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<b>Episode Introduction and Preview</b>		
<i>Gizmo</i>	<p>Mr. Johnson needs help at the restaurant. He has asked Ping to come work for a day. She is nervous. She doesn't think her English is good enough. She wants help. Learn these words and phrases after watching the story to help Ping.</p> <p>How many people will come to your party?            Where will the party be?            What would you like to eat at your party?            What kind of party will it be?            What would you like to drink at your party?            How many pizzas do you need?            How much soda do you need?            We could have pizza, hot dogs, or hamburgers.            What would you like to drink at your birthday party?            probably            to cost            to decide            birthday            bottle            bowling            cake            earrings            expensive            his</p> <p>Let's begin.</p>	
<b>Set Up Story Script</b>		
Display title <b>A Day at Work</b>		
<b>Intro shot</b> Music up: Ping is at home in the family room looking at a magazine. The phone rings. It's Mr Johnson from the restaurant.		
Ping	Hello.	close up Ping
Mr. Johnson	Hello, Ping. Are you busy right now?	Transitions to split screen.
Ping	No. I'm reading a magazine. I finished my homework.	same split screen
Mr. Johnson	I need your help. One of my servers has to go home early today. Would you please help me at the restaurant?	looking interested
Ping	Oh. I can't help. My English is not very good.	CU Ping alarmed.
Mr. Johnson	Sure it is. The other server speaks English as a second language, too. You can do it. Come on. If you have trouble, I'll help you.	CU Mr. Johnson smiling, encouraging.
Ping	Okay. I'll come in a few minutes.	Ping hangs up the phone

		looking concerned or uncertain.
Scene changes to the restaurant. Mr. Johnson is at the front counter with Estralita. He introduces the girls.		
Mr. Johnson	Hi Ping. This is Estralita.	
Ping	Nice to meet you.	
Estralita	Nice to meet you, too.	
Mr. Johnson	Estralita needs to go home early. You will do her job. She will tell you everything about her job. I'll check on you later. You will do fine!	
Ping	Okay.	Acting kind of shy
Estralita	Don't worry. I'll show you everything. My job is easy. I answer the telephone. Customers call the restaurant. They like restaurant food.	
Ping	Me too.	
Estralita	However, they often want to eat the restaurant food at home. This is "take out" food. The customers give me their take-out order.	
Ping	Okay, I understand.	
Estralita	This is the form for take-out food. The first thing you do is... (phone rings SFX). Okay, listen carefully. You fill out the form, okay?  Hello, Red Kitchen Café. May I help you?	Estralita shows Ping two order forms. When the phone rings, she hands Ping the forms and presses the speaker button so Ping can hear both sides of the conversation. Then she begins to help the customer.
Customer	Yes. I need food for a birthday party. I want you to make the food.	
Estralita	Okay. We can do that. What is your name?	
Customer	My name is Tom Jones.	
Estralita	Thank you, Mr. Jones. What is your telephone number?	
Customer	My telephone number is 555-1212.	
Estralita	How many people are coming to your party?	
Customer	I invited 20 people. However, two people might not come. I need food for 18 to 20 people.	Estralita is writing notes during the call. User sees the notes being written.
Estralita	What kind of food do you want for your party?	
Customer	I don't know. I can't decide.	
Estralita	You can have pizza, hot dogs, or hamburgers.	

