Safety Attribute Inspection (SAI) Data Collection Tool 4.2.4 Training of Flight Attendants (OP)

ELEMENT SUMMARY INFORMATION

Purpose of this Element (certificate holder's responsibility):

• To ensure flight attendants are properly trained.

Objective (FAA oversight):

- To determine if the certificate holder's Training of Flight Attendants process meets all applicable requirements of Title 14 of the Code of Federal Regulations (14 CFR) and FAA policies.
- To determine if the certificate holder's Training of Flight Attendants process incorporates the safety attributes.
- To identify any shortfalls in the certificate holder's Training of Flight Attendants process.

Specific Instructions:

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SUPPLEMENTAL INFORMATION

Specific Regulatory Requirements (SRRs):

- SRRs:
 - 119.43(b)
 - 119.43(b)(1)
 - 119.43(b)(2)
 - 119.43(c)
 - 121.135(a)(1)
 - 121.135(b)(1)
 - 121.135(b)(16)
 - 121.135(b)(2)
 - 121.135(b)(3)
 - 121.401(a)(1)
 - 121.401(a)(2)
 - 121.401(a)(3)
 - 121.401(b)
 - 121.401(c)
 - 121.401(d)
 - 121.403(a)
 - 121.403(b)
 - 121.403(b)(1)
 - 121.403(b)(2)
 - 121.403(b)(5)
 - 121.403(b)(6)
 - 121.404
 - 121.405(a)
 - 121.405(b)
 - 121.405(c)
 - 121.405(d)

SRRs:

- 121.405(e)
- 121.406(b)
- 121.406(d)
- 121.415(a)(1)
- 121.713(a)(1)
- 121.415(a)(1)(i)
- 121.415(a)(1)(ii)
- 121.415(a)(1)(iv)
- 121.415(a)(2)
- 121.415(a)(3)
- 121.415(c)
- 121.415(d)
- 121.415(g)(1)
- 121.415(g)(2)
- 121.417(a)
- 121.417(b)(1)
- 121.417(b)(2)(i)
- 121.417(b)(2)(iii)
- 121.417(b)(3)
- 121.417(b)(3)(i)
- 121.417(b)(3)(ii)
- 121.417(b)(3)(iii)
- 121.417(b)(3)(v)
- 121.417(b)(4)
- 121.417(c)(1)
- 121.417(c)(1)(i)
- 121.417(c)(1)(ii)
- 121.417(c)(1)(iii)
- 121.417(c)(2)(i)(A)
- 121.417(c)(2)(i)(B)
- 121.417(c)(2)(i)(C)
- 121.417(c)(2)(i)(D)
- 121.417(c)(2)(i)(E)
- 121.417(c)(2)(ii)(A)
- 121.417(c)(2)(ii)(B)
- 121.417(c)(2)(ii)(C)
- 121.417(c)(2)(ii)(D)
- 121.417(d)
- 121.417(e)(1)
- 121.417(e)(2)
- 121.417(e)(3)
- 121.417(e)(4)
- 121.417(e)(5)
- 121.417(e)(6)
- 121.418(a)(1)
- 121.418(a)(3)
- 121.421
- 121.421(a)(1)(i)
- 121.421(a)(1)(ii)
- 121.421(a)(1)(iii)
- 121.421(a)(2)(i)
- 121.421(a)(2)(ii)
- 121.421(a)(2)(iii)
- 121.421(c)
- 121.427(a)
- 121.427(b)
- 121.427(b)(1)
- 121.427(b)(2)

SRRs:

- 121.427(b)(3)
- 121.427(b)(4)
- 121.427(c)(3)(i)
- 121.427(c)(3)(ii)
- 121.427(c)(3)(iii)
- 121.429(a)
- 121.433(a)
- 121.433(a)(1)
- 121.433(b)
- 121.433(c)(1)(ii)
- 121.434(e)
- 121.805
- 121.805(a)
- 121.805(b)(1)
- 121.805(b)(2)
- 121.805(b)(3)
- 121.000(0)(0)
- 121.805(b)(4)
- 121.805(b)(5)(i)
- 121.805(b)(5)(ii)
- 121.805(b)(5)(iii)
- A.362c.(3)
- A.522j(2)
- A.522j(3)
- A.522j(4)
- A.522j(4)(a)
- A.522j(4)(b)
- A.522j(4)(c)
- A.522j(4)(d)

Related CFRs & FAA Policy/Guidance:

Related CFRs:

Intentionally left blank

• FAA Policy/Guidance:

108th Congress of United States, Vision 100-Century of Aviation Reauthorization

Act, Title VIII-Section 814

FAA Order 8900.1, Volume 3, Chapter 19

FAA Order 8900.1, Volume 3, Chapter 20

FAA Order 8900.1, Volume 3, Chapter 23

FAA Order 8900.1, Volume 3, Chapter 33

AC 120-44A

AC 120-48

AC 120-88A

AC 121-33B

AC 121-34B

SAI Section 1 - Procedures Attribute

Objective: Procedures, instructions, and information are

documented methods for accomplishing a process. The certificate holder's policies should establish their compliance posture. Policies may be stand-alone statements, or they may be imbedded within procedures, instructions, or information regarding a particular regulatory requirement. The questions in this section of the data collection tool (DCT) are designed to assist the inspector in determining if the certificate holder has documented or prescribed methods of accomplishing the process requirements that provide answers to the associated questions regarding who, what, when, where, and how. This section contains policy questions, procedural

questions, and instructional or informational questions pertaining to various types of certificate holder requirements such as actions, prohibitions, or resources (i.e., personnel, facilities, equipment, technical data, etc.).

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Tasi	Tasks			
	To meet this objective, the inspector must accomplish the following tasks:			
1.	Review the information listed in the Supplemental Information section of this DCT.			
2.	Review the duties and responsibilities for management and other personnel identified by the certificate holder who accomplish the Training of Flight Attendants process.			
3.	Review the certificate holder's Training of Flight Attendants process to ensure that it contains policies, procedures, instructions, and information necessary for personnel to perform their duties and responsibilities with a high degree of safety.			

Questi	ons	
	To meet this objective, the inspector must answer the following questions:	
1.	Does the certificate holder's Training of Flight Attendant process meet the specific regulatory and FAA policy requirements for a Training of Flight Attendants process:	
1.1.	Does the certificate holder's training program curriculum for flight attendants include: SRRs: 121.403(b)	
1.1.1	A list of principal ground training subjects, including emergency training subjects that are provided? SRRs: 121.403(b)(1) Related Design JTIs: 1. Check that the Certificate Holder's manual contains a training program curriculum that includes a list of principal ground training subjects including emergency training subjects that are provided. Sources: 121.135(b)(16); 121.403(b)(1) Interfaces: 4.2.3(OP); 4.2.9(OP)	Yes No, Explain
1.1.2	A list of all the training devices, mockups, or other training aids that the certificate holder will use? SRRs: 121.403(b)(2) Related Design JTIs: 1. Check that the Certificate Holder's manual contains a training program curriculum that includes a list of all training devices, mockups, or other training aids that the Certificate Holder will use.	☐ Yes ☐ No, Explain

	Sources: 121.135(b)(16); 121.403(b)(2)	
	Interfaces: 4.2.3(OP); 4.2.9(OP)	
1.1.3	The programmed hours of training that will be applied to each phase of training?	Yes No, Explain
	SRRs: 121.403(b)(5); 121.415(a)(2); 121.415(c); 121.427(c)(3)(i); 121.427(c)(3)(ii); 121.427(c)(3)(iii); 121.421(c)	_ , ,
	Related Design JTIs:	
	1. Check that the Certificate Holder's training program provides initial ground training for flight attendants that consists of at least 8 programmed hours of instruction unless reduced under 14 CFR Part 121.405. for Group I airplanes, reciprocating powered, in the subjects specified 14 CFR Part 121. 421(a) and in Part 121.415(a).	
	Sources: 121.415(a)(2); 121.421(c)(1)(i)	
	Interfaces: 4.2.3(OP); 4.2.9(OP)	
	2. Check that the Certificate Holder's training program provides initial ground training for flight attendants that consists of at least 8 programmed hours of instruction unless reduced under 14 CFR Part 121.405. for Group I airplanes, turbopropeller powered, in the subjects specified 14 CFR Part 121. 421(a) and in Part 121.415(a).	
	Sources: 121.415(a)(2); 121.421(c)(1)(ii)	
	Interfaces: 4.2.3(OP); 4.2.9(OP)	
	3. Check that the Certificate Holder's training program provides initial ground training for flight attendants that consists of at least 16 programmed hours of instruction unless reduced under 14 CFR Part 121.405. for Group II airplanes in the subjects specified 14 CFR Part 121. 421(a) and in Part 121.415(a).	
	Sources: 121.415(a)(2); 121.421(c)(2)	
	Interfaces: 4.2.3(OP); 4.2.9(OP)	
	 Check that the Certificate Holder's training program manual provides recurrent ground training for flight attendants that consists of at least 4 programmed hours for Group I reciprocating powered airplanes unless reduced under 14 CFR Part 121.405. 	
	Sources: 121.135(b)(16); 121.415(c); 121.427(c)(3)(i)	
	Interfaces: 4.2.3(OP); 4.2.9(OP)	
	 Check that the Certificate Holder's training program manual provides recurrent ground training for flight attendants that consists of at least 5 programmed hours for Group I Turbopropeller powered airplanes unless reduced under 14 CFR Part 121.405. Sources: 121.135(b)(16); 121.415(c); 121.427(c)(3)(ii) 	
	Interfaces: 4.2.3(OP); 4.2.9(OP)	
	 Check that the Certificate Holder's training program manual provides recurrent ground training for flight attendants that consists of 12 programmed hours for Group II airplanes unless reduced under 14 CFR Part 121.405. 	
	Sources: 121.135(b)(16); 121.415(c); 121.427(c)(3)(iii)	
	Interfaces: 4.2.3(OP); 4.2.9(OP)	
1.1.4	A copy of each statement issued by the Administrator under 14 CFR part 121, section 121.405(d), for reduction of programmed hours of training, if any? SRRs: 121.403(b)(6)	☐ Yes ☐ No, Explain ☐ Not Applicable

	Related Design JTIs:	
	 Check that the Certificate Holder's manual contains a training program curriculum that includes a copy of each statement issued by the Administrator under 14 CFR Part 121.405(d) for reduction of programmed hours of training. Sources: 121.135(b)(16); 121.403(b)(6) Interfaces: 4.2.3(OP); 4.2.9(OP) 	
1.2.	Does the certificate holder's training program provide basic indoctrination ground training for newly hired flight attendants that includes 40 programmed hours of instruction, unless reduced under 14 CFR part 121, section 121.405, or as specified in section 121.401(d)? SRRs: 121.415(a)(1)	☐ Yes ☐ No, Explain
	Related Design JTIs:	
	 Check that the Certificate Holder's training program manual provides basic indoctrination ground training for newly hired crewmembers (flight attendants) which includes 40 programmed hours of instruction unless reduced under 14 CFR 121.405 or as specified in 14 CFR Part 121.401(d). 	
	Sources: 121.135(b)(16); 121.401(d); 121.405(d); 121.415(a)(1)	
	Interfaces: 4.2.3(OP); 4.2.9(OP)	
1.3.	Does the certificate holder's training program provide basic indoctrination	Yes
	ground training for newly hired flight attendants that includes the subjects identified in 14 CFR part 121, sections 121.415(a)(1)(i), (ii), and (iv)? SRRs: 121.415(a)(1)(i); 121.415(a)(1)(ii); 121.415(a)(1)(iv)	☐ No, Explain
	 Related Design JTIs: Check that the Certificate Holder's training program manual provides basic indoctrination ground training for newly hired crewmembers (flight attendants) which includes duties and responsibilities of crewmembers. 	
	Sources: 121.135(b)(16); 121.415(a)(1)(i)	
	Interfaces: 3.1.2(OP); 3.1.3(OP); 4.2.3(OP); 4.2.9(OP)	
	 Check that the Certificate Holder's training program manual provides basic indoctrination ground training for newly hired crewmembers (flight attendants) which includes appropriate provisions of the Federal Aviation Regulations. 	
	Sources: 121.135(b)(16); 121.415(a)(1)(ii) Interfaces: 4.2.3(OP); 4.2.9(OP)	
	3. Check that the Certificate Holder's training program manual provides basic indoctrination ground training for newly hired crewmembers (flight attendants) which includes appropriate portions of the Certificate Holder's manual.	
	Sources: 121.135(b)(16); 121.415(a)(1)(iv)	
	Interfaces: 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
1.4.	Does the certificate holder's training program provide recurrent ground training for flight attendants as specified in 14 CFR part 121, section 121.427? SRRs: 121.415(c); 121.427(a) Related Design JTIs:	Yes No, Explain

	 Check that the Certificate Holder's training program manual provides recurrent ground training as provided in 14 CFR Part 121.427. <i>Sources</i>: 121.135(b)(16); 121.415(c) <i>Interfaces</i>: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP) Check that the Certificate Holder's training program manual provides recurrent training which ensures that each flight attendant is adequately trained with respect to the type airplane (including differences training if applicable). <i>Sources</i>: 121.135(b)(16); 121.415(c); 121.418(a)(3); 121.427(a) <i>Interfaces</i>: 4.2.3(OP); 4.2.9(OP) Check that the Certificate Holder's training program manual provides recurrent training which ensures that each flight attendant is currently proficient with respect to the type airplane (including differences training if applicable). <i>Sources</i>: 121.135(b)(16); 121.415(c); 121.418(a)(3); 121.427(a) <i>Interfaces</i>: 4.2.3(OP); 4.2.9(OP) 	
1.5.	If required by the Administrator, does the certificate holder's training program provide the differences training specified in 14 CFR part 121, section 121.418? SRRs: 121.415(d) Related Design JTIs: 1. Check that the Certificate Holder's training program manual provides differences training as specified in 14 CFR Part 121.418 if the Administrator finds that, due to differences between airplanes of the same type operated by the Certificate Holder, additional training is necessary to insure that each crewmember (flight attendant) is adequately trained to perform his assigned duties. Sources: 121.135(b)(16); 121.415(d) Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 3.1.3(OP); 4.2.3(OP); 4.2.9(OP)	Yes No, Explain Not Applicable
1.6.	Does the certificate holder's training program provide instruction and practice as necessary to ensure that each flight attendant: Related Design JTIs: 1. Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to provide training required by 14 CFR Part 121.415. Sources: 121.135(a)(1); 121.415(a) Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
1.6.1	Remains adequately trained and currently proficient with respect to each airplane, crewmember position, and type of operation in which he/she serves? SRRs: 121.415(g)(1) Related Design JTIs: 1. Check that the Certificate Holder's training program manual provides, in addition to initial, transition, recurrent and differences training, ground training, instruction, and practice as necessary to insure that each crewmember (flight attendant) remains adequately trained and currently proficient with respect to each airplane, crewmember position,	☐ Yes ☐ No, Explain

	and type of operation in which he serves.	
	Sources: 121.135(b)(26); 121.415(g)(1)	
	Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
1.6.2	Qualifies in new equipment, facilities, procedures, and techniques, including modifications to airplanes?	☐ Yes ☐ No, Explain
	SRRs: 121.415(g)(2)	
	Related Design JTIs:	
	 Check that the Certificate Holder's training program manual provides, in addition to initial, transition, recurrent and differences training, ground training, instruction, and practice as necessary to insure that each crewmember (flight attendant) qualifies in new equipment, facilities, procedures, and techniques, including modifications to airplanes. 	
	Sources: 121.135(b)(26); 121.415(g)(2)	
	Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)	
1.7.	Does the certificate holder's training program provide the emergency training for flight attendants set forth in 14 CFR part 121, sections 121.417 and 121.805, with respect to each airplane type, model, and configuration, each required crewmember, and each kind of operation conducted?	☐ Yes ☐ No, Explain
	SRRs: 121.415(a)(3); 121.417(a); 121.805(a)	
	Related Design JTIs:	
	 Check that the Certificate Holder's training program manual provides emergency ground training as specified in 14 CFR Part 121.417 and 121.805. 	
	Sources: 121.135(b)(16); 121.415(a)(3); 121.805(a)	
	Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 3.1.3(OP); 4.2.3(OP); 4.2.9(OP)	
	 Check that the Certificate Holder's training program manual provides emergency training set forth in 14 CFR 121.417 and 121.805 with respect to each airplane type as appropriate for flight attendants and each kind of operation conducted. 	
	Sources: 121.135(b)(16); 121.417(a); 121.805(a)	
	Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)	
	 Check that the Certificate Holder's training program manual provides emergency training set forth in 14 CFR 121.417 and 121.805 with respect to each airplane model as appropriate for flight attendants and each kind of operation conducted. 	
	Sources: 121.135(b)(16); 121.417(a); 121.805(a)	
	Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)	
	4. Check that the Certificate Holder's training program manual provides emergency training set forth in 14 CFR 121.417 and 121.805 with respect to each airplane configuration as appropriate for flight attendants and each kind of operation conducted.	
	Sources: 121.135(b)(16); 121.417(a); 121.805(a)	
	Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)	
	5. Check that the Certificate Holder's manual includes instruction and information necessary for personnel concerned to provide crewmembers (flight attendants) emergency training required by 14	

		CFR 121.417 and 121.805.	
		Sources: 121.135(a)(1); 121.417(a); 121.805(a)	
	6.	Check that the certificate holder's training program manual provides instruction for in-flight medical events as set forth in 14 CFR Part 121.805 with respect to each airplane type, model, and configuration as appropriate for flight attendants and each kind of operation conducted by that certificate holder.	
		Sources: 121.135(b)(16); 121.805(a)	
		Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)	
1.8.	flight at	ne certificate holder's training program provide emergency training to tendants that includes: 121.135(b)(16)	
1.8.1	among	tion in emergency assignments and procedures, including coordination crewmembers? 121.417(b)(1)	☐ Yes ☐ No, Explain
		d Design JTIs:	
	1.	Check that the Certificate Holder's training program manual provides emergency training that includes instruction in emergency assignments and procedures.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(b)(1)	
		Interfaces: 3.1.2(OP); 3.1.3(OP); 4.2.3(OP); 4.2.9(OP)	
	2.	Check that the Certificate Holder's training program manual provides emergency training that includes instruction in coordination among crewmembers.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(b)(1)	
		Interfaces: 3.1.2(OP); 3.1.3(OP); 4.2.3(OP); 4.2.9(OP)	
1.8.2	Individu equipm	ual instruction in the location, function, and operation of emergency nent?	Yes No, Explain
	SRRs:	121.417(b)(2)(i); 121.417(b)(2)(iii)	
	Related	d Design JTIs:	
	1.	Check that the Certificate Holder's training program manual provides emergency training that includes individual instruction in the operation of emergency equipment used in ditching.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(b)(2)(i)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
	2.	Check that the Certificate Holder's training program manual provides emergency training that includes individual instruction in the operation of emergency equipment used in evacuation. Sources: 121.135(b)(16); 121.417(a); 121.417(b)(2)(i)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
	3.	Check that the Certificate Holder's training program manual provides emergency training that includes individual instruction in the operation of portable fire extinguishers with emphasis on type of extinguisher to be used on different classes of fires. Sources: 121.135(b)(16); 121.417(a); 121.417(b)(2)(iii)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
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1.8.3	Instruct	tion in the handling of emergency situations?	Yes
	SRRs:	121.417(b)(3)(i); 121.417(b)(3)(ii); 121.417(b)(3)(iii); 121.417(b)(3)	☐ No, Explain
	Related	d Design JTIs:	
	1.	Check that the Certificate Holder's training program manual has	
		emergency training, which provides instruction on the handling of rapid decompression.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(b)(3)(i)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	2.	Check that the Certificate Holder's training program manual has emergency training, which provides instruction on the handling of fire in flight.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(b)(3)(ii)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	3.	Check that the Certificate Holder's training program manual has emergency training, which provides instruction on the handling of fire on the surface.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(b)(3)(ii)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	4.	Check that the Certificate Holder's training program manual has emergency training, which provides instruction on the handling of smoke control procedures.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(b)(3)(ii)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	5.	Check that the Certificate Holder's training program manual has emergency training which provides instruction on the handling of fires in flight emphasizing electrical equipment and related circuit breakers found in cabin areas including all galleys, service centers, lifts, lavatories and movie screens.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(b)(3)(ii)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
	6.	Check that the Certificate Holder's training program manual has emergency training which provides instruction on the handling of fires on the surface emphasizing electrical equipment and related circuit breakers found in cabin areas including all galleys, service centers, lifts, lavatories and movie screens.	
		Sources: 121.135(b)(16); 121.417(b)(3)(ii)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
	7.	Check that the Certificate Holder's training program manual has emergency training which provides instruction on the handling of smoke control procedures emphasizing electrical equipment and related circuit breakers found in cabin areas including all galleys, service centers, lifts, lavatories and movie screens.	
		Sources: 121.135(b)(16); 121.417(b)(3)(ii)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
	8.	Check that the Certificate Holder's training program manual has	
		emergency training, which provides instruction on the handling of ditching evacuation, including the evacuation of persons and their attendants, who need assistance to move expeditiously to an exit. <i>Sources:</i> 121.135(b)(16); 121.417(a); 121.417(b)(3)(iii)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	9.	Check that the Certificate Holder's training program manual has	

		emergency training, which provides instruction on the handling of evacuations other than ditching, including the evacuation of persons and their attendants, who need assistance to move expeditiously to an exit. Sources: 121.135(b)(16); 121.417(a); 121.417(b)(3)(iii)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	10.	Check that the Certificate Holder's training program manual has emergency training, which provides instruction on the handling of illness involving passengers including familiarization with the emergency medical kit.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(b)(3)(iv)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
	11.	Check that the Certificate Holder's training program manual has emergency training, which provides instruction on the handling of illness involving crewmembers including familiarization with the emergency medical kit.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(b)(3)(iv)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
	12.	Check that the Certificate Holder's training program manual has emergency training, which provides instruction on the handling of injury involving passengers including familiarization with the emergency medical kit.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(b)(3)(iv)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
	13.	Check that the Certificate Holder's training program manual has emergency training, which provides instruction on the handling of injury involving crewmembers including familiarization with the emergency medical kit.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(b)(3)(iv)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
1.8.4		tion in the handling of hijacking and other unusual situations? 121.417(b)(3)(v)	☐ Yes ☐ No, Explain
		d Design JTIs:	
	1.	Check that the Certificate Holder's training program manual has emergency training, which provides instruction on the handling of hijacking.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(b)(3)(v)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	2.	Check that the Certificate Holder's training program manual has emergency training, which provides instruction on the handling of unusual situations other than hijacking.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(b)(3)(v)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
1.8.5		w and discussion of previous aircraft accidents and incidents pertaining	Yes
		al emergency situations?	☐ No, Explain
		121.417(a); 121.417(b)(4)	
		d Design JTIs:	
	1	Check that the Certificate Holder's training program manual has	

	emergency training, which provides a review and discussion of previous aircraft accidents and incidents pertaining to actual emergency situations. Sources: 121.135(b)(16); 121.417(a); 121.417(b)(4) Interfaces: 4.2.3(OP); 4.2.9(OP)	
1.9.	Does the certificate holder's training program require each flight attendant to perform the following one-time emergency drill requirements during initial training: SRRs: 121.135(b)(16); 121.417(a); 121.417(c)(1) Related Design JTIs: 1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish the required one-time emergency drills during initial training. Sources: 121.135(b)(15); 121.135(b)(16); 121.417(a); 121.417(c)(1) Interfaces: 4.2.3(OP); 4.2.9(OP)	
1.9.1	At least one approved protective breathing equipment (PBE) drill? SRRs: 121.417(c)(1)(i) Related Design JTIs: 1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish in initial training, a one-time approved protective breathing equipment (PBE) drill, in which he combats an actual fire or simulated fire while using a hand fire extinguisher and PBE that are the type installed. Sources: 121.135(b)(16); 121.337(d); 121.417(a); 121.417(c)(1)(i) Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP) 2. Check that the Certificate Holder's instructions and information regarding the PBE drill requires the flight attendant to replicate the forces necessary to open the PBE pouch. Sources: Amendment 121-234, 58 FR 46500, Sept. 1, 1993 Interfaces: 4.2.3(OP); 4.2.9(OP) 3. Check that the Certificate Holder's instructions and information allows the use of "training hoods" which properly simulate the PBE installed on the aircraft during the required PBE drill. Sources: Amendment 121-234, 58 FR 46500, Sept. 1, 1993 Interfaces: 4.2.3(OP); 4.2.9(OP) 4. Check that the Certificate Holder's instructions and information regarding the PBE drill requires the flight attendant to demonstrate knowledge of the low oxygen indicator. Sources: Amendment 121-234, 58 FR 46500, Sept. 1, 1993 Interfaces: 4.2.3(OP); 4.2.9(OP)	☐ Yes ☐ No, Explain
1.9.2	At least one approved firefighting drill? SRRs: 121.417(c)(1)(ii) Related Design JTIs: 1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish in initial training, a one-time approved firefighting drill, in which he combats an actual fire while using the installed hand fire extinguisher or approved fire	☐ Yes ☐ No, Explain

	extinguisher that is appropriate for the type of fire to be fought, unless the crewmember (flight attendant) performs the one-time PBE drill as required by 14 CFR Part 121.417(c)(1)(i) by combating an actual fire. Sources: 121.135(b)(16); 121.417(a); 121.417(c)(1)(ii) Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP) 2. Check that the Certificate Holder's instructions and information regarding the PBE drill requires smoke simulation to be a component of the fire simulation. Sources: Amendment 121-234, 58 FR 46500, Sept. 1, 1993 Interfaces: 4.2.3(OP); 4.2.9(OP)	
1.9.3	An emergency evacuation drill? SRRs: 121.417(c)(1)(iii) Related Design JTIs: 1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish in initial training, a one-time evacuation drill egressing the airplane or approved training device, using an installed emergency evacuation slide. Sources: 121.135(b)(16); 121.417(a); 121.417(c)(1)(iii) Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	Yes No, Explain Not Applicable
1.10.	Does the certificate holder's training program require each flight attendant to accomplish the following emergency performance drills and operate the following equipment during initial training: SRRs: 121.135(b)(16); 121.417(a); 121.417(c)(2)(i)(A); 121.417(c)(2)(i)(B)	
1.10.1	 Each type of emergency exit in the normal and emergency mode, including the actions and forces required in the deployment of the emergency evacuation slides? SRRs: 121.417(c)(2)(i)(A) Related Design JTIs: 1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance drill in which they operate each type of emergency exit in the normal mode during initial training. Sources: 121.135(b)(16); 121.417(a); 121.417(c)(2)(i)(A) Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP) 2. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance drill in which they operate each type of emergency exit in the emergency mode, including the actions and forces required in the deployment of the emergency evacuation slide during initial training. Sources: 121.135(b)(16); 121.417(a); 121.417(c)(2)(i)(A) Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP) 	Yes No, Explain
1.10.2	Each type of installed hand fire extinguisher? SRRs: 121.417(c)(2)(i)(B) Related Design JTIs: 1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance drill	☐ Yes ☐ No, Explain

	in which they operate each type of hand fire extinguisher during initial training. Sources: 121.135(b)(16); 121.417(a); 121.417(c)(2)(i)(B) Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
1.10.3	Each type of emergency oxygen system to include PBE? SRRs: 121.417(c)(2)(i)(C) Related Design JTIs: 1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance drill in which they operate each type of emergency oxygen system to include protective breathing equipment during initial training. Sources: 121.135(b)(16); 121.417(a); 121.417(c)(2)(i)(C) Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	☐ Yes ☐ No, Explain
1.10.4	Donning, use, and inflation of individual flotation means, if applicable? SRRs: 121.417(c)(2)(i)(D) Related Design JTIs: 1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance drill in which they don, use and inflate, if applicable, the individual flotation device, during initial training. Sources: 121.135(b)(16); 121.417(a); 121.417(c)(2)(i)(D) Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	Yes No, Explain Not Applicable
1.10.5	Ditching, if applicable? SRRs: 121.417(c)(2)(i)(E) Related Design JTIs: 1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance ditching drill including but not limited to, as appropriate, cockpit preparation and procedures, crew coordination, passenger briefing, cabin preparation, donning and inflation of life preservers, use of life lines and boarding passengers and crew into raft or slideraft pack during initial training. Sources: 121.135(b)(16); 121.417(a); 121.417(c)(2)(i)(E) Interfaces: 4.2.3(OP); 4.2.9(OP)	☐ Yes ☐ No, Explain ☐ Not Applicable
1.11.	Does the certificate holder's training program require each flight attendant to accomplish the following emergency performance drills and operate the following equipment once each 24 calendar months during recurrent training: SRRs: 121.135(b)(16); 121.417(a)	
1.11.1	Each type of emergency exit in the normal and emergency mode, including the actions and forces required in the deployment of the emergency evacuation slides? SRRs: 121.417(c)(2)(i)(A) Related Design JTIs: 1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance drill	☐ Yes ☐ No, Explain

