

April 3, 2006	8:00am-9:00am	OPPS	Part A	Empire	Claudia D'Eredita 315.442.4830
April 3, 2006	8:00am – 9:00am	Standard System Quarterly Release	Part A	Veritus	Teresa Strittmatter 717.302.5943
April 4, 2006	8:00am – 9:00am	Physical Therapy Caps Exception	Part B	BCBSMT	Duane Ingle 406.444.8358
April 4, 2006	8:00am – 9:00am	CRs	Part A	BCBSMT	Doris Hernandez 406.791.4013
April 4, 2006	9:00am-12:00n	Remittance Advice	Part A	COSVI	Maria Lanzot 787.758.9733 ext.2543
April 5, 2006	8:00am – 9:00am	MREP CR 4404	Part B	Highmark Medicare Services	Helaine Krebs 717. 302.4020
April 5, 2006	8:00am - 10:00am	JSM/CR/PAR Updates/Corr Types Review	Part A	Pinnacle Business Solutions, Inc.	Shelley Cunningham 501.210.9212
April 5, 2006	8:00am – 9:00am	Provider Enrollment	Part A	BCBSMT	Doris Hernandez 406.791.4013
April 5, 2006	9:00am-11:00am	Home Health	Part A	Palmetto-SC-SE/SW RHHI	Allison Jeffords 803.763.1713
April 6, 2006	9:00am - 11:00am	CRs FAQs	RHHI	Palmetto GBA	Marjorie Webber 727.773.9225 ext. 15360
April 6, 2006	9:00am - 11:00am	CRs Provider Disposition Hospice	Railroad	Palmetto GBA	Sylvia Hammock 706.855.3229
April 6, 2006	8:00am – 9:00am	March CRs	Part B	Cahaba GBA	Chris Loftin 601.977.5577
April 6, 2006	1:30pm - 4:30pm	April 2006 Medicare Bulletin	Part B	CIGNA	Jeff Livers 336.821.451
April 6, 2006	8:00am-10:00am	Split Billing Rural Health Clinic Modifiers Infusion Therapy	Part A	TriSpan	Michael Perry 601.664.4505
April 7, 2006	8:00am - 1200n	QCM	Part B	Palmetto GBA	Rochelle Pitts 614.473.6638
April 7, 2006	2:00pm - 4:00pm	Therapy CAP Q & As	Part A	Noridian Administrative Services	Laurie Severtson 701.277.2091
April 7, 2006	2:00pm - 4:00pm	UB-92 Claim Filing	Part A	FSCO	JoAnne Kacena 904.791.0224
April 7, 2006	9:00am - 11:00am	March Bullentins	DMERC	AdminaStar Federal	Miriam Hower 317.841.4442
April 7, 2006	9:00am - 11:00am	Global Surgery Policy	Part B	AdminaStar Federal	Miriam Hower 317.841.4442
April 7, 2006	2:00pm - 4:00pm	Quarterly Release Training CR 5036	Part B	TrailBlazer	Gary Warczak 903.463.0645
April 7, 2006	8:00am - 10:00am	Stellent	Part B	FSCO	Susannah Keener 904.791.0996
April 7, 2006	8:00am - 1200n	April 2006 Medicare Advisory PCC Appeals CRs	Part B	Palmetto GBA	Rochelle Pitts 614.473.6638
April 7, 2006	12:00pm - 4:00pm	CRs/ Job Aids	Part A	Palmetto GBA-NC	Joye Farmer 919.687.7129
April 7, 2006	8:45am - 10:45am	Therapy Cap Exception Process	Part A	AdminaStar Federal	Christa O'Neill 513.419.3735
April 7, 2006	8:00am - 10:00am	CRs QCM Level II/PRRS Outpatient Treated as Inpatient	Part A	TrailBlazer	Lee Condron 903.463.0775
April 7, 2006	8:00am-9:00am	Bulletins	Part A	Empire	Claudia D'Eredita 315.442.4830
April 7, 2006	8:00am – 9:00am	Ambulance Condition Codes POE	Part B	BCBSMT	Duane Ingle 406.444.8358

