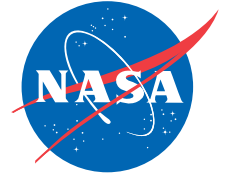


Risk Management During Design

Leila Meshkat

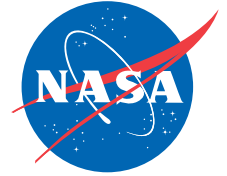
Jet Propulsion Laboratory

California Institute of Technology



Outline

- Background
 - TeamX
 - Risk Assessment in TeamX
 - PRA in TeamX
 - Motivation
 - Risk Assessment Process
 - Experiments with PRA
 - Refinement/Customization of existing models.
 - Data collection for PRA modeling.
 - Lessons Learned
- Risk Patterns during design
- Generalized approach
- Summary & Conclusions



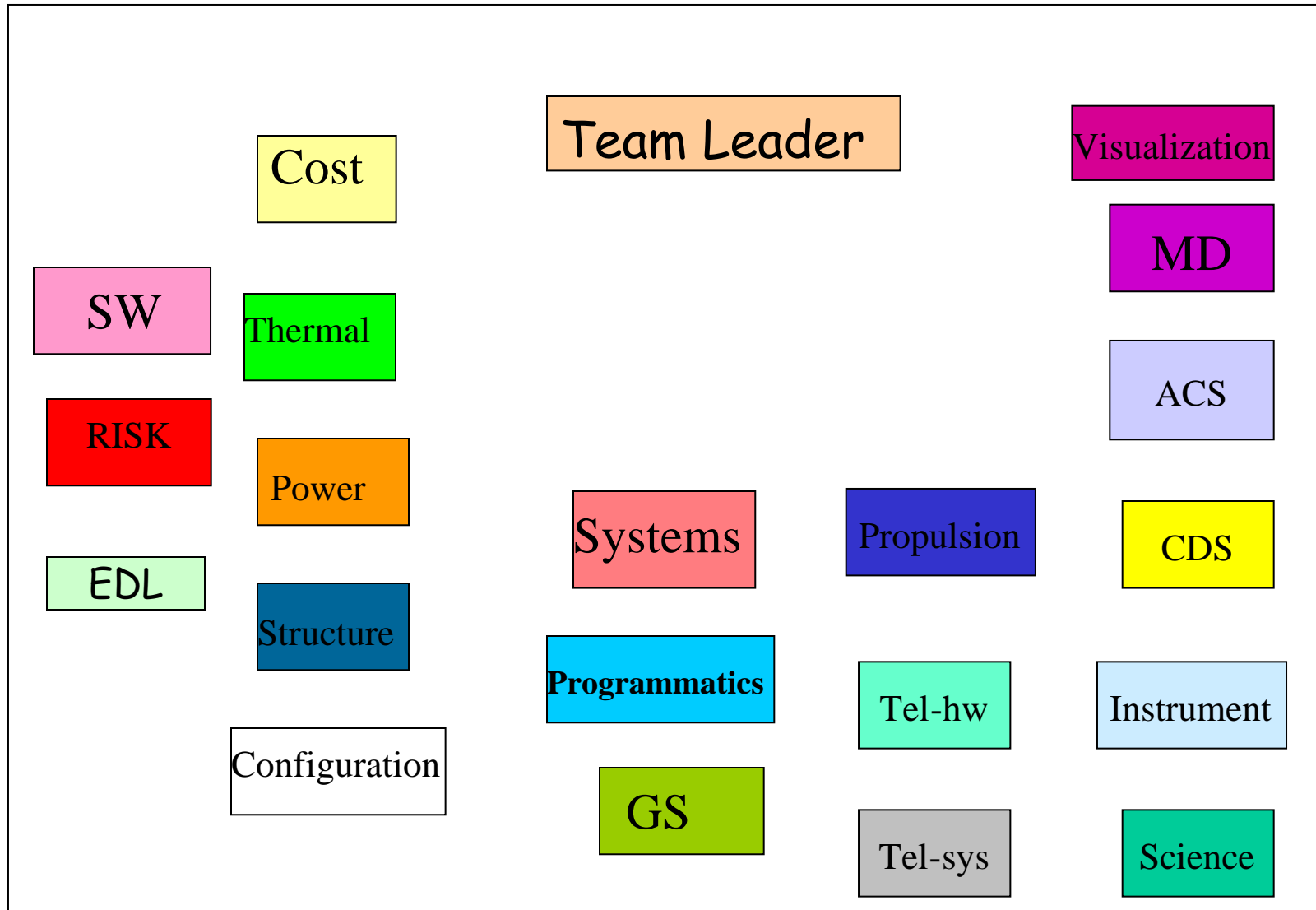
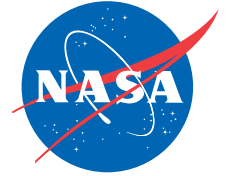
Background

