

# ADMINISTRATOR

## OFFICE OF THE ADMINISTRATOR

Washington Office Center 409 3rd Street, S.W. Suite 7000 Washington, DC 20024-3212

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### Administrator

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Senior Program Analyst	Casapulla, Stephen	(202)205-6112	(202)292-3834
Program Assistant	McCane, Theresa A	(202)205-1396	(202)481-4625
White House Liaison	Milan, Isabel M	(202)205-6392	(202)481-2833
Staff Assistant to the Administrator	Mitcham, Kathy C	(202)205-6686	(202)481-2892
Staff Assistant	Robinson, Erikka S	(202)205-6686	(202)481-1932
Program Analyst	Alexander, Tom	(202)205-6484	(202)292-3853
Staff Assistant	Harris, Andrienne	(202)205-6605	(202)292-3884
White House Liaison	Hawkins, Stacey T	(202)205-6605	
Special Assistant	Nassaux, Susan F	(202)205-6692	(202)481-4531

### Deputy Administrator

Deputy Administrator	Carranza, Jovita	(202)205-6605	(202)481-4574
Senior Advisor	Hsu, Cynthia	(202)205-6420	(202)481-1530
Special Assistant	Lonick, Sandy J	(202)205-6605	(202)481-5827
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Senior Advisor	VanWert, James M	(202)205-7024	(202)481-2360

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## OFFICE FOR FAITH BASED COMMUNITY INITIATIVES

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Assistant Administrator	Davis, Meredith A	(202)205-6892	(202)292-3865
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Administrative Assistant	Mace, Kimberly	(202)401-8252	(202)481-2974
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Deputy Associate Administrator	Walthall, Susan M	(202)205-6808	(202)481-5720
Deputy Associate Administrator	Bean, Bridget E	(202)205-6011	(202)481-0551
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Field Operations Specialist	Schaefer, Gail M	(202)619-1641	(202)481-2007
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(A) = Acting

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**Office of The Assistant Administrator**

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**Senior Area Counsel**

**Field Operations**

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**Senior Area Counsel**

**Field Operations**

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Trial Attorney	Mayer, Andrea L	(202)205-6876	(202)481-0210

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Public Affairs Specialist Hall, David J (202)205-6697 (202)481-6071  
Speech Writer Patterson, Robert W (202)205-6868 (202)292-3462  
Public Affairs Specialist Stamler, Michael L (202)205-6919 (202)481-4592  
Public Affairs Specialist Taylor, Cecelia M (202)401-3059 (202)481-0692  
Public Affairs Specialist Byrne, Dennis E (202)205-6567 (202)481-1532

**Marketing and Customer Service**

Visual Info Specialist Donaldson, Eugene D (202)205-6902 (202)481-1910  
Public Affairs Specialist Harris, Monica (202)205-6931 (202)481-4668  
Visual Info Specialist Shellehamer, Gary L (202)205-6907 (202)481-2025  
Public Affairs Specialist Daniels, Kelley F (202)205-4252 (202)481-2913  
Public Affairs Specialist Dillier, Robert C (202)205-6086 (202)481-5241  
Director Fox, Laura A (202)619-0532 (202)481-1523

**Office of External Affairs**

Management Analyst Harris, H Y (202)205-6568 (202)481-2191  
Deputy Director Littell, Carol I (202)205-6555 (202)481-4122



# OFFICE OF PERFORMANCE MANAGEMENT & CHIEF FINANCIAL OFFICER

Washington Office Center 409 3rd Street, S.W. Suite 6000 Washington, DC 20024-3212

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Individual Fax

## Office of The Associate Administrator

Associate Administrator	Main, Jennifer E	(202)205-6449	
Human Resources Assistant	Clark, Michele A	(202)205-6794	(202)481-4607
Financial Specialist	Crippin, Bruce L	(202)205-6188	(202)481-6524
Management Analyst	Davis, Linda C	(202)205-7345	(202)481-4132
Worker Trainee	Farington, Kim	(202)205-6449	
Budget Officer	Lippold, David	(202)205-6569	(202)292-3860
Financial Specialist	Russell, Yan C	(202)619-1744	(202)481-6540
Financial Analyst	Sanchez, Esmeralda	(202)205-6885	(202)481-1607
Financial Analyst	Smith, Jessica I	(202)205-6975	(202)481-5344
Financial Analyst	Ward, Nathan A	(202)205-7120	(202)481-6297
Project Manager	Yeager, Michael A	(202)205-6506	(202)292-3807

## Office of Planning & Budget

Budget Analyst	Chaudhry, Ashok K	(202)205-7116	(202)481-0343
Budget Analyst	Mebane, Shirley A	(202)205-7545	(202)481-5601
Budget Analyst	Parthasarathy, Sarada	(202)205-7660	(202)481-5494
Budget Analyst	Quesenberry, Lance A	(202)205-7111	(202)481-4013
Budget Analyst	Moore-Vellucci, Maureen E	(202)205-7022	(202)481-4515

## Office of Financial Analysis and Modeling (OFA&M)

Director	Becker, David J	(202)205-6122	(202)481-4589
Financial Specialist	Anderson, Elisha M	(202)205-6905	(202)481-1830
Financial Analyst	Ngwiri, Rosemary	(202)205-6102	(202)481-6583
Program Assistant	Packwood, Ivey E	(202)205-6447	(202)481-2274

## Office of Financial Systems

Financial Management Assistant	Powell, Anthony W	(202)619-1631	(202)481-5793
Financial Specialist	Sterling, Katrina D	(202)205-6100	(202)481-2897
Director	Bhargava, Deepak	(202)205-7420	(202)481-1595
IT Specialist	Evans, Sharon A	(202)205-7110	(202)481-5536

## Office of Financial Administration

Director	Kushman, John S	(202)205-6103	(202)481-2671
Senior Accountant	Moy, Maria W	(202)205-6104	(202)481-4335
Senior Accountant	Qin, Tong	(202)205-6324	(202)481-4336

## Administration Support Branch

Headquarter's Cashier	Cashier,	(202)205-7183	
Office Automation Assistant	Ferrell, Angela M	(202)205-6445	(202)481-0235
Office Automation Assistant	Williams, Rita D	(202)205-9290	(202)481-5203

## Accounting Liaison & Quality Assurance Branch

Senior Accountant	Godsey, Leslie P	(202)205-6982	(202)481-4098
Senior Accountant	Henry, Joseph	(202)205-7177	(202)481-2720
Senior Accountant	Fleischer, Leon H	(202)205-6121	
Supervisory Accountant	Montgomery, Robert A	(202)205-7193	(202)481-5231

## Financial Review Branch

Staff Accountant	Brown, Jeffrey E	(202)205-6117	(202)481-2469
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Financial Analyst	Wilcox, Kelly	(202)000-0000	(202)292-3489
Deputy Director	Yanamandra, Uma	(202)205-6106	(202)481-0273
Correspondence Specialist	Bumpass, Dennis	(202)205-7021	(202)481-1569
Lead Loan Specialist	Cardwell, Rene Y	(202)205-6833	(202)292-3632
Financial Specialist	Goeke, Gordon A	(202)205-6157	(202)481-0451
Information Technology Specialist	Jones, Jonathan I	(202)205-7365	(202)481-2691
Program Analyst	Koronides, Christine	(202)205-7119	(202)481-0444
Program Analyst	Newcomer, Betsy A	(202)205-2415	(202)481-0754

**OFFICE OF THE CHIEF FINANCIAL OFFICER - DENVER**

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**Mail Code: 3515**

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**Denver Finance Center**

**Financial Assurance Division**

Information Technology Specialist	Dam, Mary	(303)844-7824	(202)741-6813
Information Security Analyst	Swartz, Bruce E	(303)844-7102	(202)481-4785
Information Technology Specialist	White, Darrell W	(303)844-4159	(202)481-6175
Information Technology Specialist	Wright, Trevor	(303)844-4910	(202)481-5910
Computer Specialist (Team Leader)	Hoing, Blake E	(303)844-5706	(202)481-0494
Information Technology Specialist	Holland, M. Scott	(303)844-0873	(202)481-4551
Accounting Technician	Ambrosen, Shelley D	(303)844-0768	(202)481-5574
Director	Christopherson, Randy M	(303)844-0054	(202)481-4974
Financial Specialist	Cottom, Elizabeth P	(303)844-3977	(202)481-1849
Financial Specialist	Garl, Jananne R	(303)844-3613	(202)481-6162
Accountant	Lujan-Knisely, Sharon N	(303)844-4749	(202)741-6838
Financial Specialist	Marchand, Rose	(303)844-0413	(202)481-5381
Accountant	Mueller, JoAnn	(303)844-0548	(202)481-2534
Accountant	Peterson, Michael K	(303)844-3308	(202)481-6012
Accountant	Porter, Janette M	(303)844-5773	(202)481-1737
Financial Specialist	Postlethwaite, Trevor G	(303)844-3581	(202)481-5911
Manager	Ramey, Steve	(303)844-0168	(202)481-5667
Financial Specialist	Smoak, Shirley C	(303)844-3869	(202)481-6172
Deputy Director	Baca, Raymond	(303)844-3499	(202)481-4984
Chief	Bates, James R	(303)844-5753	(202)481-2519
Manager	Berges, Rory	(303)844-0537	(202)481-6155
Financial Specialist	Fisher, Regina E	(303)844-0050	(202)481-5104
Financial Specialist	Henderson, Marilyn	(303)844-5812	(202)481-4352
Accounting Technician	Kordiak, Jeffrey L	(303)844-0865	(202)481-1819
Accountant	Meadows, Valerie G	(303)844-7825	(202)741-6720
Accountant	Schaef, AnnMarie	(303)844-1277	(202)481-5999
Accountant	Thornton, Sylvia H	(303)844-5747	(202)481-5741
Financial Specialist	Worthington, Petrina	(303)844-5826	(202)481-4908

**Administrative Accounting Division**

Accountant	Avalos, Ernest	(303)844-5408	(202)481-1887
Accountant	Batterman, Linda S	(303)844-7099	(202)481-4160
Financial Specialist	Braswell, Debra	(303)844-0052	(202)481-1575
Accounting Technician	Brown, Tayatania	(303)844-3073	(202)481-5766
Accountant	Daugherty, Gayle S	(303)844-7005	(202)481-6158
Accountant	Debell, Claudia A	(303)844-3878	(202)481-6160
Accounting Technician	Faulkner, Rebecca A	(303)844-3714	
Financial Specialist	Henderson, Lisa M	(303)844-5688	(202)481-4180
Financial Specialist	Lucero, Theresa L	(303)844-5704	(202)481-5814

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**Denver Finance Center**

**Administrative Accounting Division**

Accounting Technician	Martinez, Ramon	(303)844-6087	(202)481-4961
Accounting Technician	McCormick, Sharon L	(303)844-7975	
File Clerk	Nelson, Sarah	(303)844-5823	(202)741-6740
Accounting Technician	Patz, Fredrick	(303)844-3918	(202)481-0723
Accounting Technician	Rahmaan, Cherise	(303)844-7234	(202)741-6784
Accountant	Rollins, Linda L	(303)844-3778	(202)481-6431
Financial Specialist	Salazar, Julie E	(303)844-3780	(202)481-2817
Accounting Technician	Sanders, Arlene R	(303)844-4755	(202)481-6170
Financial Specialist	Schneider, Patricia	(303)844-5974	(202)481-4802
Accountant	Simoneau, Rodney A	(303)844-7994	(202)292-3460
Accounting Technician	Varela, Jerry (F.G.)	(303)844-5930	(202)481-2497
Financial Specialist	Vigil, Valerie	(303)844-0051	(202)481-5940
Financial Specialist	Williams, Randolph E	(303)844-3911	(202)481-4972
Chief	Atwood, Melissa J	(303)844-0538	(202)481-4534
Financial Specialist	Hernandez, Malene G	(303)844-5755	(202)481-4285
Accounting Technician	Meade, Anthony	(303)844-2237	
Accounting Technician	Spiegel, Andreas M	(303)844-0934	(202)741-6857
Financial Specialist	Summers, Betty L	(303)844-0049	(202)481-0460

**Management & Administration Staff**

Management Analyst	Fortune, Yvonne L	(303)844-3568	(202)481-6138
Administrative Officer	Garcia, Christi	(303)844-2021	(202)481-0781
Office Automation Clerk	Todd, Madison C	(303)844-2410	(202)481-4276
Mail & File Clerk OA	Williams, Rick	(303)844-7367	(202)741-6703
Management Assistant	Woods, Judy G	(303)844-6433	(202)481-2797

**Programmatic Accounting Division**

Accounting Technician	Bustos, John I	(303)844-3762	(202)481-5997
Financial Specialist	Dollarhite, Tamara	(303)844-0465 Ext.na	(202)481-5746
Accountant	Fausak, Bill	(303)844-7176	(202)481-0479
Accountant	Gierwatoski, Michelle D	(303)844-5449	(202)481-4621
Accountant	Karg, Thomas	(303)844-4748	(202)481-5823
Accountant	Mascarenas, Renee F	(303)844-7179	(202)481-5111
Accountant	McCutcheon, Mia C	(303)844-3927	
Financial Specialist	Rivas, Dan	(303)844-4757	(202)481-0912
Manager	Romek, Don	(303)844-3603	(202)481-1682
Financial Specialist	Sandoval, Mida A	(303)844-4752	(202)481-4628
Accountant	Schwarz, Peggy S	(303)844-0863	(202)481-0439
Accountant	Simmons, Harold	(303)844-0048	(202)481-2183
Accounting Technician	Trujillo, Mary D	(303)844-4754	(202)481-4465
Accountant	Yahraus, Patricia A	(303)844-4760	(202)481-4813
Financial Specialist	Young Jr, Moman N	(303)844-3653	(202)481-4662
Financial Specialist	St Germain, Julie	(303)844-3928	(202)481-2815

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**Office Of The Chief Information Officer**

Chief Information Officer and Chief Privacy Officer	Liu, Christine H	(202)205-6708	(202)481-0959
Chief Technology Officer	Christy, Paul T	(202)205-6756	(202)481-2141

(A) = Acting

**Office Of The Chief Information Officer**

Deputy Chief Information Office	McClam, Charles	(202)205-6708	(202)481-6536
Consultant	Chavez-Villanueva, Patricia	(202)437-4166	(202)481-0948
Executive Assistant	Fenstermacher, Hope	(202)205-6800	(202)292-3805
Senior Advisor to the Chief Privacy	Matthews, Ethel M	(202)205-7173	(202)481-0610
Program Liaison	Adcock, Kevin T	(202)205-7424	(202)481-2969

**Office Of E-Government**

Computer Specialist	Francis, Chet C	(202)205-6289	(202)481-0773
Program Specialist	Hall, Mardel N	(202)619-1717	(202)481-4298
Office Automation Assistant	Hardy, Joyce M	(202)205-6714	(202)481-2770
Information Technology Officer	Tansill, Ionia A	(202)205-7567	(202)481-2259
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Information Technology Specialist	Payton, Ravoyne J	(202)205-7168	(202)481-4070
Program Manager	Sternberg, Nancy B	(202)205-6285	(202)292-3831
Consultant for E-Government	Tyree, William	(206)553-7351	(202)481-5449

**Office Of IT Security**

Chief Information Security Officer	McCauley, David L	(202)205-7103	(202)481-0260
Computer Security Specialist	Thomas, Josephine M	(202)205-6709	(202)481-2747
Information Technology Specialist	Thompson, Troy D	(202)205-6351	(202)481-6492
Computer Security Specialist	Yalleryarthur, Inez C	(202)205-6246	(202)481-2256
Security Analyst	Yu, Chi-Hung	(202)205-7492	(202)292-3773
Computer Security Specialist	Lewis, Joyce A	(202)205-6318	(202)481-6114
Administrative Specialist	Wilson, Angela	(202)205-7376	(202)481-0669

**Office Of Planning & Technology Assets Management**

Financial Specialist	Mojica, Juan A	(202)205-6395	(202)481-2773
Director	Vellucci, Daniel M	(202)205-6384	(202)481-0931
Information Technology Specialist	Johnson, Rennaye L	(303)844-2607 Ext.252	(202)481-5113

**Quality Assurance**

Management Analyst Officer	Breland, Myrtle R	(202)205-6396	(202)481-4686
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**Technical Planning & Assessment**

Information Technology Specialist	Peretzman, Thomas G	(202)205-6249	(202)481-5846
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**Productivity Enhancement Staff**

Information Technology Specialist	Christian, Trisha M	(202)205-7048	(202)481-2686
Information Technology Specialist	Haynesworth, Patrice	(202)205-6248	(202)481-1686
Computer Specialist	Lewis, Terrance N	(202)205-6348	(202)481-5922
Computer Specialist	Merchant, Mary	(202)401-2781	(202)481-4453
Information Technology Specialist	Piercy, Gary	(202)619-0568	(202)481-5547
Information Technology Specialist	Powell-moore, Dorothy J	(202)000-0000	(202)292-3553
Director	Ray, Jacqueline	(202)205-6248	(202)481-6219
Information Technology Specialist	Matthews, Franklyn G	(202)205-7106	(202)481-6424

**Office Of Communications Technology Services**

Director	Hill, Sherry C	(202)205-6257	(202)481-5586
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**Communications Services Branch**

Telecomm Specialist	Jackson, Desi A	(202)205-6985	(202)481-1631
Telecomm Specialist	Kuhns, Stephen P	(202)205-7000	(202)481-5555
SBA Centralized Fax Center	Fax Center voice line,	(202)205-6028	
Telephone Trouble Reporting	,	(202)205-6400	(202)481-0099

**Office Of Communications Technology Services**

**Network Integration Branch**

Computer Specialist	Bizzell, Eric	(202)205-6908	(202)481-1871
Computer Specialist	Farmer, Darryl A	(202)205-6260	(202)481-0966
Computer Specialist	Joe, Tereia S	(202)205-6067	(202)481-0241
Computer Specialist	Johnson, Gregory E	(202)205-7223	(202)481-2156
Information Technology Specialist	Mitchell, Brian A	(202)619-0517	(202)292-3836
IT Specialist	Sabbagh, Kevin F	(202)205-7105	(202)481-6181
Chief	Terrell, Linda A	(202)205-6247	(202)481-4127
Information Technology Specialist	Wilson, Brenda	(803)765-5552	(202)481-0522
Information Technology Specialist	Graver, Michael C	(202)205-6277	(202)481-4570
Special Assistant	Test, Account	(202)000-0000	
Computer HELP Desk	,	(202)205-6400	

**Field Support Team**

Computer Specialist (FITS)	Bailon, Bernaldo F	(704)902-3322	(202)481-0425
Computer Specialist (FITS)	Kiefer, A. Lawrence	(303)844-2607 Ext.211	(202)481-6163
Computer Specialist (FITS)	Travis, Andre L	(404)331-2332	(202)481-0201
Computer Specialist (FITS)	Haynie, Kathleen J	(702)388-6659	(202)481-2870

**Office Of Information Systems Support**

Information Technology Specialist	Shan, Yen H	(202)205-6366	(202)481-6123
Director	Whalen, Ronald D	(202)205-6012	(202)481-5339
Program Support Specialist	Casey, Anita L	(202)205-6386	(202)481-1568
Information Technology Specialist	Stansbury, Barbara J	(202)205-6363	(202)481-0395

**Portfolio Management Systems Branch**

Branch Chief	Brown, Barbara S	(703)487-9275	(202)481-0400
Information Technology Specialist	Holson, Gene A	(202)205-6350	(202)481-2046
Computer Specialist	Tong, Hong H	(703)487-9274	(202)481-0345

**Accounting Systems Branch**

Branch Chief	Avant, Micheal E	(202)205-6372	(202)481-4606
Information Technology Specialist	Davy, Andrew H	(202)205-6292	(202)481-0222
Information Technology Specialist	Fields, Brenda A	(202)205-6347	(202)481-0524
Information Technology Specialist	Anderson, Deborah E	(202)205-6174	(202)292-3885

**Administrative Systems Branch**

Computer Specialist	Josefowicz, Mark A	(202)205-6333	(202)481-4384
Computer Specialist	Porter, Robert A	(202)205-7166	(202)481-5232

# NATIONAL SCORE OFFICE

## OFFICE OF THE EXECUTIVE DIRECTOR

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SCORE Chief Executive Officer	Yancey, Ken	(703)487-3642	(202)481-2926
Administrative Assistant	Brewster, Sandra	(703)487-3680	(202)481-5453
	Cowen, Gene	(202)205-6150	(202)481-2044
Administrative Assistant	Flores, Eliezer R	(703)487-3629	(202)481-4912
	Goodno, Christine	(703)487-3678	(202)481-0790
SCORE	Jopp, Devon	(703)487-3649	(202)481-6588
Public Affairs / Communications	Keaton, Michael L	(202)205-7637	(202)481-1689
Vice President (VP)	Krzmarzick, Karen	(703)487-3652	(202)292-3788
Finance Chief	Montesa, Noel	(703)487-3644	
Clerical Assistant	Olcott, Joseph	(703)487-3613	(202)481-0821
Manager of Volunteer Services	Pollard, Darlene	(703)487-3661	(202)481-0950
Administrative Assistant	Rajagopal, Padmini G	(703)487-3627	(202)481-4401
IT Specialist	Torres, Jose A	(703)487-3655	(202)481-2473
Coordinator / MIS	Wyche, Linda	(703)487-3657	(202)481-4125

# INSPECTOR GENERAL

## OFFICE OF INSPECTOR GENERAL

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Chief Inspector	Gribben, Tom A	(202)205-7108	(202)481-0098
Special Agent	Morgan, Tamara S	(313)226-6075	
Director	Brindle, Jeff	(202)205-7490	(202)481-2467
Contractor	Rahman, Saifur	(703)725-2441	

## MANAGEMENT AND POLICY DIVISION

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Management Analyst	Brebnor, Michelle M	(202)205-6580	(202)481-0695
Information Technology Specialist	Brown, Jason H	(202)401-8253	
Budget Officer	Huynh, Pang L	(202)205-7131	(202)481-2012
Program Assistant	Thompson-Carmon, Laverne	(202)205-6580	(202)481-2410
Supervisory Human Resources Specialist	Curry, LaShaun D	(202)205-7367	(202)292-3616
Human Resources Specialist	Mackall, Betty J	(202)205-7372	(202)481-0456
Management Analyst	Singh, Sumira	(202)205-7190	(202)481-0424

## COUNSEL DIVISION

Washington Office Center 409 3rd Street, S.W. Suite 5600 Washington, DC 20024-3212

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Paralegal Specialist	Adams, Eugene	(202)401-2895	(202)292-3890
Counsel to the Inspector General	Harris, Glenn P	(202)205-6862	(202)481-2122
Assistant Counsel	Lawson, Jerry	(202)205-7200	(202)481-2494
Attorney Advisor (General)	Lowe, Sadie L	(202)205-7620	(202)481-6368
Student Assistant	Luckstone, Charlotte M	(202)205-7203	

## INVESTIGATIONS DIVISION

Washington Office Center 409 3rd Street, S.W. Suite 5600 Washington, DC 20024-3212

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IG Hot Line	,	(202)205-7151	
Toll Free	,	(800)767-0385	

### Headquarters Operations

Special Agent	Arp, James H	(713)773-6509	(202)481-6517
Special Agent	Bacon, Lee K	(202)205-6713	(202)481-4838

(A) = Acting

**Headquarters Operations**

Special Agent	Davis, Sophia L	(215)597-3850	(202)481-5622
Clerk	Hood, Sharika R	(202)205-6736	(202)481-0877
Investigative Analyst	Madden, Rose M	(202)205-6393	(202)481-2842
Program Analyst	Neel, Phillip E	(202)205-7197	(202)481-4924
Assistant Inspector General	O'rourke, Daniel J	(202)205-6648	(202)481-1611
Program Specialist	Sampson, Renee	(202)205-7757	(202)481-2416
Special Agent	Westphal, Christopher	(212)264-1430	(202)481-2412
Secretary	Dragoo, Barbara A	(630)241-2444	(202)481-0005
Criminal Investigator	Genrich, Bruno P	(313)226-6075 Ext.249	(202)292-3794

**Security Operations**

Director	Roberts, Linda M	(202)205-6223	(202)481-4157
Pers Security Specialist	Nelson, Victoria M	(202)401-3325	(202)481-0377
Pers Security Specialist	Williams, Angeline G	(202)401-7112	(202)481-0243
Personnel Security Specialist	Bilak, Hope J	(202)205-4151	(202)481-0740
Personnel Security Specialist	Davis, Gloria	(202)205-6971	(202)481-2127
Program Specialist	Hardy, Zina M	(202)205-6241	(202)481-6147

**AUDITING DIVISION**

**Washington Office Center 409 3rd Street, S.W. Suite 5600 Washington, DC 20024-3212**

**Telephone Number: (202)205-7203 Facsimile Number: (202)205-7874 Federal Relay Svcs TDD: (800)877-8339**

**Mail Code: 4112**

**Individual Fax**

**Credit Programs Group**

Auditor	Aragon, Jose J	(817)684-5334	(202)481-2698
Auditor	Boutwell, Katie D	(703)487-3750	(202)481-2457
Auditor	Grimes, G M	(202)205-7414	
Auditor	Hall, Gregory L	(202)205-7332	(202)481-0802
Auditor	Harris, Larry	(703)487-9941	(202)481-4019
Auditor	Holmes, Brooke A	(202)205-6587	
Director	Hultberg, Robert G	(202)205-7577	(202)481-5218
IT Specialist	Lee, Tyson D	(202)205-7732	
Director	Mayer, Debra L	(202)205-7577	(202)481-1794
Program Analyst	Rossetti, Karen D	(312)886-0409	(202)481-5737
Auditor	Thompson, Sheree A	(202)205-6616	(202)481-0917

**Business Development Programs Group**

Auditor	Delaney, Audrey	(202)205-7647	(202)481-5854
Auditor	Gordon, Martin I	(703)487-3751	(202)481-1584
Auditor	Itnyre, Luke	(703)487-9917	(202)481-5992
Supervisory Program Analyst	Leinneweber, Heidimarie	(202)205-7489	(202)481-0237
Support Services Assistant	Murphy, Brenda L	(202)205-6587	(202)481-0534
Assistant Inspector General	Ritt, Debra S	(202)205-7390	(202)481-0021
Auditor	Rosado, Thomas	(202)205-7383	(202)481-5825
Director	Steele-nelson, Pamela	(202)205-7203	(202)481-0416
Program Analyst	Taylor, Mark	(202)205-6679	(202)481-4380
Auditor	Ulatowski, Karen A	(202)205-6509	(202)481-0923
Auditor	Massenburg, Bettye	(202)205-7186	(202)292-3891
Audit Manager	Norwood, Betty W	(202)205-7133	(202)481-0464
Program Analyst	Smith, Brian G	(202)205-7732	(202)741-6877
Auditor	Smith, Karmel J	(202)205-7431	(202)481-0526



**INVESTIGATIONS DIVISION WASHINGTON FIELD OFFICE**  
**Herndon Corporate Center 1145 Herndon Parkway Suite 900 Herndon, VA 20170**

**Telephone Number:** (202)205-6226    **Facsimile Number:** (202)205-6814    **Federal Relay Srvs TDD:** (800)877-8339

**Mail Code:** 4113

**Individual Fax**

Special Agent

Crispino, Gerry

(703)487-9994

(202)481-0139

# MANAGEMENT & ADMINISTRATION

## OFFICE OF MANAGEMENT & ADMINISTRATION

Washington Office Center 409 3rd Street, S.W. Suite 5200 Washington, DC 20024-3212

Telephone Number: (202)205-6610 Facsimile Number: (202)205-7693 Federal Relay Srvs TDD: (800)877-8339

Mail Code: 5101

Individual Fax

### Office of The Associate Administrator

Associate Administrator	DanBeck, Robert F	(202)205-6610	(202)481-2825
Deputy Associate Administrator	Hairston, Darryl K	(202)205-6610	(202)481-0968
Human Resources Specialist	Brooks, Pheobe A	(202)205-6080	(202)292-3462
Contractor	Leigh, Brian	(703)813-8551	
Contractor	Smeds, Derek	(703)813-8427	
Program Specialist	Young, Mary G	(202)205-7023	(202)481-0269
Management Assistant	Liddell, Tangela	(202)205-7547	(202)481-5759
Contractor	Al-Ayoubi, Isam M	(202)205-6623	

## OFFICE OF BUSINESS OPERATIONS

Washington Office Center 409 3rd Street S. W. Suite 5000 Washington, DC 20024-3212

Telephone Number: (202)205-6630 Facsimile Number: (202)205-6997 Federal Relay Srvs TDD: (800)877-8339

Mail Code: 5331

Individual Fax

### Office of the Director

Administrative Specialist	Clarke, Wanda	(202)205-6612	(202)481-6047
Management Analyst	Clouser, Teresa F	(202)205-7371	(202)481-5777
Management Analyst	Cullum, Patricia H	(202)205-6999	(202)481-4823
Grants Management Specialist	Kinsey, Debra T	(202)205-6550	(202)481-0760
Grants Management Specialist	Kumar, Champa R	(202)205-6674	(202)292-3822
Management Analyst	Lambey, Gene O	(202)205-7114	(202)481-2048
General Equipment Operator	Barnes, Lewis	(202)205-6005	(202)292-3894
Administrative Specialist	Coto, Anna	(202)205-6625	(202)481-1844

### Division of Procurement & Grants Mgmt (202)205-6622 FAX:(202)205

Director	Gurley, Sharon A	(202)205-6622	(202)481-5539
Procurement Reports Specialist	Barksdale, Linda L	(202)205-7320	(202)481-4146
Presidential Management Fellow	Carpenter, Myria	(202)205-4401	(202)481-1785
Senior Analyst	Lay, Dorothy A	(202)205-7019	(202)481-4177
Procurement Management Specialist	Nickle, William E	(202)401-8251	(202)481-6092
Procurement Management Specialist	Parr, Deborah A	(202)205-6432	(202)481-1557
Director	Sinha, Ajoy K	(202)205-1904	(202)481-0121
Acquisition Analyst	Strong, Janet C	(202)205-7037	(202)481-2403
Contract Specialist	Taylor, Nicole	(202)205-6775	(202)481-1766
Contract Specialist	Fontaine, Gary P	(202)205-6622	(202)292-3737
Program Support Specialist	Osborne, Christine	(202)205-7313	(202)481-0791

### Grants Management Branch

Grants Management Specialist	Branch, Patricia A	(202)205-7081	(202)481-4805
Contracting Specialist	Brown, Sharon	(202)205-7034	(202)292-3835
Procurement Management Specialist	Butler, Monica Y	(202)205-6111	(202)481-4672
Grants Management Specialist	Dinkins, Adrienne Y	(202)205-7140	(202)481-0114
Grants Management Specialist	Greenfield, Carol L	(202)205-7090	(202)481-0632
Grants Management Specialist	Leake Davis, Arvette M	(202)205-7075	(202)481-0339

**Division of Procurement & Grants Mgmt (202)205-6622 FAX:(202)205**

**Grants Management Branch**

Supervisory Financial Specialist	Petteway, Lance C	(202)205-6935	(202)481-0726
Procurement Management Specialist	Snipes, Alonza C	(202)205-6659	(202)481-0569
Contract Specialist	Aviles-Wynkoop, Elizabeth	(202)205-7648	(202)481-6545
Grants Management Specialist	Sharperson, Bernadette E	(202)205-7049	(202)481-5282

**Contracts Branch**

Contracting Specialist	Brooks, Kelvin	(202)205-6456	(202)481-1987
Contract Specialist	Brown, Desmond	(202)205-7034	(202)481-1980
Contract Specialist	Payne, Nadine	(202)205-7029	(202)481-0004
Contract Specialist	Manga, Maria	(202)205-7036	(202)481-4324

**Division of Administrative Services (202)205-6623 FAX:(202)205-60**

Director	Etheridge, Kenneth T	(202)205-6623	(202)481-2948
Program Assistant	March, Curtis	(202)205-6635	(202)481-6115

**Administrative Information Branch**

Chief	White, Jacqueline K	(202)205-7044	(202)481-2296
Bind Mach Operator	Gardner, Felix J	(202)205-6284	(202)481-1931
Management Analyst	Rich, Curtis B	(202)205-7030	(202)481-0876
Management Assistant	Russell, Lawan M	(202)401-2012	(202)481-4063
Management Analyst	Taylor, Helga U	(202)205-7053	(202)481-2218

**Facilities Management Branch**

Chief	Gaines, Erma L	(202)205-7026	(202)481-1886
Supervisor	Levenberry, Andrea L	(202)205-7040	(202)481-0209
Management Analyst	Brodie, Ida M	(202)205-7046	(202)481-2253
Space Management Specialist	Brown, Terri D	(202)205-7038	(202)481-5785
Business Information Assistant	Center, Pamela	(202)205-6770	(202)481-4770
Office Automation Clerk	Cotton, Daris L	(202)619-0552	(202)481-0943
Driver	Jordan, Vincent E	(202)205-8250	(202)481-5913
Space Management Specialist	Proctor, Terrence M	(202)205-7054	(202)481-5782
Lead Mail Clerk	Wiggins, Walter T	(202)205-6007	(202)481-6041

**OFFICE OF EXECUTIVE SECRETARIAT**

**Washington Office Center 409 3rd Street, S.W. Suite 7000 Washington, DC 20024-3212**

**Telephone Number: (202)205-6608 Facsimile Number: (202)205-7693 Federal Relay Svcs TDD: (800)877-8339**

**Mail Code: 2114**

**Individual Fax**

**Office of The Director**

Director	Bradley, Kim L	(202)205-6608	(202)481-0888
Program Support Specialist	Dixon, Stanley A	(202)205-6608	(202)481-4184
Information Technology Specialist	Hunter, Mathilda F	(202)205-7041	(202)292-3762
Correspondence Specialist	Booker, Teresa L	(202)205-6199	(202)292-3802
Writer / Editor	Gist, James M	(202)205-6608	(202)481-0428
Program Analyst	Jones, Cyril	(202)205-6837	(202)481-4366
Senior Analyst	Shepard, Shenell D	(202)605-6833	(202)481-0730

# OFFICE OF HUMAN CAPITAL MANAGEMENT

Washington Office Center 409 3rd Street, SW Suite 5300 Washington, DC 20024-3212

Telephone Number: (202)205-6780 Facsimile Number: (202)205-6236 Federal Relay Srvs TDD: (800)877-8339

Mail Code: 5221

Individual Fax

## Office of The Chief Human Capital Officer

Program Assistant	Jenkins, Gwendolyn	(202)205-6788	(202)481-0185
Senior Policy Analyst	Robinson, Kelly M	(202)205-7418	(202)481-2994
Executive Assistant	Stoehr, Melissa A	(202)205-6729	(202)481-4839
Human Resources Specialist	Tsitouras, Buff	(202)205-6143	(202)292-3872
Chief Human Capital Officer	Spiczak, Annie	(202)205-6780	(202)481-0458

## Office of The Assistant Administrator

### **Executive Resources**

Chief Human Capital Officer	Avery, Napoleon S	(202)205-6784	(202)481-0462
Human Resources Specialist	Dickens, Valencia D	(202)000-0000	(202)481-1969
Human Resources Specialist	Gladney, Chaunta	(202)205-7033	(202)481-1756
Human Resources Specialist	Lane, Linda L	(202)205-7104	(202)481-2031
Supervisory Human Resources Specialist	Watson, Yvette	(202)205-6152	(202)481-5420
Human Resources Specialist	Moseley, Stacy	(202)205-6793	(202)481-5628
Automation Assistant	Ford, Gail L	(202)205-7634	
Assistant Office Automation	Pyszczyński, Mila	(202)205-6566	

### **Safety and Health**

Information Technology Specialist	McNair, Teresa R	(202)205-7656	(202)292-3829
Safety and Occupational Health Manager	Vogler, Richard M	(202)205-7694	(202)481-0433

## Training & Benefits Division (TBD)

Chief	Saunders, Karla	(202)205-6162	(202)481-0530
Human Resources Specialist	Joyner-Hoffman, Karen M	(202)205-6166	(202)481-2855
HR Specialist (Employee Development)	Makayan, Sheri L	(202)619-0617	(202)481-1518
Human Resources Specialist	Osby, Shamanda	(202)205-6782	(202)481-2512
Human Resources Specialist	Thompson, Shawn L	(202)205-7735	

### **Benefits, Payroll / Personnel Systems**

Personnel/Payroll System Analyst	Benedetti, Adrianna	(202)205-7282	(202)481-4822
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### **Benefits Section**

HR Specialist (Employee Development)	Dorsey, Lakeshia S	(202)205-4428	(202)481-0903
HR Specialist (Employee Development)	Harrell, Dwain E	(202)205-6197	(202)481-1683

## Personnel Services Division (PSD)

Chief	Clark, Sheila M	(202)205-4202	(202)481-0186
Personnel Specialist	LeGrand-Brewer, Grindl A	(202)000-0000	
Human Resources Assistant	Williams, Sonji	(202)205-6798	(202)481-2303
Human Resources Specialist	Wilson, Mary V	(202)205-7584	(202)292-3499

### **Personnel Payroll / Systems Branch**

Supervisor	Brandford, Phyllis M	(202)205-6214	(202)481-4930
Personnel Assistant (OA)	Harrison, Dianna	(202)205-7104	(202)481-5522
Human Resources Assistant	Latney, Arin R	(202)205-6159	(202)292-3798
Personnel Specialist	McShay, Pamela P	(202)205-6210	(202)481-0289
Human Resources Specialist	Redd, Joan	(202)205-6180	(202)481-2542
Human Resources Assistant	Simmons, Shenora D	(202)205-6176	(202)292-3859
Personnel/Payroll System Analyst	Turner, William E	(202)619-0456	(202)481-5781
Human Resources Assistant	Woods, Barbie	(202)205-6190	(202)481-0402

(A) = Acting

**Personnel Services Division (PSD)**

**Classification**

Human Resources Specialist	Cooper, Crystal A	(202)205-6786	(202)481-0871
Human Resources Specialist	Johnson, Dana D	(202)205-6165	(202)481-1781
Supervisory Human Resources Specialist	Sellers, Diane B	(202)205-7632	(202)481-0704
Human Resources Specialist	Twyman, Kay	(202)205-6836	(202)292-3886

**Employee Relations & Labor Relations**

Human Resources Specialist	Furedi, Miriha	(202)205-6155	
HR Specialist (Employee Relations)	Brown, Kenya D	(202)205-6173	(202)481-6450
Supervisory Human Resources Specialist	Gray, Stevie R	(202)619-0617	(202)481-0421

**Workforce Effectiveness Division (WED)**

Chief	Petrelle, D S	(202)205-7748	(202)481-0492
Program Analyst	Brinkley, Charles	(202)205-6085	(202)481-5888
Program Analyst	Goggins, Margo	(202)205-6213	(202)481-4416
Program & Management Analyst	Malone, Darlene K	(202)205-6311	(202)481-2752
Program Analyst	Marshall, Paul A	(202)205-6240	(202)292-3888
Management Analyst	Tan, Bun-Chin	(202)205-1561	(202)481-0833
Human Resources Assistant	Jones, Robin	(202)205-6779	(202)481-0654
Human Resources Assistant	Suber, Geoffrey K	(202)205-7010	(202)481-0855

**Denver - Human Resources Operations Division (HROD)**

Branch Manager	Gutierrez, Paul	(303)844-7800	(202)481-4854
Deputy Center Director	Eitel, Joseph L	(303)844-7792	(202)481-0699
Human Resources Specialist	Burrell, Dianna C	(303)844-7791	(202)481-1661
Human Resources Assistant	Cooper, Donald A	(303)844-7794	(202)481-5788
Human Resources Specialist	Flores, Peggy A	(303)844-7796	(202)481-4892
Human Resources Assistant	Galant, Amanda M	(303)844-7788	(202)481-2627
Human Resources Systems Specialist	Gamber, Kendall	(303)844-7799	(202)481-2928
Personnel Specialist	Miller, Darrell R	(303)383-5612	(202)481-0958
Human Resources Specialist	Schneider, Edward D	(303)844-7798	(202)481-5867
Human Resources Specialist	Vigil, Joshua	(303)844-7786	(202)481-2814

# ENTREPRENEURIAL DEVELOPMENT

## OFFICE OF ENTREPRENEURIAL DEVELOPMENT

Washington Office Center 409 3rd Street, S.W. Suite 6200 Washington, DC 20024-3212

Telephone Number: (202)205-6706 Facsimile Number: (202)205-6903 Federal Relay Srvs TDD: (800)877-8339

Mail Code: 7611

Individual Fax

### Office of The Associate Administrator

Senior Advisor	Goldstein, Wilma	(202)205-6677	(202)481-6021
Staff Assistant	Arnwine, Aaron M	(202)401-4847	(202)481-1696
Staff Assistant	Loy, William A	(202)205-6239	(202)481-6369
Director of Special Events	Martin, Dionna S	(202)205-7042	(202)481-1671
Director, eSmall Business	O'Connor, James M	(202)205-6929	(202)481-2358
Special Assistant	Bienko, John J	(202)205-6052	(202)481-2636
Special Events Coordinator	Talbott, Ellena E	(202)401-8214	(202)481-0866

## OFFICE OF BUSINESS AND COMMUNITY INITIATIVES

Washington Office Center 409 3rd Street, S.W. Suite 6100 Washington, DC 20024-3212

Telephone Number: (202)205-6665 Facsimile Number: (202)205-7416 Federal Relay Srvs TDD: (800)877-8339

Mail Code: 7630

Individual Fax

### Office of The Director

Director	Thrasher, Ellen M	(202)205-6817	(202)481-1855
Senior Advisor	Solomon, George T	(202)205-7426	(202)481-2072
Program Analyst	Bishop, Nathaniel	(202)205-7007	(202)481-4722
Business Development Officer	Boorman, Jane A	(202)205-7411	(202)481-2393
Program Assistant	Hicks, Julie	(202)205-6671	(202)481-2812
Deputy Associate Administrator	Schick, Holly I	(202)205-7755	(202)481-4901

### Special Initiatives

IT Specialist	Aguayo, Carlos	(202)401-1354	(202)481-0594
Program Analyst	Turner, Andrea L	(202)205-7857	(202)481-0211

## OFFICE OF SMALL BUSINESS DEVELOPMENT CENTERS

Washington Office Center 409 3rd Street, S.W. Suite 6400 Washington, DC 20024-3212

Telephone Number: (202)205-6766 Facsimile Number: (202)205-7727 Federal Relay Srvs TDD: (800)877-8339

Mail Code: 7620

Individual Fax

### Office of The Director

Director	Doss, Antonio D	(202)205-6766	(202)481-5444
Office Automation Clerk	Cogdell, Eunice	(202)401-2859	(202)481-1913
Senior Financial Analyst	Holcombe, Jean W	(202)205-6654	(202)481-1922
Presidential Management Fellow	Patterson, R B	(202)401-8235	(202)481-0540
Program Analyst	Falcone, Alanna J	(202)619-1612	(202)481-0134
Business Development Specialist	Newman Karton, Rachel A	(202)619-1816	(202)481-4945

### Grants Management & Examinations

Senior Policy Advisor	Bradbury, B. Ann	(202)205-7507	(202)481-0358
Program Manager	Giddens, Traci	(305)536-5521	(202)481-5401
Office Automation Assistant	Hahn, Theresa M	(202)205-6765	(202)481-5816

**Grants Management & Examinations**

Examiner	Jackson, David	(303)844-6464	(202)481-0985
Examiner	Milstead, Larry O	(202)205-7305	(202)481-4030
Examiner	Teamer, Reginald B	(202)205-7278	(202)481-5107
Program Manager	Fischer, Erika	(202)205-7045	(202)481-0681
Examiner	Purdy Jr, Bruce D	(202)205-7532	(202)481-0554
Grants Management Specialist	Young, Doris A	(202)205-6766	(202)481-1738

**Program Operations & Liaison**

Program Manager	Cardona, Jorge F	(202)205-7303	(202)481-2694
Program Manager	Nelson, Terry E	(202)205-7304	(202)481-5797
Deputy Associate Administrator	Smith, Jean Z	(202)205-7262	(202)481-2450
Program Manager	Lyford, John C	(202)205-7159	(202)481-2613

**OFFICE OF WOMENS BUSINESS OWNERSHIP**

Washington Office Center 409 3rd Street, S.W. Suite 6600 Washington, DC 20024-3212

Telephone Number: (202)205-6673 Facsimile Number: (202)205-7287 Federal Relay Srvs TDD: (800)877-8339

<http://www.sba.gov/womeninbusiness>

Mail Code: 7661

Individual Fax

**Office Of The Director**

Communications Director	Byers, Susan W	(202)205-7286	(202)481-5725
Administrative Assistant	Cunningham, Lorna J	(202)205-6981	(202)481-0775
Program Analyst	Cutler, Sarah Rice	(202)205-6673	(202)481-5833
Administrative Clerk	Edmonds, Denise	(202)401-2694	(202)481-1609
Project Specialist	Harris, Tonya L	(202)205-6676	(202)481-5903
Program Analyst	Wells, Sandi V	(202)205-6693	(202)481-5452
Financial Specialist	Brown, Karen E	(202)205-7141	(202)481-2844
Program Analyst	Williams-Miller, G Donnell	(202)205-7430	(202)481-1992

**NATIONAL WOMENS BUSINESS COUNCIL**

Washington Office Center 409 3rd Street, S.W. Suite 210 Washington, DC 20024-3212

Telephone Number: (202)205-3850 Facsimile Number: (202)205-6825 Federal Relay Srvs TDD: (800)877-8339

Mail Code: 8300

Individual Fax

**Office of The Director**

Executive Director	Barton, Margaret M	(202)205-6828	(202)481-0561
Director of Research	Gilmore, Allison M	(202)205-6827	(202)481-4103
Operations Officer	Stanley, Katherine	(202)205-6695	(202)481-2101
Deputy Director	Reynolds, Emily	(202)205-6829	(202)292-3867

# CAPITAL ACCESS

## OFFICE OF CAPITAL ACCESS

Washington Office Center 409 3rd Street, S.W. Suite 8200 Washington, DC 20024-3212

Telephone Number: (202)205-6657 Facsimile Number: (202)205-7230 Federal Relay Srvs TDD: (800)877-8339

Mail Code: 7101

Individual Fax

### Office of The Associate Administrator

Associate Administrator	Zarnikow, Eric R	(202)205-6657	(202)481-0797
Deputy Associate Administrator	Tasker, Janet A	(202)205-6554	(202)481-0457
Staff Assistant	Ashley-Rogers, Rhonda E	(202)205-6657	(202)481-5125
Program Analyst	Fletcher, Cheryl R	(202)205-7520	(202)481-0768
Administrative Specialist	Hamilton, Cynthia	(202)205-6459	(202)481-0879
Staff Assistant	Hodges, Barbara J	(202)205-6657	(202)481-2109
Senior Advisor	Rossomando, Susan J	(202)205-6118	(202)481-1878
Intern	Williams, Monet M	(202)000-0000	

## OFFICE OF CREDIT RISK MANAGEMENT

Washington Office Center 409 3rd Street, S.W. Suite 8200 Washington, DC 20024-3212

Telephone Number: (202)205-3049 Facsimile Number: (202)205-6831 Federal Relay Srvs TDD: (800)877-8339

Mail Code: 7011

Individual Fax

### Office of The Director

Associate Administrator	Hooper, Bryan	(202)205-3049	(202)292-3664
Deputy Associate Administrator	Dale, George A	(202)205-6515	(202)481-2059
Staff Assistant	Colbert, Sharon D	(202)205-0536	(202)481-5541
Summer Intern	Cole, Adam S	(202)205-7384	
Financial Analyst	Diaz, Marilyns	(202)205-6755	(202)481-0984
Financial Analyst	Handzlik, Lawrence C	(202)205-7080	(202)292-3820
Financial Analyst	Kirwin, Paul F	(202)205-7261	(202)481-4856
Financial Analyst	Liu, Nick	(202)401-3593	(202)481-1626
Financial Analyst	Mattei, Eduardo	(202)205-6769	(202)481-2075
Special Assistant	oposedriskrating, P r	(202)000-0000	(202)292-3801
Financial Analyst	Peoples, Andrea D	(202)205-6549	(202)481-6495
Program Analyst	Ripley, Ingrid	(202)205-7538	(202)481-4020
Financial Analyst	Smith, Felecia D	(202)205-7522	(202)481-1929
Inst. Financial Analyst	White, John M	(202)205-6345	(202)481-2656
Financial Analyst	Kaur, Rupinder	(202)205-7609	(202)481-1667
Financial Analyst	Ogbu, Obi	(202)205-7544	(202)481-0928
Financial Analyst	Pessagno, Keri L	(202)205-6496	(202)481-0744
Financial Analyst	Rahman, Ehsan	(202)205-7610	(202)292-3402

## KANSAS CITY REVIEW BRANCH

Lender Review Branch 1000 Walnut St. Suite 520 Kansas City, MO 64106-2145

Telephone Number: (816)426-4860 Facsimile Number: (816)426-4870 Federal Relay Srvs TDD: (800)877-8339

Mail Code: 7012

Individual Fax

Financial Analyst	Campbell, Kenton L	(816)426-4864	(202)481-2953
Financial Analyst	Cooper, Claude	(816)426-4862	(202)481-0823
Financial Analyst	Craw, Susan	(816)426-4863	(202)481-5704

(A) = Acting

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Supervisory Financial Analyst	Rusche, Linda S	(816)426-4861	(202)481-4163
Support Services Specialist	Schumacher, Michael R	(816)426-4860	(202)481-4598
Chief	Rusche, Linda S	(816)374-6570 Ext. 269	(202)481-4163
Financial Analyst	Campbell, Kenton L	(816)374-6570 Ext. 271	(202)481-2953
Financial Analyst	Colcun, Donald E	(816)374-6570 Ext. 272	(202)481-1694
Financial Analyst	Cooper, Claude	(816)374-6570 Ext. 279	(202)481-0823
Financial Analyst	Craw, Susan	(816)374-6570 Ext. 273	(202)481-5704
Financial Analyst	Ellis, Colleen J	(816)374-6570 Ext. 281	(202)481-0844
Financial Analyst	Slattery, Carol L	(816)374-6570 Ext. 282	(202)481-0634
Financial Analyst	Witcher, James T	(816)374-6570 Ext. 280	(202)481-2377
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Program Specialist	Schumacher, Michael R	(816)374-6570 Ext. 274	(202)481-4598

### OFFICE OF INTERNATIONAL TRADE

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**Individual Fax**

**Office of The Assistant Administrator**

Director	Hopewell, Luz A	(202)205-6463	(202)481-0558
Export Development Specialist	Long, Glynis D	(202)205-6678	(202)481-2139
Supervisory Management Analyst	Murrell, Sally S	(202)205-7283	(202)481-5438

**Export Finance & Development**

Regional Manager Intl Trade Programs	Balatero, Prudencio D	(206)553-0051	(202)481-4935
Senior International Economist	Bronstein, Harvey D	(202)205-6840	(202)481-2200
Export Development Specialist	Eskelinen, Christopher O	(202)205-6726	(202)481-0808
Export Development Specialist	Smith, Tanya G	(202)205-7268	(202)481-5760
Export Development Specialist	Sullivan, Stephen P	(202)205-6961	(202)481-5673
Export Development Specialist	Wingrove, James R	(202)205-6662	(202)481-2370
International Trade Specialist	Avila, Jerry	(916)735-1515 Ext.4379	(202)741-6851
Regional Manager Intl Trade Programs	Chrisbaum, Dennis R	(303)844-6623 Ext.18	(202)481-1624
Senior International Trade Specialist	Ginsburg, Richard S	(202)205-7429	(202)481-5188
Trade Finance Specialist	(A) Tunison, Patrick E	(202)205-6426	(202)481-4842

