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BACKUP OPERATIONS

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Signed by 12/22/03

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Date

Director, Office of Climate, Water, and Weather Services

Backup Operations

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1. <u>Introduction</u>. This Instruction describes procedures by which Weather Forecast Offices (WFOs), Center Weather Service Units (CWSUs), Centers/Offices with National Level Responsibilities, and River Forecast Centers (RFCs) will provide backup products and services. Backup is defined as the assumption of service responsibilities of an office, when it becomes unable to carry out its assigned responsibilities.

2. Responsibilities.

- 2.1 <u>National Weather Service Headquarters (NWSH)</u>. NWSH will develop and maintain guidelines to govern field office backup when communications or system failures impact critical products, when an emergency or planned move leads to an office closing, or when operations must be transferred because information technology upgrades take place, such as upgrades to AWIPS.
- 2.2 <u>Regional Headquarters</u>. Regional Headquarters, through their continuity of operations plan, will ensure each field office documents plans for transferring or assuming operational responsibility during failures and emergencies. In addition, Regional Headquarters will review these plans routinely and coordinate site backup assignments within their region, consistent with the guidelines provided by NWSH. Backup Regional Supplements will provide concept of operations on the backup of products not covered in this directive, will designate each county's primary and secondary backup WFO, and should provide guidance to local offices for internal and external coordination during backup situations.
- 2.3 <u>Field Offices</u>. Each field office will develop specific plans to respond to disruption of critical products, and for assuming functions of their assigned site backup office(s). Plans, procedures, and priorities for backup and evacuation will be reflected in the local procedures.
- 2.4 <u>Center Weather Service Units</u>. The initiating CWSUs will contact the designated backup office to coordinate and invoke backup activities.
- 2.5 <u>River Forecast Centers</u>. Responsibility for an RFC's products and services will remain with that center regardless of either the site at which computational backup is being performed or the failure scenario. Personnel may be transferred from the affected RFC to another location to provide RFC products and services.
- 2.6 <u>Centers/Offices with National Level Responsibilities</u>. Each Center providing operational products and each office with national responsibilities will develop specific plans to respond to the disruption of critical products, and for assuming the functions of assigned offices/centers.
- 2.7 <u>Backup Data Collection</u>. Offices providing data collection in backup mode will collect data in the same style (parameters, frequency of collection, dissemination) as the backed up office. Backup office(s) will collect sufficient data to support critical products listed in Appendix A. Once backup is no longer needed, the office will follow the guidance in the Regional supplement to resume responsibility

- 3. <u>Instruction</u>. Critical products (as defined in Appendix A) should remain accurate, reliable, and timely. Service backup will be invoked and responsibility for critical functions transferred to one or more pre-determined offices when a local office determines services can no longer be maintained. Whenever possible, the servicing office should transfer responsibility in a logical and efficient manner.
- 4. <u>Backup Plan Testing</u>. Testing of Backup plans will be conducted at least annually in accordance with the concept of operations.

APPENDIX A - Critical Products List

<u>Critical Products</u>. Watches, warnings, advisories, and supporting statements issued for the protection of life and property.

WFO Critical Products include:

- -watches
- -warnings
- -advisories
- -terminal aerodrome forecasts
- -red flag warning/fire weather watch
- -local watch redefine statements
- -severe weather statements
- -hurricane local statements
- -flash flood statements
- -flood statement/urban and small stream flood advisories
- -river statements
- -marine weather statements
- -coastal flood/lakeshore statements
- -Great Lakes storm summaries
- -civil emergency messages
- -public information statements
- -coastal waters forecasts
- -nearshore forecasts and
- -open-lake forecasts.

Products which should be provided, with minimal break in service:

- -zone/state forecast products
- -fire weather forecasts
- -area/state forecast discussions
- -coded cities forecasts
- -daily climate summaries
- -quantitative precipitation forecasts
- -river statements
- -transcribed weather broadcasts
- -short term forecasts
- -flood potential outlooks
- -Hazardous Weather Outlooks
- -Hydrologic Summary
- Daily River and Lake Summary
- -winter weather and non-precipitation weather outlooks and
- those grids used to populate National Digital Forecast Database (NDFD) and to derived text products.

Products which should be provided, with a break in service possible, include:

- -area weather summary
- -hourly weather roundup
- -state/area temperature and precipitation table
- -monthly climate summary
- -record reports and
- -local storm reports.

CWSU Critical Products are:

- Meteorological Impact Statements
- Volcanic Ash Meteorological Impact Statements
- Center Weather Advisory

RFC Critical products are:

- river stage and flow forecasts (product category RVF) issued during flood situations.

RFC Products which should be provided with minimal break in service include:

- river stage and flow forecasts
- headwater guidance (product category FFH)
- flash flood guidance for basins and counties (product category FFG)
- gridded flash flood guidance
- Hydrometeorological coordination message (HCM), and
- RFC Quantitative Precipitation Forecasts (QPF).