- TeamX
 - Produces Conceptual Space Mission Designs.
 - Mainly for the purpose of Feasibility Studies.
 - Duration of study is typically one to two weeks.
 - Final report includes equipment lists, mass and power budgets, system and subsystem description, and projected mission cost estimate.



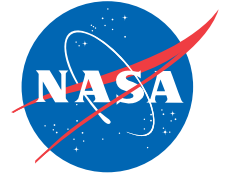


Team X (at the Project Design Center)

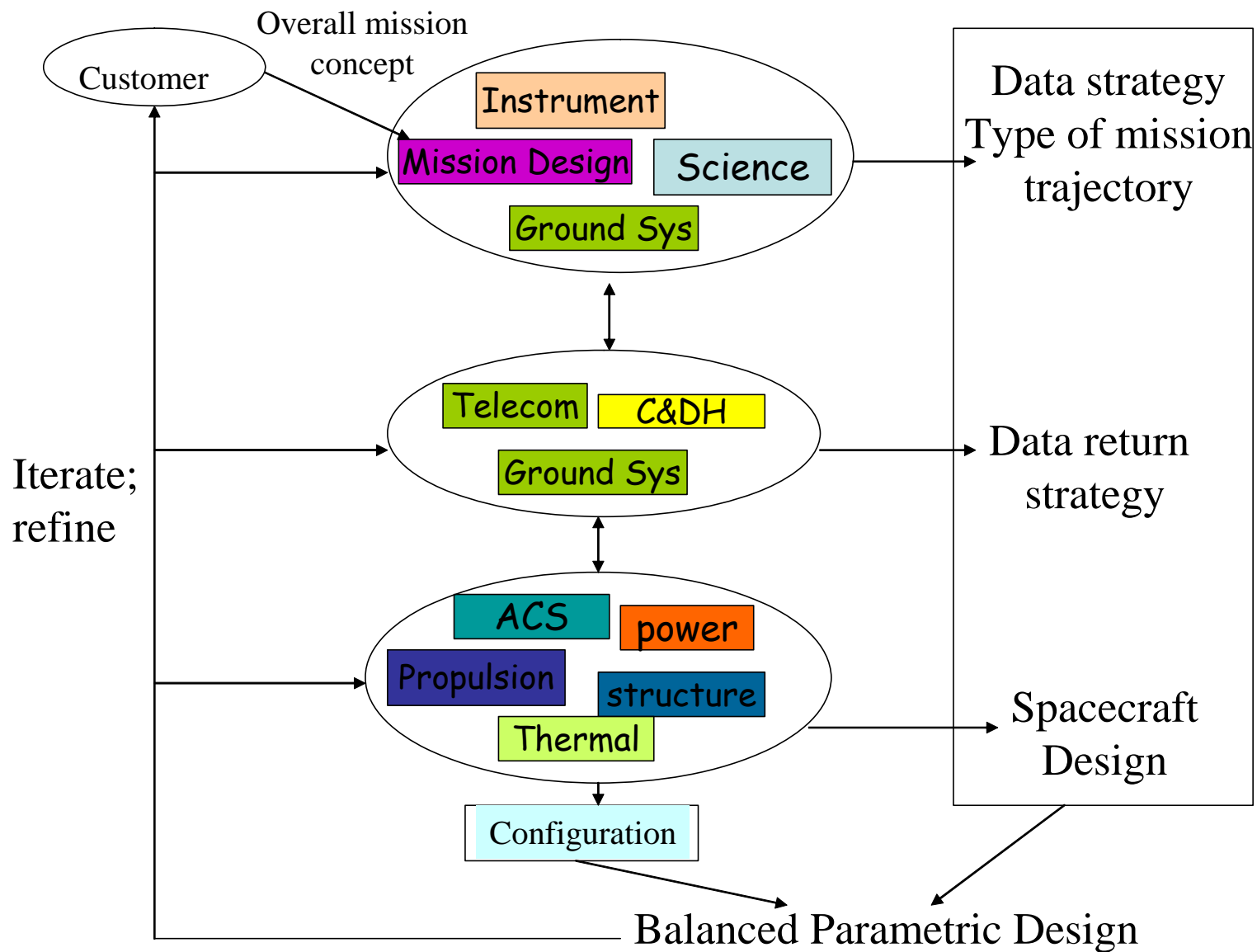




Team X Mission Design Process

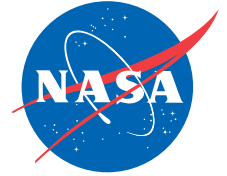


- Customer presents an overall concept during pre-session.
 - Guidelines are defined.
 - Tentative schedule & cost cap
 - Feasible options are identified.
 - Key mission drivers are identified.
 - Initial Set of Requirements are identified.
- Science and Instruments, Mission Design and Ground Systems define science data strategy, type of mission and trajectory.
- Telecom, Ground Systems, CDH develop data return strategy
- ACS, Power, Propulsion, Thermal, Structure iterate spacecraft design.
- Requirements are further granulated and refined.
- Configuration prepares initial concept
- Subsystem designs are refined
- Balanced parametric design is achieved.
- Configuration is refined to accommodate final requirements and constraints.





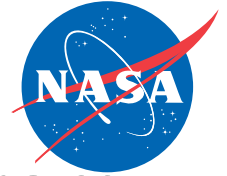
Risk Assessment in TeamX



- Provide a framework to enable consideration of risk throughout the design process.
- Produce better risk profiles for the mission to document in the report.
- Facilitate better communication between the various subsystem experts.
- Capture the information communicated between subsystem experts for future reference and decision traceability purposes.

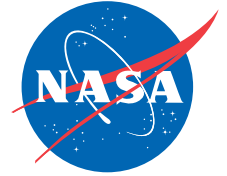
Approach

STEP ONE:	STEP TWO	STEP THREE	FUTURE STEPS