### OIT - BOSTON US EXPORT ASSISTANCE CENTER (OIT - USEAC)

**164 Northern Avenue World Trade Center Suite 307 Boston, MA 02210**

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**Mail Code: 7550**

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International Trade Specialist	Joyce, John P	(617)424-5953	(202)481-2660
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### OIT - PHILADELPHIA US EXPORT ASSISTANCE CENTER (OIT - USEAC)

**601 Walnut Street Suite 580 West Philadelphia, PA 19106**

**Telephone Number: (215)597-6110 Facsimile Number: (215)597-6123**

**Mail Code: 7550**

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**OIT - BALTIMORE US EXPORT ASSISTANCE CENTER (OIT - USEAC)**

**401 East Pratt Street World Trade Center Suite 2432 Baltimore, MD 21202**

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**OIT - ATLANTA US EXPORT ASSISTANCE CENTER (OIT - USEAC)**

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**OIT - MIAMI US EXPORT ASSISTANCE CENTER (OIT - USEAC)**

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**OIT - CHARLOTTE US EXPORT ASSISTANCE CENTER (OIT - USEAC)**

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**OIT - DETROIT US EXPORT ASSISTANCE CENTER (OIT - USEAC)**

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**OIT - CLEVELAND US EXPORT ASSISTANCE CENTER (OIT - USEAC)**

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**OIT - HOUSTON US EXPORT ASSISTANCE CENTER (OIT - USEAC)**

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International Trade Specialist Tanous, Najla E (713)773-6523 (202)481-4690

**OIT - ST. LOUIS US EXPORT ASSISTANCE CENTER (OIT - USEAC)**

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**OIT - LONG BEACH US EXPORT ASSISTANCE CENTER (OIT - USEAC)**

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**Office of The Director**

Associate Administrator Lalumiere, Frank J (202)205-6540 (202)481-5755

(A) = Acting

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**Office of The Director**

Special Assistant	Brannan, Barbara J	(202)205-6545	(202)481-0390
Program Review Analyst	Swilling, Pam	(202)205-6546	(202)481-4766
Supervisor Surety Bond Guarantee Specialist	Bellamy, Darryl K	(303)844-2607 Ext.261	(202)481-0964
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Surety Bond Guarantee Specialist	Williams, Tesha L	(202)205-6519	(202)481-5498

**Claims & Recovery Division**

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Surety Bond Guarantee Specialist	Porter, Dennis A	(202)205-7616	(202)481-1619
Surety Bond Guarantee Specialist	Jacobs, Valoris A	(202)205-6557	(202)481-5945

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Surety Bond Guarantee Specialist	Williams, Beryl A	(303)844-2607 Ext.243	(202)481-0436
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**Office of The Director**

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Deputy Associate Administrator	Haskins, Harry E	(202)205-6694	(202)481-2195
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Director	Shepard, Auburn J	(202)205-6565	(202)481-2893
Director	Gatell, Lourdes	(202)205-7281	(202)481-4219

**Office of SBIC Operations**

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Intern	Booros, Martha	(202)205-6858	
Financial Analyst	Daisy, Joni L	(202)205-6525	(202)481-0011
Financial Analyst	Johnson, Charlotte A	(202)205-6502	(202)481-0745
Financial Analyst	Patella, Michael A	(202)205-7339	(202)481-1596

**Area I Branch**

Financial Analyst	Knott, Steven P	(202)205-7731	(202)481-4762
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**Area II Branch**

Financial Analyst	Donadieu, Michael R	(202)205-7591	(202)481-4596
Financial Analyst	Powers, Jason	(202)205-7661	(202)292-3883
Financial Analyst	Taylor, Judith A	(202)205-7083	(202)481-4627
Financial Analyst	Lord, Stavely H	(202)205-7009	(202)481-0893

**Area III Branch**

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(A) = Acting

**Office of SBIC Operations**

**Area III Branch**

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Financial Analyst	Stephens-Kelly, Fonda	(202)205-7596	(202)481-1945

**Area IV Branch**

Chief	Maddrie, Marja C	(202)205-6980	(202)481-4368
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Financial Analyst	Hambrie, David C	(202)205-7657	(202)481-4633
Financial Analyst	Salgado, Paul S	(202)205-7605	(202)481-0503
Financial Analyst	Womack, Lyn F	(202)205-2416	(202)481-0452

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Director	Morris, Thomas G	(202)205-7366	(202)481-5845
Financial Analyst	Seaborn, Dianna	(202)205-3645	(202)481-0394
Financial Analyst	Williamson, Jerry W	(202)205-6880	(202)481-0690

**Account Resolution Branch**

Chief	Green, Gail G	(202)205-6503	(202)481-2003
Administrative Specialist	Abney, Ruthie	(202)205-7554	(202)481-5425
Financial Analyst	Fowlkes, A J	(202)205-7576	(202)481-6516
Financial Analyst	Hruschka, Elaine	(202)205-3645	(202)481-1823
Financial Analyst	Leibbrand, Todd W	(202)205-7252	(202)481-5884
Financial Analyst	Parrish, David B	(202)205-6346	(202)481-6518
Financial Analyst	Mead, Steven M	(202)205-7579	(202)481-5686

**Coorporate Liquidation Receivership Operations Branch**

Chief	Pittman, Michele L	(202)205-7514	(202)481-4612
Financial Analyst	George, Terry	(202)619-0504	(202)481-0277
Accountant/Notary Public	Speight, Abraham A	(202)205-7299	(202)481-0107
Financial Analyst	Wingard-Brusch, Angela J	(202)205-7578	(202)481-4909

**Office of Chief Administrative Officer**

Chief Administrative Officer	Dennin, M Terri	(202)205-6234	(202)481-4267
Financial Analyst	Craig, Kristi W	(202)205-7546	(202)481-1522
Financial Analyst	Spivey, Arthur A	(202)205-7098	(202)481-0335

**Funding Administration Branch**

Chief	Kitts, Johnny A	(202)205-7587	(202)481-2683
Financial Analyst	Chiang, Lucy J	(202)205-3650	(202)481-0141
Program Assistant/Notary Public	McGinn, Kimberly A	(202)205-6510	(202)481-2984
Financial Analyst	Tapper, Gordon	(202)205-6064	(202)481-5461

**Data Management Branch**

Chief	Wilmeth, John R	(202)205-6528	(202)481-2668
Financial Analyst	McKeython, Sharon D	(202)205-7370	(202)481-5554
Computer Specialist	Watkins, Edward C	(202)205-7071	(202)481-1801
Program Analyst	Shingler, Antoinette B	(202)205-6517	(202)481-0308

**Office of Licensing and Program Standards**

Director	Fendler, Carol	(202)205-7559	(202)481-0612
Financial Analyst	Kapila, Marilyn H	(202)205-7504	(202)481-4620

**Licensing Branch**

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Office Automation Assistant	Harrell, Agnes D	(202)205-6526	(202)481-0117
Financial Analyst	Lemma, Gabrel Y	(202)205-7290	(202)481-1995
Financial Analyst	Neubauer, Rita E	(202)205-3651	(202)481-5205

**Office of Licensing and Program Standards**

**Licensing Branch**

Financial Analyst	Phillips, Walter J	(202)205-7557	(202)481-6030
Financial Analyst	Russell, Paul	(202)205-6988	(202)481-0418
Program Support Specialist	Headley, Linda A	(202)205-7589	(202)481-4126

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**Office of The Director**

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Center Counsel	Carrington, Nique	(501)324-5871 Ext.281	(202)481-4738
Special Assistant	McKeehan, C Shawn	(202)205-7729	(202)481-0567

**Office of Portfolio Management**

Administrative Specialist	Delaney, Tawanna	(202)205-6482	(202)481-5765
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**Asset Sales**

Automation Clerk	Wright, Zina	(202)205-6843	(202)481-6146
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**Portfolio Management Division**

Program Assistant	Horton, Rosiland V	(202)205-7541	(202)481-5392
Chief PMD	Intlekofer, Walter C	(202)205-7543	(202)481-6032
Financial Analyst (Detail)	Ramseur, Shirley A	(202)205-7523	(202)481-5604
Financial Analyst	Kostoff, William R	(202)205-7736	(202)481-6110

**Loan Programs Division**

Chief	McConnell Jr, Andrew B	(202)205-7238	(202)481-0219
Program Analyst	Johnston, Sandra L	(202)205-7528	(202)481-5483
Financial Analyst	Wade, John M	(202)205-3647	(202)481-2655

**- 7(a) Program Branch**

Chief	Hepler, Gail H	(202)205-7530	(202)481-2004
Financial Analyst	Coleman, W Sloan	(202)205-7737	(202)481-6023

**- 504 Program Branch**

Financial Analyst	Thompson, Robert B	(202)205-6498	(202)481-1636
Financial Analyst	Boyd, Warren	(202)205-7534	(202)481-6050

**- Secondary Markets & 504**

Director	Kim, JiHoon	(202)205-6024	(202)481-2516
Financial Analyst	Kerrigan, Marybeth	(703)538-5723	(202)481-4510

**Office of Program Development**

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Supvy Financial Analyst	Kucharski, Stephen W	(202)205-7551	(202)481-5663

**Microenterprise Development**

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Financial Analyst	Lewis, Andean	(202)205-7698	(202)481-0199
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**Disaster Home Loan Servicing Centers**

Birmingham, AL	(205)290-7141
El Paso, TX	(915)633-5110
New York, NY	(646)486-5400
Santa Ana, CA	(714)550-6037

**Commercial Home Loan Servicing Centers**

Fresno, CA	(559)487-5650
Little Rock, AR	(501)324-5871

**Low Doc Processing Centers**

Hazzard, KY	(606)436-0801
Sacramento, CA	(916)930-2450

**PLP Processing Center**

Loan Specialist	Arias, Steven A	(916)930-2400	(202)741-6832
Loan Specialist	Lewis, Ryan	(916)930-2400	(202)741-6610
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**Loan Liquidation Center**

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General Attorney	Corey, George S	(703)487-9292	(202)481-2071
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**Office of Program Review and Oversight**

xxxxxxx

Loan Specialist	Bradburn, Mel O	(281)436-0891	(202)481-4870
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**NATIONAL DISASTER LOAN RESOLUTION CENTER**

**200 West Santa Ana Boulevard Suite 180 Santa Ana, CA 92701-4134**

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Individual Fax

Loan Specialist	Hogan, Kristine D	(714)550-6063 Ext. 3622	(202)481-4004
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# GOVERNMENT CONTRACTING & BUSINESS DEVELOPMENT

## OFFICE OF GOVERNMENT CONTRACTING & BUSINESS DEVELOPMENT

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Program Analyst	Crepeau, Jeanne L	(202)205-6425	(202)481-2459
Program Analyst	Kimble, Rosetta	(202)205-7624	(202)481-5389
Procurement Analyst	Manzano, Ben R	(617)565-5587	(202)481-6552
Field Operations Specialist	West, Jacqueline B	(202)205-7581	(202)481-2293
Deputy Assistant Administrator	George, Charles J	(202)401-2899	(202)481-6184
Staff Assistant	Howard-Cooper, Rita	(202)205-6468	(202)481-4291
Special Assistant	Wang, Tim C	(202)205-6895	

## OFFICE OF POLICY, PLANNING AND LIAISON

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### Office Of The Director

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### Office of Policy and Research

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### Office of Size Standards

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Program Analyst	Smith, Shirley F	(202)205-7295	(202)481-5607

## OFFICE OF HUBZONE PROGRAM

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### Office Of The Director

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**HUBZone Staff**

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Senior Program Analyst	Caulfield, David J	(202)205-6457	(202)481-1510
Computer Specialist	Draggs, Valerie	(202)205-7302	(202)481-2468
Program Analyst	Fooks, Cassandra	(202)619-0305	(202)481-0668
Administrative Support	Jackson, Stephanie	(202)000-0000	(202)481-1950

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Deputy Director	Delaney, Leann C	(202)205-6731	(202)481-1814
Management Analyst	Johnson, Michelle B	(202)205-7653	(202)481-4619
Program Analyst	Johnson, Tina C	(202)205-4162	(202)481-5881
Program Analyst	Walden, Reginald M	(202)619-1825	(202)481-5108
Project Manager	Gottlieb, Lawrence A	(202)205-6032	(202)481-0440

**Office of Certification and Eligibility**

Supvy Gen Bus & Industry Specialist	Sanchez, Leo M	(202)619-1658	(202)481-4082
Business Opportunity Specialist	Baker, Ernestine	(202)619-0420	(202)481-1894
Business Opportunity Specialist	Clary, Salone T	(202)619-0474	(202)481-5439
Business Opportunity Specialist	Ebb-Murphy, Tracey	(202)619-1629	(202)481-5906
General Business & Industry Specialist	Johnson, Carolyn R	(202)205-7350	(202)481-0658
Program Analyst	Morrison, Vaunia A	(202)205-7184	(202)481-5955
Business Opportunity Specialist	Seldon-Dotson, Barbara L	(202)619-1674	(202)481-0375
Program Analyst	Williams, Luke N	(202)205-7351	(202)481-4238
Business Opportunity Specialist	Rivera-Echevarria, Jorge L	(202)619-0476	(202)481-2697

**8 (a) Certification**

Chief	Wright, LaTanya D	(202)205-7020	
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**Office of Program Review**

ADD / BD 8(a)	Fujii, Stanley Y	(202)272-0360	(202)481-5635
Program Analyst	Greene, Randy P	(202)205-7353	(202)481-4977
Procurement Analyst	Harwood, J Glenn	(202)205-7310	(202)481-2277
Program Analyst	Edwards, Melinda D	(202)619-1843	(202)481-4527

**Office of Management and Technical Assistance**

Program Analyst	Geronimo, Angelita M	(202)619-0314	(202)481-0246
Procurement Analyst	McLeod-Hall, Diane	(202)205-7349	(202)481-1645
Financial Analyst	Thompson, Carol L	(202)619-1624	(202)481-0291
Program Analyst	Bigelow, Barbara S	(202)401-1580	(202)481-0189

**Office of Marketing and Outreach**

Program Analyst	Jones, Frances H	(202)619-0389	(202)481-1947
Program Analyst	Tyler, Alexandra C	(202)619-0374	(202)481-0144

**Division of Program Certification & Eligibility**

Business Opportunity Specialist	Willis, Robert E	(215)580-2731	(202)741-6969
Business Opportunity Specialist	Macapinlac, Dominic F	(415)744-6794	
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**OFFICE OF GOVERNMENT CONTRACTING**

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**Office Of The Director**

PCR / CMR Supervisor	Brown, Malda J	(202)000-0000	(202)481-4914
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Procurement Center Representative	Williams, Martina	(202)622-3804	(202)481-2204
Deputy Director	Korbol, Linda S	(202)205-7341	(202)481-0284
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**Office of Contract Assistance**

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Procurement Analyst	Coen, Robert F	(202)205-6842	(202)481-5256
PCR / CMR Supervisor	Johnso, Annette	(202)000-0000	
Procurement Analyst	Kilyk, Bohdan M	(202)619-1786	(202)481-0505
Procurement Center Representative	Krusemark, Thomas W	(937)255-3333	(202)481-6522
Procurement Center Representative	Nirk, Scott A	(305)536-5521 Ext.158	
Procurement Center Representative	Ragland, Katherine R	(317)226-7272 Ext.129	
Procurement Center Representative	Relativo, Marichu N	(907)271-2297	(202)741-6705
Procurement Analyst	Robinson, Anthony M	(202)205-6126	(202)481-0304
Procurement Center Representative	Shook, Teresa L	(405)609-8026	(202)481-6448
Special Assistant	Silvia, Kenneth A	(802)249-8341	(202)481-2932
Industrial Specialist	Taylor, Robert C	(202)205-7319	(202)481-5247
Program Analyst	Terry, Angela B	(202)205-7279	(202)741-6862
Program Analyst	Waters, Linda K	(202)205-7315	(202)481-4145
Procurement Analyst	Bayer, Merry R	(314)539-6600 Ext.236	(202)481-6445
Program Support Specialist	Jackson, Janas P	(202)205-7493	(202)481-2390
Procurement Analyst	Laverdy, Marina	(818)552-3306	(202)481-0346
Procurement Center Representative	Owens, Brent	(801)775-4141	
Procurement Center Representative	Owens, Stephen B	(801)775-4141	

**Office of Federal Contract Assistance for Women Business Owners**

Program Analyst	McClam, Pamela M	(202)205-7408	(202)481-4783
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**Office of Natural Resources Sales**

Industrial Specialist (Forestry)	Hagen, Linda L	(503)326-7245	(202)481-4120
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**BOSTON GOVERNMENT CONTRACTING OFFICE**

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**Government Contracting Area I**

Area Director	Fasano, Janette	(617)565-5622	(202)481-2413
Procurement Analyst	Cecere, Michael P	(973)724-6574	(202)481-4595
General Industrial Specialist	Chen, Malinda	(631)454-0750	(202)481-4286

(A) = Acting

**Government Contracting Area I**

Procurement Analyst	de la Torre, Felix A	(860)240-3836	(202)481-1930
Procurement Analyst	Hansen, Larry H	(732)532-3419	(202)481-4027
Procurement Specialist	Hubert, Ann M	(781)377-4386	(202)481-0264
Procurement Analyst	Libow, Debra B	(212)264-4395	(202)481-1581
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Procurement Assistant	Magrino, Martha	(732)532-3419	(202)481-4422
Procurement Analyst	Patel, Arvind C	(781)377-2737	(202)481-0340
General Industrial Specialist	Taravella, Paul C	(631)454-0750	(202)481-4864
Commercial Market Rep	Zuber, Andrew J	(973)724-6960	(202)481-0225
Procurement Analyst	Crean, Sean F	(207)622-8379	(202)481-5513
General Industrial Specialist	Nolan, Dianne L	(617)565-5570	(202)481-1662

**Government Contracting Area I**

Procurement Analyst	Spears, Joyce C	(585)263-6700 Ext. 107	(202)481-2763
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**PHILADELPHIA GOVERNMENT CONTRACTING OFFICE**

**Robert N C Nix Sr., Federal Building 900 Market Street 5th Floor Philadelphia, PA 19107**

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**Government Contracting Area II**

Industrial Specialist	Budge, Terry L	(215)580-2770	(202)481-5799
Procurement Assistant	Burns, Mona	(215)580-2772	(202)481-4663
Industrial Specialist	Rice, Vincent R	(215)580-2771	(202)481-5998
Procurement Center Representative	Weaver, Barbara M	(304)623-5631 Ext.226	(202)481-6454
Area Director	Loines, David W	(202)205-7311	(202)481-1531
Size / Industrial Specialist	Mazzotta, Vincent J	(215)580-2809	(202)481-5996

**Government Contracting Area II**

Procurement Center Representative	Smith, Douglas L	(703)609-1801	(202)481-5270
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**Government Contracting Area II**

Special Assistant	Hodge, Patricia	(202)205-8992	(202)481-5947
Procurement Center Representative	Marshall, John A	(215)580-2767	(202)481-2589

**Government Contracting Area II**

Procurement Analyst	Sacidor, Ricardo J	(215)737-5912	(202)481-5135
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**Government Contracting Area II**

Procurement Center Representative	Anderson, Rhonda Y	(202)622-5496	(202)481-5276
Procurement Analyst	Decker, S. Carol	(717)605-7525	(202)481-5427
Procurement Assistant	Romberger, Sandra G	(717)605-7863	(202)292-3824

**Government Contracting Area II**

Procurement Center Representative	Ocampo, Amable P	(202)781-3966	(202)481-5271
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**Government Contracting Area II**

Procurement Center Representative	Turner, Octavia	(757)864-6859	(202)481-4752
Loan Specialist (Commercial)	Jeffery, Ron F	(703)487-3082	(202)481-5330

**Government Contracting Area II**

**Patuxent River USNCIV NAVAIR**

Procurement Center Representative	Wilkins, Marjorie	(301)757-9085	(202)292-3740
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## JACKSONVILLE GOVERNMENT CONTRACTING OFFICE

7825 Baymeadows Way Suite 100-B Jacksonville, FL 32256-7504  
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Mail Code: 6259

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### Government Contracting Area III

Assistant Administrator	Hamilton, Kenneth R	(904)443-1998	(202)481-6426
Supvy Procurement Analyst	Rollins, James B	(850)882-9159	(202)481-2327
Deputy Area Director	Morand, Mitchell	(404)331-7587 Ext. 203	(202)481-4657
Procurement Analyst	Bayard, Mary L	(919)541-7895	(202)481-4484
Administrative Specialist	Farley, Tawana	(404)331-7587 Ext.201	(202)481-5764
Industrial Specialist	Hansen, George R	(404)331-7587 Ext. 209	(202)481-2069
Supervisory Procurement Analyst	Harris, Mary E	(404)331-7587 Ext.203	(202)481-4470
Procurement Analyst	Hyatt, Kathleen M	(502)582-6662	(202)481-2882
Commercial Market Rep	Korre, Mary A	(404)331-7587 Ext. 206	(202)481-4460
Procurement Analyst	Massey, Ralph D	(256)876-4513	(202)481-4953
Size / Industrial Specialist	Smithfield, Stephen B	(404)331-7587 Ext. 208	(202)481-5649
PCR / CMR Supervisor	Starks, Arleen L	(904)542-1143	(202)481-2755
	Thurmond, Joyce L	(404)331-7587	(202)481-2769
General Business & Industry Specialist	Bascumbe, Ivette	(404)331-7587 Ext.209	(202)481-2273
General Engineer	Heard, Gary W	(256)842-6240	(202)481-2037
Procurement Assistant	Taylor, Vera D	(404)331-7587	(202)481-5958
Procurement Center Representative	Wallace, Walter R	(407)380-8252	(202)481-6039

### Government Contracting Area III

Procurement Analyst	Jenkins, Barbara J	(256)544-5012	(202)481-0397
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### Government Contracting Area III

Supvy Procurement Analyst	Hollingsworth, Thomas C	(912)926-7446	(202)481-5836
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## CHICAGO GOVERNMENT CONTRACTING OFFICE

500 West Madison Street Citicorp Center Suite 1250 Chicago, IL 60661-2511  
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Individual Fax

### Government Contracting Area IV

Area Director	Murphy, Robert P	(312)353-7381	(202)481-5288
Deputy Area Director	Zelenik, Robert L	(312)353-7373	(202)481-5280
Procurement Center Representative / IS	Coleman, Pamela G	(312)353-7442	(202)481-4777
Procurement Center Representative (Breakout)	Drombetta, Eugene	(614)692-2669	(202)481-1905
Secretary	Jones, Linda S	(312)353-4506	(202)481-4162
Commercial Market Representative	Kowalesik, Michael A	(312)353-4504	(202)481-4563
Procurement Analyst	Pattee, David C	(614)692-0718	(202)481-1503
Manager	Gordon, David	(312)353-7674	(202)481-1842
	Peck, Joseph W	(586)574-8124	(202)481-2744
Procurement Technician	Rossi, Mary Jane	(586)574-5513	(202)481-4505
Procurement Analyst	Thompson, Pamela M	(586)574-5513	(202)481-4784
General Industrial Specialist	Turner, David B	(816)823-1722	(202)481-1501

### Government Contracting Area IV

Supvy Procurement Analyst	Boccarossa, Jack J	(309)782-6350	(202)481-2286
Procurement Technician	Fitzpatrick, Neila	(309)782-3055	(202)481-4725

(A) = Acting

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**Government Contracting Area IV**

General Engineer Hashmi, Syed A (309)782-5734 (202)481-5733

**CORPS OF ENGINEERS (SBA), GOVERNMENT CONTRACTING OFFICE**

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**Government Contracting Area V**

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Procurement Analyst	Enclade, Kenneth J	(504)862-2992	(202)481-2930
General Industrial Specialist	Lewis, Stephanie J	(817)684-5305	(202)481-5641
Procurement Assistant	Loza, Rebecca C	(817)684-5301	(202)481-4998
General Industrial Specialist	Lytle, Larry F	(817)684-5306	(202)481-4026
General Industrial Specialist	Martin, N. David	(817)684-5303	(202)481-0972
Procurement Analyst	Stone, Paul P	(817)886-1024	(202)481-4874
PCR / CMR Supervisor	Marchiafava, Randy J	(504)862-2992	(202)292-3738

**Government Contracting Area V**

Procurement Analyst	Klam, Karen	(303)844-2607 Ext.271	(202)481-2840
Procurement Analyst	Martinez, Jose L	(303)844-2607 Ext.264	(202)481-2710

**Government Contracting Area V**

Procurement Center Representative	Coleman, Valerie J	(281)483-1549	(202)481-5936
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**SAN DIEGO GOVERNMENT CONTRACTING OFFICE**

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**Individual Fax**

**Government Contracting Area VI**

Procurement Center Representative	Coakley, Linda M	(619)524-7669	(202)481-4152
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Senior Counsel	Rettig, Dale N	(415)744-8490	(202)481-0905
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General Industrial Specialist	Bingham, Gene K	(415)744-8430	(202)481-2047
General Industrial Specialist	Brickel, James A	(602)745-7238	(202)481-2319
Size Specialist	Bunts, Caroline J	(415)744-6844	(202)481-0641
Secretary	Feliciano, Donna F	(415)744-6843	(202)481-1711
Industrial Specialist	Hutchins, James L	(206)553-6850	(202)481-2347
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Procurement Center Representative	Manzanas, Leonard M	(818)552-3296	(202)481-4269
Procurement Center Representative	Michael, Kevin L	(253)931-7161	(202)481-2964
Procurement Center Representative	Ramirez, Hank	(702)388-6015	(202)481-2179
Procurement Center Representative	Spencer, Mary E	(808)474-7317	(202)481-4476
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# NATIONAL GUARANTY PURCHASE CENTER

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Loan Specialist	Cornish, Philip C	(703)487-9272	(202)481-4917
Loan Specialist	Farnell, Shannica D	(703)487-9544	(202)481-1616
Loan Specialist	Galiatsos, Ann M	(703)487-9919	(202)481-4901
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Loan Specialist	Hicks, Angela Y	(703)487-9255	(202)481-0242
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Loan Specialist	Johnson, Twila M	(703)487-9553	(202)292-3855
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Loan Specialist	Konkel, David R	(703)487-9906	(202)481-5585
Loan Specialist	McKay, Kenneth D	(703)487-9283	(202)481-1679
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Loan Specialist	Savage, Jillian M	(703)487-9263	(202)481-5597
Loan Specialist	Sawyer, Gloria J	(703)487-9257	(202)481-4418
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Loan Specialist	Smith, Cynthia M	(703)487-9996	(202)481-6542
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Loan Specialist	Suckfiel, Susan R	(703)487-3084	(202)481-4573
Loan Specialist	Thompson, Cherril	(703)487-9254	(202)481-0752
Loan Specialist	Tocken, John F	(703)487-9901	(202)292-3862
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Loan Specialist	Zamani, Parastoo P	(703)487-9283	(202)481-6275
Loan Specialist	Zelenik, William M	(703)487-9250	(202)481-6108
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Deputy Director	Mahoney, Philip D	(202)487-9374	(202)481-4918
Loan Specialist	Blair, William O	(703)487-3080	(202)481-0648
Loan Specialist	Boone, Nadine D	(703)487-9270	(202)481-4688
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(A) = Acting

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**Office of the Center Manager**

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Loan Specialist	Doedderlein, Kendra L	(703)487-3045	(202)481-6327
Loan Specialist (Commercial)	Emond, Elizabeth	(703)487-9916	(202)481-6246
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Administrative Support Specialist	Frias, Mary	(703)487-9551	(202)481-4449
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Loan Officer	McFadden, Michael P	(703)487-9936	(202)481-6319
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Loan Specialist	Walker, Marcus A	(703)487-9924	(202)481-6491
Loan Officer	Wanamaker, Daniel C	(703)487-3619	(202)481-6227
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# DISASTER ASSISTANCE

## OFFICE OF DISASTER ASSISTANCE

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Senior Loan Officer	Brantley, Becky C	(202)205-7569	(202)481-0410
Administrative Support Specialist	Davis, Darrell	(866)407-7795	(202)481-6256
Administrative Support Assistant	Dillard, Jacqueline K	(866)407-7795	(202)481-2294
Disaster Support Assistant	Durow, William C	(202)205-6735	(202)481-6082
Director	Dusenbury, Bridget M	(202)205-7565	(202)481-0552
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Program Analyst	Escobar, Alan E	(202)205-6098	(202)481-0804
Administrative Support Specialist	France-Haynes, Waydean	(866)407-7795	(202)481-2424
Program Analyst	Mitravich, Mike	(202)205-6946	(202)481-6208
Senior Loan Officer	Pease, Jane	(202)205-7568	(202)481-2392
Administrative Officer	Pitts, Cynthia G	(202)205-7570	(202)481-0886
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Construction Analyst	Shields, Gregory P	(404)347-3771	(202)292-3720
Construction Analyst	Stedman, Ernest C	(404)347-3771	(202)481-2045
Computer Specialist	Steinman, G. Dean	(202)205-6255	(202)481-1538
Construction Analyst	Stringer, James J	(404)347-3771	(202)481-2970
Construction Analyst	Whitley, John R	(866)407-7795	(202)481-1884
Verifier	Wroblewski, Michael S	(866)407-7795	(202)741-6617
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Supervisory Construction Analyst	Dennington, James G	(916)735-1500	(202)481-2936
Administrative Support Assistant	Mishima, Josefina N	(866)407-7795 Ext.6722	
Construction Analyst	Smith, Charles	(404)347-3771	(202)741-7037
Verifier	Attebery, Richard	(703)487-3660	(202)481-4231
Verifier	Ayala, Jose V	(703)487-3009	(202)481-6225
Construction Analyst	Gawel, Kevin J	(404)347-3771	(202)741-7065
Verifier	Johnston, William	(866)407-7795	(202)481-4485
Verifier	Marriott, George E	(703)487-3660	(202)481-0836
Verifier	Ortiz, Angel L	(703)487-3660	(202)481-2108
Verifier	Patterson, Donald E	(703)487-3660	
Construction Analyst	Peele, William	(404)331-0333	(202)481-0500
Verifier	Royer, John F	(703)487-8100	(202)481-6509
Verifier	Rupnik, Bernard	(703)487-3660	(202)292-3436
Construction Analyst	Schwartz, David L	(404)347-3771	
Verifier	Smith, Charles	(703)487-3660	(202)292-3532
Construction Analyst	Stringer, James N	(404)347-3771	(202)481-0320
Construction Analyst	Tallent, Gary L	(404)347-3771	(202)481-6529
Construction Analyst	Tedd, Arthur C	(404)347-3771	(202)481-2102
Construction Analyst	Wall, Phillip	(404)347-3771	(202)481-1658
Verifier	Wikle, Florence	(703)487-3660	(202)481-4903
Construction Analyst	Winchester, Kenneth F	(404)347-3771	(202)481-0812

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**Office Of The Associate Administrator**

Construction Analyst	Zayas, Jose	(404)347-3771	(202)481-6221
<b><u>Office Of Disaster Personnel</u></b>			
Chief Human Capital Officer	Brechbiel, Richard	(202)205-6145	(202)481-2508
Director	Hoberman, Allan I	(202)205-6194	(202)481-0167
HR Specialist (Employee Development)	Abernathy, Loretta D	(866)407-7795 Ext.6727	(202)741-6754
Disaster Reserve Specialist	Alessi, Giacomo	(866)407-7795	
Disaster Reserve Specialist	Alexander, Tamara R	(866)407-7795	
Disaster Reserve Specialist	Amos, Delecisha L	(866)407-7795	
Disaster Reserve Specialist	Baio, Michael P	(866)407-7795	(202)481-2376
Disaster Reserve Specialist	Bates, Larry V	(404)347-3771	
Administrative Specialist	Beyer, Gina M	(202)205-6458	(202)481-2104
Disaster Reserve Specialist	Blacher, Lisa	(866)407-7795	(202)292-3418
Disaster Reserve Specialist	Black, Lewis E	(866)407-7795	(202)481-5100
Disaster Reserve Specialist	Bobb, Jamilah N	(703)487-8100	
IT Specialist	Boles, Gary C	(866)407-7795	(202)741-7060
Disaster Reserve Specialist	Borrelli, Mary J	(866)407-7795	
Disaster Reserve Specialist	Boudreau, Mikel P	(866)407-7795	
Disaster Reserve Specialist	Brackney, Norman D	(866)407-7795	
Paralegal Specialist	Bright, Armer A	(866)407-7795	
Disaster Reserve Specialist	Bunson, Pamella E	(703)487-8100	
Disaster Reserve Specialist	Burns, Lionel	(866)407-7795	
Disaster Reserve Specialist	Burttschell, Joseph D	(866)407-7795	(202)481-0253
Disaster Reserve Specialist	Butler, Patrick L	(866)407-7795	(202)481-6562
Disaster Reserve Specialist	Byrd, Joseph S	(703)487-8100	(202)292-3818
Verifier	Cameron, Wayne A	(703)487-3660	(202)481-0725
Construction Analyst	Carter, James F	(404)347-3771	(202)481-0147
Disaster Reserve Specialist	Carter, Sandra D	(703)487-8100	
HR Specialist (Employee Development)	Choate, Joann	(800)868-2300	(202)741-7054
Verifier	Clark, Donald M	(404)331-0333	(202)741-6993
Disaster Reserve Specialist	Clark, Sheila V	(866)407-7795	
Verifier	Clark, Timothy D	(703)487-3660	(202)481-6159
Disaster Reserve Specialist	Clements, John E	(866)407-7795	
Disaster Reserve Specialist	Coleman, Shannon E	(866)407-7795	
Disaster Reserve Specialist	Coletta, Joe R	(866)407-7795	
Verifier	Combes, Joseph F	(703)487-3660	(202)481-4233
Disaster Reserve Specialist	Combs, Valda J	(866)407-7795	
Disaster Reserve Specialist	Copeland, Benjamin A	(703)487-8100	(202)741-6933
Verifier	Cordero, Jose	(703)487-3660	(202)481-0200
Human Resources Assistant	Cornell, Christine E	(866)407-7795	
Verifier	Courson, Thomas B	(703)487-3660	(202)481-6480
Disaster Reserve Specialist	Covington, Jacqueline L	(866)407-7795	
Disaster Reserve Specialist	Cowen, Edgar D	(866)407-7795	
Verifier	Dang, Ai H	(703)487-3660	(202)481-0249
HR Specialist (Employee Development)	Davis, Judy K	(866)407-7795	(202)481-2571
Disaster Reserve Specialist	Dawson, Jeffrey D	(866)407-7795	
Disaster Reserve Specialist	Deb, Gitanjali	(703)487-8100	(202)741-6925
Construction Analyst	Degilormo, Arlene A	(703)487-8100 Ext.6697	(202)292-3479
Clerk Assistant	DePeazer, Wilbur	(202)205-6099	(202)481-1747
Human Resources Assistant	Diane, C L	(866)407-7795	
Disaster Reserve Specialist	Dickson, James M	(866)407-7795	
Disaster Reserve Specialist	Dillivan, Jerry W	(817)868-2300	
Disaster Reserve Specialist	Dockery, JessikaRae G	(866)407-7795	
HR Specialist (Employee Development)	Dow, Zellie L	(866)407-7795	

**Office Of Disaster Personnel**

Clerk	DRES, PASC H	(866)407-7795	
Disaster Reserve Specialist	durham, Bonnie A	(703)487-8100	Ext.7926
Disaster Reserve Specialist	Edgerly, Keith A	(866)407-7795	(202)481-2351
Disaster Reserve Specialist	Ehrstedt, Errol E	(866)407-7795	
Disaster Reserve Specialist	Endsley, Debalene D	(703)487-8100	
Human Resources Systems Specialist	Ficarra, B T	(202)205-7176	(202)481-4297
Disaster Reserve Specialist	Garrett, Shellita T	(703)487-8100	
Disaster Reserve Specialist	Gatfield, John L	(866)407-7795	
Human Resources Assistant	Gatling, Jennifer J	(866)407-7795	
Disaster Reserve Specialist	Gee-Brown, Thelma A	(703)487-8100	(202)741-6741
Disaster Reserve Specialist	George, Gammon W	(866)407-7795	
Disaster Reserve Specialist	Goldberg, Roger M	(703)487-8100	
Disaster Reserve Specialist	Gray, Latasha L	(703)487-8100	
Disaster Reserve Specialist	Hardin, Michael E	(703)487-3660	(202)481-2126
Disaster Reserve Specialist	Haston, William E	(703)487-8100	
Disaster Reserve Specialist	Hawkins, Katona R	(703)487-8100	
Human Resources Assistant	Herman, Jeanne	(866)407-7795	(202)292-3804
Disaster Reserve Specialist	Hernandez, Ron W	(703)487-8100	
Disaster Reserve Specialist	Hill, Anthony W	(703)487-8100	
Disaster Reserve Specialist	Hill, Gwendolyn J	(703)487-8100	
Disaster Reserve Specialist	Hines, Donna S	(703)487-8100	
Disaster Reserve Specialist	Hipolito, Cynthia	(703)487-8100	
Human Resources Assistant	Hohman, Teresa C	(866)407-7795	(202)741-6634
Personnel Assistant	HR, PASC	(703)487-8100	(202)292-3876
Disaster Reserve Specialist	Hunter, Tracy L	(703)487-8100	
Disaster Reserve Specialist	Jackson, Falecia M	(703)487-8100	
Disaster Reserve Specialist	Jaggard, Allen C	(866)407-7795	
Construction Analyst	Jernigan, James G	(404)347-3771	(202)481-6321
Disaster Reserve Specialist	Johnny, Smith E	(703)487-8100	
Disaster Reserve Specialist	Johnson, Berta J	(703)487-8100	
Disaster Reserve Specialist	Jolley, Temree C	(703)487-8100	
Disaster Reserve Specialist	Jones, Linda E	(703)487-8100	
Disaster Reserve Specialist	Key, LaDonna B	(703)487-8100	
Disaster Reserve Specialist	King, John D	(866)407-7795	
Disaster Reserve Specialist	King-Jack, Cynthia R	(703)487-8100	
Disaster Reserve Specialist	LaSusa, Erane A	(703)487-8100	(202)741-6913
Disaster Reserve Specialist	LeBlanc, Jesse E	(703)487-8100	
Human Resources Assistant	Lee, Jong H	(866)407-7795	
Loan Specialist	Leonard, Paul J	(866)407-7795	
Disaster Reserve Specialist	Leroy, John C	(703)487-8100	
Disaster Reserve Specialist	Leslie, Larry D	(866)407-7795	(202)481-5831
Disaster Reserve Specialist	Logan, Antonette	(703)487-8100	
Disaster Reserve Specialist	Long, Robert J	(866)407-7795	(202)481-4991
Human Resources Assistant	Lord, Marvalee D	(866)407-7795	
Disaster Reserve Specialist	Love, Precious G	(703)487-8100	
Human Resources Assistant	Mahone, Racquel A	(866)407-7795	(202)481-0254
HR Specialist (Employee Development)	Marte, Antonio P	(866)407-7795	
Disaster Reserve Specialist	Martin, James W	(703)487-8100	(202)481-2383
Disaster Reserve Specialist	Martin, Timothy R	(866)407-7795	(202)481-2373
Disaster Reserve Specialist	McCartney, Patricia W	(703)487-8100	
Disaster Reserve Specialist	McClinton, Sidney L	(703)487-8100	
Disaster Reserve Specialist	McCullar, Cody P	(703)487-8100	
Disaster Reserve Specialist	McIntyre, Julia K	(703)487-8100	
Disaster Reserve Specialist	McKinney, Laura A	(703)487-8100	

(A) = Acting

**Office Of Disaster Personnel**

Disaster Reserve Specialist	Meza, Thresa A	(703)487-8100	
Disaster Reserve Specialist	Mitchell, Chalise A	(866)407-7795	
Disaster Support Assistant	Mowen, Peggie J	(866)407-7795	
Disaster Reserve Specialist	Nelson, Susan J	(703)487-8100	
Disaster Reserve Specialist	Parr, Betty B	(703)487-8100	(202)741-6655
Disaster Reserve Specialist	Patterson, Laurie K	(703)487-8100	
Human Resources Assistant	Peebles, Asha Z	(866)407-7795	
Disaster Support Assistant	Persian, Paul W	(866)407-7795	
Disaster Reserve Specialist	Prockup, Linda S	(703)487-8100	
Disaster Reserve Specialist	Radford, Timothy R	(866)407-7795	(202)481-4860
Disaster Reserve Specialist	Ruiz, Christina	(703)487-8100	
Human Resources Assistant	Samani, Elizabeth	(866)407-7795	
Disaster Reserve Specialist	Spooler, Ronald L	(703)487-8100	
Administrative Support Clerk	Sumter, Shawnte L	(202)205-6734	(202)292-3823
Disaster Reserve Specialist	Terry, Akia N	(703)487-8100	
Disaster Reserve Specialist	Trerice, Roger	(703)487-8100	(202)741-6743
Disaster Reserve Specialist	Urbina, Miriam	(703)487-8100	
Disaster Reserve Specialist	VanWieren, Michael R	(703)487-8100	(202)741-6953
Disaster Reserve Specialist	Vinson, Tadd A	(703)487-8100	
Disaster Reserve Specialist	Williams, Savannah R	(703)487-8100	
Disaster Reserve Specialist	Wilson, Willia R	(703)487-8100	
Disaster Reserve Specialist	Wisdom, Joyce L	(703)487-8100	
Disaster Reserve Specialist	Wyckoff, Steven E	(703)487-8100	
Disaster Reserve Specialist	Aguilera, Rene F	(866)407-7795	
Disaster Reserve Specialist	Amerosa, Elaine M	(866)407-7795	
Loan Specialist	Babb, Heidi	(866)407-7795	
Verifier	Beach, George S	(866)407-7795	
Disaster Support Assistant	Bernardini, Raul A	(866)407-7795	(202)741-7023
Loss Verifier	Bott, Brian D	(866)407-7795	
Verifier	Camacho, Joffre F	(703)487-3660	Ext.6698 (202)481-1839
HR Specialist (Employee Development)	Cardona-Rivera, Alicia	(866)407-7795	(202)741-6731
Loan Specialist	Casarez, Pedro C	(866)407-7795	
Disaster Support Assistant	Davis, Elizabeth A	(866)407-7795	(202)741-6833
Loan Specialist	Denson, Brian E	(866)407-7795	
Paralegal Specialist	DiMaggio, Cecilia	(866)407-7795	
Loan Specialist	Ellis, Tami K	(866)407-7795	
Human Resources Specialist	Everette, Kenisha A	(202)205-6097	(202)292-3833
Program Specialist	Fortuna, Janine	(703)843-4100	Ext.1378 (202)481-2429
Disaster Reserve Specialist	Hager, Eric D	(866)407-7795	
Helpdesk Specialist	HelpDesk, DCMS	(866)407-7795	(202)481-0598
Loan Specialist	Hogan, Ryan M	(866)407-7795	
Loss Verifier	Huertas, Maximo F	(404)347-3771	(202)741-7048
Human Resources Assistant	Lansdowne, Dawn R	(866)407-7795	
Employee Relations Specialist	Lee, Denise E	(202)205-7571	(202)481-1691
Loan Specialist	Lindelov, Lori B	(866)407-7795	
Paralegal Specialist	Luisi, Peter	(866)407-7795	
Disaster Reserve Specialist	McDonald, Beverlyn M	(866)407-7795	
Loan Specialist	McGee, Christopher	(866)407-7795	
Administrative Support Specialist	Mitchell, Brenda L	(202)205-6734	(202)481-0031
Loan Specialist	Obrien, Billy T	(866)407-7795	
Disaster Reserve Specialist	Proietty, Krista K	(866)407-7795	
Disaster Reserve Specialist	Salerno, Eric L	(866)407-7795	
Information Technology Specialist	Serafino, Tonya L	(703)487-8214	Ext.6620 (202)481-6292
Legal Assistant	Tomkus, Katrina M	(866)407-7795	

**Office Of Disaster Personnel**

Supervisory Human Resources Specialist	Triem, James B	(716)843-4100	(202)481-2317
Disaster Reserve Specialist	Williamson, Paulka K	(866)407-7795	
Budget Analyst	Wright, Sherida	(202)205-6535	(202)741-6713
Administrative Officer	Allen, Jo ellen	(202)205-7569	
Administrative Support Assistant	Beyene, Fesseha T	(866)407-7795	(202)741-6702
Administrative Clerk	Conway, Erica P	(202)205-6810	(202)481-6519
Disaster Reserve Specialist	Geary, William W	(703)487-8100	
Disaster Support Assistant	Maggio, Christopher S	(866)407-7795	
Disaster Support Assistant	Magio, Christopher S	(866)407-7795	
Human Resources Assistant	Nguyen, Lam D	(866)407-7795	
Construction Analyst	Adams, Joseph C	(866)407-7795	
Loan Specialist	Agunwa, Jonathan K	(866)407-7795	
Disaster Support Assistant	Ahl, Frank E	(866)407-7795	
Disaster Reserve Specialist	Aissa, Philip L	(866)407-7795	
Verifier	Alexander, James	(703)487-3009	
Disaster Reserve Specialist	Alston, Carlvettea M	(866)407-7795	
Verifier	Amonds, Ronald E	(866)407-7795	
Construction Analyst	Anderson, Anna J	(866)407-7795	
Customer Service Representative	Anderson, Becky G	(866)407-7795	
Construction Analyst	Anderson, Donna J	(866)407-7795	
Loan Specialist	Anderson, Randi	(817)868-2300	
Disaster Reserve Specialist	Appleby, Colleen R	(866)407-7795	
Loan Specialist	Atkins, Anntoinette	(866)407-7795	
Construction Analyst	Attebery, Richard C	(866)407-7795	
Construction Analyst	Ayala, Carlos	(866)407-7795	(202)741-6712
Disaster Reserve Specialist	Ayala-Rivera, Myrna	(866)407-7795	
Verifier	Ayers, Dennis P	(703)487-3009	(202)481-0022
Construction Analyst	Bailey, James	(866)407-7795	
Disaster Support Assistant	Balderas, Maria L	(866)407-7795	
Customer Service Representative	Bankston, Josephine B	(866)407-7795	
Disaster Support Assistant	Barker, Gwenda L	(866)407-7795	
Loss Verifier	Barrett, Rebecca R	(866)407-7795	
Construction Analyst	Barto, Richard F	(866)407-7795	(202)741-7067
Disaster Reserve Specialist	Bates, Paul A	(866)407-7795	
Disaster Support Assistant	Bayer-Frederick, Rhonda E	(866)407-7795	
Disaster Reserve Specialist	Beale, Joan H	(866)407-7795	
Disaster Support Assistant	Beamon, Helen M	(866)407-7795	
Disaster Support Assistant	Becker, John I	(866)407-7795	
Construction Analyst	Bedros, Bedros	(866)407-7795	
Construction Analyst	Bellissimo, Anthony	(866)407-7795	(202)741-6867
Disaster Support Assistant	Belloni, Robert L	(866)407-7795	
Construction Analyst	Benner, Robert P	(866)407-7795	
Disaster Support Assistant	Bennett, Jim E	(866)407-7795	
Disaster Reserve Specialist	berkoben, Edward R	(866)407-7795	
Construction Analyst	Bess, Joseph L	(866)407-7795	
Disaster Support Assistant	Bethany, Polly A	(866)407-7795	
Disaster Reserve Specialist	Beverly, Waukesha K	(866)407-7795	
Loan Specialist	Beverly, Yolanda O	(866)407-7795	
Disaster Support Assistant	Bijlsma, Ernest A	(866)407-7795	
Disaster Support Assistant	Bilyeu, Dolores M	(866)407-7795	
Disaster Support Assistant	Blair, Marilyn L	(866)407-7795	
Disaster Support Assistant	Blankenbeck, Mildred W	(866)407-7795	
Verifier	Blankenship, Devlon	(703)487-8100	(202)481-0191
Construction Analyst	Blankley, Robert C	(866)407-7795	

**Office Of Disaster Personnel**

Verifier	Bonadio, John	(703)487-8100	(202)292-3474
Construction Analyst	Bond, William C	(866)407-7795	
Verifier	Borson, Alan	(703)487-3660	
Verifier	Bowen, George L	(703)487-3660	(202)481-6564
Construction Analyst	Bowen, George L	(866)407-7795	
Disaster Support Assistant	Boyster, Elizabeth A	(866)407-7795	(202)741-6841
Disaster Reserve Specialist	Bradford, Melissa R	(866)407-7795	
Construction Analyst	Brady, Timothy G	(866)407-7795	
Disaster Support Assistant	Bragg, James C	(866)407-7795	
Disaster Support Assistant	Braggs, Gwendolyn T	(866)407-7795	
Disaster Support Assistant	Brann, Nancy C	(866)407-7795	
Loan Specialist	Braudrick, Stephanie E	(866)407-7795	
Disaster Reserve Specialist	Braxton, Marilyn L	(866)407-7795	
Disaster Support Assistant	Braxton, Michael J	(866)407-7795	
Construction Analyst	Briscoe, Daniel L	(866)407-7795	
Disaster Reserve Specialist	Brown, Sheila	(866)407-7795	
Disaster Reserve Specialist	Brown, Thomas	(866)407-7795	
Disaster Support Assistant	Buchholz, Robert W	(866)407-7795	
Construction Analyst	Buckley, Elizabeth A	(866)407-7795	
Construction Analyst	Burk, Richard	(866)407-7795	
Disaster Support Assistant	Burnett, Peter B	(866)407-7795	
Construction Analyst	Burns, Janice L	(866)407-7795	
Disaster Support Assistant	Burns, Louis A	(866)407-7795	
Disaster Support Assistant	Byrd, Janice J	(866)407-7795	
Disaster Reserve Specialist	Cabassa, Pablo A	(866)407-7795	
Customer Service Representative	Calabretta, Lawrence M	(404)347-3771	(202)481-1943
Disaster Support Assistant	Calahan, Michael L	(866)407-7995	
Disaster Reserve Specialist	Caldwell, Shirley E	(866)407-7795	
Disaster Reserve Specialist	Calvo, Edward S	(866)407-7795	
Disaster Support Assistant	Capps, Sondra L	(866)407-7795	
Disaster Support Assistant	Carison, Lewis A	(866)407-7795	
Construction Analyst	Carlisle, Jerry L	(866)407-7795	
Loan Specialist	Carter, Mark A	(866)407-7795	
Construction Analyst	Casillo, Paul E	(866)407-7795	
Verifier	Castagner, Christopher J	(703)487-8100	(202)481-0007
Disaster Reserve Specialist	Caulkins, Michael K	(866)407-7795	
Disaster Support Assistant	Champion, Charles F	(866)407-7795	(202)741-6647
Disaster Support Assistant	Chapman, Deborah K	(866)407-7795	
Disaster Support Assistant	Cheng, Helen K	(866)407-7795	
Disaster Support Assistant	Clara, George S	(866)407-7795	
Disaster Support Assistant	Clark, Judy H	(866)407-7795	(202)481-2801
Loan Specialist	Clement, Jimmy E	(866)407-7795	
HR Specialist (Employee Development)	Coates, William W	(866)407-7795	
Disaster Support Assistant	Cobb, Linda J	(866)407-7795	(202)741-6967
Disaster Reserve Specialist	Cobb, Valerie Y	(866)407-7795	
Disaster Support Assistant	Cole, Beverly E	(866)407-7795	
Disaster Reserve Specialist	Coleman, Morgan	(866)407-7795	
Loan Specialist	Collins, Ronnie J	(866)407-7795	
Disaster Support Assistant	Commock, Nigel O	(866)407-7795	
Disaster Reserve Specialist	Conlon, Edward B	(866)407-7795	
Disaster Support Assistant	Connell, Matthew T	(866)407-7795	
Customer Service Representative	Conner, Rose G	(866)407-7795	
Disaster Support Assistant	Costello, Patricia A	(866)407-7795	
Disaster Support Assistant	Cotton, Bobbie J	(866)407-7795	