Centers/Offices with National Level Products and Services:

<u>Aviation Meteorological Watch Offices (MWOs)</u> - Aviation Weather Center (AWC), Alaska Aviation Weather Unit (AAWU), Weather Forecast Office (WFO) Honolulu, WFO Guam

Products Which Will Be Provided Without A Break In Service:

- Significant Meteorological Information (SIGMETs)
- Airman's Meteorological Information (AIRMETs)

Products Which Will Be Provided With No More Than One Missed Scheduled Issuance:

- Area Forecast (FA)

Products Which Will Be Provided As Soon As Resources Permit:

- Route Forecast (ROFOR)
- Graphical Products

Nation Centers for Environmental Prediction (NCEP) Central Operations (NCO):

- NCEP Global model forecasts
- NCEP World Area Forecast System (WAFS) fields and charts
- NCEP mesoscale model forecasts
- NCEP Rapid Update Cycle (RUC) model forecasts

- NCEP wave models
- Critical Weather Day statements
- Staff Duty Meteorologist (SDM) status messages
- Atmospheric Dispersion ((VAFTAD/HYSPLIT) model output, and
- GFDL model forecasts.

AWC:

- Significant Weather Charts

Storm Prediction Center(SPC):

- Public Tornado/Severe Thunderstorm Watches
- Aviation Tornado/Severe Thunderstorm Watches
- Watch County List
- Day 1 Categorical Convective Outlook text and graphic
- Day 2 Categorical Convective Outlook text and graphic, and
- SPC Administrative message.

Ocean Prediction Center (OPC):

- Atlantic Offshore Waters Forecast
- Atlantic High Seas Forecast
- Pacific Offshore Waters Forecast and
- Pacific High Seas Forecast.

Tropical Prediction Center (TPC):

- Tropical cyclone public advisories
- Tropical cyclone forecast/advisories
- Tropical cyclone discussion
- Atlantic Strike Probabilities
- High Seas Forecasts -
 - 1) northeast Pacific,
 - 2) southeast Pacific, and
 - 3) Atlantic, Caribbean Sea, and Gulf of Mexico
- Offshore Waters Forecast Gulf of Mexico, Caribbean Sea, and southwest and tropical north Atlantic

Central Pacific Hurricane Center (CPHC):

- Tropical cyclone public advisories
- Tropical cyclone forecast/advisories
- Tropical cyclone discussions
- Tropical cyclone summaries

WFO Honolulu:

- Hawaii offshore waters forecast
- North and South Pacific High Seas Forecast
- Tropical Weather Discussion for north and south Pacific

- Satellite Interpretation Messages

WFO Guam:

- Tropical cyclone public advisories

<u>AAWU</u>

Critical

- Volcanic Ash Advisories

Tsunami Warning Centers

Critical

- Tsunami Watches
- Tsunami Warnings
- Tsunami Advisories
- Tsunami Information Bulletins

Appendix B - Preparatory Activities for Service Backup

Both the site and backup office(s) will ensure all preparations for a smooth transfer are complete prior to invoking backup.

Weather Forecast Offices and Center Weather Service Units.

Initiating Site. An office will provide to its designated backup site(s):

- a. examples of products and specific instructions and other information necessary for their creation or amendment;
- b. preformats and applications programs necessary to create these products;
- c. important telephone numbers in the event there is a total communications outage; and
- d. references, case studies, and other documentation giving knowledge of the climatology and terrain of the forecast area.

Backup Site. A backup site will ensure:

- a. necessary products and preformats are stored in their data base;
- b. data and applications programs necessary for the creation of the products are available to the extent possible;
- c. other information listed under c, above, are documented in the local procedures; and
- d. operational staff maintain knowledge of the climatology and terrain of the sites for which they provide backup.

Each WFO should be able to provide critical hydrological services without RFC river forecasts (RVF) and flash flood guidance (FFG and related digital guidance) for a day or more in the event of an RFC failure.

River Forecast Centers. Each RFC will store current critical data and software files used in their forecast operations in preparation for the possibility of an operational failure. At a minimum, these data and files include local and national hydrologic models, analysis techniques, parametric data, station information, as well as observed/forecast data.

Appendix C - Implementation of Backups for WFO, RFC, and Offices with National Level Responsibilities:

All offices will notify the backup office of possible or requested backup operations as soon as it is apparent that backup may be required. All offices should document actions taken while invoking backup procedures. Once normal operations are restored, the office receiving backup support will contact each office providing backup to indicate backup support no longer is required.

<u>WFO</u>. WFOs will contact the appropriate offices to request service by whatever communications lines are available. The WFOs will send notification via AWIPS if possible.

A total site failure requires full service backup. The designated WFO will initiate and coordinate backup activities if the failed WFO is unable to request backup.

<u>CWSUs</u>. The initiating CWSUs will contact the designated backup office to coordinate and invoke backup activities.

River Forecast Centers (RFCs). RFCs will maintain site-unique backup plans which address the unique operational requirements and environment of each RFC. Advance arrangements will be made with supported WFOs to ensure continuity of basic WFO hydrologic services in the absence of the normal stream of RFC forecasts and guidance, when the interruption is caused by failures lasting less than 24 hours. For failures longer than 24 hours, arrangements will be made for the transfer of RFC operations to an alternate location to provide river forecasts and guidance. The National Headquarters Operations-RFC (NHOR) system is available as an alternate location for any RFC. Current arrangements for the alternate locations for RFC backup operations are shown in Table 1.

