State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Alabama Gloria Liggins, Informatix, inbound payments Phone: (866) 252-4453, ext. 202 Fax: (334) 270-3382 Email: gloria.liggins@dhr.alabama.gov  Kaye Prejean, Supervisor, AL Central Registry, outbound payments Phone: (334) 242-1081 Fax: (334) 242-0606 Email: kaye.prejean@dhr.alabama.gov  Madhusudhana Pusarla Phone: (334) 353-0027 Email: madhusudhana.pusarla@dhr.alabama.gov  Tenecha Johnson Phone: (866) 252-4453, ext. 214 Email: Tenecha.Johnson@dhr.alabama.gov  Alabama Child Support Payment Center P.O. Box 241301 Montgomery, AL 36124	receiving and sending	No	
Alaska Brandi Reischman Phone: (907) 269-6750 Fax: (907) 787-3189 Email: brandi.reischman@alaska.gov  Dept. of Revenue/Child Support Enforcement Division 550 W. 7th Avenue, Suite 310 Anchorage, AK 99501-6699	receiving and sending	No	

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Arizona Andy Wangrycht, SDU Manager Phone: (602) 771-8395 Email: awangrycht@azdes.gov  Mark Killinger, Technical Liaison Phone: (602) 771-9339 Email: mkillinger@azdes.gov  Tracy Douglas EFT Marketing Manager, State Disbursement Unit Serving: Florida, Arizona, Illinois, Louisiana, New Hampshire and New Jersey Phone: (888) 704-0683 Email: tracy.douglas@acs-inc.com	receiving and sending	No	
AZ Support Payment Clearinghouse (payments only) P.O. Box 52107 Phoenix, AZ 85072			
AZ Support Payment Clearinghouse (correspondence only) P.O. Box 40458 Phoenix, AZ 85067			
Arkansas Ruth Ann Jefferies, Manager, State Disbursement Unit Phone: (501) 683-7915 Email: ruthann.jefferies@ocse.state.ar.us  Lisa Phillips, Employer Relations EFT Specialist Phone: (501) 683-0273 Employer.relations@ocse.state.ar.us  Glenda Grigsby, Outbound EFT contact Phone: (501) 324-8534 Email: glenda.grigsby@ocse.state.ar.us	receiving and sending	No	Web-based payment service: OCSE WebPay (fee to employers) (800) 216-0224 or (501) 683-7954 Email: employer.relations@ocse.state.ar.us (for all employers' issues) www.childsupport.arkansas.gov
AR OCSE Clearinghouse, State Disbursement Unit P.O. Box 8128 Little Rock, AR 72203			

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
California Employer EFT Help Desk: (866) 325-1010 Website: www.casdu.com  Rick Barto, Interstate EFT Implementation Coordination Phone: (916) 845-7547 Email: rick.barto@ftb.ca.gov  Sean Winker, SDU Service Provider Contact Phone: (916) 576-8847 Email: Sean.winker@bankofamerica.com  California State Disbursement Unit P.O. Box 989067 West Sacramento, CA 95798-9067	receiving and sending pending case reconciliation Accept test file or prenote or zero dollar transaction if employer cannot send test file.	Yes. Employers who pay their taxes electronically are required to remit their child support payments electronically.	Web-based online payment service (free for employers and non-custodial parents) and other electronic payments (ACH credits):  CA SDU EFT Help Desk Phone: (866) 325-1010 Fax: (916) 576-8928 Email: casdu-electronichelpdesk@firstdata.com Website: www.casdu.com  Credit card payments accepted from employers and non-custodial parents at no fee.  Email: CCSAS.BusinessProblems@dcss.ca.gov (for assistance to employers with other child support issues)
Colorado Bilinda McKay-Johnson, FSR Program Manager Phone: (303) 866-4555 Fax: (303) 866-4377 Email: bilinda.mckayjohnson@state.co.us  Employer Services Unit: Phone: (800) 696-1468 Email: cse.employer.outreach@state.co.us  Family Support Registry P.O. Box 2171 Denver, CO 80201-2171	receiving and sending	No	

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Connecticut Valerie Coulom, EFT Manager Phone: (860) 787-3020 Email: valerie.coulom@smimail.net  John L. (Jack) Dwyer, EFT Coordinator Phone: (860) 424-5262 Fax: (860) 951-2996 Email: jack.dwyer@ct.gov  Johanna Dolge, Public Assistance Consultant Phone: (860) 424-5272 Email: johanna.dolge@ct.gov  CT Department of Social Services, 10th floor 25 Sigourney Street Hartford, CT 06106-5033  Email: eftmanager@ctchildsupport.com	receiving and sending	No	Accepts credit card payments from non-custodial parents only
Delaware Leslie Woods, Social Services Administrator Phone: (302) 395-6523 Fax: (302) 395-6734 Email: dhss_dcse_eft@state.de.us  Valerie Peacock, EFT contact Phone: (302) 395-6683 Fax: (302) 395-6604 Email: dhss_dcse_eft@state.de.us  Delaware Division of Child Support Enforcement P.O. Box 15012 Wilmington, DE 19850  Delaware's Automated Assistance Line/Customer Service Unit for custodial and non-custodial parents: Phone: (302) 577-7171	receiving and sending	No	

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
District of Columbia Richard Cooper, SDU Manager Phone: 202-724-2001 Fax: (202) 724-3710 Email: richard.cooper@dc.gov	receiving and sending	No	Web-based payment service for non-custodial parents only:  https://dc.smartchildsupport.com/ No credit cards accepted
Darnell Thomas, Employer Outreach Coordinator (SMI) Phone: (866) 470-1469, ext. 102 Email: dceftmanager@smimail.net			
Herbert Jeter, Audit & Program Management Supervisor Phone: (202) 724-2131 Email: herb.jeter@dc.gov			
District of Columbia Child Support Clearinghouse P.O. Box 37789 Washington, DC 20013-7789			