Customer	I want to order pizza.	
Estralita	What kind of pizza do you want? We have a special price for pepperoni, sausage, or cheese pizza.	
Customer	What is the special price? How much does one pizza cost?	
Estralita	One pizza costs eight dollars and fifty cents. You should order one pizza for every three guests. You will probably need 6 or 7 pizzas. How many pizzas do you want?	
Customer	I would like 7 pizzas.	
Estralita	What kind of pizza would you like?	
Customer	I like pepperoni pizza. However, some people do not like meat. I would like to order three pepperoni pizzas and two cheese pizzas. I also want 2 sausage pizzas.	
Estralita	Okay. Would you like to order some drinks?	
Customer	Yes. I would like soda to drink.	
Estralita	How much soda do you want?	
Customer	I probably need 4 big bottles.	
Estralita	Okay. That's 7 pizzas – 3 pepperoni, 2 sausage, and 2 cheese. You also want 4 large bottles of soda. Where will the party be?	
Customer	It will be at 2903 Oakland Drive.	
Estralita	Okay. When is the party?	
Customer	The party is tomorrow at 6 o'clock in the evening.	
Estralita	Okay. We'll have it ready for you.	
Customer	Thank you. Good-bye.	
Estralita	Good-bye.	Smiling at Ping. Mr. Johnson enters to check on the girls.
Mr. Johnson	How are things going?	
Estralita	Fine. Ping and I took a call for pizza. I talked to the customer. Ping wrote the information on the form.	
Mr. Johnson	Good job! Let's make a copy of this form. Then, leave it beside the phone. Ping, you can use it as a guide..	
Estralita	Sure. Good idea. Here it is, Ping. I wrote some extra notes for you. If you read them, you will understand the form. Oops! It's time for me to leave now. If you don't understand someone, you can ask the customer to repeat the information.	Estralita writes out a takeout order form, then gets her purse and gets ready to leave.

Ping	Okay, I will. Thank you.	Watches Estralita leave.
Mr. Johnson	Don't worry. You'll be fine.	Pats Ping on the back and leaves to go work on something else
Ping is looking over the notes. The phone rings. She doesn't pick it up right away. She looks at the student with wide, nervous eyes and asks for help.		
Ping	Oh no! I'm not ready for this call. Will you help me?	
Music up		
<b>End of Set Up-Robot</b>		
Robot Helper	<p>Ping really needs your help and fast. Decode the language by slowly listening to each scene. Read the script by chapters if you need to.</p> <p>When you are ready to study more, return to the map by clicking on the Compass.</p>	

**Quizzes**

<b>KNOWLEDGE BRIDGE 1</b>	
<p>Questions appear in Chinese, answers in English.</p> <p>What does Mr. Johnson want Ping to do?</p> <p>a. help make dinner                  b. help at the café                  c. help order pizza</p>	<p>User watches the scene from set up story, selects answer, clicks feedback, and gets Robot pos/neg response. Clicks next to advance to the next question.</p>
<p>What is Estralita's job at the cafe?</p> <p>a. answering the phone                  b. cooking the food                  c. washing the dishes</p>	<p>User watches scene of set up story; answers question.</p>
<p>What does Estralita leave for Ping?</p> <p>a. her purse                  b. pizza and hotdogs                  c. the order form</p>	<p>User watches scene of set up story; answers question.</p>
<b>KNOWLEDGE BRIDGE 2</b>	
<p>Question 1                  User sees Ping at the counter next to the phone. There is an empty text bubble above her head.</p> <p>A customer calls to order pizzas. What should Ping say?</p>	<p>User selects answer then clicks submit to see if they were right.</p>

<p>a. <b>How many pizzas do you need?</b>          b. <i>How much pizzas do you need?</i>          c. <i>How many the pizzas do you need?</i></p>	
<p>Question 2          Same scene.</p> <p>The customer also wants to buy some tea. Ping doesn't know the amount that she needs. What does Ping say?</p> <p>a. <b>How much tea do you need?.</b>          b. Do you need teas?          c. How many the tea do you need?</p>	<p>User selects answer then clicks submit to see if they were right.</p>
<p>Question 3</p> <p>Mr. Johnson wants to make lunch for Ping. He has pasta and hot dogs. He asks Ping to choose one food. Ping does not like hot dogs. What does Ping say?</p> <p>a. <b>I would like pasta. I do not like hot dogs.</b>          b. I would likes pasta. I do not like hot dogs.          c. I would like pasta. I does not like hot dogs.</p>	<p>User selects answer then clicks submit to see if they were right.</p>

**Reading Machine Text**

<p><b>READ SECTION</b></p>		
<p>Narrator</p>	<p>[This is the form with Estralita's notes.]          TAKE OUT ORDER FORM          Name: _____          Telephone number: _____          Address:              <i>Write this information in the above spaces.</i>          Party date and time:              <i>Write this information here.</i>          Food choices: HOTDOGS HAMBURGERS PIZZA          Amount:              <i>Say this: <b>What kind of food would you like?</b>          Describe the kinds of pizza. I like to tell the customer about our special price. One pizza costs \$8.50. Then say: <b>How many xx do you need?</b> I would like you to put a circle around the food. Then write the amount.</i>          Beverage choices: COFFEE TEA SODA          Amount:              <i>Say this: <b>Would you like some beverages?</b> Describe the choices. Then ask: <b>How much xx do you need?</b> I would like you to put a circle around the beverage. Then write the amount.</i></p>	<p>We will make this look like an order form with notes written beside each item.</p>