<ul style="list-style-type: none">•Define Risk Terminology;•Define software requirements	<ul style="list-style-type: none">•Design Architecture for Software tool•Initiate Process of “risk training” within team	<ul style="list-style-type: none">•Develop prototype tool.•Train team members to use tool and refine tool using team feedback.•Determine role of risk chair/ approach for risk communication within team.	<ul style="list-style-type: none">•Use tool concurrently during design.•Build standard risk item libraries to make consistent assessments across missions.•Refine tool•Add additional features;•Towards Probabilistic Risk Assessment in Conceptual Design



Risk & Rationale Assessment Program (RAP)

- Distributed software that enables communication between designers.
- User can initiate a “New Risk” or assess a risk already on their screen.
- Features include:
 - Risk statement- likelihood, impact, type of risk.
 - Mitigation- residual likelihood & impact.
 - Details – any additional explanation.
 - Objective that the risk effects.
 - Affected Roles
- System allows user to enter as little or as much information as they want.
- It can automatically generate reports for any combination of roles.
 - Report includes fever chart, overview table, and all details



Risk Assessment Process

- Identification
 - Risk elements are identified and sent to the designers.
 - Risks are generated from scratch for each study.
 - Major Assumptions & Events are also identified.
- Assessment
 - Risks are assessed;
 - Mitigations suggested or applied to design are captured.
 - Descriptions are often included.
 - Events can be correlated with risk to give insight into failure scenarios.
 - Designers often open their tool and assess their risks towards the end of the session when the design has been *already* determined.
- Synthesis
 - Often there are inconsistencies between various expert opinions about elements.
 - This leads to conversations and clarifications.
 - Reports are generated from final risk profile.