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Florida Joe Pilat, SDU Project Director Phone: (850) 205-8254 Email: joe.pilat@acs-inc.com  Tracy Douglas, ACS, Marketing Manager Serving: Florida, Arizona, Illinois, Louisiana, New Hampshire and New Jersey Phone: (850) 205-8227 Fax: (850) 580-7569 Email: tracy.douglas@acs-inc.com  Vickie Morrell, Ancillary Manager Phone: (850) 205-8226 Fax: (850) 580-7569 Email: Vickie.morrell@acs-inc.com  Florida Department of Revenue/CSE P. O. Box 8030 Tallahassee, FL 32314-8030 Phone: (800) 622-5437 (toll-free) (IV-D agency correspondence only)	receiving and sending	Yes. Employers in FL with 10 or more employers or who pay \$30,000 or more in state taxes annual must remit their child support payments electronically. See www.TrackEFT.com, for information on the steps to take to remit child support payments electronically to the Florida State Disbursement Unit.  For returning interstate payments: DOR/CSE Attention: Lyn Heath P.O. Box 8030 Tallahassee, FL 32314-8030	ExpertPay (free to employers and non-custodial parents paying to FL) (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com And MyFloridaCounty (\$7.50 flat fee charged to employers and non-custodial parents) (877) 326-8689 Email: webmaster@myfloridacounty.com www.myfloridacounty.com Free software offered to employers for e-payments Credit card payments accepted from non-custodial parents  Custodial or non-custodial parents calling for payment information: FLSDU customer service (877) 769-0251  Custodial or non-custodial parents calling about enforcement: (800) 622-5437 (IV-D agency)  Employers needing to verify payments or to check payments posted: FLSDU Employer Line (888) 883-0743  Employer line for questions: (866) 435-2763  Employers calling for EFT refund checks call: FLSDU Refund Check Line (877) 388-0420

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Georgia Jo Ann Johnson, GA EFT/EDI Coordinator Phone: (866) 836-6434, ext. 4407 Email: gaeftmanager@smimail.net  Joy Cole-McKune, GA outgoing EFT/Employer Outreach Phone: (866) 836-6434 Email: jccole1@dhr.state.ga.us  Georgia Family Registry 20th Floor, 2 Peachtree Street Atlanta, GA 30303 (for correspondence) or Family Support Registry P.O. Box 1800 Carrollton, GA 30112-1800 (for employers)	receiving and sending	No	
Family Support Registry P.O. Box 1700 Carrollton, GA 30112-1700 (for interstate payments) Family Support Registry P.O. Box 1600 Carrollton, GA 30112-1600 (for direct payers)			
Guam Yolanda A. Salalila, Supervisor Guam State Disbursement Unit Phone: (671) 475-3324, ext. 669 Fax: (671) 475-3203 Email: Yolanda.salalila@guamcse.net	receiving only	No	
Balaji Chandran, Saber Corporation (vendor) c/o Office of the Attorney General Child Support Enforcement Division Phone: (671) 477-3282 Email: cbalaji@sabercorp.com			
Guam State Disbursement Unit Office of the Attorney General Child Support Enforcement Division 287 West O'Brien Drive Hagatna, GU 96910 Phone: (671) 475-3324, ext. 613 Email: Child.support@guamcse.net www.guamcse.net			

State Contact	Readiness	Requires Electronic	Web-based Payments?
State Contact	Status	Payments?	Web-based Fayments:
Hawaii Corinne Yoneda, Accountant /EFT Coordinator Phone: (808) 692-7013 Email: Corinne.A.Yoneda@hawaii.gov  Child Support Enforcement Agency 601 Kamokila Boulevard, Suite 207 Kapolei, HI 96707 Fax: (808) 692-7134	receiving and sending	No	
Idaho Send all inquiries to IDEFT@dhw.idaho.gov www.childsupport.idaho.gov Phone: (800) 356-9868 or 334-2479 in the Boise area Fax: (208) 332-7229  Beverly Lindsay, IT Manager Phone: (208) 334-4976 Email: LindsayB@dhw.idaho.gov  Nelio DeCastro, EFT Technical Analyst Phone: (208) 332-7219 Email: decastrn@dhw.idaho.gov  Vicki Barnes, Program Specialist Phone: (208) 334-5741 Email: barnesV@dhw.idaho.gov  Llana Yetsko, Automated Program Systems Specialist Phone: (208) 334-6654 Email: YetskoL@dhw.idaho.gov  Kandace Yearsley, Program Manager Email: yearslek@dhw.idaho.gov  Michael Larsen Phone: (208) 334-4988 Email: larsenm@dhw.idaho.gov  Address for payments and refunds:  Idaho Child Support Receipting P.O. Box 70008 Boise, ID 83707-0108	receiving and sending	No	Web-based payment service: For non-custodial and custodial parents only: Pay Child Support Online (Vendor is Access Idaho.) (800) 356-9868 or 334-2479 in the Boise area Email: IDEFT@dhw.idaho.gov www.childsupport.idaho.gov Fax: (208) 332-7229 Credit card payments only (\$7 fee)

