#### Health Information Technology and Information Exchange Networks: The State of Play and Potential Models for Sustainability

A. John Blair, III, MD President and Chief Executive Officer Taconic IPA Fishkill, NY

Medicare Health Care Quality Demonstration Program (MHCQ-MMA 646)

## Successful Strategy

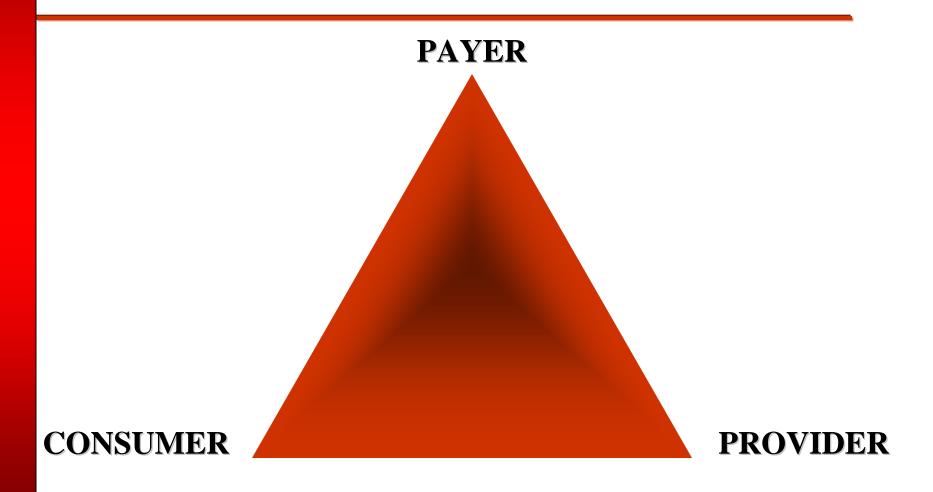
# Health Information Incentives Exchange

# Sustainable Model

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#### Success: Value Proposition



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### Organizations

#### Taconic IPA

#### MedAllies

#### THINC

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### Taconic IPA

- Founded 1989
- Not-for-Profit Organization
- Mid-Hudson Valley Region, New York State
- Sounties
- 3,000 Physicians / 600 Practices
- ✤ 1 to 70+ Physician Practice Size Range
- 5 Physicians Average Practice Size
- Over 1.5 Million Covered Lives

## Taconic IPA

- \* NOT a Staff Model
- \* Physicians NOT employed by Taconic IPA
- NO Centralized Control
  - Not an IDN
  - Not a Clinic
  - Not a University

## Taconic IPA

#### Independent Practitioners

 80% of healthcare delivered nationwide in practices with less than 10 physicians (Forrester Research)

## MedAllies, Inc.

- Founded 2001
- For-Profit Organization
- Service Bureau
- Community Data Exchange (CDX)
- Health Care Portal
- Local Technology Support

# Local Technology Support

- Change Management Expertise
- \* Planning, Training, Implementation, Support
- Hardware / Network Support

# Training and Support: MedAllies

#### ✤Industry average

- 10 hours per physician Year 1
- Phone support Post-implementation

#### MedAllies

- 40 hours per physician Year 1
- 10 hours per physician Ongoing
- 24/7 Help Desk
- Local support / trainers
- 1.5 hours maximum onsite response time

## THINC

- Founded 2004
- Multi-Stakeholder Group
- Collaborative Model
- Umbrella Committee
- Multiple Sub-Committees
- No Formal Governance Structure
- \* Not 501 c (3)



### **THINC Stakeholders**

- Employers
- \* Payers
- Physicians
- \* Hospitals
- \* State
- Federal

Trade Associations – AMA, MSNY, NYHPA

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## THINC Umbrella Committee

- ✤ Aetna Health Care
- ✤ AHRQ
- American Medical Association
- ✤ Bridges to Excellence
- Business Council of New York State
- ✤ CDPHP
- ✤ Center for Medical Consumers
- ✤ CH Energy Group
- ✤ CIGNA Health Care
- CMS
- ✤ eHealth Initiative
- ✤ Empire Blue Cross Blue Shield
- ♦ GHI
- Hospital Association of NYS (HANYS)
- ✤ HR Policy Association
- ✤ Hudson Health Plan
- Hudson River Community Health
- ✤ IBM
- ✤ IPRO

- Markle Foundation
- ✤ MedAllies, Inc.
- Medical Society of the State of New York
- ✤ MVP Health Care
- NCQA
- NorMet Regional Association
- ✤ NY Health Plan Association
- \* NYC Department of Public Health
- ✤ NYS Department of Civil Service
- ✤ NYS Department of Health
- ✤ NYS Office of Managed Care
- ✤ NYS Office of the Governor
- ✤ Oxford Health Plan
- ✤ Partners HealthCare System, Inc.
- Prime Care Management
- ✤ Taconic IPA
- ✤ United Health Care
- ✤ United Hospital Fund

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# Workgroup for Quality Metrics

AHRQ / AQA Jon White, MD

AMA Karen S. Kmetik, Ph.D.