Table 1.

RFC Name	Backup Arrangement and/or Office
Middle Atlantic RFC (MARFC)	NERFC
Northeast RFC (NERFC)	OHRFC
Ohio RFC (OHRFC)	MARFC
Southeast RFC (SERFC)	Mobile backup ¹
Lower Mississippi RFC (LMRFC)	Mobile backup/NHOR
Arkansas-Red Basin RFC (ABRFC)	Mobile backup to WFO Fairbanks
West Gulf RFC (WGRFC)	Mobile backup
Missouri River Basin RFC (MBRFC)	NCRFC/NHOR

Northcentral RFC (NCRFC)	MBRFC/Mobile backup
Colorado Basin RFC (CBRFC)	Remote Site
Northwest RFC (NWRFC)RFC	WFO Pendleton
California-Nevada RFC (CNRFC)	CA Dept. of Water Resources
Alaska/Pacific RFC (APRFC)	WFO Fairbanks
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¹ Mobile backup is a portable system with the capability to execute RFC hydrologic modeling system, produce the required forecasts and guidance, and distribute them to NWS offices via the Internet.

When failure does occur, the failed RFC will be responsible for ensuring the products required by supported WFOs are disseminated. When necessary, personnel from the failed RFC will travel to the alternate location to execute models and procedures used to provide the RFC's hydrologic forecasts and guidance. Supported WFOs will be notified of any changes affecting the timing and content of products produced by switching to the back-up mode.

<u>Centers/Offices with National Level Responsibilities</u>. Backups for the individual Centers/Offices will be implemented as defined in Appendices F and G.

APPENDIX D - Special Services Backup

<u>Hurricane Forecast Centers</u>. Responsibility will be transferred as listed below in the event of an operational failure of a hurricane forecast center.

HURRICANE FORECAST CENTER

BACKUP CENTER

TPC/National Hurricane Center (NHC) (Atlantic, Caribbean Sea and

Gulf of Mexico, East Pacific)

Hydrometeorological

Prediction Center

(HPC)

CPHC (Central Pacific)

TPC/NHC

<u>Tsunami Warning Centers</u>. Responsibility will be transferred as listed below when there is an operational failure of a tsunami warning center. The Richard H. Hagemeyer Pacific Tsunami Warning Center (RHH PTWC) is in Ewa Beach, Hawaii, and the West Coast Alaska Tsunami Warning Center (WC ATWC) is in Palmer, Alaska.

TSUNAMI WARNING CENTER

BACKUP CENTER

WC ATWC (Alaska and west coasts of U.S. and Canada) RHH PTWC RHH PTWC (Hawaii and the rest of the Pacific) WC ATWC

<u>International SIGMET</u>. Responsibility for international SIGMETs will be transferred as follows when operational failures occur (The Alaska Aviation Weather Unit is listed as AAWU, WFO Fairbanks is listed as AFG, and WFO Juneau is listed as AJN):

OFFICE PRIMARY BACKUP SECONDARY BACKUP

AWC (Atlantic) TPC (KZNY FIR)
AWC (Pacific) Honolulu (KZOA FIR)

AWC TPC (TJZS, KZHU, KZMA FIRs)

(Atlantic, Caribbean, Gulf of Mexico)

AAWU (Above FL250) AWC (PAXA FIR) AJN, AFG AAWU (Below FL250) AJN, AFG Elmendorf AFB

AAWU (all VA and TC)

Honolulu

Guam

AWC

Honolulu

Backup tests of these products will be conducted on an annual basis.

<u>CONUS SIGMET and AIRMET</u>. The production and issuance of CONUS SIGMETs and AIRMETs will be transferred to the AFWA when an operational failure occurs at NCEP AWC.

<u>Alaska AIRMETs</u>. The production and issuance of Alaska AIRMETs will be transferred to AJN and AFG when operational failure occurs at AAWU.

Backup tests of these products will be conducted on an annual basis.

<u>High Level Significant Weather Charts (SIGWX)</u>. High Level Significant Weather Charts (SIGWX) will be transferred to the United Kingdom Meteorological Center in Bracknell, England when an operational failure occurs at the NCEP AWC. These charts meet the ICAO responsibility of the United States.

<u>International Aviation Forecast Offices</u>. The responsibility for international area and route forecasts will be transferred as follows when an operational failure occurs.

AAWU AFG AJN

AWC TPC (Atlantic, Caribbean, and Gulf of Mexico)

WFO Honolulu (Pacific)

Honolulu AWC

OFFICE

<u>International Flight Documentation Office</u>. AWC currently provides flight documentation to specified airports within the United States, its territories, and possessions.

AWC has redundant equipment to provide backup. In the event of a catastrophic failure at the AWC, there is no backup to the flight documentation program.

<u>Pilot Briefing</u>. All requests and inquiries for pilot weather briefings are referred to the appropriate Automated Flight Service Station (AFSS) in the conterminous United States (CONUS).