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Illinois	receiving and	Yes. Employers with	Web-based payment service:
Christine Towles	sending	250 or more	ExpertPay (free to employers)
Phone: (630) 221-2329		employees or fewer	(800) 403-0879
Email: christine.towles@illinois.gov		than 250 employees	Email: customer.service@expertpay.com
Kevin Warren, Operations Manager		and paying on 10 or more child support	www.expertpay.com
Phone: (630) 221-2308			free software offered to employers for e-payments
Email: Kevin.warren@acs-inc.com		payments	The software offered to employers for a payments
Zinam Novimwanon Gase meisem		electronically.	
Tracy Douglas		,	
EFT Marketing Manager, State Disbursement Unit			
Serving: Florida, Arizona, Illinois, Louisiana, New Hampshire and			
New Jersey			
Phone: (888) 704-0683			
Email: tracy.douglas@acs-inc.com			
Lea Salyers			
Phone: (630) 221-2324			
Email: lea.salyers@acs-inc.com			
Colleen McVeigh, EFT Lead			
Phone: (630) 221-2341			
Email: colleen.mcveigh@acs-inc.com			
Phone: (888) 704-0683 (general, toll-free, outreach number)			
Employers' questions: (877) 664-5738			

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Indiana Mary Francis, EFT/Website Supervisor Electronic Funds Transfer & Employer Maintenance Unit Indiana State Child Support Bureau The Department of Child Services Phone: (317) 232-0327 or (800) 292-0403 Fax: (317) 234-2618 Email: mary.francis@dcs.in.gov  Peggy Boggs, Financial Manager Phone: (317) 232-3450 Email: pboggs@fssa.state.in.us  Sai Raj, Technical Support Email: sraj@fssa.state.in.us  Thelzeda Moore, Manager, Community Outreach Phone: (317) 232-4874 Email: tmoore@fssa.state.in.us  Indiana State Central Collection Unit MS11, Room W-361 402 W. Washington Street Indianapolis, IN 46204 Fax: (317) 233-2655	Receiving and sending	Yes. Employers in IN with 50 or more employees and more than one employee with an incomewithholding order. There is a fine of \$25.00 per occurrence for non-compliance.	Web-based payment service: IN Child Support Payment System (free to employers) (800) 292-0403

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Iowa Andrea Bell, Management Analyst EFT Payment and Outreach Coordinator Employers Partnering In Child Support 501 Sycamore, Suite 500 P.O. Box 7201 Waterloo, Iowa 50704-7201 Phone: (319) 226-7041 Fax: (319) 226-7150 Email: abell@dhs.state.ia.us  Gloria I. Fernandez, Management Analyst EFT Interstate Payment Coordinator Iowa Collections Service Center Phone: (515) 242-5297 Email: gfernan@dhs.state.ia.us  Terri Pollard, Program Planner 3 Bureau of Collections Central Office Phone: (515) 242-6096 Email: tpollar@dhs.state.ia.us  For payments: Iowa Collection Services Center P.O. Box 9125 Des Moines, Iowa 50306 Fax: (515) 281-6632	receiving and sending	No	Web-based payment service: iowachildsupport.gov (no fee to employers) (877) 274-2580 Email: csrue@dhs.state.ia.us Fax: (319) 226-7150 www.iowachildsupport.gov  Separate website for non-custodial (NCP) and custodial parents doing business with IA's Collections Services Center: https://childsupport.dhs.state.ia.us An NCP may initiate a payment via the website after IA has processed an application and completed a prenote.

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State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Kansas Gina Hoffman, Project Director Phone: (785) 267-7574, ext. 2-7120 Email: gina.a.hoffman@jpmchase.com	receiving and sending	No	
Debra Damman, Deputy Director Phone: (785) 267-7574, ext. 2-7123 E-mail: debra.x.damman@jpmchase.com			
Rita Touma, Project Manager Phone: (713) 216-6194 Email: rita.k.touma@jpmchase.com			
Kati Musson, Exceptions Supervisor Phone: (785) 267-7574, ext. 2-7165 Email: Katherine.x.spinelli@jpmchase.com			
Jeanette Smith, Customer Service Supervisor Phone: (785) 267-7574, ext. 2-7164 Email: jeanette.x.smith@jpmchase.com			
Pamela Underwood, Payment Processing Supervisor Phone: (785) 267-7574, ext. 2-7124 Email: pamela.g.underwood@jpmchase.com			
Phillip Knox, Accounting Manager Phone: (785) 267-7574, ext. 2-7121 Email: phillip.b.knox@jpmchase.com			
Debra Snead, Inbound EFT Phone (785) 267-7574, ext. 2-7142 Email: debra.k.snead@jpmchase.com			
Nicole Arb, Outbound EFT Phone (785) 267-7574, ext 2-7132 Email: Nicole.l.arb@jpmchase.com			
Sharon Caster, KPC Contract Administrator Phone: (785) 267-7574, ext. 2002 Email: Sharon.caster@srs.ks.gov			
Jamie Corkhill Email: Jamie.corkhill@srs.ks.gov			
Kansas Payment Center P.O. Box 758599 Topeka, KS 66675-8599 Fax: (785) 266-1809			

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Kentucky Loretta Dawson, Accounting Branch Manager Phone: (502) 564-2285, ext. 4443 Email: Loretta.Dawson@ky.gov	receiving and sending	No	
Trisha Johnson Phone: (502) 564-2285, ext. 4487 Email: Trisha.johnson@ky.gov			
Sandra Barnett, Supervisor Central Processing Phone: (502) 564-2285, ext. 4481 Email: Sandra.Barnett@ky.gov			
Kentucky Child Support P.O. Box 2150 Frankfort, KY 40602-2150			

