VA-Wide e-Travel Solution - 2008

PART I - A

PART I: SUMMARY INFORMATION AND JUSTIFICATION

In Part I, complete Sections A. B, C, and D for all capital assets (IT and non-IT). Complete Sections E and F for IT capital assets.

OMB Text Limitations - SHORT ANSWER(250 Characters), MEDIUM ANSWER(500 Characters) and LONG ANSWER(2500 Characters)

Section A: Overview (All Capital Assets)

I.A.1) Date of Submission (mm/dd/yyyy)

Apr 6, 2006

I.A.2) Agency

029 - Department of Veterans Affairs

I.A.3) Bureau

00 - Agency Wide Initiatives

I.A.4) Name of this Investment:(SHORT ANSWER)

VA-Wide e-Travel Solution-2008

I.A.5) Unique Project(Investment) Identifier: Update the UPI using the Exhibit 53 tab.

029-00-01-01-01-1010-00

I.A.6) What kind of investment will this be in FY2008? (Please NOTE: Investments moving to O&M ONLY in FY2008, with Planning/Acquisition activities prior to FY2008 should not select O&M. These investments should indicate their current status.)

Acquisition

I.A.7) What was the first budget year this investment was submitted to OMB?

FY2006

I.A.8) Provide a brief summary and justification for this investment, including a brief description of how this closes in part or in whole an identified agency performance gap: (LONG ANSWER)

VA initially acquired e-Travel services from Zegato Solutions, Inc. in June 2003 and implementation began and continued through October 2003. Implementation was halted to address issues with latency and down time, related both to VA's infrastructure and to the Zegato application. There were also issues with functionality. A decision was made for VA to migrate to one of the three contractors under the GSA eTS Master Contract. Costs for FY04 were incorrect in the FY06 submission. The GSA eTS offering is an off the shelf solution, which was subject to extensive Initial Operational Capability (IOC), Independent Verification and Validation (IV&V), and security testing, by GSA, prior to being granted Full Operational Capability (FOC) to assure agency customers that all vendors' solutions meet the functional, technical, compatibility, and security requirements for the eTS. This testing was done to provide Government executives with the level of assurance necessary to implement the eTS rapidly at their agencies with a high level of confidence while avoiding drawn out and duplicative pilot or test programs. VA identified functional gaps after acquisition. VA reported the functional gap issues to the contractor and to the GSA PMO. In response to the feedback received from various agencies, the PMO placed the contractor on a Corrective Action Plan to develop functional gap items and develop a new architecture to meet load requirements. VA has been an active participant of the EDS Users Group sponsored by GSA and agreed to participate in testing of planned releases in F2005 and FY2006. This has caused slippage in the implementation schedule causing a shift in costs from implementation in FY05 and FY06; to costs of maintaining legacy travel systems. VA has submitted an extension request to GSA for the FTR mandate to complete implementation by September 30, 2006.

I.A.9) Did the Agency's Executive/Investment Committee approve this request?

Yes

I.A.9.a) If "yes," what was the date of this approval?

I.A.10) Did the Project Manager review this Exhibit?

Yes

I.A.11) Project Managers Contact Information

	Project Managers Names (SHORT ANSWER)	PM Phone	E-mail (SHORT ANSWER)	
Primary in-house	Eric Glover	(512)-460-5062	eric.glover@va.gov	

I.A.12) Has the agency developed and/or promoted cost effective, energy-efficient and environmentally sustainable techniques or practices for this project.

Yes

I.A.12.a) Will this investment include electronic assets (including computers)?

Nο

I.A.12.b) Is this investment for construction or retrofit of a federal building or facility? (Answer applicable to non-IT assets only)

No

I.A.12.b.1) If "yes," is an ESPC or UESC being used to help fund this investment?

Nc

I.A.12.b.2) If "yes," will this investment meet sustainable design principles?

Nc

I.A.12.b.3) If "yes," is it designed to be 30% more energy efficient than relevant code? (Answer applicable to non-IT assets only)

I.A.13) Does this investment directly support one of the PMA initiatives?

