State Board of Chiropractic Examiners

JLBC: Bethany Nicholas OSPB: Bob Chapko

Equipment

AGENCY TOTAL

DESCRIPTION ACTUAL **ESTIMATE OSPB** JLBC **OSPB** JLBC PROGRAM BUDGET 432,900 439,600 **Board of Chiropractic Examiners** 370,700 345,700 413,500 439,600 AGENCY TOTAL 370,700 345,700 432,900 439,600 413,500 439,600 **OPERATING BUDGET** Full Time Equivalent Positions 5.0 5.0 5.0 5.0 Personal Services 187,000 202,300 202,300 205,800 202,300 205,800 Employee Related Expenditures 34,700 34,500 34,700 35,000 34,700 35,000 Professional and Outside Services 65,200 26,100 92,700 115,700 92,700 115,700 Travel - In State 1,500 4,300 4,300 4,300 4,300 4,300 Travel - Out of State 5,500 5,500 6,000 5,500 5,500 5,500 Other Operating Expenditures 75,800 74,000 68,100 68,700 73,300 73,300

FY 2003

FY 2002

FY 2004

17,600

432,900

0

439,600

| FUND SOURCES | | | | | | |
|--------------------------------------|---------|---------|---------|---------|---------|---------|
| Other Appropriated Funds | | | | | | |
| Board of Chiropractic Examiners Fund | 370,700 | 345,700 | 432,900 | 439,600 | 413,500 | 439,600 |
| SUBTOTAL - Other Appropriated Funds | 370,700 | 345,700 | 432,900 | 439,600 | 413,500 | 439,600 |
| SUBTOTAL - Appropriated Funds | 370,700 | 345,700 | 432,900 | 439,600 | 413,500 | 439,600 |
| TOTAL - ALL SOURCES | 370,700 | 345,700 | 432,900 | 439,600 | 413,500 | 439,600 |

4,300

345,700

| CHANGE IN FUNDING SUMMARY | FY 2003 to FY | 2004 JLBC | FY 2003 to FY | 2005 JLBC | Biennial | |
|---------------------------|---------------|-----------|---------------|-----------|-----------|--|
| | \$ Change | % Change | \$ Change | % Change | \$ Change | |
| Other Appropriated Funds | 93,900 | 27.2% | 93,900 | 27.2% | 187,800 | |

8,200

370,700

AGENCY DESCRIPTION — The board licenses, investigates, and regulates chiropractors who practice a system of therapy in which disease is considered the result of neural malfunction. Manipulation of the spinal column and other structures is the preferred method of treatment.

| | FY 2002 | FY 2002 | FY 2003 | FY 2004 |
|---|---------------|---------|---------------|------------|
| PERFORMANCE MEASURES | Appropriation | Actual | Appropriation | Recommend. |
| Number of licensees (new and existing) | 2,690 | 2,523 | 2,797 | |
| Number of complaints received about licensees | 156 | 103 | 156 | |
| Average calendar days to resolve a complaint | 75 | 46 | 73 | |
| • % of complaints resolved within 180 days with no | | | | |
| hearing required (NEW) | | 91 | | 92 |
| Number of investigations of licensees | 152 | 124 | 156 | |
| Average calendar days to renew a license (from | | | | |
| receipt of application to issuance) | 15 | 15 | 15 | 15 |
| Administration as a % of total cost | 7.9 | 16 | 8.0 | 16 |
| % of survey responses which indicate that staff was | | | | |
| knowledgeable and courteous in public | | | | |
| communications | 96 | 97 | 97 | 97 |

Comments: The agency reports that a change in measurement practices combined with restructuring of director positions and salaries has increased administration as a % of total cost.

Subcommittee: Health & Welfare

FY 2005

0

413,500

0

439,600

RECOMMENDED CHANGES FROM FY 2003

 Standard Changes
 OF
 FY 2004 \$1,100
 FY 2005 \$1,100

Assistant Attorney

General Services OF 44,300 44,300
The JLBC recommends a Board of Chiropractic Examiners
Fund increase for additional Assistant Attorney General
services. The amount of services the board has been
receiving is not sufficient to deal with their caseload. An
Auditor General performance audit from June 2001 states
the agency has experienced untimely resolution of
complaints due to a lack of legal services. The additional
monies will allow the Assistant Attorney General to
dedicate a 0.5 FTE Position specifically to the board.

Investigative Consultant OF 40,000 40,000 The JLBC recommends a Board of Chiropractic Examiners Fund increase to contract for the services of a chiropractic investigative consultant. The 2001 performance audit recommended the board separate the investigative and adjudicative processes by contracting out for technical investigations. The Auditor General believes that the board should not investigate the complaints it adjudicates. The agency does not have a qualified investigator on staff. The consultant must have professional knowledge and training and be currently practicing chiropractic to properly investigate the complaint. The recommended amount includes 500 hours of investigation at \$80 per hour.

Additional Performance

Audit Issues OF 8,500 8,500 The JLBC recommends a Board of Chiropractic Examiners Fund increase to address additional issues raised by the 2001 performance audit. An increase of \$3,500 will compensate for an increase in board member work hours because one member, on a rotating basis, will now review each complaint investigation to ensure it is complete prior to its review before the full board. An increase of \$4,000 for courier services above the \$800 currently spent will allow the board to send complaint files to board members and investigators. An increase of \$1,000 is recommended

for the services of a court reporter to be used during formal interviews.

Increased

Administrative Fees OF 4,300 4,300 The JLBC recommends a Board of Chiropractic Examiners Fund increase for increased administrative fees. An increase of \$3,300 is due to the new fee system implemented by the Office of Administrative Hearings (OAH). An increase of \$1,000 is for accounting services from GAO. The increased OAH fees reflect a 330% increase. The increased GAO fees reflect a 19% increase.

Equipment OF (4,300) (4,300) The JLBC recommends a Board of Chiropractic Examiners Fund decrease for elimination of one-time equipment funding for a modular workstation and boardroom chairs.

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JLBC RECOMMENDED FORMAT — Lump Sum by Agency

JLBC RECOMMENDED FOOTNOTES

Standard Footnotes

This appropriation is available for use pursuant to the provisions of A.R.S. § 35-143.01C and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations until June 30, 2005.

OTHER ISSUES FOR LEGISLATIVE CONSIDERATION

Increased Licensing Fees

The Legislature amended the Chiropractic Code, A.R.S. § 32-900, in Laws 2002, Chapter 257. The bill raised licensing fees and established new fees. The fee increases are intended to cover the costs of new legislative requirements and recommendations by the Auditor General's office. As a result, the agency is able to generate the revenues necessary to fund the appropriations request.

| SUMMARY OF FUNDS | FY 2002 | FY 2003 |
|------------------|---------|----------|
| | Actual | Estimate |
| | | |

Board of Chiropractic Examiners (CEA2010/A.R.S. § 32-906)

Appropriated

Source of Revenue: Monies collected by the board from the examination and licensing of chiropractors. The board retains 90% of these monies and deposits 10% in the General Fund.

Purpose of Fund: To examine, license, investigate, and regulate chiropractors, and for board administration.

 Funds Expended
 370,700
 345,700

 Year-End Fund Balance
 262,600
 341,800

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