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Charlene Worley, Program Director Phone: (225) 219-7688 Fax: (225) 219-2411 Email: cworley@dss.state.la.us  Patti French, Specialist 2 Phone: (225) 342-4793 Email: pfrench@dss.state.la.us  Trina Richardson, Project Manager Phone: (225) 924-5990, ext. 105 Email: trina.richardson@acs-inc.com  Landon Stanly, Systems Outreach Manager Phone: (225) 924-5990, ext. 102 Email: landon.stanly@acs-inc.com  Tracy Douglas EFT Marketing Manager, State Disbursement Unit Serving: Florida, Arizona, Illinois, Louisiana, New Hampshire and New Jersey Phone: (888) 704-0683 Email: tracy.douglas@acs-inc.com  Patricia Cason, Program Specialist 2 Phone: (225) 219-7700 Email: Pcason@dss.state.la.us  Louisiana Centralized Collections Unit P.O. Box 260222 Baton Rouge, LA 70896	receiving and sending	No	Web-based payment service: ExpertPay (free to employers and non-custodial parents) (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com Credit card payments accepted from non-custodial parents. Fee is a flat rate, \$11.75.
Maine Mike Hughes Phone: (207) 287-2916 Fax: (207) 287-6883 Email: mike.hughes@maine.gov  Maine Department of Human Services Station 11, Whitten Road Augusta, ME 04333	receiving and sending	No	

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Maryland Karen Davidson, Assistant Director, Maryland System Support and Operations Phone: (410) 238-3530 Email: kdavidso@dhr.state.md.us  Elizabeth R. (Betsi) Smith, Project Director, MD SDU Phone: (443) 957-2692 Email: Elizabeth.smith@acs-inc.com  Sheryl Parker, Technical Lead Phone: (410) 238-3531 Email: sparker2@dhr.state.md.us  Jennifer Boon, Operations Manager, EFT Coordinator Phone: (443) 957-2640 Email: MDSDU.EFT@acs-inc.com Email: jennifer.boon@acs-inc.com  Janean Hudson, Data Processing Functional Analyst Phone: (410) 238-1208 Email: JHudson@dhr.state.md.us  Tom Perry, Senior Developer Office of Technology for Human Services Phone: (410) 238-1346 Email: tperry@dhr.state.md.us  Erica Roundtree, EFT Clerk Phone: (443) 957-2680	receiving and sending	No No	Web-based payment service: ExpertPay (free to employers and non-custodial parents) (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com Credit card payments accepted from non-custodial parents. Fee is a flat rate.
Email: Erica.roundtree@acs-inc.com  DHR, Child Support Enforcement Administration 311 W. Saratoga Street Baltimore, MD 21201			

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Massachusetts Michael Grugnale, Contact Manager Phone: (617) 328-0525 Fax: (617) 328-3249 Email: grugnale@dor.state.ma.us  Marilyn O'Brien, EFT Coordinator Phone: (617) 471-6877 Email: marilyn.o'brien@acs-inc.com  Bill Seaver, Deputy Director, CSE Finance Phone: (617) 626-4112 Email: seaver@dor.state.ma.us  MA Department of Revenue/Child Support Enforcement	receiving and sending	Yes. Employers with five or more employees who have orders; also employers with a history of irregular or untimely payments or other instances of failure to remit child support payments.	Web-based payment service: ExpertPay (free to employers and non-custodial parents) (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com Credit cards accepted. Fee is a percent of payment.
100 Cambridge Street Boston, MA 02114-2509			
Michigan David Mork, MiSDU Director Phone: (517) 334-6560 Email: morkd@michigan.gov  Dawne Cohoon, EFT Manager Phone: (517) 318-4605 Email: cohoond@michigan.gov	receiving and sending	No	Web-based payment service (free to employers) www.misdu.com (800) 817-0805 misduoutreach@michigan.gov
Michigan State Disbursement Unit P.O. Box 30037 Lansing, MI 48909 Employer Assistance Line: (800) 817-0805			

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Minnesota Kimberly Monita, Accounting Officer, Senior Phone: (651) 431-3323 Fax: (651) 431-7469 Email: DHS.MNCSEFT@state.mn.us	receiving and sending	No	Web-based payment service (free to employers): Minnesota Child Support Online http://www.childsupport.dhs.state.mn.us/Action/Welcome (651) 431-4344 or toll free (800) 657-3890 DHS.MNCSEFT@state.mn.us
Deb Spanier Phone: (651) 431-3324 Fax: (651) 431-7469 Email: DHS.MNCSEFT@state.mn.us			
Minnesota Child Support Payment Center P.O. Box 64329 St. Paul, MN 55164			
For employers: Child Support Partners Line (651) 431-4344 or toll free (800) 657-3890			
Mississippi Debra Johnson Cockrell, Division Director Phone: (601) 359-4315	receiving and sending	No	
Jacqueline Brackett, Program Administrator Phone: (601) 359-4375 Email: jbrackett@mdhs.state.ms.us			
Katie Maxey Phone: (601) 359-9880			
Sherry Sullivan, Business Analyst Phone: (601) 359-4616 Email: ssullivan@mdhs.state.ms.us			
Beverly Williams, Lead Programmer Analyst Phone: (601) 359-4615 Email: bwilliams@mdhs.state.ms.us			
Joycelyn Woodall, Programmer Analyst Phone: (601) 359-4629			
Central Receipting and Disbursement Unit (CRDU) 750 N. State Street Jackson, MS 39202 Fax: (601) 359-4565			

