BEFORE THE POSTAL RATE COMMISSION WASHINGTON, D.C. 20268-0001

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ERRATA TO DIRECT TESTIMONY OF DR. JOHN HALDI (APMU-T-1) ON BEHALF OF ASSOCIATION OF PRIORITY MAIL USERS, INC. (ERRATUM) (July 7, 2000)

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The attached errata provide corrections on several pages of APMU-T-1, including

corrections on pages 72 and 74 made in accordance with the response to USPS/APMU-T1-28.

A list of the corrections is attached, along with copies of the relevant pages with the

highlighted corrections.

Respectfully submitted,

William J. Olson John S. Miles WILLIAM J. OLSON, P.C. 8180 Greensboro Drive, Suite 1070 McLean, Virginia 22102-3860 (703) 356-5070

Counsel for:

Val-Pak Direct Marketing Systems, Inc., Val-Pak Dealers' Association, Inc., and Carol Wright Promotions, Inc.

CERTIFICATE OF SERVICE

I hereby certify that I have this day served by the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.

William J. Okson

July 7, 2000

Corrections to Direct Testimony of APMU Witness John Haldi (APMU-T-1)

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<u>Page</u>	<u>Line</u>	<u>Change</u>
9	7	Delete the comma after "testimony"
47	6	"Table 8" to "Table 9"
47	8	"Table 8" to "Table 9"
48	5	"Table 8" to "Table 9"
49	17	"Table 8" to "Table 9"
68		"unrounded" to "rounded"
69		"unrounded" to "rounded"
72	11	"\$9.9" to "\$9.95"
74	19	"\$9,866(000)" to "\$9,951(000)"
74	21	"\$5,814,563(000)" to "\$5,814,438(000)"
74	24	"\$2,342,848(000)" to "\$2,342,723(000)"

IV. COST CONSIDERATIONS

2 **A**.

1

The PMPC Network

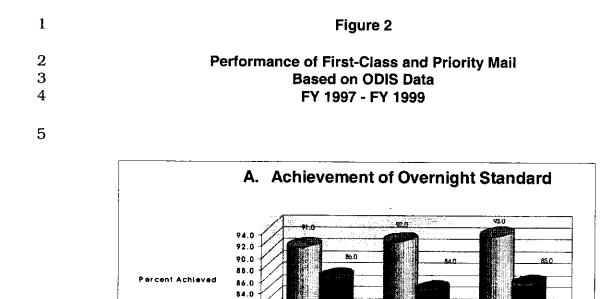
In my testimony in Docket No. R97-1, I discussed the initiation of
the Priority Mail Processing Center ("PMPC") contract.⁶ Among other
items, I noted that the stated goal of the new network was to provide at
least 96.5 percent on-time Two-Day service for all destinations within the
Phase I PMPC area. That same testimony discussed the effect of the
PMPC contract on Priority Mail costs, particularly on that docket's Test
Year, 1998.⁷

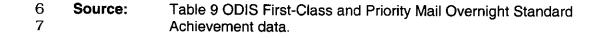
10 The PMPC Network and Service Performance

Even at that time, it was noted that the entire normal two-day performance period was given over to the contractor, Emery Worldwide Airlines Inc., to process and transport Priority Mail after receipt from the Postal Service until return to the Postal Service. Thus, it would be difficult to see how the Postal Service could "improve significantly" on the timely delivery of Priority Mail in terms of full end-to-end performance. Even if one were to discount the above-stated goal, and simply to focus

⁶ Docket No. R97-1, NDMS-T-2, pp. 66-69.

⁷ *Id.*, pp. 74-79





FY 1997

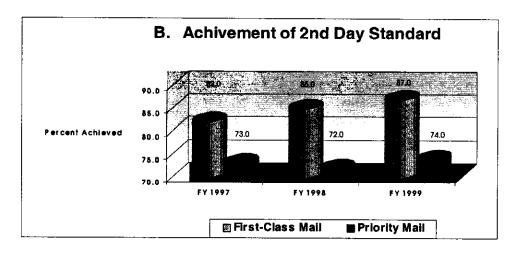
FY 1998

First-Class Mail

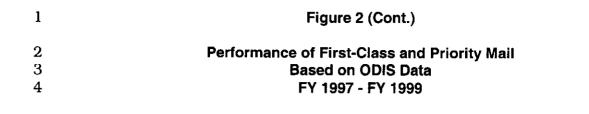
FY 1999

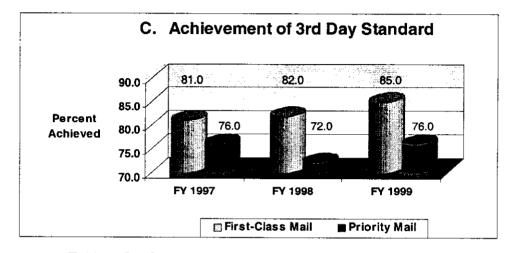
Priority Mail

82.0 80.0 78.0



8 Source: Table 9 ODIS First-Class and Priority Mail Two-Day Standard
 9 Achievement data.





5Source:Table 9 ODIS First-Class and Priority Mail Three-Day Standard6Achievement data.