**Office Of Disaster Personnel**

Loan Specialist	Craig, Debra K	(866)407-7795	
Disaster Support Assistant	Crain, Debra D	(866)407-7795	
Disaster Reserve Specialist	Crandle, Allison C	(866)407-7795	
Construction Analyst	Cribbs, Basil J	(866)407-7795	
Construction Analyst	Crick, Jay C	(866)407-7795	
Lead Loan Specialist	Crossley, John V	(817)868-2300	
Construction Analyst	Crowe, Richard A	(866)407-7795	
Construction Analyst	Crowley, Dennis G	(866)407-7795	
Disaster Support Assistant	Crump, Linda J	(866)407-7795	
Customer Service Representative	Cruz, Yvette	(404)331-0333	(202)481-2808
Loan Specialist	Cryer, Darrell L	(866)407-7795	
Disaster Support Assistant	Cunningham, Janiece R	(866)407-7795	(202)741-6683
Disaster Support Assistant	Daly, Frances T	(866)407-7795	
Loan Specialist	Daneils-Young, Regina	(866)407-7795	
Disaster Support Assistant	Dansby, Deloris A	(866)407-7795	
Disaster Support Assistant	Darrow, Eugene S	(866)407-7795	
Disaster Support Assistant	Dault, Norman L	(866)407-7795	(202)292-3612
Verifier	Davidson, Jeremiah E	(866)407-7795	
Disaster Support Assistant	Davis, Anne P	(866)407-7795	
Disaster Support Assistant	Davis, Janice T	(866)407-7795	
Construction Analyst	Davis, Karrick M	(866)407-7795	
Disaster Support Assistant	Dawson, Diane	(866)407-7795	
Verifier	Dean, Douglas A	(766)407-7795	(202)481-2596
Verifier	Dekele, James L	(866)407-7795	(202)481-0341
Disaster Support Assistant	Delane, Charles E	(866)407-7795	
Construction Analyst	DelAngel, Mary C	(866)407-7795	
Disaster Support Assistant	Delgado, Regina C	(866)407-7795	
Construction Analyst	Delinski, Lester	(866)407-7795	
Disaster Support Assistant	Delpit, Kathleen J	(866)407-7795	
Construction Analyst	Desoto, Robert P	(866)407-7795	
Disaster Support Assistant	Diaz, Gloria A	(866)407-7795	
Disaster Support Assistant	Didsbury, Bernard A	(866)407-7795	
Disaster Reserve Specialist	Diehl, John	(866)407-7795	(202)741-6648
Disaster Support Assistant	Dillard, Tiffany L	(866)407-7795	
Disaster Support Assistant	Dion, Mark D	(866)407-7795	
Disaster Support Assistant	Douetts, JoEllen	(866)407-7795	
Disaster Reserve Specialist	Dougherty, Frank B	(866)407-7795	
Disaster Support Assistant	Doughty, Matthew J	(866)407-7795	
Loan Specialist	Downs, Robert J	(866)407-7795	
Disaster Reserve Specialist	Doyle, Patrick W	(866)407-7795	
Disaster Support Assistant	Ducote, Linda M	(866)407-7795	
Disaster Support Assistant	Dueker, Carol A	(866)407-7795	(202)741-7027
Disaster Reserve Specialist	Dumanski, Glenn W	(703)487-8100	(202)741-6870
Disaster Reserve Specialist	Duncan, Garry L	(866)407-7795	
Disaster Support Assistant	Duncan, Jerry L	(866)407-7795	
Disaster Support Assistant	Dunlap, Benjamin S	(866)407-7795	
Loan Specialist	Dunlop, Brenton D	(866)407-7795	
Customer Service Representative	Dupont, Thomas A	(866)407-7795	
Construction Analyst	Dupre, Ronald J	(866)407-7795	
Construction Analyst	Duron, Roberto C	(866)407-7795	
Disaster Support Assistant	Dusho, Rachel	(866)407-7795	
Disaster Reserve Specialist	Dyer-Hurdon, Linda	(866)407-7795	
Construction Analyst	Dzenowski, Stephen R	(866)407-7795	
Verifier	Ebig, James	(703)487-3660	(202)481-4771

**Office Of Disaster Personnel**

Disaster Reserve Specialist	Edmiaston, Suzanne	(866)407-7795	
Disaster Reserve Specialist	Edmond, Robert L	(866)407-7795	
Customer Service Representative	Edmondson, Rosalind J	(404)347-3771	(202)741-7041
Disaster Support Assistant	Edwards, Marilyn L	(866)407-7795	(202)741-6917
Loan Specialist	Ehlers, Cynthia	(866)407-7795	
Disaster Support Assistant	Eldridge, Karla K	(866)407-7795	
Disaster Support Assistant	ELLIOTT, PATRICIA A	(866)407-7795	
Disaster Support Assistant	Engstrom, Carl B	(866)407-7795	
Disaster Reserve Specialist	Eppard, Clifford M	(866)407-7795	
Construction Analyst	Ertl, Gary E	(866)407-7795	
Disaster Support Assistant	Estes, Marjorie A	(866)407-7795	
Disaster Support Assistant	Estes, Roddy B	(866)407-7795	
Disaster Reserve Specialist	Euro, A A	(866)407-7795	
Customer Service Representative	Evans, Carol J	(404)347-3771	(202)481-1944
Verifier	Evans-Anfom, Emmanuel N	(703)487-3660	(202)481-5138
Construction Analyst	Fallis, James D	(866)407-7795	
Construction Analyst	Farmer, Ronald J	(866)407-7795	
Verifier	Faust, Jon	(703)487-3660	(202)481-4775
Verifier	Feret, Terrance	(703)487-3660	(202)292-3427
Disaster Reserve Specialist	Ferguson, Paula M	(866)407-7795	(202)741-6653
Disaster Reserve Specialist	Filoteo, Esther L	(866)407-7795	
Construction Analyst	Fleitman, Robert W	(866)407-7795	
Disaster Support Assistant	Foley, Teresa A	(866)407-7795	
Verifier	Fong, Garcia	(703)487-3660	(202)481-0128
Disaster Support Assistant	Fortsch, Jennifer A	(866)407-7795	
Disaster Support Assistant	Foster, Talia A	(866)407-7795	
Verifier	Fournier, Hector	(703)487-3660	(202)481-1594
Disaster Support Assistant	Fox, Jean M	(866)407-7795	
Loan Processing	Frazeur, Rachelle R	(866)407-7795	
Disaster Support Assistant	Fredrickson, Scott	(866)407-7795	
Disaster Reserve Specialist	Freeman, Edward L	(866)407-7795	
Construction Analyst	Fresina, Tony R	(866)407-7795	
Construction Analyst	Friday, Howard J	(866)407-7795	
Disaster Support Assistant	Fries, Mark A	(866)407-7795	
Disaster Support Assistant	Froebe, Randolph D	(866)407-7795	
Disaster Support Assistant	Fuffin, Larry D	(866)407-7795	
Disaster Support Assistant	Fuller, Mary A	(866)407-7793	
Disaster Support Assistant	Gaal, Geraldine J	(866)407-7795	
Disaster Support Assistant	Gaal, Russell R	(866)407-7795	
Construction Analyst	Gage, Richard D	(866)407-7795	
Disaster Reserve Specialist	Galloway, Dorothy H	(866)407-7795	
Disaster Support Assistant	Gardner, John B	(866)407-7795	
Disaster Support Assistant	Garwett, Cynthia M	(866)407-7795	
Disaster Reserve Specialist	Gibson, Vedaona B	(866)407-7795	
Disaster Support Assistant	Glen, Mary E	(866)407-7795	
Disaster Support Assistant	Gonzalez, Carlos G	(866)407-7795	
Disaster Reserve Specialist	Gonzalez, Luz M	(866)407-7795	
Disaster Support Assistant	Gracia, Alonzo	(866)407-7795	
Disaster Support Assistant	Graham, Daphene B	(866)407-7795	(202)741-6714
Loan Specialist	Grant-Brooks, Virgie L	(866)407-7795	
Disaster Support Assistant	Greek, Shelia L	(866)407-7795	
Disaster Reserve Specialist	Green, Misty S	(866)407-7795	
Loan Specialist	Greene, Scott T	(866)407-7795	
Disaster Reserve Specialist	Greene, Shellie T	(866)407-7795	

(A) = Acting

**Office Of Disaster Personnel**

Loan Specialist	Gresham, Wesley W	(866)407-7795	
Loan Specialist	Griffith, Deborah L	(866)407-7795	
Disaster Reserve Specialist	Grimaldi-Rice, Lisa J	(866)407-7795	
Verifier	Grizer, Carl M	(703)487-3009	(202)481-6512
Disaster Support Assistant	Grover, Stan	(866)407-7795	
Disaster Support Assistant	Grumbein, Albert R	(866)407-7795	
Construction Analyst	Guansing, Guillermo I	(866)407-7795	
Construction Analyst	Gudnason, Jon E	(866)407-7795	
Verifier	Gugino, Charles	(703)487-3009	(202)481-4481
Construction Analyst	Gutierrez, Joe H	(866)407-7795	(202)481-2605
Construction Analyst	Gwiazdzinski, Paul V	(866)407-7795	(202)481-1571
Disaster Support Assistant	Hahn, Fredric T	(866)407-7795	
Verifier	Hahn, James W	(716)282-4612	(202)481-4507
Loan Specialist	Haimes, Terry M	(866)407-7795	
Customer Service Representative	Haist, Charles E	(404)347-3771	
Disaster Reserve Specialist	Hale, Ronald E	(866)407-7795	
Construction Analyst	Hamm, Russell	(866)407-7795	
Disaster Support Assistant	Hapgood, Susan B	(866)407-7795	
Disaster Support Assistant	Harrigan, Emmett T	(866)407-7795	
Disaster Support Assistant	Harris, Homer V	(866)407-7795	
Disaster Support Assistant	Hart, Neil R	(866)407-7795	
Loan Specialist	Harter, Martin D	(866)407-7795	
Disaster Support Assistant	Harvey, James A	(866)407-7795	
Construction Analyst	Hayden, William H	(866)407-7795	
Disaster Support Assistant	HeggieMcClure, Vanessa	(866)407-7795	
Verifier	Hemmert, Ellen A	(703)487-3660	(202)481-0161
Disaster Support Assistant	Hennessy, David B	(866)407-7795	
Construction Analyst	Herchek, James C	(866)407-7795	
Disaster Support Assistant	Herman, Harold J	(866)407-7795	
Construction Analyst	Hernandez, Carlos H	(866)407-7795	
Construction Analyst	Hernandez, Carlos H	(404)347-3771	(202)481-1577
Disaster Support Assistant	Herrington, James W	(866)407-7795	(202)741-7082
Verifier	Hickman, Mark E	(703)487-3660	(202)481-4508
Disaster Support Assistant	Hilaire, Lynn	(866)407-7795	
Disaster Support Assistant	Hilton, John T	(866)407-7795	
Loan Specialist	Hinkel, Linda L	(866)407-7795	
Construction Analyst	Hitchcock, Daniel D	(866)407-7795	
Disaster Reserve Specialist	Hobaugh, Ronald C	(866)407-7795	
Construction Analyst	Hoberg, Steven L	(866)407-7795	
Disaster Support Assistant	Hoeppwer, Wanda M	(866)407-7795	
Disaster Support Assistant	Hoke, Harold R	(866)407-7795	(202)292-3624
Disaster Support Assistant	Holliday, Barbara J	(866)407-7795	
Construction Analyst	Holloman, Thomas	(866)407-7795	
Disaster Support Assistant	Holmes, Henry M	(866)407-7795	
Disaster Support Assistant	Holslag, John F	(866)407-7795	
Disaster Support Assistant	Hooks, Charles E	(866)407-7795	
Loss Verifier	House, Gary L	(866)407-7795	(202)741-7049
Construction Analyst	Houston, Pamela	(866)407-7795	
Disaster Support Assistant	Howell, Lawrence B	(866)407-7795	
Construction Analyst	Huber, Stephen L	(866)407-7795	
Disaster Reserve Specialist	Hunnewell, Charles A	(866)407-7795	
Construction Analyst	Hunter, Judy G	(866)407-7795	
Disaster Reserve Specialist	Huynh, Long	(866)407-7795	
Disaster Support Assistant	Huynh, Thao T	(866)407-7795	



**Office Of Disaster Personnel**

Construction Analyst	Hyatt, Bob	(866)407-7795	
Construction Analyst	Ibanez, Jose E	(866)407-7795	
Disaster Support Assistant	Ikenberg, Albert C	(866)407-7795	
Construction Analyst	Imoru, Moshood O	(866)407-7795	
Disaster Support Assistant	Inslee, George E	(866)407-7795	(202)741-6946
Loan Specialist	Jackson, Veronica A	(866)407-7795	
Disaster Support Assistant	Jamari, Kail	(866)407-7795	
Disaster Reserve Specialist	Janet, Estelle-Collin R	(866)407-7795	
Disaster Support Assistant	Jarvinen, Eric M	(866)407-7795	
Disaster Support Assistant	Jekot, Edward J	(866)407-7795	
Disaster Support Assistant	Jennings, Janet K	(866)407-7795	
Disaster Support Assistant	Jesse, Carla K	(866)407-7795	
Construction Analyst	Jex, Richard L	(866)407-7795	
Disaster Support Assistant	Jibrahn, Joe	(866)407-7795	
Customer Service Representative	Johnson, Brian C	(866)407-7795	
Disaster Reserve Specialist	Johnson, Gary R	(866)407-7795	
Disaster Support Assistant	Johnson, Georgia H	(866)407-7795	
Construction Analyst	Johnson, Glenda F	(703)487-3660	Ext.2453 (202)481-6559
Customer Service Representative	Johnson, L C	(407)858-3341	(202)481-5334
Disaster Reserve Specialist	Johnson, Melanie J	(866)407-7795	
Disaster Support Assistant	Johnson, Willie W	(866)407-7795	
Verifier	Jones, Franklin	(703)487-3660	(202)292-3634
Disaster Support Assistant	Jones, John V	(866)407-7795	
Construction Analyst	Juarez, German	(866)407-7795	
Customer Service Representative	Kage, Cecilia T	(866)407-7795	(202)741-6736
Disaster Reserve Specialist	Kaplan, Neal C	(866)407-7795	
Verifier	Kelley, harcourt	(703)487-3660	(202)481-0331
Construction Analyst	Kelly, James A	(703)487-8100	(202)481-0162
Verifier	Kelly, Kyran P	(866)407-7795	(202)481-4980
Loan Specialist	Kenney, Robert J	(866)407-7795	
Construction Analyst	Kessloff, David A	(866)407-7795	
Disaster Support Assistant	Kidd, Leona M	(866)407-7795	(202)741-6971
Disaster Support Assistant	Kight, Charles D	(866)407-7795	
Verifier	Kilpatrick, George W	(703)487-3660	(202)481-2238
Verifier	Kincaid, Larry K	(703)487-3660	(202)481-2009
Disaster Support Assistant	King, Clara B	(866)407-7795	
Disaster Support Assistant	King, Gerald R	(866)407-7795	
Disaster Support Assistant	King, Valerie L	(866)407-7795	
Disaster Reserve Specialist	Kirkland, Nathaniel	(866)407-7795	
Construction Analyst	Kivimaki, James L	(866)407-7795	
Disaster Support Assistant	Klee, Harold E	(866)407-7795	
Construction Analyst	Klimek, Randall A	(866)407-7795	
Verifier	Kluck, Ronald E	(703)487-3660	(202)481-1651
Customer Service Representative	Knight, Bobby E	(404)347-3771	(202)481-1807
Disaster Support Assistant	Knope, Sharon S	(866)407-7795	
Construction Analyst	Knopf, Charles G	(866)407-7795	
Construction Analyst	Koenig, Karen D	(866)407-7795	
Construction Analyst	Koenig, Ronald	(866)407-7795	
Disaster Support Assistant	Krasinski, Thomas V	(866)407-7795	
Disaster Support Assistant	Kroog, Ursula A	(866)407-7795	
Disaster Reserve Specialist	Kuhl, Joan W	(866)407-7795	
Disaster Reserve Specialist	Kyles, Justin A	(866)407-7795	
Construction Analyst	Lamb, Ronald C	(866)407-7795	
Disaster Support Assistant	Lamphear, Rosalinda J	(866)407-7795	

**Office Of Disaster Personnel**

Disaster Support Assistant	Lane, Barbara L	(866)407-7795	
Verifier	Lang, Gregory D	(866)407-7795	
Construction Analyst	Lansford, Robert F	(407)858-9473	(202)481-4640
Disaster Support Assistant	Laprad, Richard D	(866)407-7795	
Disaster Reserve Specialist	Larson, Robert L	(866)407-7795	
Disaster Support Assistant	Lavine, Gabriel W	(866)407-7795	
Construction Analyst	Le, Nicholas H	(866)407-7795	
Verifier	LeBlanc, Thomas	(703)487-3660	(202)481-0213
Disaster Support Assistant	Lee, Linda N	(866)407-7795	
Loan Specialist	Lee, Peter H	(866)407-7795	
Disaster Support Assistant	Le-Flore, Shellie G	(866)407-7795	
Disaster Support Assistant	Lewis, Jonathan A	(866)407-7795	Ext.418
Customer Service Representative	Lewis, Jonathan A	(404)347-3771	
Disaster Support Assistant	Lindsay, Brenda J	(866)407-7795	
Customer Service Representative	Lisa, Paavola A	(866)407-7795	
Verifier	Lisk, Baxter	(703)487-3660	(202)481-2036
Disaster Support Assistant	Little, Elton J	(866)407-7795	
Construction Analyst	Lohbeck, Steven A	(866)407-7795	
Disaster Support Assistant	Long, Thomas R	(866)407-7795	
Construction Analyst	Lorza, Diego	(866)407-7795	
Disaster Support Assistant	Loveless, Martha C	(866)407-7795	(202)481-4379
Loan Specialist	Lucchesi, Matthew	(866)407-7795	
Verifier	Lucente, Christopher	(703)487-3660	(202)292-3639
Loan Specialist	Lucera, Rebeca M	(866)407-7795	
Construction Analyst	Luminais, Michael M	(866)407-7795	
Disaster Support Assistant	Macaluso, Mary S	(866)407-7795	
Disaster Reserve Specialist	Maddox, Neal K	(866)407-7795	
Disaster Reserve Specialist	Mahone, Ann B	(866)407-7795	
Disaster Reserve Specialist	Mahoney, Helen	(866)407-7795	
Disaster Reserve Specialist	Mahoney, John P	(866)407-7795	
Disaster Support Assistant	Mann, Kemyetta M	(866)407-7795	
Disaster Support Assistant	Mansfield, Luther G	(866)407-7795	
Disaster Reserve Specialist	Manson-Henderson, Gloria	(866)407-7795	
Disaster Support Assistant	Manthei, Erik L	(866)407-7795	(202)741-6761
Disaster Support Assistant	Manthei, Rosalind J	(866)407-7795	
Customer Service Representative	Mapp, Renee	(866)407-7795	
Disaster Support Assistant	Marasco, Michael A	(866)407-7795	
Construction Analyst	Marenburg, Harold N	(866)407-7795	
Disaster Support Assistant	Marez, Joe A	(866)407-7795	Ext.
Disaster Reserve Specialist	Martin, Barbara E	(866)407-7795	
Construction Analyst	Martin, Cynthia M	(866)407-7795	
Construction Analyst	Martin, Theodore	(866)407-7795	
Construction Analyst	Martinez, Paul L	(866)407-7795	
Construction Analyst	Masa, Antonio	(404)347-3771	(202)481-6194
Disaster Reserve Specialist	Mashburn, Samuel E	(866)407-7795	
Disaster Support Assistant	Mason, Debra R	(866)407-7795	
Disaster Support Assistant	Massie, James S	(866)407-7795	
Loan Specialist	Mata, Stella N	(866)407-7795	
Verifier	Mattlage, Jonathan A	(703)487-3660	(202)481-4519
Disaster Support Assistant	Mattson, Emily K	(866)407-7795	
Disaster Support Assistant	Mcallister, Marvin D	(866)407-7795	
Loan Specialist	McClellan, Edward T	(866)407-7795	
Disaster Support Assistant	McCoy, John E	(866)407-7795	
Disaster Reserve Specialist	McCullough, Gloria A	(866)707-7795	

(A) = Acting

**Office Of Disaster Personnel**

Construction Analyst	McCurry, Daniel O	(866)407-7795	
Construction Analyst	McGee, Morris W	(866)407-7795	
Construction Analyst	McGrew, Steven	(866)407-7795	
Construction Analyst	McQueen, James E	(866)407-7795	(202)481-1934
Disaster Support Assistant	Melder, Jack O	(866)407-7795	
Disaster Support Assistant	Messick, Wiley S	(866)407-7795	(202)741-6710
Paralegal Specialist	Meyers, Michele L	(866)407-7795	
Disaster Support Assistant	Michalsi, Richard S	(866)407-7795	
Verifier	Michlin, Gary	(703)487-3660	(202)481-4522
Verifier	Miller, Allen	(703)487-3660	(202)292-3432
Disaster Support Assistant	Miller, Daniel	(866)407-7795	
Loan Specialist	Miller, David W	(866)407-7795	
Loan Specialist	Minor, Angela L	(866)407-7795	
Verifier	Mizutowicz, Ted	(703)487-3660	(202)292-3641
Disaster Reserve Specialist	Moore, Harry J	(866)407-7795	
Disaster Support Assistant	Moore, Karen E	(866)407-7795	(202)741-6901
Disaster Support Assistant	Moore, William R	(866)407-7795	(202)741-7051
Disaster Reserve Specialist	Moss, Anthony C	(817)868-2300	
Paralegal Specialist	Mummet, Janet A	(866)407-7795	
Disaster Reserve Specialist	Munoz, Juan	(866)407-7795	
Disaster Support Assistant	Murray, Charlotte L	(866)407-7795	(202)481-2021
Verifier	Myers, John	(703)487-3660	(202)481-4428
Disaster Support Assistant	Navarro, Sirdon S	(866)407-7795	
Disaster Support Assistant	Necessary, Clara	(866)407-7795	
Disaster Support Assistant	Nedeff, Ferris M	(866)407-7795	
Disaster Support Assistant	Nero, Mary W	(866)407-7795	
Disaster Support Assistant	Neuenschwander, Andre	(866)407-7795	
Construction Analyst	Ngalame, Sammy N	(866)407-7795	
Disaster Reserve Specialist	Ngo, Tan C	(866)407-7795	
Construction Analyst	Niederauer, Tom	(866)407-7795	
Disaster Support Assistant	Nieves, Hector L	(866)407-7795	(202)741-7008
Disaster Support Assistant	Norris, Shannon G	(866)407-7795	
Disaster Support Assistant	Odenell, Sharon L	(866)407-7795	
Loan Specialist	Oldham, Jennifer L	(866)407-7795	
Disaster Reserve Specialist	Olson, Irene M	(866)407-7795	
Construction Analyst	Olson, Linda B	(866)407-7795	
Disaster Reserve Specialist	Oneal, Sandra	(866)407-7795	(202)741-6654
Disaster Reserve Specialist	Onyebuchi, Talibah	(866)407-7795	
Construction Analyst	Ott, Lance W	(866)407-7795	
Construction Analyst	Owens, James K	(866)407-7795	
Construction Analyst	Palka, Henry V	(866)407-7795	(202)481-1834
Disaster Reserve Specialist	Palmieri, Lisa A	(866)407-7795	
Customer Service Representative	Paoli, Deno J	(866)407-7795	
Loan Specialist	Parker, Debra A	(866)407-7795	
Disaster Reserve Specialist	Parker, Wesley A	(866)407-7795	
Disaster Support Assistant	Parsels, Patricia W	(866)407-7795	
Construction Analyst	Passarelli, Jeffery	(866)407-7795	
Verifier	Passero, Edmund B	(703)487-3660	(202)481-0813
Disaster Reserve Specialist	Passero, Paul J	(866)407-7795	
Loan Specialist	Patterson, Susie J	(866)407-7795	
Construction Analyst	Patton, John H	(866)407-7795	
Disaster Support Assistant	Paulk, Roland J	(866)407-7795	
Disaster Support Assistant	Payne, Martha E	(866)407-7795	(202)741-6631
Disaster Support Assistant	Payne, Patricia Z	(866)407-7795	(202)741-6637

**Office Of Disaster Personnel**

Disaster Reserve Specialist	Penn, Tanya E	(866)407-7795	
Disaster Support Assistant	Pepper, Samuel	(866)407-7795	
Disaster Support Assistant	Perry, David T	(866)407-7795	(202)481-6511
Disaster Reserve Specialist	Perry, Stephen O	(866)407-7795	
Customer Service Representative	Peterson, Michael O	(866)407-7795	
Disaster Support Assistant	Petryniec, William S	(866)407-7795	
Disaster Support Assistant	Peycha, Jennifer S	(866)407-7795	
Disaster Support Assistant	Philbin, Timothy R	(866)407-7795	(202)481-4877
Construction Analyst	Phillips, Lisa D	(866)407-7795	
Loan Specialist	Phillips, Lynda R	(866)407-7795	
Disaster Reserve Specialist	Picou, Margaret C	(866)407-7795	
Construction Analyst	Piercefield, Robert L	(866)407-7795	
Disaster Support Assistant	Pinkney, Donna L	(866)407-7795	
Disaster Support Assistant	Poblano, Doris	(866)407-7795	
Disaster Support Assistant	Polisso, Charles A	(866)407-7795	
Disaster Support Assistant	Pollen, Wendy	(866)407-7795	
Disaster Reserve Specialist	Polley, Wendy	(866)407-7795	
Disaster Reserve Specialist	Powell, Janell G	(866)407-7795	
Disaster Support Assistant	Prinzivalli, Anthony R	(866)407-7795	
Disaster Support Assistant	Pruccoli, Julia	(866)407-7795	
Disaster Support Assistant	Pruna, Antonio M	(866)407-7795	(202)741-7010
Disaster Support Assistant	Ramos-Hernandez, Carlos A	(866)407-7795	(202)741-7011
Disaster Support Assistant	Ramsey, Roger C	(866)407-7795	
Loan Specialist	Ranson, Sarah A	(866)407-7795	
Disaster Support Assistant	Rasmussen, Abel N	(866)407-7795	
Disaster Reserve Specialist	Razor, Alan S	(866)407-7795	
Disaster Reserve Specialist	Reynick, Eugene C	(866)407-7795	
Disaster Support Assistant	Reynolds, Jimmie	(866)407-7795	
Disaster Reserve Specialist	Rice, Faith E	(866)407-7795	
Disaster Support Assistant	Richards, Seth	(866)407-7795	
Construction Analyst	Rippetoe, Rickey D	(866)407-7795	
Disaster Support Assistant	Rivero, Zoraida	(866)407-7795	(202)292-3696
Disaster Reserve Specialist	Robbins, Carrie E	(703)487-8100	
Disaster Support Assistant	Robert, Wells L	(866)407-7795	
Disaster Support Assistant	Roberts, Billy	(866)407-7795	
Customer Service Representative	Roberts, Geraldine	(404)347-3771	(202)741-6656
Disaster Support Assistant	Robinson, Bobbie G	(866)407-7795	
Disaster Reserve Specialist	Robinson, Martin E	(866)407-7795	(202)741-6951
Disaster Reserve Specialist	Robinson, Mary L	(866)407-7795	
Loan Processing	Robinson, Paul M	(866)407-7795	
Disaster Support Assistant	Robinson, Robbie G	(866)407-7795	
Disaster Support Assistant	Robles, Sally H	(866)407-7795	
Disaster Support Assistant	Rodney, Patricia H	(866)407-7795	
Disaster Support Assistant	Rodriguez, Juan E	(866)407-7795	
Disaster Support Assistant	Rodzwil, Bette-Ann M	(866)407-7795	
Verifier	Rogers, Alan D	(866)407-7795	
Disaster Support Assistant	Rosado, Carlos E	(866)407-7795	
Disaster Support Assistant	Rosario, Aldalila	(866)407-7795	
Verifier	Rosemon, Tillmon H	(866)407-7795	
Disaster Support Assistant	Rowland, Richard A	(866)407-7795	
Disaster Support Assistant	Rubio, Josephine	(866)407-7795	
Disaster Support Assistant	Russell, Norma J	(866)407-7795	
Disaster Support Assistant	Rydel, Alexander T	(866)407-7795	
Loan Specialist	Sacarello, Mayda R	(866)407-7795	

**Office Of Disaster Personnel**

Disaster Support Assistant	Sanchez, Lawrence F	(866)407-7795	
Disaster Reserve Specialist	Sandoval-Orozco, Felix J	(866)407-7795	
Disaster Reserve Specialist	Santiago, Esther L	(866)407-7795	
Loan Specialist	Sarra, James	(866)407-7795	
Customer Service Representative	Saunders, Carey B	(866)407-7795	
Disaster Support Assistant	Sayles, Ron B	(866)407-7795	
Construction Analyst	Schlosser, Frank	(866)407-7795	(202)481-2996
Construction Analyst	Scholer, John C	(866)407-7795	
Construction Analyst	Schwartz, Robert E	(866)407-7795	
Disaster Support Assistant	Scisney, Stephen L	(866)407-7795	
Construction Analyst	Scott-Willaims, Traycee S	(866)407-7795	
Disaster Reserve Specialist	Scurry, Arthur D	(866)407-7795	
Disaster Support Assistant	Sedillo, Richard	(866)407-7795	
Disaster Support Assistant	Sefcik, John D	(866)407-7795	
Construction Analyst	Sellers, Thomas L	(866)407-7795	
Disaster Reserve Specialist	Sendejo, Jesus L	(866)407-7795	
Disaster Support Assistant	Servedic, James D	(866)407-7795	
Disaster Reserve Specialist	Servedio, James D	(866)407-7795	
Construction Analyst	Sharpe, David C	(866)407-7795	
Disaster Support Assistant	Sherwood, John F	(866)407-7795	
Construction Analyst	Shields, Gregory P	(866)407-7795	
Construction Analyst	Shulkin, David M	(866)407-7795	
Construction Analyst	Simmons, John R	(866)407-7795	
Construction Analyst	Slater, Robert L	(866)407-7795	
Disaster Support Assistant	Slone, Dean A	(866)407-7795	
Disaster Support Assistant	Smith, Carolyn C	(866)407-7795	
Construction Analyst	Smith, Charles D	(866)407-7795	
Construction Analyst	Smith, Ernest W	(866)407-7795	
Disaster Support Assistant	Smith, Mack E	(866)407-7795	
Construction Analyst	Smitter, Debra	(866)407-7795	
Customer Service Representative	Snyder, Robert C	(866)407-7795	
Construction Analyst	Spadachene, Steven M	(866)407-7795	(202)741-6869
Disaster Reserve Specialist	Spence, James R	(866)407-7795	
Construction Analyst	Stanfield, Donald	(866)407-7795	
Disaster Support Assistant	Statham, Dave W	(866)407-7795	
Disaster Support Assistant	Steblein, Jeffrey G	(866)407-7795	
Disaster Support Assistant	Stegall, Deward W	(866)407-7795	
Disaster Support Assistant	Stein, Irvin D	(866)407-7795	
Loan Processing	Stein, Robert	(866)407-7795	
Construction Analyst	Steinmiller, James E	(866)407-7795	
Construction Analyst	Stephens, Joe L	(866)407-7795	
Disaster Support Assistant	Stephens-Munoz, Deborah A	(866)407-7795	
Construction Analyst	Stewart, Ryan D	(866)407-7795	
Disaster Support Assistant	Stinson, David M	(866)407-7795	(202)741-6848
Disaster Reserve Specialist	Stone, David C	(866)407-7795	
Disaster Reserve Specialist	Stone, Tina R	(866)407-7795	
Disaster Reserve Specialist	Strader, Richard A	(866)407-7795	
Disaster Support Assistant	Strader, Robert G	(866)407-7795	
Disaster Reserve Specialist	Strobridge, Diane L	(703)487-8100	
Disaster Support Assistant	Strong, Nerissa L	(866)407-7795	
Disaster Support Assistant	Surico, Michael R	(866)407-7795	
Disaster Support Assistant	Sutton, Beverly C	(866)407-7795	
Disaster Reserve Specialist	Swanson, Rita	(866)407-7795	(202)741-6646
Disaster Support Assistant	Taylor, Herschel C	(866)407-7795	

(A) = Acting

**Office Of Disaster Personnel**

Disaster Support Assistant	Taylor, Larry G	(866)407-7795	
Construction Analyst	Telford, Bonita T	(866)407-7795	
Construction Analyst	Ten-Brinke, Jan	(866)407-7795	
Construction Analyst	Terkawi, Emad	(866)407-7795	
Disaster Support Assistant	Thames, Barney M	(866)407-7795	
Disaster Reserve Specialist	Thomas, John W	(866)407-7795	(202)741-6947
Construction Analyst	Thomas, Oliver G	(866)407-7795	
Disaster Support Assistant	Thomas, Patricia A	(866)407-7795	
Construction Analyst	Thompson, Gloria L	(866)407-7795	
Construction Analyst	Tokar, Robert M	(866)407-7795	
Disaster Support Assistant	Topoulos, Christine	(866)407-7795	
Disaster Support Assistant	Traughber, Carolyn S	(866)407-7795	(202)481-1955
Accounting Technician	Travel, FIT	(866)407-7795	
Disaster Support Assistant	Trevino, Ofelia	(866)407-7795	
Disaster Support Assistant	Tryon, William A	(866)407-7795	(202)741-6613
Loan Specialist	Turner, Jaret L	(866)407-7795	
Construction Analyst	Turner, Shermom L	(866)407-7795	
Disaster Reserve Specialist	Tyler, Judith L	(866)407-7795	
Disaster Support Assistant	Tyus, Denise	(866)407-7795	
Disaster Support Assistant	Vallier, Linda L	(866)407-7795	
Disaster Support Assistant	Vasconcellos, Joseph A	(866)407-7795	
Loan Specialist	Vaughn, Justin	(866)407-7795	
Disaster Support Assistant	Vega, Angel R	(866)407-7795	(202)741-7012
Disaster Reserve Specialist	Vidal, Hortensia V	(866)407-7795	(202)741-7005
Disaster Reserve Specialist	Vigo, Monica	(866)407-7795	
Disaster Reserve Specialist	Viland, Pamela A	(404)347-3771	
Disaster Reserve Specialist	Villarreal, Rosa A	(703)487-8100	
Construction Analyst	Von-Rotz, Willia F	(866)407-7795	
Loan Specialist	Vu, Trang S	(866)407-7795	
Disaster Support Assistant	Walker, Dafne	(866)407-7795	
Construction Analyst	Walker, David G	(866)407-7795	
Loan Specialist	Wallace, Patrick A	(866)407-7795	
Disaster Support Assistant	Walsh, Michael E	(866)407-7795	
Construction Analyst	Walters, Joe R	(866)407-7795	
Loan Processing	Warehime, Corinna J	(866)407-7795	
Disaster Support Assistant	Washington, Patrick H	(866)407-7795	
Loan Specialist	Watson, Patricia M	(866)407-7795	
Loan Specialist	Watts, Terrence L	(866)407-7795	
Loss Verifier	Wehrmann, Stephen A	(866)407-7795	
Disaster Support Assistant	Wells, Donald E	(866)407-7795	
Disaster Support Assistant	West, Carden N	(866)407-7795	
Disaster Support Assistant	West, John C	(866)407-7795	
Disaster Support Assistant	Whaley, Robert H	(866)407-7795	
Attorney Advisor (General)	Wheeler, Dennis R	(866)407-7795	
Disaster Reserve Specialist	White, Linda	(866)407-7795	
Disaster Support Assistant	White, Mercial	(866)407-7795	
Construction Analyst	Whitson, Richard A	(866)407-7795	
Disaster Support Assistant	Wigfall, Theresa E	(866)407-7795	
Construction Analyst	Wikle, Florence B	(866)407-7795	
Disaster Support Assistant	Williams, Constance M	(866)407-7795	
Construction Analyst	Williams, Eddie L	(866)407-7795	
Construction Analyst	Williams, James A	(866)407-7795	
Disaster Reserve Specialist	Williams, Linda L	(866)407-7795	
Construction Analyst	Williams, Timmie J	(866)407-7795	

**Office Of Disaster Personnel**

Disaster Reserve Specialist	Williams, Yvonne P	(866)407-7795	
Loan Specialist	Wilson, Gregory C	(866)407-7795	
Disaster Reserve Specialist	Wilson, Sherrie L	(866)407-7795	
Disaster Support Assistant	Worley, Joanne	(866)407-7795	
Disaster Support Assistant	Yingling, Gilbert W	(866)407-7795	
Disaster Support Assistant	Young, Nancy K	(866)407-7795	
Disaster Support Assistant	Young, Ruth M	(866)407-7795	
Disaster Reserve Specialist	Young, William A	(866)407-7795	(202)741-6751
Construction Analyst	Zayas-Cintron, Jose B	(866)407-7795	
Disaster Support Assistant	Ziobrowski, Gregory P	(866)407-7795	(202)741-6698
Legal Assistant	Zornosa, Roberto J	(866)407-7795	

**Toll Free Telephone Numbers**

Disaster Area 1	Regions I, II & III	(800)659-2955
Disaster Area 2	Regions IV, & V	(800)359-2227
Disaster Area 4	Regions IX, & X	(800)488-5323
Disaster Area 3	Regions VI, VII & VIII	(800)366-6303

**BUFFALO NY - NATIONAL CUSTOMER SERVICE CENTER**

**130 South Elmwood Avenue 4th Floor Suite 403 Buffalo, NY 14202**

**Telephone Number: (716)282-4612 Facsimile Number: (716)282-1472 Federal Relay Svcs TDD: (800)877-8339**

**Toll Free: (800)659-2955**

**Mail Code: 9010**

**Individual Fax**

**Office Of The Area Director**

Center Director	Leggiero Jr, William E	(716)843-4100 Ext.1201	(202)481-6091
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**Administration**

Administrative Supervisory Assistant	Connolly, Melanie C	(716)282-4612	(202)481-1534
Loan Specialist	Brand, Frank	(716)282-4612	
Customer Service Representative	Practice, James C	(716)843-4100	(202)481-2302

**Verification**

Verifier	Dale, R F	(716)843-4100	(202)292-3565
Verifier	Greenwood, David C	(716)843-4101	
Verifier	Jerome, Okazynski F	(716)843-4100	(202)481-4204
Loan Officer	Jones, Barbara G	(716)843-4300	
Verifier	Kapchan, Robert N	(716)843-4100	(202)481-4200
Loan Officer	Mazurkiewicz, Julieanne	(716)843-4300	
Verifier	Michael, Bender E	(716)843-4100	(202)292-3574
Verifier	Mootaz, S S	(716)843-4101	
Verifier	Orban, Donna B	(716)843-4100	(202)481-4167
Verifier	Peacock, Joel G	(716)843-4100	(202)481-4171
Verifier	Philbin, Timothy R	(716)843-4100	

**Public Information**

Loan Officer	Jahnke, Michael J	(716)282-4612 Ext.12	(202)481-6395
Loan Officer	Santos, Nelson R	(716)282-4612	(202)481-6397

**Information Resources Management**

Computer Programmer	DeMuth, Sandra	(716)843-4101 Ext.1280	
Customer Service Representative	Hughes, Kristin	(716)843-4100 Ext.1584	(202)481-4003

**Office Of Disaster Personnel**

Construction Analyst	Brammer, Jimmy	(716)282-4612	
Construction Analyst	Glichowski, Doug J	(716)282-4612	(202)481-4331
Personnel Officer	Koop, Gina M	(716)843-4100	Ext.1205 (202)481-2105
Loan Officer	Mallete, Patricia A	(716)282-4612	(202)481-5289
Construction Analyst	Obrian, Bradford	(716)282-4612	(202)481-4473
Construction Analyst	OConnor, Thomas	(716)282-4612	(202)481-4492
Verifier	Rivera, Ramon L	(703)487-3660	
Construction Analyst	Rosati, William	(716)282-4612	(202)481-4562
Automation Clerk	Solomon, Michelle	(716)843-4100	(202)741-6704
Customer Service Representative	Ameroso, Julie M	(716)843-4100	Ext.1567 (202)481-2820
Customer Service Representative	Bedgood, Bridget	(716)843-4100	(202)481-0548
Customer Service Representative	Beltrano, Dean	(716)843-4100	(202)741-6956
Customer Service Representative	Biggane, Mary	(716)843-4100	(202)741-6876
Human Resources Specialist	Boushie, Luane K	(716)843-4100	(202)741-6934
Customer Service Representative	Brooks, Henry W	(716)843-4100	(202)481-6544
Customer Service Representative	Bullock, Thomas	(716)843-4100	(202)741-6895
Customer Service Representative	Caccese, Joseph	(716)843-4100	(202)741-6897
Customer Service Representative	Cedillo, Claritza	(716)843-4100	(202)741-6904
Customer Service Representative	Cohen, Pamela	(716)843-4100	(202)741-6894
Customer Service Representative	Cohn, Jodi	(716)843-4100	(202)741-6902
Administrative Support	Copeland, Melissa	(716)843-4100	(202)481-6207
Program Assistant	Davey, Daniel	(716)843-4100	(202)741-6881
Customer Service Representative	Dunstan, Melanie A	(716)843-4100	Ext.1501 (202)481-4523
Customer Service Representative	Fitzpatrick, Stuart	(716)843-4100	(202)741-6860
Customer Service Representative	Gagliardo, Carole L	(716)843-4100	Ext.1506 (202)481-4552
Customer Service Representative	Galko, Margaret	(716)843-4100	(202)481-4300
Customer Service Representative	Grenga, Elizabeth	(716)843-4100	(202)741-6896
Information Technology Specialist	Guido, Thomas J	(716)843-4100	Ext.1313
Deputy Center Director	Hiam, Colleen M	(716)843-4100	Ext.1202 (202)481-0845
Customer Service Representative	Hoffman, Kenneth W	(716)843-4100	Ext.1569 (202)481-2924
Training Specialist	Kerins, Robert	(716)843-4100	Ext.1416 (202)481-5219
Computer Specialist	Koop, Ronald	(716)843-4100	(202)741-6810
Customer Service Representative	Kraus, Lori	(716)843-4100	(202)741-6809
Telecomm Specialist	Lanza, Lawrence L	(716)843-4100	Ext.1213
Customer Service Representative	Laycox, Kimberly A	(716)843-4100	Ext.1578 (202)741-6931
HR Specialist (Employee Development)	Losgar, Gail	(716)843-4100	(202)481-1999
Customer Service Representative	MacKenzie, Vickie J	(716)843-4100	Ext.1570 (202)481-5981
Customer Service Representative	Mank, Gregory	(716)843-4100	(202)741-6882
Customer Service Representative	McNamara, Margaret	(716)843-4100	Ext.1566 (202)481-4304
Supervisory Manager	Mercurio, Christopher	(716)843-4100	Ext.1228 (202)481-0803
Administrative Officer	Mischer, Merle	(716)843-4100	Ext.1265 (202)481-4543
Customer Service Representative	Neuner, James	(716)843-4100	(202)741-6883
Customer Service Representative	Ochterski, Mary K	(716)843-4100	(202)481-0587
Supervisory Manager	Pedini, Perry	(716)843-4100	Ext.1310 (202)481-4900
Customer Service Representative	Savinsky, Paul	(716)843-4100	(202)741-6803
Trainer	Schultz, Patti A	(716)843-4100	Ext.1196 (202)481-6211
Computer Specialist	Simon, Susan M	(716)843-4211	(202)481-5691
Customer Service Representative	Slazyk, Walter	(716)843-4100	Ext.1583 (202)481-6031
Customer Service Representative	Stephens, David	(716)843-4100	(202)741-6804
Customer Service Representative	Stephens, John R	(716)843-4100	Ext.1234 (202)481-0850
Construction Analyst	Tauriello, John F	(716)843-4100	(202)481-4572
Customer Service Representative	Travis, Philip	(716)843-4100	(202)741-6871
Customer Service Representative	Waggoner, Gretchen	(716)843-4100	Ext.1559 (202)481-6212



# ATLANTA - FIELD OPERATION CENTER EAST

101 Marietta Street, NW Suite 700 Atlanta, GA 30303-2725

Telephone Number: (404)331-0333 Facsimile Number: (404)331-0273 TTY / TDD Number: (404)331-7296  
Toll Free: (800)637-1862 Facsimile Number: (800)798-3807  
Mail Code: 9020 Individual Fax

## Office Of The Area Director

Director	Skaggs, Timothy R	(404)331-0333	Ext.2174	(202)481-5879
Deputy Center Director	Ballew, Brenda K	(404)331-0333	Ext.2173	(202)481-0533
Staff Assistant	Cooks, Pearl	(404)331-0333	Ext.2175	(202)481-4887

## Administration

Special Mailboxes	Admin, FOCE	(404)331-0333		(202)481-6473
Administrative Technician	Billmire, Catherine P	(404)331-0333	Ext.2195	(202)481-0570
Administrative Support Specialist	Garlick, Betty K	(404)331-0333		(202)481-0459
Administrative Support Specialist	Jackson-Davis, Renee L	(404)331-0333	Ext.2194	(202)481-1732
Office Services Clerk	Massey, Antoan J	(404)331-0333	Ext.2196	(202)481-2971
Administrative Support Assistant	Redd, Sue E	(404)331-0333	Ext.2193	(202)481-6234
Administrative Officer	Senn, Russell S	(404)331-0333	Ext.2191	(202)481-5417
Office Services Clerk	Andersen, Thomas M	(404)331-0333		(202)481-6247

## Field Operations

Field Operations Specialist	Billingslea, Grady L	(404)331-0333		(202)741-7018
Customer Service Representative	Faubert, Sandra F	(404)331-0333		(202)741-6837
Customer Service Representative	Fuentes, Betty J	(404)331-0333		(202)741-6785
Field Operations Specialist	Harris, Sandra J	(404)331-0333		(202)481-6280
Customer Service Representative	Herring, Mary T	(404)331-0333		(202)741-6814
Customer Service Representative	Lima, Pedro	(404)331-0333		(202)741-6872
Customer Service Representative	Powers, Travis D	(866)407-7795		(202)741-6921
Field Operations Specialist	Strong, Jerome W	(404)331-0333	Ext.2124	(202)481-1748
Customer Service Representative	Swartz, Joseph M	(866)407-7795		(202)741-6706
Field Operations Specialist	Wagner, Frederick H	(404)331-0333	Ext.2123	(202)481-6439
Field Operations Officer	Abbott, Carlton B	(404)331-0333	Ext.2115	(202)481-0602
Program Assistant	Arnold, Karen N	(404)331-0333	Ext.2116	(202)481-2856
Field Operations Specialist	Binns, Audrey J	(404)331-0333		(202)481-6044
Field Operations Specialist	Brown, Travis D	(404)331-0333	Ext.2105	(202)481-5907
Field Operations Specialist	Davisson, Gary G	(404)331-0333	Ext.2123	(202)481-6260
Field Operations Specialist	Fernandez, Augustin A	(404)331-0333	Ext.2103	(202)481-2241
Field Operations Officer	Fisher, Harold T	(404)331-0333	Ext.2114	(202)481-2187
Field Operations Specialist	Murray, Jimmy M	(404)331-0333	Ext.2102	(202)481-6525
Program Assistant	Nieves, Diane T	(404)331-0333	Ext.2118	(202)481-0102
Program Assistant	Small, Karen L	(404)331-0333		(202)481-6241
Field Operations Specialist	Williams, Edward A	(404)331-0333	Ext.2112	(202)481-6258
Field Operations Specialist	Alexander, Robert P	(404)331-0333	Ext.2120	(202)741-6729
Customer Service Representative	Cassity, Donna J	(404)331-0333		(202)481-0609
Customer Service Representative	Culver, Dan L	(866)407-7795		(202)292-3543
Disaster Reserve Specialist	Ferguson, Linda K	(404)331-0333	Ext.2117	(202)292-3741
Supervisory Construction Analyst	Bowman, Ronald G	(404)331-0333	Ext.2113	(202)481-6279
Clerk	Garica, Juanita	(404)347-3771		(202)292-3466
Construction Analyst	Johnston, Keith E	(404)347-3771		(202)481-6563
Verifier	Martin, Theodore	(703)487-3660		(202)481-4833
Construction Analyst	Barreto, Dolores F	(404)331-0333	Ext.2109	(202)481-6217
Construction Analyst	Casiano, Julio N	(404)347-3771		(202)741-7064
Construction Analyst	Castillo, Daniel	(404)331-0333		(202)481-0095

(A) = Acting

**Field Operations**

Construction Analyst	Figueroa, Jose	(404)331-0333	Ext.2104	(202)481-4349
Construction Analyst	Johnson, Barbara J	(404)331-0333	Ext.2131	(202)481-5214
Construction Analyst	Larson, Kenneth O	(404)331-0333	Ext.2111	(202)481-6268
Supervisory Construction Analyst	Martin, Doyle	(404)331-0333	Ext.2132	(202)481-1765
Construction Analyst	Moore, George B	(404)331-0333		(202)741-7021
Verifier	Pavlovic, John	(703)487-3660		(202)741-7047
Verifier	Walker, Jerome M	(404)347-3771		(202)741-7046
Construction Analyst	Kurek, James E	(404)331-0333	Ext.2140	(202)481-2333
Disaster Reserve Specialist	Mandus, Kirk L	(404)331-0333		(202)741-6620
Disaster Reserve Specialist	Miller, Terry S	(866)407-7795		(202)741-6831
Verifier	Myers, Bill I	(703)487-3660		(202)741-6864
Program Assistant - Loss Verification	Reel, Willard D	(404)331-0333		(202)481-1649
Construction Analyst	Zayas, Jose A	(404)347-3771		(202)741-6771

**Public Information**

Communication Specialist	Peacock, Michael B	(404)347-3771		(202)741-6753
Program Assistant	Saunders, Robin T	(404)331-0333	Ext.2178	(202)481-6471
Public Information Officer	Cook, Mary K	(404)331-0333	Ext.2181	(202)481-4480
Communication Specialist	Cottle, J Michael	(404)331-0333	Ext.2189	(202)481-4548
Program Assistant	Freeland, Debra C	(404)331-0333		(202)481-1583
Public Information Officer	Gipson, Mary S	(404)331-0333		(202)481-2510
Public Information Officer	Ihenacho, Mark C	(404)331-0333		(202)481-0857
Public Information Officer	Lampton, Michael L	(404)331-0333		(202)481-2210
Communication Specialist	Lotspeich, Robert N	(404)331-0333	Ext.2208	
Communication Specialist	MacKenna, William J	(404)331-0333	Ext.2183	(202)481-6263
Communication Specialist	Miller, Douglas J	(404)331-0333		(202)292-3813
Communication Specialist	Nocera, Tom E	(404)331-0333		(202)481-0501
Public Information Officer	Young, Matthew D	(404)331-0333		(202)481-4513
Customer Service Representative	Camp, John F	(404)331-0333	Ext.2205	(202)481-2956
Customer Service Representative	Daigle, Richard C	(404)331-0333		(202)741-6853
Customer Service Representative	Dawson, Edward G	(404)331-0333		(202)741-6852
Disaster Reserve Specialist	Pierce, Terrence K	(404)331-0333		(202)741-7036
Communication Specialist	Sherrill, Carl W	(404)331-0333		(202)481-2738