**BRIGHAM & WOMEN'S HOSPITAL** Rainu Kaushal, MD

<u>eHEALTH INITIATIVE</u> William R. Braithwaite, MD, PhD, FACMI

**<u>IBM</u>** Christopher Nohrden, MPH, CIH **<u>IPRO</u>** Alan Silver, MD, MPH

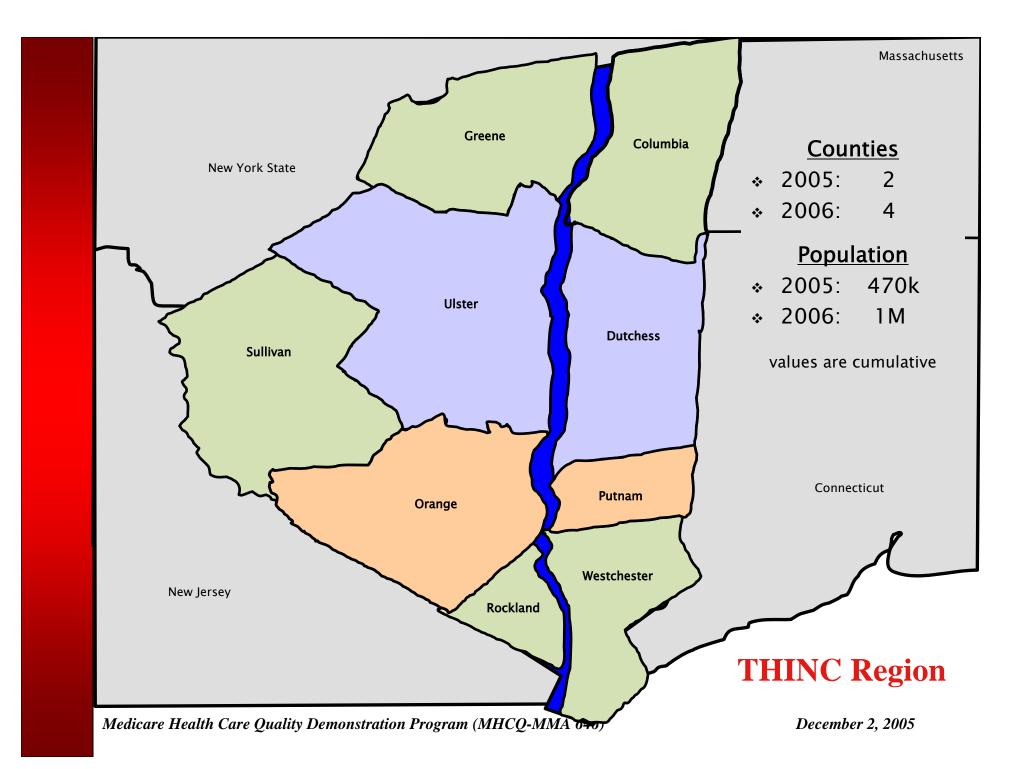
MEDALLIES A. John Blair, III, MD

NATIONAL QUALITY FORUM Janet Sullivan, MD

<u>NCQA</u> Philip Renner, MBA

TACONIC IPA Michael D. Freedman, MD

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## THINC Regional Overview

#### Potential

• 9 counties - 2.3 M residents

#### Current Focus:

- 2 counties 470,000 residents
  - 500 Physicians
  - 4 Hospitals
  - 2 National Labs

## **THINC Solution**

- Community Wide Data Exchange
- Implement Applications
  - Incremental Approach
  - Cost Sensitive
- Training and Support
  Incentive Alignment
  Interoperability



