	3P
				5			-8	Don't know		
				3,983				Inapplicable		
				143				Very easy		
				182				Somewhat easy		
				29				Somewhat difficult		
				9				Very difficult		
					if CDDUI	OOK = 1				
		1	NOTES: App Fin	olies only est availa						
CHTWORY	620						N	Comparison chart worries SP		
CHTWORY	620		Fir		ole in 19			Comparison chart worries SP Not ascertained		
CHTWORY	620		Fir	rst availa	ole in 19		-9	-		
CHTWORY	620		Fir	est availab	ole in 19		-9 -8	Not ascertained		
CHTWORY	620		Fir	rst availak 33 3	ole in 19		-9 -8 -1	Not ascertained Don't know		

NOTES: See Notes to the data for information on the skip pattern. First available in 1998 $\,$

05/01/03 ACCESS 1999				MEDICARE (Beneficia		Y SI	URVEY	RIC: Page: Version:	BK 35 2
							ariable Type & Label		
BOOKHAVE	622	2	YES1FMT		BK40	N	SP still has Mcare & You Boo	k	
				94 1 1,894 2,208 154		-7 -1 1	Don't know Refused Inapplicable Yes No		
				olies only est availa					
BOKWRVB1	624	45			BK35	С	Verbal dscrip what woried SP	in book-L1	L
		:		olies only est availa					
BOKWRVB2	669	45			BK35	С	Verbal dscrip what woried SP	in book-L2	2
				olies only cst availa					
BOKWRVB3	714	45			BK35	С	Verbal dscrip what woried SP	in book-L3	3
				olies only est availab					
CHTWRVB1	759	45			BK39	С	Verbal dscrip what woried SP	in chart-I	1ء
				olies only est availab					
CHTWRVB2	804	45			BK39	С	Verbal dscrip what woried SP	in chart-I	2د
				olies only est availab					
CHTWRVB3	849	45			BK39	С	Verbal dscrip what woried SP	in chart-I	13
				olies only rst availa					
MATRLREC	894	2	RECDMAIL		BK41	N	How often SP received info f	rom Mcare	
				1 245 7 10 161 311 2,245 1,371		-8 -7 1 2 3 4	Not ascertained Don't know Refused At least once a week About once or twice a month About every other month Once or twice a year Not at all		

NOTE: First available in 1998

05/01/03 ACCESS 1999				MEDICARE (S	URVEY	RIC: Page: Version:	
				Frequency				ariable Type & Label		
PROMOREC					BK42			How oftn SP recvd ads from H		
				1 198 8 319 845 756 981 1,243			-8 -7 1 2 3 4	Not ascertained Don't know Refused At least once a week About once or twice a month About every other month Once or twice a year Not at all		
				rst availa		98				
BKSUPPAY	898	2		1 8 231 3,391 720 rst availa			-9 -7 1 2	Mcare w/o suplemntl does pay Not ascertained Refused True False Not sure	all expen	nse
BKPLNCHC	900	2				-	N	Many health plan choices ava	il w/ Mcar	~ <u>~</u>
			NOTE: Di	1 8 1,903 533 1,906			-7 1 2	Not ascertained Refused True False Not sure		
DIMOTNEO	0.00	0		rst availa		78		Maria har Barra da CCarra		
BAMCINFO	902	۷		1 8 2,228 421 1,693 rst availa			-9 -7 1 2	Mcare has Begun to offer mor Not ascertained Refused True False Not sure	e IIIIO	
BKRPTHMO	904	2	TRUE3FMT		BK47		N	Can report poor Mcare HMO/su	ppl plan	
				1 8 2,431 375 1,536			-7 1 2	Not ascertained Refused True False Not sure		
			NOTE: Fi	rst availa	ole in 199	8				
вкнмоснс	906	2	TRUE3FMT	1 8 2,605 367 1,370	BK48		-9 -7 1 2	Joinng Mcare HMO limits choi Not ascertained Refused True False Not sure	ce of doct	cor

