



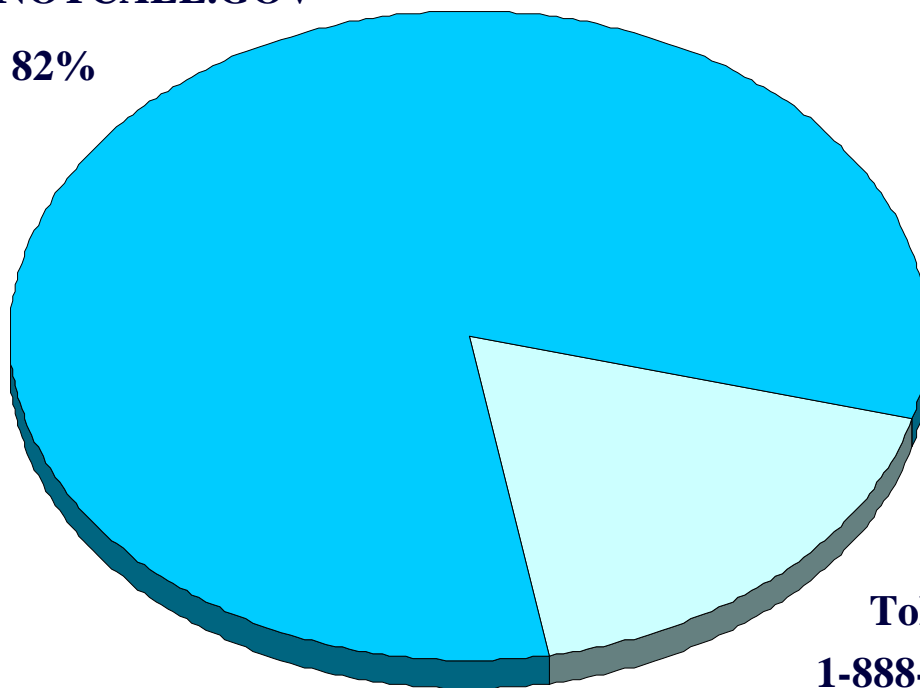
NATIONAL
DO NOT CALL
REGISTRY

Do Not Call Registry Complaints = 428,764

October 11, 2003 – June 18, 2004

WWW.DONOTCALL.GOV

82%



**Toll-Free
1-888-382-1222
18%**

DNC Registry Complaint Details

	No. of Complaints	Percentages ¹
Complaints Received Online at WWW.DONOTCALL.GOV	350,933	82%
Complaints Received Via Phone at 1-888-382-1222 (TTY 1-866-290-4236)	77,831	18%
Total Do Not Call Registry Complaints	428,764	

¹Percentages are based on the total number of Do Not Call registry complaints (428,764).



Do Not Call Registry Complaints¹

by Consumer State

October 11, 2003 – June 18, 2004

	Consumer State	No. of Complaints
1	Alabama	6,577
2	Alaska	356
3	Arizona	23,840
4	Arkansas	3,177
5	California	66,060
6	Colorado	2,775
7	Connecticut	3,740
8	Delaware	1,745
9	District of Columbia	1,743
10	Florida	44,028
11	Georgia	10,421
12	Hawaii	1,280
13	Idaho	1,090
14	Illinois	26,072
15	Indiana	951
16	Iowa	3,922
17	Kansas	1,146
18	Kentucky	753
19	Louisiana	1,915
20	Maine	997
21	Maryland	15,851
22	Massachusetts	6,509
23	Michigan	16,227
24	Minnesota	2,081
25	Mississippi	1,316
26	Missouri	1,844
27	Montana	1,262
28	Nebraska	2,083
29	Nevada	6,283
30	New Hampshire	2,876

	Consumer State	No. of Complaints
31	New Jersey	21,294
32	New Mexico	2,806
33	New York	17,429
34	North Carolina	9,054
35	North Dakota	235
36	Ohio	26,646
37	Oklahoma	1,813
38	Oregon	4,254
39	Pennsylvania	6,925
40	Rhode Island	1,830
41	South Carolina	5,619
42	South Dakota	592
43	Tennessee	2,730
44	Texas	26,475
45	Utah	3,808
46	Vermont	505
47	Virginia	23,002
48	Washington	9,781
49	West Virginia	2,052
50	Wisconsin	1,232
51	Wyoming	681
<hr/>		
Consumer USA Territory		
1	American Samoa	2
2	Guam	6
3	Minor Outlying Islands	2
4	Puerto Rico	100
5	Virgin Islands	7
<hr/>		
Others		
1	Toll-Free/Others	964

¹Total number of Do Not Call registry complaints between October 11, 2003 and June 11, 2004 = 428,764