LINKS SECTION		
	<p>This is the form with Estralita's notes.</p> <p><b>TAKE OUT ORDER FORM</b></p> <p>Name: _____</p> <p>Telephone number: _____</p> <p>Address: _____</p> <p style="text-align: center;"><i>Write this information in the above spaces.</i></p> <p>Party date and time: _____</p> <p style="text-align: center;"><i>Write this information here.</i></p> <p>Food choices: <b>HOTDOGS</b> <b>HAMBURGERS</b> <b>PIZZA</b></p> <p>Amount: _____</p> <p style="text-align: center;"><i>Say this: <b>What kind of food would you like?</b> Describe the kinds of <b>pizza</b>. I like to tell the customer about our special price. One pizza <b>costs \$8.50</b>. Then say: <b>How many ___ do you need?</b> I would like you to put a circle around the food. Then write the amount.</i></p> <p>Beverage choices: <b>COFFEE</b> <b>TEA</b> <b>SODA</b></p> <p>Amount: _____</p> <p style="text-align: center;"><i>Say this: <b>Would you like some beverages?</b> Describe the choices. Then ask: <b>How much ___ do you need?</b> I would like you to put a <b>circle</b> around the beverage. Then write the amount.</i></p>	<p>blue = grammar</p> <p>green = culture</p> <p>orange = images</p>
GRAMMAR LINKS		
<p>Pizza, soda</p>	<p><b>Pizza</b> is a count noun. <b>Soda</b> is a noncount noun.</p> <p>The main difference between count nouns and non-count nouns is whether you can count the things they refer to.</p> <p><b>Count</b> nouns refer to things that exist as separate and distinct individual units. They usually refer to what can be perceived by the senses. You can make most count nouns plural by adding "s" to the end. <b>Pizza</b> is a count noun.</p> <p><b>Noncount</b> nouns refer to things that can't be counted because they are thought of as wholes that can't be cut into parts. They often refer to abstractions and occasionally have a collective meaning (for example, furniture). Noncount nouns don't pluralize. <b>Soda</b> is a noncount noun.</p> <p>Certain nouns in English belong to both classes: they have both a noncount and a count meaning. Generally the noncount meaning is abstract and general and the count meaning is concrete and specific.</p>	
<p><i>How much, how many</i></p>	<p>"Many" and "much" are both indefinite pronouns. "Many" is always plural, and "much" is always singular.</p>	

	<p>"How many" is used for questions addressing countable or plural objects. For example: How <b>many pizzas</b> do you have?</p> <p>"How much" is used for questions addressing a non-countable or singular object. For example: How <b>much soda</b> do you need?</p>	
<p><i>What kind of food would you like?</i></p>	<p>A question that begins with "what kind of" is called an "interrogative." It is asking for a descriptor or attribute of the object following "of." The pronoun "what" indicates that the inquiry is regarding a thing, not a person ("who") or a place ("where".)</p> <p>"Kind" means many different things in English. In this case, it is a noun that means "sort," "variety" or "type."</p> <p>"Would" is a modal verb. Modal verbs are used to express ideas such as possibility, intention, obligation and necessity. Other modal verbs are <b>can, could, may, might, must, ought to, should</b> and <b>will</b>.</p> <p>To ask someone, "What kind of food would you like?" is an attempt to learn the preference that person has for something.</p>	
<p>Verbs: <i>Like</i> vs. <i>Would Like</i></p>	<p>"Like" as a verb means "to want" or "to wish." "Would" is an expression of future time, determination and willingness.</p> <p>The difference between "I like" and "I would like" is time. "I like" expresses the present tense. "I would like" expresses the future tense.</p>	
<p>Verb: 3rd person sing. simple present <i>to cost</i>:</p>	<p>Verbs in the third person singular simple present express habits, general truths, repeated actions or unchanging situations, emotions and wishes. Such verbs always end in "s". For example, the infinitive "to cost" is "costs" in the third person singular simple present. "One pizza <b>costs</b> \$8.50. "</p> <p>Note that the simple present is not used to express actions happening now – the present continuous does that. The present continuous of any verb is composed of two parts: the present tense of the verb to be + the present participle of the main verb. "One pizza <b>is costing</b> us \$8.50" is an example of an action happening now.</p>	
<p><b>CULTURE LINKS</b></p>		
<p>take out</p>	<p>Every New Yorker probably has one stashed in a spare kitchen drawer, stuck onto the refrigerator with a favorite magnet or still lying on the floor after being pushed under the apartment door: the Chinese take out menu.</p>	