April 7, 2006	2:00pm - 4:00pm	How to Ask Probing Questions Providing Accurate and Complete Information Modifiers Review CCI Edits	Part B	TrailBlazer	Pat Boardley 410.683.2620
April 7, 2006	8:00am - 10:00am	Psychiatry Guidelines Global Surgery	Part B	TrailBlazer	Pat Boardley 410.683.2620
April 7, 2006	8:00am – 9:00am	QCM	Part B	Cahaba GBA	Chris Loftin 601.977.5577
April 7, 2006	8:00am - 10:00am	OPPS	Part A	Anthem Health Plans of NH	Terri Pomerleau 603.472.7610
April 7, 2006	8:00am-12:00pm	CMS Website Coaching CSR	Part B	HealthNow	Nivia Gutierrez 607.766.6519
April 7, 2006	3:00pm-5:00pm	Job Aids	Part B	Noridian Administrative Services	Stephanie Panek 701.277.6727
April 7, 2006	8:00am-12:00n	March Medicare Advisory Review MSP Call Center Workload Issues	Part B	Palmetto GBA	Rochelle Pitts 614.473.6638
April 7, 2006	8:00am-10:00am	Recoupment Information Screen on MCS Lab Panel Pricing CMS Website ESRD CRs Effective in April and May	Part B	BCBSKS	Susanh Schmitz 785.291.4080
April 10, 2006	8:00am-9:00am	Operational Updates	Part A	Empire	Claudia D'Eredita 315.442.4830
April 10, 2006	8:00am – 9:00am	CMS Web Training MSP Osteoporosis Diabetes Prostate Cancer	Part A	Veritus	Teresa Strittmatter 717.302.5943
April 11, 2006	8:00am – 9:00am	Multiple Provider Seminars	Part B	BCBSMT	Duane Ingle 406.444.8358
April 11, 2006	8:00am – 9:00am	CRs	Part A	BCBSMT	Doris Hernandez 406.791.4013
April 12, 2006	8:00am - 10:00am	JSM/CR/PAR Updates/Desk Procedures Updates	Part A	Pinnacle Business Solutions, Inc.	Shelley Cunningham 501.210.9212
April 12, 2006	8:00am – 9:00am	MSP	Part A	BCBSMT	Doris Hernandez 406.791.4013
April 12, 2006	9:00am-11:00am	Hospice	Part A	Palmetto-SC-SE/SW RHHI	Allison Jeffords 803.763.1713
April 13, 2006	8:30am - 10:30am	Stress Management	Part B	WPS	Roselyn Hart 608.301.2610
April 13, 2006	9:00am - 11:00am	Job Aids PRRS CRs	RHHI	Palmetto GBA	Marjorie Webber 727.773.9225 ext. 15360
April 13, 2006	9:00am - 11:00am	ISO CMS Monitoring	Railroad	Palmetto GBA	Sylvia Hammock 706.855.3229
April 13, 2006	8:00am – 9:00am	Preventive Services	Part B	Cahaba GBA	Chris Loftin 601.977.5577
April 13, 2006	2:00pm - 4:00pm	How to Ask Probing Questions Providing Accurate and Complete Information Modifiers Review CCI Edits	Part B	TrailBlazer	Pat Boardley 410.683.2620
April 13, 2006	8:00am-10:00am	Split Billing Rural Health Clinic Modifiers Infusion Therapy	Part A	TriSpan	Michael Perry 601.664.4505
April 14, 2006	9:00am - 11:00am	QCM	DMERC	AdminaStar Federal	Miriam Howser 317.841.4442