Ves

I.A.13.a) If "yes," check all that apply:

	PMA Initiatives for XML Submission	PMA Initiatives
		- Human Capital
		- Budget Performance Integration
		- Financial Performance
Yes	Expanded E-Government	- Expanded E-Government
		- Competitive Sourcing
		- Faith Based and Community
		- Real Property Asset Management
		- Eliminating Improper Payments
		- Privatization of Military Housing
		- Research & Development Investment Criteria
		- Housing & Urban Development Management & Performance
		- Broadening Health Insurance Coverage through State Initiatives
		- "Right Sized" Overseas Presence
		- Coordination of VA & DoD Programs and Systems

I.A.13.b) Briefly describe how this asset directly supports the identified initiative(s)?(MEDIUM ANSWER)

GSA's E-Gov Travel Service (ETS) supports the President's and Secretary's Priorities to improve financial performance by 1) A heavily government labor-intensive process opening up to competition for reengineering. This allows private sector technology to streamline an ineffective and inefficient process.

2) Reduction in travel card delinquency through the split disbursement to the travel card provider. 3) Lowering Travel Management Center (TMC) transaction fees with its online booking engine.

I.A.14) Does this investment support a program assessed using the Program Assessment Rating Tool (PART)? (For more information about the PART, visit www.whitehouse.gov/omb/part.) I.A.14.a) If "yes," does this investment address a weakness found during a PART review? I.A.14.b) If "yes," what is the name of the PARTed program? (SHORT ANSWER) I.A.14.c) If "yes," what rating did the PART receive? I.A.15) Is this investment information technology? (See section 53.8 for definition) I.A.16) What is the level of the IT Project? (per CIO Council PM Guidance) I.A.17) What project management qualifications does the Project Manager have? (per CIO Council PM Guidance) Qualification **Qualification Status for XML Submission** Description **Status** (1) Project manager has been validated as (1) - Project manager has been validated as qualified qualified for this investment for this investment. (2) - Project manager qualification is under review for this investment. (3) - Project manager assigned to investment, but does not meet requirements. (4) - Project manager assigned but qualification status review has not yet started. (5) - No Project manager has yet been assigned to this investment. I.A.18) Is this investment identified as "high risk" on the Q4 - FY 2006 agency high risk report (per OMB's 'high risk" memo)? I.A.19) Is this project (investment) a Financial Management System? (see section 53.3 for definition) Yes I.A.19.a) If so, does this project (investment) address a FFMIA (Federal Financial Managers Integrity Act) compliance area? I.A.19.a.1) If yes, which compliance area? I.A.19.a.2) If "no," what does it address? (MEDIUM ANSWER) I.A.19.b) If "yes," please identify the system name(s) and system acronym(s) as reported in the most recent financial systems inventory update required by Circular A–11 section 52 (LONG ANSWER) VA Wide e-Travel I.A.20) What is the percentage breakout for the total FY2008 funding request for the following? (This should total 100%) Percentage of Total Investment 0.00 % Hardware

Yes

	0.00
	100.00
products published to the Internet in conform	nance with OMB
Heidi Hamzi	
202-565-8346	
202-565-8346 IT Specialist	

PART I - B

PART I: SUMMARY INFORMATION AND JUSTIFICATION

In Part I, complete Sections A. B, C, and D for all capital assets (IT and non-IT). Complete Sections E and F for IT capital assets.

OMB Text Limitations - SHORT ANSWER(250 Characters), MEDIUM ANSWER(500 Characters) and LONG ANSWER(2500 Characters)

Section B: Summary of Funding (All Capital Assets)

I.B.1) FILL IN TABLE IN CURRENT VALUES (in millions)

(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)

Provide the total estimated life-cycle cost for this investment by completing the following table. All amounts represent budget authority in millions, and are rounded to three decimal places. Federal personnel costs should be included only in the row designated "Government FTE Cost," and should be EXCLUDED from the amounts shown for "Planning," "Full Acquisition," and "Operation/Maintenance." The total estimated annual cost of the investment is the sum of costs for "Planning," "Full Acquisition," and "Operation/Maintenance." For Federal buildings and facilities, life-cycle costs should include long term energy, environmental, decommissioning, and/or restoration costs. The costs associated with the entire life-cycle of the investment should be included in this report.

Category of Funds	PY-1 and Earlier	PY 2006	CY 2007	BY 2008
Planning				
Budgetary Resources	0.070	0.000	0.000	0.000
Acquisition				
Budgetary Resources	4.320	1.404	1.247	0.420
Total, Sum of Stages				
Total, Resources (Plan & Acq)	4.390	1.404	1.247	0.420
Operations & Maintenance				
Budgetary Resources	1.880	1.746	1.253	0.405
Total, All Stages Resources	6.270	3.150	2.500	0.825
Government FTE Costs	1.910	1.070	1.050	0.000
Govt. FTE Numbers	17	12	12	0
Total, All Stages Resources + FTE	8.180	4.220	3.550	0.825

Government FTE Costs SHOULD NOT be INCLUDED as part of the TOTAL, All Stages Resources represented.