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Missouri Joe LaBella Phone: (573) 751-3396 Fax: (573) 761-1628 Email: joseph.r.labella@dss.mo.gov  Matt Luadzers, EFT Coordinator Phone: (888) 761-3665, ext. 4010 Email: fspceft@smimail.net  Terri Hinzpeter, policy Phone: (573) 522-3730 Email: terri.hinzpeter@dss.mo.gov  Kay Martellaro, debit cards Phone: (573) 522-1164 Email: kmartellaro@dss.mo.gov  Michael Kivett, Supervisor I, FRS Phone: (573) 522-1053 Email: Michael.Kivett@dss.mo.gov  Systems & Methods, Inc. P.O. Box 109006 Jefferson City, MO 65110	receiving and sending	No	Web-based payment service (free for employers and NCPs): (888) 761-3665 Email: fspceft@smimail.net https://mo.smartchildsupport.com
Phone: (888) 761-3665			

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Montana Susan Ramsey, Fiscal Services Bureau Chief Phone: (406) 444-0924 Email: sramsey@mt.gov  Sandy Levengood, EFT/EDI Specialist Phone: (406) 444-2775 Email: slevengood@mt.gov  Sharon Doyle Phone: (406) 444-3877 Email: sdoyle@mt.gov  Cora Kelley Phone: (406) 444-0432 Email: ckelley@mt.gov	receiving and sending	No	Web-based payment service for employers and non-custodial parents: MT Child Support Payments (fee per transaction of up to 25 payments) (406) 444-2775 Email: slevengood@mt.gov http://app.mt.gov/csp Accept credit card payments (fee charged)
Patty Cartin Phone: (406) 444-0557 Email: pcartin@mt.gov  Child Support Enforcement Division P.O. Box 202943 Helena, MT 59620-2943			
Phone: (406) 444-2775			

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Nebraska John Kwiatek, Finance Administrator Phone: (402) 471-7309 Email: john.kwiatek@hhss.ne.gov  Tom Hinds, Primary contact for employers and payroll service providers Phone: (402) 471-1173 Email: thinds@treasurer.org  LouAnn Larson-Gaston Phone: (402) 471-7371 Email: louann.larsongaston@hhss.ne.gov  Troy Reiners Phone: (402) 471-1349 Email: treiners@treasurer.org  Michelle Raphael Phone: (402) 471-4146 Email: mraphael@treasurer.org  Tom Hinds Phone: (402) 471-1173 Email: thinds@treasurer.org  Nebraska Child Support Payment Center P.O. Box 83306	receiving and sending	Yes. Effective 8/1/08, employers in Nebraska with 50 or more employees and who are paying on at least one order are required to remit child support payments electronically.	Web-based payment service: NE Child Support Payment Center (free for employers) (877) 631-9973 www.nebraskachildsupport.com
Lincoln, NE 68501-3306  Nevada Mike Worman, Management Analyst I (EFT Coordinator) Phone: (775) 684-0684 Email: mworman@dwss.nv.gov  Sandi Bailey, Management Analyst III Phone: (775) 684-0687	receiving and sending	No	
Email: sbailey@dwss.nv.gov  State of Nevada Division Welfare and Supportive Services State Collection and Distribution Unit (SCaDU) 1470 E. College Parkway Carson City, NV 89706			

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
New Hampshire Michael Lovely, Office of Finance Phone: (603) 271-4219 Fax: (603) 271-2896 Email: mlovely@dhhs.state.nh.us  Thomas Pryor, Division of Child Support Services Phone: (603) 271-4701 Fax: (603) 271-4787 Email: tpryor@dhhs.state.nh.us	receiving and sending	No	Web-based payment service: ExpertPay (free to employers) (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com free software offered to employers for e-payments
Tracy Douglas EFT Marketing Manager, State Disbursement Unit Serving: Florida, Arizona, Illinois, Louisiana, New Hampshire and New Jersey Phone: (888) 704-0683 Email: tracy.douglas@acs-inc.com			
Thomas Massa, EFT Coordinator Phone: (603) 644-1183 Email: thomas.massa@acs-inc.com			
Michael Mynsberge Phone: (603) 644-1183 Email: michael.mynsberge@acs-inc.com			
DHHS 129 Pleasant Street Concord, NH 03301			

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
New Jersey David Morris, Project Manager Phone: (609)570-4263 Email: David.morris@acs-inc.com	receiving and sending	No	
Tracy Douglas EFT Marketing Manager, State Disbursement Unit Serving: Florida, Arizona, Illinois, Louisiana, New Hampshire and New Jersey Phone: (888) 704-0683 Email: tracy.douglas@acs-inc.com  Rachael A. McRae, EFT Coordinator Phone: (609) 570-4256 E-mail: rachael.mcrae@acs-inc.com  Nadia Smirnova, Senior Financial Analyst			
Phone: (609) 570 4266 Email: Nadia.Smirnova@acs-inc.com			
New Mexico Joseph Anaya, SDU Supervisor Phone: (505) 476-3917 Joseph.Anaya@state.nm.us  Adam Medina, EFT Coordinator Phone: (505) 476-3922 Email: Adam.Medina@state.nm.us  NM State Disbursement Unit	receiving and sending	No	An employer may set up a recurring automatic withdrawal for child support payments on NM's web site: https://elink.hsd.state.nm.us/elink/Default.aspx  Payments also accepted from Western Union.
P.O. Box 25110 Santa Fe, NM 87504-2348			

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
New York Barbara Ruggirello, SDU Project Director NYS Division of Child Support Enforcement Phone: (518) 473-0574 Email: barbara.ruggirello@otda.state.ny.us  Val Lamaestra, SDU Operations Manager Phone: (518) 452-9814, ext. 3100 Email: val.lamaestra@acs-inc.com	receiving and sending	No	Web-based payment service: ExpertPay (free to employers) (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com
Bob Madan, SDU Deputy Project Manager Phone: (518) 452-9814 Email: Bob.madan@acs-inc.com			
Cheryl Danker, SDU Electronic Payment Processing Manager Phone: (518) 452-9814, ext. 3046 Email: Cheryl.danker@acs-inc.com			
NYS Child Support Processing Center P.O. Box 15363 Albany, NY 12212-5363 Phone: (888) 208-4485 (Processing Center) Fax: (518) 452-6340			