<u>Hawaiian AIRMETs, Route Forecasts, and Aviation Area Forecasts</u>. The production and issuance of Hawaiian AIRMETs, Route Forecasts, and Aviation Area Forecasts will be transferred to AWC when an operational failure occurs at WFO Honolulu.

<u>Marine Service Offices</u>. Backup assignments for all national center or national level marine products are indicated below.

<u>OFFICE</u>	BACKUP OFFICE	
OPC(Atlantic Offshore Waters and High Seas Forecasts)	TPC	
OPC (Pacific Offshore Waters and High Seas Forecasts)	WFO Honolulu	
TPC (Atlantic* Offshore Waters and High Seas Forecasts)	OPC	
TPC (Northeast Pacific High Seas Forecast)	WFO Honolulu	
TPC (Southeast Pacific High Seas Forecast)	WFO Honolulu	
WFO Honolulu (North Pacific High Seas Forecast)	OPC	
WFO Honolulu (Offshore Waters Forecast)	OPC	
WFO Honolulu (South Pacific High Seas Forecast)	TPC	

^{*} The TPC "Atlantic" basin includes the Caribbean Sea and Gulf of Mexico.

<u>Volcanic Ash Advisory Centers (VAAC)</u>. United States VAACs are responsible for issuance of volcanic ash advisories (VAA). At the request of the VAACs, the NCEP Senior Duty Meteorologist group is responsible for initiating and distributing products for the emergency response model (VAFTAD/HYSPLIT) to support forecasting the track of volcanic ash after an eruption. The Alaska Aviation Weather Unit (AAWU) is the VAAC at Anchorage AK and NCEP Central Operations/NESDIS Satellite Analysis Branch (NCO/SAB) runs the Washington VAAC at Camp Springs, MD.

<u>Volcanic Ash Advisory (PAZA FIR and Northeast Russia)</u>. The production and issuance of Volcanic Ash Advisories from the AAWU (Anchorage VAAC) will be transferred to NESDIS SAB (Washington VAAC) when operational failure occurs at the AAWU. The secondary backup will be AFWA.

Appendix E	Product Identifiers and Mass News Disseminator Formats.				
The product identifiers from the office being backed up will continue to be used when service backup has been invoked. See NWSI 10-1701 for instructions on product headers and NWSI 10-1702 for examples.					

APPENDIX F - Backup Among Operational Processing Centers.

The Federal Plan, FCM-P14, covers the Cooperative Support and Backup Among Operational Processing Centers.

APPENDIX G - Emergency Backup Processing Centers.

<u>WFO</u>. Service backup responsibility for long- and short-fuse products and services will be described by a Regional Supplement to this NWSI.

NCEP Central Operations (NCO)/Central Computing Facility (CCF). The following backups are invoked when the NCEP CCF is down and cannot produce the required forecast guidance products, or the NCO communications with the NWS Telecommunications Gateway (NWSTG) in Silver Spring, Maryland, are down for an extended period of time. The NOGAPS forecast from the Fleet Numerical Meteorology and Oceanography Center (FNMOC) in Monterey, California, should be used to generate AWIPS gridded fields in place of the NCEP Global Forecast System (GFS) model AWIPS and facsimile products. The FNMOC WW3 ocean wave model should be used to generate AWIPS gridded fields in place of the NCEP WW3 ocean wave model AWIPS products. The NWSTG should also serve as a backup center for transmitting the UKMET World Area Forecast System (WAFS) 1.25 x 1.25 degree GRIB fields and charts in place of the NCEP WAFS fields and charts. The Air Force Weather Agency (AFWA) Mesoscale Model Five (MM5) forecast should be used to generate AWIPS gridded fields in place of the NCEP mesoscale forecast AWIPS products. The NOAA Forecast Systems Laboratory (FSL) Rapid Update Cycle (RUC) forecast should be used to generate AWIPS gridded fields in place of the NCEP hourly RUC forecast AWIPS products. All of these forecast grids should be delivered to the NWSTG on a routine basis, where they should be available for backup processing at the NWSTG when the NCEP CCF is unable to produce forecast products. The FNMOC should also provide backup for the NCEP GFDL hurricane model upon request from the TPC. The FNMOC version of the GFDL (GFDN) model output should be sent directly to TPC with no interaction with the OCIO NWSTG.

<u>AWC</u>. AFWA, the TPC, the NWS Honolulu Forecast Office (PHFO), and the United Kingdom Meteorological Centre (EGRR) in Bracknell, England will provide backup when requested by the AWC. AFWA will issue SIGMETs as required and AIRMETs every six hours for the CONUS, the Tropical Prediction Center will issue SIGMETs for the Atlantic, Gulf of Mexico and the Caribbean Sea and WFO Honolulu will issue SIGMETs for the Pacific. AFWA will send their products to NCO, who will then relay them to NWSTG. EGRR will issue High Level Significant Weather Charts every six hours to the NWSTG for distribution in the WAFS system.

<u>SPC</u>. AFWA will backup SPC watches and categorical outlooks if the SPC requests backup (see Federal Plan, FCM-P14).

