environmental accountability

are you in compliance with executive order 13148? gsa can help.

All federal agencies are required under Executive Order 13148, Greening the Government through Environmental Management, to have a functioning Environmental Management System (EMS) in place by December 31, 2005. EMS is a management system to assist in the identification, tracking, and prioritization of environmental issues and their respective impacts. It is a system based on continuous improvement, prevention of pollution, and commitment to compliance.

GSA Environmental Schedule 899 has contractors on schedule that allow governmental organizations to move beyond "compliance." Through SIN 899-2, each EMS can provide for the incorporation of five common elements tailored to the specifics of each client's organization: policy, planning, implementation and operation, checking and corrective action, and senior management review. These elements focus on:

Development of Plans to Meet Environmental Regulations

Contractors on Schedule 899 have a clear understanding of the applicable environmental laws and regulations that will provide the proper policy, and legal-framework essential for developing your organization's environmental compliance plans.

Environmental Compliance Audits

Environmental auditing is a key feature of sound EMS. If your agency requires assistance in understanding and implementing environmental regulations and auditing procedures, GSA's Environmental Services Schedule 899 contractors can either conduct audits on your behalf, or provide you with audits, procedures, and ideas in creating effective audit programs.

Compliance Management Planning

GSA Environmental Services Schedule 899 contractors will provide for a sound EMS that will include features and programs for environmental compliance. Contractors on schedule work in a variety of regulatory environments and maintain familiarity with the key provisions of the major federal environmental laws. So, don't hesitate to see how the Environmental Services Schedule 899 can be of service to you in crafting your Environmental Management System.

Dennis Seibert
Management Services Center
(253) 931-7051
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logistics worldwide
(LOGWORLD)

need operations & maintenance (o&m) logistics management and support services?

The majority of the contractors who have been awarded a schedule contract under Operations and Maintenance are able to provide a turnkey solution. The O&M service is relatively new and has achieved major growth in 2003 and 2004. Task orders that have been placed under Operations and Maintenance range from turnkey dining facility operations, warehouse management, maintenance of returning aircraft and track vehicles from Iraq, fleet management, and motor pool operations. The O&M service providers have been evaluated and awarded a contract under a comprehensive process saving you time and money – all you have to do is select qualified contractors based on your "Best Value" criteria. The LOGWORLD
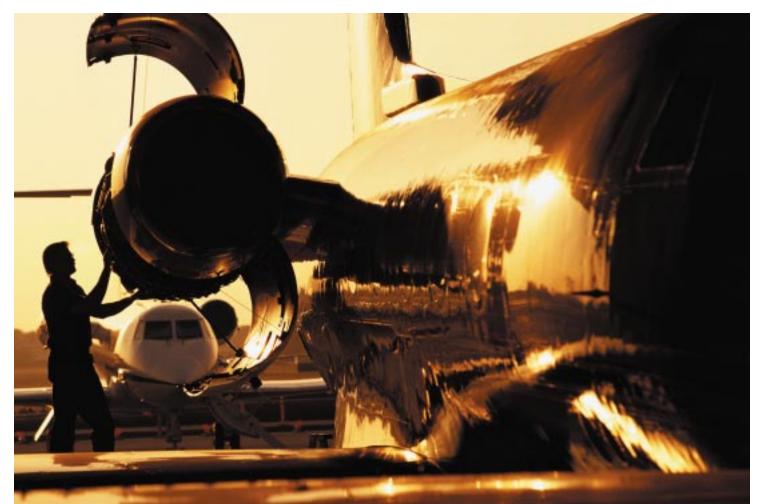
Schedule encompasses complete logistic solutions and O&M can be used in conjunction with other services. Teaming arrangements are also encouraged, depending on the complexity of the task.

Place an RFQ/RFP through the new and improved e-Buy. You will be amazed at the simplicity of GSA's web-based tools.

For further information, please visit:
   www.gsa.gov/logworld
   Phone: (800) 241-7246 (RAIN)
   Email: logworld@gsa.gov

governmentwide acquisition contracts [gwacs]

solutions contracts for your worldwide technology needs

Simplify the procurement of Information Technology (IT) and integrated network solutions with GSA's GWACs. GWACs have what it takes to meet your next technology procurement challenge. Whether you are in the market for web-enabled solutions, information assurance, innovative e-Business solutions, customized IT offerings, or procuring IT services from small businesses… look no further than GSA.

Federal agencies can expect superior acquisition expertise backed by direct access to knowledge experts, "best-in-class," pre-qualified industry partners, global presence, and streamlined acquisition processes through high-quality competitive contract vehicles.

