| General Information |  |
| :--- | ---: |
| Urbanized Area (UZA) Statistics - 2000 Census |  |
| Boston, MA-NH-RI |  |
| Square Miles <br> Population | 1,736 |
| Population Ranking out of 465 UZAs | $4,032,484$ |
|  | 7 |
|  |  |
| Other UZAs Served | $34,74,234$ |
| Service Area Statistics <br> Square Miles <br> Population | 3,244 |
|  | $4,510,400$ |

Service Consumption
Annual Passenger Miles
Annual Unlinked Trips
Average Weekday Unlinked Trips
Average Saturday Unlinked Trips
Average Sunday Unlinked Trips
Service Supplied
Annual Vehicle Revenue Miles
Annual Vehicle Revenue Hours
Vehicles Operated in Maximum Service
Vehicles Available for Maximum Service
Base Period Requirement


| Summary of Operating Expenses |  |
| :--- | ---: |
| Salary, Wages and Benefits | $\$ 636,855,916$ |
| Materials and Supplies | $83,951,949$ |
| Purchased Transportation | $52,856,046$ |
| Other Operating Expenses | $119,467,477$ |
| Total Operating Expenses | $\$ 893,131,388$ |
| Reconciling Cash Expenditures | $\$ 244,618,994$ |

Vehicles Operated in Maximum Service and Uses of Capital Funds
Sources of Operating Funds Expended

|  | Directly <br> Operated | Purchased <br> Transportation | Revenue <br> Vehicles | Systems and <br> Guideways | Facilities and <br> Stations | Other |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |



| Modal Characteristics |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Operating <br> Expenses | Fare Revenues | Uses of Capital Funds | Annual Passenger Miles | Annual Vehicle Revenue MIles | Annual Unlinked Trips | Annual Vehicle Revenue Hours |  | Fixed Guideway Directional Route Miles | Vehicles Available for Maximum Service | Average Fleet Age in Years | Vehicles Operated in Maximum Service | Peak to Base Ratio | Percent Spares |
| Bus | \$270,123,273 | \$59,448,410 | \$106,772,152 | 261,568,470 | 29,224,515 | 134,381,357 | 2,766,251 |  | 18.1 | 1,106 | 12.0 | 857 | 2.46 | 29 |
| Heavy Rail | \$229,069,086 | \$106,478,487 | \$177,207,546 | 503,458,172 | 20,813,295 Q | 141,994,815 | 1,426,839 | Q | 76.3 | 408 | 22.9 | 320 | 2.11 | 28 |
| Commuter Rail | \$219,670,069 | \$98,790,037 | \$105,169,414 | 755,587,538 | 22,342,548 | 37,890,179 | 709,820 |  | 702.1 | 460 | 17.1 | 391 | 2.02 | 18 |
| Light Rail | \$113,530,421 | \$53,622,488 | \$63,145,581 | 180,581,304 | 4,544,104 Q | 73,792,625 | 468,030 | Q | 51.0 | 186 | 20.4 | 144 | 1.67 | 29 |
| Demand Response | \$39,451,297 | \$1,766,630 | \$528,353 | 16,825,667 | 11,064,782 | 1,335,706 | 878,378 |  | N/A | 479 | 1.9 | 407 | N/A | 18 |
| Trolleybus | \$12,757,650 | \$1,707,832 | \$53,875,958 | 8,935,627 | 701,124 Q | 4,175,492 | 71,778 | Q | 21.0 | 40 | 29.0 | 23 | 2.56 | 74 |
| Ferryboat | \$8,529,592 | \$5,766,927 | \$254,837 | 11,741,159 | 338,672 | 1,280,672 | 26,747 |  | 38.4 | 12 | 14.3 | 9 | 1.50 | 33 |

## Performance Measures

| Bus |  |
| :---: | :---: |
| Heavy Rail |  |
| Commuter Rail |  |
| Light Rail |  |
| Demand Response |  |
| Trolleybus |  |
| Ferryboat |  |
| Vehicle Revenue Mile |  |
|  |  |
| \$10.00 |  |
| \$8.00 ${ }^{\text {a }}$ |  |
| \$4.00 |  |
| \$2.00 |  |
| \$0.00 | $\begin{array}{lllll}96 & 98 & 00 & 02 & 04\end{array}$ |
|  |  |

Service Efficiency
Operating Expense
per Vehicle Revenue Mile
9.24
11.01 Q
9.83
24.98 Q
3.57
18.20 Q
25.19
Operating Expenses per
Passenger Mile

Operating Expense vehicle Revenue Hour


Cost Effectivenes
Operating Expense er Passenger Mile per Unlinkerating Expense

| er Mile | per Unlinked Passenger Trip |
| ---: | ---: |
| 1.03 | 2.01 |
| 0.45 | 1.61 |
| 0.29 | 5.80 |
| 0.63 | 1.54 |
| 2.34 | 29.54 |
| 1.43 | 3.06 |
| 0.73 |  |

## perating Expenses per



Service Effectiveness
Unlinked Passenger Trips
Unlinked Passenger Trips per Vehicle Revenue Hour