NOTE: First available in 1998

05/01/03 ACCESS 1999					CURRENT BENEFICIARY ry Knowledge	SURVEY	RIC: Page: Version:	
						Variable Type & Label		
BKMCCOVR	908	2	TRUE3FMT		BK49	N Keep Mcare cov when Mcare HMO	droped	
				1		-9 Not ascertained		
				8		-7 Refused		
				1,982		1 True		
				360		2 False		
				2,000		3 Not sure		
			NOTE: Fir	st availak	ole in 1998			
BKHMOCOV	910	2	TRUE3FMT		BK50	N Mcare HMOs offer more cov than	non-sup	
				1		-9 Not ascertained		
				8		-7 Refused		
				1,587		1 True		
				590		2 False		
				2,165		3 Not sure		
			NOTE: Fir	st availak	ole in 1998			
BKMCARTV	912	2	BKMCARTV		BK51	N Mcare in media leads to more i	nvestigat	5
				1		-9 Not ascertained		
				29		-8 Don't know		
				8		-7 Refused		
				882 1,663		1 Most of the time 2 Sometimes		
				1,768		3 Never		
			NOTE: Fir	st availak	ole in 1998			
BKTVTRUS	914	2	MOSTTRUE		BK52	N Mcare info from TV/news can't	be truste	ed
				1		-9 Not ascertained		
				93		-8 Don't know		
				8		-7 Refused		
				1,766		1 Mostly True		
				961		2 Mostly False		
				1,522		3 Neither True nor False		
			NOTE: Fir	st availak	ole in 1998			
BKMCEXP	916	2	MOSTTRUE		BK53	N Most SP Mcare knowldge from ex	xperience	
				1		-9 Not ascertained		
				38		-8 Don't know		
				8		-7 Refused		
				3,292		1 Mostly True		
				447		2 Mostly False		
				565		3 Neither True nor False		
			NOTE: Fir	st availak	ole in 1998			
BKACTINF	918	2	MOSTTRUE		BK54	N Received Mcare info requirs to	akng actio	on
				1		-9 Not ascertained		
				45		-8 Don't know		
				8		-7 Refused		
						-7 Refused 1 Mostly True 2 Mostly False		

NOTE: First available in 1998

05/01/03 ACCESS 1999			CURRENT BENEFICIARY TY Knowledge	Y SURVEY	RIC: BK Page: 38 Version: 2
				Variable Type & Label	
		ES2FMT		N Medicaid info not found	
		1 26 8 1,995 2,321		-9 Not ascertained -8 Don't know -7 Refused 1 Yes 2 No	
	NC	OTE: First availab	ole in 1999		
FREINSCO	922 2 IN	ND1FMT	BK54b	N 800-Medicare info from insur	ance claims
		112 2,356 303 1,580		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated	
	NOT	TES: Applies only First availab			
FREPUBL	924 2 IN	ND1FMT	BK54b	N 800-Medicare info from Mcare	pubs
		112 2,356 920 963		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated	
	NOT	TES: Applies only First availab			
FREMEDGP	926 2 IN	ND1FMT	BK54b	N 800-Medicare info from Medic	gap/sup
		112 2,356 84 1,799		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated	
	NOT	TES: Applies only First availab			
FREMCOFF	928 2 IN	ND1FMT	BK54b	N 800-Medicare info frm Mcare/	office hotln
		112 2,356 204 1,679		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated	
	NOT	TES: Applies only First availab			
FRESSOFF	930 2 IN	ND1FMT	BK54b	N 800-Medicare info from SSA o	ffice
		112 2,356 99 1,784		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated	