	in which they operate each type of emergency exit in the normal mode each 24 months during recurrent training. Sources: 121.135(b)(16); 121.417(a); 121.417(c)(2)(i)(A) Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP) 2. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance drill in which they operate each type of emergency exit in the emergency mode, including the actions and forces required in the deployment of the emergency evacuation slide, each 24 months during recurrent training. Sources: 121.135(b)(16); 121.417(a); 121.417(c)(2)(i)(A) Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
1.11.2	Each type of installed hand fire extinguisher?	Yes
	SRRs: 121.417(c)(2)(i)(B)	☐ No, Explain
	 Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance drill in which they operate each type of hand fire extinguisher each 24 months during recurrent training. Sources: 121.135(b)(16); 121.417(a); 121.417(c)(2)(i)(B) Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP) 	
1.11.3	Each type of emergency oxygen system to include PBE?	Yes
	SRRs: 121.417(c)(2)(i)(C)	☐ No, Explain
	Related Design JTIs:	
	 Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance drill in which they operate each type of emergency oxygen system to include protective breathing equipment each 24 months during recurrent training. Sources: 121.135(b)(16); 121.417(a); 121.417(c)(2)(i)(C) Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP) 	
1.11.4	Donning, use, and inflation of individual flotation means, if applicable?	Yes
	SRRs: 121.417(c)(2)(i)(D)	☐ No, Explain ☐ Not Applicable
	Related Design JTIs: 1. Check that the Certificate Holder's training program manual requires	☐ Not Applicable
	each crewmember (flight attendant) to accomplish a performance drill in which they don, use and inflate, if applicable, the individual flotation device, each 24 months, during recurrent training. Sources: 121.135(b)(16); 121.417(a); 121.417(c)(2)(i)(D) Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
1.11.5	Ditching, if applicable?	Yes
	SRRs: 121.417(c)(2)(i)(E)	☐ No, Explain
	Related Design JTIs:	☐ Not Applicable
	 Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance 	

		ditching drill including but not limited to, as appropriate, cockpit preparation and procedures, crew coordination, passenger briefing, cabin preparation, donning and inflation of life preservers, use of life lines and boarding passengers and crew into raft or slideraft pack each 24 months, during recurrent training. Sources: 121.135(b)(16); 121.417(a); 121.417(c)(2)(i)(E) Interfaces: 4.2.3(OP); 4.2.9(OP)	
1.12.	observ	ne certificate holder's training program require each flight attendant to e the drills detailed in 14 CFR part 121, section 121.417(c)(2)(ii), during raining and once each 24 calendar months during recurrent training?	Yes No, Explain Not Applicable
	121.41	121.135(b)(16); 121.417(a); 121.417(c)(2)(ii)(A); 121.417(c)(2)(ii)(B); 7(c)(2)(ii)(C); 121.417(c)(2)(ii)(D)	
	Related	d Design JTIs:	
	1.	Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to observe a drill of the removal from the airplane (or training device), and inflation of each type of life raft, if applicable, during initial ditching training.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(c)(2)(ii)(A)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	2.	Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) must observe the following drill; the removal from the airplane (or training device), and inflation of each type of life raft, if applicable the removal from the airplane (or training device), and inflation of each type of life raft, if applicable, during recurrent ditching training each 24 months.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(c)(2)(ii)(A)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	3.	Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) must observe the following drill; the transfer of each type of slide/raft pack from one door to another, during initial ditching training.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(c)(2)(ii)(B)	ļ
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	4.	Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) must observe the following drill; the transfer of each type of slide/raft pack from one door to another, during recurrent ditching training each 24 months.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(c)(2)(ii)(B)	ļ
	_	Interfaces: 4.2.3(OP); 4.2.9(OP)	
	5.	Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) must observe the following drill; the deployment, inflation, and detachment from the airplane (or training device) of each type of slide/raft pack, during initial ditching training.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(c)(2)(ii)(C)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	6.	Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) must observe the following drill; the deployment, inflation, and detachment from the airplane (or training device) of each type of slide/raft pack, during recurrent ditching training each 24 months.	

		Sources: 121.135(b)(16); 121.417(a); 121.417(c)(2)(ii)(C)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	7.	Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) must observe the following drill; emergency evacuation including the use of a slide, during initial training.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(c)(2)(ii)(D)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	8.	Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) must observe the following drill; emergency evacuation including the use of a slide, during recurrent training each 24 months.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(c)(2)(ii)(D)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
1.13.	instruct detailed	ne certificate holder's training program provide aviation physiology ion to flight attendants who serve in operations above 25,000 feet, as d in 14 CFR part 121, section 121.417(e)? 121.135(b)(16); 121.417(a); 121.417(e)(1); 121.417(e)(2);	Yes No, Explain Not Applicable
	121.41	7(e)(3); 121.417(e)(4); 121.417(e)(5); 121.417(e)(6)	
		d Design JTIs:	
	1.	Check that the Certificate Holder's training program manual includes emergency training that provides crewmembers (flight attendants) who serve in operations above 25,000 feet, with instructions in respiration, hypoxia, duration of consciousness without supplemental oxygen at altitude, gas expansion, gas bubble formation, physical phenomena and incidents of decompression.	
		Sources: 121.135(b)(16); 121.417(a); 121.417(e)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
1.14.		ne certificate holder's training program provide differences training for tendants applicable to their assigned duties and responsibilities?	☐ Yes ☐ No, Explain
	SRRs:	121.135(b)(16); 121.415(d); 121.418(a)(1); 121.418(a)(3)	☐ Not Applicable
	Related	d Design JTIs:	
	1.	Check that the Certificate Holder's training program manual provides differences training for flight attendants, as applicable to their assigned duties and responsibilities, which consists of instruction in each appropriate subject or part thereof required for initial ground training in the airplane unless the Administrator finds that particular subjects are not necessary	
		Sources: 121.135(b)(16); 121.415(d); 121.418(a)(1)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	2.	Check that the Certificate Holder's training program manual provides the number of program hours for differences ground training for flight attendants determined by the Administrator to be necessary for the airplane, the operations, and the crewmember involved.	
		Sources: 121.135(b)(16); 121.415(d); 121.418(a)(3)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	3.	Check that the Certificate Holder's manual provides instructions and information necessary to allow personnel concerned to provide the flight attendant differences ground training required by 14 CFR Part	

		121.418(a).	
		Sources: 121.135(a)(1); 121.415(d); 121.418(a)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
1.15.		he certificate holder's training program provide initial ground training for ttendants applicable to their assigned duties and responsibilities?	☐ Yes ☐ No, Explain
		121.135(b)(16); 121.415(a)(2); 121.421(a)(1)(ii); 121.421(a)(1)(iii); 1(a)(2)(ii); 121.421(a)(1)(i); 121.421(a)(2)(iii)	
	Related	d Design JTIs:	
	1.	Check that the Certificate Holder's training program manual provides initial and transition ground training as specified 14 CFR Part 121.421. Sources: 121.135(b)(16); 121.415(a)(2)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 3.1.3(OP); 4.2.3(OP); 4.2.9(OP)	
	2.	Check that the Certificate Holder's training program provides initial ground training for flight attendants that includes instruction in the general subject of authority of the pilot in command.	
		Sources: 121.415(a)(2); 121.421(a)(1)(i)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	3.	Check that the Certificate Holder's training program provides initial ground training for flight attendants that includes instruction in the general subject of passenger handling.	
		Sources: 121.415(a)(2); 121.421(a)(1)(ii)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	4.	Check that the Certificate Holder's training program provides initial ground training for flight attendants that includes instruction in the general subject of passenger handling including the procedures to be followed in the case of deranged persons.	
		Sources: 121.415(a)(2); 121.421(a)(1)(ii)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	5.	Check that the Certificate Holder's training program provides initial ground training for flight attendants that includes instruction in the general subject of passenger handling including the procedures to be followed in the case of persons whose conduct might jeopardize safety.	
		Sources: 121.415(a)(2); 121.421(a)(1)(ii)	
	_	Interfaces: 4.2.3(OP); 4.2.9(OP)	
	6.	Check that the Certificate Holder's training program provides initial ground training for flight attendants that includes instruction in the general subject of approved crew resource management initial training.	
		Sources: 121.415(a)(2); 121.421(a)(1)(iii)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	7.	Check that the Certificate Holder's training program provides initial ground training for flight attendants that includes instruction for each airplane type, a general description of the airplane.	
		Sources: 121.415(a)(2); 121.421(a)(2)(i)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	8.	Check that the Certificate Holder's training program provides initial ground training for flight attendants that includes instruction for each airplane type, a general description of the airplane emphasizing physical characteristics that may have a bearing on ditching.	

		Sources: 121.415(a)(2); 121.421(a)(2)(i)	
	_	Interfaces: 4.2.3(OP); 4.2.9(OP)	
	9.	Check that the Certificate Holder's training program provides initial ground training for flight attendants that includes instruction for each airplane type, a general description of the airplane emphasizing physical characteristics that may have a bearing on evacuation.	
		Sources: 121.415(a)(2); 121.421(a)(2)(i)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	10.	Check that the Certificate Holder's training program provides initial ground training for flight attendants that includes instruction for each airplane type, a general description of the airplane emphasizing physical characteristics that may have a bearing on inflight emergency procedures and other related duties.	
		Sources: 121.415(a)(2); 121.421(a)(2)(i)	
	4.4	Interfaces: 4.2.3(OP); 4.2.9(OP)	
	11.	Check that the Certificate Holder's training program provides initial ground training for flight attendants including instruction for each airplane type on the use of the public address system. Sources: 121.415(a)(2); 121.421(a)(2)(ii) Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
	12.	Check that the Certificate Holder's training program provides initial	
	12.	ground training for flight attendants including instruction for each airplane type on the means of communicating with other flight crewmembers.	
		Sources: 121.415(a)(2); 121.421(a)(2)(ii)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	13.	Check that the Certificate Holder's training program provides initial ground training for flight attendants including instruction for each airplane type on the means of emergency communication in the case of attempted hijacking.	
		Sources: 121.415(a)(2); 121.421(a)(2)(ii)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	14.	Check that the Certificate Holder's training program provides initial ground training for flight attendants including instruction for each airplane type on the means of emergency communication in the case of unusual situations other than hijacking. Sources: 121.415(a)(2); 121.421(a)(2)(ii)	
	45	Interfaces: 4.2.3(OP); 4.2.9(OP)	
	15.	Check that the Certificate Holder's training program provides initial ground training for flight attendants including instruction for each airplane type on the proper use of electrical galley equipment.	
		Sources: 121.415(a)(2); 121.421(a)(2)(iii)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
	16.	Check that the Certificate Holder's training program provides initial ground training for flight attendants including instruction for each airplane type on the proper use of the controls for cabin heat and ventilation.	
		Sources: 121.415(a)(2); 121.421(a)(2)(iii)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
1.16.	Does th	ne certificate holder's training program provide transition ground training	Yes
		3. 3 . 3	

for flight attendants applicable to their assigned duties and responsibilities? No, Explain ■ Not Applicable SRRs: 121.135(b)(16); 121.415(a)(2); 121.421(a)(1)(ii); 121.421(a)(1)(iii); 121.421(a)(2)(i); 121.421(a)(2)(ii); 121.421(a)(1)(i); 121.421(a)(2)(iii) Related Design JTIs: Check that the Certificate Holder's training program provides transition ground training for flight attendants that includes instruction in the general subject of the authority of the pilot in command. Sources: 121.415(a)(2); 121.421(a)(1)(i) Interfaces: 4.2.3(OP); 4.2.9(OP) 2. Check that the Certificate Holder's training program provides transition ground training for flight attendants that includes instruction in the general subject of passenger handling. Sources: 121.415(a)(2); 121.421(a)(1)(ii) Interfaces: 4.2.3(OP); 4.2.9(OP) 3. Check that the Certificate Holder's training program provides transition ground training for flight attendants that includes instruction in the general subject of passenger handling including the procedures to be followed in the case of deranged persons. Sources: 121.415(a)(2); 121.421(a)(1)(ii) Interfaces: 4.2.3(OP); 4.2.9(OP) Check that the Certificate Holder's training program provides transition 4. ground training for flight attendants that includes instruction in the general subject of passenger handling including the procedures to be followed in the case of persons whose conduct might jeopardize safety. Sources: 121.415(a)(2); 121.421(a)(1)(ii) Interfaces: 4.2.3(OP); 4.2.9(OP) 5. Check that the Certificate Holder's training program provides transition ground training for flight attendants that includes instruction in the general subject of approved crew resource management initial training. Sources: 121.415(a)(2); 121.421(a)(1)(iii) Interfaces: 4.2.3(OP); 4.2.9(OP) 6. Check that the Certificate Holder's training program provides transition ground training for flight attendants that includes instruction for each airplane type, a general description of the airplane. Sources: 121.415(a)(2); 121.421(a)(2)(i) Interfaces: 4.2.3(OP); 4.2.9(OP) 7. Check that the Certificate Holder's training program provides transition ground training for flight attendants that includes instruction for each airplane type, a general description of the airplane emphasizing physical characteristics that may have a bearing on ditching. Sources: 121.415(a)(2); 121.421(a)(2)(i) Interfaces: 4.2.3(OP); 4.2.9(OP) Check that the Certificate Holder's training program provides transition 8. ground training for flight attendants that includes instruction for each airplane type, a general description of the airplane emphasizing physical characteristics that may have a bearing on evacuation. Sources: 121.415(a)(2); 121.421(a)(2)(i) Interfaces: 4.2.3(OP); 4.2.9(OP) 9. Check that the Certificate Holder's training program provides transition ground training for flight attendants that includes instruction for each

		airplane type, a general description of the airplane emphasizing physical characteristics that may have a bearing on inflight emergency procedures and other related duties. Sources: 121.415(a)(2); 121.421(a)(2)(i)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
	10.	Check that the Certificate Holder's training program provides transition ground training for flight attendants including instruction for each airplane type on the use of the public address system.	
		Sources: 121.415(a)(2); 121.421(a)(2)(i)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
	11.	Check that the Certificate Holder's training program provides transition ground training for flight attendants including instruction for each airplane type on the means of communicating with other flight crewmembers.	
		Sources: 121.415(a)(2); 121.421(a)(2)(ii)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
	12.	Check that the Certificate Holder's training program provides transition ground training for flight attendants including instruction for each airplane type on the means of emergency communication in the case of attempted hijacking.	
		Sources: 121.415(a)(2); 121.421(a)(2)(ii)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
	13.	Check that the Certificate Holder's training program provides transition ground training for flight attendants including instruction for each airplane type on the means of emergency communication in the case of unusual situations other than hijacking.	
		Sources: 121.415(a)(2); 121.421(a)(2)(ii)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	14.	Check that the Certificate Holder's training program provides transition ground training for flight attendants including instruction for each airplane type on the proper use of electrical galley equipment. Sources: 121.415(a)(2); 121.421(a)(2)(iii) Interfaces: 4.2.3(OP); 4.2.9(OP)	
	15.	Check that the Certificate Holder's training program provides transition ground training for flight attendants including instruction for each airplane type on the proper use of the controls for cabin heat and ventilation.	
		Sources: 121.415(a)(2); 121.421(a)(2)(iii)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
1.17.		ne certificate holder's training program provide recurrent ground training at attendants applicable to their assigned duties and responsibilities?	☐ Yes ☐ No, Explain
	121.42	121.135(b)(16); 121.415(c); 121.427(b)(1); 121.427(b)(2); 7(b)(3); 121.427(b)(4); 121.427(b); 121.805	
	Relate	d Design JTIs:	
	1.	Check that the Certificate Holder's training program manual provides recurrent ground training for flight attendants that includes a quiz or other review to determine the state of the flight attendant's knowledge with respect to the airplane.	
		Sources: 121.135(b)(16); 121.415(c); 121.427(b)(1)	

		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	2.	Check that the Certificate Holder's training program manual provides recurrent ground training for flight attendants that includes instruction as necessary in the subjects required for initial ground training by 14 CFR Part 121.415(a) and 121.805, as appropriate, including emergency training.	
		Sources: 121.135(b)(16); 121.415(c); 121.427(b)(2)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	3.	Check that the Certificate Holder's training program manual provides recurrent ground training for flight attendants that includes an approved recurrent CRM training which does not apply until a person has completed the applicable initial CRM training required by 14 CFR 121.421. Sources: 121.135(b)(16); 121.415(c); 121.427(b)(3) Interfaces: 4.2.3(OP); 4.2.9(OP)	
1.18.		ne certificate holder's training program include training for flight ants in prohibited drugs as required by 14 CFR part 121, appendix I?	Yes No, Explain
	SRRs.	121.135(a)(1); 121.429(a)	
		d Design JTIs:	
	1.	Check that the Certificate Holder's manual instructions and information necessary for personnel concerned to provide each flight attendant and his or her supervisor with the training specified in 14 CFR Part 121 Appendix I.	
		Sources: 121.135(a)(1); 121.429(a)	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
1.19.		ne certificate holder's training program provide for adequate ground facilities and properly qualified instructors for flight attendant training?	Yes No, Explain
	SRRs:	121.135(a)(1); 121.401(a)(2)	
		d Design JTIs:	
	1.	Check that the Certificate Holder's manual contains instructions and information necessary for personnel concerned to provide adequate training facilities for the training required by 14 CFR Part 121, Subpart N.	
		Sources: 121.135(a)(1); 121.401(a)(2)	
	_	Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP)	
	2.	Check that the Certificate Holder's manual contains instructions and information necessary for personnel concerned to provide properly qualified ground instructors for the training required by 14 CFR Part 121, Subpart N.	
		Sources: 121.135(b)(26); 121.401(a)(2)	
		Interfaces: 4.2.7(OP); 4.2.9(OP)	
1.20.	airplane type, ap	ne certificate holder's training program provide, with respect to each e type and, if applicable, the particular variations within that airplane opropriate and current: 121.135(a)(1); 121.401(a)(3)	

1.20.1	 Training material for use in conducting the training and checks required by 14 CFR part 121, subpart N? SRRs: 121.135(a)(1); 121.401(a)(3) Related Design JTIs: 1. Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to provide, with respect each airplane type and, if applicable, the particular variations within that airplane type, appropriate training material for use in conducting the training and checks required by 14 CFR Part 121. Sources: 121.135(a)(1); 121.401(a)(3) Interfaces: 1.1.2(AW); 1.1.2(OP); 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP) 2. Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to keep current, with respect each airplane type and, if applicable, the particular variations within that airplane type, appropriate training material for use in conducting the training and checks required by 14 CFR Part 121. Sources: 121.135(b)(1); 121.401(a)(3) Interfaces: 1.1.2(AW); 1.1.2(OP); 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP) 	Yes No, Explain
1.20.2	Forms for use in conducting the training and checks required by 14 CFR part 121, subpart N?	☐ Yes ☐ No, Explain
	SRRs: 121.135(a)(1); 121.401(a)(3)	
	Related Design JTIs:	
	 Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to provide, with respect each airplane type and, if applicable, the particular variations within that airplane type, appropriate forms for use in conducting the training and checks required by 14 CFR Part 121. 	
	Sources: 121.135(a)(1); 121.401(a)(3)	
	Interfaces: 1.1.2(AW); 1.1.2(OP); 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)	
	 Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to keep current, with respect each airplane type and, if applicable, the particular variations within that airplane type, appropriate forms for use in conducting the training and checks required by 14 CFR Part 121. 	
	Sources: 121.135(b)(1); 121.401(a)(3)	
	Interfaces: 1.1.2(AW); 1.1.2(OP); 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)	
1.20.3	Examinations for use in conducting the training and checks required by 14 CFR part 121, subpart N?	☐ Yes ☐ No, Explain
	SRRs: 121.135(a)(1); 121.401(a)(3)	
	Related Design JTIs:	
	 Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to provide, with respect each airplane type and, if applicable, the particular variations within that airplane type, appropriate examinations for use in conducting the training and checks required by 14 CFR Part 121. 	

		Sources: 121.135(a)(1); 121.401(a)(3)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)	
	2.	Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to keep current, with respect each airplane type and, if applicable, the particular variations within that airplane type, appropriate examinations for use in conducting the training and checks required by 14 CFR Part 121.	
		Sources: 121.135(b)(1); 121.401(a)(3)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)	
1.20.4		tions for use in conducting the training and checks required by 14 CFR 1, subpart N?	Yes No, Explain
	SRRs:	121.135(a)(1); 121.401(a)(3)	
	Related	d Design JTIs:	
	1.	Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to provide, with respect each airplane type and, if applicable, the particular variations within that airplane type, appropriate instructions for use in conducting the training and checks required by 14 CFR Part 121.	
		Sources: 121.135(b)(1); 121.401(a)(3)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)	
	2.	Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to keep current, with respect each airplane type and, if applicable, the particular variations within that airplane type, appropriate instructions for use in conducting the training and checks required by 14 CFR Part 121.	
		Sources: 121.135(b)(1); 121.401(a)(3)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)	
1.20.5		ures for use in conducting the training and checks required by 14 CFR 1, subpart N?	Yes No, Explain
	SRRs:	121.135(a)(1); 121.401(a)(3)	
	Related	d Design JTIs:	
	1.	Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to provide, with respect each airplane type and, if applicable, the particular variations within that airplane type, appropriate procedures for use in conducting the training and checks required by 14 CFR Part 121.	
		Sources: 121.135(b)(1); 121.401(a)(3)	
		Interfaces: 1.1.2(AW); 1.1.2(OP); 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)	
	2.	Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to keep current, with respect each airplane type and, if applicable, the particular variations within that airplane type, appropriate procedures for use in conducting the training and checks required by 14 CFR Part 121. Sources: 121.135(b)(1); 121.401(a)(3)	

	Interfaces: 1.1.2(AW); 1.1.2(OP); 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)	
1.21.	Does the certificate holder's manual require each instructor or supervisor responsible for a particular ground training subject, course of training, or competence check under 14 CFR part 121 to certify as part of the flight attendant's record as to the proficiency and knowledge of the flight attendant upon completion of that training or check? SRRs: 121.135(a)(1); 121.401(c)	Yes No, Explain
	Related Design JTIs:	
	 Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned for each instructor who is responsible for a particular ground training subject, course of training, or competence check under 14 CFR Part 121 to certify as part of the crewmember's (flight attendant's) records as to the proficiency and knowledge of the flight attendant concerned upon completion of that training or check. 	
	Sources: 121.135(a)(1); 121.401(c)	
	Interfaces: 4.2.3(OP); 4.2.9(OP)	
	2. Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned for each supervisor who is responsible for a particular ground training subject, course of training, or competence check under 14 CFR Part 121 to certify as part of the crewmember's (flight attendant's) records as to the proficiency and knowledge of the flight attendant concerned upon completion of that training or check.	
	Sources: 121.135(a)(1); 121.401(c)	
	Interfaces: 4.2.3(OP); 4.2.9(OP)	
1.22.	If the certification required by 14 CFR part 121, section 121.401(c), is made by entry in a computerized recordkeeping system, does the certificate holder's manual require the certifying instructor or supervisor to be identified with that entry?	Yes No, Explain Not Applicable
	SRRs: 121.135(a)(1); 121.401(c)	
	Related Design JTIs:	
	 Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned that when the certification required by 14 CFR Part 121 is made by an entry in a computerized recordkeeping system, the certifying instructor or supervisor must be identified with that entry. However, the signature of the certifying instructor or supervisor is not required for computerized entries. Sources: 121.135(a)(1); 121.401(c) 	
	Interfaces: 4.2.3(OP); 4.2.9(OP)	
1.23.	If the certificate holder's flight attendant training program includes credit for previous CRM training, does the program comply with the requirements of 14 CFR part 121, sections 121.406(b) and (d)?	Yes No, Explain Not Applicable
	SRRs: 121.406(d); 121.406(b)	
	Related Design JTIs:	
	 Check that the Certificate Holder's manual contains information that states when granting credit for initial ground CRM training, the 	

	Administrator considers training aids, devices, methods, and procedures used by the Certificate Holder in a voluntary CRM program or in an AQP program that effectively meets the quality of an approved CRM initial ground training program under 14 CFR Part 121.421. Sources: 121.135(b)(26); 121.406(d) Interfaces: 4.2.3(OP); 4.2.9(OP)	
1.24.	Does the certificate holder s training program provide:	
1.24.1	Instruction in emergency medical event procedures, including coordination among crewmembers? SRRs: 121.805(b)(1) Related Design JTIs: 1. Check that the certificate holder's training program manual provides instruction to flight attendants in emergency medical event procedures, including coordination among crewmembers. Sources: 121.135(b)(16); 121.805(a); 121.805(b)(1) Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)	☐ Yes ☐ No, Explain
1.24.2	Instruction in the location, function, and intended operation of emergency medical equipment? SRRs: 121.805(b)(2) Related Design JTIs: 1. Check that the certificate holder's training program manual provides instruction to flight attendants in the location of emergency medical equipment. Sources: 121.135(b)(16); 121.805(a); 121.805(b)(2) Interfaces: 4.2.3(OP); 4.2.9(OP) 2. {Effective April 12, 2004} Check that the Certificate Holder's training program manual provides instruction to flight attendants in the function of emergency medical equipment. Sources: 121.135(b)(16); 121.805(a); 121.805(b)(2) Interfaces: 4.2.3(OP); 4.2.9(OP) 3. {Effective April 12, 2004} Check that the Certificate Holder's training program manual provides instruction to flight attendants in the intended operation of emergency medical equipment. Sources: 121.135(b)(16); 121.805(a); 121.805(b)(2) Interfaces: 4.2.3(OP); 4.2.9(OP)	Yes No, Explain
1.24.3	Instruction to familiarize crewmembers with the content of the emergency medical kit? SRRs: 121.805(b)(3) Related Design JTIs: 1. {Effective April 12, 2004} Check that the Certificate Holder's training program manual provides instruction to familiarize flight attendants with the content of emergency medical kit. Sources: 121.135(b)(16); 121.805(a); 121.805(b)(3) Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	☐ Yes ☐ No, Explain

1.24.4	Instruction to familiarize crewmembers with the content of the emergency medical kit as modified on April 12, 2004? SRRs: 121.805(b)(4) Related Design JTIs: 1. Check that the certificate holder's training program manual provides instruction to familiarize flight attendants with the content of emergency medical kit as modified on April 12, 2004. Sources: 121.135(b)(16); 121.805(a); 121.805(b)(4) Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	☐ Yes ☐ No, Explain
1.25.	Does the certificate holder s training program provide:	
1.25.1	Instruction for flight attendants, to include performance drills, in the proper use of automated external defibrillators?	☐ Yes ☐ No, Explain
	SRRs: 121.805(b)(5)(i)	
	Related Design JTIs:	
	 Check that the certificate holder's training program manual provides each flight attendant with instruction, to include performance drills, in the proper use of automated external defibrillators. 	
	Sources: 121.135(b)(16); 121.805(a); 121.805(b)(5)(i)	
	Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
1.25.2	Instruction for flight attendants, to include performance drills, in cardiopulmonary resuscitation?	☐ Yes ☐ No, Explain
	SRRs: 121.805(b)(5)(ii)	
	Related Design JTIs:	
	 Check that the certificate holder's training program manual provides each flight attendant with instruction, to include performance drills, in cardiopulmonary resuscitation. 	
	Sources: 121.135(b)(16); 121.805(a); 121.805(b)(5)(ii)	
	Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
1.26.	Does the certificate holder s training program provide recurrent training, to include performance drills, in the proper use of automated external defibrillators and in cardiopulmonary resuscitation at least once every 24 months? SRRs: 121.805(b)(5)(iii) Related Design JTIs:	☐ Yes ☐ No, Explain
	 Check that the certificate holder's training program manual provides each flight attendant with recurrent training, to include performance drills, in the proper use of automated external defibrillators at least once every 24 months. Sources: 121.135(b)(16); 121.805(a); 121.805(b)(5)(iii) 	
	 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP) Check that the certificate holder's training program manual provides each flight attendant with recurrent training, to include performance drills, in cardiopulmonary resuscitation at least once every 24 months. Sources: 121.135(b)(16); 121.805(a); 121.805(b)(5)(iii) Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP) 	

1.27.	Does the certificate holder's training program comply with the requirements of 14 CFR 121.434(e)? SRRs: 121.434(e)	☐ Yes ☐ No, Explain
1.28.	Does the certificate holder's Training of Flight Attendants process include instructions and information for crewmembers used for parabolic flight operations? SRRs: A.362c.(3)	Yes No, Explain Not Applicable
1.29.	Does the certificate holder's Training of Flight Attendants process include instructions and information on substituting an employee in the place of the full complement of flight attendants during Aeromedical (AE) Supplemental Operations? SRRs: A.522j(2); A.522j(3); A.522j(4)	Yes No, Explain Not Applicable
1.30.	Does the certificate holder's Training of Flight Attendants process require persons substituting for either flight attendant or flight crewmembers during AE Supplemental Operations meet the following qualification requirements: SRRs: A.522j(4)	
1.30.1	Be able to locate and remove from stowage and operate each type of aircraft emergency equipment to be used for ground operations? SRRs: A.522j(4)(a)	☐ Yes ☐ No, Explain ☐ Not Applicable
1.30.2	Be able to locate and operate emergency exits to include slide packs where used? SRRs: A.522j(4)(b)	Yes No, Explain Not Applicable
1.30.3	Be able to match fire extinguisher with class of fire and be able to operate each type of extinguisher? SRRs: A.522j(4)(c)	☐ Yes ☐ No, Explain ☐ Not Applicable
1.30.4	Be knowledgeable in ground fire fighting procedures to include emergency evacuation? SRRs: A.522j(4)(d)	☐ Yes ☐ No, Explain ☐ Not Applicable
1.31.	Does the certificate holder's Training of Flight Attendants process comply with title VIII, section 814, of the Vision 100-Century of Aviation Reauthorization Act of the 108th Congress of the United States?	Yes No, Explain Not Applicable
1.32.	Does the certificate holder's Training of Flight Attendants process comply with the guidance contained in FAA Order 8900.1, Volume 3, Chapters 19 and 20?	☐ Yes ☐ No, Explain
	Related Design JTIs:	
	 Check that the Certificate Holder's training program has outlines in the curriculum segments that contain the specific training modules and the amount of time allocated for each curriculum segment. Sources: FAA Order 8900.1 Vol 3, Ch 19, Sec 2, Table 3-38 	
	Interfaces: 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
	2. Check that the Certificate Holder's training program has courseware that is consistent with the curriculum outline.	
	Sources: FAA Order 8900.1 Vol 3, Ch 19, Sec 2, Table 3-38	
	 Interfaces: 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.9(OP) Check that the Certificate Holder's manual contains information that the 	
	training environment is to be conducive to effective learning.	
	Sources: FAA Order 8900.1 Vol 3, Ch 19, Sec 2, Table 3-38 Interfaces: 4.2.3(OP); 4.2.9(OP)	

4. Check that the Certificate Holder has testing and checking standards that are used to determine when a desired level of knowledge and skill has been acquired.

