

**Office of the Chief Financial Officer
Controller Operations Division
Customer Liaison and Training Branch**

Introducing the Controller Operations Division Customer Relations Specialists

The Customer Liaison and Training Branch of the Controller Operations Division (COD) assists users of the administrative and financial communities. For general questions, or in the event you are unsure of the appropriate COD contact, please call 504-426-5471. Please contact your Customer Relations Specialist regarding unique agency issues, requests for training, or visit coordination.

Customer Relations Specialists	Agencies
<p>Primary: Donna Trascher 504-426-5128 donna.trascher@usda.gov Alternate: Susan Showalter 504-426-5140 susan.showalter@usda.gov</p>	<p>Forest Service Office of Inspector General</p>
<p>Primary: Veronica Bailey 504-426-5130 veronica.bailey@usda.gov Alternate: Eleanora Fleetwood 504-426-5126 eleanora.fleetwood@usda.gov</p>	<p>Agricultural Research Service Cooperative State Research, Education & Extension Service Economic Research Service National Agricultural Statistics Service</p>
<p>Primary: Yvette Berry 504-426-5132 yvette.berry@usda.gov Alternate: Lourdes Landrum 504-426-5142 lourdes.landrum@usda.gov</p>	<p>Agricultural Marketing Service Animal and Plant Health Inspection Service Grain Inspection, Packers and Stockyards Administration</p>
<p>Primary: Marlene Romain 504-426-5133 marlene.romain@usda.gov Alternate: Susan Showalter 504-426-5140 susan.showalter@usda.gov</p>	<p>Food and Nutrition Service Food Safety and Inspection Service Natural Resources Conservation Service Rural Development</p>
<p>Primary: Denise Guy 504-426-5127 denise.guy@usda.gov Alternate: Eleanora Fleetwood 504-426-5126 eleanora.fleetwood@usda.gov</p>	<p>Departmental Administration and Staff Offices Farm Service Agency Foreign Agricultural Service Risk Management Agency</p>