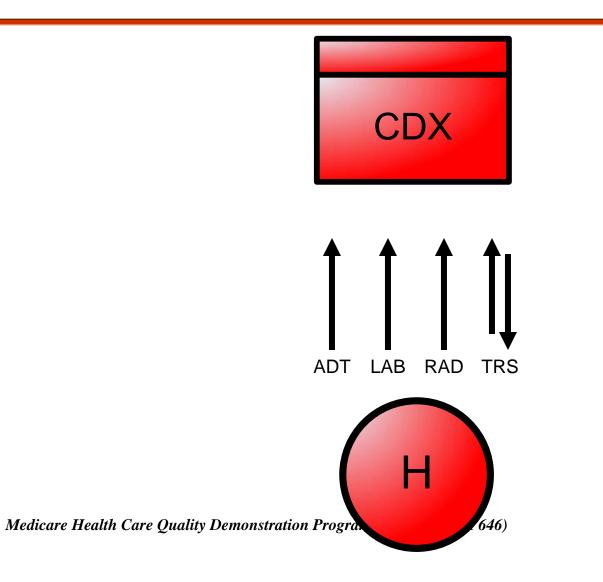
### Community Wide Data Exchange



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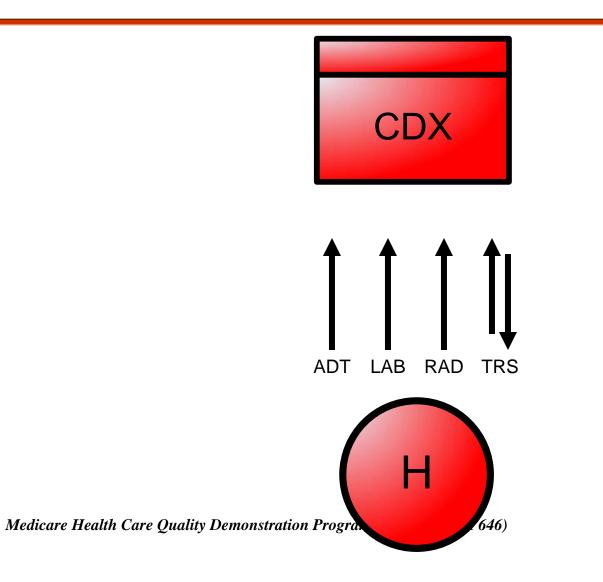


