



National Heart, Lung and Blood Institute–Hematology Branch Patient Services and Information

Welcome to the National Institutes of Health (NIH). The Warren Grant Magnuson Clinical Center, located in Bethesda, Maryland, is the NIH's center for clinical research. The NIH Clinical Center is the world's largest hospital devoted to clinical research. Our doctors, nurses, healthcare professionals, and support staff are committed to providing you with the best medical care. Your participation in clinical research at NIH is an investment in health and health care.

Medical care received at NIH is provided free of charge. Under some circumstances, however, the costs of outpatient medical care may be referred to your health insurance carrier. If you do not have health insurance coverage, the cost of those charges may be your responsibility. Also, the cost of medical care provided by institutions and physicians outside NIH is generally your responsibility and/or the responsibility of your health insurance carrier.

Patients of the Hematology Branch of the National Heart, Lung, and Blood Institute are responsible for meeting the cost of all nonmedical expenses with their own or donated funds. A care giver to accompany the patient may be a required part of protocol participation. Nonmedical expenses may include the cost of housing, meals, transportation, and phone calls.

Initial visit

As a patient, you are responsible for your own transportation and hotel/motel accommodations on the first screening visit.

Followup visits

After your initial visit to NIH, you may be asked to return for followup. If you live outside a commuting radius of 100 miles and are authorized by your physician, you may be eligible for travel and lodging reimbursement.

Domestic travel (air, bus, car, train) within the United States and international travel from the U.S. port of entry to NIH may be covered by the Institute for patients and authorized medical guardians. All covered travel must be arranged through our contracted travel service* (1-866-227-9339). Covered travel will be paid directly by the Institute to the travel service (first floor of the Clinical Center across from admissions, room 1C200). Outpatients who choose to stay in the area for personal reasons after followup may be subject to travel restrictions.

Lodging for followup visits may be reimbursed when traveling alone or with an NIH authorized medical guardian. Lodging will not be paid when you are admitted to the Clinical Center as an inpatient, on pass, or staying at the Children's Inn.

* Use of this service by NIH does not constitute an endorsement or implied endorsement for other types of travel-related services.

Lodging expenses incurred after medical followup are your responsibility.

When lodging is authorized, bring your hotel/motel receipts to the Voucher Office (first floor of the Clinical Center across from admission, room 1C200B). The Voucher Office is open Monday to Friday 8:30 a.m. to 5 p.m. (except holidays).

The Voucher Office will give you a voucher to take to the cashier's office (first floor of the Clinical Center, room 1C62). You must bring a picture I.D. to get funds from the cashier. *Receipts for lodging reimbursement are required.*

NIH airport shuttles

NIH operates free shuttles to and from BWI and Reagan National Airports from Sunday to Friday.

Please Note: shuttles do not operate on Saturdays and some holidays.

Local transportation

NIH operates free shuttles to and from numerous area hotels and motels. You can get shuttle schedules at the transportation desk in the south lobby of the hospital.

Metrobus and Metrorail (subway) schedule information can be obtained by calling Metro at 202-637-7000. When you call, give the Metro staff member your local address and destination—Metro can tell you how to get there. The Metrorail stop at NIH is “Medical Center” on the Red Line.

Phone calls

Long-distance calls to family and friends within the continental United States may be made from telephones located in the 2 West lounge or in the 7th floor outpatient area. Telephones in patient rooms allow only local calls. You may buy long-distance calling cards from the R&W Gift shop in room B1C06.



2001

This information is prepared specifically for patients participating in clinical research at the Warren Grant Magnuson Clinical Center at the National Institutes of Health and is not necessarily applicable to individuals who are patients elsewhere. If you have questions about the information presented here, talk to a member of your healthcare team.

Where applicable, names of commercial products or entities are provided only as illustrative examples, and do not imply endorsement by NIH; nor does the fact that a particular product or entity is not identified imply that it is unsatisfactory.

National Institutes of Health
Warren Grant Magnuson Clinical Center
Bethesda, MD 20892

Questions about the Clinical Center?
OCCC@cc.nih.gov