05/01/03 ACCESS 1999				MEDICARE Beneficia		RY SURVEY RIC: Page: Version	
				Frequency		Variable Type & Label	
			IND1FMT		BK54b	N 800-Medicare info from AARP/seniors o	
				112 2,356 32 1,851		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated	
		İ		plies only rst availa			
FREFAMLY	934	2	IND1FMT		BK54b	N 800-Medicare info from family or frie	nd
				112 2,356 80 1,803		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated	
		1		plies only rst availa			
FRESRCTR	936	2	IND1FMT		BK54b	N 800-Medicare info from local senior of	tr
				112 2,356 5 1,878		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated	
		į		plies only rst availa			
FREHOSP	938	2	IND1FMT		BK54b	N 800-Medicare info from local hospital	
				112 2,356 4 1,879		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated	
		1		plies only rst availa			
FREDOCTR	940	2	IND1FMT		BK54b	N 800-Medicare info from doctor office $$	
				112 2,356 19 1,864		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated	
		Ī		plies only rst availa			
FRECOUN	942	2	IND1FMT		BK54b	N 800-Medicare info from Mcare counseli	.ng
				112 2,356 5 1,878		-8 Don't know -1 Inapplicable 1 Indicated 2 Not Indicated	

05/01/03 ACCESS 1999				MEDICARE Beneficia		Y S	SURVEY	RIC: Page: Version:	BK 40 2
				Frequency			ariable Type & Label		
FRETVRAD					BK54b	N	800-Medicare info from TV or		
				112 2,356 78 1,805		-1 1	Don't know Inapplicable Indicated Not Indicated		
]		plies only rst availa					
FREZINE	946	2	IND1FMT		BK54b	N	800-Medicare info from Newspa	aper or Mag	9
				112 2,356 62 1,821		-1 1	Don't know Inapplicable Indicated Not Indicated		
		1		plies only rst availa					
FREOGOVT	948	2	IND1FMT		BK54b	N	800-Medicare info from other	govt agend	СУ
				112 2,356 13 1,870		-1 1	Don't know Inapplicable Indicated Not Indicated		
		İ		plies only rst availa					
FREEMPLR	950	2	IND1FMT		BK54b	N	800-Mcare info frm crent/form	mer employ	c
				112 2,356 5 1,878		-1 1	Don't know Inapplicable Indicated Not Indicated		
		Ī		plies only rst availa					
FREHMO	952	2	IND1FMT		BK54b	N	800-Medicare info from HMO		
				112 2,356 19 1,864		-1 1	Don't know Inapplicable Indicated Not Indicated		
]		plies only rst availa					
FREINET	954	2	IND1FMT		BK54b	N	800-Medicare info from interr	net	
				112 2,356 5 1,878		-1 1	Don't know Inapplicable Indicated Not Indicated		

05/01/03 ACCESS 1999				MEDICARE (Beneficia		BENEFICIARY dge	S	URVEY	RIC: Page: Version:	41
				Frequency				ariable Type & Label		
FRESEMNR	956	2	IND1FMT		BK54b		N	800-Medicare info from HMO/in	s co smnr	
				112 2,356 5 1,878			-1 1	Don't know Inapplicable Indicated Not Indicated		
]		plies only rst availa						
FREOSMNR	958	2	IND1FMT		BK54b		N	800-Medicare info from other	semnr	
				112 2,356 2 1,881			-1 1	Don't know Inapplicable Indicated Not Indicated		
]		plies only rst availa						
FRESTMTS	960	2	IND1FMT		BK54b		N	800-Medicare info from statem	ents	
]	NOTES: Ap	34 111 2,356 64 1,786			-8 -1 1	Not ascertained Don't know Inapplicable Indicated Not Indicated		
		•		rst availa						
FREOTHER	962			112 2,356 80 1,803 plies only			-8 -1 1	800-Medicare info frm other p Don't know Inapplicable Indicated Not Indicated	erson/plac	се
				rst availa	ole in 19	99				
FREOTHOS	964		NOTES: Ap	plies only			С	800-Medicare info from other	specified	
	001	6		rst availal		99			5	
MCPHINFO	994	2	YESIFMT	2	BK55			SP has called 1-800-Medicare	tor info	
				9 2,356 571 1,415			-1 1	Don't know Inapplicable Yes No		