Risk & Rationale Assessment Program (RAP)

Study: Test
Role: Risk

New Risk Element Dialog:

- Risk Name: New risk element
- Description: This is a test
- Keywords:
- Risk Category: General Risk
- Affected Roles:
 - Risk
 - Systems
 - Propulsion
 - Power
 - Telecom
 - Instrument
 - ACS
 - CDS

Risk Element Table:


	Risk Element	Mitigation	Impact	Likelihood	Details
	Other people sending				
	Can't get flux capacitor mph.				
	short schedule				
	I might explode due to information				
	test				
	Second test				
	People do bad things				
M	short schedule		3	3	
L	RAP & RAP interactions		1	1	

Informational Risks Table:

	Informational Risks	Impact	Likelihood	Mitigation	Impact	Likelihood	Details
L	Second test (Systems)		2	2			

Risk & Rationale Assessment Program (RAP)

Study: Test
Role: Risk



	Risk Element	Impact	Likelihood	Mitigation	Impact	Likelihood	Details
	Other people sending you junk						?
	Can't get mph. short schedule						?
	I might get information test						?
	Second test						?
	People don't know						?
M	short schedule	3	3				?
L	RAP & RAP interactions	1	1				?
	Informational Risks						
L	Second test (Systems)	2	2				?

Risk Scoring

Risk: Other people sending you junk

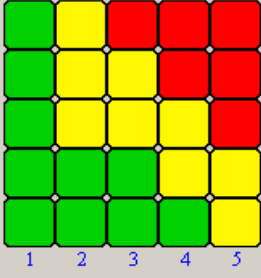
Objective: Mission Success

Mitigation: none

Description:

Status: Open

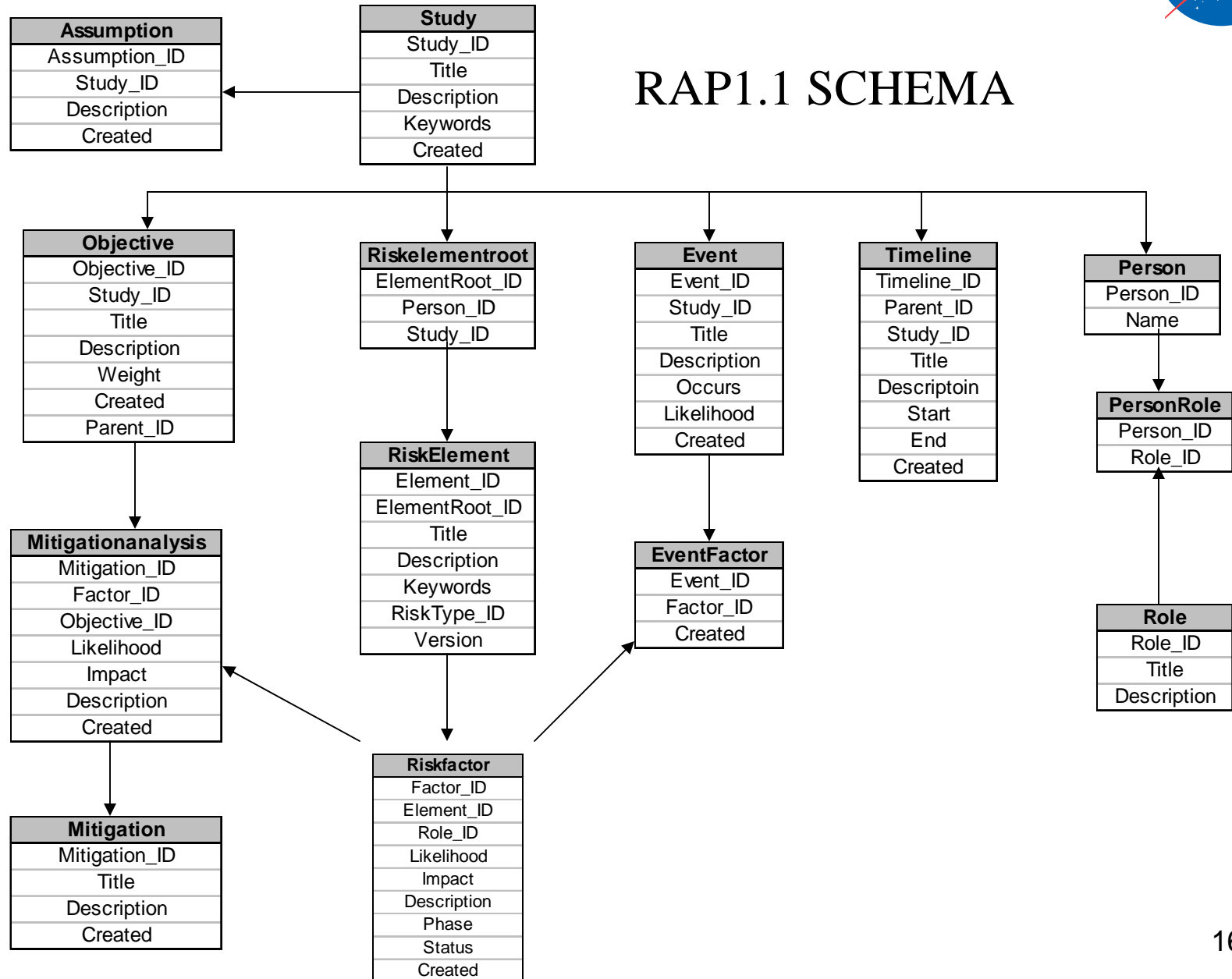
OK Cancel

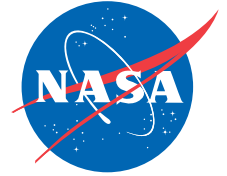


Motivation for PRA during Design

- PRA during Conceptual design
 - Drives the refinement of the design by identifying optimal areas for investments.
 - It is more viable and less expensive to refine a design at the time that it is being conceived – hence PRA during conceptual design.
- Concurrent Engineering Teams
 - Greatly reduce the design time and costs
 - Capability to produce a consistent and valid risk metric associated with such designs would greatly enhance the value of such design teams.

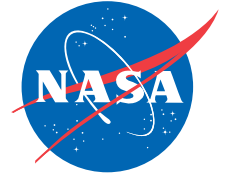
RAP1.1 SCHEMA





Experiments with PRA

- Case study for Mars Aero-capture Mission Design:
 - Used the TeamX sessions to generate data needed for conducting PRA
 - Data related to expert opinions about events, risk items, and mitigations was collected through RAP.
 - Design information, and system schematics was included in the subsystem write-ups.
 - Used information for building PRA models with several different tools.
 - These tools include DDP, QRAS and Galileo ASSAP
 - Each tool served a different purpose
 - Developed algorithm for combining different PRA tools and approaches.



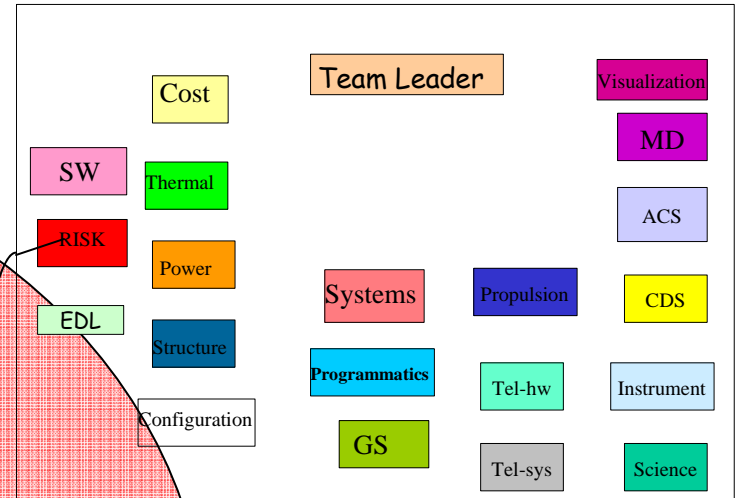
Experiments with PRA

- Mars Odyssey (ODY) Risk Models
 - Developed risk models for the Mars Odyssey Orbiter using project information before the TeamX session.
 - The goal of the TeamX sessions was for the team to adopt the existing design within the TeamX templates.
 - Utilized the TeamX session to collect additional risk information from the designers.
 - Updated the risk models accordingly.
- Mars Telecommunications Orbiter (MTO)
 - Used existing TeamX design for MTO, as well as the ODY models to generate MTO risk models.

Problem Statement

- How do you manage risks during the design process?
 - Risk Identification
 - How can you tell where the risks are?
 - What are the indicators?
 - How do you know that the system is out of balance?
 - Risk Assessment
 - How do you assess these risks?
 - Risk Mitigation
 - How to you mitigate them?
 - Continuous Risk Management
 - How do you iterate and continue with this process?