	<p>Take out came from Chinese take out. During the fifties in New York ordering Chinese food (The Americanized version of Chinese food) and bringing it home in little square boxes became very popular. Now all restaurants offer "take out" menus. Customers call in an order over the phone then go to the restaurant and pick it up to eat at home. Now there are even websites you can order food from and have it delivered to your home. The most common delivery food in America is pizza.</p>	
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**IMAGES**

<p>ORDER FORM HOTDOGS HAMBURGERS pizza \$8.50 COFFEE TEA beverages circle</p>	<p>Photos</p>	
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**FALLOUT SECTION**

<p>kind kinds</p>	<p>TAKE OUT ORDER FORM Name: _____ Telephone number: _____ Address: <i>Write this information in the above spaces.</i> Party date and time: <i>Write this information here.</i> Food choices: HOTDOGS HAMBURGERS PIZZA Amount: <i>Say this: <b>What ____ of food would you like?</b> Describe the ____ of pizza. I like to tell the customer about our special price. One pizza costs \$8.50. Then say: <b>How many xx do you need?</b> I would like you to put a circle around the food. Then write the amount.</i> Beverage choices: COFFEE TEA SODA Amount: <i>Say this: <b>Would you like some beverages?</b> Describe the choices. Then ask: <b>How much xx do you need?</b> I would like you to put a circle around the beverage. Then write the amount.</i></p>	
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<p>beverage beverages many would</p>	<p>TAKE OUT ORDER FORM Name: _____ Telephone number: _____ Address:</p>	
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	<p style="text-align: center;"><i>Write this information in the above spaces.</i></p> <p>Party date and time: <i>Write this information here.</i></p> <p>Food choices: HOTDOGS HAMBURGERS PIZZA Amount:</p> <p style="text-align: center;"><b>Say this: <i>What kind of food would you like?</i></b> <i>Describe the kinds of pizza. I like to tell the customer about our special price. One pizza costs \$8.50. Then say: <b>How ____xx do you need?</b> I ____ like you to put a circle around the food. Then write the amount.</i></p> <p>Beverage choices: COFFEE TEA SODA Amount:</p> <p style="text-align: center;"><b>Say this: <i>Would you like some ____?</i></b> Describe the choices. Then ask: <b>How much xx do you need?</b> I would like you to put a circle around the _____. Then write the amount.</p>	
<p>around about amount abouts amounts above choices spaces</p>	<p>TAKE OUT ORDER FORM</p> <p>Name: _____</p> <p>Telephone number: _____</p> <p>Address: <i>Write this information in the _____. _____.</i></p> <p>Party date and time: <i>Write this information here.</i></p> <p>Food choices: HOTDOGS HAMBURGERS PIZZA Amount:</p> <p style="text-align: center;"><b>Say this: <i>What kind of food would you like?</i></b> <i>Describe the kinds of pizza. I like to tell the customer _____ our special price. One pizza costs \$8.50. Then say: <b>How many xx do you need?</b> I would like you to put a circle around the food. Then write the _____. Beverage choices: COFFEE TEA SODA Amount:</i></p> <p style="text-align: center;"><b>Say this: <i>Would you like some beverages?</i></b> Describe the _____. Then ask: <b>How much xx do you need?</b> I would like you to put a circle _____ the beverage. Then write the _____.</p>	
<b>RECORD SECTION</b>		
<p>1.What kind of food would you like? 2.How many pizzas do you need? 3.Would you like some beverages? 4.How much tea do you need? 5.One pizza costs \$8.50</p>	<p>TAKE OUT ORDER FORM</p> <p>Name: _____</p> <p>Telephone number: _____</p> <p>Address: <i>Write this information in the above spaces.</i></p> <p>Party date and time: <i>Write this information here.</i></p> <p>Food choices: HOTDOGS HAMBURGERS PIZZA Amount:</p> <p style="text-align: center;"><b>Say this: <i>What kind of food would you like?</i></b></p>	