April 14, 2006	2:00pm - 4:00pm	Anesthesia	Part B	TrailBlazer	Gary Warczak 903.463.0645
April 14, 2006	8:45am - 10:45am	CAH	Part A	AdminaStar Federal	Christa O'Neill 513.419.3735
April 14, 2006	8:00am - 10:00am	IPPS Level II/PRRS QCM	Part A	TrailBlazer	Lee Condron 903.463.0775
April 14, 2006	8:00am-9:00am	Billing Therapy Units	Part A	Empire	Claudia D'Eredita 315.442.4830
April 14, 2006	8:00am - 10:00am	Psychiatry Guidelines Global Surgery	Part B	TrailBlazer	Pat Boardley 410.683.2620
April 14, 2006	8:00am – 9:00am	Monthly Direct Monitoring Report	Part B	Cahaba GBA	Chris Loftin 601.977.5577
April 14, 2006	8:00am - 10:00am	OPPS Flag Indicators Addendum B,D1 &E	Part A	Anthem Health Plans of NH	Terri Pomerleau 603.472.7610
April 17, 2006	8:00am-9:00am	Bulletins	Part A	Empire	Claudia D'Eredita 315.442.4830
April 17, 2006	8:00am – 9:00am	Job Aids	Part A	Veritus	Teresa Strittmatter 717.302.5943
April 18, 2006	8:00am – 9:00am	QCM	Part B	BCBSMT	Duane Ingle 406.444.8358
April 18, 2006	8:00am – 9:00am	CRs	Part A	BCBSMT	Doris Hernandez 406.791.4013
April 19, 2006	8:00am – 9:00am	Job Aids	Part B	Highmark Medicare Services	Helaine Krebs 717. 302.4020
April 19, 2006	8:00am – 9:00am	MSP	Part B	Highmark Medicare Services	Helaine Krebs 717. 302.4020
April 19, 2006	8:00am – 9:00am	QCM Mock Call and Scoring	Part B	BCBSMT	Duane Ingle 406.444.8358
April 19, 2006	8:00am - 10:00am	JSM/CR/PAR Updates/CSR FAQ's	Part A	Pinnacle Business Solutions, Inc.	Shelley Cunningham 501.210.9212
April 19, 2006	8:00am – 9:00am	ESRD	Part A	BCBSMT	Doris Hernandez 406.791.4013
April 19, 2006	9:00am-11:00am	Job Aids	Part A	Palmetto-SC-SE/SW RHHI	Allison Jeffords 803.763.1713
April 20, 2006	9:00am - 11:00am	Hospice	RHHI	Palmetto GBA	Marjorie Webber 727.773.9225 ext. 15360
April 20, 2006	9:00am - 11:00am	Job Aides	Railroad	Palmetto GBA	Sylvia Hammock 706.855.3229
April 20, 2006	2:00pm - 4:00pm	How to Ask Probing Questions Providing Accurate and Complete Information Modifiers Review CCI Edits	Part B	TrailBlazer	Pat Boardley 410.683.2620
April 20, 2006	8:00am – 9:00am	New CRs	Part B	Cahaba GBA	Chris Loftin 601.977.5577
April 20, 2006	12:00n-4:00pm	Customer Srevices Telephone Etiquette PETS IVR	Part B	GHI	Mark Mcgregor 646.458.6796
April 20, 2006	8:00am-10:00am	Split Billing Rural Health Clinic Modifiers Infusion Therapy	Part A	TriSpan	Michael Perry 601.664.4505
April 21, 2006	2:00pm - 4:00pm	Incarcerated Beneficiaries Court Orders Holds Soft Skills	Part A	Noridian Administrative Services	Laurie Severtson 701.277.2091
April 21, 2006	2:00pm - 4:00pm	Reason Code Resolution for Part A	Part A	FSCO	JoAnne Kacena 904.791.0224
April 21, 2006	9:00am - 11:00am	Team Training CR Review	DMERC	AdminaStar Federal	Miriam Howser 317.841.4442
April 21, 2006	9:00am - 11:00am	Claims Training System	Part B	AdminaStar Federal	Miriam Howser 317.841.4442
April 21, 2006	2:00pm - 4:00pm	IDTF	Part B	TrailBlazer	Gary Warczak 903.463.0645