Sources: FAA Order 8900.1 Vol 3, Ch 19, Sec 2, Table 3-38 Interfaces: 4.2.3(OP); 4.2.9(OP)

5. Check that the Certificate Holder's approved training program curriculum does not have an expiration date that exceeds 24 months from the date of initial approval.

Sources: FAA Order 8900.1 Vol 3, Ch 19, Sec 2, Para 3-1105 Interfaces: 4.2.3(OP); 4.2.9(OP)

6. Check that the Certificate Holder's training program contains instructions and information that personnel will evaluate and adjust training methods as needed.

Sources: FAA Order 8900.1 Vol 2, Ch 19, Sec 2, Para 3-1108A Interfaces: 4.2.3(OP); 4.2.9(OP)

7. Check that the Certificate Holder has Employee Assistance Program (EAP) training.

Sources: FAA Order 8900.1 Vol 3, Ch 19, Sec 3, Para 3-1148A Interfaces: 4.2.3(OP): 4.2.9(OP)

Check that the Certificate Holder's EAP training hours are listed on the operator's basic indoctrination curriculum segment outline when credited for the basic indoctrination curriculum programmed hours.
 Sources: FAA Order 8900.1 Vol 3, Ch 19, Sec 3, Para 3-1148C3

Interfaces: 4.2.3(OP); 4.2.9(OP)

9. Check that the Certificate Holder's EAP training hours are listed on the operator's recurrent curriculum segment outline when credited for the recurrent curriculum programmed hours.

Sources: FAA Order 8900.1 Vol 3, Ch 19, Sec 3, Para 3-1148A *Interfaces:* 4.2.3(OP); 4.2.9(OP)

10. Check that the Certificate Holder's training program contains instructions that hands-on emergency drill training such as emergency exits and passenger oxygen systems should be conducted in either a static aircraft, in an approved cabin mock-up training device, or by use of an approved exit mock-up training device.

Sources: FAA Order 8900.1 Vol 3, Ch 19, Sec 4, Para 3-1179 Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

11. Check that the Certificate Holder's instructions and information regarding cabin and exit mock-up training devices state that cabin mock-ups should include operational doors, window exits, slides, rafts, and other equipment as applicable when used in emergency drill training.

Sources: FAA Order 8900.1 Vol 3, Ch 19, Sec 4, Para 3-1179 Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

12. Check that the Certificate Holder's instructions and information regarding cabin and exit mock-up training devices state that cabin mock-ups should be representative of the operator's aircraft with the appropriate equipment installed when used in emergency drill training. Sources: FAA Order 8900.1 Vol 3, Ch 19, Sec 4, Para 3-1179 Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

13. Check that the Certificate Holder's instructions and information regarding cabin and exit mock-up training devices state that cabin

mock-ups should be full-scale except for length when used in emergency drill training.

Sources: FAA Order 8900.1 Vol 3, Ch 19, Sec 4, Para 3-1179 Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

14. Check that the Certificate Holder's instructions and information regarding cabin and exit mock-up training devices state that the forces required to open the exit mock-ups should duplicate those of normal and emergency conditions with slides or sliderafts installed, as applicable.

Sources: FAA Order 8900.1 Vol 3, Ch 19, Sec 4, Para 3-1179 Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

15. Check that the Certificate Holder's training program contains information regarding the mechanisms and instructions that are required to operate the exits, that they must be representative of the operator's aircraft.

Sources: FAA Order 8900.1 Vol 3, Ch 19, Sec 4, Para 3-1179 Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

16. Check that the Certificate Holder's information, for the purposes of standardization, defines air transportation ground instructors and air transportation supervisors (who teach and check under 14 CFR Part 121 programs), as listed in FAA Order 8900.1.

Sources: FAA Order 8900.1 Vol 3, Ch 20, Sec 1, Para 3-1386 Interfaces: 4.2.3(OP); 4.2.9(OP)

17. Check that the Certificate Holder's information defines air transportation ground instructors as a person selected by the operator who has the appropriate knowledge, experience, training, and demonstrated ability to instruct flight attendants in curriculum segments.

Sources: FAA Order 8900.1 Vol 3, Ch 20, Sec 1, Para 3-1389 Interfaces: 4.2.3(OP); 4.2.9(OP)

18. Check that the Certificate Holder has information that defines air transportation ground instructors as a person selected and qualified by the operator who may conduct competency checks for flight attendants.

Sources: FAA Order 8900.1 Vol 3, Ch 20, Sec 1, Para 3-1389 Interfaces: 4.2.3(OP); 4.2.9(OP)

19. Check that the Certificate Holder has information that only qualified air transportation supervisors should supervise operating experience.

Sources: FAA Order 8900.1 Vol 3, Ch 20, Sec 1, Para 3-1389 Interfaces: 3.1.11(OP); 4.2.3(OP); 4.2.9(OP)

 Check that the Certificate Holder has information that when the Certificate Holder authorizes air transportation ground instructors, they may conduct instruction in specified ground training curriculum segments.

Sources: FAA Order 8900.1 Vol 3, Ch 20, Sec 1, Para 3-1401B Interfaces: 4.2.3(OP); 4.2.9(OP)

21. Check that the Certificate Holder has instruction that documentation of the training and qualification for each air transportation ground instructor and supervisor is maintained.

Sources: FAA Order 8900.1 Vol 3, Ch 20, Sec 1, Para 3-1401C Interfaces: 3.1.11(OP); 4.2.3(OP); 4.2.9(OP)

	22.	Check that the Certificate Holder has instruction that the documentation of training and qualification of each air transportation ground instructor and supervisor is accessible for inspection by the FAA.	
		Sources: FAA Order 8900.1 Vol 3, Ch 20, Sec 1, Para 3-1401C	
		Interfaces: 3.1.11(OP); 4.2.3(OP); 4.2.9(OP)	
	23.	Check that the Certificate Holder has instructions that a program to train flight attendant supervisors must be established.	
		Sources: FAA Order 8900.1 Vol 3, Ch 20, Sec 1, Para 3-1402	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	24.	Check that the Certificate Holder has instructions that a program to train flight attendant supervisors must be maintained	
		Sources: FAA Order 8900.1 Vol 3, Ch 20, Sec 1, Para 3-1402	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	25.	Check that the Certificate Holder has instructions that a program to qualify flight attendant supervisors must be established.	
		Sources: FAA Order 8900.1 Vol 3, Ch 20, Sec 1, Para 3-1402	
		Interfaces: 3.1.11(OP); 4.2.3(OP); 4.2.9(OP)	
	26.	Check that the Certificate Holder has instructions that a program to qualify flight attendant supervisors must be maintained.	
		Sources: FAA Order 8900.1 Vol 3, Ch 20, Sec 1, Para 3-1402	
		Interfaces: 3.1.11(OP); 4.2.3(OP); 4.2.9(OP)	
	27.	Check that the Certificate Holder has instructions that only authorized flight attendant supervisors conduct required competency checks.	
		Sources: FAA Order 8900.1 Vol 3, Ch 20, Sec 1, Para 3-1402	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	28.	Check that the Certificate Holder has instruction and information that flight attendant supervisors, in order to qualify as an air transportation supervisor, must (themselves) complete the appropriate training curriculum and the required competency check.	
		Sources: FAA Order 8900.1 Vol 3, Ch 20, Sec 1, Para 3-1402	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	29.	Check that the Certificate Holder has instruction and information that flight attendant supervisors, in order to maintain qualification as an air transportation supervisor, must (themselves) complete the required recurrent training curriculum.	
		Sources: FAA Order 8900.1 Vol 3, Ch 20, Sec 1, Para 3-1402	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
1.33.	the gui	ne certificate holder's Training of Flight Attendants process comply with dance contained in FAA Order 8900.1, Volume 3, Chapter 23?	Yes No, Explain
	Related	d Design JTIs:	
	1.	Check that the Certificate Holder's training program contains information regarding a system of instruction, which includes curriculums, facilities, instructors, supervisors, courseware, instructional delivery methods, and testing and checking procedures.	
		Sources: FAA Order 8900.1 Vol 3, Ch 23, Sec 1, Para 3-1727	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	2.	Check that the Certificate Holder's operator's qualification curriculum segment must contain a competency check module and an operating	

experience module.

Sources: FAA Order 8900.1 Vol 3, Ch 23, Sec 1, Para 3-1727 Interfaces: 4.2.3(OP); 4.2.9(OP)

 Check that the Certificate Holder's information regarding the flight attendant training program contains initial new-hire, transition, recurrent, and requalification, as applicable, in the categories of training.

Sources: FAA Order 8900.1 Vol 3, Ch 23, Sec 1, Para 3-1729 Interfaces: 4.2.3(OP); 4.2.9(OP)

 Check that the Certificate Holder's information regarding the flight attendant training program has initial new-hire training for personnel who have had no previous fight attendant duty position experience.
 Sources: FAA Order 8900.1 Vol 3, Ch 23, Sec 1, Para 3-1727A

Interfaces: 4.2.3(OP); 4.2.9(OP)

5. Check that the Certificate Holder has information that it may limit initial new-hire training to one specific aircraft type.

Sources: FAA Order 8900.1 Vol 3, Ch 23, Sec 1, Para 3-1727A1 Interfaces: 4.2.3(OP); 4.2.9(OP)

6. Check that the Certificate Holder has information that initial new hire flight attendant training curriculums that encompass all aircraft in the operator's fleet, must contain both general curriculum segments and aircraft specific curriculum segments.

Sources: FAA Order 8900.1 Vol 3, Ch 23, Sec 1, Para 3-1727A2 Interfaces: 4.2.3(OP); 4.2.9(OP)

7. Check that the Certificate Holder's information regarding transition training states that the training is designed for a flight attendant who has been previously trained and qualified on a specific aircraft type and is now qualifying on another aircraft type.

Sources: FAA Order 8900.1 Vol 3, Ch 23, Sec 1, Para 3-1729B Interfaces: 4.2.3(OP); 4.2.9(OP)

8. Check that the Certificate Holder's information regarding recurrent training that states that the training is designed for a flight attendant who has been trained and qualified by the operator, and who must receive recurring training and a competency check with the appropriate eligibility period to maintain currency.

Sources: FAA Order 8900.1 Vol 3, Ch 23, Sec 1, Para 3-1729C Interfaces: 4.2.3(OP); 4.2.9(OP)

9. Check that the Certificate Holder's information regarding requalification training that states that the training is designed for a flight attendant who has been trained and qualified by the operator, but who has become unqualified to serve due to lack of recurrent training or a competency check within the appropriate eligibility period.

Sources: FAA Order 8900.1 Vol 3, Ch 23, Sec 1, Para 3-1729D Interfaces: 4.2.3(OP); 4.2.9(OP)

 Check that the Certificate Holder's information regarding curriculums that states that only the curriculums used are required to be developed and maintained.

Sources: FAA Order 8900.1 Vol 3, Ch 23, Sec 1, Para 3-1730 Interfaces: 4.2.3(OP); 4.2.9(OP)

11. Check that the Certificate Holder`s information states that each person required to train under a curriculum, must complete that curriculum in

its entirety, in order to qualify to serve in the specified aircraft type in revenue service.

Sources: FAA Order 8900.1 Vol 3, Ch 23, Sec 1, Para 3-1730B Interfaces: 4.2.3(OP); 4.2.9(OP)

12. Check that the Certificate Holder's information regarding basic indoctrination training states that it has a reduction in the number of hours, if applicable.

Sources: FAA Order 8900.1 Vol 3, Ch 23, Sec 2, Fig 3-107 Interfaces: 4.2.3(OP); 4.2.9(OP)

13. Check that the Certificate Holder's information regarding recurrent training states that it has a reduction in the number of hours, if applicable.

Sources: FAA Order 8900.1 Vol 3, Ch 23, Sec 2, Fig 3-107 Interfaces: 4.2.3(OP); 4.2.9(OP)

14. Check that the Certificate Holder's information regarding basic indoctrination training states that the training is the basis for subsequent flight attendant training.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1766A *Interfaces:* 4.2.3(OP); 4.2.9(OP)

15. Check that the Certificate Holder's information regarding when there is required training that a new hire flight attendant must be given that does not fit the criteria for general emergency training or aircraft ground training, that this training may be credited toward the 40 hour requirement for the basic indoctrination segment.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1766C *Interfaces:* 4.2.3(OP); 4.2.9(OP)

16. Check that the Certificate Holder's information regarding basic indoctrination curriculum segments, which states that they are divided into operator-specific and flight attendant-specific training areas.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1767 Interfaces: 4.2.3(OP); 4.2.9(OP)

17. Check that the Certificate Holder's information regarding the operatorspecific module of basic indoctrination curriculum segment which states that the appropriate provisions of the FAR's and Certificate Holder's operating manual are included.

> Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1767A Interfaces: 4.2.3(OP); 4.2.9(OP)

 Check that the Certificate Holder's instruction and information in the flight attendant specific module of basic indoctrination curriculum segment, that duties and responsibilities of crewmembers are included. Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1767B

Interfaces: 4.2.3(OP); 4.2.9(OP)

19. Check that the Certificate Holder's information states that training modules may be included in more than one curriculum segment, however that training module must be placed in the curriculum segment as designated in the FAA Order 8900.1.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1767B

Interfaces: 4.2.3(OP); 4.2.9(OP)

20. Check that the Certificate Holder has instruction and information that the flight attendants know and understand the FAR's in relationship with company policy.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1769 Interfaces: 4.2.3(OP); 4.2.9(OP)

21. Check that the Certificate Holder's information in the operator-specific training module, which states that the flight attendants receive instruction on the operator's scope of operation and administrative practices as applicable to flight attendant assignments and duties.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1769A

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

22. Check that the Certificate Holder's information in the operator-specific training module states that the flight attendants receive instruction in appropriate provisions of the FAR's, applicable regulations, and other quidance materials.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1769A

Interfaces: 4.2.3(OP); 4.2.9(OP)

23. Check that the Certificate Holder's information in the operator-specific training module states that the flight attendants receive instruction in operator policies and procedures.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1769A

Interfaces: 4.2.3(OP); 4.2.9(OP)

24. Check that the Certificate Holder's information in the operator-specific training module states that the flight attendants receive instruction on the flight attendant manual and appropriate portions of the operator's General Operating Manual.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1769A

Interfaces: 4.2.3(OP); 4.2.9(OP)

25. Check that the Certificate Holder's information in the operator-specific flight attendant training modules states that flight attendants receive instruction on company orientation with an overview of the company's type and scope of operations conducted.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1769B1

Interfaces: 4.2.3(OP); 4.2.9(OP)

26. Check that the Certificate Holder's information in the operator-specific training modules states that the flight attendants receive instruction on company structure including management organization, route structure, fleet composition (size and type), facility locations.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1769B1

Interfaces: 4.2.3(OP); 4.2.9(OP)

27. Check that the Certificate Holder's information in the operator-specific training modules states the flight attendants receive instruction on Federal Aviation Administration including Regulatory function; overview of appropriate provisions of FAR's, including Parts 91 and 121, additional guidance materials, advisory circulars, action notices, and memorandums, if applicable.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1769B2

Interfaces: 4.2.3(OP); 4.2.9(OP)

28. Check that the Certificate Holder's information in the operator-specific training modules states that the flight attendants receive instruction on operational policies and regulations relating to flight attendant activities including Authority of PIC; chain of command; credential requirements for admission to cockpit; locking of cockpit door, sterile cockpit procedures; required number of flight attendants; flight attendant substitutes at intermediate stops; taxi requirements; passenger

briefings and demonstrations; carriage and briefing of passengers who require special assistance; carry-on baggage requirements; exit row seating requirements; carriage of cargo in passenger compartments; stowage of canes and crutches; stowage of crew bags; identification and stowage of hazardous materials; serving alcoholic beverages; fueling with passengers on board; electronic devices; carriage of pets; stowage of inflight service items; galley equipment restraints; stowage compartment restraints; flight attendant jumpseat requirements; passenger seating requirements; infant/child restraints; required placards and signs; compliance with seatbelt and no smoking signs; smoking regulations; cockpit to cabin signals; serving food to flight crewmembers; MEL provisions; preflight policies; reporting mechanical irregularities.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1769B3 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

Check that the Certificate Holder's information in the operator-specific 29. training modules states that the flight attendants receive instruction in passenger handling policies and regulations relating to flight attendant activities including Passenger acceptance and refusal policies; passengers requiring special assistance; armed passengers; prisoners with escorts; couriers; unauthorized persons; apprehensive passengers; passengers who carry oxygen for personal use; oxygen administration inflight; serious illness or injury inflight; apparent death inflight; problem passengers such as passengers who appear to be emotionally disturbed, passengers who appear to be under the influence of alcoholic beverages and narcotic drugs, passengers who abuse flight attendants, passengers who interfere with a crewmember in the performance of duties, passengers who smoke in lavatories, passengers who refuse to follow the safety instructions of crewmembers; passengers who do not comply with the FAR's; passengers with special needs such as infants, children, unaccompanied minors, elderly, obese, pregnant, and non-English speaking passengers.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1769B3 Interfaces: 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

30. Check that the Certificate Holder's information in the operator-specific training module states that the flight attendants receive instruction in the flight attendant manual organization including an overview of manual sections; correlation of manual sections to flight attendant training program; reference system; revision system; distribution system of manual sections; correlation of manual sections to flight attendant training program; reference system; revision system; and distribution system.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1769B4 Interfaces: 2.1.1(AW); 2.1.1(OP); 4.2.3(OP); 4.2.9(OP)

31. Check that the Certificate Holder's information in the operator-specific training module states that the flight attendants receive instruction of the flight attendant manual requirements including flight attendant responsibilities, carriage of manual when performing assigned duties and maintaining manual currency; importance of standardization of procedures and communication signals between flight crewmembers and flight attendants.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1769B4 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

32. Check that the Certificate Holder's information in the operator-specific

training module states that the flight attendants receive instruction on the General Operating Manual including organization and familiarity with portions applicable to flight attendants.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1769B4 Interfaces: 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.9(OP)

33. Check that the Certificate Holder's information in the operator-specific training module states that the flight attendants receive instruction on company administrative practices including required documentation; scheduling; and inner company communications.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1769B5 Interfaces: 4.2.3(OP); 4.2.9(OP)

34. Check that the Certificate Holder's information in the operator-specific training module states that the flight attendants receive instruction in basic aircraft and aviation familiarization.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1770A Interfaces: 4.2.3(OP): 4.2.9(OP)

35. Check that the Certificate Holder's information in the operator-specific training module states that the flight attendants receive instruction in flight attendant requirements and standards.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1770A *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

36. Check that the Certificate Holder's information in the operator-specific training module states that the flight attendants receive instruction in crewmember flight duties and responsibilities for each phase of flight.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1770A Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

37. Check that the Certificate Holder's information in the flight attendantspecific training module states that the flight attendants receive instruction on general aircraft and aviation orientation which should be limited to flight attendant and cabin safety needs in relation to the operator's specific operation.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1770B1 Interfaces: 4.2.3(OP); 4.2.9(OP)

38. Check that the Certificate Holder's information in the flight attendant-specific training module states that the flight attendants receive instruction on aircraft familiarization including basic aircraft description and terminology (interior and exterior); basic aircraft components such as flaps and landing gear; cockpit and cabin configurations; appropriate cabin systems such as communication, lighting, and oxygen; effect of weight and balance on passenger seating and recognition of unusual aircraft functioning.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1770B1 Interfaces: 4.2.3(OP); 4.2.9(OP)

39. Check that the Certificate Holder's information in the flight attendantspecific training module states that the flight attendants receive instruction on weather conditions including a basic understanding of clear air turbulence; cloud penetration; thunderstorms; and winter operations.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1770B1 Interfaces: 4.2.3(OP); 4.2.9(OP)

40. Check that the Certificate Holder's information in the flight attendantspecific training module states that the flight attendants receive

instruction on time conversion including 24-hour clock, time zones; Greenwich Mean Time; and International Date Line.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1770B1 Interfaces: 4.2.3(OP); 4.2.9(OP)

41. Check that the Certificate Holder's information in the flight attendantspecific training module states that the flight attendants receive instruction on aviation terminology including flight and ground operations; and airport designators.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1770B1 Interfaces: 4.2.3(OP); 4.2.9(OP)

42. Check that the Certificate Holder's information in the flight attendantspecific training module states that the flight attendants receive
instruction on flight attendant requirements and standards including
company required equipment, flight attendant manual responsibilities;
required documents and immunizations; required duties; training and
qualification requirements to include recurrent training, performance
checks, and competency checks; rules on consumption of alcoholic
beverages and use of narcotics by crewmembers.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1770B2 Interfaces: 4.2.3(OP); 4.2.9(OP)

43. Check that the Certificate Holder's information in the flight attendantspecific training module states that the flight attendants receive
instruction on crew communication and coordination including the
importance and content of crew briefing; flight familiarization, including
takeoffs and landings; inflight communications; post-flight debriefing;
crewmember team concept; standardization of procedures and signals
between cockpit and crew, to include: preflight responsibilities, chime
signals, signal for evacuation, signal for sterile cockpit, security
procedures, procedures for initiation of evacuation, procedures for
notification of emergency, cockpit emergency assignments, procedures
for notifying cockpit that all passengers are seated prior to movement
of aircraft for takeoff and for landing, positioning of cockpit door prior to
takeoff, procedures for flight attendant entry to cockpit, and
announcements for flight attendants to be seated prior to takeoff.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1770B3 Interfaces: 4.2.3(OP); 4.2.9(OP)

44. Check that the Certificate Holder's information in the flight attendantspecific training module states that the flight attendants receive
instruction on routine flight duties including authority of crew duty
positions crewmember duties and responsibilities specific to each crew
position for each phase of flight such as emergency equipment
preflight and passenger boarding responsibilities; review of FARs and
company policies relevant to cabin safety; awareness of interior and
exterior safety hazards; and content of passenger briefings for all
phases of flight.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1770B3 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

45. Check that the Certificate Holder's information in the flight attendantspecific training module states that the flight attendants receive instruction on special flight situations including procedures for delayed flights; spoiled food; passenger complaints; and damaged personal effects.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1770B3

Interfaces: 4.2.3(OP); 4.2.9(OP)

46. Check that the Certificate Holder's information states that an instructor or supervisor must certify that a student that has completed a curriculum segment.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1771 Interfaces: 4.2.3(OP); 4.2.9(OP)

47. Check that the Certificate Holder's information states that basic indoctrination training program hours should exceed the 40-hour minimum requirement for a complex type of operation and aircraft.

Sources: FAA Order 8900.1 Vol 3, Sec 3, Para 3-1772A *Interfaces:* 4.2.3(OP); 4.2.9(OP)

48. Check that the Certificate Holder's information specifies that the required emergency training may be divided into "general" emergency training and "aircraft-specific" emergency training.

Sources: FAA Order 8900.1 Vol 3, Sec 4, Para 3-1791A Interfaces: 4.2.3(OP): 4.2.9(OP)

49. Check that the Certificate Holder's information states that general emergency training is required in the initial new-hire category of training.

Sources: FAA Order 8900.1 Vol 3, Sec 4, Para 3-1791C1 Interfaces: 4.2.3(OP); 4.2.9(OP)

50. Check that the Certificate Holder's information states that general emergency training is required in the recurrent category of training. Sources: FAA Order 8900.1 Vol 3, Sec 4, Para 3-1791C1

Interfaces: 4.2.3(OP); 4.2.9(OP)

51. Check that the Certificate Holder's information states that general emergency training is required in the requalification category of training.

Sources: FAA Order 8900.1 Vol 3, Sec 4, Para 3-1791C1 Interfaces: 4.2.3(OP); 4.2.9(OP)

52. Check that the Certificate Holder's information states that when initial new-hire training does not cover all makes and models of aircraft in the operator's fleet, the flight attendant general emergency training curriculum segment must be duplicated for each specific aircraft type.

Sources: FAA Order 8900.1 Vol 3, Sec 4, Para 3-1791C2

Interfaces: 4.2.3(OP); 4.2.9(OP)
53. Check that the Certificate Holder's information regarding the flight attendant general emergency training curriculum segment states that the training provides realistic environments for wet ditching training and

drills using the flotation devices required to be on board the aircraft. Sources: FAA Order 8900.1 Vol 3, Sec 4, Para 3-1791D2 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

54. Check that the Certificate Holder's information regarding the flight attendant general emergency training fully integrates situational awareness into wet ditching, emergency equipment and drill training modules.

Sources: FAA Order 8900.1 Vol 3, Sec 4, Para 3-1791D3 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

55. Check that the Certificate Holder's information regarding the flight attendant general emergency training emphasizes inadvertent water impact accidents (ditching), such as those occurring with little of no warning.

Sources: FAA Order 8900.1 Vol 3, Sec 4, Para 3-1791D3 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

56. Check that the Certificate Holder's information regarding flight attendant general emergency training curriculum segment stating that joint pilot and flight attendant CRM and evacuation training, as applicable.

> Sources: FAA Order 8900.1 Vol 3, Sec 4, Para 3-1792B1 Interfaces: 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.9(OP)

57. Check that the Certificate Holder's information regarding flight attendant general emergency training stating that flight crew and flight attendant training departments coordinate to ensure standardization of emergency evacuation procedures.

> Sources: FAA Order 8900.1 Vol 3, Sec 4, Para 3-1791B2 Interfaces: 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.9(OP)

58. Check that the Certificate Holder's information regarding flight attendant emergency training states that joint flight crew and flight attendant emergency evacuation and ditching drills will be performed together, when possible.

> Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1792 B2 Interfaces: 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.9(OP)

59. Check that the Certificate Holder's information regarding flight attendant emergency training addresses the roles of other crewmembers during emergency evacuation and ditching drills. Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1792 B2

Interfaces: 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.9(OP)

60. Check that the Certificate Holder's information regarding general emergency training curriculum has the distinct subject areas that include emergency equipment, emergency situation, and emergency drill training.

> Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1793 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

61. Check that the Certificate Holder's information regarding emergency equipment curriculum segment training module consists of individual instruction, demonstration and practice in the functions and operation of emergency equipment.

> Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1793 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

62. Check that the Certificate Holder's information regarding emergency situation curriculum segment training module consists of instruction in the factors involved and the procedures to be followed when an emergency situation occurs.

> Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1793 Interfaces: 4.2.3(OP); 4.2.9(OP)

63. Check that the Certificate Holder's information regarding emergency drill curriculum segment training module provides an opportunity for flight attendants to perform emergency procedures with hands-on practice in the actual operation of emergency equipment.

> Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1793 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

64. Check that the Certificate Holder's information regarding emergency equipment training module includes instruction in additional emergency

equipment located on the operator's aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797

Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

65. Check that the Certificate Holder's information regarding emergency situation training module includes instruction on any additional unusual situations, which could result in an emergency.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798

Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

66. Check that the Certificate Holder's information regarding emergency drill training includes any additional emergency drills as deemed necessary by the Certificate Holder.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801C2

Interfaces: 4.2.3(OP); 4.2.9(OP)

67. Check that the Certificate Holder's information regarding simulated emergency situations includes the use of training aids, if applicable.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1792B

Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

68. Check that the Certificate Holder's information regarding emergency drill situation training includes the performance of after-impact commands and actions while opening an emergency exit and directing the evacuation of passengers.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1793D

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

69. Check that the Certificate Holder's information regarding emergency drill situation training includes slide evacuation commands that are consistent with the intent to have passengers get out of the aircraft as quickly and safely as possible.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1794C

Interfaces: 4.2.3(OP); 4.2.9(OP)

70. Check that the Certificate Holder's information regarding each training module outline provides at least a descriptive title of the training module and a list of the related elements or events that are to be presented during instruction on the module.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1796

Interfaces: 4.2.3(OP); 4.2.9(OP)

71. Check that the Certificate Holder's information regarding general emergency training modules required for general emergency training are included in the general emergency training curriculum segment outline and are counted toward the hour requirement for this curriculum segment.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1796B1

Interfaces: 4.2.3(OP); 4.2.9(OP)

72. Check that the Certificate Holder's information regarding the emergency equipment training module provides for the demonstration of emergency equipment that duplicates the specifications of the emergency equipment on the actual aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797

Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

73. Check that the Certificate Holder's information regarding emergency equipment training module addresses any pertinent information, which qualifies and is related to the function of a piece of emergency

equipment.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

74. Check that the Certificate Holder's information regarding criteria for emergency equipment training modules ensures that the flight attendants have knowledge of and the ability to use proper preflight techniques.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797A Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

- 75. Check that the Certificate Holder's information regarding criteria for emergency equipment training modules ensures that the flight attendants have knowledge of and ability to use the procedures to which are to be used if equipment fails to meet preflight requirements. Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797A
- 76. Check that the Certificate Holder's information regarding criteria for emergency equipment training modules ensures that the flight attendants have the knowledge of and the ability to use methods for removing equipment from securing devices.

Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797A Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

77. Check that the Certificate Holder's information regarding criteria for emergency equipment training modules ensures that the flight attendants have the knowledge of and ability to use methods for properly securing equipment.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797A Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

78. Check that the Certificate Holder's information regarding criteria for emergency equipment training modules ensures that the flight attendants have the knowledge of and ability to operate equipment including awareness of operational limitations.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797A Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

79. Check that the Certificate Holder's information regarding criteria for emergency equipment training modules ensures that the flight attendants have the knowledge of and ability to fulfill the function of equipment including operation under adverse conditions.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797A Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

- 80. Check that the Certificate Holder's instruction include procedures in their training program for flight attendants on unpressurized aircraft, to check the position of the door handles periodically during the flight.

 Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797A

 Interfaces: 4.2.3(OP); 4.2.9(OP)
- 81. Check that the Certificate Holder's information regarding general emergency equipment training module contains instruction on preflight of ditching equipment, including inspection tag, dates; pressures; accessibility, and integrity of casings, if applicable.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B1 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

82. Check that the Certificate Holder's information regarding the general

emergency equipment training module contains instruction on life preservers, including removal function, donning, inflation, activation and deactivation of locator light, donning an adult vest on a small child or infant, special use for children, nonswimmers, handicapped, elderly, and swimming techniques, as applicable.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B1 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

83. Check that the Certificate Holder's information regarding general emergency equipment training module contains instruction on flotation seat cushion including removal, function, donning, and swimming techniques, if applicable.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B1 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

84. Check that the Certificate Holder's information regarding general emergency equipment training module contains instruction on liferafts, including removal, handling, positioning, lanyard attachment, launching under adverse conditions; and inflation, detachment from aircraft, and boarding techniques, if applicable.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B1 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

85. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on sliderafts, including deployment, inflation, detachment from aircraft, moving from door to door, and boarding techniques, if applicable.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B1 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

86. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on slides, including deployment, inflation, detachment from aircraft for use as a flotation device, and boarding techniques, if applicable.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B1 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

87. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on the function and use of the raft survival equipment including canopy and survival kit, if applicable.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B1 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

88. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on the removal, function, use and operation of the megaphone, flashlights, emergency lights, emergency locator transmitters, and first aid kits used during a ditching.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B1 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

89. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on preflight inspection of the inspection tags, seals, dates, operable/pressures, security, and accessibility on ground evacuation equipment.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B2 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

90. Check that the Certificate Holder's information regarding the general

emergency equipment training module contains instruction on window exit escape ropes, including removal, function and use during ditching or ground evacuation.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B2 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

91. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on slides or sliderafts including deployment, inflation, sliding techniques and use under adverse conditions during ground evacuation.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B2 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

92. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on removal, function, use, and operation of megaphones, flashlights, emergency lights, emergency locator and transmitters used during ground evacuation.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B2 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

93. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on first aid equipment including inspection during preflight of inspection tags, dates, integrity of casing, and accessibility.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B3 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

94. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on the emergency medical kit, including removal, contents use, and reporting requirements.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B3 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

95. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on first aid kit including removal, contents, and use.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B3 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

96. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on the preflight of the portable oxygen systems (Oxygen Bottles, Chemical Oxygen Generators, PBE), including inspection tags, dates, seals, pressures, integrity of tubing and masks, casings, or smokehoods, security, and accessibility, as applicable.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B4 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

97. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on portable oxygen devices/masks, (Oxygen Bottles and Chemical Oxygen Generators), including removal, handling, function, operation, donning, activation, and cautions.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B4 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

98. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on portable

oxygen devices/masks, (Oxygen Bottles and Chemical Oxygen Generators), including procedures for administering oxygen to self, to passengers, and to persons with special oxygen needs, and methods of securing an oxygen device while administering oxygen.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B4

Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

99. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on PBE removal, function, limitations, operation, donning, activation, and cautions.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B4 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

100. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on PBE use with fire extinguisher in a firefighting situation, including methods of maneuvering in limited space with reduced visibility and utilization of communications system.

> Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B4 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

101. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on passenger-supplied oxygen including function, operation and requirements for carriage, if applicable.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B4 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

102. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on firefighting equipment including inspection tags, dates, seals, proper charge levels, properly serviced; security of mounting, and accessibility during preflight.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B5 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

103. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on individual extinguishers including removal, function, cautions, operation, and operating techniques.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B5 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

104. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on classes of fires, including appropriate extinguisher and specific firefighting techniques.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B5 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

105. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on PBE and smoke goggles including donning and use, as applicable.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B5

Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

106. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on lavatory equipment including integrity of trash container, spring-loaded doors,

smoke alarms, fire extinguishers, and placards.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B5 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

107. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on emergency exits with slides or sliderafts including doors seals integrity and condition of girt bar and brackets, slide or slideraft connections and pressure indicators, slide or slideraft engaging/disengaging mechanism, markings and placards, door opening controls, signs, lights, and assist handles during preflight.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B6 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

108. Check that the Certificate Holder's information regarding the general emergency equipment training module that contains instruction on emergency exits with slides or sliderafts including function, operation under adverse conditions, impact of wind, weather, and fire on slides. Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B6

Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

109. Check that the Certificate Holder's information regarding the general emergency equipment training module that contains instruction on the preflight of the window exits including window seals, window opening controls, markings, placards, signs, lights, and tactile indicators for non-visual conditions.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B6 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

110. Check that the Certificate Holder's information regarding the general emergency equipment training module that contains instruction on the window exit function; operation and positioning, including under adverse conditions.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B6 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

111. Check that the Certificate Holder's information regarding the general emergency equipment training module that contains instruction on the preflight of emergency exits without slides including door seals, door opening controls, markings, placards, signs, lights, and assist handles. Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B7

Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

112. Check that the Certificate Holder's information regarding the general emergency equipment training module that contains instruction on the emergency exits without slides including function and operation under adverse conditions.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B7 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

113. Check that the Certificate Holder's information regarding the general emergency equipment training module that contains instruction on the preflight of additional emergency equipment integrity and equipment accessibility.

> Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B8 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

114. Check that the Certificate Holder's information regarding the general emergency equipment training module that contains instruction on the function and use of the additional emergency equipment including the

cockpit key, demo equipment, CPR equipment, seatbelt extensions, and lavatory smoke detectors.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1797B8 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

115. Check that the Certificate Holder's information regarding the emergency situation curriculum segment training module consists of individual instruction, demonstration and practice in the handling of emergency situations common to all aircraft that the student is qualifying for in the operator's fleet.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798 Interfaces: 4.2.3(OP); 4.2.9(OP)

116. Check that the Certificate Holder's information regarding the criteria for the general emergency situation training module which ensures flight attendant knowledge of crew coordination, emergency procedures, and emergency equipment.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798A Interfaces: 4.2.3(OP); 4.2.9(OP)

117. Check that the Certificate Holder's information regarding the criteria for the general emergency situation training module, which ensures flight attendant knowledge of each crewmembers emergency procedures, signals, and safety-related duties.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798A Interfaces: 4.2.3(OP); 4.2.9(OP)

118. Check that the Certificate Holder's information regarding the criteria for the general emergency situation training module, which ensures flight attendant ability to recognize an emergency situation and select appropriate procedures.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798A Interfaces: 4.2.3(OP); 4.2.9(OP)

119. Check that the Certificate Holder's information regarding the criteria for the general emergency situation training module which ensures flight attendant ability to assume decisive leadership in the event flight crewmembers are incapacitated or unable to participate.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798A Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

120. Check that the Certificate Holder's information regarding the criteria for the general emergency situation training module, which ensures flight attendant knowledge of requirements for reporting accidents.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798A Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

121. Check that the Certificate Holder's information regarding the criteria for the general emergency situation training module contains types of emergencies, need for standardization of procedures between crewmembers, crew coordination and communication, including team responsibilities, assertive command and control response initiation, passenger behavior, and management.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B1 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

122. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in general decompression including causes and recognition of cabin pressure loss, physiological effects of reduced atmospheric pressure, time of

useful consciousness, possible causes, cabin effects, and crew coordination procedures.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B2 Interfaces: 4.2.3(OP); 4.2.9(OP)

123. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in the immediate action procedures during rapid decompression including grasping nearest oxygen mask, sitting down or holding on to something solid, and waiting for notification from the flight deck before moving around.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B2 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

124. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in secondary action procedures, including obtaining and putting on portable oxygen, checking other F/As, assisting passengers, treating injuries, damage assessment and control.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B2 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

125. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in insidious decompression that includes possible causes, cabin effects, physiological effects, crew coordination, and immediate action procedures.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B2 Interfaces: 4.2.3(OP); 4.2.9(OP)

126. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in cracked window/pressure seal leaks that includes cabin effects, crew coordination, and immediate action procedures.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B2 Interfaces: 4.2.3(OP); 4.2.9(OP)

127. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in principles of combustion and classes of fires.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B3 Interfaces: 4.2.3(OP); 4.2.9(OP)

128. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in the characteristics of an aircraft fire, that includes flash-over and time element, toxic fumes and chemical irritants, review of function and use of firefighting equipment, firefighting techniques, special factors, including cabin material flammability and toxicity, confined space, cabin ventilation.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B3 Interfaces: 4.2.3(OP); 4.2.9(OP)

129. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in fire prevention that includes F/A readiness, cabin checks, including stowage of articles which could contribute to fire, lavatory checks, including condition of trash container, spring-loaded door, smoke detectors, and fire extinguishers, galley checks, including ovens and electrical equipment, enforcement of smoking regulations, and

procedures for use of circuit breakers.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B3 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

130. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in basic firefighting procedures including flight crewmember notification procedures, source identification, firefighting and crew coordination procedures, proper use of PBE, effective use of aircraft communication systems, methods of gaining access to a fire source, smoke control and removal procedures.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B3 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

131. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in extinguishing cabin fires including crew coordination, team response, procedures for extinguishing cabin fires to include lavatories, galleys/lower-lobe galleys, ovens, volatile fuel vapors, light ballasts, cabin furnishings, stowage bins / hat racks, trash containers, and clothing.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B3 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

132. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in external fires on ground including crew coordination, role of F/As for exterior aircraft, APU, jetway, and ramp fires.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B3 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

133. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in electrical equipment and circuit breakers, including procedures for circuit breaker use with galleys, service centers, lifts, lavatories, and movie screens.

Sources:* FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B3

Interfaces:* 4.2.3(OP); 4.2.9(OP)

134. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in the basic practices of ditching including description of ditching and unanticipated water landings (prior to impact/after impact), crew notification, time before touchdown, type of landing, signal to assume protective brace position, crew coordination, cabin and passenger preparation, passenger briefings, helper briefing, passenger protective brace positions, and F/A protective brace positions (forward-facing jumpseathead forward, aft-facing jumpseat-head back).

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B4 Interfaces: 4.2.3(OP); 4.2.9(OP)

135. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in the basic practices of ditching including impact on water, assessing conditions, commands, opening primary/secondary exits, use of flotation devices, evacuation at overwing exits, use of escape ropes, redirection techniques, evacuating persons needing assistance, and passenger control.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B4

Interfaces: 4.2.3(OP); 4.2.9(OP)

136. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in unanticipated ditching prior to impact including F/A readiness, protective brace positions, and commanding passengers to assume protective brace positions.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B4 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

137. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in an unanticipated ditching after impact including assessing conditions, crew coordination procedures, releasing F/A seatbelts, ensuring activation of emergency lights, commanding passengers to release seatbelts, assessing exits, redirection techniques, opening exits, deploying sliderafts or launching rafts, commanding helpers to assist, commanding passengers to evacuate at exit, inflate life vests, and board sliderafts or rafts, assisting incapacitated passengers, and crewmembers, and removing appropriate emergency equipment from aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B4 Interfaces: 4.2.3(OP); 4.2.9(OP)

138. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in anticipated ditching prior to impact including crew notification, crew coordination, passenger briefing, passenger preparation, donning life vests, cabin preparation, helper briefings, assuming protective brace positions, and F/A review of ditching duties.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B4 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

139. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in anticipated ditching after impact including assessing conditions, crew coordination procedures, releasing F/A seatbelts, ensuring activation of emergency lights, commanding passengers to release seatbelts; assessing exits, redirection techniques, opening exits, including deploying sliderafts or launching rafts, commanding helpers to assist, commanding passengers to evacuate at exit, inflate life vests, board sliderafts or rafts, assisting incapacitated passengers incapacitated crewmembers and removing appropriate emergency equipment from aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B4 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

140. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in evacuation techniques during ditching including aircraft flotation characteristics, adverse conditions; assisting handicapped, directing passenger flow, and boarding rafts.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B4 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

141. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in survival at sea after a ditching including raft management, basic survival procedures in a raft environment and signaling.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B4

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

142. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in basic practices of ground evacuation including description of unanticipated and anticipated evacuations (prior to impact), crew notification, time before touchdown, type of landing, signal to assume protective brace position, crew coordination, cabin preparation, passenger preparation, passenger briefings, helper briefings, passenger protective brace positions, and F/A protective brace positions (forward-facing jumpseathead forward, aft-facing jumpseat-head back).

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B5 Interfaces: 4.2.3(OP); 4.2.9(OP)

143. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on basic practices of ground evacuation including description of unanticipated and anticipated evacuations impact, post-crash fire, assessing conditions, initiation of evacuation, commands, opening primary/secondary exits, evacuation at overwing exits, use of escape ropes, redirection techniques, evacuating persons who may need assistance, and passenger control.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B5 Interfaces: 4.2.3(OP); 4.2.9(OP)

144. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on unanticipated ground evacuation prior to impact including flight attendant readiness, assuming protective positions, and commanding passengers to assume protective positions.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B5 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

145. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on anticipated ground evacuation prior to impact including crew notification, crew coordination, passenger briefing, passenger preparation, cabin preparation, helper briefings, assuming protective positions, and F/A review of evacuation duties.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B5 Interfaces: 4.2.3(OP); 4.2.9(OP)

146. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on unanticipated and anticipated ground evacuation after impact including assessing conditions, crew coordination procedures, releasing F/A seatbelts, ensuring activation of emergency lights, initiation of evacuation, evacuation decision, signal to evacuate or not to evacuate, commanding passengers to release seatbelts and evacuate, assessing exits, redirection techniques, opening exits, deploying slides, commanding helpers to assist, commanding passengers to evacuate at exit, run away from aircraft, assisting incapacitated passengers, incapacitated crewmembers and removing appropriate emergency equipment from aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B5 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

147. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on evacuation techniques during ground evacuation including aircraft landing attitudes, adverse conditions; assisting handicapped; directing

passenger flow; and slide egress.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B5

Interfaces: 4.2.3(OP); 4.2.9(OP)

148. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on the flight attendant's role in post crash rescue.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B5

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

149. Check that the Certificate Holder's information regarding the general emergency situation training modules contains on survival in uninhabited area after ground evacuation including group management and basic survival procedures on land.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B5 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

150. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on unwarranted ground evacuation including passenger-initiated, crew initiated, flight attendant readiness, and assessing the situation.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B6

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

151. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on unwarranted ground evacuation including crew coordination and method of communicating that an unwarranted evacuation is in progress.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B6 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

152. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on unwarranted ground evacuation including stopping the unwarranted ground evacuation commands and actions.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B6 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

153. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on general principles of care for illness or injury including the effects of aircraft environment, crew medical responsibilities, crew coordination, flight crew notification, requesting and verification of medically qualified personnel, rules for administering medication, documentation, written reports, ground-to-air assistance, and removal of ill or injured passengers.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B7 Interfaces: 4.2.3(OP); 4.2.9(OP)

154. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction of inflight medical emergencies/incidents including illness or injury symptom recognition, examination, attempt to obtain medical history, assessment of passenger, appropriate medical treatments, handling of passenger within aircraft limitations, crewmember incapacitation, apparent death inflight, review of contents and use of first aid equipment.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B7

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

155. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on abnormal situations regarding passenger abuse of flight attendant including crew coordination and recommended procedures.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B8 Interfaces: 4.2.3(OP); 4.2.9(OP)

156. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on abnormal situations including passengers who appear to be under the influence of intoxicating substances, crew communication, and recommended procedures.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B8 Interfaces: 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

157. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on abnormal situations including passengers who may jeopardize aircraft or passenger safety, crew coordination, and recommended procedures.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B8 Interfaces: 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

158. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on hijacking situations including specific company hijacking procedures, reinforcement of security training procedures and methods of communicating with other crewmembers when hijacking is threatened or in progress.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B9 Interfaces: 4.2.3(OP); 4.2.9(OP)

159. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on bomb threat situations including specific company security procedures, crew coordination procedures, specific bomb search procedures, bomb handling and stabilization procedures for each aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B9 Interfaces: 4.2.3(OP); 4.2.9(OP)

160. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on turbulence including basic actions (dependent on severity of turbulence) flight crewmember notification procedures, communication procedures for securing passengers, crewmembers, cabin, galleys, and serving carts.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B10 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

161. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on severe turbulence (anticipated or unanticipated) including crew coordination procedures and appropriate actions.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B10 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

162. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on mild turbulence (anticipated or unanticipated) including on crew

coordination procedures and appropriate actions.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B10 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

163. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in other unusual situations including but not limited to flight attendant readiness during incident of blown tires, passenger briefings during incidents of condensation, actions during incidents of condensation, incidents of engine shutdown, action during incidents of engine shutdown, passenger briefing during incidents of engine/APU torching., passenger briefing during incidents of fuel dumping, action during incidents of fuel dumping, readiness during incidents of rejected landing/missed approach/rejected takeoff, and immediate actions during incidents of malfunction of lift safety interlock system.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B11 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

164. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on previous aircraft accidents/incidents including types and major causes of accidents, NTSB recommendations, survivability factors, crewmember and passenger preparation for impact, ability of aircraft to withstand impact, ability of crewmembers to perform assigned duties after impact, and emphasis on crew coordination and communication as critical elements in emergency situations.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B12 Interfaces: 4.2.3(OP); 4.2.9(OP)

165. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on previous aircraft accidents/incidents including coping with aftermath survival.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B12

Interfaces: 4.2.3(OP); 4.2.9(OP)

166. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on procedures to encourage communication from the flight crew to the flight attendants regarding the possibility of an evacuation.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B13b Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

167. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on procedures to ensure that passengers are provided with precautionary briefing when flight crews anticipate eventual evacuation.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B13b Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

168. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on procedures that are designed to accommodate abbreviated timeframes for cabin preparation for a planned evacuation and ditching.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B13b Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

169. Check that the Certificate Holder's information regarding the general emergency situation training modules contains the opportunity for flig

emergency situation training modules contains the opportunity for flight attendants to practice reduced timeframes during emergency training.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1798B13b Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

170. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on procedures for handling of carry on baggage during an evacuation including practice during evacuation drills.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1799B1 Interfaces: 3.1.5(OP); 4.2.3(OP); 4.2.9(OP)

171. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on procedures that give the flight attendants clear direction for handling of carry on baggage during evacuation.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1799B3 Interfaces: 3.1.5(OP); 4.2.3(OP); 4.2.9(OP)

172. Check that the Certificate Holder's information regarding the general emergency drill training module in which the objective is to train each flight attendant to proficiency by reinforcing the concepts developed in the instruction phase of emergency training.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1800A Interfaces: 4.2.3(OP); 4.2.9(OP)

173. Check that the Certificate Holder's information regarding the equipment used during general emergency drill training that states the equipment must have the identical dimensions, weight, forces, and specifications.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1800A

Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

174. Check that the Certificate Holder's information regarding the training criteria which states that emergency drill training confirms flight attendants obtain proficiency in and have the ability to correctly preflight and prepare emergency/safety equipment for each type of aircraft (when part of assigned duties).

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1800B Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

- 175. Check that the Certificate Holder's information regarding the training criteria which states that emergency drill training confirms flight attendants obtain proficiency in and have the ability to identify the type of emergency and correctly use the appropriate emergency equipment. Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1800B

 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)
- 176. Check that the Certificate Holder's information regarding the training criteria which states that emergency drill training confirms flight attendants obtain proficiency in and have the ability to identify the type of emergency and correctly use the appropriate emergency equipment. Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1800B

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1800B Interfaces: 4.2.3(OP); 4.2.9(OP)

177. Check that the Certificate Holder's information regarding the training criteria which states that emergency drill training confirms flight attendants obtain proficiency in and have the ability to implement the appropriate emergency procedures, coordinate actions and signals with other crewmembers.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1800B

Interfaces: 4.2.3(OP); 4.2.9(OP)

178. Check that the Certificate Holder's information regarding the training criteria which states that emergency drill training confirms flight attendants obtain proficiency in and have the ability to operate emergency/safety equipment for each type of aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1800B Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

179. Check that the Certificate Holder's information regarding the training criteria which states that emergency drill training confirms flight attendants obtain proficiency in and have the ability to communicate effectively with flight crewmembers and passengers in an emergency situation.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1800B Interfaces: 4.2.3(OP): 4.2.9(OP)

180. Check that Certificate Holder's information regarding the PBE fire fighting drill which states the flight attendant, while wearing the PBE and fighting the actual fire, has the ability to locate source of fire or smoke.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801A1 Interfaces: 4.2.3(OP); 4.2.9(OP)

181. Check that Certificate Holder's information regarding the PBE fire fighting drill which states the flight attendant, while wearing the PBE and fighting the actual fire, has the ability to implement procedures for effective crew coordination and communication including notification of flight crewmembers about fire situation.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801A1 Interfaces: 4.2.3(OP); 4.2.9(OP)

182. Check that Certificate Holder's information regarding the PBE fire fighting drill which states the flight attendant, while donning and activating the PBE, has the ability to maneuver, in limited space, with reduced visibility, and to effectively use the aircraft's communication system.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801A1 *Interfaces:* 4.2.3(OP); 4.2.9(OP)

183. Check that Certificate Holder's information regarding the PBE fire fighting drill which states the flight attendant, while wearing the PBE, has the ability to identify class of fire, to select the appropriate extinguisher; and properly remove extinguisher from securing device. Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801A1

Interfaces: 4.2.3(OP); 4.2.9(OP)

184. Check that Certificate Holder's information regarding the PBE fire fighting drill which states the flight attendant, while wearing the PBE, has the ability to prepare extinguisher for use, to operate and discharge extinguisher properly; to utilize correct firefighting techniques for type of fire.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801A1 Interfaces: 4.2.3(OP); 4.2.9(OP)

185. Check that Certificate Holder's information regarding the PBE fire fighting drill which states the flight attendant, while wearing the PBE, has the ability to completely extinguish the fire.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801A1

Interfaces: 4.2.3(OP); 4.2.9(OP)

186. Check that Certificate Holder's information states that during the

emergency evacuation drill the flight attendant, prior to impact, has the ability to recognize and evaluate the emergency, assume appropriate protective position, and command passengers to assume protective position.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801A2 Interfaces: 4.2.3(OP); 4.2.9(OP)

187. Check that Certificate Holder's information states that during the emergency evacuation drill the flight attendant, after impact, has the ability to implement crew coordination procedures to release seatbelt; ensure activation of emergency lights, assess aircraft conditions, initiate evacuation (dependent on signal or decision), command passengers to release seatbelts and evacuate, assess exit and redirect, if necessary; to open exit, including deploying slides and commanding helpers to assist; to command passengers to evacuate at exit and run away from aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801A2 Interfaces: 4.2.3(OP); 4.2.9(OP)

188. Check that Certificate Holder's information states that during the emergency evacuation drill the flight attendant, has the ability to correctly jump on to slide, maintain correct body position while sliding, land on feet and run away from aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801A2 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

189. Check that Certificate Holder's information states that during the emergency evacuation drill the flight attendant, has the ability to be aware of methods for assisting special need passengers, such as handicapped, elderly, and persons in a state of panic.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801A2

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

190. Check that the Certificate Holder's information regarding the emergency exit drill states the each student must demonstrate the ability to open exit in normal mode properly by disarming door either manually or automatically, verify girt bar disengagement, assume correct body position, use door controls correctly, secure exit in open and locked position and secure safety strap.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B1 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

191. Check that the Certificate Holder's information regarding the emergency exit drill states the each student must demonstrate the ability to close exit properly in normal mode by removing safety strap, release locking mechanism, assume correct body position, use door controls correctly and secure exit in closed and locked position.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B1 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

192. Check that the Certificate Holder's information regarding the emergency exit drill states the each student must demonstrate the ability to properly place the door exit in emergency mode by checking the threshold is free of debris while arming the door either manually or automatically and verifying girt bar engagement.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B1

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

193. Check that the Certificate Holder's information regarding the emergency exit drill states the each student must demonstrate the

ability to properly open each type of door exit in emergency mode with emphasis in correct body protective position, correct use of door controls, ensuring door is in the open and locked position, and use of manual slide inflation system to accomplish or ensure slide or slide/raft inflation.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B1 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

194. Check that the Certificate Holder's information regarding the emergency exit drill states the each student must demonstrate the ability to properly open each type of window exit by assuming correct body protective position, correct use of controls, safe placement of window, removal of escape ropes and position for use.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B1 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.8(OP)

195. Check that the Certificate Holder's information regarding the hand fire extinguisher drill states that each student must operate and discharge each type of installed hand fire extinguisher.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B2 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

196. Check that the Certificate Holder's information regarding the hand fire extinguisher drill states that each student must correctly preflight each type of hand fire extinguisher, if part of the flight attendant assigned duties.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B2 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

