

ON-LINE PAYMENT ISSUES AND POP-UP BLOCKERS

In order to pay filing fees associated with pleadings filed in the Electronic Filing System, popup blockers must be temporarily disabled. If you have a popup blocker running, the following payment issues may occur.

- You filed a pleading that required a fee, but never received a popup window showing the amount due
- You filed a pleading that required a fee and received a blank popup window after viewing the Notice of Electronic Filing
- You attempted to pay your fees by clicking Utilities>Internet Payments Due, but received a blank screen that showed “done” in the lower left hand corner of the browser.

Listed below are instructions for disabling the most common pop-up blocking programs. Select one of the following options:

Temporarily disable Popup Blocker

- Google Toolbar - Hold down the ctrl key and then click on the link for filing fees.
- Yahoo Toolbar - Hold down the ctrl key and then click on the link for filing fees.

Turn off Popup Blocker

- Google Toolbar - Click on the Google button>Options and uncheck Popup Blocker under accessories.
- Yahoo Toolbar - Click on the popup blocker button on the toolbar and uncheck Enable Popup Blocker.
- Windows XP Firewall - Open Internet Explorer and click on Tools>Popup Blocker>Turn off Popup Blocker.

Add certain web sites in the allow popup list

- Yahoo Toolbar - Click on the popup blocker button and select “always allow popups from”.
- Windows XP Firewall - Open Internet Explorer and click on Tools>Popup Blocker>Popup Blocker Settings.

Allow popup windows on current web site

- Google Toolbar - Click on the popup blocker button. This will add the current web site to the allow popup list.