**Information Resources Management**

Information Technology Specialist	Corkren, Patrick C	(404)331-0333	Ext.2164	(202)481-4841
Information Technology Specialist,	Meck, Karen E	(404)331-0333	Ext.2162	(202)481-2847
Information Technology Specialist	Phillips, Leonard L	(404)331-0333		(202)481-5398
Information Technology Specialist,	Rudison, Cynthia D	(404)331-0333	Ext.2165	(202)481-0885
Information Specialist	Hossain, Ibrahim M	(404)331-0333		(202)741-6603
Program Assistant	Smith, Sherrie M	(404)331-0333	Ext.2163	(202)741-6624

**Office Of Disaster Personnel**

Personnel Clerk	Nieves, Ana G	(404)331-0333	Ext.2216	
Personnel Clerk	Patrick, Tiffany S	(404)331-0333	Ext.2218	
HR Specialist (Employee Development)	Davis, Daryl J	(404)331-0333	Ext.2172	(202)481-2795
HR Specialist (Employee Relations)	Romero, Felicia N	(404)331-0333	Ext.2171	(202)481-4149

**Legal**

Attorney Adviser	Madison, Krista L	(404)331-0333	Ext.2101	(202)481-5824
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# DALLAS / FT WORTH - NATIONAL PROCESSING & DISBURSEMENT CENTER

14925 Kingsport Road Fort Worth, TX 76155

Telephone Number: (817)868-2300 Facsimile Number: (817)684-5616

Toll Free: (800)366-6303

Mail Code: 9030

Individual Fax

## Office Of The Area Director

Area Director	Bieber Jr, Francis	(817)868-2300 Ext.36	(202)481-1952
Deputy Area Director	Cook, Lee V	(817)868-2300 Ext.36	(202)481-4884
Staff Assistant	Myer, Peggy	(817)868-2300	(202)741-6759

## Administration

Administrative Clerk	Autry, Roderick F	(817)868-2300	
Administrative Support Specialist	Battles, Charlene A	(817)868-2300	(202)481-6591
Collateral Cashier	Broussard, Sheena M	(817)868-2300	
Administrative Clerk	Collins, Calvin L	(817)868-2300	
Administrative Technician	Gayton, Patricia D	(817)868-2300	
Administrative Technician	Handy, Evelyn R	(817)868-2300	(202)481-6592
Administrative Technician	Hardin, Jennifer L	(817)868-2300	
Collateral Cashier	Jackson, Darrell J	(817)868-2300	
Administrative Clerk	Moon, Nathan T	(817)868-2300	
Collateral Clerk	Nelson, Shirlene	(817)868-2300	
Administrative Technician	Nock, Yolanda	(817)868-2300	(202)481-6593
Administrative Technician	Perot, DAn E	(817)868-2300	
Administrative Technician	Rice, Gregory B	(817)868-2300	
Administrative Technician	Weathers, Brenda J	(817)868-2300	
Administrative Technician	Wilborn, Mildred L	(817)868-2300	(202)292-3871
Administrative Clerk	Zaragoza, Enrique	(817)868-2300	
Administrative Technician	Mitchell, Lyndell L	(817)868-2300	
Administrative Technician	Aldridge, Michael R	(817)868-2300	
Administrative Technician	Ford, Pamela L	(817)868-2300	
Administrative Technician	Grate, Evelyn G	(817)868-2300	
Administrative Technician	Jefferson, Lakeesha	(817)868-2300	
Administrative Technician	King, Angela M	(817)868-2300	
Administrative Technician	Reinstein, Edward S	(817)868-2300	
Disaster Reserve Specialist	Sims, Henry L	(817)868-2300	
Administrative Technician	Smith, Cathy L	(817)868-2300	
Administrative Technician	Wilks, Cathy J	(817)868-2300	

## Field Operations

Loan Officer	Bates, John R	(817)868-2300	(202)481-2662
Area Counsel	Goodson Jr, James R	(817)868-2300	(202)481-1549
Paralegal	Alba, Martha E	(817)868-2300	
Legal Assistant	Allen, Becky I	(817)868-2300	
Legal Clerk	Allen, HongSang	(817)868-2300	
Legal Assistant	Allen, Vernon L	(817)868-2300	
Legal Assistant	Anderson, Brock	(817)868-2300	
Verifier	Anderson, Dorothy J	(817)868-2300	(202)481-4264
Paralegal	Anderson, Lori	(817)868-2300	
Legal Assistant	Andrews, Chemier L	(817)868-2300	
Attorney Advisor (General)	Archambeau, Arthur B	(817)868-2300	(202)292-3672
Loan Specialist	Armistead Jr, John B	(404)347-3771	(202)481-6266
Legal Assistant	Arnett, Teresa M	(817)868-2300	
Paralegal Specialist	Arrowsmith, Mark J	(404)347-3771	(202)481-6215
Loan Officer	Atkinson, Laura L	(817)868-2300	(202)481-2131

(A) = Acting

**Field Operations**

Loan Officer	Aziz, Muhammad S	(817)868-2300	
Verifier	Bailey, Kristopher J	(817)868-2300	
Verifier	Bailey, Michele	(817)868-2300	(202)292-3830
Paralegal Specialist	Baker, Kenneth S	(404)347-3771	(202)481-6383
Loan Specialist	Barros, Zoraida	(817)868-2300 Ext.3700	(202)481-6148
Paralegal	Bartek, Tracie K	(817)868-2300	
Verifier	Barth, Edward G	(817)868-2300	
Legal Clerk	Bates, Amanda R	(817)868-2300	
Loss Verifier	Bell, Ladonna L	(817)868-2300	
Law Clerk	Biagas, Bridget A	(817)868-2300	
Loan Officer	Birdwell, David M	(817)868-2300	(202)292-3792
Loan Officer	Blake, Charles G	(817)868-2300	(202)741-6768
Attorney (General)	Boone, Kwesi N	(817)868-2300	
Loan Specialist	Bouderau, Mikel P	(817)868-2300	
Legal Clerk	Bouffine, Melissa A	(817)868-2300	
Loan Officer	Bradford, Zachary S	(817)868-2300	(202)481-0736
Verifier	Brannon, Lynual W	(817)868-2300	(202)481-0006
Attorney	Brass, Lynette M	(817)868-2300	
Attorney	Brown, Justin	(817)868-2300	(202)292-3728
Verification	Brown, S M	(817)868-2300	
Legal Assistant	Bruags, Robin R	(817)868-2300	
Paralegal	Brunson, Pamela E	(817)868-2300	
Attorney	Burnham, Jennifer P	(817)868-2300	
Loan Specialist	Butler, Thomas	(404)347-3771	(202)481-6284
Loan Officer	Camacho, Robert R	(817)868-2300	(202)481-5141
Attorney	Cheung, Bruce L	(817)868-2300	
Paralegal	Clark, Kimberly C	(817)868-2300	
Law Clerk	Cleveland, Shona M	(817)868-2300	
Legal Assistant	Clevenger, Jean E	(817)868-2300	(202)292-3796
Loan Officer	Cockrum, Stephen E	(916)735-1500	(202)481-1585
Attorney	Cole, Charles P	(817)868-2300	
Customer Service Representative	Colgin, Thomas R	(916)735-1500	
Paralegal	Collins, Jael C	(817)868-2300	(202)741-6767
Loan Officer	Conradi, Timothy K	(817)868-2300	(202)481-0276
Loan Officer	Couch, Carter E	(817)868-2300	(202)481-4100
Verifier	Covatto, John V	(817)868-2300	
Verifier	Coverdill, Candace M	(817)868-2300	(202)481-6587
Verifier	Cox, Paul J	(703)487-3009	(202)481-2532
Loan Officer	Cox, Sherri L	(817)868-2300	(202)292-3542
Attorney	Cremer, Michael V	(817)868-2300	(202)481-4671
Paralegal	Crowder, Terrica A	(817)868-2300	
Attorney Advisor (General)	Czitrom, Alec L	(817)868-2300	(202)292-3687
Loan Processing Clerk	DAlgliesh, Derek C	(817)868-2300	
Loan Specialist	Dalrymple, Gary B	(817)868-2300	(202)481-6261
Paralegal Specialist	Daniel, Mary S	(817)868-2300	(202)741-6960
Legal Assistant	Danner, Jeanie R	(817)868-2300	
Paralegal	Daughdrill, Stephen S	(817)868-2300	
Attorney	Davenport, Gerald B	(817)868-2300	
Customer Service Representative	Davila, Sonia A	(817)868-2300	
Law Clerk	Davis, Tiffani F	(817)868-2300	
Customer Service Representative	Dawson, Duane	(817)868-2300	
Paralegal	DeBouver, Blythe	(817)868-2300	
Verifier	Deese, Doyle D	(817)868-2300	
Paralegal Specialist	DeJean, Karen L	(817)868-2300	

(A) = Acting

**Field Operations**

Paralegal	DeJean, Patrick H	(817)868-2300	
Loan Officer	DeLeon, Melanie L	(817)868-2300	(202)481-2174
Law Clerk	Densing, Eric W	(817)868-2300	
Legal Assistant	Derrow, Colby L	(817)868-2300	
Loan Officer	Dial, Gregory D	(817)868-2300	
Verifier	Dillivan, Jerrald W	(817)868-2300	
Legal Assistant	Dorsett, Jesusita T	(817)868-2300	
Legal Assistant	Downey, Carol R	(817)868-2300	
Paralegal Specialist	Dumansky, Paul J	(817)868-2300	
Paralegal	Duncan, Donald D	(817)868-2300	
Attorney Advisor (General)	Dysart, P P	(817)868-2300	(202)481-6590
Attorney	Edin, Barbara L	(817)868-2300	
Paralegal Specialist	Edwards, Ronald P	(817)868-2300	
Paralegal Specialist	Edwards, Vicki L	(817)868-2300	
Loan Officer	Elias, Carmen A	(817)868-2300	(202)741-6638
Loan Officer	Ellis-Knight, Zuma E	(817)868-2300	
Loan Officer	Ellison, Ruth J	(817)868-2300	
Paralegal	Espinoza, Pedro A	(817)868-2300	
Attorney Adviser	Estes, Martin D	(817)868-2300	(202)292-3451
Paralegal	Fagan, Christia P	(817)868-2300	
Attorney	Falck, Cayce W	(817)868-2300	
Legal Assistant	Farrell, Maegan L	(817)868-2300	
Mail & File Clerk	Felan, Rowena V	(817)868-2300	
Verifier	Ferguson, Brian F	(817)868-2300	
Loan Officer	Fields, Jody P	(817)868-2300	
Paralegal	Flay, John C	(817)868-2300	
Paralegal	Fleming, Tracy A	(817)868-2300	(202)741-6758
Loan Officer	Floreale, John W	(817)868-2300	(202)481-0562
Legal Assistant	Flores, Sheryn L	(817)868-2300	
Loan Officer	Flowers, Steven A	(817)868-2300	Ext.3054 (202)481-2020
Loan Officer	Floyd, Viola A	(817)868-2300	
Paralegal	flye, Desiree E	(817)868-2300	
Loan Officer	Forbes, Debra E	(817)868-2300	
Paralegal	Foster, William L	(817)868-2300	
Attorney	Fraser, Tanaisha S	(817)868-2300	(202)741-6923
Loan Processing	Frater, Tawanda M	(817)868-2300	
Loan Officer	Freund, Kevin E	(817)868-2300	(202)481-4225
Attorney	Friedman, Holly D	(817)868-2300	
Loan Officer	Frisina, Gregory C	(817)868-2300	(202)481-4058
Legal Assistant	Furlough, Acrzsha A	(817)868-2300	
Paralegal	Garcia, DAniel R	(817)868-2300	
Loan Processing	Garcia, Juanita	(817)868-2300	
Attorney	Garcia, Robert A	(817)868-2300	
Law Clerk	Garrett, Lorene	(817)868-2300	
Loan Officer	Gates, William C	(817)868-2300	
Law Clerk	Geihslar, Susan E	(817)868-2300	
Legal Assistant	Gentry, Juan	(817)868-2300	
Attorney	Gersey, Thomas J	(817)868-2300	
Loan Assistant	Getteridge, Deidra D	(817)868-2300	
Loan Assistant	Gettridge, Deidra D	(817)868-2300	
Paralegal Specialist	Gibson, Tracey A	(817)868-2300	
Legal Assistant	Gillis, Antoinette P	(817)868-2300	
Paralegal	Grasper, Lorina	(817)868-2300	
Loan Officer	Grayson, Darin J	(817)868-2300	

(A) = Acting

**Field Operations**

Legal Assistant	Green, Earle W	(817)868-2300	
Paralegal	Griffin, Katherine M	(817)868-2300	
Paralegal	Grimaldi-Rice, Lisa J	(817)868-2300	
Verifier	Groo, Todd B	(817)868-2300	(202)292-3845
Paralegal	Gross, Savanna W	(817)868-2300	
Attorney Advisor (General)	Gulden, Ashley S	(817)868-2300	
Attorney	HaleWade, Terri	(817)868-2300	(202)741-7068
Attorney	Hall, DAryle W	(817)868-2300	
Paralegal	Hamilton, Deborah K	(817)868-2300	
Loan Officer	Hargus, Edde J	(817)868-2300	(202)481-2215
Supervisory Loan Specialist	Harmon, Heath B	(817)868-2300	
Loan Officer	Harris, Bill J	(817)868-2300	(202)481-6577
Loan Officer	Harrison, Burdick A	(817)868-2300	(202)481-4059
Paralegal	Harrison, Taetrece A	(817)868-2300	
Loan Officer	Harrison, Velma M	(817)868-2300	
Attorney	Hartin, Leslie A	(817)868-2300	(202)741-6943
Customer Service Representative	Hartsfield, Garland T	(817)868-2300	
Loan Officer	Hatfield, Allen	(817)868-2300	
Customer Service Representative	Hawkins, Katona R	(817)868-2300	
Legal Assistant	Hearne-Sims, Jeanette	(817)868-2300	
Attorney	Hogan, Kelly M	(817)868-2300	
Loan Officer	Holley, Suzanne M	(817)868-2300	
Attorney	Hollis, Kerissa S	(817)868-2300	(202)481-4665
Attorney Adviser	Holloway, Karyl K	(817)868-2300	(202)481-4131
Legal Assistant	Hookfin, Carlissa K	(817)868-2300	
Legal Assistant	Horton, Lesia V	(817)868-2300	
Attorney	Hosley, Jon A	(817)868-2300	
Legal Assistant	House, Keenon A	(817)868-2300	
Loan Officer	Howard, Tommy	(817)868-2300	
Law Clerk	Hoy, Natasha	(817)868-2300	
Verifier	Hubbard, Barry J	(817)868-2300	
Paralegal	Hughes, Janice S	(817)868-2300	
Loan Officer	Humphrey, Betty J	(817)868-2300	
Attorney	Humphrey, Sybil R	(817)868-2300	(202)741-6918
Legal Assistant	Hyde, Phillip A	(817)868-2300	
Paralegal Specialist	Hynes, Frank N	(817)868-2300	
Loan Officer	Illing, Frank J	(817)868-2300	(202)481-6226
Loan Officer	Incoming faxes, PDC loan Mod	(817)868-2300	(202)741-6991
	p		
Loan Officer	Irby, Darlene V	(817)868-2300	
Loan Officer	Isom, Billie J	(817)868-2300	
Loan Processing Clerk	Jackson, Betty R	(817)868-2300	
Verifier	Jackson, Michael J	(817)868-2300	
Attorney	Jackson, Rhonda D	(817)868-2300	
Attorney	Jackson, Tamara R	(817)868-2300	
Paralegal	Jackson, Winnie	(817)868-2300	
Paralegal	Jacobs, Devin T	(817)868-2300	
Paralegal	Jadhav, Maya A	(817)868-2300	
Loan Officer	Jafari, Jamshid	(817)868-2300	
Legal Assistant	Janssen, William M	(817)868-2300	
Paralegal	Johnson, Charles R	(817)868-2300	
Paralegal	Johnson, Erica J	(817)868-2300	
Loan Officer	Johnson, Ernice D	(817)868-2300	
Verifier	Johnson, Joe B	(817)868-2300	

(A) = Acting

**Field Operations**

Paralegal	Johnson, Marilyn S	(817)868-2300	
Legal Assistant	Johnson, Meagan L	(817)868-2300	
Legal Assistant	Johnson, Michelle L	(817)868-2300	
Attorney	Johnson, Nicole A	(817)868-2300	(202)741-6916
Loan Officer	Johnson, Sandra B	(817)868-2300	
Legal Assistant	Jones, Greena D	(817)868-2300	
Attorney	Jones, Jonathan K	(817)868-2300	
Customer Service Representative	Jones, Mary D	(817)868-2300	
Paralegal	Jones, Sheila A	(817)868-2300	
Loan Officer	Jones, Stacey A	(817)868-2300	(202)481-2162
Paralegal	Jones, Suzanne L	(817)868-2300	
Legal Assistant	Jordan, Lillian S	(817)868-2300	
Attorney	Jordan, Michael	(817)868-2300	(202)741-6915
Loan Officer	Jordan, Susan L	(817)868-2300	
Loan Officer	Kaler, Kathy S	(817)868-2300	(202)481-4054
Attorney	Kasten, Andrew J	(817)868-2300	
Paralegal	Kathleen, Lindley	(817)868-2300	
Legal Assistant	Kathleen, Thompson J	(817)868-2300	
Paralegal	Kelley, Mitchell S	(817)868-2300	
Loan Officer	Kelly-Neff, Brenda J	(817)868-2300	
Paralegal Specialist	Kendall, Connie J	(817)868-2300	
Attorney	Kennedy, Brian J	(817)868-2300	
Paralegal	Kennedy, Katherine B	(817)868-2300	
Loan Officer	Khaliq, Fazal	(817)868-2300	
Paralegal Specialist	King, Paula D	(817)868-2300	
Loan Officer	Klein, Kevin S	(817)868-2300	
Attorney	Knox, Jessica D	(817)868-2300	
Legal Assistant	Koppang, Lorie J	(817)868-2300	
Paralegal	Koziacki, Thomas J	(817)868-2300	
Legal Assistant	Kruszka, Karen S	(817)868-2300	
Legal Assistant	Lafayette, Debbra E	(817)868-2300	
Attorney	Lamberson, Brian	(817)868-2300	
Loan Officer	Lammers, Michael	(817)868-2300	
Attorney	Lanford, David B	(817)868-2300	
Loan Officer	Le, Kim T	(817)868-2300	
Legal Assistant	Leary, Eric S	(817)868-2300	
Paralegal	Lee, Pati K	(817)868-2300	
Attorney	Lemeshefsky, Andrew A	(817)868-2300	
Verifier	Lewis, Michelle C	(817)868-2300	
Legal Assistant	Lightfoot, Niesha D	(817)868-2300	
Attorney Advisor (General)	Littwin, Kathleen R	(817)868-2300	(202)481-2314
Loan Officer	Lloyd, Bryant E	(817)868-2300	
Loan Officer	Long, Yulie A	(817)868-2300	(202)292-3547
Paralegal	Lopez, John A	(817)868-2300	
Loan Officer	Lyday, Janice A	(817)868-2300	(202)292-3816
Attorney	Mack, Eleanor N	(817)868-2300	(202)741-6948
Verifier	Madziar, John P	(817)868-2300	(202)481-5525
Attorney	Maharaj, Puja S	(817)868-2300	
Paralegal	Manuel, Nakita L	(817)868-2300	
Paralegal	Marcuse, Kelly L	(817)868-2300	
Loan Assistant	Marin, Jerrie N	(817)868-2300	
Customer Service Representative	Masalkoski, Phyllis A	(817)868-2300	
Attorney	Matthews, Shannon E	(817)868-2300	
Loan Officer	Maynard, Marvena B	(817)868-2300	

(A) = Acting

**Field Operations**

Paralegal Specialist	McAllister, Gerald J	(817)868-2300	(202)481-0538
Loan Officer	McCants, James H	(817)868-2300	
Loan Officer	McCary, Alison J	(817)868-2300	
Office Automation Assistant	Mcclendon, Shirley A	(817)868-2300	
Verifier	McCollough, Lisa J	(817)868-2300	
Loan Officer	McCreary, Robert D	(817)868-2300	
Legislative Assistant	McCullen, Jeffery D	(817)868-2300	
Loan Officer	McDaniel, Lisa A	(817)868-2300	(202)481-5163
Law Clerk	McGee, Erin C	(817)868-2300	
Attorney	McGrath, Brian D	(817)868-2300	(202)741-6941
Attorney	McNickle, Jill L	(817)868-2300	(202)741-6954
Attorney	Mehaffey, Sara K	(817)868-2300	
Loan Officer	Meinke, Scott A	(817)868-2300	(202)481-2490
Paralegal	Michaels, Jennifer A	(817)868-2300	
Legal Assistant	Miller, Ida C	(817)868-2300	
Loan Officer	Miller, Nanette M	(817)868-2300	(202)481-2203
Paralegal Specialist	Miller, Paula L	(817)868-2300	
Loan Officer	Mills, Carolyn J	(817)868-2300	
Attorney	Mitchell, Ryan T	(817)868-2300	
Paralegal	Mittvick, John W	(817)868-2300	
Attorney	Mobley, Laura L	(817)868-2300	(202)741-6649
Attorney	Montgomery, Scott W	(817)868-2300	
Legal Assistant	Montgomery, Vickie L	(817)868-2300	
Customer Service Representative	Montoya, Tiodosa F	(817)868-2300	(202)292-3850
Paralegal	Moore, Erin P	(817)868-2300	
Paralegal	Moore, Stephanie M	(817)868-2300	
Clerk / Office Automation (OA)	Moreno, Michelle L	(817)868-2300	
Loan Officer	Moretsky, Sylvia	(817)868-2300	(202)481-2169
Paralegal Specialist	Morphew, Brenda A	(817)868-2300	(202)292-3770
Loan Assistant	Morrill, Brandi M	(817)868-2300	
Attorney Adviser	Morris, Merle	(817)868-2300	(202)292-3731
Loan Specialist (General)	Morris, Ronald M	(404)347-3771	(202)481-6278
Attorney	Moyer, Celia	(817)868-2300	
Legal Assistant	Murphy, Sherl L	(817)868-2300	
Mail & File Clerk	Murray, Anrica B	(817)868-2300	
Paralegal	Myers, Carolyn R	(817)868-2300	
Paralegal	Neal, Janet M	(817)868-2300	
Attorney Advisor (General)	Neal, Samantha L	(817)868-2300	
Attorney	Negron, Mayra E	(817)868-2300	
Paralegal	Nelson, Aisha K	(817)868-2300	
Attorney	Nelson, Julie	(817)868-2300	(202)292-3726
Attorney	Nelson, Troy D	(817)868-2300	
Paralegal	Nguyen, Lytam T	(817)868-2300	
Legal Assistant	Nguyen, Michael Q	(817)868-2300	
Loan Officer	Nichols, John W	(817)868-2300	
Attorney	Nickles, Stephen K	(817)868-2300	
Attorney	Nika, Anna K	(817)868-2300	
Law Clerk	Nolen, William S	(817)868-2300	
Attorney	Norris, Billie J	(817)868-2300	
Loan Officer	Norvel, Joshua J	(817)868-2300	
Loan Officer	Nyatanga, Olyyn A	(817)868-2300	
Legal Assistant	Oakes, Viveca D	(817)868-2300	
Attorney Advisor (General)	OConnell, Shannon L	(817)868-2300	(202)481-2582
Loan Officer	Off, Lametra B	(817)868-2300	

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**Field Operations**

Loan Officer	Oldenstam, Brian E	(817)868-2300	
Loan Officer	Olivas, Jose R	(817)868-2300	
Legal Assistant	Olive-Jenny, Arystene	(817)868-2300	
Paralegal	Oporto, Jesus M	(817)868-2300	
Loan Officer	OPry, Andrew W	(817)868-2300	
Attorney	Orr, Kari J	(817)868-2300	
Verifier	Orr, Paula G	(817)868-2300	(202)481-5543
Loan Officer	Ortega, Kevin R	(817)868-2300	
Attorney	Oygar, Rukiye F	(817)868-2300	
Paralegal	Page, Cynthia M	(817)868-2300	
Attorney	Pankove, Caroline	(817)868-2300	
Attorney Adviser	Parker, Cecelia	(817)868-2300	(202)292-3729
Loan Officer	Parsley, Anne	(817)868-2300	(202)481-4959
Attorney (General)	Paslay, Harry M	(817)868-2300	
Attorney	Patti, Stanley J	(817)868-2300	
Paralegal Specialist	Payne, Barbara A	(817)868-2300	(202)292-3811
Loan Officer	Pearce, Judith A	(817)868-2300	(202)481-2230
Legal Assistant	Perez, Deborah M	(817)868-2300	
Loan Officer	Perry, Robert C	(817)868-2300	
Legal Assistant	Phillips, Deborah D	(817)868-2300	
Customer Service Representative	Phillips, Jacob W	(817)868-2300	
Paralegal	Phillips, Joseph F	(817)868-2300	
Loan Officer	Phillips, Rodney H	(817)868-2300	
Verifier	Philpot, James K	(817)868-2300	
Loan Officer	Phromkharanourak, Ann U	(817)868-2300	
Attorney Advisor (General)	Pitts, Tamara D	(817)868-2300	(202)292-3854
Attorney Advisor (General)	Placke, Rebekah	(817)868-2300	(202)481-6597
Loan Officer	Pope, Linda R	(817)868-2300	(202)292-3719
Attorney	Power, Jennifer K	(817)868-2300	
Loan Officer	Prakope, Harry M	(817)868-2300	
Attorney	Presley, Caren A	(817)868-2300	
Loan Officer	Price, Tomi L	(817)868-2300	
Paralegal Specialist	Pritchett, Kellee E	(817)868-2300	
Paralegal	Purifoy, Kaporshia C	(817)868-2300	
Attorney	Rabieh, Sammy S	(817)868-2300	
Paralegal	Rachal, Christie E	(817)868-2300	
Attorney	Rambo, Sharie E	(817)868-2300	
Loan Officer	Randle, Kirk H	(817)868-2300	
Loan Officer	Ranes, Cynthia L	(817)868-2300	(202)481-2234
Attorney Adviser	Raye, Rebecca	(817)868-2300	(202)292-3730
Attorney	Reed, Brian R	(817)868-2300	
Law Clerk	Reed, Morris W	(817)868-2300	
Attorney Adviser	Reynders, Scott R	(817)868-2300	(202)741-7083
Loan Officer	Richardson, Derward K	(817)868-2300	
Attorney	Richmond, LaShunda M	(817)868-2300	(202)741-6964
Loan Officer	Riel, Kenneth E	(817)868-2300	
Loan Processing	Rimbey, Penney L	(916)735-1500	(202)481-6528
Loan Officer	Risner, Kim E	(817)868-2300	
Attorney	Rivera, Erica C	(817)868-2300	
Verifier	Rivera, Ryan A	(817)868-2300	
Legal Assistant	Riwotta, Gabriela N	(817)868-2300	(202)741-6955
Legal Clerk	Roberts, Michael T	(817)868-2300	
Legal Assistant	Robinson, Donna G	(817)868-2300	
Supervisory Attorney Advisor	Robinson, Sharon F	(817)868-2300	(202)481-2055

(A) = Acting

**Field Operations**

Supervisory Loan Specialist	Roborson, Rosalyn H	(817)868-2300	
Program Assistant	Rodriguez, Velma Y	(817)868-2300	
Attorney	Romero, Emma J	(817)868-2300	
Attorney	Romero, Kristin R	(817)868-2300	
Attorney	Roots, Andrew C	(817)868-2300	
Attorney (General)	Roux, Kathy E	(817)868-2300	
Paralegal	Ruckholz, Diana E	(817)868-2300	
Paralegal	Russell, Gail G	(817)868-2300	
Loan Officer	Rust, Janice E	(817)968-2300	(202)481-2166
Attorney	Saberre, Joanne T	(817)868-2300	(202)481-4246
Loan Officer	Sabin, James C	(817)868-2300	(202)481-5140
Paralegal Specialist	Saikin, James L	(817)868-2300	(202)292-3554
Loan Officer	Sanchez, Cynthia M	(817)868-2300	
Attorney	Sanders, Charisse V	(817)868-2300	
Paralegal	Sanford, Tony C	(817)868-2300	
Attorney	Santow, Michael I	(817)868-2300	
Law Clerk	Sartin, Jody R	(817)868-2300	(202)741-6673
Loan Officer	Schnepel, Kathy J	(817)868-2300	
Attorney Adviser	Schoenthaler, John	(817)868-2300	(202)292-3452
Verifier	Schoonover, Virgil R	(817)868-2300	
Attorney Adviser	Scott, Joshua J	(703)487-8100	
Attorney	Scott, Keeth M	(817)868-2300	
Loan Officer	Scott, Porcia E	(817)868-2300	
Loan Processing	Scozzari, Lenora S	(817)868-2300	
Paralegal Specialist	Scroggins, Janis T	(817)868-2300	
Verifier	SDeese, Doyle D	(817)868-2300	
Loan Officer	Seely, Matthew W	(817)868-2300	(202)481-5148
Loan Officer	Seiden, Tracy A	(817)868-2300	(202)481-4069
Loan Officer	Selman, Mariza E	(817)868-2300	
Attorney	Shabrami, Jamiyl A	(817)868-2300	
Paralegal	Shanawani, Omar	(817)868-2300	
Loan Officer	Shanks, David	(817)868-2300	
Attorney	Shaw, Stephan M	(817)868-2300	
Attorney	Shephard, Michael L	(817)868-2300	(202)741-6974
Loan Officer	Sherrard, Nancy S	(817)868-2300	
Loan Officer	Sherrill, Joe D	(817)868-2300	
Law Clerk	Shiller, Glenda J	(817)868-2300	
Legal Assistant	Simmons, Christopher D	(817)868-2300	
Loan Officer	Simmons, Debra A	(817)868-2300	
Attorney	Skogen, Tony R	(817)868-2300	
Loan Officer	Smith, Nikki V	(817)868-2300	
Loan Officer	Smith, Robert M	(817)868-2300	
Attorney	Snead, Christopher J	(817)868-2300	
Loan Officer	Solecki, Michael R	(817)868-2300	(202)292-3458
Verifier	Somerhalder, Alfred R	(817)868-2300	
Attorney	Sookoo, Suhani	(817)868-2300	
Legal Assistant	Soto, Ana L	(817)868-2300	
Legal Assistant	Soto, Miriam V	(817)868-2300	(202)292-3810
Loan Officer	Spoth, Raymond A	(817)868-2300	
Attorney	Stella, Lucy M	(817)868-2300	
Legal Assistant	Stephens, Tammie R	(817)868-2300	
Loan Officer	Steven, Bauer G	(817)868-2300	
Loan Officer	Steven, R F	(817)868-2300	(202)292-3450
Customer Service Representative	Steward, Donnie J	(817)868-2300	

(A) = Acting

**Field Operations**

Legal Assistant	Steward, Gabriall L	(817)868-2300	
Verifier	Stewart, Benny L	(817)868-2300	
Attorney	Stewart, Dana J	(817)868-2300	
Verification	Stewart, Russel	(817)868-2300	
Paralegal	Stiger, Angela	(817)868-2300	
Paralegal Specialist	Stillwell, Sidney D	(817)868-2300	
Loan Officer	Stinson-Oliver, Sherry J	(817)868-2300	
Paralegal	Stith, Perry A	(817)868-2300	
Legal Assistant	Stockwell, Sharron L	(817)868-2300	
Attorney	Stoner, Kimberly A	(817)868-2300	(202)481-0173
Legal Clerk	Stout, Revie L	(817)868-2300	
Paralegal	Strickland, Michael H	(817)868-2300	
Paralegal	Syrie, Tamiko L	(817)868-2300	
Loan Officer	Talarico, Jennifer L	(817)868-2300	(202)481-2269
Law Clerk	Talley, Kristi T	(817)868-2300	(202)741-6651
Paralegal Specialist	Taylor, Michelle L	(817)868-2300	Ext.7414 (202)741-6737
Loan Officer	Theobald, Kari A	(817)868-2300	
Loan Officer	Thomas, Andrew S	(817)868-2300	
Legal Assistant	Thomas, Billy C	(817)868-2300	
Loan Officer	Thomas, Janet D	(817)868-2300	
Legal Assistant	Thompson, Kathleen J	(817)868-2300	
Attorney	Thurmond, Tiffany R	(817)868-2300	
Attorney	Tillman, Karen S	(817)868-2300	
Paralegal	Todd, John G	(817)868-2300	
Loan Officer	Tovar, Beth A	(817)868-2300	
Verifier	Towels, James	(703)487-3660	
Loan Officer	Towery, Claude D	(817)868-2300	(202)481-2151
Loan Officer	Trahan, Virginia A	(817)868-2300	(202)741-6764
Loan Officer	Trail, Johnnie M	(817)868-2300	
Loan Officer	Trammell, Jonathan A	(817)868-2300	
Loan Officer	Tran, Mike M	(817)868-2300	
Legal Assistant	Tucker, Sandra D	(817)868-2300	
Legal Assistant	Turner, Clinton T	(817)868-2300	
Loan Officer	Tyll, Tyrone H	(817)868-2300	
Loan Officer	Valentin, Modesto	(817)868-2300	(202)481-5161
Paralegal	Valeria, Brian P	(817)868-2300	
Attorney	Vance, Kevin W	(817)868-2300	(202)741-6945
Loan Officer	Vargas, Jorge A	(817)868-2300	
Customer Service Representative	Vazquez, MaryAlice G	(817)868-2300	(202)292-3849
Attorney Advisor (General)	Vega, Glomarie	(817)868-2300	(202)481-0728
Legal Clerk	Vera, Juanita	(817)868-2300	
Loan Officer	Villareal, Jorge L	(817)868-2300	(202)481-2889
Attorney	Vinzant, Rebecca E	(817)868-2300	(202)741-6949
Law Clerk	Walker, Alicia K	(817)868-2300	
Verifier	Walker, Carolyn B	(817)868-2300	
Attorney (General)	Walker, John M	(817)868-2300	
Attorney	Walker, Michael	(817)868-2300	
Paralegal	Walker, Sharon A	(817)868-2300	
Paralegal	Wallace, Vanetta R	(817)868-2300	
Loan Processing Clerk	Walton, Crystal D	(817)868-2300	
Paralegal	Ware, Melody J	(817)868-2300	
Center Counsel	Warner, Burton E	(817)868-2300	Ext.3605 (202)481-0563
Customer Service Representative	Warren, Curtis M	(817)868-2300	
Loan Officer	Warren, Edward C	(817)868-2300	

(A) = Acting

**Field Operations**

Paralegal Specialist	Warren, Kellye M	(817)868-2300	(202)481-1680
Loan Officer	Warren, Yvette N	(817)868-2300	
Legal Assistant OA	Washington, Ethel E	(817)868-2300	
Paralegal	Washington, Shaunda A	(817)868-2300	
Loan Officer	Watson, Brook A	(817)868-2300	(202)741-6672
Attorney	Webb, Daniel P	(817)868-2300	
Loan Processing Clerk	Wells, Janice M	(817)868-2300	
Paralegal	Weppelman, Joseph C	(817)868-2300	
Law Clerk	West, Brandi N	(817)868-2300	
Verifier	Whirley, Mel W	(817)868-2300	(202)481-5540
Customer Service Representative	White, Tanasha L	(817)868-2300	
Paralegal	Whitecotton, Angi L	(817)868-2300	
Paralegal Specialist	Whitley, Stephen H	(817)868-2300	
Loan Officer	Wiederhold, James R	(817)868-2300	
Loan Processing Assistant	Wiggins, Cheryl R	(817)868-2300	
Attorney Adviser	Williams, Charles H	(817)868-2300	(202)481-4673
Verifier	Williams, Jason W	(817)868-2300	
Legal Assistant	Williams, Latarsha N	(817)868-2300	
Loan Officer	Williams, Nicolette L	(817)868-2300	
Loan Processing	Williams, Randolph K	(817)868-2300	(202)481-6429
Legal Assistant	Williams, Shondra N	(817)868-2300	
Paralegal	Williams, Twyla U	(817)868-2300	
Loan Officer	Williamson, Brandi V	(817)868-2300	
Loan Specialist (General)	Willis, Dennis R	(817)868-2300	(202)292-3899
Loan Officer	Wilson, Louis W	(817)868-2300	
Paralegal	Wiltse, Michael J	(817)868-2300	Ext.34 (916)566-7280
Loan Officer	Wise, Linda F	(817)868-2300	(202)741-6639
Attorney Adviser	Wise, Theodore G	(404)347-3771	(202)481-6283
Supervisory Loan Specialist	Wishard, Jeffrey D	(817)868-2300	
Paralegal	Witmer, Jonathan W	(817)868-2300	
Attorney	Witty, Sharon A	(817)868-2300	
Legal Assistant	Wood, James B	(817)868-2300	
Loan Officer	Wood, Karl R	(817)868-2300	
Loan Officer	Wood, Phillip R	(940)891-8827	(202)481-5250
Account Manager	Woods, Kevin E	(817)868-2300	
Verifier	Wright, Christopher J	(817)868-2300	
Legal Assistant	Wynns, Grace V	(817)868-2300	
Verifier	Yelton, Zachary R	(817)868-2300	
Legal Assistant	Zabel, Michael J	(817)868-2300	
Program Assistant	Albright, Glenda	(817)868-2300	(202)481-2112
Supervisor	Augsburger, Ronald L	(817)868-2310	(202)481-1548
Loan Officer	Aulisio, Linda K	(817)868-2300	(202)741-7042
Legal Assistant	Barreto, Maria H	(817)868-2300	(202)741-7028
Paralegal Specialist	Bedore, Linda G	(817)868-2300	Ext.7834 (202)292-3753
Loan Officer	Blocker, Robert L	(800)366-6303	Ext.3070 (202)481-5406
Paralegal Specialist	Booth, Margarette E	(817)868-2300	Ext.7830 (202)481-6377
Field Operations Specialist	Brown, Michael R	(916)735-1500	(202)481-6143
Attorney Adviser	Brown, Raymond N	(817)868-2300	(202)741-6762
Loan Officer	Caram, Faruk L	(817)868-2300	(202)741-6734
Law Clerk	Cervantes, Martha E	(817)868-2300	
Legal Assistant	Coben, Karrie L	(817)868-2300	Ext.7839
Loan Officer	Dial, Patrick L	(817)868-2300	(202)481-6573
Loan Officer	Dodson, Julian K	(817)868-2300	
Attorney	Ferrara, Jennifer M	(817)868-2300	(202)741-6718

(A) = Acting

**Field Operations**

Field Operations Specialist	Gaspari, Carl N	(916)735-1500	(202)741-6763
Loan Officer	Gonzalez, Lisandra B	(817)868-2300	
Field Operations Officer	Gross, Donna S	(916)735-1500	(202)741-6678
Program Assistant	Hartigan, Sherry L	(916)735-1500	
Paralegal	Healy, Brenda C	(817)868-2300	
Attorney	Holguin, Tricia S	(817)868-2300	Ext.5795
Field Operations Specialist	Holmes, Claire A	(916)735-1500	(202)481-0817
Loan Officer	Johnson, Shelley B	(817)868-2300	(202)481-2593
Program Analyst	Johnston, Stacey D	(817)868-6303	Ext.32 (202)481-1580
Loan Officer	Keaveny, Robert E	(817)868-2300	(202)741-7073
Loan Officer	Larsen, Bartie J	(817)868-2300	(202)481-1733
Loan Assistant	Lee, Danielle	(866)366-6303	(202)481-0118
Attorney Adviser	Lein, Carole L	(817)868-2300	(202)741-7013
Paralegal Specialist	Leonard-Ortiz, Florida L	(916)735-1500	(916)566-7280
Attorney Advisor (General)	Lockett, Nikayela D	(817)868-2300	
Loan Officer	Lowery, Mary J	(817)868-2300	(202)481-0927
Loan Officer	Mach, Mary E	(817)868-2300	(202)741-6875
Field Operations Specialist	Mar, David	(916)735-1500	
Loan Officer	Mills, Theresa M	(817)868-2300	(202)481-6373
Attorney	Muller, Karl F	(817)868-2300	(202)741-6715
Loan Officer	Nieswiadomy, Stephen P	(817)868-2300	(202)741-6892
Paralegal	Odonald, Jeffery T	(817)868-2300	
Field Operations Specialist	Okeke, Maryann	(916)735-1500	
Mail Clerk	Padilla, Amanda	(817)868-2300	
Loan Officer	Payne, Kevin M	(817)868-2300	(202)741-6732
Paralegal	Pickett, Evan F	(817)868-2300	(202)741-7025
Customer Service Representative	Rhyne, Cynthia C	(817)868-2300	(202)741-6616
Field Operations Specialist	Rodriguez, Dora	(916)735-1500	
Attorney	Rowell, Spring R	(817)868-2300	(202)741-7039
Field Operations Specialist	Sett, Jennifer A	(916)735-1500	Ext.4060 (202)481-0776
Program Assistant	Shatto, Diane L	(916)735-1500	(916)566-7280
Attorney	Shepherd, Michael L	(817)868-2300	
Loan Officer	Steed, Cynthia A	(817)868-2300	(202)481-2194
Loan Officer	Thomas-LaCount, Chiante K	(817)868-2300	(202)741-7092
Attorney	Turcotte, Raymond J	(817)868-2300	(202)741-6781
Attorney	Turner, Eric M	(817)868-2300	
Loan Specialist	Valenticic, Kathryn A	(817)868-2300	Ext.5765 (202)741-6903
Paralegal Specialist	Ventry, Katherine M	(817)868-2300	
Attorney	Waterston, Tass D	(817)868-2300	(202)741-6973
Loan Officer	Weston, Sharon A	(817)868-2300	(202)741-6924
Loan Officer	Weston-Taylor, Sharon R	(817)868-2300	
Mail & File Clerk	White, Lisa L	(817)868-2300	
Construction Analyst	Wick, Timothy F	(817)868-2300	(202)741-7045
Attorney Advisor (General)	Williamson, Ellen D	(817)868-2300	(202)292-3851
Loan Officer	Williamson, Jerry D	(916)735-1500	(916)566-7280
Legal Assistant	Allbright, Linda A	(817)868-2300	
Paralegal Specialist	Allen, Dawn R	(817)868-2300	
Clerical Support	Arredondo, Cynthia A	(817)868-2300	
Legal Assistant	Arrington, Dorothy J	(817)868-2300	
Loan Officer	Ashbaker, Cynthia A	(817)868-2300	
Attorney	Bartholomew, Vince A	(817)868-2300	
Disaster Reserve Specialist	Bell, Keith G	(817)868-2300	
Loan Officer	Bills, Kendra J	(817)868-2300	
Disaster Reserve Specialist	Boutah, Lynda	(817)868-2300	

**Field Operations**

Disaster Reserve Specialist	Bracy, Revell C	(817)868-2300	
Disaster Reserve Specialist	Brauer, Barbara	(817)868-2300	
Disaster Reserve Specialist	Brittain, Bethany A	(817)868-2300	
Disaster Reserve Specialist	Brocato, Judy A	(817)868-2300	
Loan Officer	Brooks, Gerald W	(817)868-2300	
Legal Assistant	Brown, Cathie D	(817)868-2300	
Disaster Reserve Specialist	Bullard, Michelle	(817)868-2300	
Disaster Reserve Specialist	Calve, Andrea	(817)868-2300	(202)741-7029
Disaster Reserve Specialist	Carleo, Carol L	(817)868-2300	
Legal Assistant	Carter, Zelma L	(817)868-2300	
Disaster Reserve Specialist	Carver, Mary T	(817)868-2300	
Loan Officer	Ceron, Jose G	(817)868-2300	
Disaster Reserve Specialist	Charlton, Patricia M	(817)868-2300	(202)741-6935
Disaster Reserve Specialist	Cisneros, Marcus	(817)868-2300	
Disaster Reserve Specialist	Collins, Gregory M	(817)868-2300	
Disaster Reserve Specialist	Collins, Gregory S	(817)868-2300	
Verifier	Craig, Stacey L	(817)868-2300	
Loan Officer	Crow, Roger W	(817)868-2300	
Disaster Reserve Specialist	Dean, Darnell R	(817)868-2300	
Disaster Reserve Specialist	Dilday, Lacie M	(817)868-2300	
Loss Verifier	Donivan, Delma L	(817)868-2300	
Construction Analyst	Doring, Robert P	(866)407-7795	(202)741-6970
Support Services Assistant	Durham, Marcialyn C	(817)868-2300	
Disaster Reserve Specialist	Dyson, Kristina O	(817)868-2300	
Verifier	Eggenberger, Larry J	(817)868-2300	
Disaster Reserve Specialist	Eggleston, Veronica M	(817)868-2300	
Legal Assistant	Elguerch, Monica M	(817)868-2300	
Disaster Reserve Specialist	Eubank, Mary A	(817)868-2300	
Loan Officer	Falconer, Suzanne M	(817)868-2300	
Loan Officer	Felder, Thomas E	(817)868-2300	
Loan Processing Clerk	Fields, Valencia L	(817)868-2300	
Paralegal Specialist	Filotei, Fernanda	(817)868-2300	
Legal Assistant	Floyd, Janice B	(817)868-2300	
Legal Assistant	Ford, Sharri K	(817)868-2300	
Loss Verifier	Frantz, Paul H	(817)868-2300	
Disaster Reserve Specialist	Gholston, Cynthia M	(817)868-2300	
Disaster Reserve Specialist	Gilbert, Sherri L	(817)868-2300	
Disaster Reserve Specialist	Greene, Anita	(817)868-2300	(202)481-2138
Customer Service Representative	Griffin, Steven I	(817)868-2300	
Disaster Support Assistant	Groening, Judy M	(817)868-2300	
Disaster Reserve Specialist	Hall, Wanda G	(817)868-2300	
Disaster Reserve Specialist	Hancock, Aimee M	(817)868-2300	
Disaster Reserve Specialist	Hansberry, Kenneth	(817)868-2300	
Disaster Reserve Specialist	Hatcher, Muriel R	(817)868-2300	
Loan Officer	Heedley, Sharon	(817)868-2300	
Legal Assistant	Hegwood, Octavia M	(817)868-2300	
Disaster Reserve Specialist	Henderson, Sandra A	(817)868-2300	
Legal Assistant	Hernandez, Lesia D	(817)868-2300	
Disaster Reserve Specialist	Heryford, Sherry K	(817)868-2300	
Loan Officer	Hickman, Rudy D	(817)868-2300	
Legal Assistant	Howard, Dorothy J	(817)868-2300	
Paralegal	Huerta, Michael A	(817)868-2300	
Paralegal	Islam, Qazi N	(817)868-2300	
Disaster Reserve Specialist	James, Helen N	(817)868-2300	

**Field Operations**

Disaster Reserve Specialist	Johnson, Berta J	(817)868-2300	
Paralegal	Johnson, Carolyn B	(817)868-2300	
Loan Officer	Johnson, Sandra B	(817)868-2300	
Legal Assistant	Jones, Gary W	(817)868-2300	
Legal Assistant	Jones, Kathleen A	(817)868-2300	
Attorney	Jones, Tonya D	(817)868-2300	
Disaster Reserve Specialist	Joplin, Kenneth D	(817)868-2300	
Disaster Reserve Specialist	Jordan, Lillian S	(817)868-2300	
Attorney Adviser	Kafor, Adaku N	(817)868-2300	
Administrative Technician	Keim, Taryn B	(817)868-2300	
Clerical Support	Kilgore, Janice L	(404)347-3771	(202)481-4010
Disaster Reserve Specialist	Knehans, Marilyn K	(817)868-2300	
Disaster Reserve Specialist	Knight, Lance O	(817)868-2300	(202)741-6914
Disaster Reserve Specialist	Knight, Lancirg O	(817)868-2300	
Disaster Reserve Specialist	Knox, Sandra D	(817)868-2300	
Disaster Reserve Specialist	Latham, Pamala K	(817)868-2300	
Disaster Reserve Specialist	Lawry, Gail M	(817)868-2300	
Customer Service Representative	Lee, Tina R	(817)868-2300	
Legal Assistant	Leonard, Allison	(817)868-2300	
Disaster Reserve Specialist	Liles, Eric V	(817)868-2300	
Disaster Reserve Specialist	Logan, Antionette T	(817)868-2300	
Legal Assistant	Luckenbill, Tamara K	(817)868-2300	
Paralegal Specialist	Manges, Jeffery A	(817)868-2300	
Paralegal Specialist	Marshall, Aron D	(817)868-2300	
Disaster Reserve Specialist	Marshall, Mary A	(817)868-2300	
Paralegal	Martin, Barbara L	(817)868-2300	
Disaster Reserve Specialist	Mcallister, Cathleen L	(817)868-2300	
Disaster Reserve Specialist	Medina, Kristin L	(817)868-2300	
Disaster Reserve Specialist	Meeks, Lorris E	(817)868-2300	
Attorney Adviser	Melaku, Martha	(817)868-2300	(202)741-6782
Program Assistant	Merca, Aurora L	(916)735-1500	
Office Automation Clerk	Mondine, Veronica D	(817)868-2300	
Disaster Reserve Specialist	Moore, Zachary R	(817)868-2300	
Disaster Reserve Specialist	Morton, Jere A	(817)868-2300	
Disaster Reserve Specialist	Motheral, Connie L	(817)868-2300	
Disaster Reserve Specialist	Mullican, Horace D	(817)868-2300	
Disaster Reserve Specialist	Mummert, Janet	(817)868-2300	
Paralegal	Murray, Margaret L	(817)868-2300	
Legal Assistant	Murry, Olga	(817)868-2300	
Disaster Reserve Specialist	Navarrete, Eli H	(817)868-2300	
Disaster Reserve Specialist	Noel, Brenda K	(817)868-2300	
Disaster Reserve Specialist	Nowell, Loraine P	(817)868-2300	
Loan Officer	Nygaard, Eugene A	(817)868-2300	
Loan Officer	Orm, Kyra	(817)868-2300	
Disaster Reserve Specialist	Palmer, Walter A	(817)868-2300	
Disaster Reserve Specialist	Parker, Donnell	(817)868-2300	
Disaster Reserve Specialist	Pate, Norris G	(817)868-2300	
Disaster Reserve Specialist	Patton, Lucy M	(817)868-2300	
Loan Officer	Pauling, Christopher H	(817)868-2300	
Office Automation Clerk	Penton, Ozell A	(817)868-2300	
Administrative Technician	Perdue, Vandylene	(817)868-2300	
Legal Assistant	Perry, Dawn A	(817)868-2300	
Attorney Adviser	Pettyjohn, Michael D	(817)868-2300	
Disaster Reserve Specialist	Prater, Pamela B	(817)868-2300	

