i love my ISP precisely because they are not an impersonal corporate juggernaut. my isp takes great care to offer excellent service. they are an ISP only, and not a telecommunications company, so they rely on other telecom companies to provide physical transport between their facilities and my home. the regulation that is in place that requires the telecom industry to provide this transport is necessary. i urge you to uphold the regulations that allow me to be a customer of the ISP of my choosing.