



Financial Management Service Contact Directory 2009

<u>PROGRAM/SERVICE</u>	<u>CONTACT NAME</u>	<u>PHONE</u>
Administrative Wage Garnishment	Debt Management Operations Center	202-874-6653
Agency Cross-Servicing Federal Program Agency Inquiries	Debt Management Operations Center	800-858-0725 800-858-0725
Agency Location Code Check Resolution Division (4 digits) Cash Accounting Division (8 digits)	Brent Weaver	202-874-8259 202-874-8891
ASAP (Automated Standard Application for Payments) Agency Implementation Development Operations	Carol Cole Cheryl Murray Philadelphia Regional Financial Center Kansas City Regional Financial Center San Francisco Regional Financial Center	202-874-6542 202-874-6467 215-516-8021 816-414-2100 510-594-7182
Automated Clearing House (ACH) 31 CFR 210 (ACH Rules) Collections Disbursements: Payments and Claims Formats Product Development Risk Assessment/Security Technical Requirements Treasury Disbursed Payments Kansas RFC Help Desk Payment Management Help Desk Regulations and Policy	Bill Brushwood Bill Brushwood Margot Kaeser Dale Walton Dick Bauder Margot Kaeser Bill Brushwood	202-874-1251 202-874-1251 202-874-6781 202-874-7118 202-874-6576 202-874-6781 816-414-2100 512-342-7300 202-874-1251
Card Acquiring Service	Dena Corson	202-874-0807
CA\$HLINK II	Call Center Phyllis Allen Zelda Gantt Tamara Whitaker	1-800-346-5465 202-874-3528 202-874-6894 202-874-7132
Cash Management Improvement Act (CMIA)	Victor Poore	202-874-6751
Cash Management Made Easy	Teri Hoehn David Burgess	202-874-6694 202-874-8645
Check Inserts	William Mehr	202-874-6932
Child Support	Debt Program Division	202-874-0540
Collateral	Mary Bailey	202-874-7055
Collections and Cash Management Modernization (CCMM)	Gregory Till	202-874-6935
Credit Bureau Reporting	Accounting & Agency Services Division	202-874-8580
Credit and Debt Management Policy	Business Management Staff	202-874-6600
Cross-Servicing Debt Exemptions	Business Management Staff	202-874-6600
Current Value of Funds Rate	Denice Wilson	202-874-9428
Debit Card Program	Brett Smith	202-874-6666
Debt Check	Debt Program Division	202-874-0540



Financial Management Service Contact Directory 2009

<u>PROGRAM/SERVICE</u>	<u>CONTACT NAME</u>	<u>PHONE</u>
Debt Collection Agency Training & Education	Accounting & Agency Services Division	202-874-8580
Debt Collection Center Designation	Business Management Staff	202-874-6600
Debt Collection Performance	Accounting & Agency Services Division	202-874-8580
Debt Management Agency Facilitation	Accounting & Agency Services Division	202-874-8580
Debt Write-Off	Business Management Staff	202-874-6600
Debtor Inquiries	Debt Management Operations Center	888-858-0725
Direct Express	Nevelyn Jones	202-874-9602
Electronic Check Processing (ECP)	Craig Sadick	202-874-6754
Electronic Federal Tax Payment System (EFTPS) Development/Operations Marketing	Russell Kuehn Melanie Rigney	202-874-5784 202-874-6763
Electronic Transfer Account (ETA) Policy	Shirley Hopkins	202-874-6926
Enterprise Data Architecture/XML Standards	Ed Coia Marcel Jemio Brian Brotsos	202-874-7039 202-874-6838 202-874-1618
FedDebt	Debt Management Operations Center	800-858-0725
Federal Agencies Centralized Trial Balance System I (FACTS I)	Kathy Wages	202-874-4713
Federal Agency Liaison (Collections)	Carolyn Dunston	202-874-7491
Federal Reserve Electronic Tax Application (FR-ETA)	Mike Chew	202-874-7064
Fed Tax II	Russ Kuehn	202-874-5784
Fedwire Deposit System	Phyllis Allen Zelda Gantt Alexander Ip Randolph Maxwell Tamara Whitaker	202-874-3528 202-874-6894 202-874-0428 202-874-3720 202-874-7132
Financials, Accounting, Collections, Disbursements & Reconciliation System (FACDR)	Accounting & Agency Services Division	202-874-8580
Financial Accounting and Services Division (FASD) Credit Accounting Branch Judgement Fund Branch Surety Bond Branch	Scott Barber Kevin McIntyre Rose Miller	202-874-8740 202-874-6664 202-874-6850
Financial Connection, The	Teri Hoehn David Burgess	202-874-6694 202-874-8645
Financial EDI Payments	Jenie Perry	512-342-7303
Financial Organization Master File (FOMF)	Dwight Sage	816-414-2302
Financial Report of the U.S. Government	Karen Hunter	202-874-9910