<p>\$8.50.</p>	<p><i>Describe the kinds of pizza. I like to tell the customer about our special price. One pizza costs \$8.50. Then say: <b>How many xx do you need?</b> I would like you to put a circle around the food. Then write the amount.</i></p> <p>Beverage choices: COFFEE TEA SODA</p> <p>Amount:</p> <p><i>Say this: <b>Would you like some beverages?</b> Describe the choices. Then ask: <b>How much xx do you need?</b> I would like you to put a circle around the beverage. Then write the amount.</i></p>	
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**Coaching 1 & 2**

<p><b>BE THE COACH 1</b></p>		
<p>Ping is at the counter in the restaurant when the phone rings.</p>		
<p>Ping</p>	<p>Hello, Red Kitchen Café. May I help you?</p>	
<p>Customer</p>	<p>Yes. I want to order some pizza.</p>	<p>Close up Shannon.</p>
<p>Ping</p>	<p>Oh no! I can't remember what to say. Will you help me?</p>	<p>Ping covers the phone receiver with her hand and speaks to the user.</p>
<p>Gizmo</p>	<p>Ping wants to know the kind of pizza the customer wants. What should she say?</p> <p>(Answers are in English)</p> <ul style="list-style-type: none"> <li>▪ What kinds of pizza do you want?</li> <li>▪ <b>What kind of pizza do you want?</b></li> <li>▪ What pizza does you want?</li> </ul>	<p>User answers question. If correct, advance to next scene.</p> <p>If incorrect 1<sup>st</sup> time, gets a “try again”</p> <p>If incorrect 2<sup>nd</sup> time, program auto answers the question sending the user back to practice. User will not advance on the map.</p>
<p>Closing Scene</p>		
<p>Ping</p>	<p>What kind of pizza do you want?</p>	<p>Ping on the phone smiling to the user</p>
<p>Customer</p>	<p>I want one cheese pizza and one pepperoni pizza.</p>	<p>Ping winks at the user or mouths “thank you.”</p>
<p><b>BE THE COACH 2</b></p>		
<p>Same scene. Ping is still on the phone with the customer.</p>		
<p>Ping</p>	<p>You want one cheese pizza and one pepperoni pizza. Would you like ... ummm... (to user) Help!</p>	<p>User listens to the scene then responds to Gizmo's question.</p>
<p>Gizmo</p>	<p>Time to be the coach! Ping wants to know if the customer wants beverages. What does she say?</p> <ul style="list-style-type: none"> <li>• <b>Would you like some beverages?</b></li> <li>• What you like some beverages?</li> <li>• Would she like some beverages?</li> </ul>	
<p>Ending – Play when user answers correct.</p>		
<p>Ping</p>	<p>Would you like some beverages?</p>	<p>Medium shot Ping on phone</p>
<p>Customer</p>	<p>Yes. I would like 4 bottles of soda.</p>	<p>Ping turns and nods to the camera. Exit back to the map.</p>