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
North Carolina David Steele, Manager, Centralized Collections Phone: (919) 715-9597 Email: david.steele@smimail.net	receiving and sending	No	Web-based payment service for employers and non- custodial parents (NCPs): NCPs pay \$5 to use credit or debit card. (Vendor is SMI.) www.ncosc.net/EPP/SunTrust.html
Don Baker, Project Director, Centralized Collections Phone: (877) 361-5437, ext. 251 Email: don.baker@smimail.net			
Jennifer Creech, EFT/Debit Card Coordinator Phone: (919) 255-3926 Email: Jennifer.creech@ncmail.net			
Dee Robinson Phone: (919) 255-3876 Email: dilthra.robinson@ncmail.net			
Bobbie Wilkinson, EFT/EDI Outreach Coordinator Phone: (877) 280-3675, ext. 237 Email: nceftmanager@smimail.net			
Daisie Blue, Manager, Assistant Chief, System Support Phone: (919) 255-3896 Email: daisie.blue@ncmail.net			
Carolyn Perry, IT Manager, ACTS Team 84 Phone: (919) 255-3703 Email: carolyn.perry@ncmail.net			
Karese Powell, Direct Deposit Specialist Phone: (919) 255-3821 Email: Karese.Powell@ncmail.net			
North Carolina Child Support Enforcement P.O. Box 19807 Raleigh, NC 27619 Fax: (919) 212-4169			

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
North Dakota Amy Oler, FACSES Help Desk Phone: (701) 328-7512 Email: ajoler@nd.gov  Rona Schmidt, FACSES Support Specialist Phone: (701) 328-7516 Email: reschmidt@nd.gov  ND Child Support Office P.O. Box 7190 Bismarck, ND 58507-7190 Fax: (701) 328-6575	receiving and sending	No	Web-based payment service: Employer EFT (free to employers) Email: soeft@nd.gov http://www.state.nd.us/humanservices/ services/childsupport/efthomepage.html or (800) 251-8685 #2 (701) 328-7515 (for out-of-state employers) www.childsupportnd.com
Ohio Joyce Ellinwood, SDU Program Administrator Phone: (614) 682-2049 Fax: (614) 895-2094 Email: ellinj@odjfs.state.oh.us  Brian Leonard, Marketing Manager, EFT Coordinator Phone: (614) 682-2061 Email: brian.leonard@acs-inc.com  Dawna Dailey, Administrative Assistant Phone: (614) 682-2058 Email: dailed@odjfs.state.oh.us  Ohio CSPC P.O. Box 182497 Columbus, OH 43218-2497 Phone: (888) 965-2676 (CSPC Customer Support)	receiving and sending	No	Web-based payment service: ExpertPay (free to employers) (800) 403-0879 (outside Ohio) (888) 965-2676 (within Ohio) Email: customer.service@expertpay.com www.expertpay.com free software offered to employers for e-payments

Oklahoma Tina Parsons, General Manager for the SDU Phone: (405) 600-0014 Email: tina.parsons@okdhs.org  Grant Neel, Network Systems Administrator, SDU Phone: (405) 600-0014 Email: grant.neel@okdhs.org  No Web-based payment service: (free for employers and non-custodial parents) Email: okdhs-paycs.com Vendor is Data Image Systems, an IKON Company. Credit and debit card payments accepted from non- custodial parents at no cost.	State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Jim Hutchinson, Systems Administrator, OKDHS Phone: (405) 522-0022 Email: jim.hutchinson@okdhs.org  Elizabeth Wilson, Policy Attorney, OKDHS Phone: (405) 522-2780 Email: elizabeth.wilson@okdhs.org  Lawrence Kelly, Systems Unit, OKDHS Phone: (405) 522-4842 Email: lawrence.kelly@okdhs.org  OK Department of Human Services Child Support Enforcement Division P.O. Box 53552 Oklahoma City, OK 73152 Fax: (405) 600-0018 or (405) 522-2753	Tina Parsons, General Manager for the SDU Phone: (405) 600-0014 Email: tina.parsons@okdhs.org  Grant Neel, Network Systems Administrator, SDU Phone: (405) 600-0014 Email: grant.neel@okdhs.org  Jim Hutchinson, Systems Administrator, OKDHS Phone: (405) 522-0022 Email: jim.hutchinson@okdhs.org  Elizabeth Wilson, Policy Attorney, OKDHS Phone: (405) 522-2780 Email: elizabeth.wilson@okdhs.org  Lawrence Kelly, Systems Unit, OKDHS Phone: (405) 522-4842 Email: lawrence.kelly@okdhs.org  OK Department of Human Services Child Support Enforcement Division P.O. Box 53552 Oklahoma City, OK 73152			(free for employers and non-custodial parents) Email: okdhs-paycs.com Vendor is Data Image Systems, an IKON Company. Credit and debit card payments accepted from non-

