



FEMA

IF YOU WERE AFFECTED BY HURRICANE KATRINA THE FOLLOWING SERVICES ARE AVAILABLE TO YOU:

HOPE Coalition America free services include:

- Obtaining Lost or Destroyed Personal Identification and Social Security numbers
- Emergency Budget Counseling
- Emergency Credit Management
- Assistance with Deferring Mortgage Payments
- Assistance with Working with Your Creditors
- Referrals to Government and Private Agencies
- Assistance with Obtaining Copies of Destroyed Financial Documents
- Insurance Claims Assistance
- Disaster Preparedness Guidance, featuring the EFFAK and PDPG documents
- Emergency Financial First Aid Kit and Personal Disaster Preparedness Guide

For assistance call: 1-888-388-HOPE (4673)

HOPE Coalition America is the national emergency preparedness and assistance division of Operation HOPE, Inc., America's leading provider of economic empowerment tools and services. The coalition is a collaboration of senior executives and professionals from the banking and financial services, insurance, and other industries. Additional industries include higher education, social service, and community services agencies, which provide financial and economic guidance and assistance to individuals and small businesses affected by emergencies and disasters.

Two of our principal products: the Emergency Financial First Aid Kit (EFFAK), is a document which aids people to create detailed listings of their important personal and financial information; and the companion document, the Personal Disaster Preparedness Guide (PDPG) guides them through the survival and recovery steps they should take prior to an emergency. The documents are available as a free download from our website www.operationhope.org.

The United States has the strongest network of first responders to address immediate health, safety, and infrastructure needs after disasters, through agencies such as the Red Cross and Federal Emergency Management Agency (FEMA). HOPE Coalition America strengthens that network by assisting individuals with the short, medium and long-term economic and financial challenges they face following disasters and emergencies.

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Website: www.operationhope.org