05/01/03 ACCESS 1999				MEDICARE Beneficia			S	JRVEY	RIC: Page: Version:	4
Variable	Col	Len	Format	Frequency	ComQues#	FacQues#	Va 	ariable Type & Label		
MCHIHELP	996	2	MCHIHELP		BK56		N	Who makes SP health insurance	ce decision	s
				3			-9	Not ascertained		
				37				Don't know		
				7 466				Refused Inapplicable		
				2,630				Makes decisions on own		
				1,030				Gets help on decisions		
				178				Someone else makes decisions	3	
		į		applicable sst availal			ed	(RIC 8, PROXY = 2)		
MCHIROST	998	2					С	Rost # of prsn who help make	e HI decisi	or
				3,143			-1	Inapplicable		
								Roster number of person		
		į		olies only est availa			3			
RVDPLCHC 1	1000	2	YES1FMT		BK58		N	Reviewd info about new hlth	plan choice	es
				42			-8	Don't know		
				513			-1	Inapplicable		
				431 3,365				Yes No		
		İ		olies only	if MCHIH	ELP = 1, 2				
				rst availal						
REVPLCHC 1	1002	2	REVPLCHC		BK59		N	Has reviewed new plan info f	for how lone	g
				9			-8	Don't know		
				3,920			-1	Inapplicable		
				125				Less than 3 months		
				101				3 to 6 months		
				81 115				6 months to 1 year More than 1 year		
		Ī		olies only	if RVDPL		-	1020 01411 2 7042		
REVINFYR 1	1004	2	YES1FMT		BK60		N	Intend to review new plan in	nfo next yr	
				174			-8	Don't know		
				944				Inapplicable		
				820				Yes		
				2,413			2	No		
		İ		applicable sst availa						
REVINFMO 1	1006	2	YES1FMT		BK61		N	Will review new plan info ir	n next 3 mo	
				101			-8	Don't know		
				3,531				Inapplicable		
				577				Yes		
				142				No		

05/01/03 ACCESS 1999					CURRENT BENEFICIAR: ry Knowledge	Y SURVEY	RIC: Page: Version:	
					ComQues# FacQues#	Variable Type & Label		
CNFPLCHC	1008	2	CNFPLCHC		BK62	N Confidence in ability to choo	se new pla	in
				118 513 458 686 1,208 1,068 300		-8 Don't know -1 Inapplicable 1 Not confident 2 Slightly confident 3 Moderately confident 4 Very confident 5 Extremely confident		
		1			if MCHIHELP = 1, 2 ole in 1998	2, or 3		
ACCPLSRC	1010	2	ACCPLSRC		BK63	N Who gives most accurate healt	h plan inf	Ō
				763 3 513 615 2,457		-8 Don't know -7 Refused -1 Inapplicable 1 Health Plan (Insur Co. or Med 2 Medicare Program	icare HMO)	
		1			if MCHIHELP = 1, 2 ole in 1998	2, or 3		
BADNONE	1012	2	IND2FMT		BK75	N Contact no one to report comp	laints	
				294 9 582 3,466		-8 Don't know -7 Refused 1 Indicated 2 Not Indicated		
		1			in RicPR, 94-97 ole in 1998			
BADINSCO	1014	2	IND2FMT		вк75	N Contact insuranc co to report	complaint	s
				296 9 301 3,745		-8 Don't know -7 Refused 1 Indicated 2 Not Indicated		
		1			in RicPR, 94-97 ole in 1998			
BADSSOFF	1016	2	IND2FMT		BK75	N Contct Social Sec off to repr	t complair	ıt
				296 9 2,208 1,838		-8 Don't know -7 Refused 1 Indicated 2 Not Indicated		
		1			in RicPR, 94-97 ole in 1998			
BADOGOVT	1018	2	IND2FMT		BK75	N Contct othr govt agncy to rep	rt complar	ıt
				296 9 95 3,951		-8 Don't know -7 Refused 1 Indicated 2 Not Indicated		