## Hospitals



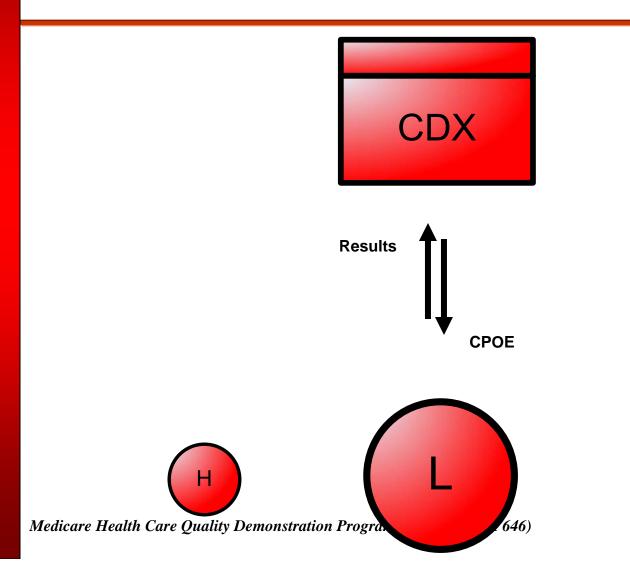


## Hospitals



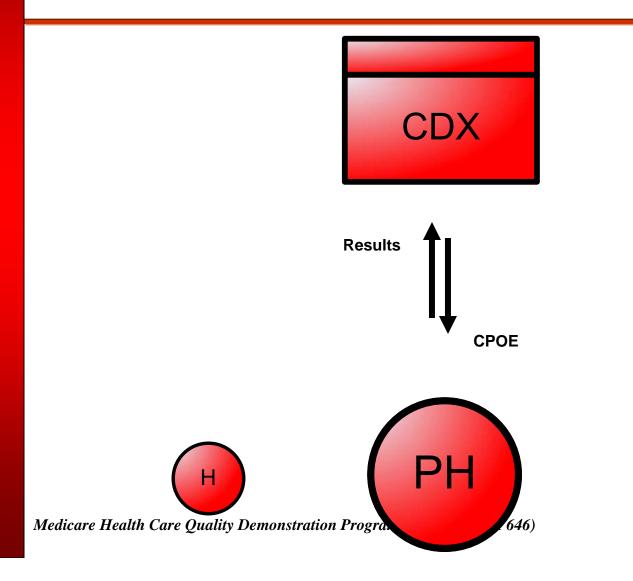


#### Laboratories



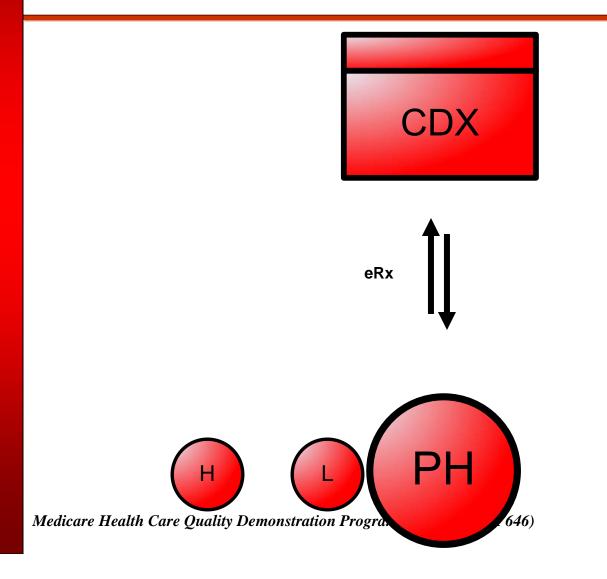


### Laboratories



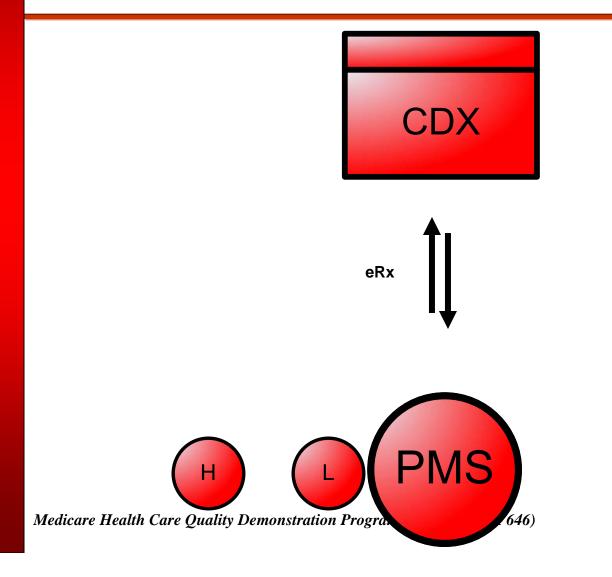


### Pharmacy



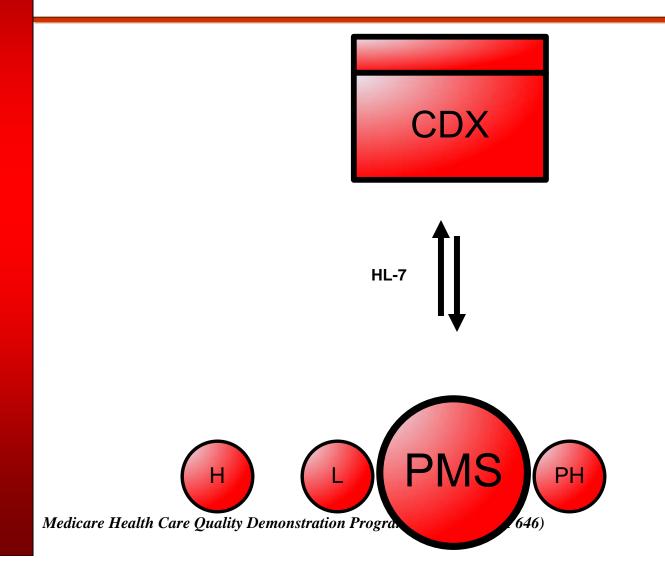


### Pharmacy



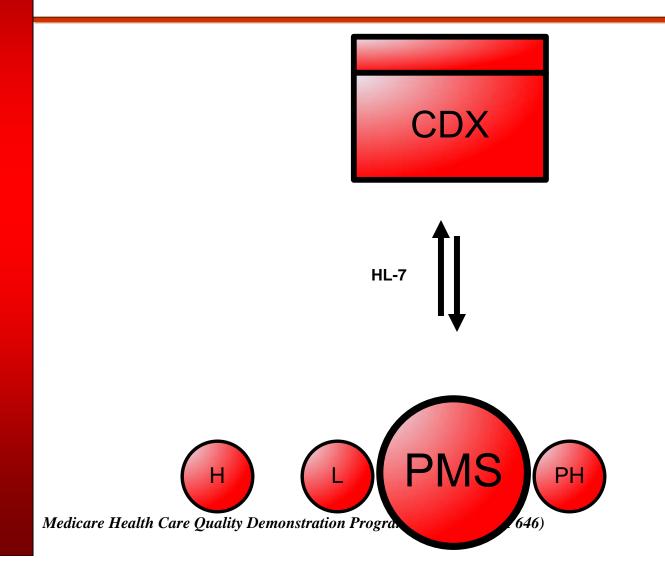