Note: 1) For the cross-agency investments, this table should include all funding (both managing partner and partner agencies). 2) Total, All Stages Resources should equal Total, All Stages Outlays.

I.B.2) Will this project require the agency to hire additional FTE's?

No

I.B.2.a) If Yes, How many and in what year? (MEDIUM ANSWER)

I.B.3) If the summary of spending has changed from the FY2007 President's budget request, briefly explain those changes. (LONG ANSWER)

The baseline shown in this Exhibit 300 is the latest approved by the Office of Management and Budget (OMB). A revised baseline reflecting the amounts shown in the BY 2008 Summary of Funding table is pending OMB approval.

PART I - C

PART I: SUMMARY INFORMATION AND JUSTIFICATION

In Part I, complete Sections A. B, C, and D for all capital assets (IT and non-IT). Complete Sections E and F for IT capital assets.

OMB Text Limitations - SHORT ANSWER(250 Characters), MEDIUM ANSWER(500 Characters) and LONG ANSWER(2500 Characters)

Section C: Acquisition/Contract Strategy (All Capital Assets)

I.C.1) If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why? (LONG ANSWER)

Modifying the existing contracts would require overwhelming financial burden. Contracts not yet awarded are follow-ons to existing contracts. EVMS is being performed at the Program Office level. The ETS contractor is required to include monthly reports which will include information for EVMS.

I.C.2) Do the contracts ensure Section 508 compliance?

Yes

I.C.2.a) If the Contracts WILL NOT ensure Section 508 Compliance, explain why:

I.C.3) Is there an acquisition plan which has been approved in accordance with agency requirements?

Yes

I.C.3.a) If "yes," what is the date?

Dec 1, 2004

I.C.3.b) If "no," will an acquisition plan be developed?

I.C.3.b.1) If "no," briefly explain why: (MEDIUM ANSWER)

PART I - D

PART I: SUMMARY INFORMATION AND JUSTIFICATION

In Part I, complete Sections A. B, C, and D for all capital assets (IT and non-IT). Complete Sections E and F for IT capital assets.

OMB Text Limitations - SHORT ANSWER(250 Characters), MEDIUM ANSWER(500 Characters) and LONG ANSWER(2500 Characters)

Section D: Performance Information (All Capital Assets)

I.D.1) In order to successfully address this area of the exhibit 300, performance goals must be provided for the agency and be linked to the annual performance plan. The investment must discuss the agency's mission and strategic goals, and performance measures must be provided. These goals need to map to the gap in the agency's strategic goals and objectives that this investment is designed to fill. They are the internal and external performance benefits this investment is expected to deliver to the agency (e.g., improve efficiency by 60%, increase citizen participation by 300% a year to achieve an overall citizen participation rate of 75% by FY 2xxx, etc.). The goals must be clearly measurable investment outcomes, and if applicable, investment outputs. They do not include the completion date of the module, milestone, or investment, or general goals, such as, significant, better, improved that do not have a quantitative or qualitative measure.

For Existing IT projects that have previously submitted Exhibit 300s:

- --> If you completed Table 1 last year, please use Table 1 to report for fiscal year 2005 and Table 2 for fiscal years 2006 through at least 2009.
- --> If you completed only Table 2 last year, please use Table 2 to report for fiscal years 2006 through at least 2009.

For projects that are submitting Exhibit 300s for the first time:

- --> Use Table 2.
- --> Report on Performance Measures for at least two years, i.e., FY 2008 and 2009, FY 2009 and 2010.
- --> If the project will have data for 2007 that you wish to include, add extra lines in Table 2 and complete all information in this single table.
- --> At least one performance goal should be met by BY+1.

PERFORMANCE INFORMATION TABLE 2:

Please use Table 2 and the FEA Performance Reference Model (PRM) to identify the performance information pertaining to this major IT Investment. Map all Measurement Indicators to the corresponding "Measurement Area" and "Measurement Grouping" identified in the PRM. There should be at least one Measurement Indicator for at least four different Measurement Areas (for each fiscal year).