NOTES: See POROGOVT in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999				MEDICARE CURRENT BENI Beneficiary Knowledge	
Variable	Col	Len	Format	Frequency ComQues# Fa	cQues# Variable Type & Label
BADAARP	1020	2	IND2FMT	BK75	N Contact AARP to report complaints
				296 9 22 4,024	-8 Don't know -7 Refused 1 Indicated 2 Not Indicated
		1		e PORAARP in RicPR, 94 rst available in 1998	-97
BADFAMLY	1022	2	IND2FMT	вк75	N Contact family to report complaints
				296 9 32 4,014	-8 Don't know -7 Refused 1 Indicated 2 Not Indicated
		1		e PORFAMLY in RicPR, 9 rst available in 1998	4-97
BADSRCTR	1024	2	IND2FMT	BK75	N Contact senior ctr to report complaints
				296 9 4 4,042	-8 Don't know -7 Refused 1 Indicated 2 Not Indicated
		1		e PORSRCTR in RicPR, 9 rst available in 1998	94-97
BADPROV	1026	2	IND2FMT	BK75	N Contact Bad provider to report complaint
				296 9 193 3,853	-8 Don't know -7 Refused 1 Indicated 2 Not Indicated
		1		e PORPROV in RicPR, 94 rst available in 1998	97
BADOTPRV	1028	2	IND2FMT	вк75	N Contact othr prvider to report complaint
				296 9 39 4,007	-8 Don't know -7 Refused 1 Indicated 2 Not Indicated
		1		e POROTPRV in RicPR, 9 rst available in 1998	14-97
BADCOUN	1030	2	IND2FMT	BK75	N Contact Mcare counsel to report complant
				296 9 36 4,010	-8 Don't know -7 Refused 1 Indicated 2 Not Indicated

NOTES: See PORMCOUN in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999				MEDICARE (BENEFICIARY edge	SURVEY	RIC: Page: Version:	
						FacQues#	Variable Type & Label		
BADEMPLR	1032	2	IND2FMT		BK75		N Contact employer to report con	mplaints	
				296 9 5 4,041			-8 Don't know -7 Refused 1 Indicated 2 Not Indicated		
		į		e POREMPLR rst availab					
BADHOTLN	1034	2	IND2FMT		BK75		N Contact 800 hotline to report	complaint	S
				296 9 953 3,093			-8 Don't know -7 Refused 1 Indicated 2 Not Indicated		
		Ī		e PORHOTLN rst availak					
BADLAW	1036	2	IND2FMT		BK75		N Contct law enforcmt agncy rpo	rt complar	nt
				296 9 37 4,009			-8 Don't know -7 Refused 1 Indicated 2 Not Indicated		
		į		e PORLAW ir rst availak					
BADMCBS	1038	2	IND2FMT		BK75		N Contact MCBS to report compla	ints	
				2 6 4,343			-8 Don't know 1 Indicated 2 Not Indicated		
		Ī		e POROTHOS rst availab					
BADOTHR	1040	2	IND2FMT		BK75		N Contact othr person to report	complaint	=
				296 9 22 4,024			-8 Don't know -7 Refused 1 Indicated 2 Not Indicated		
		Ī		e PORNONE i rst availab			e POROTHER in RicPR, 94-97		
BADOTHOS	1042	30			BK75		C Contact other specify complain	nts	
		Ī		applicable rst availab			ected; See POROTHOS in RicPR, 94	-97	
FUDNONE	1072	2	IND2FMT		BK76		N Contact no one to report frau	d	
				290 10 524			-8 Don't know -7 Refused 1 Indicated		