## Featured Cultural Content

<p><b>Popular Professions in America</b></p>	<p>Adults frequently ask young boys and girls, even before they start school, what do they want to be when they grow up. Many little boys may answer that they'd like to be firefighters or policemen and little girls may want to be ballerinas or movie stars. Because they are so young, they often base these choices on images they've seen in movies or on television or on the professions of family members.</p> <p>Once in middle and high school, young students start to think more seriously about what they'd like to be. Conversations with teachers and parents give students a more realistic idea than that shown by the media about what it takes to pursue their interests and different professions. School career counselors sometimes schedule career days for students to learn from people with experience in different occupations. Students may also have opportunities to visit hospitals, factories, law firms and other work places.</p> <p>Deciding what profession to enter can be a hard decision. After high school, many American students enter college and choose a major field of study as a beginning step to their professional career. Sometimes students change majors as their interests and abilities change. Upon graduation, many look for work in their field of study hoping to find a good match for their skills and interests. Many college graduates pursue more advanced education beyond college as its required for many professions.</p> <p>In planning a career, it's good to have an idea of what the current and future job markets look like. For example, there will be a high demand for workers in the healthcare field in the next 5 to 20 years in America. A student interested in this area may benefit from volunteer work to get hands-on experience in the field. Government and industry sponsored career and job websites can help students learn about requirements for different occupations and prepare them for making their career choices.</p>
<p><b>Asian Food in America</b></p>	<p><b>American Chinese cuisine</b> (什碎館 or 雜碎館) is a style of cooking served by many Chinese restaurants in the United States. However, it is considered to be not authentic Chinese cuisine by ethnic Chinese but instead a cuisine geared towards Westerners. Some American Chinese restaurants have gone so far as to use the Chinese characters for "Western food" on their signs and advertising (of course the English translation uses different language entirely) (see McCawley, <i>The Eater's Guide to Chinese Characters</i>). This cuisine is often perceived as 'real' Chinese food. American Chinese cuisine has sometimes been used in derogatory jokes and common stereotypes to label the Chinese and Chinese Americans in general.</p> <p>Restaurants serving American Chinese cuisine are mainly run by the descendants of early Chinese immigrants (dating back to the 19th century) and cater to the taste of non-Chinese Americans. With more and more new immigrants arriving from China, more diverse selections of authentic Chinese cuisines are available in major cities such as San Francisco and New York, especially in the older and newer Chinatowns. However, so-called 'mom and pop' resturants and diners in tourist areas and smaller towns still offer dishes not found in China. Some dishes are indeed Chinese dishes, but the American versions are quite different and not considered very authentic. The menu typically includes:</p> <ul style="list-style-type: none"> <li>chop suey — in Chinese connotes <i>leftovers</i>, is usually a mix of vegetables and meat in a brown sauce</li> <li>chow mein — in the American variant, is fried or boiled cabbage, with bits of fried noodles sprinkled on top</li> <li>egg foo young</li> <li>Batter-fried meat — meat that has been deep fried in bread or flour, such as <i>sesame</i></li> </ul>

*chicken* or *sweet and sour pork*, is often overemphasized in American-style Chinese dishes. Battered meat occasionally appears in Hunanese dishes, but it is not widely found in other styles of Chinese cuisine.

The ubiquitous *chicken ball* deserves special mention as a special type of batter-fried meat. The amount of leavening and flour used in its preparation and battering process causes chicken balls be more similar to doughy "hush puppies" than actual batter-fried meat. The amount chicken in each chicken ball can also be considered negligible. These edible objects are crispy on the outside, chewy on the inside, and served liberally with a red colored lemon sauce.

fortune cookie — first used in Japanese tea gardens, fortune cookies became sweetened and found their way to these restaurants. However, fortune cookies are so popular in the US that even authentic Chinese restaurants serve them as end of the meal snacks. Fortune cookies are not real Chinese inventions like gunpowder but an American idea. On the other hand, most but not all authentic Chinese restaurants tend to serve free oranges, almond cookies, or red bean soup as dessert to Chinese-speaking patrons. Non-Chinese patrons are served either fruit or fortune cookies.

egg roll — while Chinese spring rolls have a thin crispy skin with mushrooms, bamboo, and other vegetables inside, the version with a thick, fried skin and cabbage inside is an American invention

lo mein — American versions don't use the same types of noodles or flavorings sweet and sour pork or chicken — the Chinese version has a lighter, more subtle flavor while Americanized versions typically use bright red food coloring and lots of sugar or corn syrup.

moo shu pork — the Chinese version uses more authentic ingredients (mushrooms and other fungi) and thin flour pancakes while American one may use more common vegetables and a thicker pancake

crab rangoon — fried wonton skins stuffed with artificial crab meat and cream cheese, originally served at Trader Vic's restaurant in the 1950s.

American Chinese food also does not include some foods which many Chinese consider delicacies, such as liver and pig or chicken feet.

American Chinese food tends to use western vegetables such as broccoli and carrots whereas more authentic Chinese cuisine would tend to use Asian leafy vegetables like bok choy and Gai-lan. Authentic Chinese cuisine places more emphasis on vegetables in general while American Chinese food treats vegetables almost as garnish.