## **Physician Practice**



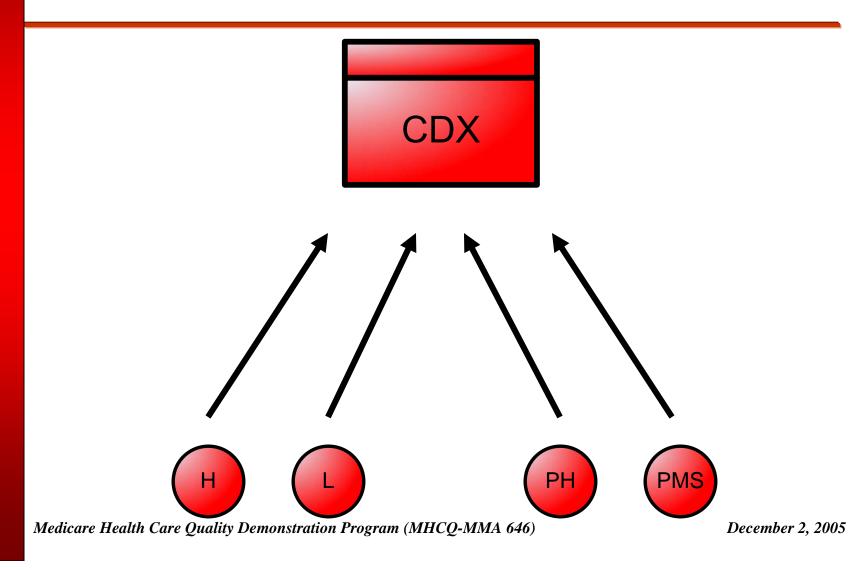


## **Physician Practice**



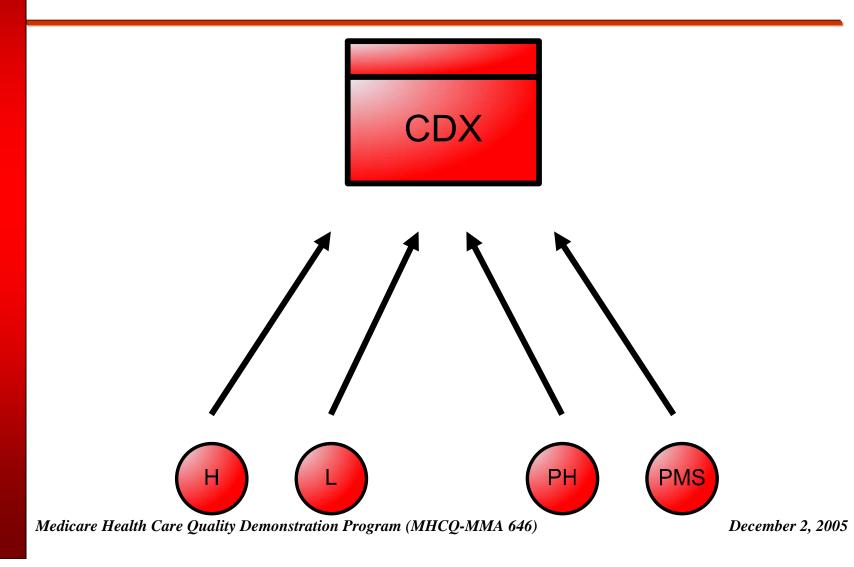


### Data Exchange



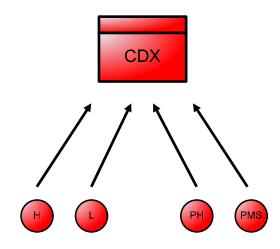


### Data Exchange





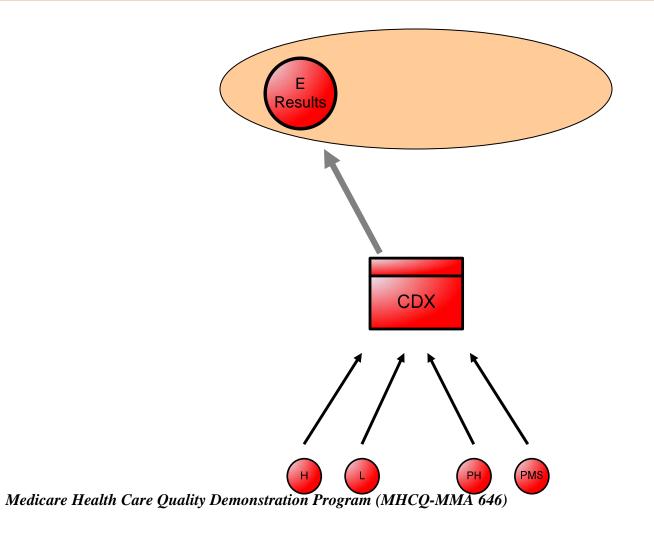
### Data Exchange



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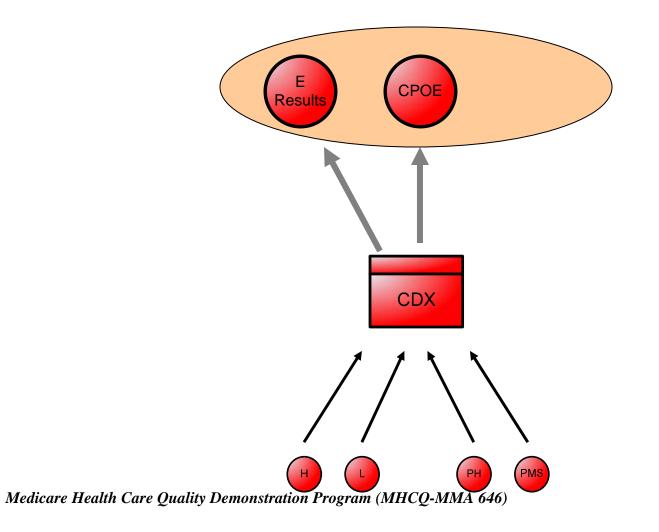