What is a GWAC?

GWAC is defined as a task order or delivery order contract for information technology established by one agency for governmentwide use that is operated by an executive agent designated by the Office of Management and Budget pursuant to section 5112(e) of the Clinger-Cohen Act, 40 U.S.C. 1412(e). The Economy Act does not apply to orders under a Governmentwide Acquisition Contract. These multiple-award, indefinite delivery, indefinite quantity, (MA/IDIQ) contracts are designed to offer a diverse government workforce flexibility in acquiring turnkey IT solutions all under one contract vehicle. Because GWACs are fully competed contracts, you save time and money when you utilize their comprehensive infrastructure to acquire IT services. Essentially, your project becomes an order issued against an existing contract, reducing your procurement lead time and enabling you to make faster, easier, and smarter IT acquisitions.

All GWAC contractors are required to have the capability to deploy solutions worldwide. What's more, you can make your

IT purchase with complete confidence, knowing that all GWAC contractors undergo a stringent prequalification process to receive an award. This ensures that federal agencies receive superior contractor performance with pricing that represents the best value for the government. In addition, federal agencies gain access to innovative technology solutions while meeting their agency's socioeconomic goals when purchasing from small business industry partners.

GWAC Authority and Responsibilities

GSA's GWACs operate through an Executive Agent designation provided by the Office of Management and Budget. This authority is given to GSA with express oversight and reporting responsibilities. The oversight responsibilities include reviewing and tracking task orders for scope, competitive practices (i.e. number of bids for each requirement), exceptions to fair opportunity, number of statements of work issued that are performance based, obligated dollars, socioeconomic volume, and task order contract types. GSA's continuous oversight safeguards the integrity of these contract vehicles and mitigates scope risk for client agencies when awarding task orders under GWACs.

GWAC Training

Equally important is the responsibility of ensuring good procurement practices through education and training of the government workforce when placing task orders against

GWACs. GSA is committed to ensuring good procurement practices. In meeting the training challenges of a diverse workforce, GWAC program offices offer a multitude of training options to assist our clients: ordering procedures, newsletters, call center support, on-site training, professional IACET-certified training customized to your needs, and our new on-line GWAC training to be offered October 2004. Each venue adds a different layer of knowledge to the process and allows a client agency to access information directly via our websites or through an interactive setting with program center Contracting Officers and professional instructors.

As part of GSA's new "Get It Right" initiative, and OMB's mandates for educational training and adherence to good procurement practices, the GWAC Centers offer onsite training to delegated users of these contracts. This year, the GWAC training included the definition of a GWAC, GWAC authority and benefits, and how to issue, evaluate, and award a task order under a GWAC. Specific topics of interest included logical follow-on and fair opportunity. In addition, each GWAC center provided an overview of their contracts by elaborating on "What's New" and entertaining contract specific questions from the audience.

Another form of interactive training is Solutions Edu, a nationwide innovative paradigm designed to bring acquisition training to GSA professionals, Government clients, and Industry Partners. This professionally certified program is specifically designed for our GWAC clients. We offer our clients a selection of customized acquisition courses constructed around our GWAC contract offerings. These course offerings are unique in that they provide real time, customized, mobile classrooms. We listen to your needs, customize the class accordingly, and come to your place of business. The classroom environment provides interactive, hands-on training courses related to GWAC offerings. The acquisition courses run the gamut from "How to Write a Performance Based Statement of Work" to "Cost Reimbursement Contracting" to "Source Selection." A full offering of our courses can be reviewed on the http://www.gsa/gov/egc website under Solutions Edu.

Solutions Contracts

GWACs are service contracts offering the capability to acquire a total IT solution under a single task order. An IT service offering can include software, hardware, and other direct costs integral and critical to the technology solution being acquired. GWACs offer a

variety of contract types to accommodate any range of complexity including Cost Reimbursement, Labor Hour, Time and Material, and any in the Fixed Price family. The following areas provide some examples of IT capabilities available under GWACs:

- Advanced Mathematics
- Biometrics and Biological Sciences
- Business Continuity Planning
- Business Process Engineering
- Communications
- Contingency Planning
- Customer Relationship Management
- Data Warehousing
- Database Design
- Disaster Preparedness

- Distance Learning
- Ecological Sciences
- Engineering Disciplines
- Enterprise Resource Planning
- Facilities Support
- Independent Design & Verification
- Information Assurance
- Information Systems Engineering
- Information Systems Security Services
- Logistics Management

- Medical/Healthcare Disciplines
- Network/Management Telecommunications
- Systems Definition Design & Development
- Systems Analysis
- Systems Integration
- Systems Operations and Management
- Software Engineering management
- Web Enabled Solutions
- AND More ……

Building Partnerships Through Communication and Technology

Key to the success of any IT project is communication between all stakeholders - the customer, industry partner, and the program office - and that's exactly what you get when you use a GWAC. Acquiring technology solutions through a GWAC creates a customer-centric focus in meeting individual needs because we listen to your challenges and ensure that your current and emerging technology needs are met through technology refreshment.