197. Check that the Certificate Holder's information regarding the hand fire extinguisher drill states that each student must correctly operate each type of hand fire extinguisher, implement appropriate firefighting procedures, locate source of fire or smoke, identify class of fire, select appropriate extinguisher, remove from securing device, prepare extinguisher for use, actually operate and discharge extinguisher, and utilize correct firefighting techniques for type of fire.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B2 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

198. Check that the Certificate Holder's information regarding the hand fire extinguisher drill states that each student must demonstrate the ability to implement procedures for effective crew coordination and communication, including notification of flight crewmembers about the type of fire situation.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B2 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

199. Check that the Certificate Holder's information regarding the emergency oxygen system drill states that each student must operate each type of emergency oxygen system during an emergency oxygen system drill, including PBE.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B3 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

200. Check that the Certificate Holder's information regarding the emergency oxygen system drill states that each student must demonstrate the ability to correctly preflight (if part of the flight attendant assigned duties), operate portable oxygen bottles, masks, tubing, ability to preflight and verbally demonstrate operation of chemical oxygen generators, procedures for administering oxygen.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B3 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

201. Check that the Certificate Holder's information regarding the emergency oxygen system drill states that each student must have the ability to properly remove portable oxygen bottle from securing device, prepare for use, operate oxygen device properly, including donning and activation, administer oxygen to self, passengers, those persons with special oxygen needs, and utilize proper procedures for effective crew coordination and communication.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B3 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

202. Check that the Certificate Holder's information regarding the emergency oxygen system drill states that each student must have the ability to correctly preflight PBE (if required), properly put on equipment, actually activate equipment, maneuver in limited space with reduced visibility, and utilize the aircraft's communication system for effective crew coordination.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B3 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

203. Check that the Certificate Holder's information regarding the emergency oxygen system drill states that each student must have ability to manually open each type of aircraft oxygen system's compartments, deploy oxygen masks, identify compartments with extra oxygen masks, implement immediate action decompression procedures and reset.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B3 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

204. Check that the Certificate Holder's information regarding the flotation device drill states that each student must put on, use and inflate (as applicable) each type of individual flotation device.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B4 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

205. Check that the Certificate Holder's information regarding the flotation device drill states that each student must correctly preflight (if part of the flight attendant assigned duties) each type of flotation device.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B4 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

206. Check that the Certificate Holder's information regarding the flotation device drill states that each student must have the ability to locate the life vest, remove from packaging, properly put on, inflate (automatically and manually), activate and deactivate locator light, put on a small child or infant, instruct children, nonswimmers, handicapped, and elderly on how to use and when to inflate, and demonstrate swimming techniques with a life vest.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B4 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

207. Check that the Certificate Holder's information regarding the flotation device drill states that each student must have the ability to remove the flotation seat cushion from seat, properly use, and demonstrate swimming techniques using a seat cushion.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B4 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

208. Check that the Certificate Holder's information regarding the ditching drill (if applicable) states that each student must perform the "prior to impact" and "after impact" procedures for a ditching as appropriate to the specific operator's type of operation.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B5 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

209. Check that the Certificate Holder's information regarding the ditching drill (if applicable) states that each student must have the ability to implement crew coordination procedures, including briefing with captain to obtain pertinent ditching information and briefing F/As, coordinate time frame for cabin and passenger preparation.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B5 Interfaces: 4.2.3(OP); 4.2.9(OP)

210. Check that the Certificate Holder's information regarding the ditching drill (if applicable) states that each student must have the ability to adequately brief passengers on the removal of restrictive personal articles, removal, donning, inflation of life vests, positioning of seats and tray tables, stowage of carry-on baggage; securing and release of seatbelts, appropriate brace positions, location of exits, location and boarding of rafts, and helper briefings.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B5 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

211. Check that the Certificate Holder's information regarding the ditching drill (if applicable) states that each student must have the ability to ensure that all passenger briefing procedures are implemented properly, ensure cabin is prepared, including the securing of carry-on baggage, lavatories, and galleys.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B5 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

212. Check that the Certificate Holder's information regarding the ditching drill (if applicable) states that each student must have the to assess conditions when launching of sliderafts or rafts, remove, position, attach to aircraft, inflate rafts, use escape ropes at overwing exits, command helpers to assist, use slides and seat cushions as flotation devices, and remove appropriate emergency equipment from aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B5 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

213. Check that the Certificate Holder's information regarding the ditching drill (if applicable) states that each student must have the ability to command passengers to exit aircraft, inflate life vests, board rafts properly, initiate raft management procedures, including disconnecting rafts from aircraft, applying immediate first aid, rescuing persons in water, salvaging floating rations and equipment, deploying sea anchor, tying rafts together, activating or ensuring emergency locator transmitter in operation, initiate basic survival procedures, including removing and utilizing survival kit items, repairing and maintaining raft, ensuring protection from exposure, erecting canopy, communicating location, providing continued first aid, and providing sustenance.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B5

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

214. Check that the Certificate Holder's information regarding the ditching drill (if applicable) states that each student must have the ability to use heaving line to rescue persons in water, tie sliderafts or rafts together, use life line on edge of slideraft or raft as a handhold and to secure

survival kit items.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B5 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

215. Check that the Certificate Holder's information regarding the liferaft removal and inflation ditching drill (if applicable) states that each student must observe removal of a liferaft from the aircraft or training device and inflation of a liferaft.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B6 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

216. Check that the Certificate Holder's information regarding the liferaft removal and inflation ditching drill (if applicable) states that each student must observe the removal of the raft from raft compartment including using correct method of handling raft, positioning raft at exit, removing raft lanyard, securely attaching raft lanyard to aircraft interior before raft launching, and commanding helpers to assist.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B6 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

217. Check that the Certificate Holder's information regarding the liferaft removal and inflation ditching drill (if applicable) states that each student must observe the method of ensuring that the exit is open and usable, launching raft into water, inflating raft, commanding passengers to evacuate at exit and board raft, detaching raft from aircraft, commanding helpers to assist, initiating raft management and basic survival procedures.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B6 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

218. Check that the Certificate Holder's information regarding the liferaft removal and inflation ditching drill (if applicable) states that each student must observe removing of the raft from the raft compartment to the window exit, removing raft lanyard, securely attaching raft lanyard to aircraft interior, ensuring that window exit is open and usable, removing escape rope and attaching to fitting on wing, carrying raft onto wing and launching raft off leading edge of wing into water, inflating raft, commanding passengers to evacuate at window exit, to walk onto wing holding escape rope, and to board raft, detaching raft from aircraft, and commanding helpers to assist.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B6 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

219. Check that the Certificate Holder's information regarding the slideraft transfer drill states that each student must observe transfer of each type of slideraft pack from an unusable door to a usable door.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B7

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

220. Check that the Certificate Holder's information regarding the slideraft transfer drill states that each student must observe crew coordination procedures, assessing conditions to determine usable door, redirecting passengers to usable slideraft, and completing specific steps for slideraft disconnection at unusable door.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B7 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

221. Check that the Certificate Holder's information regarding the slideraft transfer drill states that each student must observe positioning slideraft pack at usable door when installing slideraft at usable door.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B7 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

222. Check that the Certificate Holder's information regarding the slide/slideraft deployment, inflation and detachment drill states that each student must observe the deployment, inflation, and detachment of the slide or slideraft pack from the aircraft or training device.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B8

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

223. Check that the Certificate Holder's information regarding the slide/slideraft deployment, inflation and detachment drill states that each student must observe inflation of a slide/slideraft from the aircraft/training device

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B8

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

224. Check that the Certificate Holder's information regarding the slide/slideraft deployment, inflation and detachment drill of slide with quick release handle states that each student must observe engaging a slide girt bar in floor brackets, opening of door and verification of slide deployment, inflating slide either manually or automatically, and disconnecting slide from aircraft for use as a flotation device.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B8

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

225. Check that the Certificate Holder's information regarding the slide/slideraft deployment, inflation and detachment drill of slide without quick release handle states that each student must observe engaging a slide girt bar in floor brackets, opening of door and verifying slide deployment, disconnecting slide from aircraft; and inflating slide for use as a flotation device.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B8

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

226. Check that the Certificate Holder's information regarding the slide/slideraft deployment, inflation and detachment drill of slideraft states that each student must observe arming slideraft for automatic inflation, opening door, verifying inflation and disconnecting slideraft from the aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B8

Interfaces: 4.2.3(OP); 4.2.9(OP)

227. Check that the Certificate Holder's information regarding the emergency evacuation slide drill states that each student must observe the deployment and inflation of an evacuation slide, including participants egressing from the cabin via the evacuation slide.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B9

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

228. Check that the Certificate Holder's information regarding the emergency evacuation slide drill states that each student must observe the opening of an armed exit with slide or slideraft, including deployment and inflation.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B9

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

229. Check that the Certificate Holder's information regarding the emergency evacuation slide drill states that each student must observe the evacuation of an aircraft including commanding the evacuation,

having participants egress from aircraft via the evacuation slide and run away to a safe distance.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1801B9 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

230. Check that the Certificate Holder's information regarding the general emergency training curriculum segment states that the training is contained in the initial new-hire, transition, recurrent and requalification categories of training, as applicable.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1803 Interfaces: 4.2.3(OP); 4.2.9(OP)

231. Check that the Certificate Holder's information regarding the student's successful completion of the curriculum segment must be certified by an instructor or a supervisor.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1804 Interfaces: 4.2.3(OP): 4.2.9(OP)

232. Check that the Certificate Holder's information regarding hands-on emergency drill training states that the training is conducted in either a static aircraft, an approved cabin mockup training device, or an approved exit mockup training device.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1806 Interfaces: 4.2.3(OP): 4.2.9(OP)

233. Check that the Certificate Holder's information regarding the aircraft ground training curriculum segment, includes training that is appropriate to the operator's type of operation.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1827 Interfaces: 4.2.3(OP); 4.2.9(OP)

234. Check that the Certificate Holder's information regarding aircraft ground curriculum segment contains general operational subjects and aircraft-specific emergency training modules.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1827 Interfaces: 4.2.3(OP); 4.2.9(OP)

235. Check that the Certificate Holder's information regarding aircraft ground general operational subject modules consist of instruction in a specific aircraft that the crewmember is qualifying for in the operator's fleet.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

236. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subject modules that include information on specific aircraft operational requirements for flight attendant assigned duties, procedures, crewmember coordination and crewmember communication responsibilities during each phase of flight.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828B *Interfaces:* 4.2.3(OP); 4.2.9(OP)

237. Check that the Certificate Holder's information regarding aircraft ground training contains operational subject modules that includes instruction on characteristics and description of the aircraft make, model, type and series as it relates to design, principal dimensions, interior configuration, powerplant, range, speed and altitude.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C1a

Interfaces: 4.2.3(OP); 4.2.9(OP)

238. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on description and location of the flight deck configuration including flight crewmember stations, observer stations, portable emergency equipment, stowage areas and operation of the cockpit door including emergency opening.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C1b Interfaces: 4.2.3(OP); 4.2.9(OP)

239. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on description and location of the cabin configuration including flight attendant station(s), passenger seating zone, aisles, passenger seats, galley, lavatory, stowage areas, emergency exits, oxygen mask compartments, passenger service units, passenger convenience panels, passenger information signs, required placards, and passenger cargo configurations (combi aircraft).

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C1c Interfaces: 4.2.3(OP); 4.2.9(OP)

240. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the description, location, function and operation of galleys equipment including ovens, refrigeration units, stowage compartment, latching devices, carts, cart braking mechanisms, card restraining devices, electrical control panels, circuit breakers, water system, water shutoff valves, oxygen mask compartments lower lobe galleys and lower lobe escape exits and lifts.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C1d Interfaces: 4.2.3(OP); 4.2.9(OP)

241. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the description and location of lavatory equipment including washbasins, stowage compartments, latching devices, oxygen mask compartments, passenger information signs, required placards, automatic fire extinguishers, smoke detectors, water shutoff valves, water heater switches, water heater indicators, interior door locking mechanism with signs, exterior door locking and unlocking mechanisms.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C1e Interfaces: 4.2.3(OP); 4.2.9(OP)

242. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on description, location and function of stowage areas including overhead bins, overhead racks, coat closets, stowage compartments, weight restrictions, restraint or latching requirements, and required placards.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C1f Interfaces: 4.2.3(OP); 4.2.9(OP)

243. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on procedures for preflight checks of flight attendant stations including flight attendant jumpseat automatic seat retraction, jumpseat headrest, and restraint system integrity.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C2a1

Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

244. Check that the Certificate Holder's information regarding aircraft ground training general operational subjects training module contains instruction on the flight attendant stations including description of the function and operation of restraint system.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C2a2 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

245. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on flight attendant stations securing restraint system when not in use.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C2a3 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

246. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on identification of, functions of controls, switches and indicators of the flight attendant panels.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C2b1 Interfaces: 4.2.3(OP); 4.2.9(OP)

247. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on preflight and use of controls and switches on the flight attendant panels.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C2b2 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

248. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the description of passenger seats and surrounding area including seat belts, armrest, footrests, seat recline controls, tray tables, passenger service units, passenger convenience panels on armrests (as applicable), passenger information signs, placards, passenger entertainment and convenience systems.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C2c Interfaces: 4.2.3(OP); 4.2.9(OP)

249. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on description of function and use of passenger service units/convenience panels including reading lights and reading lights switches, gasper outlets, F/A call light indicator and F/A call light switch, NO SMOKING and FASTEN SEATBELT signs, and emergency oxygen outlet.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C2d Interfaces: 4.2.3(OP); 4.2.9(OP)

250. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the description of the location, purpose and chime indicator of the following passenger information signs: NO SMOKING signs, FASTEN SEATBELT signs, LAVATORY OCCUPIED signs, RETURN TO SEAT signs, and EXIT signs.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C2e Interfaces: 4.2.3(OP); 4.2.9(OP)

251. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that

includes instruction on description, location and purpose of aircraft markings such as the following: interior emergency exit markings indicating location of each passenger emergency exit, emergency exit operating handle markings indicating location of operating handle and instructions for opening exit, emergency equipment markings identifying equipment and emergency equipment compartment or container markings identifying contents.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C2f Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

252. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on description, location and purpose of aircraft placards, such as the following: placards on each forward bulkhead stating FASTEN SEAT BELT WHILE SEATED, and Placards in each lavatory stating FEDERAL LAW PROVIDES FOR A PENALTY OF UP TO \$2,000 FOR TAMPERING WITH THE SMOKE DETECTOR INSTALLED IN THIS LAVATORY.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C2g Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

253. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on description and use of bassinets and bayonet tables including the following: means of securing while in use, proper stowage when not in use, and applicable restrictions.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C2h Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

254. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the description, location, function and operation of the air conditioning and pressurization system including the operation of temperature controls, gasper air outlets, and cabin pressurization indicators.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C3a1 Interfaces: 4.2.3(OP); 4.2.9(OP)

255. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction in the location and function of decompression vents, if applicable.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4 Interfaces: 4.2.3(OP); 4.2.9(OP)

256. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction of description, location, function and operation of the aircraft communication systems including manual system controls and cabin intercommunication data systems.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4b Interfaces: 4.2.3(OP); 4.2.9(OP)

257. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction in the description, location, function, and operation of the communication call system including the call light switches, chime and light indicators when call is initiated, routine call light identification, emergency call light identification, and resetting

procedures for call indicators.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4b Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

258. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction in the description of the communication interphone system including the location of handset controls and handset indicators.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4c Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

259. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction in the description of the communication interphone system including the function and operation of routine and emergency controls and indicators.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4c Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

260. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction in the description of the communication interphone system including the inoperative interphone procedures.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4c Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

261. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the description, function and operation of the communication passenger address system including the location of handset indicators and microphone controls and indicators.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4d Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

262. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the description, function and operation of the communication passenger address system including the passenger address system inoperative procedures.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4d Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

263. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the description and location of the lighting and electrical systems including the interior and exterior lighting.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4e Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

264. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the function and operation of the cabin lighting system and electrical systems including the controls, switches and testing procedures.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4e Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

265. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that

includes instruction on the description and location of the cabin lighting system and electrical systems including the means of access, switches, indication and resetting procedures of the circuit breakers.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4e3 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

266. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the description and function of the flightcrew and observer oxygen system.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4f Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

267. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the flightcrew and observer oxygen system including the location of the oxygen regulators and quick donning oxygen masks.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4f Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

268. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the flightcrew and observer oxygen system including the operation of oxygen regulator switches and indicators.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4f

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4f Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

269. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the flightcrew and observer oxygen system including the distinction between "on demand" and "under pressure" oxygen flow.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4f Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

270. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the flightcrew and observer oxygen system including the proper use of oxygen masks.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4f Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

271. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the passenger oxygen system including the each type of oxygen mask and compartment.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4g1 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

272. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the passenger oxygen system including the location extra oxygen masks.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4g2 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

273. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the passenger oxygen system including

description and location of oxygen mask compartment door latching indicators.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4g3 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

274. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the passenger oxygen system including manual opening of each type of oxygen mask compartment.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4g4 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

275. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the passenger oxygen system including the restrictions for repacking oxygen mask compartment.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4g5 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

276. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the function of passenger oxygen system including the automatic and manual means of system activation and indicators of oxygen system activation.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4g6 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

277. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the passenger oxygen system including procedures for initiating oxygen flow to mask, properly donning oxygen mask, testing for oxygen flow, resetting oxygen system in the event oxygen system is not designed to shut off automatically, and activating aircraft system for first aid oxygen.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C4g6 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

278. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the aircraft potable water system including the location of quantity indicators.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

279. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the aircraft potable water system including the water supply preflight procedures.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

280. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the aircraft potable water system including the location and operation of individual water shut-off valves.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C

Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

281. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that

includes instruction on the description of aircraft entertainment and convenience system.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

282. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the location and operation of controls and switches including system indicators of aircraft entertainment and convenience system.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 4.2.3(OP); 4.2.9(OP)

283. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction in problem identification including probable causes and corrective action procedures of the aircraft entertainment and convenience system.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 4.2.3(OP); 4.2.9(OP)

284. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits including instruction in description, location and identification of each type of cabin and cockpit exit together with type, number, function, dimensions, basic components and controls.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 4.2.3(OP); 4.2.9(OP)

285. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits with slides/sliderafts, including instruction in the preflight identification and function of door opening controls and indicators.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

286. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits with slides/sliderafts, including instruction in preflight procedures to preflight door seals.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

287. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits with slides or sliderafts, including instruction in preflight of integrity and condition of girt bar, brackets, slide or slideraft connections, pressure indicators, engaging, disengaging mechanisms, accessible tailcone emergency access handle (as applicable), exit marking, placards, signs, lights and assist handles.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

288. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits with slides or sliderafts during normal operation procedures includes instruction for opening exits, together with disarming door manually or automatically, verifying girt bar disengagement, assuming correct body position, operating door controls correctly, securing exit in open and locked position and

securing safety strap, if applicable.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

289. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits with slides or sliderafts during normal operation procedures includes instruction for closing exits, together with removing safety strap (if applicable), releasing door latching mechanism, assuming correct body position for door closing, using door controls correctly, securing exit in closed and locked position.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 4.2.3(OP); 4.2.9(OP)

290. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits without slides during preflight includes instruction in identification and function of door opening controls and indicators.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 4.2.3(OP); 4.2.9(OP)

291. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits without slides during preflight includes instruction in procedures to preflight door seal, airstair system (as applicable), exit markings, placards, signs, lights, and assist handles.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

292. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits without slides during normal operation includes instruction in procedures for opening exit, together with assuming correct body position for door opening, operating door controls correctly, securing exit in open and locked position, securing safety strap and using airstair system to lower stairs, as applicable.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

293. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits without slides during normal operation includes instruction in procedures for closing exit, together with removing safety strap and using airstair system to raise stairs (as applicable), releasing door latching mechanism, assuming correct body position for door closing, using door controls correctly, securing exit in closed and locked postion.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 4.2.3(OP); 4.2.9(OP)

294. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits includes instruction on window exits including preflight of identification and function of window opening controls and indicators.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C

Interfaces: 4.2.3(OP); 4.2.9(OP)

295. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits includes instruction on window exits including preflight

procedures for window seals, markings, placards, signs, lights, and tactile indicators for non-visual conditions.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

296. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on crewmember communication and coordination includes captain's authority on aircraft in routine and emergency conditions description together with chain of command, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C

Interfaces: 4.2.3(OP); 4.2.9(OP)

297. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on crewmember communication and coordination including routine signals and procedures together with review of location, function, and operation of communication systems as applicable to specific aircraft. Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 4.2.3(OP); 4.2.9(OP)

298. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on crewmember communication and coordination including routine signals and procedures together with specific aircraft procedures for cockpit chime, cabin chime, and interphone signals.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 4.2.3(OP); 4.2.9(OP)

299. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine signals and procedures include F/A notification to be seated prior to movement on the surface, F/A notification of critical phases of flight, and flight crewmember notification when requesting access to cockpit.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

300. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on crewmember communication and coordination briefing reviews the following: importance of crew briefing and development of crewmember resource management concept (CRM), description of crewmember responsibilities for crew briefing including any required paperwork, and content of crew briefing as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

301. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures of crewmember communication and coordination while performing crewmember assignments, duties, and procedures as applicable to specific aircraft during each phase of flight.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

302. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on

routine crewmember duties and procedures that describe all operator and FAR policies pertinent to crewmember performance of assigned duties on specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces*: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

303. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including reporting duties for specific aircraft, which identify required crewmembers when aircraft is parked at the gate.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

304. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including reporting duties for specific aircraft describing preflight and inflight duty assignments and responsibilities.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

305. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including reporting duties for specific aircraft describing passenger boarding procedures.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

306. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including reporting duties for specific aircraft describing carry-on baggage stowage procedures.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

307. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including reporting duties for specific aircraft assuring exit seat compliance.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces*: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

308. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including reporting duties for specific aircraft during the conducting of cockpit and cabin crew briefing.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces*: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

309. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including reporting duties for specific aircraft assuring the possession of all required personal equipment such as flight attendant manual(s), flashlights and cockpit keys (if applicable).

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

310. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including predeparture duties prior to passenger boarding describing preflight safety check assignments and procedures.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces*: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

311. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including predeparture duties prior to passenger boarding which contains the review of preflight responsibilities of checking jump seat restraint system, retraction, and emergency oxygen source, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

312. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including predeparture duties prior to passenger boarding which contains the review of preflight responsibilities of locating and inspecting all assigned emergency equipment including switches and controls as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

313. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including predeparture duties prior to passenger boarding which contains the review of preflight responsibilities of locating and ensuring that safety information and exit seating cards are applicable to make, model, type, and series of aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces*: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

314. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including predeparture duties prior to passenger boarding which contains the review of preflight responsibilities to prepare demo equipment and safety briefing information videotape as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

315. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including predeparture duties prior to passenger boarding which contains the review of preflight responsibilities to ensure that cockpit keys are secured per company policy, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 3.1.2(OP); 3.1.6(OP); 4.2.3(OP); 4.2.9(OP)

316. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, ensuring adherence to all regulatory and company requirements for

minimum number of required F/As are at the assigned boarding station, applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

317. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, ensuring adherence to all regulatory and company requirements for implementing security procedures, applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

318. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, ensuring adherence to all regulatory and company requirements for monitoring passenger boarding and seating, applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

319. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, ensuring adherence to all regulatory and company requirements for making required announcements, applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

320. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, ensuring adherence to all regulatory and company requirements for assessing passengers to identify possible helpers, applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

321. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, ensuring adherence to all regulatory and company requirements for identifying and handling any unruly passengers, applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

322. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, ensuring adherence to all regulatory and company requirements for screening carry-on baggage, applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

323. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, ensuring adherence to all regulatory and company requirements for

screening exit seat occupants, applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

324. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, ensuring adherence to all regulatory and company requirements for ensuring that infant and child restraint devices are approved for use on aircraft and secured properly, applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

325. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, ensuring adherence to all regulatory and company requirements for conducting an individual briefing of any person who may need the assistance of another person to move expeditiously to an exit in the event of an emergency, applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

326. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures prior to movement on the surface which includes checking for stowaways.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

327. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, prior to movement on the surface which includes verifying that exit seat and carry-on baggage requirements as applicable to specific aircraft are met.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

328. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, prior to movement on the surface which includes verifying that all stowage compartments are secured properly.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

329. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, prior to movement on the surface which includes verifying that no carry-on baggage, cargo, or trash is in unauthorized receptacles.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

330. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, prior to movement on the surface which includes verifying that galley and service equipment is stowed and secured.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

331. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, prior to movement on the surface which includes verifying that galley doors, curtains, and dividers are secured open.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

332. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, prior to movement on the surface which includes verifying that galleys and lavatories are unoccupied.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

333. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, prior to movement on the surface which includes verifying the proper operation of the doors and airstairs including latching and arming prior to movement on the surface.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

334. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember prior to takeoff duties and procedures, including taking demo positions, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

335. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember prior to takeoff duties and procedures, including making required safety briefing announcement and demonstration or safety briefing videotape, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

336. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember prior to takeoff duties and procedures, including individually briefing passengers in seats with restricted view of F/A demonstration or screen, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

337. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember prior to takeoff duties and procedures, including making passenger cabin safety inspection to verify no smoking, seatbelts fastened, infants held properly or secured in approved infant seats, seatbacks and traytables in fully upright positions, and all carry on baggage, including infant restraint devices, properly secured, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

338. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember prior to takeoff duties and procedures, including coordinating with cockpit regarding the security of the cabin for takeoff, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces*: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

339. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing performance of routine crewmember inflight duties and procedures, that includes following sterile cockpit procedures, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

340. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing performance of routine crewmember inflight duties and procedures, that includes stowing the restraint system upon leaving F/A seat, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

341. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing performance of routine crewmember inflight duties and procedures, that includes following implementing appropriate procedures for the handling of any emergency or abnormal situations including turbulence, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

342. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing performance of routine crewmember inflight duties and procedures, that includes following restraining each item of galley equipment and each serving cart when not in use, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

343. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing performance of routine crewmember inflight duties and procedures, that includes following implementing safe lift and lower lobe galley procedures, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

344. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing routine crewmember prior to landing duties and procedures, that includes reporting cabin discrepancies to cockpit as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces*: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

345. Check that the Certificate Holder's information regarding aircraft

ground training contains general operational subjects module describing routine crewmember prior to landing duties and procedures, that includes following sterile cockpit procedures except for safety related communication, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

346. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing routine crewmember prior to landing duties and procedures, including making passenger cabin safety inspection to verify no smoking, seatbelts fastened, infants held properly or secured in approved infant restraint devices, seatbacks and traytables in fully upright position, all carry on baggage, including infant restraint devices and loose objects stowed and secured properly, all stowage compartments secured properly, and no carry on baggage, cargo, or trash in unauthorized receptacles, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

347. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing routine crewmember prior to landing duties and procedures, including stowing and securing galley and service equipment, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

348. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing routine crewmember prior to landing duties and procedures, securing galley doors, curtains, and dividers in open position, lifts in down position, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

349. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing routine crewmember movement on the surface and arrival duties, responsibilities, and procedures, to include the use of the PA to inform passengers to remain seated with seatbelt fastened until arrival at gate, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces*: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

350. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing routine crewmember movement on the surface and arrival duties, responsibilities, and procedures, to include disarming the girt bar manually or automatically after jetway or stairs are positioned at aircraft and verifying girt bar disengagement, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

351. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing routine crewmember movement on the surface and arrival duties, responsibilities, and procedures, to include opening door, airstairs, and verifying doors and airstairs opened properly and

securely latched, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

352. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember arrival duties and procedures, ensuring minimum number of required flight attendants at assigned arrival station, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

353. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember after arrival duties and procedures to include reviewing deplaning responsibility for implementing security procedures, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

354. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember after arrival duties and procedures to include reviewing deplaning responsibility for ensuring that F/As are uniformly distributed throughout cabin in accordance with the FAR and company policy, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

355. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember after arrival duties and procedures to include reviewing deplaning responsibility for monitoring passenger deplaning to ensure adherence to all regulatory and company requirements, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces*: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

356. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember after arrival duties and procedures to include reviewing deplaning responsibility ensuring that all cabin electrical equipment is turned off, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

357. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember after arrival duties and procedures to include reviewing deplaning responsibility for inspecting unique areas of the cabin and galley to ensure safety precautions specific to that aircraft, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

358. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember intermediate stops duties and procedures to include determining minimum number of F/As required to remain on board at intermediate stops when passengers remain on board the

aircraft, ensuring that F/As are positioned at designated stations, and Implementing procedures to ensure passenger safety during fueling and defueling including procedures for emergency evacuation while parked at gate or ramp.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

359. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on crewmember general responsibilities includes a description of duties and procedures for the handling of passenger applicable to the specific type of aircraft and operation.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

360. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on specific procedures for the handling of infants, children and unaccompanied minors that includes designation of seating locations, applicable to the specific type of aircraft and operation.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

361. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on passengers needing special assistance including procedures for the handling of on-board wheelchairs, special aircraft accommodations, such as accessible lavatories, moveable armrests and carriage of stretchers and incubators, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C

Interfaces: 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

362. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on passengers needing special assistance including method and procedures for the carriage of stretchers and incubators, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces*: 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

363. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on passengers needing special assistance describing recommended alternate locations for administering medical assistance, escape paths, and methods for the evacuation of passengers with physical limitations, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

364. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on passengers needing special accommodation including procedures for armed passengers, escorts, prisoners, couriers, VIPs, deportees, runaways, persons traveling without visas, and other designed unescorted individuals, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C

Interfaces: 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

365. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on

passenger handling procedures that include location requirements for oversized items in the cabin, designated areas for the carriage of pets and pet containers, as well as the stowage of passenger assistance aids, such as wheelchairs, canes and crutches, applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 4.2.3(OP); 4.2.9(OP)

366. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on passenger seating requirements including procedures for the location of exit seats, location of seats for accommodating passengers who are unable to sit erect for a medical reason, and designated areas for passengers with trained assist animals, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C Interfaces: 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

367. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on smoking and no smoking requirements including procedures for the location of the no smoking and smoking areas, as applicable to specific aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1828C *Interfaces:* 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

368. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training module, includes instruction in emergency assignments, procedures, and coordination among crewmembers with respect to each airplane make, model, type, series, and configuration, each required crewmember; and each kind of operation conducted.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829B Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

369. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training module, includes instruction in the location, function and operation of emergency equipment with respect to each airplane make, model, type, series, and configuration; each required crewmember; and each kind of operation conducted.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829B Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

370. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training module, includes instruction in the in the handling of emergency situations with respect to each airplane make, model, type, series, and configuration; each required crewmember; and each kind of operation conducted.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829B Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

371. Check that the Certificate Holder's information regarding aircraftspecific emergency subjects training module, includes review of emergency drills with respect to each airplane make, model, type, series, and configuration; each required crewmember; and each kind of

operation conducted.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829B Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

372. Check that the Certificate Holder's information regarding aircraft-

specific emergency subjects training module, includes review of previous aircraft accidents and incidents with respect to each airplane make, model, type, series, and configuration; each required crewmember; and each kind of operation conducted.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829B *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

- 373. Check that the Certificate Holder's information regarding aircraft-specific emergency training module, includes any additional information pertinent to the aircraft equipment and furnishings flight attendants need to be familiar with in order to perform assigned duties.

 Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829B1

 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)
- 374. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules contains instruction on location and description of emergency operation of exit including emergency escape system and backup procedures.

 Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1a

 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)
- 375. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of exits with slides or sliderafts contains procedures for arming exit in emergency mode including ensuring that door is fully closed and locked, checking to see that threshold is free of debris, arming door either manually or automatically and verifying girt bar engagement.

 Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1b1

 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

376. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of exits with slides or sliderafts contains procedures for opening exit in emergency mode including assessing conditions prior to opening exit, assuming correct body protective position for door opening, operating door controls correctly, ensuring that door is in open and in locked position, using manual slide inflation system to accomplish or ensure

and stabilizing slide or slideraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1b2 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

slide or slideraft deployment and inflation, and assessing condition of

377. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of exits with slides or sliderafts contains procedures for opening exit in emergency mode including using slide as hand-held escape device (if applicable), operating exit under adverse conditions, including impact of wind, weather and fire on slide, passing expeditiously through exit, and assessing and following a safe path away from exit.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1b2 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

378. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of exits with slides or sliderafts in a ditching contains instruction on identification of exits and slides or sliderafts usable in ditching, deactivation of unusable slide or sliderafts, deployment, inflation, and detachment of slides or sliderafts from aircraft, and overwing evacuation procedures including slide or slideraft operation.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1c Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

379. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of exits with slides or sliderafts in a ditching contains instruction on movement of slides or sliderafts from door to door; use of door mounted slides as raft boarding platforms, use of door mounted slides as flotation devices, boarding techniques and detachment of mooring line from aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1c Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

380. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of exits without slides contains instruction on procedures for opening exit, including assessing conditions before opening, assuming correct body protective position for door opening, operating door controls correctly, securing exit in open and locked position, using emergency airstair system to lower stairs (as applicable), operating exit under adverse conditions, and passing expeditiously through exit, and assessing and following a safe path away from exit.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1d Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

381. Check that the Certificate Holder's information regarding aircraftspecific emergency subjects training modules of emergency operation of window exits contains instruction on procedures for opening exit including assessing conditions prior to opening, using tactile indicators to locate window exit, and assuming correct body protective position for window opening.

> Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1e Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

382. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of window exits contains instruction on procedures for opening exit including operating window controls correctly, positioning window to preclude evacuation obstruction, using escape ropes, operating exit under adverse conditions, passing expeditiously through exit, and assessing and following a safe path away from exit.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1e
Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

383. Check that the Certificate Holder's information regarding aircraftspecific emergency subjects training module of emergency operation of exits with tailcones, contains instruction on procedures for arming tailcone exit in emergency mode, if applicable.

> Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1f1 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

384. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of exits with tailcones contains instruction on procedures for opening exit that include assessing conditions prior to opening, removing emergency handle protective device (as applicable), assuming correct body protective position for door opening, operating door controls and emergency handle correctly, and ensuring that door is in an open and locked position or positioning hatch to preclude evacuation obstruction, if applicable.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1f2
Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

385. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of exits with tailcones contains instruction on procedures for opening exit that include walking on catwalk, locating and using jettison handle to accomplish tailcone or as backup procedures, using manual slide inflation system to ensure slide deployment and inflation, assessing condition of and stabilizing slide, operating exit under adverse conditions, impact of wind, weather, and fire on slide.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1f2 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

386. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of exits with tailcones contains instruction on procedures for opening exit that include assuming correct body protective position on assist platform, passing expeditiously through exit and assessing and following a safe path away from exit.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1f2 Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

387. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of cockpit exits contains instruction on procedures for opening exit that include assessing conditions prior to opening, assuming correct body position for exit, and operating exit controls correctly.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1g Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

388. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of cockpit exits contains instruction on procedures for opening exit that include using escape ropes and inertial escape reels, exit operation under adverse conditions, exit operation under adverse conditions, passing expeditiously through exit, assessing and following a safe path away from exit.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1g Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

389. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of ground evacuation and ditching equipment that includes description of the operation, function, preflight, removal (as applicable), of the evacuation equipment including the operation of slide or sliderafts during aircraft emergency landing attitudes.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1h Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

390. Check that the Certificate Holder's information regarding aircraftspecific emergency subjects training modules of first aid equipment contains a review of the location, number, description of the function, preflight, removal and operation of first aid equipment, emergency medical kit, and first aid kit.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1i Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

391. Check that the Certificate Holder's information regarding aircraftspecific emergency subjects training modules of portable oxygen

systems (oxygen bottles, chemical oxygen generators, protective Breathing Equipment (PBE)) equipment contains a review of the location, number, description of the function, preflight, removal, and operation of the oxygen systems.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1j Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

392. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training module of firefighting equipment contains a review of the location, number, description of the function, preflight, removal, and operation of the firefighting equipment.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1k Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

393. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training module contains instruction on communication emergency notification systems, including description, location, function and operation of evacuation alerting devices, smoke or fire detection warning systems, decompression alerting devices, controls, indicators, system inoperative procedures and system resetting procedures.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1l Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

394. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training module contains instruction on emergency lighting systems, including description, location, function and operation of exit signs, arrows, floor proximity escape path, cabin lighting, exterior lighting, switches, and testing procedures.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1m

Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

395. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training module contains instruction on additional emergency equipment (as applicable), including description, location, function and operation of any unique emergency equipment such as cargo barrier nets, smoke barriers, and firefighting extension wands.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C1n Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

396. Check that the Certificate Holder's information regarding aircraft-specific emergency assignments and procedures training module contains instruction for emergency communication signals including review of location, function and operation of specific aircraft emergency communication systems.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C2b1 Interfaces: 4.2.3(OP); 4.2.9(OP)

397. Check that the Certificate Holder's information regarding aircraft-specific emergency assignments and procedures training module contains description of specific cockpit signals, interphone and cabin chimes including flight crewmember notification of emergency situation, flight crewmembers notification of attempted hijacking, flight crewmember notification that an evacuation is being initiated, and flight crewmember signal to evacuate or not to evacuate.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C2b2

Interfaces: 4.2.3(OP); 4.2.9(OP)

398. Check that the Certificate Holder's information regarding aircraft-

specific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for rapid decompression.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C2c Interfaces: 4.2.3(OP); 4.2.9(OP)

399. Check that the Certificate Holder's information regarding aircraftspecific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for insidious decompression and cracked window and pressure seal leaks.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C2d Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

400. Check that the Certificate Holder's information regarding aircraftspecific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for extinguishing of cabin fires.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C2e Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

401. Check that the Certificate Holder's information regarding aircraftspecific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for an unanticipated water landing (prior to impact and after impact) and anticipated ditching (prior to impact and after impact).

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C2f Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

402. Check that the Certificate Holder's information regarding aircraft-specific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for an unanticipated ground evacuation (prior to impact and after impact) and anticipated ground evacuation (prior to impact and after impact).

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C2g Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

403. Check that the Certificate Holder's information regarding aircraft-specific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for an unwarranted evacuation, for example, a passenger initiated evacuation due to torching on a B-727, and the handling of passenger illness or injury.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C2h Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

404. Check that the Certificate Holder's information regarding aircraftspecific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for handling of passenger illness or injury.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C2 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

405. Check that the Certificate Holder's information regarding aircraft-specific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for abnormal situations involving passenger abuse of F/As, passengers who appear to be under the influence of intoxicating substances, and passengers who may jeopardize aircraft or passenger safety.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C2 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

406. Check that the Certificate Holder's information regarding aircraft-specific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for the handling of a hijacking (this may be part of the Security Training Curriculum).

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C2 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

407. Check that the Certificate Holder's information regarding aircraft-specific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for the handling of a bomb threat (this may be part of the Security Training Curriculum).

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C2 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

408. Check that the Certificate Holder's information regarding aircraft-specific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for severe turbulence (anticipated or unanticipated) and mild to moderate turbulence (anticipated or unanticipated).

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C2 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

409. Check that the Certificate Holder's information regarding aircraftspecific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for other unusual situations.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C2 Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

410. Check that the Certificate Holder's information regarding aircraftspecific emergency assignments and procedures training module contains a description of previous aircraft accidents and incidents.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C2 Interfaces: 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

411. Check that the Certificate Holder's information regarding aircraftspecific emergency training module includes emergency drills training modules unless previously accomplished under the General Emergency Training Curriculum Segment.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1829C3 Interfaces: 4.2.3(OP); 4.2.9(OP)

412. Check that the Certificate Holder's information regarding aircraft ground training curriculum segment states that it is included in the initial new hire, transition, and requalification training categories.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1830

Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

413. Check that the Certificate Holder's information regarding aircraft ground training curriculum segment has specified programmed hours when differences training is necessary.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1830

Interfaces: 4.2.3(OP); 4.2.9(OP)

414. Check that the Certificate Holder's information regarding aircraft

ground training curriculum segment that states that the training is certified by a supervisor/instructor, indicating that the trainee has successfully completed the course.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-1831 Interfaces: 4.2.3(OP); 4.2.9(OP)

415. Check that the Certificate Holder's information regarding basic indoctrination training programmed hours includes areas such as company history, company organization, scheduling, subjects related to safety.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1866A2 Interfaces: 4.2.3(OP); 4.2.9(OP)

416. Check that the Certificate Holder's information regarding basic indoctrination training programmed hours includes areas such as the way the company controls its flight operations, and the crewmembers' role in those operations.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1866B Interfaces: 4.2.3(OP); 4.2.9(OP)

417. Check that the Certificate Holder's information regarding basic indoctrination training states that employee standards and rules of conduct are only part of the 40 programmed hours as this discussion relates to safety.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1866B Interfaces: 4.2.3(OP); 4.2.9(OP)

418. Check that the Certificate Holder's information regarding basic indoctrination training limits daily hours of training activity to 10 consecutive hours in any 24-hour period.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1866C Interfaces: 4.2.3(OP); 4.2.9(OP)

419. Check that the Certificate Holder's information regarding basic indoctrination training states that the required 40 programmed hours are not reduced below 32 hours.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1866D Interfaces: 4.2.3(OP); 4.2.9(OP)

420. Check that the Certificate Holder's information regarding flight attendant training programs include drills during emergency training in which flight attendants practice actually opening primary and second choice exits or simulate opening a second choice exit after actually opening primary exit, and demonstrate the skills associated with passenger flow control management.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1802A Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

421. Check that the Certificate Holder's information regarding emergency evacuation training modules contains instructions that flight attendants to evaluate passenger use of exits, to direct passengers to another exit to increase the number of passengers evacuating the airplane, to continually appraise the condition of exits, to signal and direct passengers to available exits.

Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-1802A Interfaces: 4.2.3(OP); 4.2.9(OP)

422. Check that the Certificate Holder's information regarding training, qualification and operational control of flight attendants who have served or may be serving at more than one air carrier states that the

Certificate Holder specifies that flight attendant training programs or reductions in programmed hours to flight attendant training programs, do not differ from the flight attendant training program and programmed hours that are currently used for new hire flight attendants.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1868D *Interfaces:* 4.2.3(OP); 4.2.9(OP)

423. Check that the Certificate Holder's information regarding training, qualification and operational control of flight attendants who have served or may be serving at more than one air carrier states that the Certificate Holder does not credit training that is conducted by another operator.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1868A *Interfaces:* 4.2.3(OP); 4.2.9(OP)

424. Check that the Certificate Holder's information regarding training, qualification and operational control of flight attendants who have served or may be serving at more than one air carrier states that all flight attendants used by an air carrier have completed the same training program.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1868C *Interfaces:* 4.2.3(OP); 4.2.9(OP)

425. Check that the Certificate Holder's information regarding training, qualification and operational control of flight attendants who have served or may be serving at more than one air carrier states that the Certificate Holder specifics how flight attendant training programs with reduction in program hours, do not differ in content from flight attendant training programs, which are currently used for new-hire flight attendants.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1868D *Interfaces:* 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

426. Check that the Certificate Holder's information regarding training, qualification and operational control of flight attendants who have served or may be serving at more than one air carrier states that the Certificate Holder ensures all new flight attendants to complete required operating experience before they serve as a crewmember in that carrier's operations.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1868F1 Interfaces: 4.2.3(OP): 4.2.9(OP)

427. Check that the Certificate Holder's information regarding training, qualification and operational control of flight attendants who have served or may be serving at more than one air carrier states that the Certificate Holder ensures that the flight attendant training program uses the procedures that are contained in the operator's FAA accepted flight attendant handbook/manual.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1868F5 Interfaces: 4.2.3(OP); 4.2.9(OP)

428. Check that the certificate holder's information states that the emergency situation training includes proper procedures regarding shoes during a forewarned aircraft evacuation describing removal of high heeled shoes and stowage in approved areas such as overhead compartments, not seat pockets.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1872A2 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

429. Check that the certificate holder's information states that the flight

attendant training includes duties and responsibilities of all individual crewmembers during both indoctrination training and emergency training.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1872C2 Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)

430. Check that the certificate holder's manual requires training in the handling of emergency situations that include potential fire problems related to electrical equipment and circuit breakers.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1851A Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

431. Check that the certificate holder's manual contains a training program curriculum for flight attendants in circuit breakers and electrical equipment located in cabin areas including all galleys, service centers, lifts, lavatories, and movie/video centers.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1851A1 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP)

432. Check that the certificate holder's manual requires training for flight attendants on the location, function and related safety procedures for electrical equipment and circuit breakers that focuses on eliminating a problem before it becomes a safety hazard.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1851A2 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP)

- 433. Check that the certificate holder's manual contains a training program curriculum prohibiting the use of galley ovens for other than designated purposes (such as prohibitions against oven storage of manuals or paper products that pose a potential safety hazard.)
 Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1851B
 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP);
- 434. Check that the certificate holder's manual contains a training program curriculum for flight attendants on the safety hazard posed by the use of galley ovens as heaters.

4.2.9(OP)

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1851C Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

- 435. Check that the certificate holder's manual requires training on the danger posed by particular items such as cups, paper, and plastic that may cause dense smoke if ignited and may be difficult to extinguish. Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1851B1 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)
- 436. Check that the certificate holder's manual system requires training for flight attendants on fires started by individuals dropping smoking materials into lavatory waste containers.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1851D Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

437. Check that the certificate holder's manual system requires training on FAR's affecting smoking on aircraft including: smoking prohibited in lavatories, required placards in lavatories, passenger briefings, and procedures for flight attendants to follow regarding smoking ban

regulations.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1851D1 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP);

4.2.7(OP); 4.2.9(OP)

438. Check that the certificate holder's manual requires training for flight attendants to attempt manual deployment of escape slides if automatic feature fails.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1853B1 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.9(OP)

439. Check that the certificate holder's manual requires training for flight attendants to check girt bar attachment for debris, or ice prior to door closure.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1853B2 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.9(OP)

440. Check that the certificate holder's manual requires training focuses on aircraft cabin environments following an accident including fire, toxic fumes, debris, and probabilities of explosions

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1854A Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.9(OP)

441. Check that the certificate holder's manual system requires training with emphasis on cabin floor and aircraft fuselage distortions or breaks and debris from luggage and galleys, following an accident, including information about survivor's statements regarding escape under adverse conditions.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1854B Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.9(OP)

442. Check that the certificate holder's manual includes training information about toxic fumes, flash-over, and other fire dynamics including the best quality air at "arm rest" level.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1854C Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.9(OP)

443. Check that the certificate holder's manual includes use of training aids during evacuation drills that include diminished light environments to simulate smoke filled cabins.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1854C Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.9(OP)

444. Check that the certificate holder's manual contains training for flight attendants on the characteristics of chemically generated passenger oxygen systems.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1856 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.7(OP); 4.2.9(OP)

445. Check that the certificate holder's manual contains training for crewmembers on chemically generated oxygen systems to include: canister, lanyard/safety pins/flow initiating mechanism, reservoir bag, oxygen mask, hose, heat shield, and amount of heat generated. Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1856A

Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

446. Check that the certificate holder's manual system requires training for crewmembers on the proper location of chemically generated oxygen

systems and instructions for passengers in proper use of the system.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1856B

Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

447. Check that the certificate holder's manual requires familiarization training for flight attendants on the location and operation of cockpit exits, fire extinguishers, crash ax, and other emergency equipment located in the cockpit.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1857 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.9(OP)

448. Check that the certificate holder's manual requires crewmembers to perform drills associated with fire control. The fire extinguisher drill is required every 24 months and each flight attendant must operate each type of installed hand fire extinguisher.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1858B1 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

449. Check that the certificate holder's manual requires crewmember training in fire control including the one time drill which may consist of two exercises. Exercise One requires crewmembers to discharge a fire extinguisher and fight an actual fire and must be followed by Exercise Two.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1858B2 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

450. Check that the certificate holder's manual requires crewmember training in fire control including the one time drill that may consist of two exercises. Exercise Two requires crewmembers to operate the PBE (and must be run in addition to Exercise One, which includes putting out an actual fire with a fire extinguisher.)

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1858B2 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

451. Check that the certificate holder's manual clearly identifies whether the one time fire control drill is to be split into two exercises or run in combination. A combined drill would require the flight attendant to discharge a fire extinguisher while fighting an actual fire wearing a PBE.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1858B2 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

452. Check that the certificate holder's manual requires training using the type of fire extinguisher installed on the airplane unless the POI has approved the use of an extinguisher that closely simulates that which is used on the airplane.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1858C2 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

453. Check that the certificate holder's manual requires training that includes removing each type fire extinguisher from brackets that are the same as those installed on the airplane.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1858C3

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Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)
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454. Check that the certificate holder's manual includes training on fire extinguishers that requires crewmembers to demonstrate proper operation of the extinguisher including pulling the trigger.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1858C4 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

455. Check that the certificate holder's manual requires training information to personnel that the fire extinguisher used in training, although not required, should be charged with a material that simulates the actual firefighting agent.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1858C4 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

456. Check that the certificate holder's manual includes information to instructors that any fire extinguisher may be used to fight the actual fire, as long as an additional fire extinguisher drill is conducted with fire extinguishers like those actually installed in the airplane.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1858C5 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

457. Check that the certificate holder's manual includes information to instructors that the purpose of fighting an actual fire is to provide crewmembers with the opportunity to experience the effects of facing an actual fire.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1858C5 Interfaces: 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

458. Check that the Certificate Holder's manual system provides information to instructors that the discharge of halon is not appropriate during drill training unless a training facility is used that can provide environmental protection from the halon agent.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1858C6 Interfaces: 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

459. Check that the certificate holder's manual contains information to instructors that the PBE's used during training must accurately simulate the PBE's installed on the aircraft to include weight, methods of donning and activation, and appearance.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1858D1 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

460. Check that the certificate holder's manual requires training for crewmembers on removing the PBE from the pouch or container to include forces necessary to open the pouch.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1858D2 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

461. Check that the certificate holder's manual contains information to instructors that the training objectives of combating an actual fire include physiological conditioning, firefighting techniques, and knowledge of extinguishing agent capabilities and limitations under actual fire situations.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1858E1 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

462. Check that the certificate holder's manual requires information to instructors on the definition of an actual fire to mean an ignited combustible material in controlled conditions of sufficient magnitude and duration to accomplish the training objectives set forth in the regulation.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1858E2 Interfaces: 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

463. Check that the certificate holder's identifies the areas to be used for conducting crewmember firefighting drill training such as training centers, local fire departments, or airport fire departments, which provide fires in controlled conditions to meet the intent of the regulation.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1858E3 Interfaces: 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

464. Check that the certificate holder's manual provides instructors with information on the proper use of simulated fires such as electric lights and smoke simulations using artificial smoke that may come out of ovens, passenger seats, or lavatories.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1858F Interfaces: 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

465. Check that the certificate holder's training program provides training instruction to crewmembers on when to use a PBE, such as when the fire is of an unknown origin or when the crewmember has determined dense smoke or fumes are present and do not permit the use of effective close range firefighting techniques without PBE.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1858G Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

- 466. Check that the certificate holder's training information informs crewmembers that successful evacuations require speed and appropriate donning of a PBE, dependant upon conditions. Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1858G Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)
- 467. Check that the certificate holder's record keeping system includes information on air carrier procedures to verify whether a crewmember has received FAA approved training and conducted the firefighting/PBE drills at another airline.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1858H Interfaces: 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

468. Check that the certificate holder's training program allows the use of exit training devices for crewmember training only when those devices realistically simulate the exit they represent in appearance and operation.

> Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1864 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

469. Check that the certificate holder's system requires training devices to replicate the forces necessary to operate, as determined from

inspections of actual aircraft and manufacturer data.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1864A2

Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

470. Check that the certificate holder's system requires exit training devices to realistically reflect the operation and dimensions of actual aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1864B1

Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

471. Check that the certificate holder's system requires training devices to actually simulate the representative forces necessary to open the door in the emergency mode and contain a manual inflation handle.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1864B2

Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

472. Check that the certificate holder has an established maintenance program for training devices which ensures each device maintains the appearance, functions, and forces which existed during initial approval and lists by name and title the person responsible for the maintenance of each training device.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1864E Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

473. Check that the certificate holder's training program manual contains training in procedures for flight attendants to communicate with crewmembers when a pressure leak is detected that could result in an explosive decompression, to require all occupants to be seated with seat belts fastened, for the flight crew to adjust pressurization differential, and for the crew to evaluate the hazard.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1859 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.9(OP)

474. Check that the certificate holder's training program manual contains a curriculum for flight attendant training in the characteristics, degree of hazard, and procedures to follow during fluorescent light ballast fires on aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1852B1 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.9(OP)

475. Check that the certificate holder's training program allows use of a tailcone training device only if that device is realistic and approximates the size, dimensions, and obstructions (cables, ducting, low ceilings) of that portion of the tailcone and fuselage area found on the actual aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1863B1 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

476. Check that the certificate holder's training program allows use of a tailcone training device only if that device has doors or plug doors at the pressure bulkhead leading to the tailcone area that are of the same size and shape and open in the same manner as the actual aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1863B2

Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.8(AW);

4.2.8(OP); 4.2.9(OP)

477. Check that the certificate holder's training program allows use of a tailcone training device with walkways or catwalks leading from the pressure bulkhead only if the device approximates the actual width and length of the aircraft tailcone.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1863B4 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

478. Check that the certificate holder's training program allows use of a tailcone training device with handles that deploy the tailcone only if those handles are positioned properly and operate in the same manner as the aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1863B3 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

479. Check that the certificate holder's training program allows use of a tailcone training device only if the handles and hardware on that device appear and operate similar to the aircraft, except hinges do not need to be similar in appearance.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1863B3 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

480. Check that the certificate holder's training program allows use of a tailcone training device if the device contains lighting at a comparable level to aircraft conditions.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1863B5 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

481. Check that if the certificate holder's training program manual contains an alternate means to satisfy tailcone training (without using the actual aircraft), if it includes individual or group demonstrations at the aircraft supplemented by training aids that replicate the actuation of the handle which deploys the tailcone, plus appropriate pictorial displays.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1863B1 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

482. Check that the certificate holder's training program manual contains curriculum for flight attendant emergency evacuation training that includes: recognition and prompt action, flight attendants carrying out evacuation on own initiative in the case of crewmember incapacitation, recognition of inoperative equipment and necessity to direct passengers to usable exits, termination of evacuation if conditions warrant, and proper monitoring of emergency evacuation signals to prevent inadvertent activation.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1861B Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.9(OP)

483. Check that the certificate holder's training manual describes the use of training devices and mock-ups for crewmember training in accordance with 14 CFR 121.417.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1864A1 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

484. Check that the certificate holder's training program manual does not interpret 14 CFR 121.417 to imply that visual and audio aids can be

	substituted for actual operation of mechanical devices in initial and recurrent training when operation and drills are required by regulatio Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-1864G Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.9(OP)	
1.34.	Does the certificate holder's Training of Flight Attendants process comply wit the guidance contained in FAA Order 8900.1, Volume 3, Chapter 33, Section 3?	
	Related Design JTIs:	
	Check that the certificate holder's information states that the operator has an infection awareness program consistent with the OSHA standards, which provides information about the prevention of infectious diseases, especially those caused by bloodborne pathoge.	
	Sources: FAA Order 8900.1, Vol 3, Sec 3, Para 3-3489B	
	Interfaces: 3.1.5(OP); 4.2.3(OP); 4.2.9(OP)	
	 Check that the certificate holder's information states that the flight attendant training program contains company policies and explicit procedures regarding resetting tripped circuit breakers (CBs), both ir flight and on the ground. 	า-
	Sources: FAA Order 8900.1, Vol 3, Sec 3, Para 3-3490B	
	Interfaces: 3.1.12(OP); 4.2.3(OP); 4.2.9(OP)	
1.35.	Does the certificate holder's Training of Flight Attendants process comply wit the guidance contained in FAA Order 8900.1, Volume 3, Chapter 33, Section 4?	
	Related Design JTIs:	
	 Check that the certificate holder's manual system requires training for flight attendants in the uniform distribution of flight attendants throughout the operation of the flight. 	OF
	Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-3512	
	Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP) 4.2.7(OP); 4.2.9(OP)	;
	2. Check that the certificate holder's manual contains a training prograr curriculum for crewmembers noting the most important part of flight attendant distribution pertains to locations that will provide the most effective egress of passengers in the event of an aircraft evacuation.	
	Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-3512	
	Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP) 4.2.7(OP); 4.2.9(OP)	;
	3. Check that the certificate holder's manual contains a training prograr curriculum with instructions and information for supernumeraries, so they know what activities they may perform and what equipment the may or may not operate so as not to interfere with the flight attendant	у
	Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-3514B3	
	Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP) 4.2.7(OP); 4.2.9(OP)	;
	4. Check that the certificate holder's manual contains a training program	m
	curriculum for supernumeraries to perform activities limited to passenger service such as serving beverages, ticket sales, and customer relations.	
	Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-3514	

		Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)	
	5.	Check that the certificate holder's manual system requires training for supernumeraries that they may not conduct safety related duties during movement on the surface, must be seated during surface movement, take-off and landing, must comply with the seatbelt requirements, must receive required passenger safety briefings, and must stow carry on baggage as required by FAR 121.589.	
		Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-3514B2	
		Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)	
	6.	Check that the certificate holder's manual system requires training for supernumeraries on duties that are clearly distinguishable from the duties assigned to the flight attendants.	
		Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-3514B4	
		Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)	
	7.	Check that the certificate holder's manual contains a training program curriculum for supernumeraries with instructions and information that supernumerary duties do not include those that are required by 14 CFR Part 121.	
		Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-3514B1	
		Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)	
	8.	Check that the certificate holder's manual system requires training that supernumeraries are not permitted to operate any equipment or systems for which specific training is required by 14 CFR part 121; for example, operating electrical and galley equipment, heating and ventilation controls for the cabin, and the public address system, (except to perform language translator duties for passenger briefings).	
		Sources: FAA Order 8900.1, Vol 3, Sec 4, Para 3-3514B4	
		Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)	
1.36.		ne certificate holder's Training of Flight Attendants process comply with dance contained in FAA Order 8900.1, Volume 3, Chapter 33, Section	Yes No, Explain
		d Design JTIs:	
	1.	Check that the certificate holder's information states that the operating experience is gained after satisfactory completion of the appropriate training, which includes basic indoctrination, and initial training on the aircraft.	
		Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-3531A	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	2.	Check that the certificate holder's information states that the flight attendants have completed operating experience on a passenger-carrying airplane operated under 121 are exempt from completing operating experience at another part 121 operator only if the flight attendant is to serve in the same group of airplanes.	
		Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-3531B	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	3.	Check that the certificate holder's information states that the operator	

has procedures the require flight attendants qualifying for Group I and Group II airplanes, to receive operating experience on at least one type of airplane from each group.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-3531C

Interfaces: 4.2.3(OP); 4.2.9(OP)

4. Check that the certificate holder's information states that the operators give operating experience during operations conducted under part 121 on passenger carrying, revenue flights.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-3531D

Interfaces: 4.2.3(OP); 4.2.9(OP)

5. Check that the certificate holder's information states that the operating experience flights consist of at least two takeoffs and landings, if appropriate.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-3531D

Interfaces: 4.2.3(OP); 4.2.9(OP)

 Check that the certificate holder's information states that the flight attendant trainees participate in a debriefing, including a discussion of the safety duties they observed after the completion of operating experience.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-3531E

Interfaces: 4.2.3(OP); 4.2.9(OP)

7. Check that the certificate holder's information states that the operating experience debriefing includes discussion of any (required) check, any use emergency equipment, the passenger information briefings, passenger seatbelt discipline, application of the carry-on baggage rule, crew coordination, any unusual passenger handling situations and any use of emergency equipment.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-3531E

Interfaces: 4.2.3(OP); 4.2.9(OP)

8. Check that the certificate holder's information states that the qualifying flight attendants obtaining operating experience are assigned to the flight as a member of the cabin crew and are in excess of the minimum number of fully qualified flight attendants and do not occupy a required flight attendant seat.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-3531F

Interfaces: 4.2.3(OP); 4.2.9(OP)

9. Check that the certificate holder's information states that the qualifying flight attendants receiving operating experience are not assigned as a required crewmember.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-3531G

Interfaces: 4.2.3(OP); 4.2.9(OP)

 Check that the certificate holder's information states that the qualifying flight attendants obtaining operating experience have the opportunity to practice all flight attendant duties while being supervised by an operating experience supervisor.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-3531G

Interfaces: 4.2.3(OP); 4.2.9(OP)

11. Check that the certificate holder's information states that the newly qualified flight attendants who have completed operating experience hourly requirements are permitted to perform the duties of a flight attendant from the required flight attendant jumpseat while under supervision, as applicable on aircraft equipped with only one flight

attendant seat.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-3531G Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

12. Check that the certificate holder's information states that the numbers of qualifying flight attendants receiving operating experience do not exceed the number of flight attendants required by section 121.391.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-3531H

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

13. Check that the certificate holder's information states that they designate the people permitted to perform the operating experience supervisory function.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-35311 Interfaces: 4.2.3(OP); 4.2.9(OP)

14. Check that the certificate holder's information states that the operating experience supervising individuals are experienced in the duties and responsibilities of the flight attendant qualified to instruct and evaluate flight attendant trainees.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-35311 Interfaces: 4.2.3(OP); 4.2.9(OP)

15. Check that the certificate holder's information states that the operating experience supervisors are qualified (as flight attendants) on the aircraft type.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-35311 Interfaces: 4.2.3(OP); 4.2.9(OP)

16. Check that the certificate holder's information states that the qualifying requirements for operating experience supervisors are included in the approved training program for the operator.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-35311 Interfaces: 4.2.3(OP); 4.2.9(OP)

17. Check that the certificate holder's information states that while certifying an operation, the certificate holder with no fully qualified flight attendants establishes a policy to staff an initial cadre of flight attendants to act as supervisors while giving each other operating experience.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-3531J *Interfaces:* 4.2.3(OP); 4.2.9(OP)

18. Check that the certificate holder's information states that the qualifying flight attendants receiving operating experience during the proving tests or ferry flights are used to supervise other qualifying flight attendants obtaining operating experience during scheduled operations.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-3531J *Interfaces:* 4.2.3(OP); 4.2.9(OP)

19. Check that the certificate holder's information states that the certificate holder specifies how the amount of operating experience given to qualifying flight attendants on an aircraft is reduced from 5 hours to 2.5 hours when using time spent practicing operations in an approved cabin mock-up, if applicable.

Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-3531K

Interfaces: 4.2.3(OP); 4.2.9(OP)

20. Check that the certificate holder's information states that the certificate

		holder utilizes an approved Level 5 cabin mock-up for reducing operating experience on the airplane to 2.5 hours, if applicable. Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-3531K	
		Interfaces: 4.2.3(OP); 4.2.9(OP)	
	21.	Check that the certificate holder's information states that the approval of cabin mock-ups and door training devices is concurrent with approval of the entire training program for flight attendants. Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-3531K1 Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)	
	22.	Check that the certificate holder's information states that the operator specifies that a static aircraft, used as a training device (for emergency drills and operating experience), is listed in the operator's training program.	
		Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-3531K1 Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)	
	23.	Check that the certificate holder's information states that while using an actual static aircraft for training, qualifying flight attendants should actually use the aircraft equipment and practice procedures normally expected of required flight attendants during flight.	
		Sources: FAA Order 8900.1, Vol 3, Sec 5, Para 3-3531K1	
		Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)	
1.37.	the guid	ne certificate holder's Training of Flight Attendants process comply with dance contained in FAA Order 8900.1, Volume 3, Chapter 33, Section	☐ Yes ☐ No, Explain
		d Design JTIs:	
	1.	Check that the certificate holder's information states that the flight attendant training contains information pertaining to child restraint systems (CRS), including the requirements of having a solid back and seat, restraint straps installed to securely hold the child to the CRS, label stating that it has been approved for aviation use, and instructions on the label, which must be followed.	
		Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3558D Interfaces: 4.2.3(OP); 4.2.9(OP)	
	2.	Check that the certificate holder's manual contains a training program curriculum for crewmembers to handle disturbances involving the service of alcoholic beverages.	
		Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3546C Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)	
	3.	Check that the certificate holder's manual contains a training program curriculum that includes crewmember duties and responsibilities when a passenger who appears to be intoxicated attempts to board the aircraft.	
		Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3546	
		Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)	
	4.	Check that the certificate holder's manual contains a training program curriculum for crewmembers in the handling of passenger noncompliance with Federal Aviation Administration safety regulations that may result in interference with a crewmember.	

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3546A Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

 Check that the certificate holder's manual system requires training for crewmembers to report passenger disturbances related to alcohol, including obtaining passenger and witness information and providing a narrative of the incident.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3546B

Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

6. Check that certificate holder's manual system requires training in procedures to have flight attendants accomplish a pre-departure check of normal and emergency equipment in the cabin.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3553A Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

7. Check that certificate holder's manual system requires training in procedures and instructions so crewmembers will be able to properly perform their assigned tasks regarding cabin equipment pre-flight checks.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3553A Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

8. Check that the certificate holder's manual system requires initial and recurrent training for flight attendants to be checked and properly qualified regarding aircraft emergency equipment.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3553A Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

9. Check that the certificate holder's manual system requires training for flight attendants to give some short command such as "lean over" or "grab your ankles" during an unplanned emergency in an attempt to reduce injury to passengers.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3563H Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

 Check that the certificate holder's manual system requires training for crewmembers on the prohibition against passengers being allowed in lower deck galleys.

> Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3552B Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

11. Check that the certificate holder's manual contains a training program curriculum for crewmembers on the prohibition against any more than 2 flight attendants being in the lower galley at any time during flight including during onboard training events.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3552C Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

12. Check that the certificate holder's manual contains a training program curriculum for alternate communication procedures for flight attendants working in lower galleys to be notified of descent, turbulence, or other

warnings.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3552D Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP);

4.2.7(OP); 4.2.9(OP)

13. Check that the certificate holder's manual contains a training program curriculum in procedures and evacuation techniques for injured or incapacitated crewmembers from lower deck galleys.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3552E

Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

14. Check that the certificate holder's manual requires training for flight attendants on emergency procedures and equipment in lower deck galleys.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3552E

Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

15. Check that the certificate holder's manual contains a training program curriculum for flight attendants on inoperative lift procedures that are in accordance with MEL procedures for that particular aircraft.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3552F

Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

16. Check that the certificate holder's manual requires training in procedures for flight attendants to properly stow all carts for movement on the surface, take-offs and landings, and whenever they are not being moved from one location to another.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3552G

Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

17. Check that the certificate holder's manual contains a training program curriculum in procedures for galley cart restraints, cart tie-downs, and floor locking devices.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-35552H Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

18. Check that the certificate holder's manual contains a training program curriculum in coordination and communication between flight crewmembers and cabin crewmembers.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3562

Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

19. Check that the certificate holder's manual contains a training program curriculum on pre-departure briefings to be conducted by flight crew with the lead flight attendant and to include forecast turbulence, related weather conditions, scheduling of cabin service, clean up, securing of galley and cabin, carry-on baggage, and passenger information.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3562E

Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

20. Check that the certificate holder's manual contains a training program curriculum that includes the use of the public address system by flight crewmembers to alert flight attendants and passengers of anticipated

inflight turbulence.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3562E Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP);

4.2.7(OP); 4.2.9(OP)

21. Check that the certificate holder's manual contains a training program curriculum with guidance for flight crewmembers to notify flight attendants when they are to cease in-flight service, secure galley(s), be seated with restraints fastened, and/or resume duties.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3562E Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

22. Check that the certificate holder's manual contains a training program curriculum for standardized notification to the flight crew from the flight attendants when all pre-take-off and pre-landing duties have been completed and the cabin is secured.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3562E Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

23. Check that the certificate holder's manual contains a training program curriculum for flight attendants that during emergency conditions the flight crew is primarily responsible for maintaining control of the aircraft; however, as conditions permit, the flight crew should brief the flight attendants on the nature of the emergency, the approximate amount of time for cabin preparation, and the contemplated course of action for flight attendants to carry out their duties.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3562C Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

24. Check that the certificate holder's manual system requires training for flight attendants to use the public address system to advise passengers to fasten seat belts when the seat belt sign is on.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3562D

Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

25. Check that the certificate holder's manual requires training in passenger and flight attendant brace positions.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3563A

Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

26. Check that the certificate holder's manual system provides emergency training in the reasons for brace for impact positions, including reduction in flailing by having the occupant flex, or bend over, and reduction of secondary impact by repositioning the body against the surface with which it may come in contact.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3563C Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

27. Check that the certificate holder's manual system requires emergency training in procedures which instruct passengers to have seat belts worn as low and tight as possible against the torso while in a brace position.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3563E

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Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)
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28. Check that the certificate holder's manual system requires training in emergency procedures for low density seating arrangement brace positions which direct passengers to rest heads and chests against legs, grasping ankles or legs to reduce flailing, or wrap arms under legs with heads face down in lap, feet flat on floor slightly in front of the edge of the seat.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3563E1 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

29. Check that the certificate holder's manual requires training in emergency procedures for flight attendants on high density seating brace positions for passengers or in cases where passengers are physically limited.

> Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3563E2 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

30. Check that the certificate holder's manual requires training in emergency procedures in high density brace positions for passengers to position heads and arms against seat or bulkhead, feet flat on floor and slightly in front of the edge of the seat.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3563E2 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

31. Check that the certificate holder's manual requires training in passenger brace positions for aft facing seats that includes, feet flat on floor, slightly in front of the seat, heads resting on back of seat or bulkhead, hands in lap or grasping side of seat.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3563E3 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

32. Check that the certificate holder's manual system requires emergency training for flight attendants including information that passengers should not use pillows or blankets between themselves and any object against which they are bracing in an emergency.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3563E5 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

33. Check that the certificate holder's manual requires training for flight attendants to know children occupying child restraint devices should follow the device manufacturer's instructions for brace positions.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3563E6 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

34. Check that the certificate holder's manual requires training for flight attendants that children occupying passenger seats should utilize the same brace position as adults.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3563E6 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

35. Check that the certificate holder's manual requires training for flight attendants to direct passengers holding infants to provide as much

support as possible to the infant's head, and reduce flailing by leaning over the infant when assuming emergency brace positions.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3563E6 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

36. Check that the certificate holder's manual requires training for flight attendants that pregnant or handicapped passengers may benefit from being seated in aft facing seats, when available, when assuming emergency brace positions.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3563E7 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

37. Check that the certificate holder's manual requires training in brace positions for flight attendants based on the direction of the seat and type of restraint.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3563F Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

38. Check that the certificate holder's manual provides training for flight attendants on brace positions to be taken if seated in forward facing seats equipped with an inertial reel harness which direct the flight attendants to sit back in the seat with chin resting on sternum.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3563F1 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

39. Check that the certificate holder's manual provides training for flight attendants in brace positions for forward facing seats with non-inertial reel type harnesses, to include information that the flight attendant should fasten shoulder harness as tight as possible, lean against the harness, and rest chin on sternum, hands positioned in lap or holding on side of seat.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3563F1 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

40. Check that the certificate holder's manual provides training for flight attendants occupying aft facing seats with procedures to sit back in seat, rest head against headrest or seat back, have restraint either inertial reel or non inertial reel as tight as possible, hands on lap or holding side of seat.

> Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3563F2 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

41. Check that the certificate holder's manual provides training that crewmember brace positions in helicopters are the same as airplane brace positions.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3563G Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

42. Check that the certificate holder's manual provides training to brief passengers on brace positions during a planned emergency landing. Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3563H

Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP);

4.2.9(OP)

43. Check that the Certificate Holder's manual system provides training to flight attendants on unplanned emergency commands such as "lean over" or "grab your ankles" which would be given in an attempt to reduce injury to passengers.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3563H Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.7(OP); 4.2.9(OP)

44. Check that the certificate holder's manual contains proper requirements for training when flight attendants are to conduct a demonstration of an airplane's maximum seating capacity.
Sources: FAA Order 8900.1, Vol 3, Sec 2, Para 3-3461

Interfaces: 4.2.7(OP); 4.2.9(OP)

45. Check that the certificate holder's manual contains information that training provided to crewmembers by the manufacturer in preparation for an emergency evacuation demonstration is considered baseline training.

Sources: FAA Order 8900.1, Vol 3, Ch 33, Sec 2, Para 3-3461, A. Interfaces: 4.2.7(OP); 4.2.9(OP)

46. Check that the certificate holder has included training requirements for newly delivered aircraft, as listed in the Flight Standardization Board report, for any aircraft affected in the operator's fleet.

Sources: FAA Order 8900.1, Vol 3, Ch 33, Sec 2, Para 3-3461, A. *Interfaces:* 2.1.2(AW); 2.1.2(OP); 3.1.2(OP); 4.2.7(OP); 4.2.9(OP)

47. Check that the certificate holder's manual contains a policy that any training provided in preparation for an FAA required demonstration for newly delivered aircraft to the fleet will not include flight attendant training specific to the conduct of the demonstration.

Sources: FAA Order 8900.1, Vol 3, Sec 2, Para 3-3461D Interfaces: 3.1.2(OP); 4.2.7(OP); 4.2.9(OP)

48. Check that the certificate holder's manual contains a policy that in the event an emergency evacuation demonstration is required, line flight attendants will be utilized.

Sources: FAA Order 8900.1, Vol 3, Sec 2, Para 3-3461 Interfaces: 3.1.2(OP); 4.2.7(OP); 4.2.9(OP)

49. Check that the certificate holder's manual system includes training techniques to prepare flight attendants in proper time management and crew coordination and communication during emergency situations.

Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3564 Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)

- Check that the certificate holder's manual includes training for flight attendants on acting in rapidly changing emergency conditions, situational awareness, problem solving, and stress management.
 Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3564C
 Interfaces: 2.1.2(AW): 2.1.2(OP): 3.1.1(OP): 3.1.2(OP): 4.2.7(OP):
 - Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.7(OP); 4.2.9(OP)
- Check that the certificate holder's manual includes training for crewmembers that integrates policies and procedures in emergency situations and "lessons learned" from previous accidents.
 Sources: FAA Order 8900.1, Vol 3, Sec 6, Para 3-3564C

		Interfaces: 2.1.2(AW); 2.1.2(OP); 3.1.1(OP); 3.1.2(OP); 4.2.3(OP); 4.2.7(OP); 4.2.9(OP)		
1.38.	Does the certificate holder's Training of Flight Attendants process comply with the guidance contained in FAA Advisory Circular 120-44A?			
	1.	Check that the Certificate Holder's information states that the first aid training program considers limited space on aircraft and the necessity for crew coordination throughout an occurrence.		
		Sources: Advisory Circular, AC No. 120-44A, 4. Interfaces: 4.2.3(OP); 4.2.9(OP)		
	2.	Check that the Certificate Holder's information states that the first aid training program includes both treatments of illness and injuries, as well as protection from bloodborne pathogens.		
		Sources: Advisory Circular, AC No. 120-44A, 4.a.		
		Interfaces: 4.2.3(OP); 4.2.9(OP)		
	3.	Check that the Certificate Holder's information states that the first aid training program includes instruction in the procedures for administering oxygen.		
		Sources: Advisory Circular, AC No. 120-44A, 4.b.		
		Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)		
	4.	Check that the Certificate Holder's information states that the first aid training program includes instruction in the proper restraint of oxygen equipment while in use.		
		Sources: Advisory Circular, AC No. 120-44A, 4.b.		
		Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)		
	5.	Check that the Certificate Holder's information states that the first aid training program includes instruction in the assessment of severity, possible treatment of medical problems, and history and assessment of individuals who are ill or injured.		
		Sources: Advisory Circular, AC No. 120-44A, 4.c.(1)		
		Interfaces: 1.1.2(AW); 1.1.2(OP); 4.2.3(OP); 4.2.9(OP)		
	6.	Check that the Certificate Holder's information in the first aid training program that includes instruction on lack of breathing, choking, and hyperventilation.		
		Sources: Advisory Circular, AC No. 120-44A, 4.c.(2)		
		Interfaces: 4.2.3(OP); 4.2.9(OP)		
	7.	Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of profuse bleeding, including nosebleed.		
		Sources: Advisory Circular, AC No. 120-44A, 4.c.(3)		
		Interfaces: 4.2.3(OP); 4.2.9(OP)		
	8.	Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of shock, unconsciousness, and major allergic response.		
		Sources: Advisory Circular, AC No. 120-44A, 4.c.(4)		
		Interfaces: 4.2.3(OP); 4.2.9(OP)		
	9.	Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and		

possible treatment of chest pain.

Sources: Advisory Circular, AC No. 120-44A, 4.c.(5)

Interfaces: 4.2.3(OP); 4.2.9(OP)

10. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of cardio-pulmonary resuscitation (CPR).

Sources: Advisory Circular, AC No. 120-44A, 4.c.(6)

Interfaces: 4.2.3(OP); 4.2.9(OP)

 Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of strokes.

Sources: Advisory Circular, AC No. 120-44A, 4.c.(7)

Interfaces: 4.2.3(OP); 4.2.9(OP)

 Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of seizures.

Sources: Advisory Circular, AC No. 120-44A, 4.c.(8)

Interfaces: 4.2.3(OP); 4.2.9(OP)

13. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of diabetic emergencies.

Sources: Advisory Circular, AC No. 120-44A, 4.c.(9)

Interfaces: 4.2.3(OP); 4.2.9(OP)

14. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of childbirth.

Sources: Advisory Circular, AC No. 120-44A4.c.(10)

Interfaces: 4.2.3(OP); 4.2.9(OP)

15. Check that the Certificate Holder's information in the first aid training program should include instruction in the assessment of severity and possible treatment of abdominal distress.

Sources: Advisory Circular, AC No. 120-44A, 4.c.(11)

Interfaces: 4.2.3(OP); 4.2.9(OP)

16. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of airsickness.

Sources: Advisory Circular, AC No. 120-44A, 4.c.(12)

Interfaces: 4.2.3(OP); 4.2.9(OP)

17. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of injuries to the extremities.

Sources: Advisory Circular, AC No. 120-44A, 4.c.(13)

Interfaces: 4.2.3(OP); 4.2.9(OP)

18. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of injuries to the skull, spine, and chest.

Sources: Advisory Circular, AC No. 120-44A, 4.c.(14)

Interfaces: 4.2.3(OP); 4.2.9(OP)

19. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and

possible treatment of eye injury.

Sources: Advisory Circular, AC No. 120-44A, 4.c.(15)

Interfaces: 4.2.3(OP); 4.2.9(OP)

20. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of ear distress.

Sources: Advisory Circular, AC No. 120-44A, 4.c.(16)

Interfaces: 4.2.3(OP); 4.2.9(OP)

21. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of infectious diseases/conditions.

Sources: Advisory Circular, AC No. 120-44A, 4.c.(17)

Interfaces: 4.2.3(OP); 4.2.9(OP)

22. Check that the Certificate Holder's information in the first aid training program includes instruction in the universal precautions against bloodborne pathogens.

Sources: Advisory Circular, AC No. 120-44A, 4.c.(18)

Interfaces: 3.1.12(OP); 4.2.3(OP); 4.2.9(OP)

23. Check that the Certificate Holder's information in the first aid training program contains instruction in the assessment of severity and management of common injury situations including minor burns caused by the spillage of hot liquids, caused by in-flight fires/smoke situations, situations where passengers and crew could be exposed to extreme conditions such as in a water landing, treatment of chemical burns, treatment of smoke inhalation, and treatment of excessive heat exposure.

Sources: Advisory Circular, AC No. 120-44A, 4.c.(19)

Interfaces: 3.1.12(OP); 4.2.3(OP); 4.2.9(OP)

24. Check that the Certificate Holder's information in the first aid training program contains instruction in the assessment of severity and possible management of special communication situations including the elderly, visually and hearing impaired, those with behavioral problems and those who do not understand English.

Sources: Advisory Circular, AC No. 120-44A, 4.c.(21)

Interfaces: 4.2.3(OP); 4.2.9(OP)

25. Check that the Certificate Holder's information in the first aid training program contains instruction in the assessment of severity and possible management of drug and alcohol abuse.

Sources: Advisory Circular, AC No. 120-44A, 4.c.(22)

Interfaces: 4.2.3(OP); 4.2.9(OP)

26. Check that the Certificate Holder's information in the first aid program provides instruction in the procedures for identifying medically qualified persons on board the aircraft.

Sources: Advisory Circular, AC No. 120-44A, 4.d.(1)

Interfaces: 4.2.3(OP); 4.2.9(OP)

27. Check that the Certificate Holder's information in the first aid program contains instruction in the guidelines to crewmembers about obtaining medical consultation from the ground.

Sources: Advisory Circular, AC No. 120-44A, 4.d.(2)

Interfaces: 4.2.3(OP); 4.2.9(OP)

28. Check that the Certificate Holder's information in the first aid training

		program contains instruction in the specific guidelines, which give information about when a medical emergency landing may be needed. Sources: Advisory Circular, AC No. 120-44A, 4.e. Interfaces: 4.2.3(OP); 4.2.9(OP)	
1.39.	the guid	ne certificate holder's Training of Flight Attendants process comply with dance contained in FAA Advisory Circular 120-48? d Design JTIs: Check that the Certificate Holder's information regarding communication and coordination between flight crewmembers and flight attendants includes instruction in each crewmember's duties at every stage of the flight. Sources: Advisory Circular, AC No. 120-48,4	Yes No, Explain
	2.	Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP) Check that the Certificate Holder's information regarding the flight attendant training program includes instruction in the cockpit-to-cabin communication procedures for the flight crew to inform the flight attendants of the nature of the emergency, time available to prepare the cabin, necessary special instructions during emergency briefing situations.	
	3.	Sources: Advisory Circular, AC No. 120-48,5c. Interfaces: 4.2.3(OP); 4.2.9(OP) Check that the Certificate Holder's information regarding the flight attendant training program includes instruction in the cockpit-to-cabin communication procedures, which require flight crew's to inform the flight attendants of emergency situations prior to informing the passengers.	
	4.	Sources: Advisory Circular, AC No. 120-48,5c. Interfaces: 4.2.3(OP); 4.2.9(OP) Check that the Certificate Holder's information regarding the flight attendant training program includes instruction in the cabin-to-cockpit communication procedures which require flight attendants to convey information to the flight crew that is timely and specific.	
	5.	Sources: Advisory Circular, AC No. 120-48,6. Interfaces: 4.2.3(OP); 4.2.9(OP) Check that the Certificate Holder's information regarding the flight	
		attendant training program includes instruction in the cabin-to-cockpit communication procedures, which prevent non-safety related flight attendant to flight crew calls during sterile cockpit periods. Sources: Advisory Circular, AC No. 120-48,6. Interfaces: 4.2.3(OP); 4.2.9(OP)	
	6.	Check that the Certificate Holder's information regarding the flight attendant training program includes instruction in the procedures that allow flight attendants to judge "sterile cockpit" time periods. Sources: Advisory Circular, AC No. 120-48,6.a. Interfaces: 4.2.3(OP); 4.2.9(OP)	
	7.	Check that the operator's training program includes specific instruction to flight attendants regarding the purpose and meaning of the regulatory requirement for a "sterile cockpit" phase of flight. Sources: Advisory Circular, AC No. 120-48,6.b. Interfaces: 4.2.3(OP); 4.2.9(OP)	

8. Check that the operator's training program includes specific instruction to flight attendants regarding the type of information that merits contacting flight crewmembers during the sterile cockpit period.

Sources: Advisory Circular, AC No. 120-48,6.b.

Interfaces: 4.2.3(OP); 4.2.9(OP)

9. Check that the operator's training program includes specific instruction to flight attendants to report unusual noises and abnormal situations to flight crewmembers as soon as possible.

Sources: Advisory Circular, AC No. 120-48,6.b.

Interfaces: 4.2.3(OP); 4.2.9(OP)

 Check that the operator's crew coordination training includes instruction for flight crewmembers and flight attendants on each other's emergency codes, if applicable.

Sources: Advisory Circular, AC No. 120-48,7.

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

11. Check that the operator's flight attendant emergency training procedures and safety-related information is compatible with the information presented to flight crewmembers.

Sources: Advisory Circular, AC No. 120-48,7.

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

12. Check that the operator's training program includes instruction for flight crewmembers and flight attendants on each other's safety-related duties and workload during preflight, takeoff, cruise and landing of the flight.

Sources: Advisory Circular, AC No. 120-48,8.a.

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

13. Check that the operator's training program includes instruction to flight attendants as to when, and with what information, to contact the flight crew during the various phases of flight.

Sources: Advisory Circular, AC No. 120-48,8.c.

Interfaces: 4.2.3(OP); 4.2.9(OP)

14. Check that the operator's training program includes instruction to flight attendants containing information required to make the decision on whether or not to contact the flight crew.

Sources: Advisory Circular, AC No. 120-48,8.c.

Interfaces: 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)

15. Check that the operator's Crew Resource Management (CRM) training for flight attendants focuses on situation awareness, communication skills, teamwork, task allocation, and decision-making.

Sources: Advisory Circular, AC No. 120-51C.1.

Interfaces: 4.2.3(OP); 4.2.9(OP)

16. Check that the operator's CRM training provides opportunities for crewmembers to practice the skills necessary to be effective team leaders and team members.