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Oregon Violet Hendricks Phone: (503) 373-7455, ext. 22249 Email: violet.hendricks@doj.state.or.us  Edward Spencer, System Analyst Phone: (503) 373-7455, ext. 22258 Email: Edward.j.spencer@doj.state.or.us  Shelley Hadfield, EFT Specialist Phone: (503) 986-2414 Email: shelley.a.hadfield@doj.state.or.us  Quynh Nguyen, EFT Specialist Phone: (503) 986-2475 Email: Quynh.nguyen@state.or.us  Division of Child Support Employer Services Central Unit 1495 Edgewater St, NW Salem, OR 97304 (866) 907-2857	receiving and sending	Employers in OR with five or more employees and who have received one or more orders; employers with fewer than five employees but have received orders against more than one employee; employers required to pay taxes electronically; or employers who have failed to withhold or pay correctly and timely, according to law, are required to remit their child support payments electronically.	Web-based payment service: CSPay (free to employers) (866) 907-2857 www.dcs.state.or.us  Employer Services Central Unit: (866) 907-2857 EFTHelp@doj.state.or.us for the help desk www.dcs.state.or.us/employers for the state child support office's web site
Pennsylvania Lisa York, DACSES Phone: (717) 705-5340 Fax: (717) 787-9706 Email: lisayork@pacses.com  Tammy Barrick, DACSES Financial Unit Supervisor Phone: (717) 705-5144 Fax: (717) 787-9706 Email: tammybarrick@pacses.com  Teri Zeigler, SDU Deputy Project Manager Phone: (717) 930-1159 Email: teri.zeigler@acs-inc.com  PA Department of Public Welfare - DACSES 1303 N. Seventh Street Harrisburg, PA 17102	receiving and sending	Yes. Employers with least 15 employees and at least two employees with income-withholding orders; or employers who have presented more than two checks returned for insufficient funds; there is a monetary sanction for failure to comply. Effective 9/6/06.	Web-based payment service: ExpertPay, (free to employers): (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com free software offered to employers for e-payments For information on PA's new EFT requirement, Call PA-SCDU Customer Service: (877) 676-9580 or Email: pa-childsupp-2.fc-sls@acs-inc.com

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Puerto Rico Lizette Serrano-Pabon, Assistant Deputy Administrator Case Management Area Phone: (787) 767-1500, ext. 2772 Fax: (787) 767-1852 Email: Lserrano@asume.gobierno.pr  Administracion para el Sustento de Menores (ASUME) Area de Manejo de Casos P.O. Box 70376 San Juan, PR 00936-8376	receiving and sending	No	Web-based payment service: For non-custodial parents: http://www.gobierno.pr/ASUME/Inicio/
Banco Popular, ACH-EDI Processing (638) P.O. Box 362708 San Juan, PR 00936-2708			
Rhode Island Kathleen McCusker, Acting Chief Human Services and Systems Specialist Phone: (401) 458-4427 Email: kmckusker@cse.state.ri.us  Sharon Papa Rowe, Senior Human Services Policy & Systems Specialist Phone: (401) 458-4422 Email: spaparowe@cse.state.ri.us  RI Department of Human Services Office of Child Support Services 77 Dorrance Street Providence, RI 02903  Rhode Island Child Support Information: 401-458-4400	receiving and sending	No	
South Carolina Jim Dingeldine, Information Resource Consultant Phone: (803) 454-7118 Fax: (803) 454-7197 Email: jdingeldine@cfssc.org  SC CFS Project 1628 Browning Business Center, Suite 100 Columbia, SC 29210	not receiving, not sending	No	

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
South Carolina (Spartanburg County) Betty Donald Phone: (864) 596-3947 Fax: (864) 596-3898 Email: bdonald@spartanburgcounty.org  Spartanburg Clerk of Court's Office 180 Magnolia Street Spartanburg, SC 29306 or P.O. Box 3483 Spartanburg, SC 29304-3483	receiving, not sending [translation services by Palmetto Bank]	No	
South Dakota Michelle Wilson, Accounting Assistant Phone: (605) 773-6837 Email: MichelleR.Wilson@state.sd.us  Bonnie Wiehoff, Accountant Phone: (605) 773-5181 Email: Bonnie.Wiehoff@state.sd.us  Rocco Konop Phone: (605) 773-7236 Email: rocco.konop@state.sd.us  Division of Child Support (DCS) 700 Governors Drive Pierre, SD 57501 Fax: (605) 773-7295	receiving and sending	No	
Tennessee Richard Paige (outgoing interstate) Phone: (615) 313-5348 Fax: (615) 532-2713 Email: richard.paige@state.tn.us  Beverly Houseal (incoming from employers and states) Phone: (615) 889-8711, ext. 106 Fax: (615) 889-8792 Email: TNChildSupportEFT@informatixinc.com  Department of Human Resources 400 Deaderick Street, 6th floor Nashville, TN 37248	receiving and sending	No	Web-based payment service: Tennessee Online Child support Payment System (free to employers and non-custodial parents) (800) 838-6911 http://www.tennessee.gov/humanserv/cs/cs_main.htm Credit card payments accepted with \$3.75 convenience

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Texas William Irby, Manager, Payment Operations Contracts, Office of the Attorney General (A.G.) Phone: (512) 460-6915 Email: william.irby@cs.oag.state.tx.us	receiving and sending	No	Web-based payment service: ExpertPay (free to employers) (800) 403-0879 Email: customer.service@expertpay.com www.expertpay.com
Connie Klatt, EFT Operations Coordinator, Office of the A.G. Phone: (512) 460-6479 Email: connie.klatt@cs.oag.state.tx.us			Free software offered to employers for e-payments
Sue Hall, EFT Operations Coordinator, Office of the A.G. Phone: (512) 460-6299 Email: sue.hall@cs.oag.state.tx.us			
Lynn M.B. McMahon, SDU Operations Manager Phone: (210) 334-6671 Email: lynn.mb.mcmahon@acs-inc.com			
Steve Oberle, SDU EFT Coordinator Phone: (210) 334-6504 Email: steven.oberle@acs-inc.com			
Melissa Angelica, EFT Outreach Phone: (877) 474-4463, ext. 6537 Email: Melissa.Angelica@acs-inc.com			
Maria S. Garza, EFT Team Lead Phone: (210) 334-6552 Email: maria.garza@acs-inc.com			
TX State Disbursement Unit, EFT Employers Attorney General of Texas Child Support - MC 036 P.O. Box 12017 Austin, TX 78711-2017 Phone: (800) 850-6442, opt. 2 or (800) 252-8014, opt. 2 Fax: (210) 924-4104 (TxCSDU) Email: txcsdu-eft.fc-acs@acs-inc.com (general)			