# Medeslies Portal



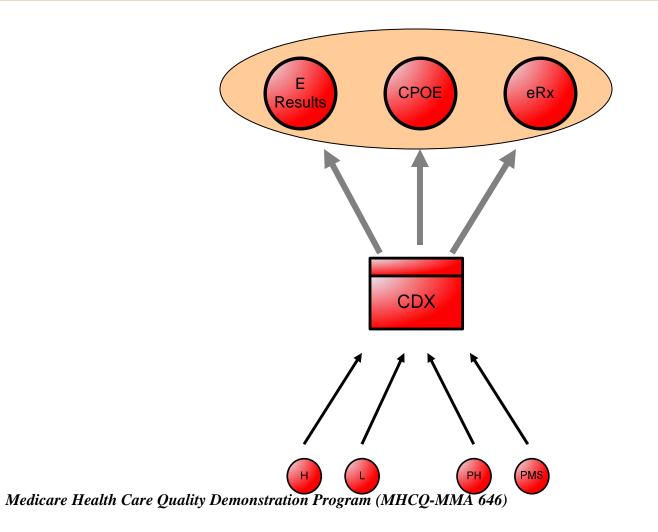


#### CPOE

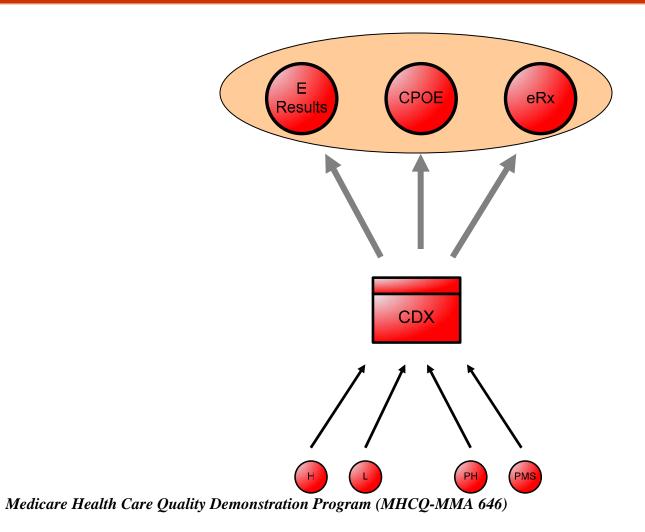




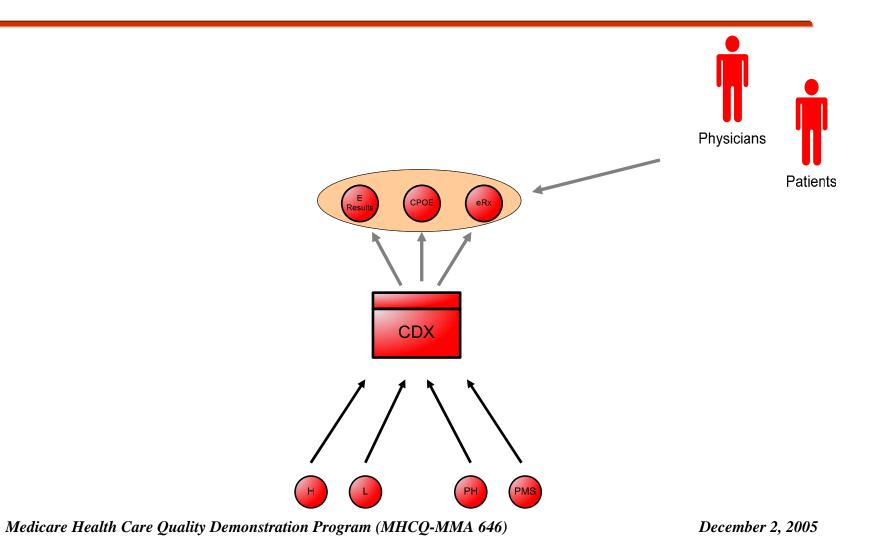
#### eRx



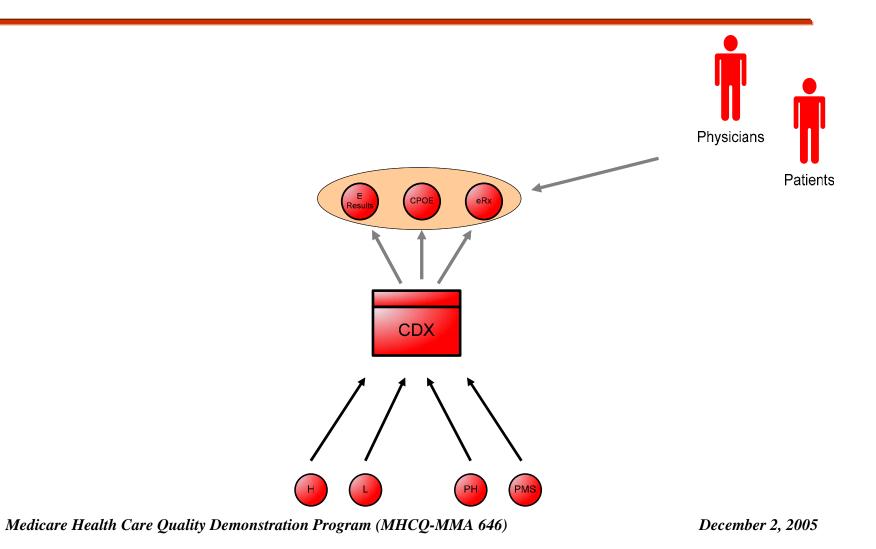
### Community Data Exchange



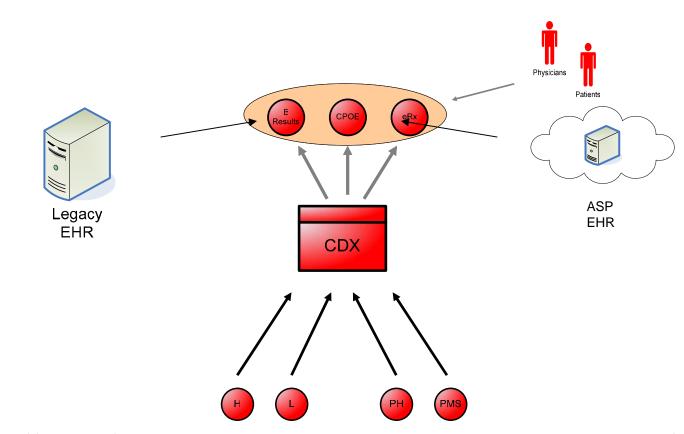
### Community Data Exchange



### Community Data Exchange

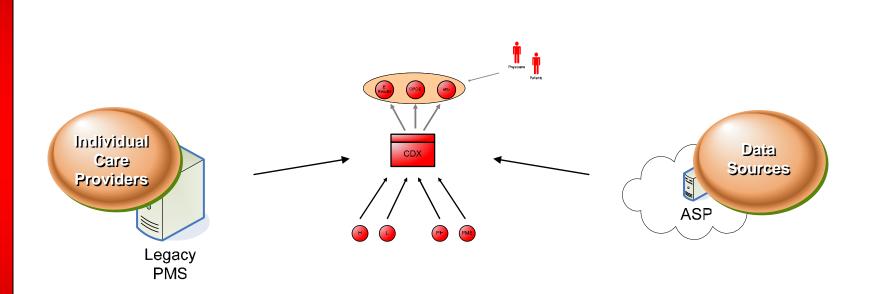


#### Community Data Exchange

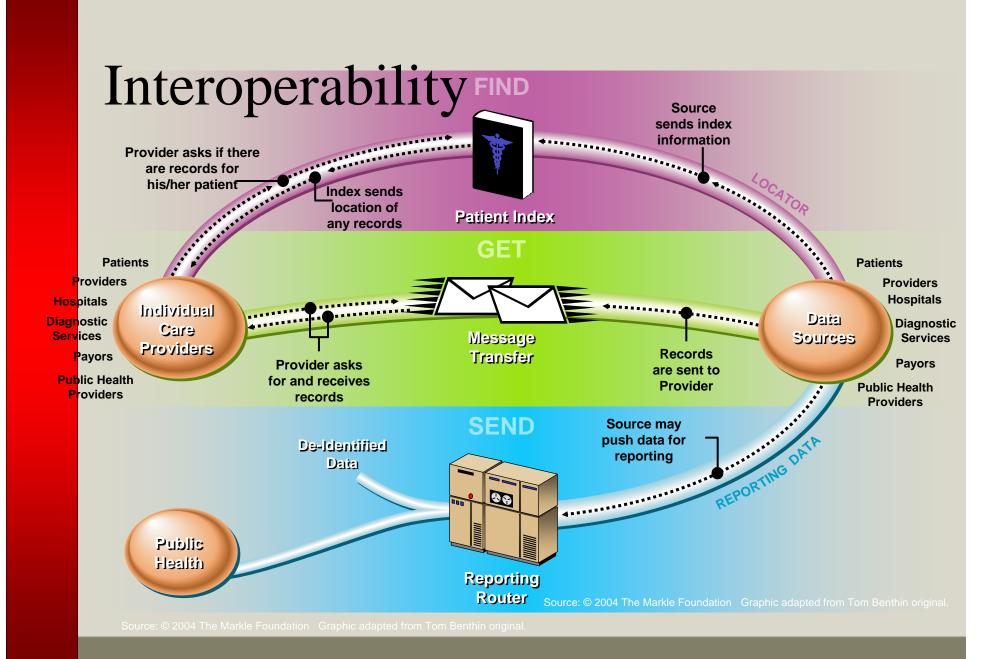


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#### Data Source



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# Quality Reporting Project

- Quality Measures
- Vendor EHRs
- Reporting Pipe
- Standardized Report



