

Contact Information for Wisconsin Lenders

PLP, SBAExpress, Community Express, and PCLP Loan Support

For eligibility and processing issues:

Hien Nguyen, Lead Loan Specialist

E-Mail: hien.nguyen@sba.gov

Work Phone Number: 916-735-1200

For loan application status:

Barbara Stefani, Control Clerk

E-Mail: barbara.stefani@sba.gov

Work Phone Number: 916-735-1224

Hardy Slay, Loan Specialist

E-Mail: hardy.slay@sba.gov

Work Phone Number: 916-735-1223

For Questions and issues dealing with the Center:

Rich Taylor, Center Director

E-Mail: richard.taylor@sba.gov

Work Phone Number: 916-735-1221

7a Questions – 7aquestions@sba.gov

PLP and SBAExpress Status for Lenders

For questions about standards, procedures and requirements

Sally Schimmel, Lead Loan Specialist

E-Mail: sally.schimmel@sba.gov

Work Phone Number: 916-735-1216

For PLP status and merger questions:

Zane Costello, Loan Specialist

E-Mail: william.costello@sba.gov

Work Phone Number: 916-735-1199

For SBAExpress status questions:

Steve Lee, Loan Specialist

E-Mail: steven.lee@sba.gov

Work Phone Number: 916-735-1207

For Community Express status questions:

Mary Miller, Senior Loan Specialist

E-Mail: mary.miller@sba.gov

Work Phone Number: 916-735-1211

504 Loan Support - sacramento504@sba.gov

- To E-Mail question about 504 policies and transactions
- Eligibility questions (be as specific as possible)
- Application status

For requests to ship a file and Status of file to be shipped sacramento504shipping@sba.gov

General questions -

sacramento504authorizations@sba.gov

- Used for transmitting draft authorizations for applications that will be submitted.
- When attached to an email please site the name of the borrower/trade name first in the subject line. If using words such as "draft", "authorization", etc. please use at the end of the name.

To discuss 504 credit, eligibility, and process issues:

Terri Bellmore, Deputy Director

E-Mail: teresa.bellmore@sba.gov

Work Phone Number: 916-735-1220

Richard Jones, 504 Finance Chief

E-Mail: richard.jones@sba.gov

Work Phone Number: 916-

Submission of authorization change requests

[Used for post approval/predisbursement actions] sacramento504servicing@sba.gov

- Status of change requests submitted
- Submission of 912 pre-application clearances.
- Status of 912 clearances.
- Appraisal Review Status.
- Environmental Review Status.

To discuss 504 servicing actions:

Karin Boller, 504 Finance Chief

E-Mail: karin.boller@sba.gov

Work Phone Number: 916-735-1196

David Miller, Senior Loan Specialist

E-Mail: david.miller@sba.gov

Work Phone Number: 916-735-1210

National Guaranty Purchase Center (NGPC)

1145 Herndon Parkway, Suite 900

Herndon, VA 20170

Phone: (703) 487-9283

Toll Free: (877) 488-4364

Fax: (202) 481-4674

Monday- Friday 8:00 am to 4:30 pm. Eastern Time

Direct e-mail inquiries to: loanresolution@sba.gov

(General questions and Suggestions)

secondarymarketliq@sba.gov - (Loans in secondary)

sbapurchase@sba.gov - (loans not in secondary)

Where to Mail Guaranty Fee

This may appear to be an incomplete address, but it is not. As stated in the Authorization the guarantee fee check is to be sent directly to the following address:

U.S. Small Business Administration

Denver, CO 80259-0001

Commercial Loan Service Center - Fresno

2719 N. Air Fresno Drive, Suite 107

Fresno, CA 93727

Phone: (559) 487-5136

Toll Free: (800) 347-0922

Servicing: Fax Number: (559) 487-5803

Express Purchase: Fax Number: (559) 487-5009

504 Liquidation: Fax Number: (202) 481-6481

Email:

fsc.servicing@sba.gov

fsc.purchasing@sba.gov

fsc.504liquidations@sba.gov

Hours: Monday - Friday 8:00 am to 4:30 pm. Pacific Standard Time

Comments or Concerns? Contact the CLSC

Director at fscdirector@sba.gov

To fax PLP and Express applications to the Center: Fax Number is 916-735-0640

To fax Lender Nominations and Renewals: Fax Number is 916-735-0643

7(a) Questions - 7aquestions@sba.gov

7(a) Loan Guaranty Processing Center

www.sba.gov/idc/groups/public/documents/sba_program_office/bank_lgpc_phone_list.pdf

ETRAN

http://socrates.sba.gov/sba_hp/aboutsba/sbaprograms/elending/etran/index.html

Commercial Loan Centers

www.sba.gov/aboutsba/sbaprograms/elending/clc/index.html

National Guaranty Purchase Center

www.sba.gov/aboutsba/sbaprograms/elending/ngpc/index.html

Sacramento Processing Center

www.sba.gov/aboutsba/sbaprograms/elending/slpc/index.html

Colson - www.colsonservices.com/main/contact.shtml

The following types of payments can be made using the PayGov web site <https://www.pay.gov/paygov/>

Form 1544: Lender Fee Payment Form [Loan Guarantee fee Care & Preservation of Collateral (CPC) Expense] Review Fee

Form 172: Transaction Report on Loan Serviced By Lender

Wisconsin Lenders Web site http://www.sba.gov/localresources/district/wi/WI_LENDERS.html