2 Not Indicated

NOTES: See FRDNONE in RicPR, 94-97 First available in 1998

3,527

05/01/03 ACCESS 1999					CURRENT BENEFICIAR ry Knowledge	Y SURVEY	RIC: BK Page: 46 Version: 2
Variable	Col	Len	Format	Frequency	ComQues# FacQues#	Variable Type & Label	
FUDINSCO	1074	2	IND2FMT		BK76	N Contact insurance co to repor	t fraud
				1		-9 Not ascertained	
				291		-8 Don't know	
				10		-7 Refused	
				237		1 Indicated	
				3,812		2 Not Indicated	
		1			in RicPR, 94-97 ble in 1998		
FUDSSOFF	1076	2	IND2FMT		BK76	N Contact Social Sec off to rep	ort fraud
				1		-9 Not ascertained	
				291		-8 Don't know	
				10		-7 Refused	
				2,217 1,832		1 Indicated 2 Not Indicated	
				1,032		2 NOT INGICATED	
		1			in RicPR, 94-97 ble in 1998		
FUDOGOVT	1078	2	IND2FMT		BK76	N Contact othr govt agency to r	eport fraud
				1		-9 Not ascertained	
				291		-8 Don't know	
				10		-7 Refused	
				165		1 Indicated	
				3,884		2 Not Indicated	
		1			in RicPR, 94-97 ble in 1998		
FUDAARP	1080	2	IND2FMT		вк76	N Contact AARP to report fraud	
				1		-9 Not ascertained	
				291		-8 Don't know	
				10		-7 Refused	
				15		1 Indicated	
				4,034		2 Not Indicated	
		1			in RicPR, 94-97 ble in 1998		
FUDFAMLY	1082	2	IND2FMT		BK76	N Contact family to report frau	ıd
				1		-9 Not ascertained	
				291		-8 Don't know	
				10		-7 Refused	
				22		1 Indicated	
				4,027		2 Not Indicated	

NOTES: See FRDFAMLY in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999				MEDICARE (Beneficia:		ENEFICIARY dge	SURVE		RIC: Page: Version:	
				Frequency				ble Type & Label		
FUDSRCTR	1084	2	IND2FMT		вк76		N Con	tact senior center to repor	t fraud	
				1 291 10 6 4,043			-8 Don -7 Refi 1 Ind	ascertained 't know used icated Indicated		
		1		e FRDSRCTR cst availab						
FUDPROV	1086	2	IND2FMT		BK76		N Con	tact Bad provider to report	fraud	
				1 291 10 52 3,997			-8 Don -7 Refi 1 Ind	ascertained 't know used icated Indicated		
		1		e FRDPROV i sst availab						
FUDOTPRV	1088	2	IND2FMT		BK76		N Con	tact other provider to repo	rt fraud	
				1 291 10 18 4,031			-8 Don -7 Refi 1 Ind	ascertained 't know used icated Indicated		
		1		e FRDOTPRV est availak						
FUDCOUN	1090	2	IND2FMT		BK76		N Con	tact Mcare counsel to repor	t fraud	
				1 291 10 22 4,027			-8 Don -7 Refi 1 Ind	ascertained 't know used icated Indicated		
		1		e FRDMOUN i sst availak						
FUDEMPLR	1092	2	IND2FMT		BK76		N Con	tact employer to report fra	ud	
				1 291 10 10 4,039			-8 Don -7 Refi 1 Ind	ascertained 't know used icated Indicated		

NOTES: See FRDEMPLR in RicPR, 94-97 First available in 1998

05/01/03 ACCESS				MEDICARE (Y St	JRVEY	RIC: Page:	BK 48
1999								Version:	2
Variable				Frequency			riable Type & Label		
FUDHOTLN	1094	2	IND2FMT		BK76	N	Contact 800 hotline to report	fraud	
				1 291 10 1,038 3,011		-8 -7 1	Not ascertained Don't know Refused Indicated Not Indicated		
		į		e FRDHOTLN rst availak					
FUDLAW	1096	2	IND2FMT		BK76	N	Contct law enforcmt agncy to	rport frau	ıd
				1 291 10 131 3,918		-8 -7 1	Not ascertained Don't know Refused Indicated Not Indicated		
		Ī		e FRDLAW ir rst availak					
FUDMCBS	1098	2	IND2FMT		BK76	N	Contact MCBS to report fraud		
				1 2 6 4,342		-8 1	Not ascertained Don't know Indicated Not Indicated		
		Ī		e FRDOTHOS rst availak					
FUDOTHR	1100	2	IND2FMT		BK76	N	Contact other person to repor	t fraud	
				291 10 34 4,016		-7 1	Don't know Refused Indicated Not Indicated		
		Ī		e FRDOTHER rst availak					
FUDOTHOS	1102	30			BK76	С	Contact other specify for fra	ıud	
		Ī		applicable rst availab		lect	eed; See FRDOTHOS in RicPR, 94	-97	
SATEXPR	1132	2	SATISFY		BK77	N	Satisfaction w/ways of making	suggestio	on
				1 120 9 310 2,821 193 75 822		-8 -7 1 2 3 4	Not ascertained Don't know Refused Very satisfied Satisfied Dissatisfied Very Dissatisfied Not Applicable		