The ability to assimilate new technologies at both the contract and task order level provides GWACs with the flexibility to maintain their state-of-the-art currency throughout their contract life. This attribute sets GWACs apart from traditional contract mechanisms. GWACs let agencies steam ahead, taking advantage of the cream of the crop in industry partners and getting the latest technology innovations available through their technology refreshment clauses.

Industry Partners

Industry partners – leaders in their fields – endure a very competitive source selection process to become a prime contractor on GSA's GWACs. In addition to offering their own unique solution to a customer's requirement, they may easily combine their resources with teaming members and subcontractors to expand capabilities. This substantive teaming enables contractors to deliver the full spectrum of services and solutions needed in the right place, at the right time.

Scalable Support

GWACs adapt the level of GSA support needed to fit your particular needs by providing two ordering options.

First, with a Delegation of Authority, you will be able to manage your own procurements through access to pre-qualified vendors for fast, economical purchasing of IT services. GWAC representatives, experts in governmentwide acquisition contracting, are ready to provide you with training, ordering procedures, and other contractual guidance. If you use a delegation of authority, you pay a contract access fee of 0.75 percent, incorporated into the industry partner's labor rates or through a Contract CLIN, depending on the GWAC vehicle.

Secondly, GSA may also place orders on the behalf of federal agencies allowing them to focus on their missions. If you need additional assistance in the form of technical, acquisition,

financial, or project management support – for either a complex acquisition or situations requiring an optimal use of limited resources – GSA can manage the entire project on your behalf. You simply define the technical and budgetary parameters, and GSA does the rest. This value-added service has a separate fee associated with the process and is agreed upon between the client agency and GSA's Federal Technology Service.

Available GWACs

ANSWER

In the face of today's highly volatile and rapidly changing technological environment, the ANSWER (Applications 'n Support for Widely-diverse End-user Requirements) contract provides stability and continuity in the face of a constantly changing technological environment. With a contract ceiling of $25 billion, ANSWER provides comprehensive solutions for a full range of IT projects by delivering a broad spectrum of technical services, and systems integration capabilities on a worldwide scale.

The ANSWER Governmentwide Acquisition Contract offers federal agencies timely access to top-tier companies who provide state-of-the-art information technology services. From telemedicine to war-gaming… agriculture to homeland security… nuclear energy to social security systems, the ANSWER Contract supports a wide spectrum of IT needs and challenges. ANSWER's unique paradigm of teaming industry and government clients together in annual Technology Summits create a powerful knowledge base while keeping the latest technologies identified and available to you. The ANSWER Contract advocates strong program management as

demonstrated by the contract requirements for a program manager and group managers both of which are included in the contract ceiling rates and not separately priced at the task order level. In addition, ANSWER calls out 40 hours of training for each full-time contractor equivalent and maintains seven geographic rate areas priced IAW with the geographical location of the work performed.

8(a) STARS

8(a) Streamlined Technology Acquisition Resources for Services (STARS) contracts provide a full-range of IT solutions – from application development to computer facilities management services to information assurance – through small disadvantaged 8(a) firms.

As an 8(a) set-aside, this contract vehicle provides small businesses that have historically been left out of the procurement process a chance to compete in the federal marketplace. GSA customers benefit by having access to a portfolio of more than 400, award-winning industry partners distributed across eight specialty areas. Federal agencies also receive 8(a) and other small business credit toward their procurement preference goals through use of these contracts.

HUBZone GWAC

The HUBZone contract is the first governmentwide acquisition contract set-aside exclusively for Historically Underutilized Business Zone (HUBZone) certified firms. It covers a wide variety of technology services in seven functional areas including custom computer programming, distance learning, disaster recovery, and information assurance. This five-year contract enables federal agencies to purchase technology services from companies located in HUBZones and, in turn, spurs economic expansion and job creation in areas of unemployment and

underdevelopment. Federal agencies benefit by gaining access to pre-competed contracts with 36 high-quality companies while meeting their 3 percent statutory procurement preference goal.