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Utah Ginny Geary, EFT Coordinator Phone: (801) 536-8333 Fax: (801) 536-8510 Email: orsempagency@utah.gov  Georgia Wood Email: gwood@utah.gov  Diane McCarty Email: dmccarty@utah.gov  Arlene Call Email: acall@utah.gov  Recovery Services P.O. Box 45011 St. Lake City, UT 84145-0011	receiving and sending	No	
Vermont Carol Martin, Financial Administrator II/Supervisor State Disbursement Unit Phone: (802) 241-1295 Email: Carol.Martin@ahs.state.vt.us  State Disbursement Unit 103 South Main Street Waterbury, VT 05671-1901	receiving and sending	No	
Virgin Islands Sonia J. Thompson, Computer Manager Email: sthompson@pcsd.gov.vi or sjthompsonvi@hotmail.com Regina Rivera-Dechabert Email: ginad_13@hotmail.com  Nisky Center 2nd floor, Suite 500 St. Thomas, Virgin Islands 00802	receiving and sending	No	

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Virginia Cheryl Parker, EFT/EDI Manager Phone: (804) 726-7277 Email: cheryl.parker@dss.virginia.gov  Octavia Abney, EFT Supervisor of Outgoing Payments Phone: (804) 726-7201 Email: Octavia.abney@dss.virginia.gov  VA Child Support Enforcement 7 North 8th Street Richmond, VA 23219-1849 Fax: (804) 726-7955	receiving and sending	Effective 7/1/07: Employers with at least 100 employees and payroll processing firms with at least 50 clients shall remit payments by electronic funds transfer.	Web-based payment service (free to employers) Virginia \$4Kids (804) 726-7277 (Vendor is First Data.) Email: Cheryl.parker@dss.virginia.gov https://newhirereporting.com/va-newhire (for information) Credit card payments accepted through Western Union (Code City: VADSS). Telephone payments accepted.
Washington Wendy Cole-Deardorff, EFT/Accounting Services Manager Phone: (360) 664-5160 Fax: (360) 664-5109 Email: wcoledea@dshs.wa.gov  Steve Tivel, Support Enforcement Officer 4 Phone: (206) 341-7355 Email: stivel@dshs.wa.gov  DSHS/Division of Child Support 712 Pear Street; Olympia, WA 98504 or P.O. Box 9162; Olympia, WA 98507-9162	receiving and sending	No	Web-based payment service: Child Support Internet Payment Service (CSIPS) (free to employers and direct payers) (800) 468-7422 www.childsupportpayment.dshs.wa.gov

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
West Virginia WV BCSE Employer Relations Unit Phone: (800) 835-4683 (toll-free) Phone: (304) 558-1134  Carol Lemon, Supervisor Phone: (304) 341-2119 ext 3001 Email: carol.j.lemon@wv.gov  Connie White, Manager Phone: (304) 558-1409 Email: connie.l.white@wv.gov  Hal Pendell, Chief Financial Officer Phone: (304) 558-8907 Email: hal.m.pendell@wv.gov  Susan Linville, Administrative Service Manager II Phone: (304) 558-8293 Email: susan.a.linville@wv.gov  Jim Williams, Technical Support Phone: (304) 558-1866 Email: jim.e.williams@wv.gov  West Virginia Bureau for Child Support Enforcement 350 Capitol Street Charleston, WV 25301-3703	receiving and sending	No No	Web-based payment service: WV Support Payment Center (vendor is PayConnexion) (800) 446-5382 https://www.wvdhhr.org/bcseapp  They accept Visa, MasterCard and electronic checks. The system is designed for non-custodial parents as the payers. Direct payers may make a one-time payment or set up recurring payments. \$3.00 service fee per transaction. Employers may use it too, but each transaction has to be made separately, and the \$3.00 service fee applies to each transaction. Employers who wish to send funds electronically are encouraged to send ACH credit electronic payments.
Fax: (304) 558-1487  Wisconsin  Dave Fehlauer, Marketing Manager, EFT Incoming from employers and other states Phone: (414) 615-2422 Fax: (414) 483-7269 Email: dave.fehlauer@acs-inc.com  John Verberkmoes, WI Bureau of Child Support Outgoing interstate Phone: (608) 266-2527 Fax: (608) 261-4413 Email: verbejo@dwd.state.wi.us  Wisconsin Support Collections Trust Fund P.O. Box 07914 Milwaukee, WI 53207-0914	receiving and sending	No	free software offered to employers for e-payments

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
Wyoming Valerie Spencer, Supervisor Phone: (807) 777-6942 Email: vspenc@state.wy.us  Lynn Kraft, New Employers and Corrections Phone: (307) 777-6979 Email: lkraft@state.wy.us  Kandi Wilson, New Employers and Corrections Phone: (307) 777-3398 Email: kwilso2@state.wy.us  Wyoming State Disbursement Unit Suite C 2617 E. Lincolnway Cheyenne, WY 82003	receiving and sending	No No	
or P.O. Box 1027 Cheyenne, WY 82003-1027 Fax: (307) 777-5301			