## APPENDIX B – 2005-2006 DATABASE MATCHES AND MATCH FLAGS

#### **Overview**

This appendix includes expanded charts showing match flags for all the matches, the reasons associated with these match results, the number and text of the SAR/ISIR comment that is triggered, and information on what action the institution needs to take when resolution of a match problem is required.

In the NSLDS match chart, we have also shown the relationship between the NSLDS Match Flag and the NSLDS Results Flag.

#### How to Use the Chart

The information is provided for you to use as a quick reference. The 2005-2006 Federal Student Aid Handbook, Volume 1 - FSA Handbook: Student Eligibility contains detailed information about student eligibility and the action needed to resolve discrepancies found in the data matches.

A flag of **C** is an indicator that institutional resolution is required. The C Flag will be printed on the SAR next to the EFC if any of the conditions described in the chart are met.

**Note:** Some of these data match results will generate a rejected record. Comments associated with a match results reject do not generate a SAR C code. However, a SAR C code could possibly be generated by another match result comment and will be printed on SARs rejected for other than match results reasons. An EFC is not provided on any rejected records.

An asterisk (\*) in the Match Flag column of this chart indicates that a match flag value is not generated for cases that were not/could not be sent to the matching agency.

## **Selective Service Match**

| SAR C<br>Code/<br>Reject | Match<br>Flag | Reason for<br>Comment/<br>Results   | Comment<br>Number/Text   | Action Needed   |
|--------------------------|---------------|---|--|---|
|                          | Y             | Match conducted.  Applicant's registration status confirmed by Selective Service.   | No comment   | No resolution required.   |
|                          | Т             | Match conducted.  Student is within 45 days of his 18th birthday. Applicant is temporarily exempt because he is not yet 18 years old. | o26 If you want to register with Selective Service, you may answer "Yes" to both "Are You Male?" and "Register for Selective Service?" on this ISIR, complete a Selective Service registration form at your local post office, or register online at <a href="https://www.sss.gov">www.sss.gov</a> . Selective Service will not process your registration until 30 days before your 18th birthday.   | No resolution required.  An update is not required during the year.   |
| C code                   | N             | Match conducted.  Applicant not in Selective Service database.  | o30 The Selective Service reported that you have not registered with them. If you are female or were born before 1960, registration is not required. Otherwise, if you have not yet registered, are male, and are 18 through 25 years of age, to receive aid you must answer "Yes" to both "Are You Male?" and "Register for Selective Service?" on this ISIR, complete a Selective Service registration form at your local post office, or register online at <a href="https://www.sss.gov">www.sss.gov</a> . If you believe you have already registered or are exempt, please contact the Selective Service at 847-688-6888. | Resolution required.  To meet student eligibility requirements, student must:  Register with Selective Service,  Present appropriate confirmation (for example, his Selective Service Registration Acknowledgement or his letter of registration) that he is already registered, or  Qualify for a waiver or exemption. |

## **Selective Service Registration**

| SAR C<br>Code/<br>Reject | Match<br>Flag | Reason for<br>Comment/<br>Results   | Comment<br>Number/Text  | Action Needed           |
|--------------------------|---------------|---|---|-------------------------|
|                          | Y             | Registration conducted.  Forwarded name to Selective Service for registration as requested on application or SAR.   | <b>031</b> We have forwarded your name to Selective Service for registration, as you requested.   | No resolution required. |
|                          | Т             | Registration conducted.  Forwarded name to Selective Service for registration as requested on application or SAR. Registration will be processed by Selective Service 30 days before the applicant's 18th birthday. | 928 We have forwarded your name to Selective Service for registration, as you requested. They will process your registration request 30 days prior to your 18th birthday. | No resolution required. |

## **Selective Service Registration (continued)**

| SAR C<br>Code/<br>Reject | Match<br>Flag | Reason for<br>Comment/<br>Results  | Comment<br>Number/Text  | Action Needed   |
|--------------------------|---------------|--|---|---|
| C code                   | blank*        | Registration not conducted.  Applicant requested that ED send name to Selective Service for registration, but applicant is not within age range or some information needed to register him is missing. | name to Selective Service as you requested because you did not give us enough information, you are outside the age range for registration, or you did not sign your form. If you are at least 18 but not yet 26, you may register by answering "Yes" to both "Are You Male?" and "Register for Selective Service?" on this ISIR. You may also register by completing a Selective Service registration form, available at your local post office, or by registering online at <a href="https://www.sss.gov">www.sss.gov</a> . If you are a male who has reached age 26, you cannot use the ISIR to register. You must contact Selective Service at 847-688-6888 to resolve your registration status before you can receive federal student aid. You are exempt from registering if born before 1960. | Resolution required.  If student is between the ages of 18 and 25, help student make corrections to his SAR/ISIR and submit corrections for processing. If the information needed to register the student is present, student's name will be sent to Selective Service. Review subsequent SAR/ISIR for updated registration flag.  If student is over the age of 26 and has not yet registered, student must obtain documentation from Selective Service regarding his registration status. Determine if the student is exempt from registering or is eligible for a waiver of the registration requirement. If student did not register by the age of 26 and is not exempt or waived from the registration requirement, student may not be eligible for aid. |
| C code                   | N             |  | not register you because you did not answer "Yes" to "Are You Male?". If you want to register, answer "Yes" to BOTH "Are You Male?" and "Register for Selective Service?" on this ISIR, complete a Selective Service registration form at your local post office, or register on-line at <a href="https://www.sss.gov">www.sss.gov</a> .  | Resolution required.  |