### Incentive Development

- Pay-for-Performance
- Technology
  - e-Results
  - e-Prescribing

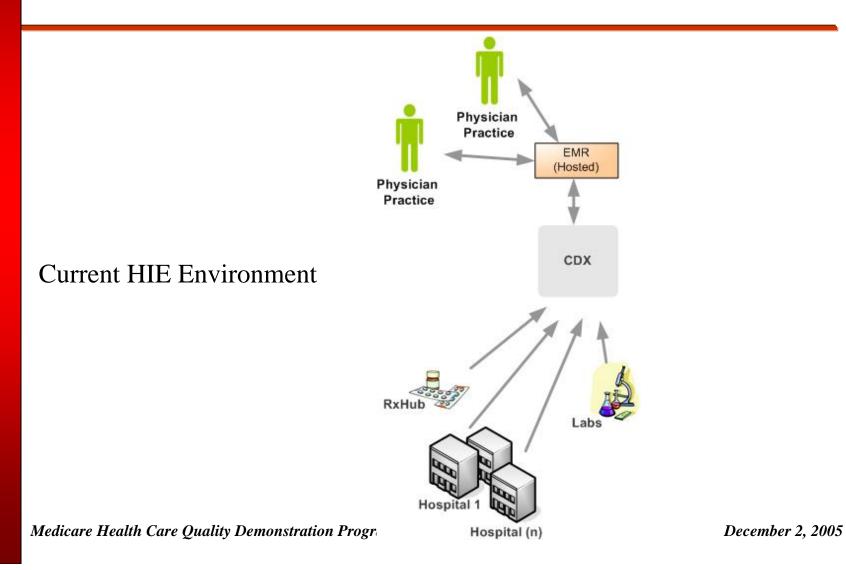
# Matrix of Clinical IT Incentives

	PHYSICIAN:	JANE R. DOE, MD					
	Incentive Sponsor	Maximum Incentive Amount	Expected Annual Increase in Generic Rx %	# Eligible Patients	# Months of PCP Eligibility	Maximum Annual Payment	
	eRx & Generic Rx						
	MVP eRx Adoption	\$ .40 pmpm	n/a	200	12	\$	960
	MVP Generic Rx	\$ .25 pmpm	5	200	12	\$	600
	IBM eRx Adoption	\$ .25 pmpm	n/a	100	12	\$	300
	IBM Generic Rx	\$ .25 pmpm	5	100	12	\$	60
	CH Energy eRx Adoption	TBD	n/a				TBD
	Hudson Health Plan	TBD	n/a				TBD
	Bridges to Excellence POL Only OR	\$ 40.00 pmpy	n/a	20	n/a	\$	800