NOTES: See SATSUGST in RicPR, 94-97 First available in 1998

05/01/03 ACCESS 1999	MEDICARE CURRENT BENEFICIA Beneficiary Knowledge	ARY SURVEY	RIC: BK Page: 49 Version: 2
Variable Col Len Format	Frequency ComQues# FacQues	# Variable Type & Label	
MCSUGGST 1134 2 MCSUGGST		N Does SP have concrns/sugge	est for HCFA
	2 5 5 2,418 1,921	<pre>-9 Not ascertained -8 Don't know -7 Refused 1 Doesn't have any suggestic 91 Does have suggestions/cond</pre>	
	CONCRNMC in RicPR, 94-97 st available in 1999		
MCSVC1 1136 2 VERBATIM	BK78	N Verbatim 1 code for MCSUGO	GST
	2,430 504 35 54 33 149 193 98 110 102 124 59 42 57 48 7 18 0 12 10 4	-1 Inapplicable 1 Prescribed medicine covera 2 Eye care coverage 3 Dental care coverage 4 Long term care/home care of 5 Additional coverage 6 Fear Medicare/SS will stop 7 Info easier to understand, 8 Fraud & abuse 9 Pleased with Medicare - Ke 10 Cost of health care, Drs., 11 Excess paperwork, problems 12 HMO/MHMO (Medicare HMO) co 13 Dissatisfied W/ Medicare, 14 Insurance premium increase 15 SP cannot afford health ca 16 Telephone 800 number probl 17 Medical savings plan 18 Supplemental insurance cov 19 Dr accept. assignment, Med 20 Transportation to appoints 91 Other specified	coverage o or go broke send more inf eep it as it is med, Hosp w/ statements coverage coverage deductibles are lems verage issues dicare patients

NOTES: Applies only if MCSUGGST = 91; See VC4INVB1-4 in RicPR, 94-97 First available in 1999

05/01/03 ACCESS 1999		MEDICARE CURRENT BENEFICIARY SURVEY Beneficiary Knowledge	RIC: Page: Version:	BK 50 2
Variable	Col Len Format	Frequency ComQues# FacQues# Variable Type & Label		

		Len				racques#		ariable type & Labei
MCSVC2	1138	2	VERBATIM		BK78		N	Verbatim 2 code for MCSUGGST
				3,635			-1	Inapplicable
				119			1	Prescribed medicine coverage
				51			2	Eye care coverage
				61			3	Dental care coverage
				20			4	Long term care/home care coverage
				84			5	Additional coverage
				18			6	Fear Medicare/SS will stop or go broke
				30			7	Info easier to understand, send more inf
				28			8	Fraud & abuse
				22			9	Pleased with Medicare - Keep it as it is
				59			10	Cost of health care, Drs., med, Hosp
				19			11	Excess paperwork, problems w/ statements
				21			12	HMO/MHMO (Medicare HMO) concerns
				32			13	Dissatisfied W/ Medicare, Gov't. agencie
				20			14	Insurance premium increases, deductibles
				23			15	SP cannot afford health care
				6			16	Telephone 800 number problems
				0			17	Medical savings plan
				22			18	Supplemental insurance coverage issues
				7			19	Dr accept. assignment, Medicare patients
				5			20	Transportation to appointments
				69			91	Other specified