Fiscal Year	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Planned Improvements to the Baseline	Actual Results
2005	Mission and Business Results	Travel	Increase access to the electronic we-based travel system	1 hour for those sites implemented	Average monthly travel vouchers 7,165	Result to be determined
2005	Processes and Activities	Compliance	Adoption rate of new system	23 days for those sites implemented	Two weeks for staff to learn new version	Result to be determined
2005	Technology	Costs	Decrease IT budget spent on sustainment and shift to modernization	\$32 for those sites implemented	Average cost reduction travel: \$22.39	Result to be determined
2005	Customer Results	Customer Services	Reduce the total time between credit card invoice date and payment	39 days for those sites implemented	Reduce number of days to process travel payments	Result to be determined
2006	Mission and Business Results	Access	Increase access to the electronic we-based travel system	1 hour for those sites implemented	Average monthly travel vouchers 7,165	Result to be determined
2006	Processes and Activities	Productivity	Productivity: Improve efficiency by implementing automated system	23 days for those sites implemented	Two weeks for staff to learn new version	Result to be determined
2006	Technology	Costs	Overall cost: The cost of operating other obsolete systems will	\$32 for those sites implemented	Average cost reduction travel: \$22.39	Result to be determined

			decrease			
2006	Customer Results	Customer Services	Reduce the total time between credit card invoice date and payment	39 days for those sites implemented	Reduce number of days to process travel payments	Result to be determined
2007	Mission and Business Results	Travel	Increase access to the electronic we-based travel system	1 hour for those sites implemented	No anticipated change to Baseline	Result to be determined
2007	Processes and Activities	Productivity	Productivity: Improve efficiency by implementing automated system	23 days for those sites implemented	No anticipated change to Baseline	Result to be determined
2007	Technology	Costs	Overall cost: The cost of operating other obsolete systems will decrease	\$32 for those sites implemented	No anticipated change to Baseline	Result to be determined
2007	Customer Results	Customer Complaints	Reduce customer complaints related to employee travel	39 days for those sites implemented	No anticipated change to Baseline	Result to be determined
2008	Mission and Business Results	Access	Increase access to the electronic we-based travel system	1 hour for those sites implemented	No anticipated change to Baseline	Result to be determined
2008	Processes and Activities	Productivity	Productivity: Improve efficiency by implementing automated system	23 days for those sites implemented	No anticipated change to Baseline	Result to be determined
2008	Technology	Costs	Overall cost: The cost of operating other obsolete systems will decrease	\$32 for those sites implemented	No anticipated change to Baseline	Result to be determined
2008	Customer Results	Timeliness	Reduce the total time between credit card invoice date and payment	39 days for those sites implemented	No anticipated change to Baseline	Result to be determined

PART I - E

PART I: SUMMARY INFORMATION AND JUSTIFICATION

In Part I, complete Sections A. B, C, and D for all capital assets (IT and non-IT). Complete Sections E and F for IT capital assets.

OMB Text Limitations - SHORT ANSWER(250 Characters), MEDIUM ANSWER(500 Characters) and LONG ANSWER(2500 Characters)

Section E: Security and Privacy (IT Capital Assets only)

System/Application Level Information:

In order to successfully address this area of the business case, each question below must be answered at the system/application level, not at a program or agency level. Systems supporting this investment on the planning and operational systems security tables should match the systems on the privacy table below. Systems on the Operational Security Table must be included on your agency FISMA system inventory and should be easily referenced in the inventory (i.e., should use the same name or identifier).

All systems supporting and/or part of this investment should be included in the tables below, inclusive of both agency owned systems and contractor systems. For IT investments under development, security and privacy planning must proceed in parallel with the development of the system(s) to ensure IT security and privacy requirements and costs are identified and incorporated into the overall lifecycle of the system(s).

I.E.1) Identified the IT security costs for the system(s) and have integrated those costs into the overall costs of the investment:

Yes

I.E.2) Is identifying and assessing security and privacy risks a part of the overall risk management effort for each system supporting or part of this investment.

Yes

I.E.3) Have any weaknesses, not yet remediated, related to any of the systems part of or supporting this investment been identified by the agency or IG?

Yes

I.E.3.a) If "yes," have those weaknesses been incorporated into the agency's plan of action and milestone process?

Yes

PART I - F

PART I: SUMMARY INFORMATION AND JUSTIFICATION

In Part I, complete Sections A. B, C, and D for all capital assets (IT and non-IT). Complete Sections E and F for IT capital assets.