(A) = Acting

**Field Operations**

Legal Assistant	Ramsey, Rhea N	(817)868-2300	
Customer Service Representative	Rather-Barrett, Connie F	(817)868-2300	
Loan Officer	Rebolledo-gonzalez, Marino	(817)868-2300	
Disaster Reserve Specialist	Reliford, Erica D	(817)868-2300	
Loan Processing Assistant	Robinson, Carolyn A	(817)868-2300	
Disaster Reserve Specialist	Rosmon, Gail	(817)868-2300	
Loan Processing Assistant	Ross, T R	(817)868-2300	
Legal Assistant	Rucker-Wilhite, David A	(817)868-2300	
Legal Assistant	Salinas, Erlinda V	(817)868-2300	
Legal Assistant	Sample, Heather D	(817)868-2300	
Attorney Adviser	Schimmel, Jennifer B	(817)868-2300	
Verifier	Schrenpf, Charles W	(817)868-2300	
Legal Assistant	Seay, Nancy L	(817)868-2300	
Attorney	Shaw, Stacey M	(817)868-2300	(202)741-6957
Disaster Reserve Specialist	Shaw, Trisha R	(817)868-2300	
Loan Officer	Simmons, Carol E	(817)868-2300	
Legal Assistant	Skye, Danielle M	(817)868-2300	
Paralegal Specialist	Smith, Jonathan E	(817)868-2300	
Loan Officer	Smith, Richard F	(817)868-2300	
Loan Processing Assistant	Springer, Debra R	(817)868-2300	
Administrative Technician	Starks, Jason A	(817)868-2300	
Legal Assistant	Tanksley, Judy R	(817)868-2300	
Legal Assistant	Thomas, Rauchel D	(817)868-2300	
Disaster Reserve Specialist	Thompson, David E	(817)868-2300	
Loan Specialist	Thornsbury, Maricela M	(817)868-2300	
Legal Assistant	Tipler, Dhara J	(817)868-2300	
Disaster Reserve Specialist	Tyler, Terri D	(817)868-2300	
Verifier	Valenzuela, Isaac E	(817)868-2300	
Disaster Reserve Specialist	Villarreal-torseth, Dora E	(817)868-2300	
Loan Officer	Waldrop, Tommy W	(817)868-2300	
Disaster Reserve Specialist	Weathers, Brenda J	(817)868-2300	
Attorney Adviser	White, Tara A	(817)868-2300	
Loan Officer	Wilbanks, Robert C	(817)868-2300	
Paralegal	Williams, Sheldrick T	(817)868-2300	
Disaster Reserve Specialist	Williamson, Paula K	(817)868-2300	
Loan Officer	Wright, Michelle D	(817)868-2300	(202)481-5134
Verifier	Yazdani, Mohammad R	(817)868-2300	
Support Services Assistant	Ziakas, Irene D	(817)868-2300	
Paralegal	Zuniga, Dianna L	(817)868-2300	
Legal Assistant	Zurovetz, Carla J	(817)868-2300	
Loan Processing	Collins, Art M	(817)868-2300	(202)481-4315
Office Automation Assistant	Carreiro, Patricia H	(817)868-2300	(202)481-6595
Program Assistant	Conte, Luann	(817)868-2300	(202)481-1866
Office Automation Assistant	Marshall, Paulette	(817)868-2300	(202)481-6596

**Public Information**

Governmental Liaison Officer	Atkins, Claude J	(817)868-2300	(202)481-1751
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**Information Resources Management**

Information Technology Officer	Redding, Steven R	(817)868-2300	(202)481-4495
Information Technology Specialist	Barnes, Jonathan T	(817)868-2300	(202)292-3782
Information Resources Manager (IRM)	Duncan, Robert D	(817)868-2300	(202)481-5249
Information Technology Specialist	Piggee, Jaunita	(817)868-2300	(202)481-0119



**Information Resources Management**

Information Technology Specialist	Trasatti, Lynn M	(817)868-2300	Ext.5117	(202)481-4553
IT Specialist	Blake, Glenn R	(817)868-2300	Ext.5119	(202)481-1502
Information Technology Specialist	Koch, Cara N	(817)868-2300		
Information Technology Specialist	Nguyen, David V	(817)868-2300		
Information Technology Specialist	Sumner, Christian A	(817)868-2300	Ext.5123	
Information Technology Specialist	Tucker, Joe N	(817)868-2300	Ext.5123	
Computer Specialist	White, Henry B	(817)868-2300		

**Office Of Disaster Personnel**

Personnel Assistant	Carter, Deborah C	(817)868-2300		(202)481-6553
HR Specialist (Employee Relations)	Mazzanti, Michael	(817)868-2300		(202)292-3776
Human Resources Assistant	Boins, Katie L	(817)868-2300		
Personnel Clerk	Choice, Angela M	(817)868-2300		(202)481-2439
Verifier	Dogan, Marilyn S	(817)868-2300	Ext.7949	(202)481-2921
Human Resources Assistant	Sanchez, Anna M	(817)868-2300		

**SACRAMENTO - FIELD OPERATION CENTER WEST**

**6501 Sylvan Road Citrus Heights, CA 95610-5017**

**Mailing Address: P.O. Box 419004 Sacramento, CA 95841-9004**

**Telephone Number: (916)735-1500 Facsimile Number: (916)735-1670 TTY / TDD Number: (916)735-1683**

**Toll Free: (800)488-5323**

**Mail Code: 9040**

**Individual Fax**

**Office Of The Area Director**

Area Director	Judd, Alfred E	(916)735-1500		(916)566-7280
Program Manager	Garfield, Tanya N	(916)735-1500		(202)741-6757
Program Assistant	Darr, Karen M	(916)735-1500	Ext.4050	(202)481-0934
Supervisory Management Assistant	Shelton, Jean A	(916)735-1500	Ext.4211	(916)566-7280
Information Receptionist	Boughter, Todd E	(916)735-1500		
Information Receptionist	Ortiz, Kassandra V	(916)735-1500		
Program Assistant	Ray, Connie M	(916)735-1500		

**Administration**

Administrative Officer	Cook, Dawn R	(916)735-1500	Ext.4802	
Administrative Support Specialist	Watson, Wilma M	(916)735-1500	Ext.4820	(916)566-7280
Administrative Support Assistant	Ayres, Steven	(916)735-1500		
Administrative Technician	Boyea, Anne M	(916)735-1500		
Collateral Clerk	Diaz, Lajeanne A	(916)735-1500		
Administrative Technician	Fontecha, Maria R	(916)735-1500		

**Verification**

Construction Analyst	Cisneros, Jesus	(916)735-1500		(202)481-4303
Construction Analyst	Elliott, Jon M	(916)735-1500		(916)566-7280
Construction Analyst	Hayes, Ronald I	(916)735-1500		(916)566-7280
Construction Analyst	Hogsett, Danny B	(916)735-1500		
Construction Analyst	Macion, Virgilio	(916)735-1500		(916)566-7280
Construction Analyst	Takacs, Michael J	(916)735-1500		(202)741-6815
Construction Analyst	Vasquez, Joseph	(916)735-1500		(916)566-7280

**Public Information**

Communication Specialist	Contreras, Alejandro C	(916)735-1500		
Program Assistant	Gomes, Deborah A	(916)735-1500	Ext.40	(916)566-7280
Communication Specialist	Humilde, Olivia G	(916)735-1500		
Communication Specialist	Husmann, Charmagne A	(916)735-1500		

**Public Information**

Public Information Officer	Jenkins, Richard A	(916)735-1500	(916)566-7280
Communication Specialist	Koontz, William F	(916)735-1500	
Communication Specialist	Randle, Mark	(916)735-1500 Ext.4074	(916)566-7280

**Information Resources Management**

Information Technology Specialist	Merrow, Beverly D	(916)735-1500	
Information Technology Specialist	Miyashiro, Steven M	(866)407-7795	
Information Technology Specialist	Baughman, Timothy S	(916)735-1500	(202)481-5154
Communication Specialist	Colton, Richard G	(916)735-1500	
Communication Specialist	Duncan, Phil C	(916)735-1500	
Information Resources Manager (IRM)	Lambie Jr, Robert K	(916)735-1500	(202)481-5156
Communication Specialist	Raju, Janan T	(916)735-1500	
IT Specialist	Tennyson, Beverly	(916)735-1500	
Information Technology Specialist	Baldwin, Joel M	(916)735-1500	
Computer Assistant	Edland, Shu-Fonica	(916)735-1500	(916)566-7280
Information Technology Specialist	Gamboa, Cynthia L	(916)735-1500	(202)481-0806
Information Technology Specialist	Valadez, Jose L	(916)735-1500	

**Office Of Disaster Personnel**

Personnel Specialist	Diaz, Karen A	(916)735-1500	
Human Resources Specialist	Whiting, Dori L	(916)735-1500 Ext.4701	(202)481-0373
Human Resources Assistant	Coggeshall, Pamela A	(800)488-5323 Ext.4720	(202)741-6849
Disaster Reserve Specialist	Donaldson, Shirley D	(916)735-1500	
Human Resources Assistant	Brodin, Keisha A	(866)407-7795	(202)741-6821

# SBA UNION

## AFGE LOCAL 2532 (SBA HQ)

Washington Office Center 409 3rd Street, S.W. 5th Floor Washington, DC 20024-3212

Telephone Number: (202)205-7002 Facsimile Number (202)205-7245 Federal Relay Srvs TDD: (800)877-8339

Mail Code: 2532

Individual Fax

**Delaware, District of Columbia, Maryland, Pennsylvania, West Virginia, Virginia**

President	Cook, Kenneth G	(202)205-7002	
Program Assistant	Davis, Barbara	(202)205-6027	(202)292-3658
President	Lucas, Keith	(202)619-0481	(202)481-2906

## AFGE COUNCIL 228

Washington Office Center 409 3rd Street, S.W. 5th Floor Washington, DC 20024-3212

Telephone Number: (202)205-6027 Facsimile Number (407)380-8232 Federal Relay Srvs TDD: (800)877-8339

Mail Code: 2532

Individual Fax

First Vice President	Cook, Kenneth G	(202)205-7618	
Treasurer	Campbell, Jeffrey	(305)536-5521 Ext. 156	(202)481-2466
Secretary	Johnson, Margaret A	(404)331-0100 Ext. 702	(202)481-4306

### Region I

**Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont, New Jersey, Puerto Rico, New York, Virgin Islands**

Vice President	Biggs Jr, Wayne L	(340)778-5380 Ext. 23	(202)481-6060
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### Region III

**Alabama, Arkansas, Florida, Georgia, Iowa, Kansas, Kentucky, Louisiana, Mississippi, Missouri, Nebraska, New Mexico, North Carolina, Oklahoma, South Carolina, Tennessee, Texas**

Vice President	Rachal, Ruby Jo	(817)684-5307	(202)481-5407
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### Region IV

**Colorado, Illinois, Indiana, Michigan, Minnesota, Montana, North Dakota, Ohio, South Dakota, Utah, Wisconsin, Wyoming**

Vice President	Nelligan, Royce G	(612)370-2328	(202)481-5403
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### Region V

**Alaska, Arizona, California, Guam, Hawaii, Idaho, Nevada, Oregon, Washington**

Vice President	Bradley, Bettina	(206)553-7056	(202)481-0446
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## REGION I - BOSTON

### BOSTON REGIONAL OFFICE

10 Causeway Street O'Neil Federal Building Suite 812 Boston, MA 02222-1093

Telephone Number: (617)565-8415 Facsimile Number: (617)565-8420 TTY / TDD Number: (617)565-5797

Mail Code: 0100

Individual Fax

#### Office of The Regional Administrator

Regional Administrator Blitz, Sandford (617)565-8415 (202)481-0867

#### Area Public Affairs Coordinator

Regional Communications Director Trudell, Joan M (617)565-5572 (202)481-2555

#### Office of The Regional Advocacy

Regional Advocate Adams, Stephen J (617)565-8418 (202)481-6500

### CONNECTICUT DISTRICT OFFICE

330 Main Street 2nd Floor Hartford, CT 06106

Telephone Number: (860)240-4700 Facsimile Number: (860)240-4659 TTY / TDD Number (800)877-8845

Mail Code: 0156

Individual Fax

#### Office of The District Director

District Director Sweeney, Bernard M (860)240-4670 (202)481-0430

Deputy District Director Johansson, Greta (860)240-4672 (202)481-2164

#### Administration

Public Affairs Specialist Dillon, Debra C (860)240-4654 (202)481-1582

Program Support Assistant Rivera, Jessica O (860)240-4638 (202)481-2511

Administrative Officer & IRM Moccia, Edith M (860)240-4671 (202)481-1789

#### Office of District Counsel

District Counsel Hayden, Kenneth W (860)240-4889 (202)481-2951

#### Economic Development

Economic Development Specialist Green, Lorraine (860)240-4890 (202)481-4206

Business Development Specialist Powell, Lisa A (860)240-4892 (202)481-4170

#### **Finance**

Program Support Assistant Parent, Nicole (860)240-4896 (202)481-4734

Lender Relations Specialist Tierney, William C (860)240-4894 (202)292-3806

#### **Business Development**

BIC Manager Curley, Hugh A (860)240-4650 (202)481-2247

Business Development Specialist Curley, Hugh A (860)240-4650 (202)481-2247

Program Support Assistant Scott, Stephanie L (860)240-4637 (202)481-5645

### MAINE DISTRICT OFFICE

68 Sewall Street Room 512 Augusta, ME 04330

Telephone Number: (207)622-8274 Facsimile Number: (207)622-8277 TTY / TDD Number: (207)626-9147

Mail Code: 0172

Individual Fax

#### Office of The District Director

District Director Dube, Maurice L (207)622-8383 (202)481-4518

**Office of District Counsel**

District Counsel	O'Brien, Mark S	(207)622-8558	(202)481-4397
<b><u>Economic Development</u></b>			
Lender Relations Specialist	Brimigion, Helen L	(207)622-8394	(202)481-2216
Business Development Specialist	Erickson, Bonnie K	(207)622-8275	(202)481-0511
Business Development Specialist	Gardner, John C	(207)622-8555	(202)481-2610
Business Development Specialist	Knowles, Patricia K	(207)622-8376	(202)481-4827
Business Development Specialist	Oleksiak, Rose	(207)622-8554	(202)481-5382
<b><u>Entrepreneurial Development</u></b>			
Business Development Specialist	Fontaine, Sandra A	(207)622-8381	(202)481-5466
Business Development Specialist	Geroux, Marilyn J	(207)622-8382	(202)481-4356
<b><u>SCORE</u></b>			
Representative	,	(207)622-8509	

**PORTLAND AWS**

**SCORE Office 100 Middle Street Portland, ME 04101-4100**

<b>Telephone Number:</b>	<b>(207)782-3708</b>	<b>Facsimile Number:</b>	<b>(207)783-5301</b>
<b>Mail Code:</b>	<b>0172</b>		<b>Individual Fax</b>
Senior Area Manager	Turner, Alden R	(207)592-5322	(202)481-6406
BIC Manager	Erickson, Bonnie K	(207)753-9000	(202)481-0511

**MASSACHUSETTS DISTRICT OFFICE**

**10 Causeway Street, 2nd Floor O'Neil Federal Building Room 265 Boston, MA 02222-1093**

**Telephone Number: (617)565-5590 Facsimile Number: (617)565-5598 TTY / TDD Number: (617)565-5797**

**Mail Code: 0101 Individual Fax**

**Office of The District Director**

Deputy Director	Sawyer, Jean G	(617)565-8514	(202)481-1993
District Director	Nelson, Robert H	(617)565-5561	(202)481-1526

**Administration**

Business Development Specialist	Milano, Raymond	(617)565-8416	(202)481-4986
Administrative Officer	Swanson, Pauline R	(617)565-5564	(202)481-4885
Supply Clerk	Curll, Harold K	(617)565-4665	(202)481-2186

**Office of District Counsel**

District Counsel	Russell, Mary L	(617)565-8411	(202)481-4487
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**Economic Development**

**Capital Access**

Supvy Econ Dvlpmt Specialist	Rice Hunt, Anne M	(617)565-5577	(202)481-0283
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**Entrepreneurial Development**

Lead Economic Development Specialist	(A) Polatin, David L	(617)565-5612	(202)481-1517
Economic Development Specialist	O'Connor, Donna M	(617)565-5607	(202)481-1725

**Business Development**

Program Support Assistant	Bord, Ruth I	(617)565-5590	(202)481-5423
Business Development Specialist	Gonzalez, Lisa	(617)565-5588	(202)481-4166
Business Development Specialist	Mooers, Theresa C	(617)565-5604	(202)481-5810

(A) = Acting

**Business Development**

Program Support Assistant                      Outerbridge, Anna M                      (617)565-8510                      (202)481-0278

**Finance Division**

Lender Relation Specialist                      Carter, Christine                      (617)565-5560                      (202)481-0788  
Lender Relations Specialist                      Moiskus, Elizabeth                      (617)565-5569                      (202)481-1838

**BERKSHIRE BUSINESS INFORMATION CENTER**

**Bank of Boston 34 Depot Street Suite 201 Pittsfield, MA 01201**

**Telephone Number: (413)448-2755 Facsimile Number: (413)448-2749**

**berkent@berkshire.net**

**Mail Code: 7613**

**Individual Fax**

**BOSTON BUSINESS INFORMATION CENTER**

**10 Causeway Street, 2nd Floor O'Neil Federal Building Room 265 Boston, MA 02222-1093**

**Telephone Number: (617)565-5615 Facsimile Number: (617)565-5598**

**Mail Code: 7613**

**Individual Fax**

Boston SCORE                      ,                      (617)565-5591

**BROCKTON BARNSTABLE BUSINESS INFORMATION CENTER**

**Metro South Chamber of Commerce Sixty School Street Brockton, MA 02401-4087**

**Telephone Number: (508)586-0500 Facsimile Number: (508)587-1340**

**www.metroouthchamber.com**

**Mail Code: 7613**

**Individual Fax**

**CAPE CODE BUSINESS INFORMATION CENTER**

**Cape Code Community College Library 2240 Iyanough Road West Barnstable, MA 02668-1599**

**Telephone Number: (508)362-2131 Facsimile Number: (508)375-4020**

**Mail Code: 7613**

**Individual Fax**

**LOWELL ONE STOP CAPITAL SHOP**

**169 Merrimack Street 3rd Floor Lowell, MA 01852**

**Telephone Number: (978)441-1889 Facsimile Number: (978)441-6824**

**www.lowellsbac.org**

**Mail Code: 7613**

**Individual Fax**

**LYNN BUSINESS INFORMATION CENTER**

**298 Union Street Lynn, MA 01901**

**Telephone Number: (781)477-7222 Facsimile Number: (781)592-6104**

**www.lynnma.net/economic/sbac**

**Mail Code: 7613**

**Individual Fax**

## SOUTH COAST BUSINESS INFORMATION CENTER

Fall River Chamber of Commerce 200 Pocasset Street Fall River, MA 02721-1585  
Telephone Number: (508)673-9783 Facsimile Number: (508)674-1929  
<http://web.mwganet.net/sbdc>  
Mail Code: 7613 Individual Fax

## WORCESTER BUSINESS INFORMATION CENTER

Martin Luther King, Jr. Business Empowerment Center 237 Chandler Street Worcester, MA 01609  
Telephone Number: (508)363-0303 Facsimile Number: (508)363-2814  
[www.mlkj-bec@ma.ultranet.com](http://www.mlkj-bec@ma.ultranet.com)  
Mail Code: 7613 Individual Fax

## SPRINGFIELD BRANCH OFFICE

Springfield Enterprise Center One Federal Street Building 101-R Springfield, MA 01105-0000  
Telephone Number: (413)785-0268 Facsimile Number: (413)785-0267 TTY / TDD Number: (413)785-0186  
Mail Code: 0130 Individual Fax

### Office of The Branch Manager

Branch Manager Tarrats, P Edgardo (413)785-0268 (202)481-1787

## NEW HAMPSHIRE DISTRICT OFFICE

JC Cleveland Federal Building 55 Pleasant Street 3rd Floor Suite 3101 Concord, NH 03301  
Telephone Number: (603)225-1400 Facsimile Number: (603)225-1409 Federal Relay Svcs TDD: (800)877-8339  
Mail Code: 0189 Individual Fax

### Office of The District Director

District Director Jones, Witmer H (603)225-1401 (202)481-6120

### Administration

Administrative Officer Rousseau, Claire D (603)225-1404 (202)481-0818

### Office of District Counsel

District Counsel Welch, Robert S (603)225-1406 (202)481-5290

Paralegal Normandin, Karlene A (603)225-1601 (202)481-2863

### Economic Development

#### **Finance**

Economic Development Specialist Saucier, Therese C (603)225-1400 Ext. 118 (202)481-5818

Business Development Specialist Haggerty, Warren D (603)225-1405 (202)481-6052

#### **Outreach**

Lead Lender Relations Specialist Evans, Lillian A (603)225-1400 (202)481-4106

Business Development Specialist Bassett, Amy K (603)225-1606 (202)481-0190

Business Development Specialist Moralez Jr, Miguel A (603)225-1601 (202)481-4629

Business Development Specialist Roderick, Rachael M (603)225-1603 (202)481-4942

Business Development Specialist Zachos, Alice L (603)225-1607 (202)481-0159

### SCORE

Concord, NH (603)225-1400 Ext. 142

**SCORE**

Conway, NH	(603)447-4388
Keene, NH	(603)352-0320
Lebanon, NH	(603)448-3491
Manchester, NH	(603)666-7561
Portsmouth, NH	(603)433-0575

**Small Business Development Center**

Durham, NH	(603)862-2200
Keene, NH	(603)358-2602
Littleton, NH	(603)444-1053
Manchester, NH	(603)624-2000
Nashua, NH	(603)881-8333
Plymouth, NH	(603)535-2523
Portsmouth, NH	(603)334-6074
Rochester, NH	(603)330-1929

**RHODE ISLAND DISTRICT OFFICE**

**380 Westminster Street Room 511 Providence, RI 02903**

**Telephone Number: (401)528-4561 Facsimile Number: (401)528-4539 TTY / TDD Number: (401)528-4690**

**Mail Code: 0165**

**Individual Fax**

**Office of The District Director**

Deputy District Director	Tomeo, Richard F	(401)528-4563	(202)481-5166
District Director	Hayward, Mark S	(401)528-4561 Ext.4520	(202)481-4396

**Administration**

Administrative Officer & IRM	Moran, Joan L	(401)528-4561	(202)481-2551
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**Office of District Counsel**

Attorney Advisor (General)	Hanson, Allan E	(401)528-4574	(202)481-0166
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**Economic Development**

**Team 1**

Team Leader	Bogue, Marilyn A	(401)528-4585	(202)481-4353
Program Support Assistant	Parkhurst, Carol A	(401)528-4687	(202)481-0621
Economic Development Specialist	Thorne, William D	(401)528-4630	(202)481-6087
Business Development Specialist	Thimas, Virginia	(401)528-4561 Ext.4065	(202)481-6008

**Team 2**

BIC Manager	Aguayo, Jaime L	(401)272-1086	(202)481-2304
Team Leader	O'Rourke, Patricia A	(401)528-4592	(202)481-4811
Public Information Officer	Deragon, Normand T	(401)528-4576	(202)481-1629
Economic Development Assistant	White, Faith R	(401)528-4575	(202)481-1925

**Team 3**

Economic Development Specialist	Desousa, Frances M	(401)528-4583	(202)481-0368
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**SBA / SCORE BUSINESS INFORMATION CENTER**

**380 Westminster Street Room 511 Providence, RI 02903**

**Telephone Number: (401)528-4688 Facsimile Number: (401)528-4539**

**Mail Code: 7116**

**Individual Fax**

BIC Manager	Aguayo, Jaime L	(401)528-4688	(202)481-2304
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## ENTERPRISE COMMUNITY BUSINESS INFORMATION CENTER

550 Broad Street Providence, RI 02907

Telephone Number: (401)272-1086 Facsimile Number: (401)272-1186

Mail Code: 7613

Individual Fax

Senior Area Manager Thomas, Herbert A (207)592-4522 (202)481-2225

## VERMONT DISTRICT OFFICE

87 State Street Room 205 PO Box: 605 Montpelier, VT 05601

Telephone Number: (802)828-4422 Facsimile Number: (802)828-4485 TTY / TDD Number: (802)828-4550

Mail Code: 0150

Individual Fax

### Office of The District Director

District Director Carter, Darcy U (802)828-4422 Ext.203 (202)481-0942

### Administration

Computer Specialist Hudson, Joan H (802)828-4422 (202)481-2549

### Economic Development

#### Team 1

Economic Development Assistant Hall III, Albert (802)828-4422 Ext. 207 (202)481-0135

Team Leader Morse, Vallerie H (802)828-4422 Ext.211 (202)481-5943

Economic Development Specialist Plastridge, Brenda A (802)828-4422 Ext. 206 (202)481-0525

Business Development Specialist Andrus, Kathy A (802)828-4422 Ext.201 (202)481-2891

#### Business Development

Business Development Specialist Mazza, Susan C (802)828-4422 Ext.209 (202)481-5709

Business Development Specialist Herrington, Kathleen A (802)828-4422 (202)481-2874

Team Leader Villemaire, Bernard P (802)828-4422 (202)481-0431

### Business Information Center (BIC)

Burlington, (802)660-4580

### SCORE

Burlington, (802)951-6762  
Montpelier, (802)828-4422

## BURLINGTON BUSINESS INFORMATION CENTER

closed, not in SBA 149 Bank Street Burlington, VT 04501

Telephone Number: (802)660-4580 Facsimile Number: (802)660-4579

Mail Code: 7613

Individual Fax

BIC Manager Schroeder, Thomas D (802)660-4580 (202)481-5839

## REGION II - NEW YORK

### NEW YORK REGIONAL OFFICE

26 Federal Plaza Suite 3108 New York, NY 10278

Telephone Number: (212)264-1450 Facsimile Number: (212)264-0038

Mail Code: 0200

Individual Fax

#### Office of The Regional Administrator

Regional Administrator	Pappas, Michael J	(212)264-1450	(202)481-4821
Staff Assistant	(A) Baker, Ramona	(212)264-5269	(202)481-4962
Staff Assistant	Galgano, Denise M	(212)264-5269	(202)481-1614
Communications Director	Goriel, Natale S	(212)264-7750	

#### Office of The Regional Advocacy

Regional Advocate	Glassner, Christine S	(212)264-7752	(202)292-3718
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### BUFFALO DISTRICT OFFICE

130 South Elmwood Avenue Suite 540 Buffalo, NY 14202

Telephone Number: (716)551-4301 Facsimile Number: (716)551-4418 TTY / TDD Number: (716)551-3248

Mail Code: 0296

Individual Fax

#### Office of The District Director

Deputy District Director	Reynolds, Victoria L	(716)551-4301 Ext.311	(202)481-5800
District Director	Sciortino, Franklin J	(716)551-4301 Ext.313	(202)481-1974
Public Information Officer	LoTempio, Kelly J	(716)551-4301 Ext.309	(202)481-2919

#### Administration

Support Services Specialist	Haggerty, Sheila M	(716)551-4301 Ext.305	(202)481-5569
Office Automation Clerk	Ortiz, Carlos J	(716)551-3248	(202)481-0600

#### Office of District Counsel

District Counsel	Gaughan, Mollie B	(716)551-4301 Ext.304	(202)481-4660
------------------	-------------------	-----------------------	---------------

#### Minority Enterprise Development

Program Support Assistant	Andolina, Pamela	(716)551-4301 Ext.301	(202)481-4768
Business Opportunity Specialist	McCabe, Laura	(716)551-4301 Ext.310	(202)481-4045

#### Finance Division

Lender Relations Specialist	Hoffman, Paul C	(716)551-4301 Ext.306	(202)481-4865
Loan Processing Assistant	Krieger, Barbara	(716)551-4301 Ext.308	(202)481-0367

#### Marketing Econ Promotion & RITO

Senior ED Specialist	Butzek, Donald D	(716)551-4301 Ext.303	(202)481-1692
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### ALBANY BUSINESS INFORMATION CENTER

Albany Colonie Reg Chamber of Commerce 1 Computer Drive South Albany, NY 12205

Telephone Number: (518)446-1118 Facsimile Number: (518)446-1228

Mail Code: 7613

Individual Fax

BIC Manager	O'Connell, Dan	(518)446-1118 Ext. 231	(202)481-0911
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## ELMIRA BRANCH OFFICE

333 East Water Street 4th Floor Elmira, NY 14901

Telephone Number: (607)734-8130 Facsimile Number: (607)733-4656 TTY / TDD Number: (607)734-0557

Mail Code: 0206

Individual Fax

### Administration

Economic Development Assistant	Boyd, Ellen F	(607)734-8130 Ext. 28	(202)481-1854
Administrative Support Assistant	Cowles, Sheila A	(607)734-8130 Ext. 21	(202)481-5565

### Economic Development

#### **Finance**

Economic Development Specialist	Qualey, Brian J	(607)734-8130 Ext. 25	(202)481-0547
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#### **Marketing**

Economic Development Specialist	Garrity, Howard E	(607)734-8130 Ext. 30	(202)481-2242
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#### **Servicing**

Economic Development Specialist	Estelle, Patricia K	(607)734-8130 Ext. 24	(202)481-4826
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## MELVILLE BRANCH OFFICE

35 Pinelawn Road Suite 207W Melville, NY 11747

Telephone Number: (631)454-0750 Facsimile Number: (631)454-0769 TTY / TDD Number: (631)454-0777

Mail Code: 0235

Individual Fax

### Office of The Branch Manager

Branch Manager	Titone, Alfred J	(631)454-0750 Ext.223	(202)481-6560
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### Administration

Program Support Assistant	Farber, Joseph A	(631)454-0750 Ext.210	(202)481-6205
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### Marketing & Outreach

Business Development Specialist	Whiting, Barbara	(631)454-0750 Ext.225	(202)481-0376
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## NEW JERSEY DISTRICT OFFICE

Two Gateway Center 15th Floor Newark, NJ 07102

Telephone Number: (973)645-2434 Facsimile Number: (973)645-6265 TTY / TDD Number: (973)645-4653

Facsimile LowDoc (973)645-2375

Mail Code: 0299

Individual Fax

### Office of The District Director

District Director	(A) Kocsi, James A	(973)645-3680	(202)481-2322
PIO	Menta Jr., Harry	(973)645-6064	
Information Technology Specialist	Pettorossi, Richard M	(973)645-2192	(202)481-5142

### Administration

Administrative Officer	Priester, Cathy	(973)645-6494	(202)481-0689
Administrative Clerk	Sanders, Ursula M	(973)645-2530	(202)481-5926

### Office of District Counsel

District Counsel	Villios, John N	(973)645-2481	(202)481-2659
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### Minority Enterprise Development

ADD / BD 8(a)	Zilg, Richard G	(973)645-2531	(202)481-5171
Business Opportunity Specialist	Gerber, Sanford	(973)645-3729	(202)481-5491
Business Development Specialist	Rodriguez, Rosa M	(973)645-6249	(202)481-5372

(A) = Acting

**Minority Enterprise Development**

Business Opportunity Specialist	Shaeffer, JoeAnn	(973)645-4651	(202)481-2573
Lender Relations Specialist	Yarborough, Claudia	(973)645-3572	(202)481-0830

**Economic Development**

**Finance & Investment**

ADD / ED	Boone, William C	(973)645-2179	(202)481-6080
Economic Development Specialist	Aaron, Stedman	(973)645-3572	(202)481-5637

**Servicing & Liquidation**

Program Support Assistant	Sturdivant, Barbara A	(973)645-6160	(202)481-0385
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**Marketing & Outreach**

BIC Manager - Newark	Sepolen, Bobby R	(973)645-3968	(202)481-0504
Economic Development Specialist	D'Antico, Karen	(973)645-3683	(202)481-2837
Business Development Specialist	Menta Jr, Harry	(973)645-6064	(202)481-2196
Economic Development Specialist	Swartz, Donald J	(856)968-7460	(202)481-1701
ADD / M&O	Burke, Francis J	(973)645-6049	(202)481-1953
Business Development Specialist	Parra, Diana L	(973)645-2427	(202)481-1639

**SCORE**

Dover, NJ	(973)442-6400
Lincroft, NJ	(732)224-2568
Newark, NJ	(973)645-3982
North Branch, NJ	(908)218-8874
Paramus, NJ	(201)599-6090
Pennsauken, NJ	(856)486-3421
Princeton, NJ	(609)520-1776
Toms River, NJ	(732)505-6033

**NEW YORK DISTRICT OFFICE**

**26 Federal Plaza Suite 31-00 New York, NY 10278**

**Telephone Number: (212)264-4354 Facsimile Number: (212)264-4963 TTY / TDD Number: (212)264-9147**

**Mail Code: 0202**

**Individual Fax**

**Office of The District Director**

District Director	Sifontes, Jose R	(212)264-4929	(202)481-6179
Program Support Assistant	Detelj, Teresa	(212)264-1319	(202)481-5774
District Director	Weisman, Jaye	(212)264-1318	(202)741-7000
Deputy District Director	Austin, Herbert	(212)264-1482	
Public Information Officer	Miller, John J		(202)481-2643

**Administration**

Mail & File Clerk OA	Stancione, Roland	(212)264-4324	(202)481-5324
Office Automation / Information Receptionist	Spigner, Andrea C	(212)264-4354	(202)481-0204
Administrative Officer	White, Marie	(212)264-9460	(202)481-4346

**Office of District Counsel**

District Counsel	Kaptur, Celeste	(212)264-3487	(202)481-0700
Attorney Advisor (General)	Young, William B	(718)254-6057	(202)481-6079

**Minority Enterprise Development**

ADD / MED	Ellis, Georgia E	(212)264-4313	(202)481-2078
Program Support Assistant	Daniels, Robin L	(212)264-1763	(202)481-5302

**Minority Enterprise Development**

Business Opportunity Specialist	Uybarreta, Prospero S	(212)264-1866	(202)481-4934
Business Opportunity Specialist	Martin, Clyde	(212)264-5276	(202)481-0842
Business Opportunity Specialist	Moulton, Cyrilene E	(212)264-3094	(202)481-0896
Program Support Assistant	Rivera, Sylvia L	(212)264-0996 Ext.0996	(202)481-5744

**Economic Development**

Supervisor Economic Development	Goldstein, Ronald	(212)264-4321	(202)481-5333
Business Development Specialist	Abreu, Elizabeth	(212)264-2736	(202)481-1831
Business Development Specialist	DeJesus, Minerva	(212)264-1472	(202)481-4649

**Marketing**

Business Development Specialist	Dito, Frank	(212)264-2846	(202)481-1964
Program Support Assistant	Hernandez, Ana A	(212)264-5664	(202)481-0194
Business Development Specialist	Lin, Man-Li K	(212)264-7060	(202)292-3873
Business Development Specialist	Pontillo, Larry	(212)264-9494	(202)481-4021
Business Development Specialist	Soffer, Martha D	(212)264-2734	(202)481-0437

**Finance**

Lender Relations Specialist	Dalton, Christopher J	(212)264-4352	(202)481-0805
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**Servicing & Liquidation**

Team Leader	Hunte, Norman P	(212)264-1483	(202)481-4748
Loan Servicing Assistant	Barahona, Luis	(212)264-2734	(202)481-4234

**Union # 3134**

President	Powell, Elaine	(212)264-4330	(202)481-1824
Vice President	Clark, Carolyn	(212)264-3231	(202)481-0643
Treasurer	Williams-Rivera, Jamie	(212)264-0995	(202)481-2385
Representative	Powell-Belnavis, Elaine	(212)264-4330	(202)481-1825

**SCORE**

(212)264-4507

**NEW YORK INSPECTOR GENERAL INVESTIGATIONS DIVISION**

**26 Federal Plaza Room 41-100 New York, NY 10278**

**Telephone Number: (212)264-7615 Facsimile Number: (212)264-2266**

**Mail Code: 4113**

**Individual Fax**

Secretary	Khan, Bibi A	(212)264-7615	(202)481-0477
Criminal Investigator	Ringel, Leonard	(212)264-7615	(202)481-4088
Special Agent	Santos, Cesar G	(212)264-7638	(202)481-5397
Special Agent	Palmeri, Angelo	(212)264-1658	(202)481-6119

**NEW YORK CITY HOME LOAN SERVICE CENTER**

**201 Varick Street Room 628 New York, NY 10014**

**Telephone Number: (646)486-5400 Facsimile Number: (646)486-5499**

**Toll Free: (800)488-5037**

**Toll Free Puerto (800)743-5030**

**Mail Code: 0228**

**Individual Fax**

**Disaster Loan Servicing**

Loan Specialist - Lead	Cimmino, Carmela D	(646)486-5425	(202)481-0603
Clerk	Morales, Laura J	(646)486-5427	(202)481-4046
Loan Specialist	Orr, Jerome T	(646)486-5408	(202)481-2489
Legal Assistant	Squitieri, Genevieve	(646)486-3488	(202)481-2049

(A) = Acting

## NEW YORK SBIC EXAMINATIONS OFFICE

26 Federal Plaza Room 3402 New York, NY 10278

Telephone Number: (212)264-2929 Facsimile Number: (212)264-4071

Mail Code: 7056

Individual Fax

Regional Manager	Giovanelli, David J	(212)264-2929	(202)481-1511
Examiner	Corvasce, Roger	(212)264-2929	(202)481-5317
Examiner	Greenberg, Mitchell M	(212)264-2929	(202)481-4659
Examiner	Hanna, George A	(212)264-2929	(202)481-2060
Examiner	Logomasini, Robert J	(212)264-2929	(202)741-6850
Examiner	Phillips, Ruth V	(212)264-2929	(202)481-5424
Examiner	Srishan, Shawn	(212)264-2929	(202)481-2229

## PUERTO RICO & USVI DISTRICT OFFICE

252 Ponce De Leon Avenue Citibank Tower Suite 201 San Juan, PR 00918-2038

Telephone Number: (787)766-5572 Facsimile Number: (787)766-5309 TTY / TDD Number: (787)766-5174

Mail Code: 0252

Individual Fax

### Office of The District Director

Public Affairs Officer	Adjutant, Angelique	(787)766-5570	(202)481-0245
District Director	Culpeper, Carmen Ana	(787)766-5002	(202)481-1821
Deputy District Director	Ibern, Jose A	(787)766-5520	(202)481-2706
DDD & ADD / ED	Del Toro, Ana M	(787)766-5164	(202)481-0196

### Administration

Administrative Clerk	Gonzalez, Enid	(787)766-5572 Ext. 221	(202)481-1868
Administrative Officer	Ocasio Roig, Carmen	(787)766-5271	(202)481-0607
Administrative Support Assistant	Rodriguez, Jose L	(787)766-5537	(202)481-2721

### Office of District Counsel

District Counsel	Gonzalez, Liana	(787)766-5269	(202)481-4102
Attorney Advisor	Hernandez, German	(787)766-5572 Ext. 251	(202)481-2093

### Minority Enterprise Development

Business Development Specialist	Cintron, Rafael	(787)766-5373	(202)481-4947
Business Opportunity Specialist	Rodriguez, Edgardo	(787)766-5350	(202)481-1786

### Minority Enterprise Development

#### **Business Development Division**

Program Support Assistant	Maldonado, Lourdes	(787)766-5905	(202)481-4220
Program Support Assistant	Candelario, Eva I	(787)766-5420	(202)481-1916

### Economic Development

Administrative Officer	Lagomarsini, Rosa M	(787)766-5272	(202)481-5370
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#### **Financing Division**

Economic Development Specialist	Cortes, Ruben	(787)766-5943	(202)481-5404
Program Support Assistant	Sosa, Wilma	(787)766-5519	(202)481-6118
Lender Relations Specialist	Vera, Ana Maria	(787)766-5422	(202)481-0198

#### **Portfolio Management Division**

Business Development Specialist	Betancourt, Jorge W	(787)766-5556	(202)481-2696
Loan Servicing Assistant	Maldonado, Samuel	(787)766-5572 Ext. 270	(202)481-5446
Loan Specialist	Nunez, Luis A	(787)766-5011	(202)481-4237
Loan Servicing Assistant	Rodriguez, Myriam	(787)766-5572 Ext. 262	(202)481-4683

(A) = Acting

## PUERTO RICO BUSINESS RESOURCE CENTER

Universidad del Sagrado Corazon Edificio Baralt G-103 Calle Rosales San Juan, PR 00914

Telephone Number: (787)726-8040 Facsimile Number: (787)726-8135

Mail Code: 7613

Individual Fax

BRC Manager Alvarado-Enbade, Sirelda (787)726-8040

## ST. CROIX, VIRGIN ISLAND POST OF DUTY

Sunny Isle Professional Building Suite 5 & 6 Christiansted, VI 00820

Telephone Number: (340)778-5380 Facsimile Number: (340)778-1102

Mail Code: 0252

Individual Fax

Officer in Charge Christensen, Carl C (340)778-5380 Ext. 22 (202)481-0581  
Field Clerk JohnBaptiste, Maudina (202)000-0000

## ROCHESTER BRANCH OFFICE

100 State Street Suite 410 Rochester, NY 14614

Telephone Number: (585)263-6700 Facsimile Number: (585)263-3146

Mail Code: 0219

Individual Fax

### Office of The Branch Manager

Branch Manager Marino, John J (585)263-6700 Ext.106 (202)481-2641

### Administration

Program Support Assistant Bennett, Tammi (585)263-6700 Ext.100 (202)481-5752

## SYRACUSE DISTRICT OFFICE

401 South Salina Street 5th Floor Syracuse, NY 13202

Telephone Number: (315)471-9393 Facsimile Number: (315)471-9288 TTY / TDD Number: (315)471-9273

Mail Code: 0248

Individual Fax

### Office of The District Director

District Director Paprocki, Bernard J (315)471-9393 Ext.235 (202)481-0429  
Public Information Officer Stanton, Rachael A (315)471-9393 Ext.244 (202)481-0116

### Administration

Administrative Officer Miller, Deborah J (315)471-9393 Ext.226 (202)481-1562

### Office of District Counsel

Attorney Advisor (General) Caple, Nancy L (315)471-9393 Ext. 228 (202)481-4713

### Finance Division

Supvy Econ Dvlpmt Specialist Melodayo, Joanne K (315)471-9393 Ext. 250 (202)481-2563  
LSA Bersani, Cheryl M (315)471-9393 Ext. 221 (202)481-0767  
Computer Specialist Conklin, Dennis E (315)471-9393 Ext.227 (202)481-1622

### Portfolio Management

Supvy Econ Dvlpmt Specialist Brinck, David E (315)471-9393 Ext. 230 (202)481-1506  
Loan Specialist (Commercial) Zink, Nancy (315)471-9393 Ext. 244 (202)481-4701

### Economic Development

Lender Relations Specialist Shoudy, Valerie A (315)471-9393 Ext.253 (202)481-5934  
Lender Relations Specialist Smith, Virginia G (315)471-9393 Ext.250 (202)481-1724

(A) = Acting

**Economic Development**

Business Development Specialist	Quackenbush, James W	(315)471-9393 Ext.252	(202)481-2384
Business Development Assistant	Wilson, Susan E	(315)471-9393 Ext.244	(202)481-0002

**Marketing**

Business Opportunity Specialist	Anderson, Joseph P	(315)471-9393 Ext.242	(202)481-2739
Team Leader	Pokines, Cathy	(315)471-9393 Ext.241	(202)481-0688
Economic Development Assistant	Ubowski, Stephanie S	(315)471-9393 Ext.233	(202)481-5646

**SCORE**

,	(315)471-9393 Ext. 245
,	(315)471-9393 Ext. 249



## REGION III - PHILADELPHIA

### PHILADELPHIA REGIONAL OFFICE

Robert N C Nix Sr., Federal Building 900 Market Street 5th Floor Philadelphia, PA 19107  
Telephone Number: (215)580-2807 Facsimile Number: (215)580-2800 TTY / TDD Number: (215)580-2757

Mail Code: 0300

Individual Fax

#### Office of The Regional Administrator

Regional Administrator	Watkins, Stephanie A	(215)580-2807	(202)481-1713
Administrative Resources Coordinator	Goodrow, Brian D	(215)580-2802	(202)481-4585
Regional Communications Director	(A) McMullen, William D	(215)580-2804	(202)481-6086

### BALTIMORE DISTRICT OFFICE

10 S. Howard Street City Crescent Building Suite 6220 Baltimore, MD 21201-2525  
Telephone Number: (410)962-6195 Facsimile Number: (410)962-1805 TTY / TDD Number: (410)962-7458

Mail Code: 0373

Individual Fax

#### Office of The District Director

District Director	Umberger, Stephen D	(410)962-6195 Ext.318	(202)481-5650
Information Technology Specialist	Lepkowski, Mary	(410)962-6195	(202)481-4452

#### Administration

Administrative Officer	Foster, Judy L	(410)962-6195 Ext. 316	(202)481-2800
Collateral Cashier	Johnson, Roslyn C	(410)962-6195 Ext. 312	(202)481-5394

#### Office of District Counsel

District Counsel	Hou, Ashley H	(410)962-6195 Ext. 313	(202)481-0729
Paralegal Specialist	Gaydos, Madeline R	(410)962-2474	(202)481-4275

#### Minority Enterprise Development

Team Leader	Watkins Jr, Hallot E	(410)962-6195 Ext. 322	(202)481-2178
Business Opportunity Specialist	Wilson, Pamela G	(410)962-6195 Ext. 329	(202)481-4779
Business Opportunity Specialist	Crawford, Sandra T	(410)962-6195 Ext. 330	(202)481-5487
Business Opportunity Specialist	James, Beverly A R	(410)962-6195 Ext. 326	(202)481-0475
Business Opportunity Specialist	Smith, Lyndia P	(410)962-6195 Ext. 321	(202)481-4254

#### Economic Development

DDD & ADD / ED	Zeller, Carolyn M	(410)962-6195 Ext. 331	(202)481-0657
----------------	-------------------	------------------------	---------------

#### Finance & Investment Division

Team Leader	Hensen, Frances A	(410)962-6195 Ext.309	(202)481-1946
Economic Development Specialist	Allentoff, Mindye G	(410)962-6195 Ext. 354	(202)481-4648
Loan Processing Assistant	Altoja, Raul	(410)962-6195 Ext. 304	(202)481-4979
Loan Servicing Assistant	McCoy, Tonia R	(410)962-6195 Ext. 307	(202)481-5899
Economic Development Specialist	Randall, Monica M	(410)962-6195 Ext. 310	(202)481-4670
Economic Development Specialist	Stevenson, Shirley J	(410)962-6195 Ext. 355	(202)481-5608

#### Business Development Branch

Team Leader	Phillips, Oliver J	(410)962-6195 Ext. 337	(202)481-4757
Business Development Specialist	Brown, Martha S	(410)962-6195 Ext. 339	(202)481-4429
Economic Development Specialist	Carter, L Arnette	(410)962-6195 Ext. 338	(202)481-4007
Business Development Specialist	Karwacki, Stanley M	(410)962-6195 Ext. 340	(202)481-5633
Business Development Specialist	Knox, Sherman E	(410)962-6195 Ext.309	(202)481-0000
Business Development Specialist	Mackin, Shuraie L	(410)962-6195 Ext.353	(202)481-5612

(A) = Acting

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**Business Development Branch**

Public Information Officer                      Howard, Rachel W                      (410)962-6195 Ext.330                      (202)481-4944

**BALTIMORE BUSINESS INFORMATION CENTER**

**3 West Baltimore Street    Baltimore, MD 21201**

**Telephone Number:    (410)605-0990    Facsimile Number:    (410)605-0995**

**Mail Code: 7613**

**Individual Fax**

BIC Manager                      Taylor, Paul                      (410)605-0990

**DELAWARE DISTRICT OFFICE**

**824 North Market Street    Suite 610    Wilmington, DE 19801-4938**

**Telephone Number:    (302)573-6294    Facsimile Number:    (302)573-6060    TTY / TDD Number:    (302)573-6644**

**Mail Code: 0341**

**Individual Fax**

**Office of The District Director**

District Director                      Armstrong, Jayne E                      (302)573-6382                      (202)481-2441

**Economic Development**

Program Support Assistant                      Hall, Natalie C                      (302)573-6294 Ext.221                      (202)481-4721  
Business Development Specialist                      Robinson, Nathaniel                      (302)573-6294 Ext.228                      (202)741-6936

**Finance**

Loan Officer                      Walter, Robert C                      (302)573-6248                      (202)481-5248

**Minority Enterprise Development**

Business Opportunity Specialist                      Hawkins, Gedell                      (302)573-6294 Ext.226                      (202)481-2043  
SCORE                      Counselor,                      (302)573-6552

**PHILADELPHIA DISTRICT OFFICE**

**Robert N C Nix Sr., Federal Building 900 Market Street 5th Floor Philadelphia, PA 19107**

**Telephone Number:    (215)580-2SBA    Facsimile Number:    (215)580-2762    TTY / TDD Number    (215)580-2757**

**Mail Code: 0303**

**Individual Fax**

**Office of The District Director**

Secretary                      Aquila, Jane                      (215)580-2701                      (202)481-2391  
Information Technology Specialist                      McMullen, Miriam Y                      (215)580-2704                      (202)481-4653  
Business Development Specialist                      Naylor, Jennifer S                      (215)580-2703                      (202)481-6469  
Deputy District Director                      Wilk, Michael J                      (215)580-2752                      (202)481-0843  
District Director                      Dickson, David C                      (215)580-2700                      (202)481-4469

**Office of District Counsel**

District Counsel                      Younce, Patricia K                      (215)580-2714                      (202)481-4828

**Economic Development**

**Business Initiatives**

Business Development Specialist                      Kane, Michael T                      (215)580-2707                      (202)481-0180

**Business Development**

Business Development Specialist                      Murray, William G                      (215)580-2756  
Lead Business Development Specialist                      Banks, John L                      (215)580-2711                      (202)481-2644  
Lead Business Development Specialist                      Fleming, John F                      (215)580-2718                      (202)481-2629  
Business Development Specialist                      Giles, Andrea L                      (215)580-2713                      (202)481-0305

(A) = Acting

**Business Development**

Business Development Specialist	Jefferson, Donald L	(215)580-2726	(202)481-0380
Business Development Specialist	Maximowicz, Robert J	(215)580-2755	(202)292-3657
Business Development Specialist	William, Murray G	(215)580-2756	(202)481-2509
Business Development Specialist	Xu, Youming	(215)580-2803	(202)481-0307

**Surety Bond Guarantee**

Supervisor Surety Bond Guarantee Specialist	Olson, Kenneth J	(215)580-2703	(202)481-2939
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**SCORE**

Berks County,	(215)376-6766
Bucks County,	(215)943-8850
Chester County,	(610)344-6910
Delware County,	(610)565-3677
E Montgomery County,	(215)885-3027
Lehigh ValleyCounty,	(610)758-3980
Philadelphia, PA	(215)790-5050
Tri-County Area,	(610)327-2673

**PHILADELPHIA EEO & CIVIL RIGHTS COMPLIANCE OFFICE CODS**

**Robert N C Nix Sr., Federal Building 900 Market Street 5th Floor Philadelphia, PA 19107**  
Telephone Number: (215)580-2796 Facsimile Number: (215)580-2798 TTY / TDD Number (215)580-2757  
Mail Code: 2883 Individual Fax

**Regions I, II, and III**

Equal Opp Specialist	Miller, Jeanie	(212)580-2796	(202)481-2454
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**PHILADELPHIA INSPECTOR GENERAL INVESTIGATIONS DIVISION**

**625 Walnut Street Curtis Center Suite 860B-West Philadelphia, PA 19106**  
Telephone Number: (215)597-3850 Facsimile Number: (215)597-2859  
Mail Code: 4113 Individual Fax

Special Agent	Moffa, Michael J	(215)597-3850	(202)481-1552
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**PHILADELPHIA MINORITY ENTERPRISE DEVELOPMENT OFFICE**

**Robert N C Nix Sr., Federal Building 900 Market Street 5th Floor Philadelphia, PA 19107**  
Telephone Number: (215)580-2777 Facsimile Number: (215)580-2784 TTY / TDD Number (215)580-2757  
Mail Code: 6361 Individual Fax