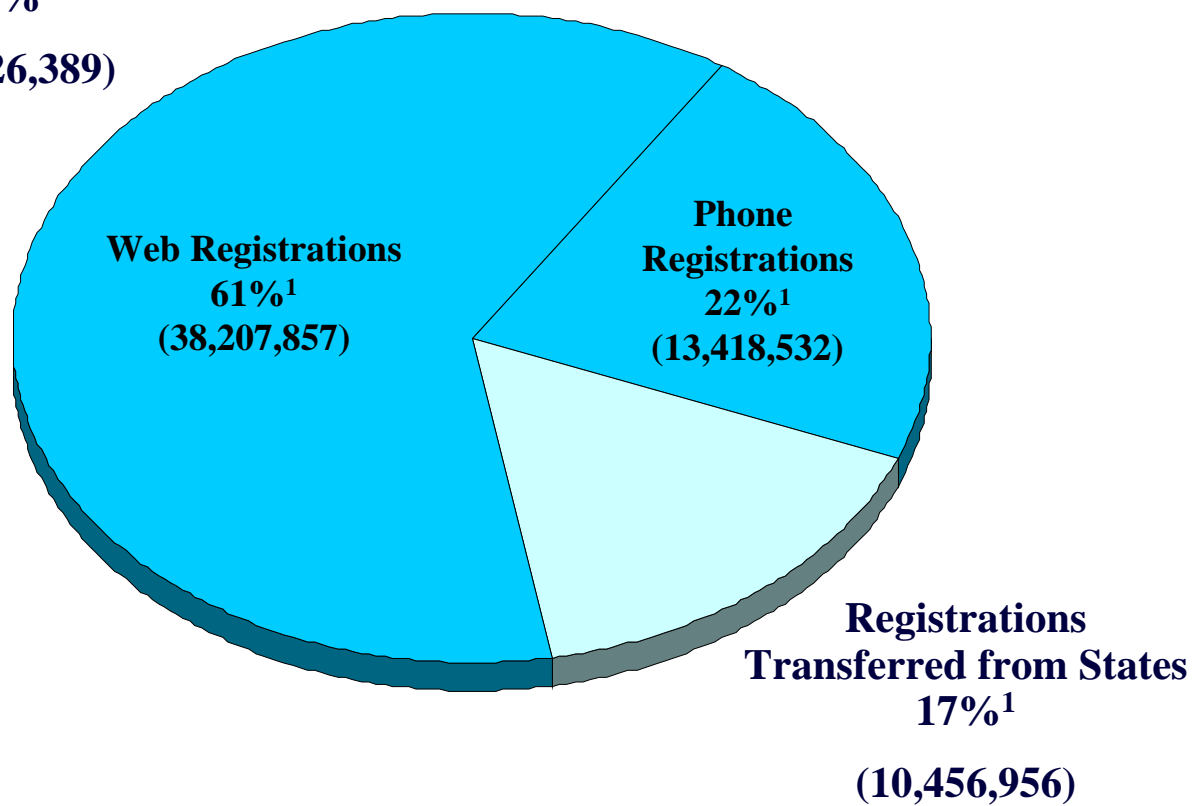
NATIONAL
DO NOT CALL
REGISTRY

Do Not Call Registrations = 62,083,345

June 27, 2003 – June 18, 2004

**Federal Trade
Commission**
83%¹

(51,626,389)



¹Percentages are based on the total number of Do Not Call registrations (62,083,345).



Do Not Call Registrations

by Consumer State

June 27, 2003 – June 18, 2004

State Name	FTC ¹	Transferred from States ²	Total Registrations
1 Alabama	851,355	30,143	881,498
2 Alaska	81,606	0	81,606
3 Arizona	1,397,786	0	1,397,786
4 Arkansas	414,182	34,624	448,806
5 California	6,365,857	1,415,566	7,781,423
6 Colorado	536,024	998,917	1,534,941
7 Connecticut	546,424	373,860	920,284
8 Delaware	184,448	0	184,448
9 District Of Columbia	165,911	2	165,913
10 Florida	3,777,581	95,960	3,873,541
11 Georgia	1,678,513	182,738	1,861,251
12 Hawaii	165,163	0	165,163
13 Idaho	226,819	5	226,824
14 Illinois	2,734,685	0	2,734,685
15 Indiana	468,326	0	468,326
16 Iowa	676,477	0	676,477
17 Kansas	294,582	418,026	712,608
18 Kentucky	301,212	725,034	1,026,246
19 Louisiana	545,360	0	545,360
20 Maine	245,967	39,006	284,973
21 Maryland	1,420,066	0	1,420,066
22 Massachusetts	827,820	1,000,235	1,828,055
23 Michigan	2,308,379	0	2,308,379
24 Minnesota	512,669	961,866	1,474,535
25 Mississippi	390,041	0	390,041
26 Missouri	785,903	0	785,903
27 Montana	185,566	0	185,566
28 Nebraska	395,670	0	395,670
29 Nevada	488,210	0	488,210
30 New Hampshire	339,287	0	339,287
31 New Jersey	1,985,747	1	1,985,748
32 New Mexico	333,746	0	333,746
33 New York	2,477,844	1,865,475	4,343,319
34 North Carolina	1,959,011	0	1,959,011
35 North Dakota	107,950	44,118	152,068
36 Ohio	2,580,001	0	2,580,001
37 Oklahoma	375,758	402,846	778,604
38 Oregon	660,276	0	660,276
39 Pennsylvania	1,554,924	1,863,708	3,418,632
40 Rhode Island	222,522	0	222,522
41 South Carolina	818,461	0	818,461
42 South Dakota	165,426	0	165,426
43 Tennessee	841,635	0	841,635
44 Texas	3,236,436	0	3,236,436
45 Utah	466,394	0	466,394
46 Vermont	113,315	2	113,317
47 Virginia	1,837,726	0	1,837,726
48 Washington	1,417,825	0	1,417,825
49 West Virginia	308,490	0	308,490
50 Wisconsin	672,585	0	672,585
51 Wyoming	93,471	1	93,472
<hr/>			
Territory Name			
1 American Samoa	34	0	34
2 Guam	648	0	648
3 Minor Outlying Islands	118	0	118
4 Puerto Rico	32,997	0	32,997
5 Virgin Islands	1,079	0	1,079
<hr/>			
Other Name			
1 Toll-Free	50,081	4,823	54,904
<hr/>			
51,626,389		10,456,956	62,083,345

¹Consumer registrations received directly by the Federal Trade Commission.

²These figures exclude duplicate registrations.