OMB Text Limitations - SHORT ANSWER(250 Characters), MEDIUM ANSWER(500 Characters) and LONG ANSWER(2500 Characters)

Section F: Enterprise Architecture (EA) (IT Capital Assets only)

In order to successfully address this area of the business case and capital asset plan you must ensure the investment is included in the agency's EA and Capital Planning and Investment Control (CPIC) process, and is mapped to and supports the FEA. You must also ensure the business case demonstrates the relationship between the investment and the business, performance, data, services, application, and technology layers of the agency's EA.

I.F.1) Is this investment included in your agency's target enterprise architecture?

Yes

I.F.1.a) If "no," please explain why? (LONG ANSWER)

I.F.2) Is this investment included in the agency's EA Transition Strategy?

Yes

I.F.2.a) If "yes," provide the investment name as identified in the Transition Strategy provided in the agency's most recent annual EA Assessment. (MEDIUM ANSWER)

FedTraveler.com is identified as "VA-wide e-travel solution (EA19)" within the EA V4.1 Target Architecture. FedTraveler.com supports VA-wide standardization within the Presentation Layer and within the Business Rules Implementation Layer of the EA V4.1 Target Architecture; and the project utilizes an e-Gov shared solution for delivery - this approach is completely consistent with the objectives of the target architecture.

I.F.2.b) If "no," please explain why? (LONG ANSWER)

I.F.3) FEA SERVICE REFERENCE MODEL:

I.F.3) Identify the service components funded by this major IT investment (e.g.,knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to http://www.whitehouse.gov/omb/egov/.

SERVICE COMPONENT TABLE:

	Agency Component Name(SHORT ANSWER)	Agency Component Description (MEDIUM ANSWER)	FEA SRM Service Type	FEA SRM Component (a*)	FEA Service Component Reused : Component Name (b*)	FEA Service Component Reused : UPI (b*)	Internal or External Reuse? (c*)	BY Funding Percentage (d*)
1	Customer Initiated Assistance	Customer Services	Human Resources	Travel Management			Internal	10.000
2	Travel/Financial- Management	Business Management Services	Human Resources	Travel Management			Internal	10.000
3								
4								
5								
6								
7								
8								

9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				
21				
22				
23	1			
24				
25				
26				
27				
28				
29				
30				
31				
32				
33				
34				
35				
36	1			
37				
38				
39				
40				
41				
42				
43				
	+			

44									
45									
46									
47									
48									
49									
50									
		NOTE: (a*) - Use existing SRM Components or identify as "NEW". A "NEW" component is one not already identified as a service component in the FEA SRM.							
		(b*) - A reused component is one being funded by another investment, but being used by this investment. Rathe answer yes or no, identify the reused service component funded by the other investment and identify the other investment using the Unique Project Identifier (UPI) code from the OMB Ex 300 or Ex 53 submission.				tify the other			
	(c*) - 'Internal' reuse is within an agency. For example, one agency within a department is reusing a service comp provided by another agency within the same department. 'External' reuse is one agency within a department reusing service component provided by another agency in another department. A good example of this is an E-Gov initiation service being reused by multiple organizations across the federal government.								
		provided by a service comp	onent provided	d by another agen	cy in another depart	tment. A good exar			

I.F.4) FEA TECHNICAL REFERENCE MODEL:

I.F.4) To demonstrate how this major IT investment aligns with Reference Model (TRM), please list the Service Areas, Service Specifications supporting this IT investment.

TECHNICAL REFERENCE MODEL TABLE:

	FEA SRM Component (a*)	FEA TRM Service Area	FEA TRM Service Category	FEA TRM Service Standard
1	Travel Management	Service Access and Delivery	Delivery Channels	Internet
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				

16	I	I	
17			
18			
19			
20			
21			
22			
23			
24			
25			
26			
27			
28			
29			
30			
31			
32			
33			
34			
35			
36			
37			
38			
39			
40			
41			
42			
43			
44			
45			
46			
47			
48			
49			
50			
	1	l	

NOTE:
(a*) - Service Components identified in the previous question(I.F.3) should be entered in this column. Please enter multiple rows for FEA SRM Components supported by multiple TRM Service Specifications
(b*) - In the Service Specification field, Agencies should provide information on the specified technical standard or vendor product mapped to the FEA TRM Service Standard, including model or version numbers, as appropriate.
I.F.5) Will the application leverage existing components and/or applications across the Government (i.e., FirstGov, Pay.Gov, etc)?
Yes
I.F.5.a) If "yes," please describe. (LONG ANSWER)
GSA, E-Gov (eTS) travel initiative. VA will migrate towards GSA eTS beginning in FY06.
I.F.6) Does this investment provide the public with access to a government automated information system?
No
I.F.6.a) If "yes," does customer access require specific software (e.g., a specific web browser version)?