**Regions III**

Business Opportunity Specialist	Donnini, Joseph	(215)580-2732	(202)481-2731
Business Opportunity Assistant 8(a)	Konzelman, Pat	(215)580-2739	(202)481-4790
Business Opportunity Specialist	Burrell, Keturah A	(215)580-2719	(202)481-2957
Business Opportunity Specialist	Gallardo, Ana	(215)580-2728	(202)481-0193
Administrative Clerk	Lucas, Kimberly c	(215)580-2736	(202)481-0708
Administrative Assistant	Williams, Samerah A	(215)580-2734	(202)481-0685

## PHILADELPHIA SBIC EXAMINATIONS OFFICE

Robert N C Nix Sr., Federal Building 900 Market Street 5th Floor Philadelphia, PA 19107  
Telephone Number: (215)580-2811 Facsimile Number (215)580-2813  
Mail Code: 7056 Individual Fax

Examiner O'Mara, Donald W (215)580-2811 (202)481-1708

## HARRISBURG BRANCH OFFICE

100 Chestnut Street Suite 307 Harrisburg, PA 17101  
Telephone Number: (717)782-3840 Facsimile Number: (717)782-4839 TTY / TDD Number: (717)782-3477  
Mail Code: 0316 Individual Fax

### Office of The Branch Manager

Branch Manager Green, Richard F (215)913-1390 (202)481-1857

### SCORE

Camp Hill, PA (717)761-4304  
Chambersburg, PA (717)264-2935  
Lancaster, PA (717)397-3092  
Williamsport, PA (570)322-3720  
York, PA (717)845-8830

## WILKES BARRE BRANCH OFFICE

7 North Wilkes-Barre Boulevard Stegmaier Building Suite 407 Wilkes-Barre, PA 18702-5241  
Telephone Number: (570)826-6497 Facsimile Number: (570)826-6287 TTY / TDD Number: (570)821-4174  
Mail Code: 7116 Individual Fax

### SCORE

Secretary Wilkes-Barre, PA (570)826-6502  
Secretary Monroe County, PA (570)421-4433

## PITTSBURGH DISTRICT OFFICE

1000 Liberty Avenue Federal Building Room 1128 Pittsburgh, PA 15222-4004  
Telephone Number: (412)395-6560 Facsimile Number: (412)395-6562  
Facsimile LowDoc (412)395-6561

Mail Code: 0358 Individual Fax

### Office of The District Director

District Director Knoblock, Carl B (412)395-6560 Ext.107 (202)481-2583  
Deputy District Director Carter, Donald S (412)395-6560 Ext. 113 (202)481-1706  
Information Technology Specialist Fischer, Marianne B (412)395-6560 Ext.126 (202)481-4337  
Intern Stubbs, Crystal E (412)395-6560 Ext.104

### Minority Enterprise Development

Business Opportunity Specialist Fisher, Barbara A (412)395-6560 Ext. 119 (202)481-0378  
Business Development Specialist Drozda, Stephen R (412)395-6560 Ext.114 (202)481-5657  
Business Development Assistant Sperling, Mary Ann (412)395-6560 Ext.107 (202)481-4501

### Economic Development

Loan Specialist Fentzel, Marisa L (412)395-6560 Ext. 109 (202)481-4367  
Business Development Assistant Waigand, Karan L (412)395-6560 Ext.101 (202)481-6530  
Business Development Specialist Heyl, Janet M (412)395-6560 Ext.103 (202)292-3771  
Business Development Specialist Kirby, Judith (412)395-6560 Ext.123 (202)481-2786

(A) = Acting

**RICHMOND DISTRICT OFFICE**

**400 North 8th Street Federal Building Suite 1150 Richmond, VA 23219-4829**

**Telephone Number: (804)771-2400 Facsimile Number: (804)771-2764 TTY / TDD Number: (804)771-8078  
Facsimile LowDoc (804)771-2580**

**Mail Code: 0304**

**Individual Fax**

**Office of The District Director**

District Director	Bew, Ronald E	(804)771-2400 Ext.149	(202)481-0613
ADD / ED	Dailey, Scott	(804)771-2400 Ext.141	(202)481-0900
Secretary	Lucas, Maggie L	(804)771-2400 Ext. 134	(202)481-4280
Information Technology Specialist	Braxton, Joann D	(804)771-2400 Ext.136	(202)481-2560

**Office of District Counsel**

District Counsel	DiBenedetto, Dawn V	(804)771-2400 Ext. 144	(202)481-1536
------------------	---------------------	------------------------	---------------

**Minority Enterprise Development**

Business Opportunity Specialist	Duncan, Florine	(804)771-2400 Ext. 119	(202)481-1941
Business Opportunity Technician	Jackson, Gloria M	(804)771-2400 Ext. 115	(202)481-2135
Business Development Specialist	Fedkenheuer, John E	(804)771-2400 Ext.129	(202)292-3897
Business Opportunity Specialist	O'Neill, John M	(804)771-2400 Ext.120	(202)481-4636
ADD / BD 8(a)	Proffitt, Tammy J	(804)771-2400 Ext.116	(202)481-5757

**Economic Development**

-

Loan Specialist (Commercial)	Kent, Yelverton C	(804)771-2400 Ext. 150	(202)481-6122
Lender Relations Specialist	FaJohn, Peggy	(804)771-2400 Ext.126	(202)481-4891
Loan Specialist (Commercial)	Keller Jr, Leroy A	(804)771-2400 Ext.128	(202)481-4093
Lender Relations Specialist	Scott, L. Ford	(804)771-2400 Ext.153	(202)481-4172

-

Team Leader	Williams, James A	(804)771-2400 Ext. 123	(202)481-2326
Economic Development Specialist	Gergoudis, Fannie G	(804)771-2400 Ext. 112	(202)481-1926
Economic Development Specialist	Harris Jr, Leroy	(804)771-2400 Ext. 132	(202)481-4092
Business Development Specialist	McLoone, Robert F	(804)771-2400 Ext.142	(202)481-5257

-

Economic Development Specialist	Garcia, Luis F	(804)771-2400 Ext. 128	(202)481-4235
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**SCORE**

Ext. 133

**DEFENSE SUPPLY CENTER RICHMOND / DSCR-DU**

**8000 Jefferson Davis Highway Richmond, VA 23297-5124  
Facsimile Number: (804)279-6615**

**Mail Code: 6258**

**Individual Fax**

**Government Contracting Area II**

Procurement Center Representative	Sayers, Judith B	(804)279-3690	(202)481-2785
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# WASHINGTON DISTRICT OFFICE

740 15th Street, NW 3rd Floor PO Box: Washington, DC 20005-1033

Telephone Number: (202)272-0345 Facsimile Number: (202)272-0270 TTY / TDD Number: (202)272-0389

Mail Code: 0353

Individual Fax

## Office of The District Director

District Director	Cornelius Jr, Eugene	(202)272-0340	(202)481-5153
IT Specialist	Pritchard, Michael S	(202)272-0343	(202)481-4601
Deputy District Director	Holloman, Theodore	(202)272-0341	(202)481-0491

## Administration

Administrative Clerk	Alson, Larita L	(202)606-4000 Ext. 220	(202)481-4016
Business Development Specialist	Jones, Christopher	(202)272-0343	(202)481-4532

## Office of District Counsel

Paralegal Specialist	Mitchell-Vick, Carla C	(202)272-0352	(202)481-1648
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## Minority Enterprise Development

Business Development Specialist	Albright, Charita C	(202)272-0371	(202)481-0703
Business Development Specialist	Andrews, LaTrice S	(202)272-0378	(202)481-4042
Business Development Specialist	Daniels, Debra Y	(202)272-0356	(202)481-1591
Business Opportunity Technician	Durham, Bernard A	(202)272-0369	(202)481-0427
Program Support Assistant	Gray, Denise J	(202)272-0385	(202)481-1612
Business Development Specialist	Hale, Pamela H	(202)272-0382	(202)481-4780
Program Support Assistant	Harley, Mary A	(202)272-0375	(202)481-4459
Program Support Assistant	McKee, Canada S	(202)272-0376	(202)481-0577
Business Development Specialist	McWilliams, Revella R	(202)606-4000	(202)481-5115
Lead Business Development Specialist	Nossaman, Randall T	(202)272-0383	(202)481-4969
Business Development Specialist	Pasker, Mary E	(202)272-0380	(202)481-4475
Business Development Specialist	Price, Elsie	(202)272-0370	(202)481-1860
Business Development Specialist	Quattlebaum, Willodean	(202)272-0381	(202)481-6117
Business Development Specialist	Sawney, Eugene A	(202)272-0377	(202)481-1909
Business Development Specialist	Taylor, Loretta M	(202)272-0368	(202)481-4199
Business Development Specialist	Washington, Kevin	(202)272-0384	(202)481-2962
Business Development Specialist	Wilson, Joseph R	(202)272-0374	(202)481-2741
Contracting Specialist	Zahirieh, Shahrokh	(202)606-4000	

## Economic Development

Business Development Specialist	Howard, Joyce R	(202)272-0362	(202)481-2771
Business Development Specialist	Biddle, Freddie G	(202)272-0354	(202)481-1985
Public Information Officer	Bynum, Diane M	(202)272-0365	(202)481-1656
Business Development Specialist	Mears, Joyce H	(202)272-0364	(202)481-2768

## Economic Development

### **Finance & Investment Branch**

Business Development Specialist	Carpenter, Robert W	(202)272-0355	(202)481-5293
Lead Economic Development Specialist	Jones, Seth I	(202)272-0361	(202)481-4889
Lead Loan Specialist (Commercial)	Wiggs, Davey J	(202)272-0353	(202)481-0973

## Economic Development

### **Portfolio Management Division**

Business Development Specialist	Barrett, Sandra N	(202)272-0363	(202)292-3513
Business Development Specialist	Carlisle, George D	(703)272-0359 Ext.359	(202)481-4299

## WASHINGTON BUSINESS INFORMATION CENTER

740 15th Street, NW 3rd Floor Washington, DC 20005-1019

Telephone Number: (202)272-0345 Facsimile Number: (202)272-0270

Mail Code: 7613

Individual Fax

BIC Manager Howard, Joyce R (202)606-4000 Ext. 266 (202)481-2771

## WEST VIRGINIA DISTRICT OFFICE

Federal Center 320 West Pike Street Suite 330 Clarksburg, WV 26301

Telephone Number: (304)623-5631 Facsimile Number: (304)623-0023 TTY / TDD Number: (304)623-5616

Mail Code: 0390

Individual Fax

### Office of The District Director

District Director	McCauley, Judy K	(304)623-5631 Ext.223	(202)481-2799
Deputy District Director	Manley, John D	(304)623-5631 Ext.231	(202)481-2617
Business Development Specialist	Friel, Karen M	(304)623-5631 Ext.238	(202)481-0832

### Office of District Counsel

District Counsel	Higgs, David W	(304)623-5631 Ext.229	(202)481-1529
------------------	----------------	-----------------------	---------------

### Economic Development

Business Development Specialist	Haney II, Richard B	(304)623-5631 Ext.230	(202)481-5158
Program Support Assistant	Carder, Barbara	(304)623-5631 Ext.222	(202)481-0363

### Marketing & Outreach

Business Development Specialist	Loder, Melissa S	(304)623-5631 Ext.238	(202)292-3727
Business Development Specialist	White, Harold T	(304)623-5631 Ext.233	(202)292-3631

### Capital Access

Program Support Assistant	Bassel, Naomi R	(304)623-5631 Ext.225	(202)481-4718
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## CHARLESTON BRANCH OFFICE

405 Capitol Street Suite 412 Charleston, WV 25301

Telephone Number: (304)347-5220 Facsimile Number: (304)347-5350 TTY / TDD Number: (304)347-5438

Mail Code: 0325

Individual Fax

### Economic Development

### Marketing & Outreach

Business Development Specialist	Wilson, Emma	(304)347-5220	(202)481-1864
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## FAIRMONT BUSINESS INFORMATION CENTER

SBA WVHTC Foundation 1000 Technology Drive Suite 1230 Fairmont, WV 26554

Telephone Number: (304)368-0023 Facsimile Number: (304)367-0867

Mail Code: 7613

Individual Fax

BIC Manager Lambernedis, Nick (304)368-0023 (202)481-4731

## REGION IV - ATLANTA

### ATLANTA REGIONAL OFFICE

233 Peachtree Street, NE Suite 1800 Atlanta, GA 30303

Telephone Number: (404)331-4999 Facsimile Number: (404)331-2354

Mail Code: 0400

Individual Fax

#### Office of The Regional Administrator

Regional Administrator	Fowler, Nuby J	(404)331-4999	(202)481-0126
Staff Assistant	Kehoe, Adele E	(404)331-4943	(202)481-0109

#### Office of The Regional Advocacy

Regional Advocate	Gartland, Patrick M	(404)331-3081	(202)481-0257
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#### Public Affairs

Regional Communications Director	Perry, David W	(404)331-2798	
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### ALABAMA DISTRICT OFFICE

801 Tom Martin Drive Suite 201 Birmingham, AL 35211

Telephone Number: (205)290-7101 Facsimile Number: (205)290-7404 TTY / TDD Number: (205)290-7265

Mail Code: 0459

Individual Fax

#### Office of The District Director

District Director	Ricks, Michael W	(205)290-7101	(202)481-0152
Deputy District Director	Hembree, Raymond W	(205)290-7101 Ext.224	(202)481-4994
District Director	Todt, Thomas A	(205)290-7101 Ext.263	(202)292-3808

#### Administration

Area Manager	Mcmahan, Brent E	(270)816-3543	(202)741-7090
Administrative Clerk	Riley, Patricia	(205)290-7101 Ext. 260	(202)481-4800

#### Office of District Counsel

District Counsel	Howell III, William A	(205)290-7101 Ext. 231	(202)481-6075
------------------	-----------------------	------------------------	---------------

#### Business Development

Lead Business Development Specialist	Baxter, Susan D	(205)290-7101 Ext.228	(202)481-5710
Business Development Specialist	Dunlap, D.Elaine	(205)290-7726	(202)481-0898
Lender Relations Specialist	Perkins, Roderick D	(205)290-7785	(202)741-6682

#### Finance Division

Loan Processing Assistant	Johns, Anneva	(205)290-7101 Ext. 222	(202)481-0292
Loan Servicing Assistant	Wilson, Teresa P	(205)290-7101 Ext.230	(202)481-5778
Lender Relations Specialist	Ralph, Lafero D	(205)290-7101 Ext.237	(202)481-4009

### BIRMINGHAM HOME LOAN SERVICE CENTER

801 Tom Martin Drive Suite 120 Birmingham, AL 35211

Telephone Number: (205)290-7141 Facsimile Number: (205)290-7765

Mail Code: 0429

Individual Fax

#### Office of the Center Director

Center Director	Bales, Dennis R	(205)290-7141 Ext.330	(202)481-1623
-----------------	-----------------	-----------------------	---------------



**Office of the Center Counsel**

Attorney	Miller, Terry J	(205)290-7141	Ext.3914	(202)481-6507
Chief Center Counsel	Bancroft, John B	(205)290-7141	Ext.7476	(202)481-2608
Legal Assistant	Drake, Marilyn M	(205)290-7141	Ext.7185	(202)741-6982

**Administration**

Loss Verifier	Benford, Eric	(205)290-7141	Ext.3892	(202)481-1870
Office Automation Clerk	Ginn, Janie C	(205)290-7141		(202)481-2427
Supervisory Financial Analyst	Sawyer, Stephen L	(205)290-7141	Ext.3894	(202)481-5652
Administrative Officer	Carroll, James R	(205)290-7141	Ext.4704	(202)481-2366
Collateral Cashier	Jackson, Veronica L	(205)290-7141	Ext.7133	(202)741-6802
File Clerk	Pierce, Carole E	(205)290-7141	Ext.7477	(202)481-0637
Information Technology Specialist	Sketers, Joel L	(205)290-7339		(202)481-0735
Collateral Clerk	Williams, Micah L	(205)290-7141	Ext.7736	(202)741-7015

**Collectors**

Loan Specialist	Lauriello, Sandra A	(205)290-7141	Ext.3903	(202)481-5467
Supvy Loan Specialist	Lester, Donald P	(205)290-7141		(202)481-1704
Team Leader	Lewis, Sharon W	(205)290-7141	Ext.3901	(202)741-6828
Loan Servicing Assistant	Long, Bridgett S	(205)290-7141	Ext.3905	(202)481-6582
Loan Specialist	Melton, Brenda F	(205)290-7141	Ext.3904	(202)481-0528
Loan Servicing Assistant	Williams, Faith E	(205)290-7141	Ext.3902	(202)741-6691

**Team 1 and 2**

Loan Servicing Assistant	Berry, Johnnifer	(205)238-3908		(202)741-6697
Loan Servicing Assistant	Chapman, Rodrina L	(205)290-7141	Ext.3896	(202)741-7035
Loan Specialist	Curry, Diana F	(205)290-7141	Ext.3889	(202)481-1637
Loan Specialist	Mason, Delphine D	(205)290-7141	Ext.3888	(202)481-1606
Loan Specialist (Team Leader)	Reeves, Carolyn F	(205)290-7141	Ext.3885	(202)481-0653
Loan Specialist	Carroll, Mary F	(205)290-7141	Ext.7739	(202)481-4477

**Team 3 and 4**

Loan Specialist	Davis jr, Melvin	(205)290-7141	Ext.3883	(202)481-4538
Loan Servicing Assistant	Shannon, Tamara L	(205)290-7141	Ext.3886	(202)481-5748
Loan Specialist (Team Leader)	Street, Billy G	(205)290-7141	Ext.7699	(202)481-0489
Loan Specialist	Walker, Consuela N	(205)290-7141	Ext.3890	(202)481-0858
Loan Servicing Assistant	Alexander, Sherrill D	(205)290-7141	Ext.3882	(202)741-7081
Loan Servicing Assistant	Henderson, JaWanda L	(205)290-7141	Ext.3884	(202)741-6724
Loan Servicing Assistant	Shearer, Christopher R	(205)290-7141	Ext.3887	(202)741-6819

**Team 5**

Loan Servicing Assistant	Bratton, Ashley	(205)290-7141	Ext.3909	(202)741-7071
Loan Specialist	Robinson, Anrunetta	(205)290-7141	Ext.7436	(202)481-0313
Loan Servicing Assistant	Shearer, Tameka L	(205)290-7141	Ext.7346	
Loan Servicing Assistant	West, Darlene C	(205)290-7141	Ext.3906	(202)741-7093
Loan Servicing Assistant	Coleman, Angie L	(205)290-7141	Ext.7124	(202)741-6824
Loan Servicing Assistant	Williams, Jamie A	(205)290-7141	Ext.7715	(202)741-7072

**Treasury Offset Division**

Supervisory Loan Specialist	Donaldson, Carla H	(205)290-7141	Ext.7705	(202)481-0592
Loan Specialist	Templeton, Kelly B	(205)290-7141	Ext.7194	(202)741-6932
Loan Specialist	Williams, Phillip A	(205)290-7141	Ext.7766	(202)481-4922

## ST. THOMAS, VIRGIN ISLAND DISASTER OFFICE

3800 Crown Bay Virgin Island Maritime Building St. Thomas, VI 00802

Telephone Number: (340)774-8530 Facsimile Number (340)776-2312

Mail Code: 0498

Individual Fax

Attorney Advisor Bolling, Deana M (340)774-8530 (202)481-1542

## GEORGIA DISTRICT OFFICE

233 Peachtree Street, NE Suite 1900 Atlanta, GA 30303

Telephone Number: (404)331-0100 Facsimile Number: (404)331-0101

Mail Code: 0405

Individual Fax

### Office of The District Director

District Director Denison, Terri L (404)331-0268 (202)481-5783  
Program Assistant Davidson, Carrie H (404)331-0100 Ext. 214 (202)481-0662  
Computer Specialist / IRM Henan, Dalal S (404)331-0100 Ext.205 (202)481-0904

### Administration

Administrative Assistant Blanton, Sandra Y (404)331-0100 Ext.661  
Administrative Officer Milhouse, Darlene (404)331-0100 Ext.202 (202)481-0949

### Office of District Counsel

District Counsel Keith, Mona M (404)331-0100 Ext. 301 (202)481-4666  
Legal Assistant Brown, Marilyn E (404)331-0100 Ext.302 (202)481-4354  
Attorney Robertson, Jerry W (404)331-0100 Ext. 602 (202)481-2507

### Minority Enterprise Development

Lead Economic Development Specialist Griffin, Carolyn W (404)331-0100 Ext.501 (202)481-0660  
Business Development Specialist Collins, Uneeda J (404)331-0100 Ext.502 (202)481-5924  
Business Development Specialist Hall Jones, Tanzee L (404)331-0100 Ext.507 (202)481-5762  
Program Support Assistant Lawton, Sandra J (404)331-0100 Ext.504 (202)481-5476  
Business Development Specialist Martin, Lillian P (404)331-0100 Ext.703 (202)481-4109  
Business Development Specialist Murden, Brian (404)331-0100 Ext.509 (202)481-0545  
Business Development Specialist Nealy, Gwendolyn (404)331-0100 Ext.505 (202)481-2173

### Economic Development

#### **Finance Division**

Lender Relations Specialist Harrison, Vianna W (404)331-0100 Ext.607 (202)481-5973  
Business Development Technician Hoag, George H (404)331-0100 Ext.615 (202)481-2063  
Lender Relations Specialist Leppert, Peter (404)331-0100 Ext.304 (202)481-4902  
Program Support Assistant McGee, Melanie D (404)331-0100 Ext.603 (202)481-4524

#### **Portfolio Management**

Loan Servicing Assistant Brown, Tammi T (404)331-0100 Ext. 605 (202)481-5753

#### **Marketing and Outreach**

Lead Business Development Specialist Rodriguez, Annette (404)331-0100 Ext.614 (202)481-0288  
Lender Relations Specialist Stoe, Elizabeth R (404)331-0100 Ext.610 (202)481-1850  
Office Automation Clerk Dozier, Patrice M (404)331-0100 Ext.411 (202)481-4793  
Business Development Specialist Fletcher, Dorothy (404)331-0100 Ext.305 (202)481-1742  
Public Information Officer Hightower, James (404)331-0100 Ext.215 (202)481-2313  
Business Development Specialist Johnson, Charlotte A (404)331-0100 Ext.405 (202)481-0742  
Business Development Specialist Johnson, Margaret A (404)331-0100 Ext.702 (202)481-4306  
Economic Development Specialist Valentin-Stone, Jorge (404)331-0100 Ext.609 (202)481-5239  
Business Development Specialist Williams, Catherine B (404)331-0100 Ext.704 (202)481-0677

(A) = Acting

**SCORE**

SCORE Chairman

Bloom, Steve

(404)331-0121 Ext. 801

**ATLANTA EEO & CIVIL RIGHTS COMPLIANCE OFFICE CODS**

233 Peachtree Street, NE Suite 1804 Atlanta, GA 30303

Telephone Number: (404)331-3124 Facsimile Number: (404)331-4043

Mail Code: 2883

Individual Fax

**Regions IV**

Office Automation Assistant

Hardrick, Carolyn J

(404)331-3124 Ext. 301 (202)481-0655

**ATLANTA INSPECTOR GENERAL AUDITING DIVISION**

233 Peachtree Street, NE Suite 1803 Atlanta, GA 30303

Telephone Number: (404)331-3818 Facsimile Number: (404)331-0173

Mail Code: 4112

Individual Fax

Secretary

Duncan, Judy M

(404)331-3819

(202)481-2802

Auditor

Abrams, James G

(404)331-3819

(202)481-0521

Auditor

Bryant, Freeman

(404)331-6106

(202)481-1989

Auditor

Hudson, James W

(404)331-3818

(202)481-2382

Auditor

Brown, Dutches C

(404)331-6107

(202)481-0541

**ATLANTA INSPECTOR GENERAL INVESTIGATIONS DIVISION**

233 Peachtree Street, NE Suite 1802 Atlanta, GA 30303

Telephone Number: (404)331-2326 Facsimile Number: (404)331-6071

Mail Code: 4113

Individual Fax

Special Agent-in-Charge

Albers, Jimmie E

(404)331-2326 Ext. 702

(202)481-2526

Secretary

Bond, Lisa D

(404)331-2326 Ext. 701

(202)481-4164

Criminal Investigator

Taylor, George A

(404)331-2326

(202)481-2061

Special Agent

Clark, Jenell G

(404)331-2326

(202)481-2474

Special Agent

Kupperbusch, Kevin

(404)331-2326

(202)481-2961

**ATLANTA SBIC EXAMINATIONS OFFICE**

233 Peachtree Street, NE Suite 1807 Atlanta, GA 30303

Telephone Number: (404)331-6427 Facsimile Number: (404)331-1114

Mail Code: 7056

Individual Fax

Examiner

Cotton, Deborah D

(404)331-6427

(202)481-0013

Examiner

Jones, J. Raymond

(404)331-6427 Ext. 604

(202)481-4018

Examiner

Miller, Sharon P

(404)331-6427

(202)481-5553

Examiner

RoAne, Kay R

(404)331-6427

(202)481-2900

Examiner

Schrier, Melvin A

(404)331-6427

(202)481-4539

**KENTUCKY DISTRICT OFFICE**

600 Dr. Martin Luther King Jr. Place Room 188 Louisville, KY 40202

Telephone Number: (502)582-5971 Facsimile Number: (502)582-5009 TTY / TDD Number: (502)582-6715

Mail Code: 0457

Individual Fax

**Office of The District Director**

District Director

Ayers, Steven R

(502)582-5971 Ext.222

(202)481-0169

(A) = Acting

**Office of The District Director**

Lead Economic Development Specialist	Causey Sr, Tommie L	(502)582-5588	Ext.237	(202)481-5893
Computer Specialist	Raney, Dixie P	(502)582-5971	Ext. 225	(202)481-1674

**Administration**

Administrative Officer	Gwynn, Claudetta D	(502)582-5971	Ext. 226	(202)481-0826
Administrative Officer	Perkins, James R	(502)582-5971	Ext.227	(202)481-2369
Office Services Clerk	Ridenour, Kenneth J	(502)582-5971	Ext. 261	(202)481-2940
Receptionist	Schmidt, Sara C	(502)582-5971	Ext. 265	(202)481-5493

**Office of District Counsel**

Lead Economic Development Specialist	Grant, Jeri A	(502)582-5971		(202)481-2487
Paralegal Specialist	Preston, Sandra L	(502)582-5971	Ext. 234	(202)481-5481
District Counsel	Ritter, Linda R	(502)582-5971		(202)481-4159

**Economic Development**

**Entrepreneurial Development**

Business Development Specialist	Hatfield, Verna C	(502)582-5971	Ext. 238	(202)481-5961
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**Finance Division**

Chief	Moberly, John R	(502)582-5971	Ext. 231	(202)481-2665
Loan Specialist (Commercial)	Coffey, Robert A	(502)582-5971	Ext. 266	(202)481-5229
Chief Financial Assistant	Danhauer, Phillip W	(502)582-5971	Ext. 243	(202)481-5916
Loan Specialist (Commercial)	Wright, Karen J	(502)582-5971	Ext. 233	(202)481-2850
Program Support Assistant	Hurley, Diana L	(502)582-5971	Ext.241	(202)481-1638

**SOMERSET KENTUCKY**

**675 Monticello Street Suite A Somerset , KY 42501**

**Telephone Number: (606)677-1713 Facsimile Number: (606)677-1454**

**Mail Code: 7613**

**Individual Fax**

Senior Area Manager	McAlister, Arch C	(606)677-1713		(202)481-0317
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**HAZARD LOWDOC PROCESSING CENTER**

**262 Black Gold Boulevard Hazard, KY 41701**

**Telephone Number: Facsimile Number: (606)435-2600  
Facsimile LowDoc (606)435-2400**

**Mail Code: 0440**

**Individual Fax**

**Office of The Director**

District Director	Dowell, Tommy W	(606)436-0801	Ext.222	(202)481-5896
Loan Specialist	Lauderdale, Joel	(202)205-7574		(202)481-2858
IT Specialist	Browning, Jeffrey W	(606)436-0801	Ext.233	(202)481-6151

**Administration**

Office Automation Assistant	Combs, Kimberly	(606)436-0801	Ext. 246	(202)481-2983
Office Automation Assistant	Couch, Rhonda	(606)436-0801	Ext. 254	(202)481-5123
Administrative Officer	Huff, Ottis R	(606)436-0801	Ext.231	(202)481-0631
Office Automation Assistant	King, JoAnne	(606)436-0801	Ext. 253	(202)481-2535
Office Automation Assistant	Mullins, Rhonda	(606)436-0801	Ext. 245	(202)481-5124

**Loan Processing Teams**

Team Leader	(A) Leamons, Frances S	(606)436-0801	Ext. 234	(202)481-1949
Office Automation Assistant	Combs, Trena	(606)436-0801	Ext.243	(202)481-5908

(A) = Acting

**Loan Processing Teams**

Loan Processing Assistant	Porter, Carolyn S	(606)436-0801 Ext. 221	(202)481-0659
Loan Specialist	Pullium, Janice	(606)436-0801 Ext. 239	(202)481-2415
Loan Processing Assistant	Turner, Linda C	(606)436-0801 Ext. 226	(202)481-4135
Loan Specialist	Williams, Donna Jean	(606)436-0801 Ext. 225	(202)481-1731
Loan Processing Assistant	Caines, Kimberly	(606)436-0801 Ext.242	(202)481-2979
Loan Specialist	Lee, Curtis B	(606)436-0801 Ext.240	(202)481-0875
Loan Specialist	Woods Jr, Clarence	(606)436-0801 Ext.229	(202)481-0819

**MISSISSIPPI DISTRICT OFFICE**

**210 E. Capital Street Suite 900 Jackson, MS 39201**

**Telephone Number: (601)965-4378 Facsimile Number: (601)965-5629 / 4294 TTY / TDD Number: (601)965-5328**

**Mail Code: 0470**

**Individual Fax**

**Office of The District Director**

District Director	Stewart, Janita R	(601)965-4378 Ext. 250	(202)481-2431
Lender Relations Specialist	Smith, Delores	(601)965-4378 Ext.16	(202)481-1601

**Administration**

Administrative Officer	McClendon, James E	(601)965-4378	(202)481-2334
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**Office of District Counsel**

District Counsel	McLeod, Katherine R	(601)965-4378 Ext. 247	(202)481-2868
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**Minority Enterprise Development**

ADD / MED	Doss, Alice A	(601)965-4378 Ext. 246	(202)481-0156
Business Development Specialist	Conner, Joyce M	(601)965-4378 Ext.13	(202)481-0322
Business Opportunity Specialist	Jamila, Valencia D	(601)965-4378 Ext. 234	(202)481-5930
Business Development Specialist	Melton, Penney S	(601)965-4378 Ext.21	(202)481-4895

**Economic Development**

Business Development Specialist	Harris, Rosetta G	(601)965-4378 Ext.18	(202)481-5390
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**Finance**

Loan Specialist (Commercial)	Fisher, Rhonda H	(601)965-4378 Ext. 240	(202)481-5126
Lender Relations Specialist	Dean, Deborah W	(601)965-4378 Ext.11	(202)481-1573

**Women Business Ownership**

WBO Representative	Jamila, Valencia D	(601)965-4378 Ext. 234	(202)481-5930
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**GULFPORT BRANCH OFFICE**

**2510 14th Street Hancock Bank Suite 103 Gulfport, MS 39501**

**Telephone Number: (228)863-4449 Facsimile Number: (228)864-0179 TTY / TDD Number: (228)865-9926**

**Mail Code: 0438**

**Individual Fax**

**Office of The Branch Manager**

Business Development Specialist	Reed, Gary K	(228)863-4449 Ext.223	(202)481-2023
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**Economic Development**

Economic Development Specialist	Johnson-Fells, Bridget D	(228)863-4449 Ext.225	(202)481-0550
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**Finance**

Loan Specialist	Adcock, Judith N	(228)863-4581 Ext. 16	(202)481-2791
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## NORTH CAROLINA DISTRICT OFFICE

6302 Fairview Road Suite 300 Charlotte, NC 28210

Telephone Number: (704)344-6563 Facsimile Number: (704)344-6769 TTY / TDD Number: (704)344-6640

Mail Code: 0460

Individual Fax

### Office of The District Director

District Director	Cornelison, Lee T	(704)344-6561 Ext.6561	(202)481-0957
Marketing and Outreach Specialist	Brex, Arline G	(910)202-0494	(202)481-0839
Deputy District Director	Douthett, Lynn L	(704)344-6579 Ext.6579	(202)481-4261
Student Intern	Charles, Kelly L	(704)344-6563 Ext.6005	

### Administration

Administrative Officer	Bennett, Linda	(704)344-6409 Ext.6409	(202)481-4786
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### Office of District Counsel

District Counsel	Rudisill, Bynum G	(704)344-6596 Ext.65	(202)481-0566
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### Minority Enterprise Development

Senior Manager, New Markets	Hankins, Ivan P	(919)851-1891	(202)481-2272
Lead Business Development Specialist	Smith, Casandra L	(704)344-6396 Ext.6396	(202)481-0666

### Business Development

Supvy Business Opportunity Specialist	Mallory, Larry W	(817)684-5316	(202)481-4033
Senior Area Manager	Arriola, Michael P	(828)225-1844	(202)481-4594
Business Opportunity Specialist	De Mallie, Stephen M	(704)344-6590 Ext.65	(202)481-4656
Business Development Specialist	Ernandes, Michael E	(704)344-6588 Ext.6588	(202)481-4637
Business Development Specialist	Gonzalez, April M	(704)344-6811 Ext.6811	(202)481-0315
Business Development Specialist	Harris, Glenn E	(704)344-6585 Ext.65	(202)481-2117
Lead Business Development Specialist	Joyce, Eileen M	(704)344-6787 Ext.6787	(202)481-1853

### Finance

Chief	Dillworth, David	(704)344-6578 Ext.65	(202)481-0981
Loan Specialist (Commercial)	Hoskins, Karen L	(704)344-6381 Ext.63	(202)481-2853
Loan Specialist (Commercial)	Neal, Thomas E	(704)344-6577 Ext.6577	(202)481-5841
Loan Processing Assistant	Rolls, Cecelia L	(704)344-6810 Ext.68	(202)481-0693
Business Development Specialist	Tarleton, Robert C	(704)344-6567 Ext.6567	(202)481-5246

### Servicing

Marketing and Outreach Specialist	Fleetwood, Edgar A	(704)344-6563 Ext.60	(202)481-1784
Business Information Specialist	Jones, Rhoda L	(704)344-6803 Ext.68	(202)481-5122

## CHARLOTTE - SBA ANSWER DESK

6302 Fairview Road Suite 300 Charlotte, NC 28210

Telephone Number: (704)344-6563 Facsimile Number: (704)344-6769 TTY / TDD Number: (704)344-6640

Mail Code: 0460

Individual Fax

Business Information Assistant	Bailon, Lisette	(704)344-6563 Ext.6003	(202)481-4183
Business Information Assistant	Henley, Patricia	(704)344-6563 Ext.6004	(202)481-4795
Business Information Assistant	Pernell, Elizabeth A	(704)344-6563 Ext.6006	(202)481-5876
Business Information Assistant	Spreng, Ingeborg	(704)344-6563 Ext.6001	(202)481-2258

## SOUTH CAROLINA DISTRICT OFFICE

1835 Assembly Street Room 358 Columbia, SC 29201

Telephone Number: (803)765-5377 Facsimile Number: (803)765-5962 TTY / TDD Number: (803)253-3364

Mail Code: 0464

Individual Fax

### Office of The District Director

District Director	Cooper, Elliott O	(803)765-5339	(202)481-1856
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#### Administration

PIO	Huntley, Anna C	(803)253-3753	(202)481-0770
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#### Office of District Counsel

Attorney Advisor (General)	Lowder, Barbara D	(803)765-5903	(202)481-0387
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#### Minority Enterprise Development

Business Opportunity Assistant	Peak, Clarissa A	(803)253-3018	(202)481-0820
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#### Economic Development

ADD / ED	Singleton, Theresa B	(803)253-3121	(202)481-5809
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#### Business Development

Senior Area Manager	Thomas, Paul V	(843)225-0006	(202)481-4875
Business Development Specialist	Chavis, Susan	(803)765-5373	(202)481-5703

#### Finance

Program Assistant	Downing, Michelle	(803)765-5226	(202)481-4617
Loan Specialist (Commercial)	Johnson, Mae L	(803)253-3360	(202)481-4277
Business Development Specialist	Newton, Gail D	(803)765-5225	(202)481-2002

#### Union AFGE

Representative	,	(803)253-3836	
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## NORTH FLORIDA DISTRICT OFFICE

7825 Baymeadows Way Suite 100-B Jacksonville, FL 32256-7504

Telephone Number: (904)443-1900 Facsimile Number: (904)443-1980 TTY / TDD Number: (904)443-1909

Mail Code: 0491

Individual Fax

### Office of The District Director

District Director	Gonzalez, Wilfredo J	(904)443-1970	(202)481-6065
Area Manager	Ramos, Jose Eduardo	(407)648-2891	(202)481-2712
Business Development Specialist	Brown, Deborah E	(407)420-4883	(202)481-1560
Computer Specialist / IRM	Carroll, John F	(904)443-1955	(202)481-2628
Deputy District Director	Ross, Ralph	(904)443-1907	(202)481-4951

#### Administration

Program Support Assistant	Jackson, Jacqueline L	(904)443-1967	(202)481-2297
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#### Office of District Counsel

District Counsel	Arrington, Paul	(904)443-1999	(202)481-4849
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#### Minority Enterprise Development

Business Development Specialist	Doriety, John W	(904)443-1932	(202)481-2675
Business Opportunity Specialist	Phillips, Edward G	(904)443-1968	(202)481-1802

**Economic Development**

**Economic Development**

Supvy Econ Dvlpmt Specialist	Ammerman, Ronald J	(904)443-1910	(202)481-5354
Financial Analyst	Alvarez-Hernandez, Nancy	(904)443-1930	
Underserved Market Specialist	Johnson, Ronald V	(904)443-1965	(202)481-5362
Economic Development Specialist	Padgug, Donna E	(904)443-1971	(202)481-1719
Economic Development Specialist	Paulson, Annette M	(904)443-1914	(202)481-0290

**Finance Division**

Team Leader	Wallace, Veronica M	(904)443-1923	(202)481-5970
Lender Relations Specialist	Bryant, Rosalind D	(904)443-1906	(202)481-5376
Loan Specialist	Turner, Pamela S	(904)443-1924	(202)481-4788

**Portfolio Management**

Loan Specialist	Anderson, Didier	(904)443-1960	(202)481-1666
Loan Specialist	Hale, Stephen R	(904)443-1931	(202)481-5658
Loan Specialist	Nelson, Phillip M	(904)443-1937	(202)481-4925

**Veterans Affairs**

Veterans Affairs Representative	Atwood, Charles A	(904)443-1951	(202)481-0714
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**Public Information Office**

Public Affairs Specialist	Kress, Lola	(904)443-1933	(202)481-4188
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**Women Business Ownership**

WBO Representative	Padgug, Donna E	(904)443-1971	(202)481-1719
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**JACKSONVILLE LITIGATION SUBUNIT**

**7825 Baymeadows Way Suite 100-B Jacksonville, FL 32256-7504**  
Facsimile Number: (904)443-1916

Mail Code: 2227

Individual Fax

Trial Attorney	Still, Lisa S	(904)443-1993	(202)481-4181
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**JACKSONVILLE BUSINESS INFORMATION CENTER**

**Jacksonville Business Information Center 5000-3 Norwood Avenue Jacksonville, FL 32202**  
Facsimile Number: (904)765-8966

Mail Code: 0491

Individual Fax

BIC Manager	Paulson, Annette M	(904)924-1100 Ext. 232	(202)481-0290
Administrative Assistant	Young, Jacqueline L	(904)443-1967	

**SOUTH FLORIDA DISTRICT OFFICE**

**100 South Biscayne Boulevard 7th Floor Miami, FL 33131**

Telephone Number: (305)536-5521 Facsimile Number: (305)536-5058 TTY / TDD Number: (305)530-7110

Mail Code: 0455

Individual Fax

**Office of The District Director**

District Director	Marrero, Francisco A	(305)536-5533	(202)481-1961
Deputy District Director	Colon, Gilbert	(305)536-5527	(202)481-2096
IT Specialist	Barbeite, Javier	(305)536-5521 Ext. 112	(202)481-2437
PIO	Harris, Althea A	(305)536-5521 Ext.152	(202)481-0178
Business Servicing Clerk	PerezVelazquez, Maritza	(305)536-5521 Ext.102	



**Administration**

Administrative Clerk	Brant, Jim	(305)536-5521	Ext. 103	(202)481-2520
Administrative Clerk	Johnson, Ralph S	(305)536-5521	Ext. 132	(202)481-4958

**Office of District Counsel**

Attorney Advisor (General)	Braverman, Richard I	(305)536-5521	Ext. 136	(202)481-5173
District Counsel	Rosenfeld, Susan P	(305)536-5521	Ext.111	(202)481-5721

**Economic Development**

Team Leader / Supervisor	Gonzalez, Miguel E	(305)536-5521		(202)481-0520
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**Portfolio Management**

Loan Specialist (Commercial)	Negrone, Jose	(305)536-5521	Ext. 154	(202)481-2701
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**Finance**

Loan Specialist (Commercial)	Campbell, Jeffrey C	(305)536-5521	Ext. 156	(202)481-2466
ADD / ED	Dunn, John N	(305)536-5521	Ext.140	(202)481-2658
Support Services Assistant	Estevez, Manuel	(305)536-5521	Ext.110	(202)481-4288

**Marketing & Outreach Division**

Senior Area Manager	Chavarria, Robert B	(813)228-2100		(202)481-5213
Senior Area Manager	Gallman, James T	(772)466-1944		(202)481-2374
Area Manager	Hein, Jonel F	(813)228-2103		(202)481-2693
Manager	Rubio, Ilene P	(305)536-5521		(202)481-2254
Marketing and Outreach Specialist	Rackear, Nancy	(305)536-5521	Ext.104	(202)741-6721

**Minority Enterprise Development**

Business Opportunity Specialist	Rey-Moran, Garcilsaso	(305)536-5521	Ext. 116	(202)481-2010
Business Development Specialist	Carrion, Gwendolyn	(305)536-5521	Ext.130	(202)741-6619
Business Development Specialist	Horner, Eve	(305)536-5521	Ext.139	(202)481-1917
Business Development Specialist	Suarez, Aimee	(305)536-5521	Ext.131	(202)741-6827
Business Development Specialist	Velasco, Frank F	(305)536-5521	Ext.122	(202)481-1970

**MIAMI BUSINESS RESOURCE CENTER**

**Citadel Building 49 5th Street, NW 1st Floor Miami, FL 33128**

**Telephone Number: (305)374-1899 Facsimile Number: (305)374-1882**

**Mail Code: 7613**

**Individual Fax**

Manager	(A) Harris, Althea F	(305)347-1930		(202)481-0178
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**MIAMI LITIGATION SUBUNIT**

**100 South Biscayne Boulevard Suite 1005 Miami, FL 33131**

**Telephone Number: (305)530-7699 Facsimile Number: (305)530-7694 TTY / TDD Number: (305)530-7110**

**Mail Code: 2226**

**Individual Fax**

Trial Attorney	Goldman, Audrey R	(305)530-7699	Ext. 1	(202)481-0350
Paralegal Specialist	Marshall, Loretta J	(305)530-7699	Ext. 3	(202)481-4198

## TENNESSEE DISTRICT OFFICE

50 Vantage Way Suite 201 Nashville, TN 37228-1500

Telephone Number: (615)736-5881 Facsimile Number: (615)736-7232 TTY / TDD Number: (615)736-2499

Mail Code: 0474

Individual Fax

### Office of The District Director

District Director	Smith, W Clinton	(615)736-5039	(202)481-6020
Deputy District Director	Sawyer, Guy A	(615)736-7935 Ext.225	(202)481-6434

### Administration

Administrative Support Assistant	Armstead, Gloria	(615)736-5887	(202)481-2125
Administrative Officer	Carter, Claudette I	(615)736-7274 Ext.252	(202)481-0827

### Office of District Counsel

District Counsel	Cummings, Richard L	(615)736-5881 Ext. 226	(202)481-5177
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### Minority Enterprise Development

Business Opportunity Specialist	Bigger, Vergia E	(615)736-5629 Ext.243	(202)481-5959
Business Opportunity Specialist	Dixon, Kena R	(615)736-7426 Ext.254	(202)481-2927
ADD / MED	Jackson, Sandra A	(901)544-3200	(202)481-5500

### Marketing & Outreach

Business Development Specialist	Burns, Sherrie C	(615)736-7766 Ext.245	(202)481-5580
Lead Lender Relations Specialist	Denson, Lisa J	(615)736-2991	(202)481-4175
Business Development Specialist	Fisher, Myra K	(615)736-5091 Ext.228	(202)481-4681
Business Development Specialist	Merritt, Jacqueline F	(615)736-7465 Ext.241	(202)481-2295
Public Information Officer	Tiller, David S	(615)736-7176 Ext.235	(202)481-1527

### Economic Development

#### **Lender Development**

Lender Relations Specialist	Lloyd, Anna M	(615)736-7427 Ext.232	(202)481-4323
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### SCORE

Service Desk	,	(615)736-7621 Ext. 250	
Office	,	(615)736-5881 Ext. 222	

## REGION V - CHICAGO

### CHICAGO REGIONAL OFFICE

Regulatory Fairness Program (RegFair) 500 West Madison Street Citicorp Center Suite 1240 Chicago, IL 60661-2511

Telephone Number: (312)353-0357 Facsimile Number: (312)353-3426

Mail Code: 0500

Individual Fax

#### Office of The Regional Administrator

Regional Administrator	Rea, Patrick E	(312)353-4626	
Administrative Resources Coordinator	Bletz, Carol A	(312)353-4493	(202)481-0615
Regional Communications Director	Wilkerson, Carol R	(312)353-7327	(202)481-2792

#### Office of The Senior Counsel

Senior Counsel	El-Gabri, Hatem H	(312)353-0355	(202)481-2202
Paralegal Specialist	Pascaul, Margaret M	(312)353-0355	(202)481-4312

#### Office of The Regional Advocacy

Regional Advocate	Marchiori, Raymond P	(215)580-2807	(202)481-6550
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### CLEVELAND DISTRICT OFFICE

1350 Euclid Avenue Suite 211 Cleveland, OH 44115-1815

Telephone Number: (216)522-4180 Facsimile Number: (216)522-2038 TTY / TDD Number: (216)522-8350  
Facsimile LowDoc (216)522-4175

Mail Code: 0549

Individual Fax

#### Office of The District Director

District Director	Goldberg, Gilbert B	(216)522-4180 Ext. 207	(202)481-2098
Information Technology Specialist	Behrend, Vanessa	(216)522-4704	(202)481-5948
Program Support Assistant	Loren, Nancy I	(216)522-4172	(202)481-4706

#### Administration

Receptionist	Welsh, Patricia A	(216)522-4170	(202)481-4812
Administrative Officer	Zelenak, Jane M	(216)522-4180 Ext.201	(202)481-2397

#### Office of District Counsel

District Counsel	Lukich, Richard A	(216)522-4180 Ext. 206	(202)481-5150
Paralegal Specialist	Pascual, Margaret M	(312)353-0355	(202)481-4312

#### Economic Development

ADD / ED	Duffy, James M	(216)522-4180 Ext. 218	(202)481-2354
Business Development Specialist	Renner, John L	(216)522-4167	(202)481-2650
Lender Relation Specialist	Hansel, Mark	(216)522-4180 Ext.230	(202)481-4374
Business Development Specialist	Wagasky, Sonya M	(216)522-4168	(202)481-5621

#### **Business Development & Outreach - East**

Economic Development Specialist	Ensch, Timothy J	(216)522-4180 Ext. 213	(202)481-5877
Economic Development Specialist	Sangrik, Thomas R	(216)522-4180 Ext. 214	(202)481-5863

#### **Credit & Underwriting**

Supervisor Economic Development	Donato, James F	(216)522-8238	(202)481-2341
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#### SCORE

Chapter 30	Suite 620,	(216)522-4194	
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## COLUMBUS DISTRICT OFFICE

401 North Front Street Suite 200 Columbus, OH 43215

Telephone Number: (614)469-6860 Facsimile Number: (614)469-2391 TTY / TDD Number: (614)469-6684

Mail Code: 0593

Individual Fax

### Office of The District Director

District Director	Mueller, Thomas K	(614)469-6860	(202)481-5855
Information Resources Manager (IRM)	Rollison, Susan V	(614)469-6860 Ext.281	(202)481-5724

### Administration

Administrative Officer	Brooks, Linda L	(614)469-6860 Ext.247	(202)481-4148
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### Office of District Counsel

District Counsel	Morrison, Philip D	(614)469-6860 Ext.241	(202)481-0679
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### Minority Enterprise Development

Supervisory Business Opportunity Specialist	Grant, Eugene	(614)469-6860	(202)481-1906
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### Economic Development

Supervisor Economic Development	Klein, Kenneth C	(614)469-6860 Ext.261	(202)481-2934
Business Development Specialist	Allen, Gary T	(614)469-6860	(202)481-2032
Business Development Specialist	Davis, William	(614)469-6860 Ext.236	(202)481-6066
Business Development Specialist	Feucht, Shannon	(614)469-6860 Ext.244	(202)481-5520
Program Support Assistant	Grier, Joyce E	(614)469-6860	(202)481-2766
Lender Relations Specialist	Hardin, Scot W	(614)469-6860	(202)481-5502
Team Leader Economic Development	Sweazy, Douglas C	(614)469-6860 Ext.276	(202)481-1758
Program Support Assistant	Wotring, Robin	(614)469-6860	(202)481-5305

## CINCINNATI BRANCH OFFICE

550 Main Street JWP Federal Building Room 2-522 Cincinnati, OH 45202

Telephone Number: (513)684-2814 Facsimile Number: (513)684-3251 TTY / TDD Number: (513)684-2626

Mail Code: 0545

Individual Fax

### Office of The Branch Manager

Branch Manager	Carlson, Ronald A	(513)684-2814 Ext.205	(202)481-5340
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### Administration

Administrative Clerk	Caudill, Gwendolyn L	(513)684-2814 Ext. 200	(202)481-4985
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### Finance & Investment

Business Development Specialist	Deer, Bonnie L	(513)684-2814 Ext.207	(202)481-0514
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## ILLINOIS DISTRICT OFFICE

500 West Madison Street Citicorp Center Suite 1250 Chicago, IL 60661-2511

Telephone Number: (312)353-4528 Facsimile Number: (312)886-5688 TTY / TDD Number: (312)886-5108

Mail Code: 0507

Individual Fax

### Office of The District Director

District Director	Roussel, Judith A	(312)353-4508	(202)481-2784
Support Services Assistant	Shelton, Phyllis	(312)353-5073	(202)481-4926
Deputy District Director	Irizarry, Ivan E	(312)353-5031	(202)481-2270

**Administration**

Administrative Officer	Bartolomei, Sheila W	(312)886-1022	(202)481-5570
Administrative Support Assistant	King, Genise	(312)353-5073	(202)481-2051
Information Technology Specialist	Pollard, Christine	(312)886-0704	(202)481-0793

**Office of District Counsel**

ADD / BD 8(a)	Conner, Robert L	(312)353-9098	(202)481-5272
Attorney (General)	Cvengros, Mary E	(312)353-4663	(202)481-4468
Paralegal Specialist	Sender Vaca, Eileen C	(312)353-4514	(202)481-1815
Paralegal Specialist	Sienkiewicz, Teresa	(312)353-4531	(202)481-5775

**Economic Development**

ADD / ED	Belluomini, Alfred J	(312)353-5060	(202)481-0148
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**Finance & Investment**