Sources: Advisory Circular, AC No. 120-51C.9.b.(3)

Interfaces: 4.2.3(OP); 4.2.9(OP)

17. Check that the operator's CRM training requires joint cockpit-cabin training topics may include post incident/accident procedures.

Sources: Advisory Circular, AC No. 120-51C.16.(e)(2)

Interfaces: 4.2.3(OP); 4.2.9(OP)

1.40.	Does the certificate holder's Training of Flight Attendants process comply with the guidance contained in FAA Advisory Circular 120-88A?	☐ Yes ☐ No, Explain
1.41.	Does the certificate holder's Training of Flight Attendants process comply with the guidance contained in FAA Advisory Circular 121-33B?	☐ Yes ☐ No, Explain
1.42.	Does the certificate holder's Training of Flight Attendants process comply with the guidance contained in FAA Advisory Circular 121-34B?	☐ Yes ☐ No, Explain
1.43.	Does the certificate holder's manual contain the required references to, or excerpts from, the operations specification listed in the Supplemental Information section of this safety attribute inspection (SAI)? SRRs: 119.43(b)	Yes No, Explain
1.44.	If the certificate holder's manual includes excerpts from its operations specifications, are the excerpts clearly identified as part of the operations specifications? SRRs: 119.43(b)(1)	Yes No, Explain Not Applicable
1.45.	Does the certificate holder's manual require compliance with operations specifications listed in the Supplemental Information section of this safety attribute inspection (SAI)? SRRs: 119.43(b)(2)	☐ Yes ☐ No, Explain
1.46.	Does the certificate holder's Training of Flight Attendants process contain a method for keeping all persons engaged in its operations informed of the provisions of the operations specifications listed in the Supplemental Information section of this safety attribute inspection (SAI)?	☐ Yes ☐ No, Explain
	SRRs: 119.43(c)	
2.	Does the certificate holder's manual contain general policies for the Training of Flight Attendants process that comply with the SRRs? SRRs: 121.135(b)(1); 121.401(a)(1); 121.401(b); 121.401(c); 121.401(d); 121.403(a); 121.404; 121.405(b); 121.405(c); 121.405(d); 121.405(e); 121.417(d); 121.427(a); 121.429(a); 121.433(a)(1); 121.433(c)(1)(ii);	Yes No, Explain
	121.433(a); 121.433(b); 121.405(a); 121.406(d); 121.406(b); 121.805	
	Related Design JTIs:	
	 Check that the Certificate Holder's manual contains a policy that the Certificate Holder shall establish, obtain the appropriate initial and final approval of, and provide, a training program that meets the requirements of 14 CFR Part 121 Subpart N and that insures that each crewmember (flight attendant) is adequately trained to perform his assigned duties. Sources: 121.135(b)(1); 121.401(a)(1) Interfaces: 2.1.1(AW); 2.1.1(OP); 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.9(OP) 	
	2. Check that the Certificate Holder's manual contains instructions and information necessary for personnel concerned to establish a training program that meets the requirements of 14 CFR Part 121, Subpart N. and that insures that each crewmember (flight attendant) is adequately trained to perform his assigned duties.	
	Sources: 121.135(a)(1); 121.401(a)(1)	
	Interfaces: 2.1.1(AW); 2.1.1(OP); 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
	 Check that the Certificate Holder's manual contains instructions and information necessary for personnel concerned to obtain the 	

appropriate initial and final approval of a training program that meets the requirements of 14 CFR Part 121, Subpart N. and that insures that each crewmember (flight attendant) is adequately trained to perform his assigned duties.

Sources: 121.135(a)(1); 121.401(a)(1)

Interfaces: 2.1.1(AW); 2.1.1(OP); 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.9(OP)

4. Check that the Certificate Holder's manual contains instructions and information necessary for personnel concerned to provide a training program that meets the requirements of 14 CFR Part 121, Subpart N. and that insures that each crewmember (flight attendant) is adequately trained to perform his assigned duties.

Sources: 121.135(a)(1); 121.401(a)(1)

Interfaces: 2.1.1(AW); 2.1.1(OP); 2.1.2(AW); 2.1.2(OP); 4.2.3(OP); 4.2.9(OP)

5. Check that the Certificate Holder's manual contains a policy that whenever a crewmember (flight attendant) who is required to take recurrent training or a competence check, takes that check or competes the training in the calendar month, the month before or after the calendar month in which that training or check is required, he is considered to have taken or completed it in the calendar month in which it was required.

> Sources: 121.135(b)(1); 121.401(b) Interfaces: 3.1.11(OP); 4.2.9(OP)

6. Check that the Certificate Holder's manual contains a policy that each instructor or supervisor who is responsible for a particular ground training subject, course of training, or competence check under 14 CFR Part 121 shall certify as part of the crewmember's (flight attendant's) records as to the proficiency and knowledge of the flight attendant concerned upon completion of that training or check.

Sources: 121.135(b)(1); 121.401(c) Interfaces: 4.2.3(OP); 4.2.9(OP)

7. Check that the Certificate Holder's manual contains a policy that training subjects that are applicable to more than one airplane, which have been satisfactorily completed in connection with prior training for another airplane, need not be repeated during subsequent training other than recurrent training.

Sources: 121.135(b)(1); 121.401(d)

Interfaces: 4.2.3(OP); 4.2.9(OP)

8. Check that the Certificate Holder's' manual contains a general policy to prepare and keep current a written training program curriculum for each type of airplane with respect to each crewmember (flight attendant) which includes ground training required by 14 CFR Part 121 Subpart N.

Sources: 121.135(b)(1); 121.403(a) Interfaces: 4.2.3(OP); 4.2.9(OP)

9. Check that the Certificate Holder's manual has a general policy that after March 19, 1998, the Certificate Holder may not use a person as a flight attendant unless that person has completed approved crew resource management (CRM) initial training with that Certificate Holder or another Certificate Holder.

> Sources: 121.135(b)(1); 121.404 Interfaces: 4.2.3(OP); 4.2.9(OP)

10. Check that the Certificate Holder's manual has instruction and information necessary for personnel concerned to obtain initial approval of a training program by submitting to the Administrator, an outline of the proposed program, including an outline of the proposed curriculum, that provides enough information for a preliminary evaluation of the proposed training program, and additional relevant information as may be requested by the Administrator.

Sources: 121.135(a)(1); 121.405(a)(1); 121.405(a)(2) Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

11. Check that the Certificate Holder's manual has instruction and information necessary for personnel concerned to obtain initial approval of a revision to an approved training program by submitting to the Administrator, an outline of the revised program, including an outline of the revised curriculum, that provides enough information for a preliminary evaluation of the proposed revised training program, and additional relevant information as may be requested by the Administrator.

Sources: 121.135(a)(1); 121.405(a)(1); 121.405(a)(2) Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

12. Check that the Certificate Holder's manual has instruction and information necessary for personnel concerned to obtain final approval of a training program by submitting to the Administrator, an outline of the proposed program, including an outline of the proposed curriculum, that provides enough information for a preliminary evaluation of the proposed training program, and additional relevant information as may be requested by the Administrator.

Sources: 121.135(a)(1); 121.405(a)(1); 121.405(a)(2) Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

13. Check that the Certificate Holder's manual has instruction and information necessary for personnel concerned to obtain final approval of a revision to an approved training program by submitting to the Administrator, an outline of the revised program, including an outline of the revised curriculum, that provides enough information for a preliminary evaluation of the proposed revised training program, and additional relevant information as may be requested by the Administrator.

Sources: 121.135(a)(1); 121.405(a)(1); 121.405(a)(2) Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

14. Check that the Certificate Holder's manual contains a policy that after a proposed training program or revision complies with 14 CFR Part 121, and the Administrator grants initial approval in writing, the Certificate Holder may conduct the training in accordance with that program.

Sources: 121.135(b)(1); 121.405(b)

Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

15. Check that the Certificate Holder's manual contains instruction and information necessary to personnel concerned that after a proposed training program complies with 14 CFR Part 121, and the Administrator grants initial approval in writing, the Certificate Holder may conduct the training in accordance with that program.

Sources: 121.135(b)(1); 121.405(b)

Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

16. Check that the Certificate Holder's manual contains instruction and information necessary to personnel concerned that after a proposed revision to an approved training program complies with 14 CFR Part

121, and the Administrator grants initial approval in writing, the Certificate Holder may conduct the training in accordance with that program.

Sources: 121.135(b)(1); 121.405(b)

Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

17. Check that the Certificate Holder's manual contains information that the Administrator grants final approval of the training program or revision if the Certificate Holder shows that the training conducted under the initial approval set forth in 14 CFR Part 121, Subpart N, ensures that each person that successfully completes the training is adequately trained to perform his assigned duties.

Sources: 121.135(b)(26); 121.405(c)

Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

18. Check that the Certificate Holder's manual contains information that in granting initial and final approval of training programs or revisions, including reductions in programmed hours specified in 14 CFR Part 121, Subpart N, the Administrator considers the training aids, devices, methods and procedures listed in the Certificate Holder's curriculum as set forth in 14 CFR Part 121.403 that increase the quality and effectiveness of the teaching-learning process.

Sources: 121.135(b)(26); 121.405(d)

Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

19. Check that the Certificate Holder's manual contains information that if approval of reduced programmed hours of training is granted, the Administrator provides the Certificate Holder with a statement of the basis for the approval.

Sources: 121.135(b)(26); 121.405(d)

Interfaces: 4.2.3(OP); 4.2.8(AW); 4.2.8(OP); 4.2.9(OP)

20. Check that the Certificate Holder's manual contains instructions and information necessary to the personnel concerned to make, after notification by the Administrator, any changes in a training program that are found to be necessary by the Administrator for the continued adequacy of the training program.

Sources: 121.135(a)(1); 121.405(e)

Interfaces: 4.2.3(OP); 4.2.9(OP)

21. Check that the Certificate Holder's manual contains information that within 30 days after the Certificate Holder receives notice from the Administrator under 14 CFR Part 121.405, the Certificate Holder may file a petition to reconsider the notice with the certificate-holding district office and that the filing of a petition to reconsider stays the notice pending a decision by the Administrator, except that if the Administrator finds that there is an emergency that requires immediate action in the interest of safety in air transportation, he may, upon a statement of the reasons, require a change effective without stay.

Sources: 121.135(b)(26); 121.405(e)

Interfaces: 4.2.3(OP); 4.2.9(OP)

22. Check that the Certificate Holder's manual contains a general policy that, for flight attendants, states the Administrator may credit CRM training which was received before March 19, 1999 toward all or part of the initial ground CRM training required by 14 CFR Part 121.421.

Sources: 121.135(b)(1); 121.406(b)

Interfaces: 4.2.3(OP); 4.2.9(OP)

23. Check that the Certificate Holder's manual contains information that

states when granting credit for initial ground CRM training, the Administrator considers training aids, devices, methods, and procedures used by the Certificate Holder in a voluntary CRM program or in an AQP program that effectively meets the quality of an approved CRM initial ground training program under 14 CFR Part 121.421.

Sources: 121.135(b)(26); 121.406(d) Interfaces: 4.2.3(OP); 4.2.9(OP)

24. Check that the Certificate Holder's training program manual contains a policy that states after September 1, 1993, no crewmember may serve in operations under this part unless that crewmember has performed the PBE drill and the firefighting drill described by paragraphs (c)(1)(i) and (c)(1)(ii) of this section, as part of a one-time training requirement of paragraphs (c)(1) or (c)(2) of this section as appropriate. Any crewmember who performs the PBE drill and the firefighting drill prescribed in paragraphs (c)(1)(i) and (c)(1)(ii) of this section after May 26, 1987, is deemed to be in compliance with this regulation upon presentation of information or documentation, in a form and manner acceptable to the Director, Flight Standards Service, showing that the appropriate drills have been accomplished.

Sources: 121.135(b)(16); 121.417(a); 121.417(d)

Interfaces: 4.2.3(OP); 4.2.9(OP)

25. Check that the Certificate Holder's manual contains a general policy to allow flight attendant training and competence checks to be conducted during operations under 14 CFR Part 121.

Sources: 121.135(a)(1); 121.432(b)(5)

Interfaces: 4.2.3(OP); 4.2.9(OP)

26. Check that the Certificate Holder's training manual contains a general policy that states that flight attendant training and competency checks are conducted during operations under 14 CFR Part 121.

Sources: 121.135(b)(1); 121.432(b)(5)

Interfaces: 4.2.3(OP); 4.2.9(OP)

27. Check that the Certificate Holder's manual has a general policy that any person who serves as a required flight attendant must have satisfactorily completed initial ground training in a program approved under Subpart N of 14 CFR Part 121 for that type airplane, except as provided by Part 121.433(a)(1).

Sources: 121.135(b)(1); 121.433(a)

Interfaces: 4.2.3(OP); 4.2.9(OP)

28. Check that the Certificate Holder's manual has a general policy that a flight attendant, who has qualified and served as a flight attendant on another type airplane of the same group, may serve as a flight attendant upon completion of transition training as provided in 14 CFR Part 121.415.

Sources: 121.135(b)(1); 121.433(a)(1)

Interfaces: 4.2.3(OP); 4.2.9(OP)

29. Check that the Certificate Holder's manual has a general policy that no person may serve as a required flight attendant on an airplane of a type for which differences training is included in the approved training program, unless that flight attendant has satisfactorily completed either initial or transition ground training for the particular variation of the airplane in which he serves, or differences training as provided in 14 CFR Part 121.415.

Sources: 121.135(b)(1); 121.433(b)

	Interfaces: 4.2.3(OP); 4.2.9(OP)	
	30. Check that the Certificate Holder's manual has a general policy that any person who serves as a required flight attendant on an airplane, must have satisfactorily completed recurrent ground training within the proceeding 12 calendar months.	
	Sources: 121.135(b)(1); 121.433(c)(1)(ii)	
	Interfaces: 4.2.3(OP); 4.2.9(OP)	
	31. Check that the Certificate Holder's manual has a general policy that any person who serves as a required flight attendant on an airplane, must have satisfactorily completed a competence check within the proceeding 12 calendar months.	
	Sources: 121.135(b)(1); 121.433(c)(1)(ii) Interfaces: 4.2.3(OP); 4.2.9(OP)	
	32. Check that the certificate holder's manual has a general policy relating to the emergency medical equipment and training requirements applicable to all certificate holder's operating passenger-carrying airplanes under 14 CFR Part 121.	
	Sources: 121.135(b)(1); 121.801 Interfaces: 4.2.3(OP)	
3.	Does the certificate holder's manual reference the appropriate Federal Aviation Regulations listed in the Supplemental Information section of this safety attribute inspection (SAI)? SRRs: 121.135(b)(3)	☐ Yes ☐ No, Explain
4.	Does the certificate holder's manual document the duties and responsibilities for personnel who will accomplish the Training of Flight Attendants process?	☐ Yes ☐ No, Explain
	SRRs: 121.135(b)(2); 121.401(a)(3); 121.421	
	Related Design JTIs:	
	 Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to provide training required by 14 CFR Part 121.415. 	
	Sources: 121.135(a)(1); 121.415(a)	
	Interfaces: 1.1.2(AW); 1.1.2(OP); 3.1.2(OP); 4.2.3(OP); 4.2.9(OP)	
	2. Check that the Certificate Holder's manual includes instruction and information necessary to allow personnel concerned to provide the flight attendant initial and transition ground training required by 14 CFR 121.421(a) and 121.421(b).	
	Sources: 121.135(a)(1); 121.421(a); 121.421(b)	
	Interfaces: 4.2.3(OP); 4.2.9(OP)	
	3. Check that the Certificate Holder's manual includes instruction and information necessary to allow personnel concerned to provide the flight attendant recurrent training required by 14 CFR Part 121.427(a) and Part 121.427(b).	
	Sources: 121.135(a)(1); 121.427(a); 121.427(b)	
	Interfaces: 4.2.3(OP); 4.2.9(OP)	
5.	Does the certificate holder's manual include instructions and information for personnel to meet the requirements of the Training of Flight Attendants process?	Yes No, Explain

SRRs: 121.135(a)(1)
Related Design JTIs:

 Check that the Certificate Holder's' manual contains instruction and information necessary for personnel concerned to prepare a written program curriculum for each type of airplane with respect to each crewmember (flight attendant) required for that airplane type, which includes ground training required by 14 CFR Part 121, Subpart N.

Sources: 121.135(a)(1); 121.403(a) Interfaces: 4.2.3(OP); 4.2.9(OP)

2. Check that the Certificate Holder's' manual contains instruction and information necessary for personnel concerned to keep current a written program curriculum for each type of airplane with respect to each crewmember (flight attendant) required for that airplane type, which includes ground training required by 14 CFR Part 121, Subpart

Sources: 121.135(a)(1); 121.403(a) Interfaces: 4.2.3(OP); 4.2.9(OP)

SAI Section 1 - Procedures Attribute Drop-Down Menu

- 1. No procedures, policy, instructions or information specified.
- 2. Procedures or instructions and information do not identify (who, what, when, where, how).
- 3. Procedures, policy or instructions and information do not comply with CFR.
- 4. Procedures, policy or instructions and information do not comply with FAA policy and guidance.
- 5. Procedures, policy or instructions and information do not comply with other documentation (e.g., manufacturer's data, Jeppesen's Charts, etc.).
- 6. Procedures, policy or instructions and information unclear or incomplete.
- 7. Documentation quality (e.g., unreadable or illegible).
- 8. Procedures, policy or instructions and information inconsistent across Certificate Holder manuals (FOM Flight Operations Manual to GMM General Maintenance Manual, etc.).
- 9. Procedures, policy or instructions and information inconsistent across media (e.g., paper, microfiche, electronic).
- 10. Resource requirements incomplete (personnel, facilities, equipment, technical data).
- 11. Other.

SAI Section 2 - Controls Attribute Objective: Controls are checks and restraints designed into a process to ensure a desired result. The questions in this section of the DCT are designed to assist the inspector in determining if checks and restraints are designed into the process to ensure the desired result is achieved. Controls should be written into the system to ensure that the most important policies, procedures, or instructions and information will be followed. Controls may be in the form of administrative controls, which are secondary or supplemental written procedures. Like written procedures, administrative controls also need to provide answers to questions regarding who, what, when, where, and how. Controls may also be in the form of engineered controls, such as automated features or mechanical actions or devices (i.e., safety devices, warning devices, etc.). Tasks To meet this objective, the inspector must accomplish the following tasks: 1. Review the control questions below. 2. Review the certificate holder's policies, procedures, instructions, and information to gain an

understanding of the controls that it has documented.

Ques	Questions		
	To meet this objective, the inspector must answer the following questions:		
1.	Are the following controls built into the Training of Flight Attendants process:		
1.1.	Is there a control or controls in place to ensure that training is conducted in accordance with the certificate holder's approved training program?	☐ Yes ☐ No, Explain	
1.2.	Is there a control or controls in place to ensure that cabin mockups, door trainers, and training devices are used in accordance with the certificate holder's approved training program?	☐ Yes ☐ No, Explain	
1.3.	Is there a control or controls in place to ensure that instructors follow the lesson plan for the appropriate curriculum segment?	☐ Yes ☐ No, Explain	
1.4.	Is there a control or controls in place to ensure that instructors are properly trained and qualified in accordance with the certificate holder's approved training program?	☐ Yes ☐ No, Explain	
1.5.	Is there a control or controls in place to ensure that training records are maintained in accordance with the certificate holder's approved training program?	☐ Yes ☐ No, Explain	
1.6.	Is there a control or controls in place to ensure that the knowledge and proficiency of flight attendants is evaluated through appropriate testing, checking, and competency checks?	☐ Yes ☐ No, Explain	
1.7.	Is there a control or controls in place to ensure that flight attendants accomplish required drills during training?	☐ Yes ☐ No, Explain	
1.8.	Is there a control or controls in place to ensure that flight attendants are trained using equipment as installed on the certificate holder's aircraft?	☐ Yes ☐ No, Explain	

1.9.	Is there a control or controls in place to ensure that flight attendants receive recurrent training within the required timeframe?	☐ Yes ☐ No, Explain
1.10.	Is there a control or controls in place to ensure that flight attendants receive the required operating experience on the airplane?	☐ Yes ☐ No, Explain
2.	Does the certificate holder have a documented method for assessing the impact of any changes made to the controls in the Training of Flight Attendants process?	☐ Yes ☐ No, Explain

	SAI Section 2 - Controls Attribute Drop-Down Menu	
1.	No controls specified.	
2.	Documentation for the controls do not identify (who, what, when, where, how).	
3.	Controls incomplete.	
4.	Controls could be circumvented.	
5.	Controls could be unenforceable.	
6.	Resource requirements incomplete (personnel, facilities, equipment, technical data).	
7.	Other.	

SAI Section 3 - Process Measurement Attribute

Objective: Process measurements are used by the certificate holder to measure and assess its processes, to identify and correct problems or potential problems, and to make improvements to the processes. The questions in this section of the DCT are designed to assist the inspector in determining if the certificate holder measures or assesses information to identify, analyze, and document potential problems with the process. Process measurements are a certificate holder's internal evaluation or auditing of the most important policies, procedures, or instructions and information associated with an element.

To prevent the duplication of work, process measurements are most commonly addressed through a combination of auditing features contained in both the certificate holder's safety program/internal evaluation program (for operations and cabin safety-related issues) and the auditing function of the Continuous Analysis and Surveillance System (for airworthiness or maintenance/inspection-related issues). The director of safety and the quality assurance department often work together to accomplish this function for the certificate holder. This approach requires amendment of the safety program/internal evaluation program audit forms or checklists and the Continuous Analysis and Surveillance System audit forms or checklists to include the specific process measurements for each element.

Tasks	
	To meet this objective, the inspector must accomplish the following tasks:
1.	Review the process measurement questions below.
2.	Review the certificate holder's policies, procedures, instructions, and information to gain an understanding of the process measurements that it has documented.

Ques	Questions		
	To meet this objective, the inspector must answer the following questions:		
1.	Does the certificate holder's Training of Flight Attendants process include the following process measurements:		
1.1.	Is there a process measurement or process measurements that would identify if training was not conducted in accordance with the certificate holder's approved training program?	☐ Yes ☐ No, Explain	
1.2.	Is there a process measurement or process measurements that would identify if cabin mockups, door trainers, and training devices were not used in accordance with the certificate holder's approved training program?	☐ Yes ☐ No, Explain	
1.3.	Is there a process measurement or process measurements that would identify if instructors were not following the appropriate lesson plan for the curriculum segment?	☐ Yes ☐ No, Explain	
1.4.	Is there a process measurement or process measurements that would identify if instructors were not properly trained and qualified in accordance with the certificate holder's approved training program?	☐ Yes ☐ No, Explain	
1.5.	Is there a process measurement or process measurements that would identify if appropriate training records were not maintained in accordance with the certificate holder's approved training program?	☐ Yes ☐ No, Explain	

1.6.	Is there a process measurement or process measurements that would identify if the knowledge and proficiency of flight attendants were not evaluated through appropriate testing, checking, and competency checks?	Yes No, Explain
1.7.	Is there a process measurement or process measurements that would identify if flight attendants did not accomplish required drills during training?	☐ Yes ☐ No, Explain
1.8.	Is there a process measurement or process measurements that would identify if flight attendants were not trained using equipment as installed on the certificate holder's aircraft?	☐ Yes ☐ No, Explain
1.9.	Is there a process measurement or process measurements that would identify if flight attendants did not receive recurrent training within the required timeframe?	☐ Yes ☐ No, Explain
1.10.	Is there a process measurement or process measurements that would identify if flight attendants did not receive the required operating experience on the airplane?	☐ Yes ☐ No, Explain
2.	Is there a process measurement or process measurements that would reveal if the certificate holder's policy, procedures, instructions, and information were not followed?	☐ Yes ☐ No, Explain
3.	Does the certificate holder document its process measurement results?	☐ Yes ☐ No, Explain
4.	Does the certificate holder provide for the use of process measurement results to improve its programs?	☐ Yes ☐ No, Explain
5.	Does the organization that conducts the process measurements have direct access to the person with responsibility for the Training of Flight Attendants process?	☐ Yes ☐ No, Explain

SAI Section 3 - Process Measurement Attribute Drop-Down Menu

- 1. No process measurements specified.
- 2. Documentation for the process measurements does not identify (who, what, when, where, how).
- 3. Inability to identify negative findings.
- 4. No provisions for implementing corrective actions.
- 5. Ineffective follow-up to determine effectiveness of corrective actions.
- 6. Resources requirements (personnel, facilities, equipment, technical data).
- 7. Other.

SAI Section 4 - Interfaces Attribute

Objective: Interfaces are used by the certificate holder to identify and manage the interactions between processes. The questions in this section of the DCT are designed to assist the inspector in determining whether or not interactions between the policies, procedures, or instructions and information associated with other independent processes within the certificate holder's organization are documented. Written policies, procedures, or instructions and information that are interrelated and located in different areas within the certificate holder's system must be consistent and complement each other. For the interfaces to be effectively managed, the certificate holder's system should identify and document the interfaces.

IIIICI	interfaces.	
Tasks		
	To meet this objective, the inspector must accomplish the following tasks:	
1.	Review the interfaces associated with the Training of Flight Attendants process that have been identified along with the individual questions in section 1, Procedures, of this DCT.	
2.	Review the certificate holder's policies, procedures, instructions, and information to gain an understanding of the interfaces that it has documented.	

Que	Questions		
	To meet this objective, the inspector must answer the following questions:		
	NOTE: The design job task items (JTIs) displayed with the questions in section 1, Procedures, of this DCT identify potential interfaces (by element number) for this element.		
1.	Does the certificate holder's system properly address the interfaces that are identified along with the questions in section 1, Procedures, of this DCT?	Yes No, Explain	
2.	Does the certificate holder document a method for assessing the impact of any changes to the associated interfaces within the Training of Flight Attendants process?	☐ Yes ☐ No, Explain	

SAI Section 4 - Interfaces Attribute Drop-Down Menu

- 1. No interfaces specified.
- 2. The following interfaces not identified within the Certificate Holder's manual system:
- 3. Interfaces listed are inaccurate.
- 4. Specific location of interfaces not identified within the manual system.
- 5. Other

SAI Section 5 - Management Responsibility & Authority Attributes

Objective: The questions in this section of the DCT address the responsibility and authority of the process. They are designed to assist the inspector in determining if there is a clearly identifiable, qualified, and knowledgeable person who is responsible for the process, is answerable for the quality of the process, and has the authority to establish and modify the process. (The person with the authority may or may not be the person with the responsibility.)

may	may or may not be the person with the responsibility.	
Tasl	Tasks	
	To meet this objective, the inspector must accomplish the following tasks:	
1.	Identify the person who has overall responsibility for the Training of Flight Attendants process.	
2.	Identify the person who has overall authority for the Training of Flight Attendants process.	
3.	Review the duties and responsibilities of the person(s) documented in the certificate holder's manual.	
4.	Review the appropriate organizational chart.	

Questions			
	To meet this objective, the inspector must answer the following questions:		
1.	Does the certificate holder clearly identify who is responsible for the quality of the Training of Flight Attendants process?	Yes No, Explain Name/Title:	
2.	Does the certificate holder clearly identify who has authority to establish and modify the policies, procedures, instructions, and information for the Training of Flight Attendants process?	Yes No, Explain Name/Title:	
3.	Does the certificate holder's manual include the duties and responsibilities of those who manage the work required by the Training of Flight Attendants process? SRRs: 121.135(b)(2)	Yes No, Explain	
4.	Does the certificate holder's manual include instructions and information for those who manage the work required by the Training of Flight Attendants process? SRRs: 121.135(a)(1)	Yes No, Explain	
5.	Does the certificate holder clearly and completely document the responsibility for this position?	☐ Yes ☐ No, Explain	
6.	Does the certificate holder clearly and completely document the authority for this position?	☐ Yes ☐ No, Explain	
7.	Does the certificate holder clearly and completely document its qualification standards for the person having responsibility for the Training of Flight Attendants process?	Yes No, Explain	
8.	Does the certificate holder clearly and completely document its qualification standards for the person having authority to establish and modify the certificate holder's policies, procedures, instructions, and information for the Training of Flight Attendants process?	☐ Yes ☐ No, Explain	
9.	Does the certificate holder clearly and completely document the procedures for	Yes	

delegation of authority for the Training of Flight Attendants process?	☐ No, Explain

SAI Section 5 - Management Responsibility & Authority Attributes Drop-Down Menu

- 1. Not documented.
- 2. Documentation unclear.
- 3. Documentation incomplete.
- 4. Other.