<u>TPC</u>. HPC, OPC, and the Central Pacific Hurricane Center (CPHC)/WFO Honolulu will backup the TPC when TPC requests backup. The primary products which require backup are the tropical cyclone watch/warning products and marine forecasts.

<u>OPC</u>. The TPC will backup the Atlantic Offshore Waters and High Seas Forecasts, but not graphical products, if the Ocean Prediction Center (OPC) requests backup. WFO Honolulu will provide backup support for Pacific Offshore Waters and High Seas Forecasts.

<u>HPC</u>. The HPC is developing a backup plan in which short-term backup will be provided by another NCEP center and long-term backup will be accomplished by relocating appropriate personnel to one or more NCEP remote service centers.

<u>Space Environment Center (SEC)</u>. AFWA will produce SEC space environment products if the SEC requests backup. For an extended outage personnel from the SEC will be flown to AFWA to resume SEC operations.

<u>CPHC/WFO Honolulu</u>. TPC, OPC, AWC, and WFO Monterey will assume backup operational support for CPHC/WFO Honolulu once backup is initiated, until notified by CPHC/WFO that they are prepared to resume normal operations. The CPHC/WFO Honolulu will also notify the NCO, and the NCO will issue a notification of a change in status. CPHC/WFO Honolulu will notify all parties when the emergency has ended.

<u>WFO Guam</u>. WFO Honolulu will assume backup operational support for WFO Guam once backup is initiated, until notified by WFO Guam that they are prepared to resume normal operations. The WFO Guam will also notify the NCO, and the NCO will issue a notification of a change in status. WFO Guam will notify WFO Honolulu and NCO when the emergency has ended.

Implementation of the Backup Plans:

<u>NCO CCF</u>. The NCO should request backup support, and also provide the backup processing centers with an estimate of the duration of the outage and subsequent updated information when available. The NCO will notify the backup processing centers when normal operations can be resumed.

<u>AWC</u>. The AFWA will provide the CONUS backup operational support for the AWC when backup is initiated until notified by the AWC either 1) they are prepared to resume normal operations or 2) AWC forecasters arrive at the AFWA. The AWC will also notify the NCO, and the NCO will issue a notification of a change in status.

The AFWA will be responsible for issuing CONUS AIRMETs and SIGMETs (Thunderstorms, Turbulence, Icing, etc.). The AWC will also call 1) the Honolulu Forecast Office to notify them that backup is required for the Oakland Oceanic FIR, 2) Tropical Prediction Center for the New York, Houston, Miami, and San Juan Oceanic FIR's, and 3) the United Kingdom Meteorological Center (EGRR) Bracknell, England, for backup of the High Level Significant Weather Charts. The AWC will notify all parties when the emergency has ended and then issue a new Area Forecast (FA) with the VALID UNTIL time of the FA regularly scheduled for issuance prior to the time operations resumed will be issued, with any exceptions outlined in the AWC local precedures.

<u>SPC</u>. The AFWA will assume backup operational support for the SPC once backup is initiated until notified by the SPC that they are prepared to resume normal operations. The SPC will notify

the NCO and AFWA when the emergency has ended, and the NCO will issue a notification of a change in status.

OPC. The TPC/Tropical Analysis and Forecast Branch (TAFB) and WFO Honolulu will assume backup operational support for the OPC once backup is initiated, until notified by the OPC that they are prepared to resume normal operations. The OPC will also notify the NCO, and the NCO will issue a notification of a change in status. The OPC will notify all parties when the emergency has ended.

<u>TPC</u>. TPC personnel will be sent to the HPC in Camp Springs, Maryland once backup is initiated. The HPC will assume backup operational tropical cyclone support for the Atlantic, Caribbean Sea, Gulf of Mexico, and for the east Pacific until TPC personnel arrive on-site at HPC in Camp Springs, Maryland. The OPC will produce the High Seas Forecast for the Atlantic, Caribbean Sea, Gulf of Mexico. The OPC will also backup the Offshore Waters Forecast for Gulf of Mexico, Caribbean, and the southwest and tropical North Atlantic. WFO Honolulu will prepare the northeast Pacific tropical weather discussion and the high seas forecasts for northeast and southeast Pacific. The TPC will notify all parties when the emergency has ended.

<u>HPC</u>. HPC backup is internal. In the event of a prolonged outage at the HPC, appropriate personnel will be flown to one of the NCEP's remote forecast centers to resume production of HPC products.

<u>SEC</u>. The AFWA should assume backup operational support for the SEC once backup is initiated until notified by the SEC that normal operations have resumed. The SEC will notify the NCO and AFWA when the emergency has ended, and the NCO will issue a notification of a change in status.