April 21, 2006	8:00am - 10:00am	Medicare Registration	Part B	FSCO	Susannah Keener 904.791.0996
April 21, 2006	8:00am - 1200n	PCC Update Claims Processing PRRS IOM Publication	Part B	Palmetto GBA	Rochelle Pitts 614.473.6638
April 21, 2006	8:00am-12:00n	Job Aids PRR Workload Soft Skills April Post Assessment	Part B	Palmetto GBA	Rochelle Pitts 614.473.6638
April 21, 2006	12:00n - 4:00pm	Observation/Bulletin/CR Review	Part A	Palmetto GBA-NC	Joye Farmer 919.687.7129
April 21, 2006	8:45am - 10:45am	Transmittals / SOP / Compliance	Part A	AdminaStar Federal	Christa O'Neill 513.419.3735
April 21, 2006	8:45am - 10:45am	Web Navigation	Part A	AdminaStar Federal	Christa O'Neill 513.419.3735
April 21, 2006	8:00am - 10:00am	IPPS Level II/PRRS QCM Adjustment Billing	Part A	TrailBlazer	Lee Condron 903.463.0775
April 21, 2006	8:00am - 10:00am	SNF	Part A	Anthem Health Plans of NH	Terri Pomerleau 603.472.7610
April 21, 2006	8:00am - 10:00am	Psychiatry Guidelines Global Surgery	Part B	TrailBlazer	Pat Boardley 410.683.2620
April 21, 2006	8:00am – 9:00am	CMS Website	Part B	Cahaba GBA	Chris Loftin 601.977.5577
April 21, 2006	8:00am-9:00am	Consolidated Billing	Part A	Empire	Claudia D'Eredita 315.442.4830
April 21, 2006	8:00am-10:00am	Recoupment Information Screen on MCS Lab Panel Pricing CMS Website ESRD CRs Effective in April and May	Part B	BCBSKS	Susanh Schmitz 785.291.4080
April 24, 2006	8:00am-9:00am	QCM	Part A	Empire	Claudia D'Eredita 315.442.4830
April 24, 2006	8:00am – 9:00am	MLN Articles	Part A	Veritus	Teresa Strittmatter 717.302.5943
April 24, 2006	1:30pm - 5:30pm	New CRs, Provider Newsletters, QA Issues, & Job Aide Review	Part B	Pinnacle Business Solutions, Inc.	Shelley Cunningham 501.210.9212
April 25, 2006	8:00am – 9:00am	Daily Proficiency Questions	Part B	BCBSMT	Duane Ingle 406.444.8358
April 25, 2006	8:00am – 9:00am	CRs	Part A	BCBSMT	Doris Hernandez 406.791.4013
April 26, 2006	8:00am – 9:00am	MLx	Part B	Highmark Medicare Services	Helaine Krebs 717. 302.4020
April 26, 2006	8:00am – 9:00am	Provider Files-Option 8 & 9	Part B	BCBSMT	Duane Ingle 406.444.8358
April 26, 2006	8:00am - 10:00am	JSM/CR/PAR Updates/PRRS FAQ's & Job Aide Review	Part A	Pinnacle Business Solutions, Inc.	Shelley Cunningham 501.210.9212
April 26, 2006	8:00am – 9:00am	Preventive Services	Part A	BCBSMT	Doris Hernandez 406.791.4013
April 26, 2006	9:00am-11:00am	FAQs	Part A	Palmetto-SC-SE/SW RHHI	Allison Jeffords 803.763.1713
April 27, 2006	8:30am - 10:30am	Winning Customer Service	Part B	WPS	Roselyn Hart 608.301.2610
April 27, 2006	9:00am - 11:00am	How to Organize Desktop Favorites	RHHI	Palmetto GBA	Marjorie Webber 727.773.9225 ext. 15360
April 27, 2006	9:00am - 11:00am	Web Navigation Quiz	Railroad	Palmetto GBA	Sylvia Hammock 706.855.3229
April 27, 2006	8:00am – 9:00am	May Provider Newsletter	Part B	Cahaba GBA	Chris Loftin 601.977.5577