Loan Specialist (Commercial)	Doyle, Charles B	(312)353-4415	(202)481-0718
Supervisory Financial Specialist	Esquivel, Robert	(312)353-6557	(202)481-5217
PIO / Loan Officer	Ferguson, Mark L	(312)353-5430	(202)481-4391
Loan Specialist	Konkle, Stephen	(312)886-4208	(202)481-0465
Loan Specialist (Commercial)	Putman, Rosalyn E	(312)353-5037	(202)481-5378
Program Support Assistant	Rodgers, Lenore	(312)353-4385	(202)481-4080

**Business Development**

Business Development Assistant	Miller, Ronald D	(312)353-7076	(202)481-5345
Business Development Specialist	Pellico, Donald G	(312)353-3962	(202)481-1698
Business Development 8(a)	Ramirez, Maria D	(312)353-5850	(202)481-4329
Program Support Assistant	Rodriguez, Luz M	(312)353-8274	(202)481-4244
Business Development Specialist	Harris, Carole J	(312)353-4003	(202)481-0639
Business Development Specialist	Harvey, Elestine B	(312)353-4599	(202)481-2199

**CHICAGO EEO & CIVIL RIGHTS COMPLIANCE OFFICE CODS**

**500 West Madison Street Suite 1240 Chicago, IL 60661**

**Telephone Number: (312)353-0625 Facsimile Number: (312)353-4105 TTY / TDD Number: (312)353-8060**  
**Mail Code: 2883 Individual Fax**

**Regions V, VII, and VIII**

Equal Opportunity Specialist	McWright, Debra L	(312)353-8615	(202)481-1589
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**CENTRAL REGIONAL OFFICE - OIG - INVESTIGATIONS DIVISION**

**801 Warrenville Rd. Suite 230 Lisle, IL 60532**

**Telephone Number: (312)353-4467 Facsimile Number: (312)353-3670**  
**Mail Code: 4113 Individual Fax**

Special Agent-in-Charge	Hohimer, Keith D	(630)241-2122	(202)481-2908
Criminal Investigator	Heinzer, Thomas	(630)241-2444	(202)481-5821
Special Agent	Sullivan, Brian T	(630)241-2929	(202)481-0932

## SPRINGFIELD BRANCH OFFICE

3330 Ginger Creek Road Suite B-East 0 Springfield, IL 62711

Telephone Number: (217)793-5020 Facsimile Number: (217)793-5025 Federal Relay Svcs TDD: (800)877-8339

Mail Code: 0517

Individual Fax

### Office of The Branch Manager

Branch Manager Ross, Valerie J (217)793-5020 Ext.108 (202)481-5937

### Administration

Information Resources Manager (IRM) Cawley, Laura L (217)793-5020 Ext.107 (202)481-4193  
Program Support Assistant Schatz, Stephanie A (217)793-5020 Ext.114 (202)481-5643

### Finance & Investment

Loan Specialist (Commercial) Belsher, Vicki L (217)492-4416 Ext. 113 (202)481-5978  
Loan Specialist (Commercial) Kilgore, Allen C (217)793-5020 Ext.104 (202)481-0168  
Business Development Specialist Paoni, Robert E (217)793-5020 Ext.106 (202)481-5253

### Economic Development

Business Development Specialist Conover, Pamela L (217)793-5020 Ext.102 (202)481-4781

## INDIANA DISTRICT OFFICE

8500 Keystone Crossing Suite 400 Indianapolis, IN 46240-2460

Telephone Number: (317)226-7272 Facsimile Number: (317)226-7259 TTY / TDD Number: (317)226-5338

Mail Code: 0562

Individual Fax

### Office of The District Director

District Director Gesell, G Gail (317)226-7272 Ext.140 (202)481-1991  
Public Information Officer Murff, Sharon K (317)226-7272 Ext.123 (202)481-1833

### Administration

Administrative Officer Secret, Connie S (317)226-7272 Ext.118 (202)481-0851

### Office of District Counsel

District Counsel Protogere, Francine (317)226-7272 Ext.117 (202)481-1951

### Business Development / Minority Enterprise Development

Business Development Specialist Crouch, Ronda K (317)226-7272 Ext.112 (202)481-5365  
Business Development Specialist Hasler, Michael L (317)226-7272 Ext.113 (202)481-4590  
Business Development Specialist Able, Joyce C (317)226-7272 Ext.110 (202)481-2753  
Business Opportunity Specialist Anderson, Martin R (317)226-7272 Ext.111 (202)481-4439  
Business Development Specialist Mathis, Vernice D (317)226-7272 Ext.115 (202)481-5962  
Business Development Specialist Wyatt, Paul R (317)226-7272 Ext.120 (202)481-4859

### Economic Development

Lender Relations Specialist Lieurance, Brenda L (317)226-7272 Ext.114  
Business Development Specialist Urgo, Richard M (317)226-7272 Ext.122 (202)481-0414

### Capital Access

Lender Relation Specialist Smith, Peter D (317)226-7272 Ext.119 (202)481-0969

## MICHIGAN DISTRICT OFFICE

477 Michigan Avenue Room 515 Detroit, MI 48226

Telephone Number: (313)226-6075 Facsimile Number: (313)226-4769 TTY / TDD Number: (313)226-2958

Mail Code: 0515

Individual Fax

### Office of The District Director

Senior Manager, New Markets	Logan, Constance P	(313)226-6075	(202)481-0853
Computer Specialist	Foyt, June E	(313)226-6075 Ext. 274	(202)481-2828
District Director	Temkin, Richard	(313)226-6075 Ext.284	(202)481-5144

### Administration

Administrative Officer	Holloway, April M	(313)226-6075 Ext.275	(202)481-0316
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### Office of District Counsel

Attorney (General)	Pasiak, Richard W	(313)226-6075 Ext. 269	(202)481-5190
Attorney (General)	Sophiea, Mark T	(313)226-6075 Ext. 272	(202)481-4399

### Minority Enterprise Development

Lead Business Opportunity Specialist	Valle Jr, Conrad S	(313)226-6075 Ext. 254	(202)481-0852
Business Opportunity Specialist	Ancog, Romualdo T	(313)226-6075 Ext.259	(202)292-3861
Business Opportunity Specialist	Vargo, Thomas A	(313)226-6075 Ext. 253	(202)481-5832
Business Opportunity Specialist	Anderson, Billie S	(313)226-6075 Ext.222	(202)481-0485

### Business Development

Business Development Specialist	Grose, Nancy J	(313)226-6075 Ext.234	(202)481-2212
Lender Relation Specialist	Kolasa, Kenneth D	(313)226-6075 Ext.228	(202)292-3838
Economic Development Specialist	Gase, Catherine A	(313)226-6075 Ext.223	(202)481-0675
Business Development Specialist	Hall, Annette Y	(313)226-6075 Ext.225	(202)481-0286
Office Automation Assistant	Halley, Maggie E	(313)226-6075	(202)481-4279

### Lender Relations Division

Chief Finance	Cook, Allen P	(313)226-6075 Ext.221	(202)481-0170
Loan Processing Assistant	Kristoff, Linda J	(313)226-6075 Ext. 278	(202)481-4140
Loan Servicing Assistant	Rounisto, William A	(313)226-6075 Ext.235	(202)481-6076

## MINNESOTA DISTRICT OFFICE

100 North 6th Street Butler Square Suite 210-C Minneapolis, MN 55403-1525

Telephone Number: (612)370-2324 Facsimile Number: (612)370-2303 TTY / TDD Number: (612)370-2332

Mail Code: 0508

Individual Fax

### Office of The District Director

District Director	Daum, Edward A	(612)370-2306	(202)481-1799
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### Administration

Office Automation Assistant	Shortridge, Charles G	(612)370-2301	(202)481-0727
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### Office of District Counsel

Paralegal Specialist	Kennedy, Twila	(612)370-2300	(202)481-5920
Attorney (General)	Nelligan, Royce G	(612)370-2328	(202)481-5403

### Minority Enterprise Development

Business Development Specialist	Ritz, Nan L	(612)370-2316	(202)481-4693
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**Economic Development**

ADD / ED	Aanerud, Melvin B	(612)370-2331	(202)481-4540
Supvy Econ Dvlpmt Specialist	Lautenschlager, Mark A	(612)370-2313	(202)481-4385
Loan Servicing Assistant	Parshall, Maribel	(612)370-2321	(202)481-4339
Economic Development Assistant	Wiedemeier, MaryKay	(612)370-2324	(202)481-4483
Business Development Specialist	Collett, Cynthia L	(612)370-2312	(202)481-0889

**Finance & Investment**

Loan Specialist (Commercial)	Boser, Melvin H	(612)370-2335	(202)481-4541
Loan Specialist (Commercial)	Favors, Garland D	(612)370-2315	(202)481-2011
Loan Specialist (Commercial)	Wagner, Thomas M	(612)370-2334	(202)481-5859

**Business Development**

Business Development Specialist	Amoroso, Andrew J	(612)370-2337	(202)481-0223
Supervisory Business Opportunity Specialist	Czaia, Randall	(612)370-2314	(202)481-4968
Administrative Officer / PIO	Stratton, Sherree L	(612)370-2325	(202)481-5578
Business Development Specialist	Trutna, Thomas L	(651)209-1884	(202)481-5858

**WISCONSIN DISTRICT - MADISON OFFICE**

**740 Regent Street Suite 100 Madison, WI 53715**

**Telephone Number: (608)441-5263 Facsimile Number: (608)441-5541 TTY / TDD Number: (608)441-5333**

**Mail Code: 0563**

**Individual Fax**

**Office of The District Director**

Deputy District Director	Hulbert, Julious J	(608)441-5204	(202)481-0218
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**Office of District Counsel**

Paralegal Specialist	Hitt, Margaret A	(608)441-5520	(202)481-4305
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**Economic Development**

Business Development Specialist	Freund, Becky L	(608)441-5519	(202)481-0411
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**BD & Outreach**

Supervisor Economic Development Specialist	Mirenda, John A	(608)441-5512	(202)481-2602
Program Support Assistant	Jorgensen, Betsy A	(608)441-5266	(202)481-0441
Information Resources Manager (IRM)	Merrigan, Cindy L	(608)441-5560	(202)481-0815

**Liquidation**

Internet Custodian/Web Developer	Dittberner, Robin L	(608)441-5521	(202)481-5307
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**WISCONSIN DISTRICT - MILWAUKEE DISTRICT OFFICE**

**310 West Wisconsin Avenue Suite 400 Milwaukee, WI 53203**

**Telephone Number: (414)297-3941 Facsimile Number: (414)297-1377 TTY / TDD Number: (414)297-1095  
Facsimile LowDoc (414)297-3928**

**Mail Code: 0543**

**Individual Fax**

**Office of The District Director**

District Director	Ness, Eric M	(414)297-1471	(202)481-1881
Public Affairs Specialist	Nienow, Janice J	(414)297-1096	(202)481-2419

**Office of District Counsel**

Attorney (General)	Trimble, Bradley G	(414)297-4090	(202)481-0518
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**Economic Development**

Business Development Specialist	Pettey, Patricia M	(414)297-1231	(202)481-4836
Economic Development Specialist	Rosner, Joseph K	(414)297-1178	(202)481-2736
Program Support Assistant	Austin, Cartina	(414)297-3941	(202)481-0664
Program Support Assistant	Began, Ann L	(414)297-1488	(202)481-0261
Economic Development Specialist	Trimmier, Mary S	(414)297-1093	(202)481-4497

**BD & Outreach**

Program Support Assistant	Hloucal, Gloria J	(414)297-1091	(202)481-2132
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**Team 1**

Administrative Clerk	Lassiter, Yolanda	(414)297-1090	(202)481-5885
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**Team 2**

Team Leader	Simelton, James O	(414)297-4089	(202)481-2364
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**Minority Enterprise Development**

ADD / MED	Roppuld, Paul	(414)297-1489	(202)481-4857
BOA	Jordan, Cheryl J	(414)297-3951	(202)481-0766

## REGION VI - DALLAS

### DALLAS REGIONAL OFFICE

4300 Amon Carter Boulevard Suite 108 Fort Worth, TX 76155

Telephone Number: (817)684-5581 Facsimile Number: (817)684-5588 TTY / TDD Number (817)684-5552

Mail Code: 0600

Individual Fax

#### Office of The Regional Administrator

Regional Administrator	Montes, Joseph O	(817)684-5581	(202)481-2128
Staff Assistant	Geary, Virginia	(817)684-5500 Ext.55	(202)481-2846

#### Office of The Regional Advocacy

Regional Advocate	Munson, Eric P	(501)324-5871 Ext.249	(202)481-6515
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#### Area Public Affairs

Coordinator	Rush, Ana M	(817)684-5512	(202)481-0197
Facsimile Number:	,	(817)684-5568	

### ARKANSAS DISTRICT OFFICE

2120 Riverfront Drive Suite 250 Little Rock, AR 72202

Telephone Number: (501)324-5871 Facsimile Number: (501)324-5199 TTY / TDD Number: (501)324-7162

Mail Code: 0669

Individual Fax

#### Office of The District Director

Information Resources Manager (IRM)	Druff, Frits H	(501)324-5871 Ext. 249	(202)481-1990
District Director	Nelson, Linda R	(501)324-7379 Ext.225	(202)481-4158

#### Administration

Administrative Officer	Coulter, Laura L	(501)324-5871 Ext. 272	(202)481-4050
Administrative Assistant	Harris, Joseph M	(501)324-7379 Ext.307	(202)481-2737
Office Automation Clerk	Smith, Cassandra F	(501)324-5871 Ext. 250	(202)481-0671

#### Office of District Counsel

District Counsel	Arnett, Lynley N	(501)324-7379 Ext.235	(202)481-4256
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#### Economic Development

Economic Development Specialist / PIO	Coffey, James G	(501)324-5871 Ext. 237	(202)481-2342
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#### **Finance**

Loan Specialist	Bach, Johnna L	(501)324-7379 Ext.297	(202)481-2679
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#### **Loan Liquidation**

Economic Development Specialist	Chapa, Roman S	(501)324-5871 Ext. 261	(202)481-5326
Economic Development Specialist	Watts, J David	(501)324-5871 Ext. 240	(202)481-2279

#### **Loan Processing**

Loan Processing Assistant	Osborne, Flora A	(501)324-5871 Ext. 231	(202)481-1938
Economic Development Specialist	Walker, Patricia	(501)575-4169	(202)481-4803

#### **Outreach**

Business Development Specialist	Davis, Charles W	(501)324-5871 Ext.239	(202)741-6880
Business Development Specialist	Fogle, Penny M	(501)324-7379 Ext.238	(202)481-4896
Economic Development Specialist	Lamonica, Andrew L	(501)324-7379 Ext.239	(202)481-0227

#### Minority Enterprise Development

ADD / BD	Silverstrom, Carol J	(501)324-7379 Ext.227	(202)481-0629
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(A) = Acting

**Minority Enterprise Development**

**Outreach**

Business Opportunity Assistant	May, Wanda G	(501)324-7379 Ext.294	(202)481-6045
Economic Development Specialist	Stancil, George	(501)324-5871 Ext. 241	(202)481-2057

**SAN ANTONIO DISTRICT OFFICE**

**Building #2 17319 San Pedro Suite 200 San Antonio, TX 78232**

**Telephone Number: (210)472-5900 Facsimile Number: (210)472-5936 TTY / TDD Number: (210)472-5933**

**Mail Code: 0681**

**Individual Fax**

**Office of The District Director**

District Director	Sapia, Pamela G	(210)403-5904	(202)481-4778
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**Administration**

Administrative Support Assistant	Byrd, Classie N	(210)403-5906	(202)481-0822
Administrative Clerk	Knight, Billie	(210)403-5900	(202)481-0484
Administrative Officer	Olinick, Linda M	(210)403-5903 Ext.357	(202)481-4155

**Minority Enterprise Development**

Business Development Specialist	Guerra, Fernando J	(210)403-5926	(202)481-1935
Program Support Assistant	Rapp, Stephanie	(210)403-5924	(202)741-6942
Business Development Specialist	Scott, Theresa	(210)403-5912 Ext.326	(202)481-0575

**Economic Development**

Lender Relations Specialist	Solano, Cindy A	(210)403-5919	(202)481-0814
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**Finance**

Program Support Assistant	Hudspeth, Annie M	(210)403-5918	(202)481-0297
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**Business Development**

Business Development Specialist	Blanco, Mary Alice	(210)403-5929	(202)481-4458
Business Development Specialist	Dimando, Debra K	(210)403-5914 Ext.382	(202)481-1587
Program Support Assistant	Leath, Aixa	(210)403-5928 Ext.371	(202)481-0120
Business Development Specialist	Salinas, Lucille	(210)403-5921	(202)481-4228

**SCORE**

Austin, TX	(512)442-7235
San Antonio, TX	(210)403-5931

**LITTLE ROCK COMMERCIAL LOAN SERVICE CENTER**

**2120 Riverfront Drive Suite 250 Little Rock, AR 72202**

**Telephone Number: (501)324-5871 Facsimile Number: (501)324-6072 TTY / TDD Number: (501)324-7162**

**Mail Code: 0626**

**Individual Fax**

**Office of The Service Center Director**

Information Technology Specialist	Probus, Michael T	(501)324-5871 Ext.201	(202)481-5220
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**Administration**

Administrative Support Assistant	Farnam, Marie	(501)324-5871 Ext. 282	(202)481-4342
Administrative Specialist	Geans, Jennifer D	(501)324-5871	(202)741-6748
Administrative Clerk	Hill, Bobbie N	(501)324-5871 Ext.245	(202)741-7050
Administrative Support Assistant	Bryant, Bettye	(501)324-5871 Ext.293	(202)481-0466
Administrative Officer	Haun, Howard	(501)324-5871 Ext.287	(202)481-2240

**Office of Service Center Counsel**

Attorney Advisor (General)	Bures, Joseph J	(501)324-5871 Ext. 299	(202)481-2734
Paralegal Specialist	Harris, Izora	(501)324-5871 Ext. 271	(202)481-2276
Attorney	Wilson, Nickolas Z	(501)324-5871	(202)481-6347
Attorney Advisor (General)	Tom, Edmund	(501)324-5871 Ext.296	(202)292-3732

**Portfolio Management - Team A**

Loan Specialist	Green, Johnnie	(501)324-5871 Ext. 233	(202)481-2680
Loan Servicing Assistant	Smith, Beverly J	(501)324-5871 Ext. 292	(202)481-0470
Supervisory Loan Specialist (Commercial)	Carter, Hollis	(501)324-5871	Ext.264
(202)481-2231			
Loan Officer	Duston, Bruce R	(501)324-5871 Ext.290	(202)292-3607
Loan Specialist	Johnson, Gerald E	(501)324-5871 Ext.276	(202)481-0330
Loan Specialist	TAYLOR, MICHAEL V	(501)324-5871 Ext.256	(202)741-6861
Loan Specialist	Welch, Vickie M	(501)324-5871 Ext.284	(202)481-1757

**Portfolio Management - Team B**

Loan Specialist	Reid, Wayne	(501)324-5871 Ext. 248	(202)481-6057
Loan Specialist	Stowe, Linda	(501)324-5871 Ext. 306	(202)481-4124
Loan Servicing Assistant	Walls, Shirley	(501)342-5871 Ext.308	(202)481-5596

**Collectors**

Loan Servicing Assistant	Maglione, Eduardo	(501)324-5871 Ext. 283	(202)481-1792
Loan Servicing Assistant	Neely, Deitra J	(501)324-5871 Ext.222	(202)741-6868

**Lender Liaison**

Lender Liaison	Myers, Terry	(501)324-5871 Ext. 234	(202)481-5790
Loan Servicing Assistant	Daschke, Carl E	(501)324-5871 Ext.269	(202)741-6958

**DALLAS / FT WORTH DISTRICT OFFICE**

**4300 Amon Carter Boulevard Suite 114 Fort Worth, TX 76155**

**Telephone Number: (817)684-5500 Facsimile Number: (817)684-5516 TTY / TDD Number (817)684-5552**

**Mail Code: 0610**

**Individual Fax**

**Administration**

Administrative Officer	Batchelor, Cynthia	(817)684-5500 Ext.55	(202)481-0878
Clerk / Office Automation (OA)	Scheu, Tena N	(817)684-5500 Ext.22	(202)481-6077
Administrative Clerk	Urban, Debra A	(817)684-5500 Ext.55	(202)481-1579

**Office of District Counsel**

Attorney (General)	Baka, Andrew F	(817)684-5500 Ext.55	(202)481-0221
Program Support Assistant	Jones, Annie	(817)684-5500 Ext.55	(202)481-0294
District Counsel	Weisenberger, Ronald	(817)684-5500	(202)481-5338
Attorney Adviser	Camacho, Julie K	(817)868-2300	(202)481-1665

**8(a) Business Development**

Business Development Specialist	Allen, Eugene	(817)684-5500 Ext.55	(202)481-1904
Business Development Specialist	Montgomery, Jennie	(817)684-5500 Ext.55	(202)481-2475
Program Support Assistant	Schufford, Glenda	(817)684-5500 Ext.55	(202)481-2113

**Entrepreneurial Development & Business Development**

Economic Development Specialist	DeRouen, Vickie L	(817)684-5500 Ext.55	(202)481-5982
Business Development Specialist	Duffer, Gregory J	(817)684-5500 Ext.55	(202)481-2154
Business Development Specialist	Medina, Billy	(817)684-5500 Ext.55	(202)481-0486
Business Development Specialist	Nichols, Maryann C	(817)684-5500 Ext.55	(202)481-4509
Business Development Specialist	Standifer, Ronnie	(817)684-5500 Ext.55	(202)481-5368

(A) = Acting

**Entrepreneurial Development & Business Development**

Lead Economic Development Specialist Thrower, Betty (817)684-5320 (202)481-0448

**Economic Development**

**Finance Section**

Program Support Assistant Bates, Glen R (817)684-5500 Ext.55 (202)481-2110  
Supervisory Loan Specialist Espie, Perry (817)684-5500 Ext.55 (202)481-4899  
Lender Relations Specialist Villaverde, Vanessa (817)684-5500 Ext.55 (202)741-6963

**DALLAS / FORT WORTH BUSINESS INFORMATION CENTER**

100 East 15th Street Suite 400 Fort Worth, TX 76102

Telephone Number: (817)871-6001 Facsimile Number: (817)871-6031

Mail Code: 7613

**Individual Fax**

BIC Manager Hudson, Adrienne M (817)871-6001 (202)481-0113

**DALLAS / FT WORTH EEO & CIVIL RIGHTS COMPLIANCE OFFICE CODS**

4300 Amon Carter Boulevard Suite 116 Fort Worth, TX 76155

Telephone Number: (817)684-5328 Facsimile Number: (817)684-5329

Mail Code: 2883

**Individual Fax**

**Regions VI**

CODS Coordinator Carrillo, Piedad M (817)684-5328 (202)481-4932  
Office Automation Assistant Montalbo, Robin W (817)684-5328 (202)481-5309

**DALLAS / FT WORTH INSPECTOR GENERAL AUDITING DIVISION**

4300 Amon Carter Boulevard Suite 116 Fort Worth, TX 76155-2653

Telephone Number: (817)684-5333 Facsimile Number: (817)684-5335

Mail Code: 4112

**Individual Fax**

Supvy Auditor Benton, Richard (817)684-5340 (202)481-5136  
Secretary / Office Automation Burks, Kimberly S (817)684-5333 (202)481-2988  
Auditor Houle, Marvin (817)684-5343 (202)481-4443  
Auditor Hunter, Willie D (817)684-5342 (202)481-4931  
Audit Manager Hickok, Craig P (817)684-5341 (202)481-5157

**DALLAS / FT WORTH INSPECTOR GENERAL INVESTIGATIONS DIVISION**

4300 Amon Carter Boulevard Suite 116 Fort Worth, TX 76155-2653

Telephone Number: (817)684-5333 Facsimile Number: (817)684-5335

Mail Code: 4113

**Individual Fax**

Special Agent Jones, Cheryl E (817)684-5339 (202)481-0764  
Criminal Investigator Duncan, Joseph (817)684-5338 (202)481-2716

**DALLAS / FT WORTH SBIC EXAMINATIONS OFFICE**

4300 Amon Carter Boulevard Suite 116 Fort Worth, TX 76155-2653

Telephone Number: (817)684-5356 Facsimile Number: (817)684-5312

Mail Code: 7056

**Individual Fax**

Examiner Banyon, Marvin C (817)684-5330 (202)481-4444  
Examiner Flenniken, Noble E (817)684-5331 (202)481-4741

## EL PASO DISTRICT OFFICE

211 North Florence Street Suite 210 El Paso, TX 79901-1424

Telephone Number: (915)633-7001 Facsimile Number: (915)633-7005 TTY / TDD Number: (915)633-7034

Mail Code: 0677

Individual Fax

### Office of The District Director

District Director Silva, Phillip C (915)834-4620 Ext.620 (202)481-4923

#### Administration

Administrative Officer Rivera, Anna L (915)834-4621 (202)481-0275

#### Minority Enterprise Development

Business Development Specialist Aguirre, R Suzanne (915)834-4634 Ext.634 (202)481-4940

Lead Business Opportunity Specialist Campos, Jose L (915)834-4632 (202)481-2709

#### Economic Development

Business Development Specialist Madrigal, Adrian (915)834-4625 (202)481-0111

Administrative Clerk Rodriguez, Aimee (915)834-4633 (202)481-6199

Business Development Assistant Ruiz, Maria T (915)834-4627 (202)481-4333

#### **Finance**

Lender Relations Specialist Madrid, Rita E (915)834-4626 (202)481-5204

#### SCORE

Counselor , (915)633-7013

## EL PASO HOME LOAN SERVICE CENTER

10737 Gateway West Suite 300 El Paso, TX 79935

Telephone Number: (915)633-7115 Facsimile Number: (915)633-7110 TTY / TDD Number: (915)633-7034

Mail Code: 0632

Individual Fax

### Office of Service Center Director

Center Director Munoz, John A (915)633-7115 (202)481-2603

#### Legal

Attorney Greenfield, John H (915)633-7131 (202)741-7044

Attorney Adviser John, Michael A (915)633-7140 (202)741-6938

#### Administration

Office Automation Clerk Escajeda, Barbara (915)633-7113 (202)741-7014

Office Automation Assistant Salazar, Abraham J (915)633-7105 (202)741-6889

Office Automation Assistant Valenzuela, Valerie Y (915)633-7126 (202)741-7040

Administrative Officer Webb, Vicki L (915)633-7128 (202)481-5980

#### Disaster Loan Servicing

Loan Servicing Hernandez, Albert (915)633-7136 (202)481-0136

LAN Administrator (IRM) Jackson, Walter L (915)633-7145 (202)481-6038

Loan Servicing Martinez, Yolanda J (915)633-7112 (202)481-6127

Loan Servicing Assistant Pangelinan, Doris A (915)633-7132 (202)481-1735

Loan Specialist (General) Stoafer, Rosie E (915)633-7120 (202)481-5391

Field Clerk Arriola, John S (915)633-7126 (202)741-6939

Loan Servicing Assistant Bullock, Lori N (915)633-7134 (202)741-7069

Supervisory Loan Specialist Chacon, Daniel (915)633-7031 (202)481-0919

Loan Servicing Assistant Chacon, Lorena (915)633-7129 (202)741-7032

(A) = Acting

**Disaster Loan Servicing**

Loan Specialist	Drake, Leroy W	(915)633-7114	(202)481-0108
Loan Specialist	Duarte, Laurencia S	(915)633-7111 Ext.228	(202)481-0137
Loan Servicing Assistant	Garcia, Jesus I	(915)633-7146	(202)481-2514
File Clerk	Jones Jr, Jeremiah	(915)633-7142	(202)481-2486
Loan Specialist	Monroe, David C	(915)633-7148	(202)481-0987
Loan Servicing Assistant	Padilla, Christine M	(916)633-7143	(202)741-7087
Loan Servicing Assistant	Ruvalcaba, Lily	(915)633-7122	(202)741-7088
Loan Servicing Assistant	Tremillo, Adriana E	(915)633-7119	(202)741-7089
Loan Servicing Assistant	Yuen, Lorraine B	(915)633-7121	(202)481-1772

**HOUSTON DISTRICT OFFICE**

**8701 S. Gessner Drive Suite 1200 Houston, TX 77074-2499**

**Telephone Number: (713)773-6500 Facsimile Number: (713)773-6550 TTY / TDD Number: (713)773-6559**

**Mail Code: 0671**

**Individual Fax**

**Office of The District Director**

District Director	Gonzalez, Manuel R	(713)773-6520 Ext.6520	(202)481-4289
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**Administration**

Administrative Support Clerk	Benson, Ida M	(713)773-6543	(202)481-2252
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**Office of District Counsel**

Paralegal Specialist	Magdaleno, Alice M	(713)773-6522 Ext.6523	(202)481-0153
District Counsel	Tanous, Najla E	(713)773-6521	(202)481-4690

**Minority Enterprise Development**

Business Development Specialist	Kraft, Cheryl D	(713)773-6512	(202)481-0763
Business Development Specialist	Spears-Madison, Gaye L	(713)773-6533	(202)481-2040
Business Development Specialist	Wright, Easter C	(713)773-6531 Ext.239	(202)481-1777

**Economic Development**

Lead Lender Relations Specialist	Ruiz, Miguel J	(713)773-6513	(202)481-4630
Economic Development Specialist	Moss, Myung H	(713)773-6544	(202)481-0001
Lender Relations Specialist	Nguyen, Valerie	(713)773-6516 Ext.6516	(202)481-5933

**Finance**

Business Development Specialist	Crawford, Alfreda	(713)773-6555	(202)481-0150
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**Economic Development Section**

Economic Development Specialist	Curry, Stephen S	(713)773-6542 Ext.242	(202)481-5659
Marketing and Outreach Specialist	Baker, Cleveland	(713)773-6541	(202)481-0835
Lead BDS/PIO	(A) Blanton, James N	(713)773-6527	(202)481-2361
Business Development Specialist	Maldonado, Sonia	(713)773-6554	(202)481-5617

**HOUSTON INVESTIGATIONS DIVISION RESIDENT OFFICE**

**8701 S. Gessner Drive Suite 1200 Houston, TX 77074-2499**

**Telephone Number: (713)773-6509 Facsimile Number: (713)773-6529**

**Mail Code: 4113**

**Individual Fax**

Special Agent	Dennis, Scott	(713)773-6525	(202)481-6213
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**HOUSTON BUSINESS INFORMATION CENTER**

**8701 S. Gessner Drive Suite 1200 Houston, TX 77074-2499**

**Telephone Number: (713)773-6549 Facsimile Number (713)773-6551 TTY / TDD Number: (713)773-6559**

**Mail Code: 7613**

**Individual Fax**

BIC Manager Curry, Stephen S (713)773-6542 (202)481-5659

**US GENERAL STORE/ONE STOP CAPITAL SHOP**

**5330 Griggs Road Houston, TX 77021-3700**

**Telephone Number: (713)643-8000 Facsimile Number: (713)643-8193**

**Mail Code: 7613**

**Individual Fax**

Supvy Econ Dvlpmt Specialist Blanton, James N (713)643-6580 (202)481-2361

**LOWER RIO GRANDE VALLEY DISTRICT OFFICE**

**222 East Van Buren Street Room 500 Harlingen, TX 78550-6855**

**Telephone Number: (956)427-8533 Facsimile Number: (956)427-8537 TTY / TDD Number: (956)427-8434**

**Mail Code: 0639**

**Individual Fax**

**Office of The District Director**

District Director Jones, Kimberly K (956)427-8625 (202)292-3898

**Administration**

Business Development Assistant Padilla, Veronica (956)427-8533 Ext.233 (202)481-5971

**Office of District Counsel**

District Counsel Salinas, Cynthia H (956)427-8533 Ext. 222 (202)481-0887

**Business Development**

**Business Development**

Business Development Specialist Martin, Marlene (956)427-8533 (202)481-0110

Business Development Specialist Garza, Thelma S (956)427-8533 Ext.230 (202)481-5804

Business Development Specialist Guillen, Graciela (956)427-8533 Ext.225 (202)481-2143

Business Development Specialist Hernandez, Maria G (956)427-8533 Ext.224 (202)481-4330

Business Development Specialist Soliz Jr, Gilbert (956)427-8533 Ext.228 (202)481-2097

**SCORE**

Harlingen (District Office Location) , (956)427-8533 Ext. 227

Edinburg , (956)292-7543

**CORPUS CHRISTI BRANCH OFFICE**

**3649 Leopard Street Suite 411 Corpus Christi, TX 78408**

**Telephone Number: (361)879-0017 Facsimile Number: (361)879-0764 TTY / TDD Number (361)879-0769**

**Mail Code: 0637**

**Individual Fax**

**Office of The Branch Manager**

Branch Manager Castillo, Simon H (361)879-0017 Ext.21 (202)481-5613

**Economic Development**

Business Development Specialist Soliz, Elizabeth (361)879-0017 Ext.18 (202)481-1769

Business Development Specialist Fernandez, Debbie E (361)879-0017 Ext.16 (202)481-1545



**SCORE**

Service Corps of Retired Executives      SCORE, Counselors      (361)879-0017 Ext. 22

**LUBBOCK DISTRICT OFFICE**

**George Mahon Federal Building 1205 Texas Avenue Room 408 Lubbock, TX 79401-2693**

**Telephone Number: (806)472-7462      Facsimile Number: (806)472-7487      TTY / TDD Number: (806)472-7474**

**Mail Code: 0678**

**Individual Fax**

**Office of The District Director**

District Director      Johnston, Herbert L      (806)472-7462      (202)481-4403

**Administration**

Administrative Assistant      Chambers Jr, Abraham      (806)472-7462 Ext. 223      (202)481-0106  
Administrative Officer      Salinas, Josie R      (806)472-7462 Ext.106      (202)481-2750

**Office of District Counsel**

District Counsel      Davis, Calvin O      (806)472-7462 Ext.112      (202)481-0573  
Paralegal Specialist      Lewis, Phyllis K      (806)472-7462 Ext.111      (202)481-4929

**Economic Development**

Business Development Specialist      Hobgood, Kimberly J      (806)472-7462 Ext.108      (202)481-2986

**Finance**

Economic Development Specialist      Henderson, Roger D      (806)472-7462 Ext. 232      (202)481-5321  
Supervisor      Garcia, Armando G      (806)472-7462 Ext.104      (202)481-0327

**Servicing**

Lead Economic Development Specialist      Arnold, Scotty L      (806)472-7462 Ext.101      (202)481-5511

**SCORE**

Bruni, Sharondale      (806)472-7462 Ext. 226  
Answering Machine,      (806)472-7496

**LOUISIANA DISTRICT OFFICE**

**365 Canal Street Suite 2820 New Orleans, LA 70130**

**Telephone Number: (504)589-6685      Facsimile Number: (504)589-2339      TTY / TDD Number: (504)589-2053**

**Mail Code: 0679**

**Individual Fax**

**Office of The District Director**

Deputy District Director      Coulonge, Ronald      (504)589-2843      (202)481-5328  
Computer Specialist      DeSambourg, Charles      (504)589-2879      (202)481-0811

**Administration**

Administrative Officer      Williams, Patricia D      (504)589-2037      (202)481-4819  
Administrative Support Assistant      Boudreaux, Jerry M      (504)589-2036      (202)481-2504

**Office of District Counsel**

District Counsel      Wells, Alan J      (504)589-2034      (202)481-0132  
Attorney (General)      Chanove Jr, Thomas L      (504)589-2032      (202)481-5856  
Legal Technician      Michel, Julia W      (504)589-2031      (202)481-2807

**Minority Enterprise Development**

ADD / MED      Coffey Jr, El C      (504)589-2839      (202)481-1820  
Business Opportunity Assistant      Brogan, Gail      (504)589-6688      (202)481-1998

**Minority Enterprise Development**

Business Opportunity Assistant	Driscoll, Patricia A	(504)589-6689	(202)481-0321
Supervisory Business Opportunity Specialist	Lawrence, Jo Ann	(504)589-6690	(202)481-2531

**Economic Development**

ADD / ED	Williams Jr, Willie	(504)589-2706	(202)481-6116
Loan Specialist (General) Shreveport	Boling, Robert G	(318)676-3196	(202)481-0502
ADD / ED	Harley, Reginald G	(589)589-6685	(202)481-0523
Business Development Specialist	Poree, Loretta B	(504)589-2853	(202)481-4197

**Finance**

Loan Specialist (General)	Maddox, Christina L	(504)589-2841	(202)481-0778
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**Loan Servicing**

Loan Servicing Assistant	Brumfield, Vallery	(504)589-2705	(202)481-5944
Secretary	Brumfield, Virginia R	(504)589-2756	(202)481-6017
Loan Servicing Assistant	White, Helen	(504)589-2757	(202)481-2213

**Business Development**

Business Information Specialist	Mohr, Austin J	(504)589-2757	
Business Information Specialist	Williams, Jerry	(504)589-2757	(202)292-3783

**SCORE**

Counselor	,	(504)589-2356	
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**OKLAHOMA DISTRICT OFFICE**

**301 North West 6th Street Suite 116 Oklahoma City, OK 73102**

**Telephone Number: (405)609-8000 Facsimile Number: (405)609-8990 TTY / TDD Number (405)609-8983**

**Mail Code: 0680**

**Individual Fax**

**Office of The District Director**

District Director	Overall, Dorothy	(405)609-8011	(202)481-1744
Public Information Officer	Booker, Darla R	(405)609-8012	(202)481-0944
Computer Specialist / IRM	Jackson, Quanzella B	(405)609-8010	(202)481-5880

**Administration**

Business Development Specialist	Walker, Pam J	(405)609-8013	(202)481-4767
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**Legal**

Paralegal Specialist	Music Green, Paula L	(405)609-8016	(202)481-0555
District Counsel	Morris, Rosalee E	(405)609-8015	(202)481-5374

**Capital Access / Entrepreneurial Development**

Program Support Assistant	Deberry, Roberta L	(405)609-8022	(202)481-0748
Lender Relations Specialist	Ransome, Sandra L	(405)609-8019	(202)481-5462
Lender Relations Specialist	Anderson, Cindi L	(405)609-8018	(202)481-5837

**8(a) Business Development**

Business Development Specialist	Smith, Louise P	(405)609-8027	(202)481-4217
Business Development Specialist	Veal, John D	(405)609-8023	(202)481-2249
ADD / BD 8(a)	Munden, Fred W	(405)609-8017	(202)481-1983
Business Development Specialist	Woodfork, Vanessa R	(405)609-8029	(202)481-5954

## OKLAHOMA CITY BUSINESS INFORMATION CENTER

115 Park Avenue Oklahoma, OK 73102

Telephone Number: (405)232-2376 Facsimile Number: (405)232-1967

Mail Code: 7613

Individual Fax

BIC Manager Barnaba-Moore, Marie (405)232-2376 (202)481-4340

## HUGO ONE STOP CAPITAL SHOP

Little Dixie Community Action Agency 502 West Duke Street Hugo, OK 74743

Telephone Number: (580)326-6441 Facsimile Number: (580)326-6655

Mail Code: 7613

Individual Fax

Facilitator Reese, Jerry L (580)326-6441 (202)481-2502

## NEW MEXICO DISTRICT OFFICE

625 Silver Avenue S. W. Suite 320 Albuquerque, NM 87102

Telephone Number: (505)346-7909 Facsimile Number: (505)346-6711 TTY / TDD Number: (505)346-6761

Mail Code: 0682

Individual Fax

### Office of The District Director

District Director McMahon, Anthony J (505)346-6767 (202)481-0301  
Deputy District Director Cadena, Edward (505)346-6760 (202)481-1793  
District Director Woosley, John C (505)248-8238 (202)741-6927

### Administration

Computer Specialist Iverson, Lurae J (505)346-6743 (202)481-2577  
Administrative Officer Mora, Alice (505)248-8234 (202)481-0154

### Office of District Counsel

District Counsel Nesbitt, Marta L (505)248-8231 (202)481-4427

### Minority Enterprise Development

Business Opportunity Technician Farmer, Irene J (505)346-6701 (202)481-2263  
Business Opportunity Specialist Garcia, Geraldine J (505)346-6753 (202)481-2090

### Economic Development

Business Develop Specialist Tillotson, John E (505)346-6736 (202)481-2624  
ADD / ED Chavez, Susan S (505)248-8236 (202)481-5723

### Finance

Supvy Loan Specialist Saunders, Murray G (505)346-6747 (202)481-4679  
Economic Development Assistant Madrid, Josephine A (505)346-6716 (202)481-2745

### Economic Development Section

Business Development Specialist Bailey, Shirley F (505)248-8243 (202)481-1750  
Business Development Specialist Drobot, Mary S (505)248-8229 (202)481-0088  
Lender Relations Specialist Padilla, Frances A (505)248-8242 (202)292-3556

## REGION VII - KANSAS CITY

### KANSAS CITY REGIONAL OFFICE

1000 Walnut St. Suite 530 Kansas City, MO 64106-2107

Telephone Number: (816)426-4840 Facsimile Number: (816)426-4848 TTY / TDD Number (816)426-4925

Mail Code: 0700

Individual Fax

#### Office of The Regional Administrator

Regional Administrator	Jones, Samuel C	(816)426-4841	(202)481-6191
Staff Assistant	Morris, Carol J	(816)426-4850 Ext.	(202)481-0628
Regional Communications Director	Teasley, June K	(816)426-4845 Ext.	(202)481-2829
Deputy Regional Administrator	Cotton, A. Dean	(816)426-4842	(202)481-0101

#### Office of The Regional Advocacy

Regional Advocate	Bailey, Wendell	(816)426-4843	
Area Counsel	Gangwere, Robert L	(816)426-4844	(202)481-5275

### CEDAR RAPIDS BRANCH OFFICE

AmeriQuest Mortgage Company Corporate Center 2750 1st Avenue, N. E. Suite 350 Cedar Rapids, IA 52402

Telephone Number: (319)362-6405 Facsimile Number: (319)362-7861 TTY / TDD Number: (319)362-7843

Mail Code: 0736

Individual Fax

#### Office of The Branch Manager

Branch Manager	Larkin, G. Dennis	(319)362-6405 Ext.2020	(202)481-1994
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#### Administration

Program Support Assistant	Bieber, Diane M	(319)362-6405	(202)481-1655
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#### Economic Development

Program Support Assistant	Osterkamp, Sheri R	(319)362-6405 Ext.20	(202)481-5577
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#### Business Development / Marketing

Business Development Specialist	Glover, Dee A	(319)362-6405 Ext.20	(202)481-1592
Business Development Specialist	McBride, Keith W	(319)362-6405 Ext.20	(202)481-2911
Business Development Specialist	Merz, Barbara A	(319)362-6405	(202)481-0381
Business Development Specialist	Tonn, Carolyn A	(319)362-6405 Ext.2007	(202)481-0649

#### SCORE

Counselor	,	(319)362-6405 Ext. 205	
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### DES MOINES DISTRICT OFFICE

210 Walnut Street Room 749 Des Moines, IA 50309-2186

Telephone Number: (515)284-4422 Facsimile Number: (515)284-4572 TTY / TDD Number (800)735-2943

Mail Code: 0761

Individual Fax

#### Office of The District Director

District Director	Folsom, Joseph M	(515)284-4026	(202)481-0123
Deputy District Director	Harbison, Thomas W	(515)284-4653	(202)481-5865

#### Administration

Program Support Assistant	Hackney, Lori A	(515)284-4118	(202)481-4202
Administrative Officer	Humphrey, Vina J	(515)284-4580	(202)481-6493

**Office of District Counsel**

District Counsel Anderson, Debora A (515)284-4563 (202)481-1547

**Economic Development**

Economic Development Specialist Conley, Dawnelle M (515)284-4913 (202)481-1537  
Business Development Specialist Lentell, Thomas D (515)284-4522 (202)481-5838  
Lead Economic Development Specialist Haus, Linda L (515)284-4561 (202)481-4151  
Lender Relation Specialist Sample, Laverne F (515)284-4554 (202)481-4062

**Finance & Investment**

Loan Specialist Blanchard, Jackie D (515)284-4560 (202)481-2288

**SCORE**

Council Bluff, IA (712)325-1000  
Des Moines, IA (515)284-4760  
Fort Dodge, IA (515)955-2622  
Marshalltown, IA (515)753-6645  
Mason City, IA (515)423-5724  
Ottumwa, IA (515)683-5127  
Sioux City, IA (712)277-2324  
Spencer, IA (712)262-3059  
Storm Lake, IA (712)732-3780

**KANSAS CITY DISTRICT OFFICE**

**Kansas City District Office 1000 Walnut Street Suite 500 Kansas City, MO 64106**

**Telephone Number: (816)426-4900 Facsimile Number: (202)205-6802 Federal Relay Svcs TDD: (800)877-8339**

**Mail Code: 0709**

**Individual Fax**

**Office of The District Director**

District Director Cook, Gary L (816)426-4915 (202)481-2024  
Deputy District Director Ross, David E (816)426-4903 (202)481-1508  
Public Information Officer Caldwell, Barbara (816)426-4902 (202)481-0362  
Computer Specialist Surmeier, Ken (816)426-4919 (202)481-2925

**Administration**

Administrative Officer Walker, Celestine (816)426-4908 (202)481-0701

**Office of District Counsel**

District Counsel Smith, Connie B (816)426-4909 Ext.261 (202)481-0849  
Legal Instruments Examiner Moore, Robbie L (816)426-4933 (202)481-5209

**Minority Enterprise Development**

Business Opportunity Officer DeVoe, Kathy L (816)426-4916 (202)481-2895  
Business Opportunity Specialist Fayne, Robert E (816)426-4917 (202)481-5252  
Business Opportunity Specialist Hardin, Rhonda R (816)426-4911 (202)481-5131

**Economic Development**

ADD / ED Heusinkvelt, Neida M (816)426-4906 (202)481-4726  
BIC Manager Malcolm, Kimberlee A (816)235-6675 (202)481-2978  
Bailey, Linda F (816)426-4904 (202)481-4136  
Coleman, Glenna J (816)426-4914 (202)481-2124  
Loan Specialist James, Judith M (816)426-4905 (202)481-2790  
Economic Development Assistant Myers, Margie C (816)426-4913 (202)481-4317  
Loan Specialist Parks, Cassandra L (816)426-4912 (202)481-0670

(A) = Acting

**Economic Development**

Loan Specialist	Ramsey, Debra A	(816)426-4901	(202)481-1578
Lender Relations Specialist	Ross, Jacquelyn V	(816)426-4910	(202)481-2301

**KANSAS CITY INSPECTOR GENERAL INVESTIGATIONS DIVISION**

**Kansas City Inspector General Investigations Divisi 1000 Walnut St. Suite 510 Kansas City, MO 64106-2107**

**Telephone Number: (816)374-6590 Facsimile Number: (816)374-6592**

**Mail Code: 4113**

**Individual Fax**

Special Agent	Chappell, Stanley C	(816)426-4880	(202)481-5632
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**NEBRASKA DISTRICT OFFICE**

**10675 Bedford Avenue Suite 100 Omaha, NE 68134-3613**

**Telephone Number: (402)221-4691 Facsimile Number: (402)221-3680 TTY / TDD Number: (402)498-3611**

**Mail Code: 0766**

**Individual Fax**

**Office of The District Director**

Deputy District Director	Piper, Kathleen F	(402)221-7205	(202)481-2877
Procurement Center Representative	Johnson, Dwight A	(402)221-7206	(202)481-1770
District Director	Milobar, Leon J	(402)221-3620	(202)481-0913

**Administration**

Business Development Specialist	Evans, Janet I	(402)221-7200	(202)481-2407
Business Development Specialist	Packo, Blanche B	(402)221-7200	(202)481-0495

**Office of District Counsel**

District Counsel	Stratman, Gregg J	(402)221-7202	(202)481-2155
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**Economic Development**

Business Development Specialist	Allen, Janice K	(402)221-7215	(202)481-2420
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**Team 1 - Loan Processing**

Lead Business Development Specialist	Foster, Barbara J	(402)221-7212	(202)481-0393
Business Development Specialist	Wilson, Deborah L	(402)221-7222	
Lead Lender Relations Specialist	Niehaus, Michael A	(402)221-7210	(202)481-4565

**Minority Enterprise Development**

ADD/MED	Piper, Kathleen F	(402)221-7205	(202)481-2877
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**OMAHA BUSINESS INFORMATION CENTER**

**11141 Mill Valley Road Omaha, NE 68154**

**Telephone Number: (402)221-3606 Facsimile Number: (402)221-3680**

**Mail Code: 7613**

**Individual Fax**

BIC Manager	Allen, Janice K	(402)221-3606	(202)481-2420
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## SPRINGFIELD BRANCH OFFICE

830 East Primrose Suite 101 Springfield, MO 65807-5254

Telephone Number: (417)890-8501 Facsimile Number: (417)889-0074 TTY / TDD Number (417)889-6912

Mail Code: 0721

Individual Fax

### Office of The Branch Manager

Loan Specialist - Lead Cowart, Walter L (417)890-8501 Ext.215 (202)481-6037

### Economic Development

Economic Development Specialist Jones, M B (417)890-8501 Ext.209 (202)481-2495

Business Development Specialist Bowman, Janice M (417)890-8501 Ext.203 (202)481-2422

### Portfolio Management

Economic Development Assistant Simmons, Rebecca A (417)890-8501 Ext. 202 (202)481-5101

### SCORE

Counselor , (417)890-8501 Ext. 218

## ST. LOUIS DISTRICT OFFICE

200 North Broadway Suite 1500 St. Louis, MO 63102

Telephone Number: (314)539-6600 Facsimile Number: (314)539-3785 TTY / TDD Number: (314)539-6654

Mail Code: 0768

Individual Fax

### Office of The District Director

Computer Specialist Wells, Angela R (314)539-6600 Ext. 223 (202)481-0240

District Director Melton, Dennis S (314)539-6600 Ext.244 (202)481-5611

### Administration

Business Development Specialist Mueller, Sherry L (314)539-6600 Ext.231 (202)481-5588

### Office of District Counsel

District Counsel Schenberg, Ivan I (314)539-6600 Ext.239 (202)481-2271

Attorney Advisor (General) Whitaker, Lonnie D (314)539-6600 Ext.234 (202)481-4192

### Economic Development

Senior Area Manager Edwards, Joseph (573)808-1060 (202)481-5532

Senior Area Manager Klages, Brenda D (573)837-2313 (202)481-0527

### Finance & Lender Relations

Team Leader Lash, Jerry E (314)539-6600 Ext.226 (202)481-2500

Lender Relations Specialist McKinney, Lorraine F (314)539-6600 Ext.224 (202)481-4207

Business Development Specialist Morgan, Robert C (314)539-6600 Ext.228 (202)481-5243

### Marketing & Outreach

Team Leader Brinkley, Maureen E (314)539-6600 Ext.252 (202)481-4514

Business Development Specialist Guttman, Patricia L (314)539-6600 Ext.255 (202)481-4829

Senior Area Manager Newman, Robert B (573)406-0134 (202)481-5238

Business Development Specialist Wells, Angela R (314)539-6600 Ext.223 (202)481-0240

### 8 (a) / Business Development

Student Assistant Kellett, Elizabeth M (314)539-6600

## WICHITA DISTRICT OFFICE

271 West Third Street North Suite 2500 Wichita, KS 67202-1212

Telephone Number: (316)269-6616 Facsimile Number: (316)269-6499 TTY / TDD Number: (316)269-6205