American Chinese food tends to be cooked very quickly with large amounts of oil and salt, and it has a reputation for containing high levels of MSG (monosodium glutamate) which is used as a flavor enhancer. Because of this, the symptoms of MSG sensitivity have been dubbed "Chinese restaurant syndrome" or "Chinese food syndrome". While there is no conclusive evidence that MSG is harmful, many restaurants have taken the initiative for "MSG Free" or "No MSG" menus.

In addition to full-service restaurants, American Chinese food is also available in mom-and-pop Chinese buffets. Fast food joints (usually located in shopping or strip malls) such as Panda Express and Manchu WOK are also quite popular. They are often found in areas with a lower or even non-existent population of Asian-Americans. In areas of the southwestern United States, it is common for the cooks within American Chinese restaurants to be from Mexico.

As most American Chinese cuisine establishments cater to non-Chinese customers, menus are usually written in English and only some may be in Chinese, however the part written in Chinese may be an entirely different menu from the English version (see McCawley). Such establishments are often patronized by way of take-out or delivery.

Source: [http://en.wikipedia.org/wiki/American\\_Chinese\\_cuisine](http://en.wikipedia.org/wiki/American_Chinese_cuisine)  
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<b>Phone Call Engine</b>		
Ping is at the counter in the restaurant. The phone rings.		
Ping	(Phone sfx) I'm not ready to take a call by myself yet. Will you help?	Ping looking questioning, concerned.
Gizmo	Ping needs our help. You speak to the customer and she will write down the order.	Close up on the phone with gizmo on screen. Ping now seen in pushes the speakerphone button.
Gizmo	You should say, "Hello, Red Kitchen Café, may I help you?"	Ping smiles at the user, maybe nods her head.
Customer	Yes. I need to place an order.	
Gizmo	Say, "What is your name?"	User records phrase using recorder device self evaluates when they have mastered and want to move on.
Customer	My name is Jane Brown.	Ping writes the name down on the order form.
Gizmo	Now say, "What is your telephone number?"	
Customer	My phone number is 444-1234	Ping writes the phone number down.
Gizmo	Now ask, "What kind of food do you want?"	
Customer	I want to order pizza.	Ping circles pizza.
Gizmo	Ask, What kind of pizza do you want?	
Customer	I want pepperoni pizza.	Ping circles cheese.
Gizmo	Now say, "How many pizzas do you want?"	
Customer	I want 2 pepperoni pizzas.	
Gizmo	Now ask, "Would you like to order some drinks?"	Ping points to the beverage options on the order form.
Customer	No, thank you.	
Gizmo	say, "Okay. We'll have it ready for you in 30 minutes.	Ping writes 30 min. in the pick up time area on the order form.
Customer	Thank you. Good-bye.	
Gizmo	Say, "Good-bye"	Ping smiling at the user, very excited.
<b>Closing Scene</b>		
Ping	Wow! Thanks. That was terrific. You did a great job.	Ping speaks to the user excited, complementing.

**APPLY- FINAL CHALLENGE**

<b>WRITING ASSESSMENT</b>		
Ping is at the counter filling out the order form. She gets to one section and gets stuck she looks to the user for help.		
Robot:	Ping is filling out the order form. She needs your help writing the date and time of the party. Click on Ping when you are ready to help.	Student must read the map and click on one of three M/C answers  1 <sup>st</sup> time fail: User hears first feedback in

		<p>English with Chinese text only translation displaying on screen:                  “No, try again.”.</p> <p>2<sup>nd</sup> time fail:                  User hears 2<sup>nd</sup> feedback:                  “It’s this one.””</p> <p>After 2<sup>nd</sup> fail and auto answer displays, advance the student to the next scene.</p>
Ping	“The party is Saturday the 5th at 3:30 in the afternoon.”	User clicks on Ping to hear the phrase they need to write.
Gizmo	<p>Now drag the words below to the order form to write the date and time of the party.</p> <p>TAKE OUT ORDER FORM</p> <p>Name: _____</p> <p>Telephone number: _____</p> <p>Address:                  _____  <i>Write this information in the above spaces.</i></p> <p>Party date and time: <span style="background-color: cyan; color: black;">_____</span>  <i>Write this information here.</i></p> <p>_____</p> <p>Saturday                  party                  the                  at                  afternoon                  3:30                  5:00                  evening                  that                  5<sup>th</sup>                  15th                  in the                  at the</p>	<p>User drags the words to the blank in the correct order. 1<sup>st</sup> wrong answer bounces back and says try again.</p> <p>2<sup>nd</sup> auto answers and moves on to the next assessment.</p>
Gizmo	Terrific work!	Transitions to the next assessment.
<b>LISTENING ASSESSMENT</b>		
Counter and phone background. Ping is playing a voicemail message over the speaker phone.		
Ping	Can you help? What do they say they want to eat?	
Gizmo:	Which statement tells how much the customer wants to eat?	

