## **ESF-12 Situation Report**

August 19, 2004 1000

- In Florida over 1.4 million customers have had power restored. This represents about 80 percent of customers who lost power. Approximately 335,000 remain without power. Utilities report that restoration in hard hit counties could take the remainder of the month. Counties with significant remaining outages are listed below. Note some counties may show slight increases from the previous report as more data are available from municipals and cooperatives. Also, thunder storms have hampered some restoration and caused additional outages.
- The Orlando Disaster Field Office (DFO) has been stood up and ESF-12 staff are now on-site.
- Office of Energy Assurance continues to staff the ESF-12 desk at the Atlanta Regional Operations Center (ROC);

Status of Power Outages in Hardest Hit Florida Counties (8/18/04)

		% of Community w/o	
County	Customers w/o Power		<b>Utility Provider</b>
Charlotte	63,500	66	FPL
DeSoto	12,000	74	FPL/Coop
Hardee	9902	19	PEF/ Coop/Muni
Hendry	1,000	12	FPL
Highlands	4,897	10	PEF
Lee	54,850	13	FPL / Lee County Coop
Orange	71,487	15	PEF/Muni
Osceola	25,306	32	PEF/Muni/Coop
Polk	29,567	32	PEF/TECO/Muni/Coop
Seminole	53,513	27	PEF/FPL
Volusia	52,470	17	FPL/PEF/Muni

<sup>\*</sup> Percents do not include cooperatives and municipals.

Florida Utility Outage and Recovery Update				
Tampa Electric	TECO showed a slight increase of 150 customers from their previous report. 8/18PM			
Florida Power & Light	717,500 customers have been restored.			
	156,500 customers outages remain from a high of 874,000 at the beginning of the storm. (5:00 PM EDT 8/18/04)			
	In north and central Florida, FPL estimated service restoration to essentially all customers in:			
	Volusia County - Majority by Midnight Wednesday (8/18); Remaining customers restored by Thursday (8/19)  Service L. County - Midnight Thursday (8/10)			
	• Seminole County - Midnight Thursday (8/19)			
	In southwest Florida, FPL plans to restore service to essentially all customers in:  • Sarasota County -Midnight Tuesday (8/17)			
	<ul> <li>Collier County - Midnight Wednesday (8/18)</li> <li>Hendry County - Majority of customers by midnight Thursday (8/19); Remainder by Friday (8/20)</li> </ul>			
	<ul> <li>Lee County - Majority of customers by midnight Thursday (8/19); Remainder by Friday (8/20)</li> </ul>			
	Charlotte & DeSoto Counties: Port Charlotte, Punta, Gorda & Arcadia;     Majority to occur by midnight Sunday, 8/29/04			
Progress Energy	Restored service to 366,658 customers (73% of those who lost power)			
	135,342 customers remained without power, down from a peak of 502,000 (4:00 PM EDT 8/18/04).			
	Power restored to all customers capable of receiving power by Sunday midnight – two days ahead of schedule:			
	Lake Buena Vista by midnight Wednesday, Aug. 18			
	<ul> <li>Majority of Osceola County by midnight Wednesday, Aug. 18</li> </ul>			
	Sebring (Highlands County) by midnight Wednesday, Aug. 18			
	Apopka and Ocoee area by midnight Thursday, Aug. 19			
	• Significant portions of Seminole County by midnight Thursday, Aug. 19, remainder Friday, Aug. 20			
	Volusia County by midnight Friday, Aug. 20			
	Holopaw by midnight Friday, Aug. 20			
	Remainder of Orange County by midnight Saturday, Aug. 21			
	Wachula (Highlands County) by midnight Sunday, Aug. 22			
	<ul> <li>Polk and Highlands counties by midnight Sunday, Aug. 22</li> </ul>			
	<ul> <li>Hardee County (hardest-hit area) by midnight, Sunday, Aug. 22 two days</li> </ul>			
	sooner than previous estimate)			
Municipalities	52,300 outages remain (as of 4:00 PM 8/18)			
Cooperatives	38,300 outages remain from a peak of over 200,000 (as of 4:00 PM 8/18).			

Previous situation reports can be found on the Office of Energy Assurance web site at <a href="http://www.ea.doe.gov/">http://www.ea.doe.gov/</a>