



## Financial Management Service Contact Directory 2009

<b>PROGRAM/SERVICE</b>	<b>CONTACT NAME</b>	<b>PHONE</b>
<b>Administrative Wage Garnishment</b>	Debt Management Operations Center	202-874-6653
<b>Agency Cross-Servicing</b>	Debt Management Operations Center	800-858-0725
<b>Federal Program Agency Inquiries</b>		800-858-0725
<b>Agency Location Code</b>		
<b>Check Resolution Division (4 digits)</b>	Brent Weaver	202-874-8259
<b>Cash Accounting Division (8 digits)</b>		202-874-8891
<b>Automated Standard Application for Payments (ASAP)</b>		
<b>Agency Implementation</b>	Carol Cole	202-874-6542
<b>Development</b>	Cheryl Murray	202-874-6467
<b>Operations</b>	Philadelphia Regional Financial Center	215-516-8021
	Kansas City Regional Financial Center	816-414-2100
	San Francisco Regional Financial Center	510-594-7182
<b>Automated Clearing House (ACH)</b>		
<b>31 CFR 210 (ACH Rules)</b>	Bill Brushwood	202-874-1251
<b>Collections</b>	Bill Brushwood	202-874-1251
<b>Disbursements:</b>		
<b>Payments and Claims Formats</b>	Margot Kaeser	202-874-6781
<b>Product Development</b>	Dale Walton	202-874-7118
<b>Risk Assessment/Security</b>	Dick Bauder	202-874-6576
<b>Technical Requirements</b>	Margot Kaeser	202-874-6781
<b>Treasury Disbursed Payments</b>		
<b>Kansas RFC Help Desk</b>		816-414-2100
<b>Payment Management Help Desk</b>		512-342-7300
<b>Regulations and Policy</b>	Bill Brushwood	202-874-1251
<b>Card Acquiring Service</b>	Dena Corson	202-874-0807
<b>CA\$HLINK II</b>	Call Center	800-346-5465
	Phyllis Allen	202-874-3528
	Zelda Gantt	202-874-6894
	Tamara Whitaker	202-874-7132
<b>Cash Management Improvement Act (CMIA)</b>	Victor Poore	202-874-6751
<b>Cash Management Made Easy</b>	Teri Hoehn	202-874-6694
	David Burgess	202-874-8645
<b>Check Inserts</b>	William Mehr	202-874-6932
<b>Child Support</b>	Debt Program Division	202-874-0540
<b>Collateral</b>	Mary Bailey	202-874-7055
<b>Collections and Cash Management Modernization</b>	Gregory Till	202-874-6935



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Credit Bureau Reporting	Accounting & Agency Services Division	202-874-8580
Credit and Debt Management Policy	Business Management Staff	202-874-6600
Cross-Servicing Debt Exemptions	Business Management Staff	202-874-6600
Current Value of Funds Rate	Denice Wilson	202-874-9428
Debit Card Program	Brett Smith	202-874-6666
Debt Check	Debt Program Division	202-874-0540
Debt Collection Agency Training & Education	Accounting & Agency Services Division	202-874-8580
Debt Collection Center Designation	Business Management Staff	202-874-6600
Debt Collection Performance	Accounting & Agency Services Division	202-874-8580
Debt Management Agency Facilitation	Accounting & Agency Services Division	202-874-8580
Debt Write-Off	Business Management Staff	202-874-6600
Debtor Inquiries	Debt Management Operations Center	888-858-0725
Direct Express	Nevelyn Jones	202-874-9602
Electronic Check Processing (ECP)	Craig Sadick	202-874-6754
Electronic Federal Tax Payment System (EFTPS) Development/Operations	Russell Kuehn	202-874-5784
Marketing	Melanie Rigney	202-874-6763
Electronic Transfer Account (ETA) Policy	Shirley Hopkins	202-874-6926
Enterprise Data Architecture/XML Standards	Ed Coia Marcel Jemio Brian Brotsos	202-874-7039 202-874-6838 202-874-1618
FedDebt	Debt Management Operations Center	800-858-0725
Federal Agencies Centralized Trial Balance System I (FACTS I)	Kathy Wages	202-874-4713
Federal Agency Liaison (Collections)	Carolyn Dunston	202-874-7491
Federal Reserve Electronic Tax Application (FR-ETA)	Mike Chew	202-874-7064
Fed Tax II	Russ Kuehn	202-874-5784