NOTES: Applies only if MCSUGGST = 91; See VC4INVB1-4 in RicPR, 94-97 First available in 1999

MCSVC3	1140	2	VERBATIM	BK78	N	Verbatim 3 code for MCSUGGST
MCSVC3	1140	2	4,13 3 2 2 3 1	7 0 2 8 3 5 3 7 0 0 9 3 3	-1 1 2 3 4 5 6 7 8 9 10 11	Inapplicable Prescribed medicine coverage Eye care coverage Dental care coverage Long term care/home care coverage Additional coverage Fear Medicare/SS will stop or go broke Info easier to understand, send more inf Fraud & abuse Pleased with Medicare - Keep it as it is Cost of health care, Drs., med, Hosp Excess paperwork, problems w/ statements HMO/MHMO (Medicare HMO) concerns
			1	3 2 5 3 1 8 3 0 6	14 15 16 17 18 19 20	Dissatisfied W/ Medicare, Gov't. agencie Insurance premium increases, deductibles SP cannot afford health care Telephone 800 number problems Medical savings plan Supplemental insurance coverage issues Dr accept. assignment, Medicare patients Transportation to appointments Other specified

NOTES: Applies only if MCSUGGST = 91; See VC4INVB1-4 in RicPR, 94-97 First available in 1999

05/01/03 MEDICARE CURRENT BENEFICIARY SURVEY RIC: ВK ACCESS Beneficiary Knowledge Page: 51 1999 Version: 2 Variable Col Len Format Frequency ComQues# FacQues# Variable Type & Label MCSVC4 1142 2 VERBATIM BK78 N Verbatim 4 code for MCSUGGST 4,302 -1 Inapplicable 1 Prescribed medicine coverage 4 2 2 Eye care coverage 11 3 Dental care coverage 1 4 Long term care/home care coverage 12 5 Additional coverage 0 6 Fear Medicare/SS will stop or go broke 1 7 Info easier to understand, send more inf 2 8 Fraud & abuse 0 9 Pleased with Medicare - Keep it as it is 0 10 Cost of health care, Drs., med, Hosp 1 11 Excess paperwork, problems w/ statements 12 HMO/MHMO (Medicare HMO) concerns 13 Dissatisfied W/ Medicare, Gov't. agencie 3 0 14 Insurance premium increases, deductibles 15 SP cannot afford health care 3 0 16 Telephone 800 number problems 0 17 Medical savings plan 1 18 Supplemental insurance coverage issues 19 Dr accept. assignment, Medicare patients 20 Transportation to appointments 1 91 Other specified NOTES: Applies only if MCSUGGST = 91; See VC4INVB1-4 in RicPR, 94-97 First available in 1999 MCSVC5 1144 2 VERBATIM BK78 N Verbatim 5 code for MCSUGGST 4,340 -1 Inapplicable 1 Prescribed medicine coverage 0 1 2 Eye care coverage 1 3 Dental care coverage 0 4 Long term care/home care coverage 3 5 Additional coverage

Ω 6 Fear Medicare/SS will stop or go broke 0 7 Info easier to understand, send more inf 1 8 Fraud & abuse Ω 9 Pleased with Medicare - Keep it as it is 1 10 Cost of health care, Drs., med, Hosp 0 11 Excess paperwork, problems w/ statements 12 HMO/MHMO (Medicare HMO) concerns 1 0 13 Dissatisfied W/ Medicare, Gov't. agencie 0 14 Insurance premium increases, deductibles 15 SP cannot afford health care 0 0 16 Telephone 800 number problems 17 Medical savings plan 0 0 18 Supplemental insurance coverage issues 19 Dr accept. assignment, Medicare patients Ω Ω 20 Transportation to appointments 91 Other specified

NOTES: Applies only if MCSUGGST = 91; See VC4INVB1-4 in RicPR, 94-97 First available in 1999