<u>CPHC/WFO Honolulu</u>. The AWC should provide operational support for international SIGMETs, Hawaiian AIRMETs, Aviation Area Forecasts, and Route Forecasts once backup is invoked for WFO Honolulu, and TPC should assume support for the south Pacific High Seas Forecast, tropical cyclone responsibilities, Satellite Interpretations Messages, Tropical Cyclone Summaries, and Tropical Weather Discussions for the north and south Pacific. The OPC will assume backup support for the offshore forecasts, and the north Pacific High Seas Forecast. The CPHC/WFO will notify all parties when the emergency has ended and they are prepared to resume normal operations

<u>WFO Guam</u>. WFO Honolulu will assume backup operational support for the transfer of international SIGMETs and public tropical cyclone advisories once backup is invoked for WFO Guam. The WFO Guam office will notify WFO Honolulu when the emergency has ended and they are prepared to resume normal operations.

Role of Backup Processing Centers:

OPC as Emergency Backup Processing Center for TPC. The OPC will provide backup for the High Seas forecasts and the Offshore Waters Forecasts for the southwest and tropical north

Atlantic, Caribbean, and Gulf of Mexico once backup is initiated. No High Frequency (HF) radio facsimile products will be produced or disseminated by OPC.

Personnel will immediately be flown to OPC to assist in backup operations if TPC is not able to return to full operations within 12 to 24 hours of transfer. The TPC will notify the OPC when the emergency has ended.

<u>TPC</u> as Emergency Backup Processing Center for OPC. The TPC will provide backup for the Atlantic Offshore Waters Forecasts and High Seas Forecasts once backup is initiated. No HF radio facsimile products will be produced or disseminated by TPC.

TPC backup will require additional personnel to cover the degraded mode of operation for protracted periods. Personnel will immediately be flown to TPC to assist in backup operations if OPC is not able to return to full operations within 12 to 24 hours of transfer. There is no backup for OPC graphical product generation and distribution by TPC. The OPC will notify the TPC when the emergency has ended.

TPC as Emergency Backup Processing Center for AWC. The TPC will provide backup for international SIGMETs for the New York, Houston, Miami, and San Juan FIRs once backup is initiated. The TPC will also provide backup for the International Aviation Area Forecast (FACA20 KKCI) and the northern Gulf of Mexico Area Forecast (FAGX20 KKCI). The AWC will notify TPC when the emergency has ended.

TPC as Emergency Backup Processing Center for CPHC/WFO Honolulu. The TPC will provide backup for the south Pacific High Seas Forecast once backup is initiated. No Honolulu HF facsimile products will be disseminated by TPC. TPC will provide tropical cyclone products for the north central Pacific, Tropical Weather Discussions for the North and South Pacific, and Satellite Interpretation Messages once backup is invoked. Honolulu will notify TPC when the emergency has ended.

OPC as Emergency Backup Processing Center for CPHC/WFO Honolulu. The OPC will provide backup for the offshore forecast product for Hawaii, and also the north Pacific High Seas Forecast once backup is invoked. Honolulu will notify OPC when the emergency has ended.

HPC as Emergency Backup Processing Center for TPC. The HPC will provide tropical cyclone products for the Gulf of Mexico, Caribbean Sea, Eastern Pacific and Atlantic Ocean once backup is invoked, until either TPC personnel arrive at NCEP in Camp Springs, Maryland to take over their responsibilities or the emergency has ended. TPC personnel will remain on-site until the emergency has ended.

FNMOC, AFWA, and FSL as Emergency Backup Processing Center for NCO. The FNMOC, AFWA, and FSL will transmit the required NOGAPS, MM5, and RUC forecast data on a routine basis to the OPS NWSTG. The list of required GRIB fields is contained in Federal Plan, FCM-P14. GRIB data should be available to the NWSTG as soon as possible after the creation at these

centers. FNMOC, AFWA, and FSL will continue to transmit GRIB fields on a routine basis during backup operations.

<u>NWSTG as Emergency Backup Processing Center for NCO</u>. There are three parts to the backup procedure which is invoked at the NWSTG:

<u>Part 1</u> transmits the UKMET WAFS 1.25x1.25 degree GRIB fields in place of the NCEP (KWBC) WAFS 1.25x1.25 degree GRIB fields per International agreements. Backup procedures for transmitting the UKMET GRIB data, in support of the World Area Forecast System (WAFS), are maintained by the Telecommunications Operation Center (TOC).

<u>Part 2</u> generates a subset of the NCEP facsimile products from the UKMET forecast products.

<u>Part 3</u> processes the FNMOC NOGAPS, AFWA, and FSL forecast fields, generating "look-alike" AWIPS Global, Eta, and RUC GRIB grids for the NWS Field Offices and external users. The NWSTG will be notified when the production and dissemination of backup products is no longer required.

AFWA as Emergency Backup Processing Center for AWC. The AFWA will transmit SIGMETs (Thunderstorms, Turbulence, Icing, etc.) and AIRMETs for the CONUS once backup has been invoked. The AWC will notify the AFWA when their emergency has ended.

<u>AFWA as Emergency Backup Processing Center for SPC</u>. The AFWA will transmit Tornado/Severe Thunderstorm Watches and Convective Outlooks once SPC backup is invoked, as specified in Federal Plan, FCM-P14. The SPC will notify the AFWA when their emergency has ended.