Financial Management Service Contact Directory 2009

<u>PROGRAM/SERVICE</u>	<u>CONTACT NAME</u>	<u>PHONE</u>
Foreign Check Issues	William Mehr	202-874-6932
Foreign Currency Accounting	Rick Barnett Lauren Gant Andrea Pearson	202-874-7994 202-874-8004 202-874-8001
General Lockbox	Michael Salapka	202-874-8919
Gold Book	Delphine Bryant	202-874-8061
Government On-Line Accounting Link System (GOALS II)	Sheila Higgs	202-874-8196
Governmentwide Accounting Modernization Program	Michael Norman	202-874-8788
Governmentwide Financial Report System	Angela Potts	202-874-9917
Green Book	Dale Walton	202-874-7118
Holistic Approach	Carolyn Dunston	202-874-7491
Imprest Fund Management: Policy	Denice Wilson	202-874-9428
Intergovernmental Payment and Collections (IPAC)	Susan Markland	202-874-9816
International Treasury Services (ITS.gov) Policy Operations	Susan Helm Ethan Cole	202-874-6873 816-414-2102
Internet Payment Platform	Pavita Murthi	202-874-3685
Intragovernmental Fiduciary Confirmation System (IFCS)	Financial Reports Division	202-874-9910
IRS Lockbox	Tannura Elie	202-874-6554
Notification of Change	Austin Help Desk Kansas City Help Desk	512-342-7300 816-414-2100
PACER On-Line: Non Treasury-Disbursed Agencies Treasury-Disbursed Agencies	Michael Harrison David Winters	202-874-3838 202-874-9138
Paper Tax Application (PATAX)	Mike Chew	202-874-7064
Pay.gov	Marshall Henry	202-874-6940
PCC OTC (Paper Check Conversion Over-the-Counter)	Reginald McKinney Bonnie Ray	202-874-6983 202-874-2138
Postage Payments	Dale Walton	202-874-9428
Private Collection Agencies	Private Collection Division	202-874-8700
Prompt Payment	Denice Wilson	202-874-9428
Regional Financial Centers Austin Financial Center Kansas City Financial Center Philadelphia Financial Center San Francisco Financial Center		512-342-7300 816-414-2100 215-516-8000 510-594-7300
Remittance Express (REX)	John Schmid	202-874-7026



Financial Management Service Contact Directory 2009

PROGRAM/SERVICE	CONTACT NAME	PHONE
Repurchase Agreement (Repo)	Thompson Sawyer	202-874-7150
Salary Offset	Debt Program Division	202-874-0540
Secure Payment System	Gary Ng	202-874-6947
Seized Currency	Mike Zeigler	202-874-8906
Shared Accounting Module (SAM)	Cyndi Pham	202-874-8947
State Income Tax Debt	Debt Program Division	202-874-0540
State and Local Government Tax Withholding Agreements	Denice Wilson	202-874-9428
State Reciprocal Agreement	Debt Program Division	202-874-0540
Stored Value Cards	Graham MacKenzie	202-874-1845
Tax Levy	Debt Program Division	202-874-0540
Tax Refund Offset	Debt Program Division	202-874-0540
TGA Bank Network	Deborah Pearson	202-874-7496
TGANet	Donald Clark	202-874-7092
TOP (Treasury Offset Program)	Debt Program Division	202-874-0540
TOP Call Center	TOP Systems and Operations (BDMOC)	800-304-3107
TOP Payment Exemptions	Debt Program Division	202-874-0540
Transaction Reporting System (TRS)	Christina Cox Monica Shelton	202-874-7207 202-874-1346
Treasury Check Information System (TCIS)	Lourde Romain-Prue	202-874-9582
Treasury Check Offset	Marva Evans	202-874-8256
Treasury Disbursed Payment Inquiries	Austin Financial Center	512-342-7300
Treasury Investment Option	Thompson Sawyer	202-874-7150
Treasury Investment Program (TIP)	Thompson Sawyer	202-874-7150
Treasury Receivable Accounting and Collection System (TRACS)	Cathie Blewitt	202-874-7920
Treasury Report on Receivables (TROR)	Accounting & Agency Services Division	202-874-8580
TRUFACS	Richard Haug	202-874-6955
TT&L (Treasury Tax & Loan) Plus	Thompson Sawyer	202-874-7150
Unclaimed Moneys	Laverne Triplett	202-874-8262
USCIS Lockbox and e-Filing (U.S. Citizenship Immigration Services)	Nadir Isfahani	202-874-0275
USSGL (U.S. Standard General Ledger Division)	Judy Yuran	202-874-6308