Mail Code: 0767

Individual Fax

### Office of The District Director

Deputy District Director Carney, Patrick J (316)269-6273 Ext.252 (202)481-4844

### Administration

Administrative Officer McNelly, Marilyn K (316)269-6616 Ext.201 (202)481-4358

Office Services Clerk Scott, James M (316)269-6616 Ext. 205 (202)481-2359

### Office of District Counsel

District Counsel McMaster, Linda C (316)269-6191 Ext.260 (202)481-4134

### Minority Enterprise Development

Business Development Specialist Taylor, Teri L (316)269-6273 Ext.226 (202)481-5779

### Business Development

Program Support Assistant Clary, Sherryl L (316)269-6426 Ext.223 (202)481-5591

Business Development Specialist Klein, Vanessa R (316)269-6571 Ext.215 (202)481-5953

Lender Relations Specialist Murray, Brenda F (316)269-6571 Ext.212 (202)481-0529

Business Development Specialist Cady, Miki D (316)269-6191 Ext.204 (202)481-4638

Business Development Specialist Scheuerman, Nancy E (316)269-6616 Ext.211 (202)481-4704



## REGION VIII - DENVER

### DENVER REGIONAL OFFICE

721 19th Street Suite 400 Denver, CO 80202-2599

Telephone Number: (303)844-0500 Facsimile Number: (303)844-0506 TTY / TDD Number: (303)844-0507

Mail Code: 0800

Individual Fax

#### Office of The Regional Administrator

Regional Administrator	Ringsak, Elton W	(303)844-0500	(202)481-6161
Staff Assistant	Helm, Carol A	(303)844-0504	(202)481-0591

#### Public Affairs and Communications

Regional Communications Director	Chavez, Christopher J	(303)844-0501	(202)481-0774
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#### Office of Advocacy

Regional Advocate	Henderson, James R	(303)844-0503	(202)481-2312
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### COLORADO DISTRICT OFFICE

721 19th Street Suite 426 Denver, CO 80202

Telephone Number: (303)844-2607 Facsimile Number: (303)844-6468 TTY / TDD Number: (303)844-5638

Mail Code: 0811

Individual Fax

#### Office of The District Director

District Counsel	Layman, Ralph E	(303)844-2607 Ext.241	(202)481-4954
District Director	Lopez, Gregario B	(303)844-2607 Ext.201	(202)481-1746

#### Administration

Administrative Officer	Clark, Cristie	(303)844-2607 Ext.205	(202)481-0870
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#### Economic Development

Business Development Specialist	McDowell, Amy	(303)844-2607 Ext.209	(202)481-0187
Lead Economic Development Specialist	Solberg, Ronald L	(303)844-2607 Ext.221	(202)481-5358

#### Entrepreneurial Development Branch

Customer Service Representative	Ochoa, Benny L	(303)844-2607 Ext.225	(202)481-0423
Economic Development Specialist	DeHerrera, Jeanette C	(303)844-2607 Ext.226	(202)481-2452

#### Capital Access Branch

ADD / ED	Muhlhauser, Steve	(303)844-2607 Ext.202	(202)481-5664
Loan Specialist	Newman, Lynnette E	(303)844-2607 Ext.223	(202)481-4265

#### Surety Bond Guarantee

Surety Bond Guarantee Specialist	Murray, Tamara E	(303)844-2607 Ext.231	(202)481-0473
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#### 8(a) Business Development Division

Chief	Rosenbaum, Juan	(303)844-2607 Ext.224	(202)481-2772
Branch Manager	Brady, Mary J	(303)844-2607 Ext.253	(202)481-0306
Business Opportunity Specialist	Terrell, Carolyn	(303)844-2607 Ext.260	(202)481-0646
Economic Development Assistant	Young, Karen	(303)844-2607 Ext.257	(202)481-2841

#### SCORE

Telephone Number, (303)844-3985

## DENVER FINANCE CENTER

721 19th Street PO Box: 205 PO Zip: 80201-0205 Denver, CO 80202  
Telephone Number: (303)844-3568 Facsimile Number: (303)844-2859 TTY / TDD Number: (303)844-0550

Mail Code: 3515

Individual Fax

### Programmatic Accounting Division

Cash Mgmt - Fax: , (303)844-3308  
Group Action Desk , (303)844-2411 (202)481-6152  
I.Facsimile Number: , (303)844-3160

### Office of Financial Systems - Denver

Computer Room , (303)844-3600 (202)481-6154

## DENVER BUSINESS INFORMATION CENTER

721 19th Street Suite 426 Denver, CO 80202-2599  
Telephone Number: (303)844-3986 Facsimile Number: (303)844-6490

Mail Code: 7613

Individual Fax

BIC Manager DeHerrera, Jeanette C (303)844-3986 (202)481-2452

## DENVER ADMINISTRATIVE LAW LITIGATION CENTER

721 19th Street Suite 378A Denver, CO 80202  
Facsimile Number: (303)383-7202

Mail Code: 2227

Individual Fax

Senior Trial Attorney Powell, Ramona (303)383-7203 (202)481-4963

## DENVER INSPECTOR GENERAL INVESTIGATIONS DIVISION

Byron Rogers Federal Courthouse 1961 Stout Street Suite 1468 Denver, CO 80294

Telephone Number: (303)383-7215 Facsimile Number: (303)391-7216

Mail Code: 4113

Individual Fax

Criminal Investigator Spittler, Troy L (303)844-1324 (202)481-5915

## DENVER OFFICE OF HUMAN CAPITAL MANAGEMENT

721 19th Street Suite 392 Denver, CO 80202  
Telephone Number: (303)383-5600 Facsimile Number: (303)383-5620

Mail Code: 5221

Individual Fax

### Personnel Services Division

#### **Region VIII**

Human Resources Specialist Salazar, Yahida R (303)844-7795 (202)481-1714

## DENVER NATURAL RESOURCES SALES ASSISTANCE OFFICE

721 19th Street Suite 426 Denver, CO 80202-2517

Telephone Number: (303)844-0510 Facsimile Number: (303)844-0514

Mail Code: 6253

Individual Fax

### Government Contracting Area V

#### Timber Sales Assistance

Industrial Specialist (Forestry) Clarke, Thomas A (303)844-2607 Ext.266 (202)481-5826

## NORTH DAKOTA DISTRICT OFFICE

657 2nd Avenue North Room 218 Fargo, ND 58108-3086

Telephone Number: (701)239-5131 Facsimile Number: (701)239-5645 TTY / TDD Number: (701)239-5657

Mail Code: 0875

Individual Fax

### Office of The District Director

Area Manager Giltner, Eric T (701)746-5160 (202)481-1873  
District Director Stai, James L (701)239-5131 Ext.220 (202)481-2350  
Business Development Specialist Weston, Sheri L (701)239-5131 Ext.210 (202)481-5576

### Office of District Counsel

Paralegal Specialist Barnick, Norma J (701)239-5131 (202)481-4745  
Senior Counsel Haverly, Jon K (605)330-4243 Ext.42 (202)481-2684

### Economic Development

Deputy District Director Gallagher, Michael (701)239-5131 Ext.212 (202)481-4550  
Lender Relations Specialist Haut, Alan J (701)239-5131 Ext.209 (202)481-0131  
Business Development Specialist Phillips, Nadine L (701)239-5131 Ext.208 (202)481-4689

#### Finance & Investment Branch

Lender Relation Specialist Bjornson, Keith A (701)239-5131 Ext.218 (202)481-2907  
Economic Development Specialist Veitenheimer, Carla L (701)239-5131 (202)481-0593

#### Business Development

Economic Development Specialist / WBO Behm, Aileen F (701)328-5850  
(202)481-0413  
Rep  
Business Development Specialist Linnertz, Thomas J (701)239-5131 Ext.215 (202)481-5852

## SOUTH DAKOTA DISTRICT OFFICE

2329 North Career Avenue Suite 105 Sioux Falls, SD 57107

Telephone Number: (605)330-4243 Facsimile Number: (605)330-4215 TTY / TDD Number: (605)331-3527

Mail Code: 0876

Individual Fax

### Office of The District Director

District Director Brown, John L (605)330-4243 Ext.14 (202)481-2646  
Deputy District Director Hughes, Chuck W (605)330-4243 Ext.31 (202)481-0810  
Senior Area Manager Shaw, James E (605)716-0008 (202)481-0980

### Administration

Business Development Specialist Claassen, Lisa L (605)330-4243 Ext.47 (202)481-4176

### Economic Development

Lender Relations Specialist Gunderson, Paul D (605)330-4243 (202)481-4866  
Business Development Specialist Rogers, Jean R (605)330-4243 Ext.44 (202)481-2449

(A) = Acting

**Economic Development**

**Business Assistance & Servicing**

Business Development Specialist      Arends, Michele G      (605)330-4243 Ext.11      (202)481-4610

**SIOUX FALLS BUSINESS INFORMATION CENTER**

**1000 North West Avenue Suite 400 Sioux Falls, SD 57104**

Telephone Number: (605)367-5757      Facsimile Number: (605)367-5755

Mail Code: 7613

**Individual Fax**

BIC Manager      Gunderson, Paul D      (605)367-4891      (202)481-4866

**MONTANA DISTRICT OFFICE**

**10 West 15th Street Suite 1100 Helena, MT 59626-9703**

Telephone Number: (406)441-1081      Facsimile Number: (406)441-1090      TTY / TDD Number: (406)441-1097  
Facsimile LowDoc (406)441-1098

Mail Code: 0885

**Individual Fax**

**Office of The District Director**

District Director      Johnston, Michelle F      (406)441-1080      (202)481-4622  
Senior Area Manager      Klamann, John R      (406)869-8421 Ext.103      (202)481-2663

**Administration**

Administrative Officer      Dixon, Kelly J      (406)441-1085      (202)481-2918  
Program Support Assistant      Baker, Crystal D      (406)441-1089      (202)741-6817

**Legal**

District Counsel      Bayuk, Michael J      (406)441-1082 Ext.10      (202)481-4579

**Minority Enterprise Development**

Business Development Specialist      Much, Robert      (406)441-1084      (202)481-5221

**Economic Development**

**Entrepreneurial Development**

Business Development Specialist      Carlson, Lorena A      (406)441-1086      (202)481-4195  
Lender Relations Specialist      Donovan, John J      (406)441-1087      (202)292-3665

**UTAH DISTRICT OFFICE**

**125 South State Street Room 2231 Salt Lake City, UT 84138-1195**

Telephone Number: (801)524-5804      Facsimile Number: (801)524-4160 &      TTY / TDD Number: (801)524-4040  
4410

Mail Code: 0883

**Individual Fax**

**Office of The District Director**

District Director      Nakano, Stanley      (801)524-3200      (202)481-5631  
Deputy District Director      Price, Steven S      (801)524-3215      (202)481-5688

**Administration**

Program Support Assistant      Ketchersid, Brenda R      (801)524-3223      (202)481-0537  
Administrative Officer      Richens, Cheryl      (801)524-3219      (202)481-0758

**Office of District Counsel**

District Counsel      Newbold, Nick M      (801)524-3201      (202)481-4732  
Attorney Advisor (General)      Gygi, John S      (801)524-3205      (202)481-2670

**Office of District Counsel**

Paralegal Specialist Miller, Sharlene P (801)524-3221 (202)481-5526

**Minority Enterprise Development**

Program Support Assistant Rael, Mary P (801)524-3210 (202)481-4493  
Business Development Specialist Byerly, Nancy V (801)524-6831 (202)481-4694  
Lender Relations Specialist Eames, Paula L (801)524-3228 (202)481-4880

**Economic Development**

Lender Relations Specialist Fewkes, Patricia W (801)524-3218 (202)481-4840  
Business Development Specialist Glines, Linda K (801)524-3227 (202)481-4144  
Business Development Specialist Workman, Melinda (801)524-3213 (202)481-4526  
Business Development Specialist Yoshida, Georgia C (801)524-3217 (202)481-2077  
Lead Business Opportunity Specialist Andrus, Blaine L (801)524-3226 (202)481-0493  
Business Development Specialist Yoshimura, Suzan O (801)524-3206 (202)481-5726

**WYOMING DISTRICT OFFICE**

**100 East B Street Federal Building Room 4001 PO Box: 44001 Casper, WY 82602-5013**

**Telephone Number: (307)261-6500 Facsimile Number: (307)261-6535 TTY / TDD Number: (307)261-6527**

**Mail Code: 0897**

**Individual Fax**

**Office of The District Director**

District Director Despain, Steven F (307)261-6501 (202)481-5683

**Administration**

Administrative Officer & IRM Hink, Elizabeth A (307)261-6502 (202)481-1843  
Public Information Officer Nichols, Sharon S (307)261-6508 (202)481-5655  
Administrative Assistant Coy, Marilyn E (307)261-6512 (202)481-4355

**Office of District Counsel**

District Counsel Lobdell, Steven A (307)261-6503 (202)481-5681

**Economic Development**

DDD & ADD / ED Auflick, Robert B (307)261-6507 (202)481-5235  
Economic Development Specialist Farris, Debra L (307)261-6510 (202)481-1588  
Team Leader Parker, Stephen E (307)261-6506 (202)481-5651  
Business Development Specialist Rezanina, Susan K (307)261-6520 (202)481-5714

**Processing**

Business Development Specialist Denke, David L (307)261-6523 (202)481-1514

**CASPER BUSINESS INFORMATION CENTER**

**100 East B Street Federal Building Room 4001 PO Box: 44001 Casper, WY 82602-5013**

**Telephone Number: (307)261-6566 Facsimile Number: (307)261-6530**

**Mail Code: 7613**

**Individual Fax**

Program Analyst Mcgruder, Kenneth G (504)589-4163 (202)481-0435  
BIC Manager & PIO Denke, David L (307)261-6523 (202)481-1514  
BIC Manager & PIO Perea, Susan K (307)261-6520 (202)481-5714

## REGION IX - SAN FRANCISCO

### SAN FRANCISCO REGIONAL OFFICE

455 Market Street Suite 2200 San Francisco, CA 94105-2445

Telephone Number: (415)744-2118 Facsimile Number: (415)744-2119 TTY / TDD Number: (415)744-2021

Mail Code: 0900

Individual Fax

#### Office of The Regional Administrator

Regional Administrator Thompson, Bruce C (818)552-3436 (202)481-5172

#### Area Public Affairs

Coordinator Borden, Robert A (415)744-1961 (202)481-5228

### ARIZONA DISTRICT OFFICE

2828 North Central Avenue Suite 800 Phoenix, AZ 85004-1093

Telephone Number: (602)745-7200 Facsimile Number: (602)745-7210 TTY / TDD Number: (602)745-7205

Mail Code: 0988

Individual Fax

#### Office of The District Director

District Director Blaney, Robert J (602)745-7222 (202)481-5212

Senior Area Manager Hanson, Gail M (928)537-2955 (202)481-2006

Senior Manager, New Markets Hart, Stephen T (520)548-8212 (202)481-6336

Deputy District Director Hodgman, Bruce L (602)745-7220 (202)481-0556

Regional Advocate Hull, Michael T (602)745-7200 (202)481-0450

#### Administration

Office Automation Assistant Delarosa, Fernando (602)745-7209 (202)481-1933

Administrative Support Assistant Dolphin, Danine A (602)745-7200 (202)481-1760

Administrative Officer Howe, S G (602)745-7207 (202)481-5544

Administrative Clerk (Trainee) Nilsson, Danine A (602)745-7200 (202)481-5106

#### Minority Enterprise Development

ADD / BD-PIO Desai, Shivani (602)745-7227 (202)481-6538

Business Development Specialist Gibson, Anita (602)745-7229 (202)481-0250

Business Development Assistant Guerrero, Luzviminda (602)745-7232 (202)481-4245

#### Financial Assistance

Program Support Assistant Pedraza, Mara V (602)745-7208 (202)481-2160

Procurement Center Representative Brown, Tracey S (602)745-7217 (202)481-5905

Lender Relation Specialist Lease, Cathleen M (602)745-7231 (202)481-0686

Business Development Specialist Pipper, James H (602)745-7230 (202)481-2343

#### Marketing Division

ADD / M&O Dukauskas, Gerald (602)745-7221 (202)481-2081

#### SCORE

(602)745-7250

## FRESNO DISTRICT OFFICE

2719 North Air Fresno Drive Suite 200 Fresno, CA 93727-1547

Telephone Number: (559)487-5791 Facsimile Number: (559)487-5636 TTY / TDD Number: (559)487-5007

Mail Code: 0942

Individual Fax

### Office of The District Director

District Director	Mendoza, Carlos G	(559)487-5441 Ext.144	(202)481-0599
Deputy District Director	Truly, Ronald E	(559)487-5791 Ext.142	(202)481-5337

### Administration

Administrative Officer / PIO	Ward, Melende G	(559)487-5791 Ext. 143	(202)481-4525
Business Development Specialist	Cota, Lupe	(559)487-5791 Ext.140	(202)481-4240
Receptionist	Hori, William K	(559)487-5791	(202)481-6068

### Office of District Counsel

Paralegal Specialist	Ryner, Leanne M	(559)487-5441 Ext.132	(202)481-4073
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### Minority Enterprise Development

Business Development Specialist	Leshner, Lori R	(559)487-5791 Ext.124	(202)481-4201
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### Economic Development

#### Marketing

Lender Relations Specialist	Mardon, Gayoeb H	(559)487-5791 Ext.137	(202)481-2899
Program Support Assistant	Sanchez, Christine D	(559)487-5791 Ext.104	(202)481-0795
Lender Relations Specialist	Souza, Michael M	(559)487-5791 Ext.117	(202)481-6576

## FRESNO COMMERCIAL LOAN SERVICE CENTER

2719 North Air Fresno Drive Suite 107 Fresno, CA 93727-1547

Telephone Number: (559)487-5136 Facsimile Number: (559)487-5803 TTY / TDD Number: (559)487-5917

Fsc.servicing@sba.gov

Mail Code: 0992

Individual Fax

### Customer Service

Call for General Info, Requests Status , etc....		(559)487-5650 Option 3	
Loan Servicing Assistant	Youngs, Julia F	(559)487-5136 Ext.216	

### Office of Service Center Director

Center Director	Stiner, Joel A	(559)487-5136 Ext.215	(202)481-2575
-----------------	----------------	-----------------------	---------------

### Administration / Records Center

Supervisory Administrative Officer	(A) Mendoza, Elisa N	(559)487-5770 Ext.221	(202)481-1829
Office Automation Assistant	Hall, Kimberly J	(559)487-5770 Ext.259	(202)481-2981
Office Automation Assistant	Winters, Sandra J	(559)487-5136 Ext.226	(202)481-5489

### Records Center

Office Automation Clerk	Mahnert, K.Gerald	(559)487-5136 Ext.232	
Collateral Cashier	Martin, DeVriann A	(559)487-5770 Ext.209	(202)481-1632
Office Automation Clerk	McCollum, Michael K	(559)487-5136 Ext.205	(202)481-4557
Office Automation Clerk	Ortenzio, Joan	(559)487-5136 Ext.263	(202)481-2292
Office Automation Clerk	Tovar, Sylvia H	(559)487-5136 Ext.236	(202)481-5742

### SBA Express Purchases

Loan Servicing Assistant	Brooks, Gregory K	(559)487-5136 Ext.254	(202)481-2153
Loan Servicing Assistant	DelCampo, Salvador M	(559)487-5136 Ext.222	(202)292-3757

(A) = Acting

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**SBA Express Purchases**

Loan Servicing Assistant	Gonzalez, David	(559)487-5136 Ext.258	(202)481-0983
Loan Servicing Assistant	King, Joseph B	(559)487-5136 Ext.271	(202)481-2722

**Information Resources Manager**

Information Technology Specialist	Adams, Richard A	(559)487-5136 Ext.275	(202)481-5194
Information Technology Specialist	Noldon, Jean M	(559)487-5136 Ext.201	(202)481-2444

**Office of the Chief Center Counsel**

Center Staff Attorney	FitzGibbon, Geoffrey S	(559)487-5136 Ext.234	(202)481-2052
Attorney	Jinkerson, Christian D	(559)487-5136 Ext.230	(202)741-6795
Paralegal	Skelton, Connie F	(559)487-5136 Ext.244	(202)481-0848

**Portfolio Management**

Loan Specialist	Castro, Elodia	(559)487-5136 Ext.214	(202)481-1858
Loan Specialist	Davidson, Steve	(559)487-5136 Ext.242	(202)481-5660
Loan Specialist	Frajio, Olivia	(559)487-5136 Ext.219	(202)481-4758
Loan Servicing Assistant	Lopez, Leann M	(559)487-5136 Ext.224	(202)292-3755
Loan Servicing Assistant	McEwin, Helen	(559)487-5136 Ext.233	(202)481-2211
Loan Specialist	Oehlschlaeger, MaryJane	(559)487-5136 Ext.228	(202)481-4478
Loan Specialist	Sabbatini, Tim	(559)487-5136 Ext.231	(202)481-5871
Loan Specialist	Serrano, Michelle G	(559)487-5136 Ext.212	(202)481-1796
Loan Officer	Vang, Xong	(559)487-5136	(202)292-3759
Supervisory Loan Specialist	(A) Wamhof, Gary	(559)487-5136 Ext.227	(202)481-2019
Loan Specialist	Zamora, Lupe	(559)487-5136 Ext.245	(202)481-4241
Loan Specialist (Liquidation)	Jung, Barbara	(559)487-5136 Ext.253	(202)481-0374

**Customer Service / Collections / Lender Relations**

Assistant Center Director	Niswander, Leslie A	(559)487-5136 Ext.225	(202)481-1790
Financial Analyst	Urdesich, Daniel J	(559)487-5136 Ext.223	(202)481-0924

**Customer Service**

Loan Servicing Assistant	Ornelas, Raymond M	(559)487-5136 Ext.251	(202)481-4982
--------------------------	--------------------	-----------------------	---------------

**Lender Relations**

Loan Servicing Assistant	Pike, Theresa J	(559)487-5136 Ext.243	(202)481-5808
Loan Servicing Assistant	Shelley, Janet L	(559)487-5136 Ext.207	(202)481-2401

**LOS ANGELES DISTRICT OFFICE**

**330 North Brand Boulevard Suite 1200 Glendale, CA 91203-2304**

**Telephone Number: (818)552-3210 Facsimile Number: (818)552-3260 TTY / TDD Number: (818)552-3268**

**Mail Code: 0914**

**Individual Fax**

**Office of The District Director**

District Director	Alvarado, Alberto G	(818)552-3201	(202)481-0140
Economic Development Specialist	Vasquez, Sandra	(818)552-3202	(202)481-5484

**Administration**

Clerk (OA)	Crawford, Kenneth J	(213)251-7252	(202)481-2938
Economic Development Assistant	Devis, Beatriz	(818)552-3223	(202)481-0409
Administrative Assistant	Plascencia, Maribel P	(818)552-3437	(202)481-0344
Administrative Officer	Stace, Christina	(818)552-3288	(202)481-0785

**Office of District Counsel**

District Counsel	Olear, Steve	(818)552-3307	(202)481-5666
Misc Docmts Examnr	Little, Barry L	(818)552-3259	(202)481-0404

(A) = Acting



**Office of District Counsel**

Attorney Advisor (General) Uyekawa, David T (818)552-3329 (202)481-1528

**Computer Technicians**

Information Resources Manager (IRM) Shaner, Linda (818)552-3320 (202)481-4123

**Minority Enterprise Development**

Business Opportunity Assistant Brother, Armida (818)552-3233 (202)481-0329  
Outreach Specialist Copelan, Betsy G (818)552-3313 (202)481-0442  
Business Opportunity Specialist Johnson, Carlos (818)552-3232 (202)481-5396  
Business Opportunity Specialist Rentie, Bonita J (818)552-3310 (202)481-0506  
ADD / MED Constantino, Glen V (818)552-3235 (202)481-2111  
Business Development Specialist Clark, Catherine (818)552-3311 (202)481-0673

**Economic Development**

Deputy Director Flores, Lorenzo J (818)552-3290 (202)481-4196  
Business Development Specialist Lorenzana, Ian A (818)552-3314 (202)741-6674

**Finance Division / Capital Access**

Loan Specialist Cartwright, Gabriel F (818)552-3304 (202)481-1996  
Loan Specialist Park, Euhoe A (818)552-3301 (202)481-1912

**Marketing**

Outreach Specialist Buck, Sandra (818)552-3308 (202)481-5455  
Economic Development Assistant Guerrero, Mary (818)552-3257 (202)481-4451  
Program Support Assistant Lin, Eunice (818)552-3244  
Economic Development Assistant Lozano, Carina (818)552-3209 (202)481-0579  
Chief Business Development Orta, Natalie (818)552-3291 (202)481-4720  
Public Information Officer Rodriguez, Patrick A (818)552-3222 (202)741-7097

**LOS ANGELES INSPECTOR GENERAL AUDITING DIVISION**

**330 North Brand Boulevard Suite 650 Glendale, CA 91203-2304**

**Telephone Number: (818)552-3281 Facsimile Number: (818)552-3226**

**Mail Code: 4112**

**Individual Fax**

Auditor Cheney, Leon R (818)552-3354 (202)481-4085  
Audit Manager Griffin, Thaddeus (504)589-2875 (202)481-6093  
Auditor Powell, Kimble (818)552-3356 (202)481-2989  
Audit Manager Ward, Donald R (818)552-3353 (202)481-1688  
Auditor Arutyunyan, Hakop J (818)552-3352 (202)741-6830  
Auditor Russ, LaKesha A (818)552-3355 (202)481-1826

**LOS ANGELES INSPECTOR GENERAL INVESTIGATIONS DIVISION**

**330 North Brand Boulevard Suite 650 Glendale, CA 91203-2304**

**Telephone Number: (818)552-3239 Facsimile Number: (818)552-3358**

**Mail Code: 4113**

**Individual Fax**

Criminal Investigator Anderson, Randal (818)552-3346 (202)481-4967  
Secretary Niz, Bertha christi (818)552-3239 (202)481-0792  
Special Agent Russell, Lisa (818)552-3225 (202)481-4169  
Investigator SooHoo, Kurt (818)552-3238 (202)292-3896  
Special Agent Stewart, John (818)552-3348 (202)481-2598  
Special Agent Sullivan, Andrea N (818)844-1324 (202)481-0212  
Special Agent Mazzoni, Sandra E (818)552-3240 (202)481-5473

## SACRAMENTO DISTRICT OFFICE

650 Capital Mall Suite 7-500 Sacramento, CA 95814-4708

Telephone Number: (916)930-3700 Facsimile Number: (916)930-3737 TTY / TDD Number (916)930-3734

Mail Code: 0931

Individual Fax

### Office of The District Director

District Director O'Neal, Jim (916)930-3715 (202)481-0956

### Administration

Lead Lender Relations Specialist Ellinwood, Carrie R (916)231-7775 (202)481-0933  
Information Resources Manager (IRM) Hegerle, Daryl G (916)930-3718 (202)481-0970

### Office of District Counsel

District Counsel Hobby, Jill C (916)930-3704 (202)481-2518  
Paralegal Assistant Vang, Bee (916)930-3705 (202)481-0412

### Economic Development

Lead Economic Development Specialist Bryant, James A (916)231-7762 (202)481-2320  
Economic Development Specialist Castaneda, David (916)930-3709 (202)481-0979  
Economic Development Specialist Gilchrist, Essie (916)930-3708 (202)481-1899  
Economic Development Specialist Perez, Gilda (916)930-3707 (202)481-2100

### Finance

Marketing and Outreach Specialist Conway-Jepsen, Mary (916)930-3712 (202)481-4133  
Loan Specialist Stitt, Robert W (916)930-3722 (202)481-5298  
Lead Business Development Specialist Tavernia, Paul J (916)231-7773 (202)292-3870  
Marketing and Outreach Specialist Chapman, Kathy (916)930-3637 (202)481-2887

### Portfolio Management

Loan Specialist Reid, David (916)930-3712 (202)481-0990

### SCORE

Information , (916)930-3701  
Facsimile Number , (916)930-3735

## SACRAMENTO LOAN PROCESSING CENTER

U. S. Federal Courthouse 501 I Street Suite 12-100 Sacramento, CA 95814-2322

Telephone Number: (916)930-2410 Facsimile Number: (916)930-2160

Mail Code: 0933

Individual Fax

### Office of The Director

Center Director Taylor, Richard A (916)930-2462 (202)481-5155  
IT Specialist Bell, David A (916)930-2423 (202)741-6627  
IT Specialist Choo, Eric (916)930-2464 (202)481-1872  
Administrative Officer Lear, Sandra J (916)930-2461 (202)481-5459  
Deputy Director Bellmore, Teresa (916)930-2475 (202)481-5773  
Loan Specialist Corral, Guadalupe (916)930-2452 (202)481-6523  
Account Manager sac504closingopinions, (999)999-9999 (202)741-6776  
specialmailbox

### Loan Transactions

Loan Specialist Kim, Rosio (916)930-2469 (202)481-2171  
Lead Loan Specialist Nguyen, Hien (916)930-2463 (202)481-6124  
Loan Specialist Singh, Vicki (916)930-2446 (202)481-5977  
Senior Loan Officer Slay II, Hardy (916)930-2459 (202)481-2180

(A) = Acting

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**Loan Transactions**

Financial Analyst	Stytz, Dennis P	(916)930-2479	(202)741-6693
Finance Chief	Boller, Karin M	(916)930-2481	(202)481-2860

**Eligibility Determinations**

Senior Loan Officer	Poe, Stanley M	(916)231-3467	(916)566-7280
General Engineer	Reynolds, Stephen M	(916)930-2470	(202)741-6820

**Loan Funding**

Loan Specialist	Amin, Schwab	(916)930-2409	(202)481-5763
Loan Specialist	Cabral, Chester M	(916)930-2453	(202)481-2601
Loan Specialist	Christensen, Donald E	(916)930-2445	
Senior Loan Officer	Jones, Richard P	(916)930-2441	(202)481-5184
Loan Specialist	MacLennan, Robert S	(916)930-2432	(202)481-2409
Control Clerk	Stefani, Barbara	(916)930-2465	(202)481-0372
Senior Loan Officer	Miller, David R	(916)930-2436	
Loan Specialist	Neely, David P	(916)930-2425	(202)481-0272

**Loan Servicing**

Loan Specialist	Kice, Lynn	(916)930-2430	(202)481-6461
Control Clerk	Sanchez, Lorraine J	(916)930-2466	(202)292-3764
Loan Specialist	Davis, Mike	(916)930-2460	(202)481-4632
Worker Trainee	Sacramento504Form912, Mailbox	(999)999-9999	(202)481-0907

**Lender Transactions**

Loan Processing Assistant	Chancellor, Cornelia	(916)930-2468	(202)481-0864
Loan Specialist	Miller, Mary	(916)930-2468	(202)741-6640
Loan Specialist (General)	Costello, William Z	(916)930-2454	(202)481-4107
Loan Specialist	Lee, Steven A	(916)930-2451	(202)292-3630
Loan Processing Clerk	McGeever, Lea A	(916)930-2458	(202)481-0865
Lead Loan Specialist	Schimmel, Sally	(916)930-2457	

**Lender Identification**

Lead Loan Specialist	Scott, Patty	(916)930-2456	(202)481-4848
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**SACRAMENTO STANDARD 7A LOAN GUARANTY PROCESSING CENTER (LGPC)****6501 Sylvan Road     Citrus Heights, CA 95610**

<b>Telephone Number:</b> (916)930-2410	<b>Facsimile (Loans)</b> (916)930-2180
	<b>Facsimile (Admin)</b> (916)930-2487

**Mail Code: 0924****Individual Fax****Office of The Director**

Center Director	Pucci, Robert F	(916)231-3565	(202)481-5259
Computer Specialist / IRM	Siador, Tino B	(916)231-3594	(202)481-5468
Attorney (General)	Burgos, Carmelo	(916)531-3572	(202)481-1828
Center Staff Attorney	Doherty, Michael C	(916)231-3571	(202)741-6692
Loan Specialist	Brey, Christine J	(916)231-7597	(202)741-6773
Loan Specialist	Doronio, Filamor M	(916)231-3586	(202)481-1937
Loan Specialist	Erickson, Jerald L	(916)231-3577	(202)741-6879
Loan Specialist	Harmon, Aleen D	(202)000-0000	(202)481-1804
Loan Processing Assistant	Harris, Kristi J	(916)231-3580	(202)481-2477
Center Staff Attorney	Henthorn, Joseph W	(916)231-7749 Ext.4286	(202)741-6863
Loan Specialist - Lead	Hurley, James M	(916)231-3582	(202)741-6873
Loan Specialist	Hynes, Celeste M	(916)231-7738	(202)741-6805

(A) = Acting

**Office of The Director**

Loan Officer	Jensen, Mark E	(916)231-3584	(202)741-6919
Loan Officer	Jones, Laura	(916)231-3585	(202)481-4111
Lead Loan Specialist (Commercial)	Manalli, John A	(916)735-3589 Ext.3589	(202)741-6859
Lead Loan Specialist	McGuffin, Pamela L	(916)231-3590	(202)481-4782
Loan Specialist	Miller, David D	(916)930-2441	(202)481-0986
Lead Loan Specialist	Narvaez, Hector	(916)231-3591 Ext.3591	(202)481-2207
Loan Officer	Pharris, Donna J	(916)735-1515 Ext.4377	(202)481-1723
Deputy Center Director	Prichard, Gregory A	(916)735-1515 Ext.4371	(202)741-6912
Loan Specialist	Rhoads, Dusty R	(916)231-7776 Ext.4298	
Loan Specialist	Scambler, Ernest	(916)231-3593	(202)481-1889
Loan Processing Assistant	Udotor, Delores	(916)231-3597	(202)741-6891
Loan Processing Assistant	Williams, Anita V	(916)735-1515 Ext.3598	(202)741-7063
Loan Specialist - Lead	Yam, Cheri L	(916)231-3599	(202)481-2479
Lead Loan Specialist	Frost, Mark	(916)735-1515 Ext.4300	(202)481-4373
Lead Loan Specialist	Goetzger, Kathleen G	(916)735-1515 Ext.4212	(202)292-3568
Loan Specialist	Hendrix, Theresa M	(916)735-1515 Ext.4364	(202)741-6983
Loan Assistant	Le, Thao P	(916)735-1515 Ext.4215	(202)292-3765
Loan Specialist	Reynolds, William R	(916)735-2421 Ext.4213	(202)481-2604
Loan Specialist	Torres Jr, Pedro	(916)735-1500 Ext.43	(202)481-4890

**SAN DIEGO DISTRICT OFFICE**

**550 West "C" Street Suite 550 San Diego, CA 92101-3500**

**Telephone Number: (619)557-7250 Facsimile Number: (619)557-5894 TTY / TDD Number: (619)557-6998**

**Mail Code: 0954**

**Individual Fax**

**Office of The District Director**

Deputy District Director	Vigil, Anthony J	(619)727-4882	(202)481-0302
District Director	Garcia, Ruben R	(619)727-4880 Ext.4880	(202)481-4348

**Office of District Counsel**

Attorney Advisor (General)	Ashker, Terrill K	(619)727-4881	(202)481-5787
----------------------------	-------------------	---------------	---------------

**Minority Enterprise Development**

Business Development Specialist	Yee, Ming F	(619)727-4879	(202)481-4650
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**Economic Development**

**Business Development**

Business Development Specialist	Blum, Richard G	(619)727-4872	(202)481-5168
Lender Relations Specialist	Hughes, Maria P	(619)727-4871 Ext.4871	(202)481-4332
Project Assistant	Moran, Kathleen M	(619)727-4883 Ext.1110	(202)481-2883
Business Development Specialist	Valentine, Bonnie S	(619)727-4878	(202)481-0515
Business Development Specialist	Harris, Cynthia Y	(619)727-4884	(202)481-0895
ADD / ED	Rodarte, Rosa M	(619)727-4877	(202)481-5371

**Finance & Investment**

Lead Business Development Specialist	Talley, Juliane	(619)727-4870	(202)481-2809
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**SCORE - Chapter #140**

Executive Director	Sandoval, Debbe	(619)727-4873	(202)481-1544
Counselor on Duty	,	(619)557-7272	

## SAN DIEGO BUSINESS INFORMATION CENTER

550 West "C" Street Suite 550 San Diego, CA 92101-3500

Telephone Number: (619)557-7250 Facsimile Number: (619)557-5894

Mail Code: 7613

Individual Fax

BIC Manager

Serafine, Ronald D

(818)557-7250 Ext. 1126 (202)481-5346

## SAN FRANCISCO DISTRICT OFFICE

455 Market Street 6th Floor San Francisco, CA 94105-2420

Telephone Number: (415)744-6820 Facsimile Number: (415)744-6812 TTY / TDD Number: (415)744-6778

Mail Code: 0912

Individual Fax

### Office of The District Director

Secretary	Ishizu, Judy M	(415)744-6801	(202)481-2803
District Director	Quinn, John M	(415)744-8474	(202)481-2654

### Administration

Information Receptionist	Chong Jr, Michael J	(415)744-6820	(202)481-4580
Administrative Assistant	Choy, Lillian	(415)744-8497	(202)481-4105
Computer Specialist	Pennington, James E	(415)744-9061	(202)481-2335
Administrative Resources Coordinator	Butler Tom, Kathleen	(415)744-6777	(202)481-2871
Information Technology Specialist	Jordan, Michael R	(415)744-8477	(202)481-4597

### Office of District Counsel

District Counsel	Adams, Eric J	(415)744-8440	(202)481-1879
Attorney Advisor (General)	Joe, Edwin L	(415)744-8494	(202)481-1810

### 8(a) Business Development

Lead Business Opportunity Specialist	Gambardella, Brenda J	(415)744-6787	(202)481-0531
Program Support Assistant	De Shu, Ginny L	(415)744-8484	(202)481-2107
Business Development Specialist	Gutierrez, Benny A	(415)744-8498	(202)481-0422
Business Development Specialist	Marymee, Cynthia A	(415)744-6807	(202)481-0882
Program Support Assistant	Yim, Julie W	(415)744-6808	(202)481-2822

### Financial Assistance

Secretary	DeVito, Michele	(415)744-7810	(202)481-4608
Supervisor	Robinson, Lola K	(415)744-8479	(202)481-4189

### Finance Division

Loan Specialist (Commercial)	Bangs, Stephen R	(415)744-6792	(202)481-5656
Office Automation Assistant	Morales, Paul J	(415)744-6788	(202)481-4871

### Portfolio Management

Loan Servicing Assistant	McLean, Kenneth B	(415)744-6797	(202)481-2933
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### Business Development

Economic Development Officer	(A) Elkin, Michael C	(415)744-8491	(202)481-4569
Economic Development Specialist	Marshall, Gary	(415)744-6771	(202)481-2018
Business Development Specialist	Navarra-refugio, Emily N	(415)744-6805	(202)481-1863

## SAN FRANCISCO MINORITY ENTERPRISE DEVELOPMENT OFFICE

455 Market Street 6th Floor San Francisco, CA 94105-2420

Facsimile Number: (415)744-0333

Mail Code: 6361

Individual Fax

### Regions II, IV, VIII, IX and X

Chief	Tyhurst, Teresa A	(415)744-0326	(202)481-5776
Business Opportunity Specialist	Barambani, Philip	(415)744-0387	(202)481-4911
Business Opportunity Specialist	Choy, Andrea S	(415)744-6790	(202)481-0214
Business Opportunity Specialist	Figeroid, Claude J	(415)744-0325	(202)481-0825
Business Opportunity Specialist	Huey, Cynthia	(415)744-0323	(202)481-0880

## SAN FRANCISCO SBIC EXAMINATIONS OFFICE

455 Market Street 6th Floor San Francisco, CA 94105-2445

Telephone Number: (415)744-6819 Facsimile Number: (415)744-8033

Mail Code: 7056

Individual Fax

Examiner	Banuelos, Myra Leigh	(415)744-6821	(202)481-4682
Examiner	Chu, Carmen T	(415)744-7502	(202)481-0104
Examiner	Dahlstrom, Timothy	(415)744-8480	(202)481-5932
Examiner	Lacopo, Bruno	(415)744-6829	(202)481-0560
Examiner	Liu, Ginny C	(415)744-6783	
Examiner	Munroe-Davidson, James	(415)744-6783	(202)481-2353

## SANTA ANA DISTRICT OFFICE

200 West Santa Ana Boulevard Suite 700 Santa Ana, CA 92701

Telephone Number: (714)550-7420 Facsimile Number: (714)550-0191 TTY / TDD Number: (714)550-0655

Mail Code: 0920

Individual Fax

### Office of The District Director

District Director	Quijada, Adalberto	(714)560-7440 Ext.31	(202)481-5428
Deputy District Director	Baranick, Rachel	(714)560-7441	(202)481-4943

### Administration

Student Assistant	ANGUIANO, SANDRA V	(714)560-7464	(202)292-3769
Office Automation Assistant	Brown, Arlene	(714)560-7442 Ext. 3	(202)481-0319
Office Automation Assistant	Lawrence, Cheryl	(714)560-7443 Ext	(202)481-0757
Computer Specialist	Mangohig, Antonio A	(714)560-7444	(202)481-5900

### Office of District Counsel

District Counsel	Pavlovskis, Dace S	(714)560-7445 Ext. 3	(202)481-0901
Attorney	Chang, Susan	(714)560-7447	(202)481-5702

### 8(a) Business Development

Business Development Specialist	Burgess, Karen	(714)560-7451 Ext. 3	(202)481-2836
Business Development Specialist	PADILLA, OSCAR R	(714)560-7442	
Office Automation Clerk	Brewer, Ronald L	(714)550-6037	(202)481-2767
Loan Servicing Assistant	Iskander, Amal	(714)550-6037	(202)481-4318
Office Automation Assistant	Quach, Lynn	(714)550-6037	(202)481-2521
Business Development 8(a)	Aguilar, Gloria	(714)560-7464	(202)741-7019
Business Development 8(a)	Andrews, Jill C	(714)560-7466	(202)741-6791
Business Development 8(a)	Leung, Stephen Y	(714)560-7450	(202)741-6719
Business Development Specialist	Muro, Molly	(714)560-7452	(202)481-4661

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**Outreach**

Business Development Specialist	Gutierrez, Sylvia	(714)560-7454 Ext.31	(202)481-5736
Business Opportunity Specialist	Ravelli, Prisco E	(714)560-7455	
Business Development Specialist	Lorenzana, Christopher A	(714)560-7453	(202)741-7043
Business Development Specialist	Smith, Paul I	(714)560-7448	(202)741-6728

**Economic Development**

**Finance**

Economic Development Specialist	Kim, Rose A	(714)550-7420 Ext. 3103	(202)481-5384
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**SCORE**

Secretary	Field, Irene	(714)550-7369 Ext. 3501	(202)481-2261
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**NATIONAL DISASTER LOAN RESOLUTION CENTER**

**200 West Santa Ana Boulevard Suite 180 Santa Ana, CA 92701-4134**

**Telephone Number: (714)550-9566 Facsimile Number: (714)567-0136 TTY / TDD Number: (714)550-0655**  
**Facsimile Number: (714)567-0137**

**Mail Code: 0946**

**Individual Fax**

**Office of The Director**

Information Technology Specialist	Sullivan, Darren	(714)564-2803	(202)481-0963
-----------------------------------	------------------	---------------	---------------

**Legal**

Attorney Advisor	Kucharski, Edward	(714)550-9566 Ext. 3610	(202)481-1797
Supervisory Attorney	Park, John M	(714)564-2876	(202)741-6701
Legal Assistant	Cheng, Brian L	(714)564-2875	(202)292-3752
Legal Assistant	Salerno, Susan	(714)564-2873	(202)481-0543

**Loan Liquidation**

Loan Specialist	Coates, Rod	(714)550-9566 Ext. 3906	(202)481-5311
Administrative Officer	Li, Angela	(714)550-9566 Ext.3401	(202)481-0232
Loan Specialist	Luu, Amy S	(714)564-2812	(202)481-0160
Office Automation Clerk	Molavi, Roya	(714)550-9566 Ext. 3814	(202)481-5402
Director	Atwood, Ginette P	(714)564-2820	(202)481-2106
Loan Servicing Assistant	Hill, Debbie	(714)564-2814	(202)481-1546
Deputy Director	Ryan, Carl	(714)564-2821	(202)481-0580
Loan Servicing Assistant	Carolino, Francisca V	(714)564-2833	(202)481-1960
Loan Servicing Assistant	Dang, Diep T	(714)564-2827	(202)741-7026
Loan Servicing Assistant	Le, Thy (Cathy)	(714)564-2860	(202)481-0687
Supervisory Loan Specialist	Mort, Marietta	(714)564-2830	(202)481-4350
Loan Specialist	nguyen, hannah	(714)564-2842	(202)481-6165
Loan Specialist - Lead	Reyes, Paz L	(714)564-2831	(202)481-4886
Loan Specialist - Lead	Solomon, Cheryl	(714)564-2822	(202)481-0759
Loan Specialist	Stephens, Stacey	(714)564-2843	(202)481-1948
Loan Servicing Assistant	Tran, Lien T	(714)550-9566	(202)481-6372

**Loan Servicing**

Loan Servicing Assistant	Clark, Jeff	(714)550-6037 Ext. 3308	(202)481-2463
Loan Specialist	McCready, Eileen M	(714)550-6037 Ext. 3311	(202)481-1818

## HAWAII DISTRICT OFFICE

300 Ala Moana Boulevard Room 2-235 PO Box: 50207 Honolulu, HI 96850-4981

Telephone Number: (808)541-2990 Facsimile Number: (808)541-2976 TTY / TDD Number: (808)541-3650

Mail Code: 0951

Individual Fax

### Office of The District Director

District Director	Poepoe, Andrew K	(808)541-2990 Ext.202	(202)481-0226
Deputy District Director	Sakihama, Karen I	(808)541-2990 Ext.209	(202)481-2849

### Administration

Business Development Specialist	Makizuru, Joan Y	(808)541-2990 Ext.203	(202)481-2557
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### Information Resources Manager

Computer Specialist / IRM	Hahn, Candace M	(808)541-2990 Ext.222	(202)481-0578
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### Entrepreneurial Development & Public Information

Economic Development Specialist	Brown, David J	(808)541-2986	(202)481-0977
Business Development Specialist	Brown, David J	(808)541-2990 Ext.215	(202)481-5169
Lead BDS/PIO	Sawyer, Jane A	(808)541-2990 Ext.205	(202)481-2394

### Minority Enterprise Development

Program Support Assistant	Tamayose, Joyce	(808)541-2990 Ext.223	(202)481-2757
Business Development Specialist	Corbett, Jasper E	(671)472-7436	(202)481-2436
Business Development Specialist	Hoe, Dean W	(808)541-2990 Ext.208	(202)481-1541
Business Development Specialist	Lum, Erlyne M	(808)541-2990 Ext.207	(202)481-5146
Lead Business Opportunity Specialist	Youth, Michael	(808)541-2990 Ext.214	(202)481-4561

### Office of District Counsel

District Counsel	Murata, Ann N	(808)541-2990 Ext.219	(202)481-0267
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### Economic Development

Business Development Specialist	Dale, Mary	(808)541-2990 Ext.211	(202)481-4447
Business Development Specialist	Hite, Kim	(808)541-2990 Ext.212	(202)481-2973

### Finance

Lead Economic Development Specialist	Hirata, Jerry M	(808)541-2990 Ext.210	(202)481-2505
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## HAWAII BUSINESS INFORMATION AND COUNSELING CENTER

1041 Nuuanu Avenue Suite A Honolulu, HI 96817-4981

Telephone Number: (808)522-8130 Facsimile Number: (808)522-8135

Mail Code: 7613

Individual Fax

BIC Manager	Sawyer, Jane A	(808)541-2973	(202)481-2394
Information Desk	,	(808)522-8130	

### SCORE

PCR / CMR Supervisor	Orr, Laurence R	(808)474-7317	
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## GUAM BRANCH OFFICE

First Hawaiian Bank Bldg, Suite 302 400 Route 8 Mongmong, GU 96910  
Telephone Number: (671)472-7419 Facsimile Number: (671)472-7365

Mail Code: 0995

Individual Fax

### Office of The Branch Manager

Branch Manager	Lujan, Kenneth Q	(671)472-7277	(202)481-2943
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### Finance & Investment Section

Loan Specialist	Aguon, Glenn M	(671)472-7468	(202)481-2120
Loan Servicing Assistant	Bonds, Annie	(671)472-7247	(202)481-0293
Loan Specialist	Leon Guerrero, Shawn	(671)472-7251	(202)481-5558
Business Development Specialist	Mueller, Josette G	(671)472-7244	(202)481-2749

## NEVADA DISTRICT OFFICE

400 South Fourth Street Suite 250 Las Vegas, NV 89101

Telephone Number: (702)388-6611 Facsimile Number: (702)388-6469 TTY / TDD Number: (702)388-6653

Reno Nbr: (775)784-1717 Facsimile Number: (775)784-4337

Mail Code: 0944

Individual Fax

### Office of The District Director

District Director	Scott II, John E	(702)388-6019	(202)481-2623
SCORE	Counselor,	(702)388-6104	
Deputy District Director	Wengert, Dennis D	(702)388-6684	(202)292-3694
Computer Specialist / IRM	Studards, Steven M	(702)388-6654	(202)481-5687

### Administration

Administrative Officer	Matamoros, Christina	(702)388-6652	(202)481-0782
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### Minority Enterprise Development

Business Development Specialist	Richow, Deborah	(702)388-6675	(202)481-1553
---------------------------------	-----------------	---------------	---------------

### Economic Development

Economic Development Specialist	Brown, Edward P	(702)388-6687	(202)481-1805
Loan Servicing Assistant	Gomez, Delia	(702)388-6674	(202)481-1598
Business Opportunity Specialist	Randolph, Nanette H	(702)388-6690	(202)481-4716
Senior Area Manager	Leonard, David A	(775)827-4923 Ext.24	(202)481-0999

## REGION X - SEATTLE

### SEATTLE REGIONAL OFFICE

2401 Fourth Avenue Suite 400 Seattle, WA 98121-3459

Telephone Number: (206)553-5676 Facsimile Number: (206)553-4155 TTY / TDD Number: (206)553-2872

Mail Code: 1000

Individual Fax

#### Office of The Regional Administrator

Administrative Resources Coordinator Stipanovich, Anthony (206)553-5676 (202)481-0299

#### Area Public Affairs & Communications

Regional Communications Director Marshall, Connie B (206)553-5231 (202)481-0897

### ALASKA DISTRICT OFFICE

510 L Street Suite 310 Anchorage, AK 99501

Telephone Number: (907)271-4022 Facsimile Number: (907)271-4545 TTY / TDD Number: (907)271-4005

Mail Code: 1084

Individual Fax

#### Office of The District Director

District Director Forsland, Karen N (907)271-4861 (202)481-2857

Deputy District Director Dickey Jr, Sam J (907)271-4844 (202)481-5441

Senior Area Manager Lea, Amy C (907)586-8714 (202)741-6628

Program Support Assistant Ryder, Troy M (907)271-4025 (202)481-0809

Senior Area Manager Swingle, Scott T (907)474-2253 (202)481-5807

#### Administration

Administrative Officer Nagel, Don L (907)271-4841 (202)481-1684

#### Office of District Counsel

District Counsel Pearson, Robert W (907)271-4815 (202)481-5295

#### Minority Enterprise Development

Business Development Specialist Johnson, Janet I (907)271-4851 (202)481-2408

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### BOISE DISTRICT OFFICE

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## SEATTLE DISTRICT OFFICE

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### Office of The District Director

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### Office of District Counsel

District Counsel	Pang, Jayson C	(206)553-7081	(202)481-2442
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### Minority Enterprise Development

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### **Business Development**

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Surety Bond Guarantee Specialist	Omon, Dori N	(206)553-7354	(202)741-7052
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**SPOKANE BRANCH OFFICE**

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