7 As these independently measured performance data show, no evidence indicates that efforts undertaken by the Postal Service to 8 9 expedite the handling and transportation of Priority Mail over that of 10 First-Class Mail have borne fruit. The fact that the two-day service area 11 for Priority Mail is greater than that of First-Class Mail does not justify 12 failure to achieve service commitments. Customers can be expected to 13 assume that the Postal Service, in setting the more aggressive two-day 14 delivery area, has adjusted its internal processes and transportation 15 logistics to meet the asserted standard.

Value of service is not enhanced when customer expectations are
 raised, only to be frustrated by poor actual performance that falls well
 short of the mark, leaving disappointment and frustration in its wake. If
 anything, such an exercise degrades value of service.

5 **ODIS performance data**. Another Postal Service measurement system, the Origin Destination Information System ("ODIS"), produces 6 7 information on service performance of First-Class Mail and Priority Mail. 8 ODIS is not an end-to-end system. Instead, performance is measured 9 from the origination office (time of postmark) to the destination office. 10 Figure 2 depicts the ODIS performance of First-Class Mail versus that of Priority Mail. During the period FY 1997 – 1999, it shows that Priority 11 Mail performance in overnight, two-day and three-day standard areas 12 trailed First-Class Mail's performance in all areas by 5 percent at best⁴⁴, 13 and by 13 percent at worst.⁴⁵ Put another way, **Priority Mail failures** 14 were 7 percent higher than those of First-Class Mail in the overnight 15 standard area, 11.7 percent higher in the two-day standard area, and 8 16 percent higher in the three-day standard area. See Figure 2 and Table 9 17 on the following pages. In not one single quarter, for any service 18 19 standard, did Priority Mail have better performance or a higher value of

⁴⁴ See Figure 2, Charts A and C.

⁴⁵ See Figure 2, Chart B.

Table 10

Priority Mail APMU Proposed Rates (rounded)

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Weight (Pounds)	<u>L,1,2&3</u>	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
Flat Rate	3.75	3.75	3.75	3.75	3.75	3.75
1	3.00	3.00	3.00	3.00	3.00	3.00
2	3.75	3.75	3.75	3.75	3.75	3.75
З	4.75	4.75	4.75	4.75	4.75	4.75
4	5.75	5.75	5.75	5.75	5.75	5.75
5	6.75	6.75	6.75	6.75	6.75	6.75
6	6.95	7.30	7.35	7.50	7.83	8.35
7	7.05	7.75	7.85	8.15	8.80	9.85
8	7.15	8.20	8.35	8.80	9.80	11.35
9	7.25	8.65	8.85	9.45	10.75	12.85
10	7.35	8.95	9.10	10.10	11.75	14.35
11	7.45	9.55	9.75	10.70	12.65	15.85
12	7.65	10.15	10.35	11.40	13.55	16.95
13	7.85	10.75	10.95	12.10	14.45	18.15
14	8.25	11.40	11.60	12.80	15.35	19.30
15	8.60	12.00	12.20	13.55	16.20	20.50
16	9.00	12.60	12.85	14.25	17.10	21.65
17	9.40	13.20	13.45	14.95	18.00	22.85
18	9.75	13.80	14.10	15.65	18.90	24.00
19	10.15	14.40	14.70	16.35	19.80	25.20
20	10.55	15.00	15.35	17.10	20.70	26.35
21	10.90	15.65	15.95	17.80	21.55	27.50
22	11.30	16.25	16.60	18.50	22.45	28.70
23	11.70	16.85	17.20	19.20	23.35	29.85
24	12.05	17.45	17.85	19.95	24.25	31.05
25	12.45	18.05	18.45	20.65	25.15	32.20
26	12.84	18.65	19.10	21.35	26.00	33.40
27	13.22	19.30	19.70	22.05	26.90	34.55
28	13.60	19.90	20.35	22.75	27.80	35.75
29	14.00	20.50	20.95	23.50	28.70	36.90
30	14.35	21.10	21.60	24.20	29.60	38.10
31	14.75	21.70	22.20	24.90	30.45	39.25
32	15.15	22.30	22.80	25.60	31.35	40.45
33	15.50	22.95	23.45	26.30	32.25	41.60
34	15.90	23.55	24.05	27.05	33.15	42.80
35 36	16.30	24.15	24.70	27.75	34.05	43.95
36	16.65 17.05	24.75	25.30	28.45	34.90	45.15
38	17.45	25.35 25.95	25.95	29.15	35.80	46.30
39	17.40	26.60	26.55 27.20	29.90	36.70	47.50
40	18.20	27.20	27.80	30.60	37.60	48.65
41	18.60	27.80	28.45	31.30 32.00	38.50	49.85
42	18.95	28.40	29.05	32.00	39.40 40.25	51.00 52.20
43	19.35	29.00	29.70	33.45	40.25	52.20 53.35
44	19.75	29.60	30.30	34.15	42.05	53.55 54.55
45	20.10	30.20	30.95	34.85	42.95	54.55
46	20.50	30.85	31.55	35.55	43.85	56.90
40	20.90	31.45	32.20	36.30	43.65	58.05
48	21.25	32.05	32.80	37.00	45.60	58.05 59.25
49	21.65	32.65	33.45	37.70	46.50	60.40
50	22.05	33.25	34.05	38.40	40.30	61.60
51	22.40	33.85	34.65	39.10	48.30	62.75
52	22.80	34.50	35.30	39.85	49.15	63.95
						00.00