<u>CPHC/WFO Honolulu as Emergency Backup Processing Center for AWC</u>. WFO Honolulu will provide International SIGMETs for the Pacific Ocean in the Oakland FIR once backup for AWC is invoked, as specified in Federal Plan, FCM-P14. The AWC will notify WFO Honolulu when the emergency has ended.

<u>CPHC/WFO Honolulu as Emergency Backup Processing Center for TPC.</u> WFO Honolulu will provide TPC's northeast Pacific High Seas Forecast, and southeast Pacific High Seas Forecast once backup is invoked. The TPC will notify WFO Honolulu when the emergency has ended.

<u>CPHC/WFO Honolulu as Emergency Backup Processing Center for OPC.</u> WFO Honolulu will provide OPC's east Pacific Offshore Waters and High Seas Forecasts once backup is invoked. The OPC will notify WFO Honolulu when the emergency has ended.

AWC as Emergency Backup processing Center for CPHC/WFO Honolulu. AWC should provide backup for international SIGMETs for the Oakland FIR. AWC should also provide backup for the Hawaiian AIRMETs, Aviation Area Forecasts, and Route Forecasts. CPHC/WFO Honolulu should notify AWC when the emergency has ended.

<u>CPHC/WFO Honolulu as Emergency Backup Processing Center for WFO Guam.</u> CPHC/WFO Honolulu will provide International SIGMETs in the Oakland FIR and Public Tropical Cyclone Advisories for the northwest Pacific Ocean once backup is invoked. The WFO Guam will notify CPHC/WFO Honolulu when the emergency has ended.

<u>Testing of the Backup System</u>: Testing of each phase of the backup system will be conducted at least once a year. The duration of these tests will be agreed upon by the parties involved. Advance notification will be given to all customers whenever such tests take place.

Appendix H - Office Evacuation

Station management will be notified immediately by the operational staff of the evacuation and actions taken. The station's backup office and regional headquarters will be notified, as soon as possible via the most appropriate means.

Where possible, notify

- a. Offices on local dissemination systems (Enter a message stating the nature of the emergency, probable duration, and any pertinent information on missed observations and other data. Indicate time of entry, usual NWS identification symbols, and sender's initials).
- b. Users of NOAA Weather Radio, very high frequency radios, and of automatic telephone recordings via announcements on these systems (i.e., "updates will not be available until further notice.") Never announce the office is being evacuated due to a bomb threat or fire.

The regional headquarters should notify National Headquarters.

All involved offices and parties should be advised and messages on broadcast systems updated when the office is re-occupied.

Safety of employees will take precedence over the saving of records; however each office should try to protect valuable records and equipment. Each station will determine in advance which records, equipment, etc., are of greatest importance and should have a priority list in the local procedures.

APPENDIX I - Communications Backup

This section identifies communications facilities and operational procedures used to back up critical communications capabilities.

Network Control Facility (NCF). The NCF serves as the control center for the entire AWIPS system. The NCF is interfaced to the NWSTG and NESDIS to receive the primary content of the NOAAPORT broadcast and retransmit the data over the Satellite Broadcast Network (SBN). The NCF monitors the AWIPS Communication Network (ACN) and provides 24-hour technical support to field sites. In addition, the NCF identifies, diagnoses, and corrects system faults and outages; monitors site equipment operations; and alerts users at each site when malfunctions or degradations occur. The NCF should send out an administrative message indicating an office has lost AWIPS communications. The NCF is responsible for hardware and software maintenance; hardware and communications maintenance; tracking maintenance actions executed by the maintenance providers; and managing, deploying, and implementing hardware and software upgrades and modifications to the AWIPS baseline.

The NCF serves as a data archive for field sites. This archive is made available to field sites to replenish data purged from local systems or lost in the course of system outages.

A back-up facility for the NCF (BNCF) at the NASA IV&V Center in Fairmont, WV, which replicates all of the functionality of the primary NCF, is co-located with a back-up MGS (BMGS) for the AWIPS SBN. Both the BNCF and BMGS can be remotely activated to become the WAN and /or SBN hub. This is an unstaffed site and the help desk function would require dispatching a staff from the Washington metro area to activate that function.

National Weather Service Telecommunication Gateway (NWSTG). The NWSTG serves two major support functions for NWS offices. First, it serves as an interface between the NWS scientific computers, the AWIPS network, the facsimile circuits, and outgoing data circuits (e.g., the Family of Services). Second, it is the interface between the AWIPS network and external data circuits, including the FAA's Weather Message Switching Center Replacement (WMSCR). There is both power and system backup for these computers. The NWSTG activates the Alphanumeric Backup Replacement System (ANBURS) when communications between the NCF, NWSTG and WMSCR are interrupted to ensure that surface observations, terminal aerodrome forecasts (TAFs) and state pilot reports will be forwarded to the NCF for internal distribution.

NWSTG Down for Hours Only. There are agreements with other operational processing centers (NCEP, Navy and Air Force) to provide limited data to some of the NWSTG's users. The complete write-up for these scenarios is documented in the Federal Plan, FCM-P14.

