

## **APPENDIX A**

### **2003–2004 REJECT CODES AND REJECT REASONS**

#### ***Reject Reason Codes***

Reject reason codes can be either alpha or numeric. Alpha codes indicate reject reasons that are verifiable—that is, the student can verify the questionable data by re-entering the same value, or can correct it to a different value. Numeric codes are not verifiable; the questioned data must be changed or provided. In all reject situations, the questioned information is highlighted on the SAR and an EFC is not calculated.

A “verify” action on the SAR will override a CPS edit. For example, if a student reports an exceptionally large number of family members, e.g., 20, the student's application will get Reject W. The student can verify the information by correcting the item to the same value and Reject W will not be triggered again.

However, if instead of verifying that 20 in the family is correct, the student changes 20 to 21, the corrected data will be subject to the same edits and will hit Reject W again.

In EDEExpress, an FAA can override some verifiable rejects before transmitting the student's data to the CPS if the FAA knows that the reported information is correct. In FAFSA on the Web, the student can also override the reject by verifying the information they have entered.

Reject codes and reasons, and their associated SAR comment codes, are listed here. If a student is rejected for more than one reason, the reject codes will appear in the FAA Information Box in priority order. The resolution for a rejected SAR is always the responsibility of the student, not the institution, and the SAR comment generated by the reject explains what action the student must take.

## Table of Reject Codes and How to Respond to Each

<b>Reject Code</b>	<b>Reject Reason</b>	<b>Action</b>	<b>Comment Code</b>
A	Date of birth year equals 1900 through 1928.	Verify or correct the Date of Birth.	069
B	Independent student and date of birth equals 09/01/87 or greater, and date of birth is not equal to or greater than current year.	Verify or correct the Date of Birth.	072
C	Taxes paid is greater than zero and greater than or equal to 40% of the AGI, but not equal to or greater than AGI.	Verify or correct Taxes paid.	154, 155
D	Dependent student and father's/stepfather's SSN is not in a valid range.	Verify or correct the father's/stepfather's SSN.	166
E	Dependent student and mother's/stepmother's SSN is not in a valid range.	Verify or correct the mother's/stepmother's SSN.	167
N	Missing first or last name.	Verify or correct the student's last name or first name.	080
P	Invalid SSN range.	Verify or correct the student's current SSN.	023
R	Social Security Match but no date of birth match.	Verify or correct the student's date of birth or contact the Social Security Administration for further assistance.	060
W	Questionable number of family members, greater than 15.	If the student is dependent, verify or correct Parents' Number of Family Members.  If the student is independent, verify or correct Student's Number of Family Members.	178, 179

## Table of Reject Codes and How to Respond to Each (Continued)

<b>Reject Code</b>	<b>Reject Reason</b>	<b>Action</b>	<b>Comment Code</b>
1	Simplified needs test is not met and all asset data are blank.	If the student is dependent, provide the following: Parents' Cash, Savings, and Checking; Parents' Real Estate/Investment Net Worth and Parents' Business/Investment Farm Net Worth. If the student is independent, provide the following: Student's Cash, Savings and Checking; Student's Real Estate/Investment Net Worth and Student's Business/Investment Farm Net Worth.	150, 151
2	Incomplete FAFSA or Renewal FAFSA.	If the student is dependent, provide Parents' Taxed and Untaxed Income.  If the student is independent, provide Student and Spouse (if married) Taxed and Untaxed Income.	129, 130
5	Missing or invalid Date of Birth.	Correct the Date of Birth.	018
8	SSN match with Date of Death.	Contact FSA Customer Service at 800/433-7327. The Social Security Number (SSN) on this transaction belongs to a deceased person according to the Social Security Administration.	145
9	Dependent student and both Father's/Stepfather's and Mother's/Stepmother's SSN are blank.	Review and supply Father's/Stepfather's and/or Mother's/Stepmother's SSN.	049
10	Missing marital status and number of family members.	If the student is dependent, review and correct Parents' Marital Status and Parents' Number of Family Members.  If the student is independent, review and correct Student's Marital Status and Student's Number of Family Members.	168, 169

## Table of Reject Codes and How to Respond to Each (Continued)

<b>Reject Code</b>	<b>Reject Reason</b>	<b>Action</b>	<b>Comment Code</b>
11	Marital Status inconsistent with reported incomes.	If the student is dependent, review and correct Parents' Marital Status plus Father's/Stepfather's Income From Work and Mother's/Stepmother's Income From Work.  If the student is independent, review and correct Student's Marital Status plus Student's Income Earned From Work and Spouse's Income Earned From Work.	089, 099
12	Taxes paid is greater than or equal to the AGI.	Correct Taxes paid or AGI.	111, 114
13	Missing Name.	Provide the following: Student's Last Name and/or Student's First Name.	082
14	Missing student signature on paper FAFSA or SAR.	Signature correction must be made on a printed Student Aid Report certification page and resubmitted to the FAFSA Processor or may be corrected electronically.	160
15	Missing parent signature on FAFSA or SAR.	Signature correction must be made on a printed Student Aid Report certification page and resubmitted to the FAFSA Processor or may be corrected electronically.	108
16	Missing student signature on FAFSA on the Web, Renewal FAFSA on the Web Application, or an electronic application.	Signature correction must be made on a printed Student Aid Report certification page and resubmitted to the FAFSA Processor or corrected electronically.	110
17	Unknown citizenship status or student is not an U.S. citizen or eligible non-citizen.	Review and verify or correct Citizenship Status.	068
18	SSN not on Social Security Administration's database.	Correct the Social Security Number, or contact FSA Customer Service at 800/433-7327 for further assistance.	024, <del>062</del>
19	An EFC cannot be calculated because the Department of Education has placed a 'hold' on the student.	Student needs to call 202-377-3243 to resolve comment 009.	009