	<p>[3 audio buttons appear without text]</p> <ul style="list-style-type: none"> <li>• I want a sausage pizza and a soda.</li> <li>• My address is 123 South Street.</li> <li>• The party is on Tuesday night at 7:00.</li> </ul>	
Ping	Thanks and writes it down on the order form.	
<b>SPEAKING ASSESSMENT - Your turn</b>		
Ping finishes up the order form and looks at the user then says, "I need to take this order to the kitchen. Please answer the phone. I'll be right back."		
<b>Conversation</b> (User has 12 speaking opportunities.)		
Gizmo	Now it's your turn to take the customer orders. (phone sfx) Click on the speaker button to answer the call and begin.	
Customer	Hello	
Gizmo	Say – Hello, Red Kitchen Café. May I help you? (1)	
If correct:		
Customer	Yes. I need food for a birthday party. I want you to make the food.	
Gizmo	Say - Okay. We can do that. What is your name? (2)	
Customer	My name is Sonia Patel.	
Gizmo	Now say "Thank you, Ms. Patel. What is your telephone number?" (3)	
Customer	My telephone number is 555-1212.	
Gizmo	Ask - How many people are coming to your party? (4)	
Customer	I invited 20 people. However, two people might not come. I need food for 18 to 20 people.	
Gizmo	Say - What kind of food do you want for your party? (5)	
Customer	I want to order pizza.	
Gizmo	Now ask -What kind of pizza do you want? We have pepperoni, sausage, or cheese pizza. (6)	
Customer	I like pepperoni pizza. However, some people do not like meat. I would like to order three pepperoni pizzas and two cheese pizzas. I also want 2 sausage pizzas.	
Gizmo	say - Okay. Would you like to order some drinks? (7)	
Customer	Yes. I would like soda to drink.	
Gizmo	Ask - How much soda do you want? (8)	



Customer	I probably need 4 big bottles.	
Gizmo	Now say - Okay. Where will the party be? (9)	
Customer	It will be at 2903 Oakland Drive.	
Gizmo	Say - Okay. When is the party? (10)	
Customer	The party is tomorrow at 6 o'clock in the evening.	
Gizmo	Tell them - Okay. We'll have it ready for you. (11)	
Customer	Thank you. Good-bye.	
Gizmo	Say - Good-bye. (12)	Smiling and proud. Ping enters the scene at the end of the call. Mr. Johnson enters a few minutes later..
Ping	Wow! You took an order. I knew you could do it.	
Mr. Johnson	Yes, you did very good. Do you want a job here? Just kidding. Thanks for your help today.	
Gizmo	Click on the order form to save it in your scrapbook and end this lesson.	User clicks and returns to the backpack.

**Word Wizard, Sentence scramble, and Falling Jewels**

**Vocabulary**

Target	Recycled	Enrichment
birthday bottle bowling cake earrings expensive his hundred much probably soon to cost to decide to give	all always August cool family father for group hamburger he hotdog house how a lot of many money mother not numbers 1-50 old on our party pizza	

	really restaurant she soda	
<b>Phrases</b>		
<b>Target</b>	<b>Recycled</b>	<b>Enrichment</b>
<p>How many people will come to your party?                  Where will the party be?                  What would you like to eat at your party?                  What kind of party will it be?                  What would you like to drink at your party?                  How many pizzas do you need?                  How much soda do you need?                  We could have pizza, hot dogs, or hamburgers.                  What would you like to drink at your birthday party?</p>	<p>what is your name?                  where do you live?                  how much                  how many</p>	