<u>NWSTG Suffers a Catastrophic Failure or Is Totally Lost</u>. The NWS Telecommunication Operations Center has contracted with IBM to collaborate in the development of a new message switching system which will be installed at our planned backup site in Mt. Weather, VA. A description of the planned backup function is included here, because the backup site is scheduled

to be up and operating before the annual review of this instruction. This new system calls for technically advanced commercial off-the-shelf software to be integrated with custom code and procedures. The plans for the construction of the building and the creation of the software system is proceeding in parallel at this moment. The new message switching system will be functionally equivalent to our current legacy switching system but will be superior in performance and scalability. In the event of a catastrophic failure, data communications will be automatically switched to the warm backup site that will takeover all computer and telecommunication functions.

<u>AWIPS</u>. The AWIPS backup is provided through internal redundant components, except for the Satellite Broadcast Network (SBN) and the Local Data Acquisition and Dissemination (LDAD) component of AWIPS. The SBN is backed up via modems (Wide Area Network (WAN)) that dial into the NCF to exchange data. LDAD is backed up by service backup sites, which would provide data collection and dissemination functions. The regional headquarters chooses the sites to provide LDAD service backup, and local office management determines whether it is necessary to invoke LDAD backup, based on criticality of the data.

The WAN cannot provide a full backup, because of bandwidth. Therefore, each forecast office will develop a list of products it needs to provide a degraded service, based on the amount of data available over the WAN.

If both the SBN and WAN are down at a particular office, then the backup office procedures are put into action. If both the SBN and WAN networks are down, the forecast offices will continue to use the latest model output as guidance until the system(s) return to operation.

The NOAA Weather Wire Service can provide limited backup for watches, warnings and other text messages.

<u>AWC</u>. Selected alphanumeric products (Surface Aviation Observations, TAFs, and State Pilot Report Collectives) are made available on the existing AWC to WMSCR link when communications between NWSTG and WMSCR are interrupted. These products are then forwarded to AWIPS. When the NCF goes down, the AWC transmits aviation products to the FAA (TAFs and TWEBs) and transmits FAA products (observations) to the NWS through the WAN to AWIPS.

NOAA Weather Radio (NWR). Every effort should be made to ensure that watches and warnings are broadcast on NWR even during general computer system or communications failures. A failed site normally should receive watch/warning information for its NWR area by backup communications. The failed site should attempt to make arrangements to receive the watch/warning information from the backup site if backup communications are out. Programming may be reduced to reflect information received by backup communications, other than critical products.

NOAA Weather Wire Service (NWWS). NWWS backup is accomplished by routinely uplinking identical products from paired AWIPS WFOs/RFCs. An additional level of backup is provided

for watch and warning products via the NCF. The Storm Prediction Center and Tropical Prediction Center back each other up, with NCF as the tertiary backup. The West Coast Alaska Tsunami Warning Center is backed up by the Anchorage WFO/RFC AWIPS and the Richard H. Hagemeyer Pacific Tsunami Warning Center is backed up by WFO Sacramento via the AWIPS WAN from HFO.

<u>RADAR (WSR-88D)</u>. A backup office will be able to dial into a neighboring radar's Radar Product Generator and provide service for the out of service office. Should the radar become nonoperational, the back up office will send a free text message notifying users of the outage and expected time of return to service. In this case, the backup office will use neighboring radars, including supplemental WSR-88Ds (Air Force), which have overlapping coverage to cover the shortfall.

Radar data can be sent to the NCF via a dial in WAN, should the dedicated WAN to a site go down.

Aeronautical Fixed Telecommunications Network)/Meteorological AFTN/MET. Pacific Region WFOs, WSOs, DCOs and the Richard H. Hagemeyer Pacific Tsunami Warning Center, as well as the Alaska Region's WC/ATWC, who utilize the FAA's AFTN/MET circuit to transmit their products, should utilize the NWS Telecommunications Operations Center (NWSTOC) Weather Web Page Entry to transmit their products to the NWSTOC when there are outages on the AFTN/MET circuits, and when these offices are providing backup support.

<u>United Kingdom Meteorological Office (UKMO)</u>. Backup products can be created on the NWSTG system using UKMO data in the event of an operational failure involving the NOAA Center Computer Facility. See Federal Plan, FCM-P14 for details.

Hydrometeorological Automated Data System (HADS). HADS provides 1.3 million point surface observations per day from over 10,000 locations primarily to the NWS Flood and Flash Flood Programs but also to the general weather program. HADS acquires hydrologic and meteorologic data in non-standard formats from the GOES Data Collection System (DCS) and translates them into Standard Hydrometeorological Exchange Formatted (SHEF) data products. HADS delivers uniquely tailored products to each WFO and RFC, and to NCEP and NOHRSC. The products are also publicly available via NOAAPORT.

HADS operational systems are physically located within the TOC. There is one operational system and one "hot" backup system. There are no off site backups. HADS processing is dependent upon the infrastructure of the NWSTG and its external telecommunications links. Plans are being developed to install remote backup systems in the planned Backup NWSTG. These systems are expected to be commissioned at the same time as the planned Backup NWSTG, thus included here for completeness, since the NWSTG backup site is scheduled to be operational before the annual review of this instruction.