April 27, 2006	12:00n-4:00pm	Customer Services Telephone Etiquette PETS IVR	Part B	GHI	Mark McGregor 646.458.6796
April 27, 2006	2:00pm - 4:00pm	How to Ask Probing Questions Providing Accurate and Complete Information Modifiers Review CCI Edits	Part B	TrailBlazer	Pat Boardley 410.683.2620
April 27, 2006	8:00am-10:00am	Split Billing Rural Health Clinic Modifiers Infusion Therapy	Part A	TriSpan	Michael Perry 601.664.4505
April 28, 2006	2:00pm - 4:00pm	EDI	Part A	Noridian Administrative Services	Laurie Severtson 701.277.2091
April 28, 2006	2:00pm - 4:00pm	OCE Edits	Part A	FSCO	JoAnne Kacena 904.791.0224
April 28, 2006	9:00am - 11:00am	Helpdesk Claim Review	Part B	AdminaStar Federal	Miriam Howser 317.841.4442
April 28, 2006	9:00am - 11:00am	Crossover PIMS Refreshers	DMERC	AdminaStar Federal	Miriam Howser 317.841.4442
April 28, 2006	9:00am - 11:00am	Team Meeting	Part B	AdminaStar Federal	Miriam Howser 317.841.4442
April 28, 2006	2:00pm - 4:00pm	Preventive Medical	Part B	TrailBlazer	Gary Warczak 903.463.0645
April 28, 2006	8:00am - 10:00am	E-Learning	Part B	FSCO	Susannah Keener 904.791.0996
April 28, 2006	8:00am - 10:00am	CRs QCM Level II/PRRS Research	Part A	TrailBlazer	Lee Condron 903.463.0775
April 28, 2006	8:00am-9:00am	PRRS Case	Part A	Empire	Claudia D'Eredita 315.442.4830
April 28, 2006	8:00am - 10:00am	SNF	Part A	Anthem Health Plans of NH	Terri Pomerleau 603.472.7610
April 28, 2006	8:00am - 10:00am	Psychiatry Guidelines & Global Surgery	Part B	TrailBlazer	Pat Boardley 410.683.2620
April 28, 2006	8:00am - 9:00am	May Provider Newsletter	Part B	Cahaba GBA	Chris Loftin 601.977.5577

Contractors	Training
Ambulance Condition Codes	Empire Part A BCBSMT Part B
Anesthesia	TrailBlazers Part B
Appeals	Palmetto GBA Part B
April 2006 Medicare Advisory	Palmetto GBA Part B
April Post Assessment	Palmetto GBA Part B
Billing	Empire Part A TrailBlazers Part A TriSpan Part A
Bulletin/Newsletters	AdminaStar Federal DMERC Cahaba GBA Part B CIGNA Part B Empire Part A Palmetto GBA Part A Pinnacle Business Solutions, Inc. Part B
CAH	AdminaStar Federal Part A
Call Center Workload	Palmetto GBA Part B
CCI Edits	TrailBlazers Part B
Claims	AdminaStar Federal Part B FSCO Part A Palmetto GBA Part B
CMS Website	BCBSKS Part B Cahaba GBA Part B HealthNow Part B
Coaching CSRs	HealthNow Part B
Compliance	AdminaStar Federal Part A
Corr Types Review	Pinnacle Business Solutions, Inc. Part A
Court Orders Holds	Noridian Administrative Services Part A
Crossovers	AdminaStar Federal DMERC
CRs	AdminaStar Federal DMERC BCBSKS Part B BCBSMT Part A BCBSMT Part A

Contractors

Training

BCBSMT Part B
Cahaba GBA Part B
Highmark Medicare Services Part B
Palmetto GBA Railroad
Palmetto GBA Part B
Palmetto GBA RHHI
Palmetto GBA-NC Part A
Pinnacle Business Solutions Inc., Part A
Pinnacle Business Solutions Inc., Part B
TrailBlazers Part A
TrailBlazers Part B

Customer Services

GHI Part B

Daily Proficiency Questions

BCBSMT Part B

Desk Procedures Updates

Pinnacle Business Solutions, INC. Part A

Diabetes

Veritus Part A

EDI

Noridian Administrative Services Part A

E-Learning

FSCO Part B

ESRD

BCBSKS Part B
BCBSMT Part A

Exception Process

AdminaStar Federal Part A

FAQs

Palmetto GBA RHHI
Palmetto-SC-SE/SW RHHI
Pinnacle Business Solutions, Inc. Part A