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<b>PROGRAM/SERVICE</b>	<b>CONTACT NAME</b>	<b>PHONE</b>
<b>Fedwire Deposit System</b>	Phyllis Allen Zelda Gantt Alexander Ip Randolph Maxwell Tamara Whitaker	202-874-3528 202-874-6894 202-874-0428 202-874-3720 202-874-7132
<b>Financials, Accounting, Collections, Disbursements &amp; Reconciliation System (FACDR)</b>	Accounting & Agency Services Division	202-874-8580
<b>Financial Accounting and Services Division (FASD)</b>		
<b>Credit Accounting Branch</b>	Scott Barber	202-874-8740
<b>Judgement Fund Branch</b>	Kevin McIntyre	202-874-6664
<b>Surety Bond Branch</b>	Rose Miller	202-874-6850
<b>Financial Connection, The</b>	Teri Hoehn David Burgess	202-874-6694 202-874-8645
<b>Financial EDI Payments</b>	Jenie Perry	512-342-7303
<b>Financial Organization Master File (FOMF)</b>	Dwight Sage	816-414-2302
<b>Financial Report of the U.S. Government</b>	Karen Hunter	202-874-9910
<b>Foreign Check Issues</b>	William Mehr	202-874-6932
<b>Foreign Currency Accounting</b>	Rick Barnett Lauren Gant Andrea Pearson	202-874-7994 202-874-8004 202-874-8001
<b>General Lockbox</b>	Michael Salapka	202-874-8919
<b>Gold Book</b>	Delphine Bryant	202-874-8061
<b>Government On-Line Accounting Link System (GOALS II)</b>	Sheila Higgs	202-874-8196
<b>Governmentwide Accounting Modernization Program</b>	Michael Norman	202-874-8788
<b>Governmentwide Financial Report System</b>	Angela Potts	202-874-9917
<b>Green Book</b>	Dale Walton	202-874-7118
<b>Holistic Approach</b>	Carolyn Dunston	202-874-7491
<b>Imprest Fund Management: Policy</b>	Denice Wilson	202-874-9428
<b>Intergovernmental Payment and Collections (IPAC)</b>	Susan Markland	202-874-9816
<b>International Treasury Services (ITS.gov)</b>		
<b>Policy</b>	Susan Helm	202-874-6873
<b>Operations</b>	Ethan Cole	816-414-2102

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<b>PROGRAM/SERVICE</b>	<b>CONTACT NAME</b>	<b>PHONE</b>
Internet Payment Platform	Pavita Murthi	202-874-3685
Intragovernmental Fiduciary Confirmation System (IFCS)	Financial Reports Division	202-874-9910
IRS Lockbox	Tannura Elie	202-874-6554
Notification of Change	Austin Help Desk Kansas City Help Desk	512-342-7300 816-414-2100
<b>PACER On-Line:</b> Non Treasury-Disbursed Agencies Treasury-Disbursed Agencies	Michael Harrison David Winters	202-874-3838 202-874-9138
Paper Tax Application (PATAX)	Mike Chew	202-874-7064
Pay.gov	Marshall Henry	202-874-6940
PCC OTC (Paper Check Conversion Over-the-Counter)	Reginald McKinney Bonnie Ray	202-874-6983 202-874-2138
Postage Payments	Dale Walton	202-874-9428
Private Collection Agencies	Private Collection Division	202-874-8700
Prompt Payment	Denice Wilson	202-874-9428
<b>Regional Financial Centers</b> Austin Financial Center Kansas City Financial Center Philadelphia Financial Center San Francisco Financial Center		512-342-7300 816-414-2100 215-516-8000 510-594-7300
Remittance Express (REX)	John Schmid	202-874-7026
Repurchase Agreement (Repo)	Thompson Sawyer	202-874-7150
Salary Offset	Debt Program Division	202-874-0540
Secure Payment System	Gary Ng	202-874-6947
Seized Currency	Mike Zeigler	202-874-8906
Shared Accounting Module (SAM)	Cyndi Pham	202-874-8947
State Income Tax Debt	Debt Program Division	202-874-0540
State and Local Government Tax Withholding Agreements	Denice Wilson	202-874-9428
State Reciprocal Agreement	Debt Program Division	202-874-0540



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<b>PROGRAM/SERVICE</b>	<b>CONTACT NAME</b>	<b>PHONE</b>
Stored Value Cards	Graham Mackenzie	202-874-1845
Tax Levy	Debt Program Division	202-874-0540
Tax Refund Offset	Debt Program Division	202-874-0540
TGA Bank Network	Deborah Pearson	202-874-7496
TGANet	Donald Clark	202-874-7092
Treasury Offset Program (TOP)	Debt Program Division	202-874-0540
TOP Call Center	TOP Systems and Operations	800-304-3107
TOP Payment Exemptions	Debt Program Division	202-874-0540
Transaction Reporting System (TRS)	Christina Cox Monica Shelton	202-874-7207 202-874-1346
Treasury Check Information System (TCIS)	Lourde Romain-Prue	202-874-9582
Treasury Check Offset	Marva Evans	202-874-8256
Treasury Disbursed Payment Inquiries	Austin Financial Center	512-342-7300
Treasury Investment Option	Thompson Sawyer	202-874-7150
Treasury Investment Program (TIP)	Thompson Sawyer	202-874-7150
Treasury Receivable Accounting and Collection System (TRACS)	Cathie Blewitt	202-874-7920
Treasury Report on Receivables (TROR)	Accounting & Agency Services Division	202-874-8580
TRUFACS	Richard Haug	202-874-6955
Treasury Tax & Loan (TT&L) Plus	Thompson Sawyer	202-874-7150
Unclaimed Moneys	Laverne Triplett	202-874-8262
U.S. Citizenship Immigration Services (USCIS) Lockbox and e-Filing	Nadir Isfahani	202-874-0275
U.S. Standard General Ledger Division (USSGL)	Judy Yuran	202-874-6308