

Interim Designation of Agent to Receive Notification  
of Claimed Infringement

Full Legal Name of Service Provider: Eloquent, Inc.

Alternative Name(s) of Service Provider (including all names under which the service provider is  
doing business): \*\*None\*\*

Address of Service Provider: 2000 Alameda de las Pulgas, San Mateo, CA 94403

Name of Agent Designated to Receive  
Notification of Claimed Infringement: Irene Blumenkranz

Full Address of Designated Agent to which Notification Should be Sent (a P.O. Box or similar  
designation is not acceptable except where it is the only address that can be used in the  
geographic location):

Eloquent, Inc., 2000 Alameda de las Pulgas, San Mateo, CA 94403

Telephone Number of Designated Agent: 650-294-6500

Facsimile Number of Designated Agent: 650-294-6400

Email Address of Designated Agent: legal@eloquent.com

Signature of Officer or Representative of the Designating Service Provider:  
\_\_\_\_\_ Date: 8/11/00

Typed or Printed Name and Title: Irene Blumenkranz, Corporate Counsel

Note: This Interim Designation Must be Accompanied by a \$20 Filing Fee Made Payable to the  
Register of Copyrights.

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**RECEIVED**

AUG 15 2000

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