PART II - B

PART II: PLANNING, ACQUISITION AND PERFORMANCE INFORMATION

Part II should be completed only for investments which in FY2008 will be in "Planning" or "Full Acquisition," investments, i.e., selected one of these three choices in response to Question 6 in Part I, Section A above.

OMB Text Limitations - SHORT ANSWER(250 Characters), MEDIUM ANSWER(500 Characters) and LONG ANSWER(2500 Characters)

Section B - RISK MANAGEMENT (All Capital Assets)
II.B.1) Does the investment have a Risk Management Plan?
Yes
II.B.1.a) If "yes," what is the date of the plan?
Jan 6, 2006
II.B.1.b) Has the Risk Management Plan been significantly changed since last year's submission to OMB?
No
II.B.1.c) If "yes," describe any significant changes: (LONG ANSWER)
II.B.2) If there currently is no plan, will a plan be developed?
II.B.2.a) If "no," what is the strategy for managing the risks? (LONG ANSWER)
II.B.3) Briefly describe how investment risks are reflected in the life cycle cost estimate and investment schedule: (LONG ANSWER)

Costs for temporary staffing at FSC to manage deployment tasks are included as well as costs for extending legacy systems.

PART II - C

Part II: Planning, Acquisition And Performance Information

Part II should be completed only for investments which in FY2008 will be in "Planning" or "Full Acquisition," investments, i.e., selected one of these three choices in response to Question 6 in Part I, Section A above.

OMB Text Limitations - SHORT ANSWER(250 Characters), MEDIUM ANSWER(500 Characters) and LONG ANSWER(2500 Characters)

C) Cost and Schedule Performance:

Identify in this section the proposed change to the original or current OMB-approved baseline. What are the new cost and schedule goals for the phase or segment/module (e.g., what are the major investment milestones or events; when will each occur; and what is the estimated cost to accomplish each one)? If this is a new investment in the FY 2008 Budget year or if the agency does not intend to propose a new baseline modification, this section will be blank for your budget submission.

II.C.1) Is the department requesting a change in the performance baseline?

Yes

II.C.2) Does the earned value management system meet the criteria in ANSI/EIA Standard – 748?

No

II.C.3) What costs are included in the reported Cost/Schedule Performance information (Government Only/Contractor Only/Both)? (Per OMB requirements Cost/Schedule Performance information should include both Government and Contractor Costs).

Contractor and Government

II.C.4) Comparison of Initial Baseline and Current Approved Baseline:

II.C.4) Complete the following table to compare actual performance against the current performance baseline and to the initial performance baseline. In the Current Baseline section, for all milestones listed, you should provide both the baseline and actual completion dates (e.g., "03/23/2003"/ "04/28/2004") and the baseline and actual total costs (in \$ Millions).

Description of Milestone	Init BL Planned Completion Date	Current BL Completion Date Planned	Current BL Completion Date Actual
Proof of Concept Milestone		Dec 1, 2002	Dec 1, 2002
Acquisition Zegato e-Travel	Sep 30, 2003	Sep 30, 2004	Sep 30, 2004
Maintenance - Zegato e-Travel		Sep 30, 2005	Sep 30, 2005
Planning		Jan 18, 2005	Jan 18, 2005
eTS Pre-Implementation		Sep 30, 2005	Sep 30, 2005
Maintenance - Legacy Travel Systems		Sep 29, 2006	Sep 30, 2005
Fedtraveler.com load test		Sep 29, 2006	
Corrective Action Plan		Mar 1, 2006	Mar 1, 2006
Acquisition/Implementation-GSA eTS 1st Transaction		Nov 8, 2006	
Acquisition/Implementation-GSA eTS 45% Complete		Jan 29, 2007	
Acquisition/Implementation-GSA eTS 75% Complete		Sep 13, 2007	
Acquisition/Implementation-GSA eTS 100% Complete		Dec 31, 2007	
Implementation Project Closedown		Dec 31, 2007	
Maintenance - GSA eTS		Sep 30, 2008	

Maintenance - Travel Legacy Systems	Sep 30, 2007
Maintenance - Travel Legacy Systems	Mar 31, 2008
Maintenance - GSA eTS	Sep 30, 2007