Information Technology Omnibus Procurement (ITOP) II

The IT Omnibus Procurement II (ITOPII) contract provides federal agencies with innovative, best-value IT solutions. The ITOP II contract is designed to provide federal agencies with fast and efficient total IT solutions inclusive of services, hardware, and software. With three functional support areas: Information Systems Engineering (ISE), Systems Operations and Management (SOM), and Information Systems Security Support Services (ISS) — the contract offers the flexibility and broad range of resources to meet clients' varied IT program demands. The ITOP II consists of 35 contracts and 26 Industry Partners and provides you with the full complement of contract types including cost reimbursement, time and materials, labor hour, and the full contingent of fixed price options.

Millennia

When you use the Millennia GWAC, take comfort in knowing that GSA will help you navigate the intricate path to contracting success. The Millennia GWAC fulfills the federal government's demand for large system integration and development projects by providing IT services in a timely and cost-effective manner. The Millennia GWAC has a proven track record and is especially adept at providing turnkey solutions. Millennia's comprehensive scope provides services under the following three areas:

- Software Engineering/Management
- Communications
- Systems Integration

Millennia has available both cost reimbursement and the full contingent of fixed price contract types depending on your requirement's definition and risk mitigation.

Millennia Lite

The Millennia Lite contract is strategically segmented into four areas based on the life-cycle of information technology. The four functional areas are:

- IT Capital Planning, Studies, and Assessment
- High-end Information Technology Services (HITS)
- Mission Support Services
- Legacy Systems Migration and New Enterprise Systems Development

The Millennia Lite contract provides services customized to meet the needs of customers for the 21st century and beyond. We recognize that information technology is an evolving field, and our customers' needs change with this evolution. Millennia Lite industry partners provide technology solutions in various areas: Typical projects include, but are not limited to:

Biometrics
Nanotechnology
Information Technology capital planning and
   investment control
Information assurance and security
Critical infrastructure protection
Knowledge management
Systems engineering
Application development
Computer Aided Design, engineering and manufacturing
Business and systems analysis

Millennia Lite's flexibility accommodates a wide range of IT projects to meet organization needs, and is unique among GSA's GWACs because it incorporates Award Term incentives for performance-based contract extensions.

Specialty/Niche GWACs

ACES

ACES (Access Certificates for Electronic Services) uses public key infrastructure/digital signature technology to protect critical government information from unauthorized access while maintaining the speed and efficiency of electronic transactions. ACES protects information assets as follows:

- **Authentication** - Validates the identity of each part in an electronic transaction.
- **Access Control** - Replaces easily guessed and frequently lost user IDs and passwords to streamline log-in security.
- **Data Integrity** - Ensures that the message or document has not been changed or been corrupted during electronic transfer.

- **Technical Non-repudiation** - Validates the users' identity, making it nearly impossible to later deny a digitally "signed" transaction.
- **Confidentially** - Protects information from interception during electronic transmission.

Smart Cards

Smart Cards respond to the increased identification and information security needs of government agencies – offering a solution that supports applications such as identification, building access, property control, biometrics, logical access, and cryptograhics. Smart Cards may also be used to provide a secure token for Public Key Infrastructure (PKI) applications. In addition, Smart Cards may be used to provide:

- Secure access to the Internet
- Storage of medical or training records
- Access to financial applications such as electronic purse or "e-purse"
- Storage of vital information

Virtual Data Center Services (VDCS)

The VDCS contract leverages a large, existing network of mainframe outsourcing centers to offer clients a responsive, low-cost alternative for obtaining mainframe and mid-range systems, products, and services. By outsourcing and migrating a host of government data services from existing federal data centers to industry partner centers located throughout the world, the contract offers clients a combination of robust operations and improved efficiencies.

- 24 hours, 7-day data center support
- Automated operations
- Facilities management
- Systems programming
- Operations support
- Systems support
- Consolidation and migration support

Contact Us

For more information on any of our GWAC offerings, call our National Customer Service Center at:
1 (800) 488-3111, and ask for Customer Service Representative 810. For more specific information, you may call one of our GWAC Client Support Centers, or contact one of our specialists directly.

Enterprise GWAC Center

(ANSWER, ACES, ITOP II, Millennia and Virtual Data Services)
San Diego, California   858-530-3175

For more information on our GWACs:

Client Support Center, Enterprise GWAC Center
(877) 534-2208 (toll-free)
www.gsa.gov/egc

IT GWAC Center

(Millennia Lite and Smart Card)
Fort Worth, TX (877) 929-4822 (toll-free)
www.gsa.gov/itgwaccenter

For more information on Millennia Lite:

www.gsa.gov/millennialite
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For more information on Smart Card:

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Small Business GWAC Center (8(a) STARS and HUBZone)

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