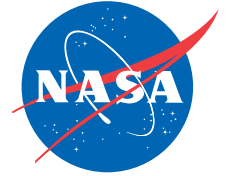
Risk Identification



Who do I speak with NOW?

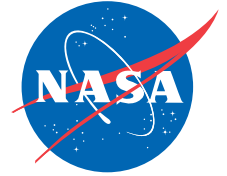


Patterns during design: Risk Identification



- **Mission Risk Drivers**
 - New Technology
 - Environmental factors
 - Design Challenges
 - Reliability Issues
 - Mechanisms, Electronics, Software, etc.
 - Major Events
 - EDL, Orbit Insertion, rendezvous, etc.

These risks are often predictable from early in the design process



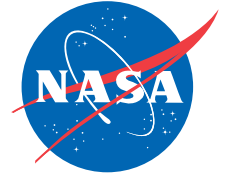
Patterns during design: Risk Identification

- Surprises during the design process
 - Significant deviation from expected mass, cost or performance for any element of the spacecraft.
 - Significant deviation from the expected challenge associated with any subsystem design.
 - Too much or too little interaction between a designer and the rest of the team.
 - Too much interaction – is it a complex issue, or is the designer missing an important piece of information?
 - Too little interaction – is the subsystem in question keeping up to date with the rest of the design?
 - Too much or too little management (team lead and systems engineer).
 - Too much – Is there some disagreement between domain expert and management? Why?
 - Too little - Is there a critical issue that management is unwilling to address? Why?
 - » Is something going unnoticed?
 - Too much or too little effort (man/hours) needed
 - Too much – Are we over-designing?
 - Too little - Are we doing our best?

Something must be out of balance!!!

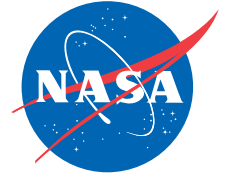


Patterns during design:



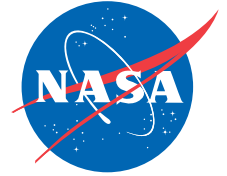
But how do I measure surprises?

- Expected mass, cost, performance for each subsystem of each type of mission.
 - Obtained from historical data.
 - Adjusted to current project.
- Expected challenge associated with a subsystem design.
 - Indices for subsystem complexity.
- Expected interactions between designers, and management.
 - Communications (time, # of times, # of issues brought up in MMR's, etc.)



Risk Assessment

- Now I know something's wrong, how do I assess the risks?
 - Zoom in to the risky area.
 - Ask as many questions as it takes to identify the exact cause of the problem.
 - Use probabilistic analysis techniques and any available data for risk assessment purposes.



Risk Mitigation

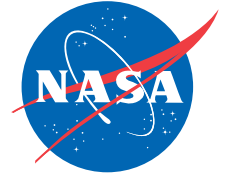
- Brainstorm with the associated designers.
- Make sure all affected subsystem engineers are aware of the new mitigation strategy.
- Measure the effect this has on the system balance.

Continuous Risk Management

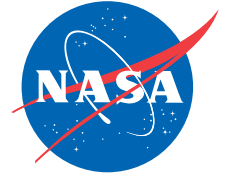
- Define “System Balance” to be a Vector as follow:
- [E(mass), E(cost), E(performance), E(interaction between all 2x2 combinations of key project personnel),..]
- Determine the System Balance vector at time intervals during the project and measure against the actual values of this vector.
- Keep an eye on the fluctuations.



Lessons Learned



- Lessons Learned:
 - TeamX is very valuable for validating/updating risk models that have been built before the sessions.
 - Conduct a “red team review” of the risk models with the participation of all discipline experts.
 - Many Design decisions made “on-the-fly” in the TeamX setting. The process would need to change in order to accommodate a PRA-based-design.
 - Designs have considerable heritage from previous designs, and therefore having a library of PRA models is extremely useful.
 - Need consistent data for input to the risk models.



Summary & Conclusions

- There are recurring risk patterns during design that enable us to formalize the Risk Management Process.
- This formalization helps us identify, assess, and mitigate risk.
- It also provides the means for Continuous Risk Management during Design.