	Bridges to Excellence POL & DPRP/CCRP	\$50.00 pmpy	n/a	20	n/a	\$	1,000
alth C	TOTAL (POL only)			320		\$	2,720
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Medicare Healt

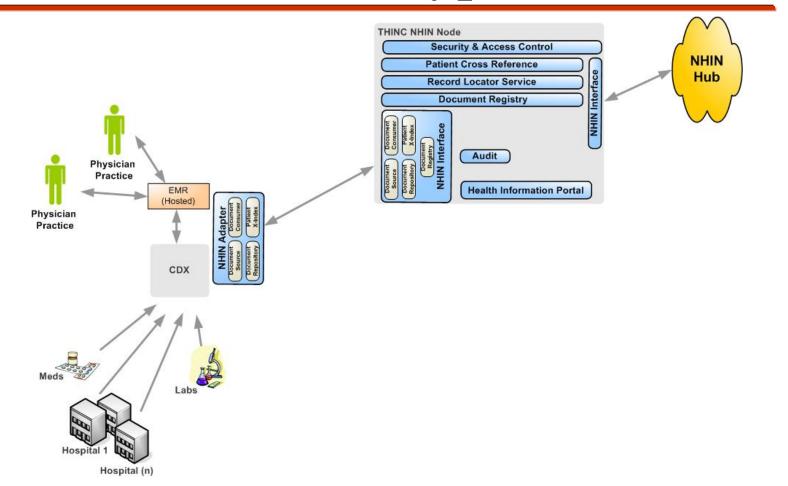
2005

#### **THINC** Technical Overview



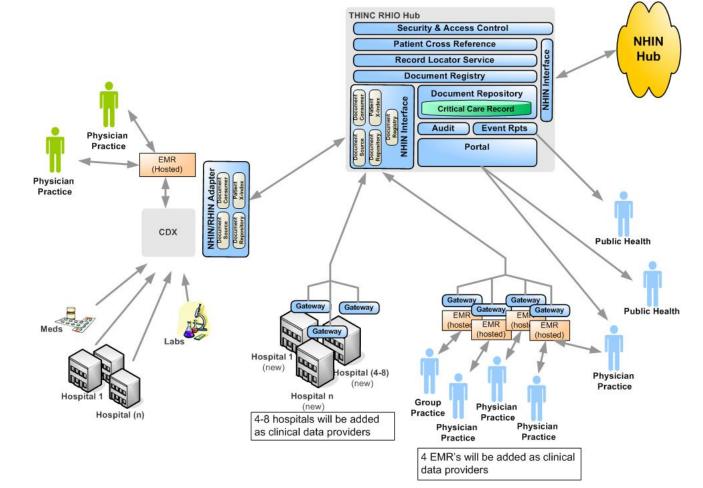


# Anticipated NHIN Architecture Prototype



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# HEAL-NY NHIN Project Objectives



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#### **Taconic Health Information Network & Community**

**Thanks for your time!** 

A. John Blair, III, MD President and Chief Executive Officer Taconic IPA, Inc. Fishkill, NY

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