Table 10 (cont.)

Priority Mail APMU Proposed Rates (rounded)

4

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Weight						
(Pounds)	L.1,2&3	<u>Zone 4</u>	Zone 5	Zone 6	Zone 7	Zone 8
53	23.20	35.10	35.90	40.55	50.0	65.10
54	23.55	35.70	36.55	41.25	50.95	66.30
55	23.95	36.30	37.15	41.95	51.85	67.45
56	24.35	36.90	37.80	42.70	52.75	68.65
57	24.70	37.50	38.40	43.40	53.65	69.80
58	25.10	38.15	39.05	44.10	54.50	70.95
59	25.50	38.75	39.65	44.80	55.40	72.15
60	25.85	39.35	40.30	45.50	56.30	73.30
61	26.25	39.95	40.90	46.25	57.20	74.50
62	26.65	40.55	41.55	46.95	58.10	75.65
63	27.00	41.15	42.15	47.65	58.95	76.85
64	27,40	41.75	42.80	48.35	59.85	78.00
65	27.80	42.40	43.40	49.05	60.75	79.20
66	28.15	43.00	44.05	49.80	61.65	80.35
67	28.55	43.60	44.65	50.50	62.55	81.55
68	28.95	44.20	45.30	51.20	63.40	82.70
69	29.35	44.80	45.90	51.90	64.30	83.90
70	29.70	45.40	46.50	52.65	65.20	85.05

Third, to be conservative, I apply a passthrough of only 75 percent
 to the estimated costs. This gives a schedule of discounts for each
 pound, up to 70 lbs.

Fourth, I average the discounts over the pertinent range, *i.e.*, 6 to
10 lbs., and every 10 lbs. thereafter.

6 Fifth. I round the proposed discounts down to the nearest 5 cents. 7 The volume of destination entry SCF Priority Mail used to dropship 8 smaller items is not known, but it is reckoned that as much as 10 9 percent of all zoned Priority Mail pieces over 5 pounds already may be 10 used for this purpose. Using the volumes projected at APMU rates would result in a reduction in revenues of \$9.95 million. Offsetting this 11 12 reduction would be revenue from any increase in Priority Mail volume as 13 well as additional revenue from the enclosed pieces, both of which could 14 be expected from the Postal Service's offering of a more reasonably 15 priced, merged-mail, dropship product. Such a rate discount would help 16 prevent loss of such SCF destinating Priority Mail volume to alternative carriers which have been better able to compete with Priority Mail entry 17 due to the availability of consolidated national postage payment options 18 19 which did not previously exist.

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Table 12	
Priority Mail Financial S	
Test Year Volume, Revenue and	Cost After Rates
Test Year After Rates	
Volume	1,475,128 (000)
Revenue at proposed rates	\$5,820,622 (000)
Revenue per piece	\$3.95
Test Year after rates cost	\$3,384,221 (000)
Contingency	2.5%
Cost with contingency	\$3,468,827 (000)
Cost per piece	\$2.35
Cost coverage at proposed rates	168%
Average rate increase	2.6%
Pickup Revenue and Cost	
Pickup revenue at proposed rates	\$2,972 (000)
Pickup costs	\$2,888 (000)
Fee Revenue	\$795 (000)
Discount for SCF Delivery	\$9,951 (000)
<u>Total Test Year After Rates</u>	
Total volume	1,475,128 (000)
Total revenue	\$5,814,438 (000)
Total cost including contingency	\$3,471,715 (000)
Contribution to institutional costs	\$2,342,723 (000)
Cost coverage	168%