Global Surgery

AdminaStar Federal Part B
TrailBlazers Part B

Helpdesk

AdminaStar Federal Part B

Home Health

Palmetto-SC-SE/SW RHHI

Hospice

Palmetto GBA RHHI
PalmettoGBA Railroad
Palmetto-SC-SE/SW RHHI

How to Ask Probing
Questions

TrailBlazers Part B

How to Organize Desktop
Favorites

Palmetto GBA RHHI

IDTF

TrailBlazers Part B

Contractors

Training

Incarcerated Beneficiaries	Noridian Administrative Services Part A
Infusion Therapy	TriSpan Part A
IOM Publication	Palmetto GBA Part B
IPPS	TrailBlazers Part A
ISO	Palmetto GBA Railroad
IVR	GHI Part B
Job Aids	Highmark Medicare Services Part B Noridian Administrative Services Part B Palmetto GBA Part B Palmetto GBA Railroad Palmetto GBA RHHI Palmetto GBA-NC Part A Palmetto-SC-SE/SW RHHI Pinnacle Business Solutions, Inc. Part B Veritus Part A
JSM	Highmark Medicare Services Part B Pinnacle Business Solutions, Inc. Part A
Lab Panel Pricing	BCBSKS Part B
March Medicare Advisory Review	Palmetto GBA Part B
Medicare Registration	FSCO Part B
MLN Articles	Veritus Part A
MLX	Highmark Medicare Services Part B
Modifiers	TrailBlazers Part B TriSpan Part A
Monitoring	Palmetto GBA Railroad
Monthly Direct Monitoring Report	Cahaba GBA Part B
MREP	Highmark Medicare Services Part B
MSP	BCBSMT Part A BCBSMT Part B Empire Part A Highmark Medicare Services Part B Palmetto GBA Part B

Contractors

Training

Multiple Provider Seminars	BCBSMT Part B
Observation	Palmetto GBA Part A
OCE Edits	FSCO Part A
Operational Updates	Empire Part A
OPPS	Anthem Health Plans of NH Part A
Osteoporosis	Veritus Part A
Outpatient Treated As Inpatient	TrailBlazers Part A
PAR	Highmark Medicare Services Part B Pinnacle Business Solutions, Inc. Part A
PETS	GHI Part B
PCC	Palmetto Part B
Physical Therapy Caps Exception	BCBSMT Part B
PIMS Refreshers	AdminaStar Federal Part B
POE	BCBSMT Part B
Preventive Services	BCBSMT Part A Cahaba GBA Part B TrailBlazers Part B
Prostate Cancer	Veritus Part A
Providing Accurate & Complete Information	TrailBlazers Part B
Provider Disposition	Palmetto GBA Railroad
Provider Enrollment	BCBSMT Part A
Provider Files-Option 8 & 9	BCBSMT Part B
PRRS	Empire Part A Palmetto GBA Part B Palmetto GBA RHHI TrailBlazers Part A

Contractors

Training

Psychiatry Guidelines	TrailBlazers Part B
Q & As	Noridian Aminstrative Services Part A Pinnacle Business Solutions, Inc. Part B
QCM	AdminaStar Federal DMERC BCBSMT Part B Cahaba GBA Part B Empire Part A Palmetto GBA Part A TrailBlazers Part A
Quarterly Release Training	TrailBlazers Part B
Reason Code Resolution for Part A	FSCO Part A
Recoupment Information	BCBSKS Part B
Remittance Advice	COSVI Part A
Research	TrailBlazers Part A
Rural Health Clinic	TriSpan Part A
Screen on MCS	BCBSKS Part B
SNF	Anthem Health Plans of NH Part A
Soft Skills	Noridian Administrative Services Part A Palmetto GBA Part B
SOP	AdminaStar Federal Part A
Standard System Quarterly Release	Veritus Part A
Stellent	FSCO Part B
Stress Management	WPS Part B
Team Meeting	AdminaStar Federal Part B
Team Training	AdminaStar Federal DMERC
Telephone Etiquette	GHI Part B
Therapy Cap	Noridian Administrative Services Part A AdminaStar Federal Part A
Transmittals	AdminaStar Federal Part A

Contractors

Training

Web Navigation

AdminaStar Federal Part A
Palmetto GBA Railroad

Web Training

Empire Part A

Winning Customer Service

WPS Part B