## **DHS Primary Verification Match**

| SAR C<br>Code/<br>Reject | Match<br>Flag | Reason for<br>Comment/<br>Results   | Comment<br>Number/Text  | Action Needed   |
|--------------------------|---------------|---|---|---|
|                          | Y             | Match conducted.  Applicant's noncitizen eligibility confirmed by DHS.    | 143 Your citizenship status has been confirmed by the Department of Homeland Security (DHS) and you meet the citizenship requirements for federal student aid.  | No resolution required.  Do not initiate Secondary Confirmation unless there is conflicting information about the student's status or you have reason to believe the status reported is incorrect.  The SAR/ISIR will serve as the necessary documentation to prove the student's eligible noncitizen status. |
| C code                   | N             | Match conducted.  DHS did not confirm applicant's noncitizen eligibility. | 144 The Department of Homeland Security (DHS) has not yet confirmed your statement that you are an eligible noncitizen. DHS will continue to check their records and we will notify you when we have received more information from them. | Resolution required. See match flag for Secondary Confirmation.  DHS will conduct the Secondary Confirmation process based on applicant identifier and Primary Verification information only. The next steps will depend on results from Secondary Confirmation match results.                                |

## **DHS Primary Verification Match (continued)**

| SAR C<br>Code/<br>Reject | Match<br>Flag | Reason for<br>Comment/<br>Results                                    | Comment<br>Number/Text  | Action Needed   |
|--------------------------|---------------|--|---|---|
| Reject 17                | blank*        | Match not conducted.  Applicant did not indicate citizenship status. | 968 You did not indicate on your application that you are a U.S. citizen or an eligible noncitizen. To be eligible to receive federal student aid, a student must be –  (1) A U.S. citizen (or U.S. National), or  (2) An eligible noncitizen, such as a U.S. permanent resident or a resident of certain Pacific Islands, or as determined by the Department of Education. | Resolution required.  If student failed to indicate citizenship, DHS match was not conducted. However, match was still conducted with SSA to determine citizenship. If SSA Citizenship Flag indicates that the student is a U.S. citizen, record will not be rejected. No resolution is required, but student should correct question 14 to reflect that student is U.S. Citizen/National.  If student is an eligible noncitizen, student should correct citizenship in question 14 to indicate eligible noncitizen status AND should provide an Alien Registration Number.  Student's record will then be sent to the DHS match to determine if the student is an eligible noncitizen. After the corrected SAR is returned, review the DHS match flag to determine student's citizenship status. |

## **DHS Primary Verification Match (continued)**

| SAR C<br>Code/<br>Reject | Match<br>Flag | Reason for<br>Comment/<br>Results  | Comment<br>Number/Text  | Action Needed  |
|--------------------------|---------------|--|---|--|
| C code                   | blank*        | Match not conducted.  Applicant changed from eligible noncitizen to citizen or changed Alien Registration Number.      | 141 You changed your response to citizenship or you changed the Alien Registration Number verified with DHS. You must submit proof of your citizenship status to your Financial Aid Administrator.  | Resolution required.  Determine why student changed citizenship status and resolve any conflicting information. Student may need to submit proof of citizenship depending on reason for change.  |
| C code                   | blank*        | Match not conducted.  Student did not provide Alien Registration Number or provided invalid Alien Registration Number. | 142 The Department of Homeland Security (DHS) could not confirm your statement that you are an eligible noncitizen because there is a question about your Alien Registration Number. You must submit proof of your noncitizen eligibility to your school. If you fail to submit proof within 30 days, or longer if your school allows, you may not be eligible for federal student aid. | Resolution required.  If student failed to provide Alien Registration Number or provided an invalid Alien Registration Number, do not perform Secondary Confirmation. Instead, help student make corrections to the SAR/ISIR and resubmit for processing. If student provides adequate information to conduct match, record will be sent back to DHS for matching. Review match flags on subsequent transactions for updated match flag. |

## **DHS Secondary Confirmation Match**

CPS waits for three compute days to receive results from Secondary Confirmation instead of processing ISIRs with results from Primary Verification only.

If after three days DHS does not return a response, CPS will generate the ISIR, which will show that Secondary Confirmation is still in progress.

| SAR C<br>Code/<br>Reject | Match<br>Flag | Reason for<br>Comment/<br>Results                      | Comment<br>Number/Text  | Action Needed  |
|--------------------------|---------------|--|---|--|
|                          | P             | Automated<br>Secondary<br>Confirmation in<br>progress. | No comment  | Wait at least five, but no more than 15 business days for CPS systemgenerated ISIR with results of automated Secondary Confirmation.   |
|                          |               |  |   | If no response within 15 days, school must begin paper (G845) Secondary Confirmation.  |
|                          | Y             | DHS confirmed student is an eligible noncitizen.       | 120 Your citizenship status has been confirmed by the Department of Homeland Security (DHS) and you meet the citizenship requirements for federal student aid.  | No resolution required.  |
| C code                   | С             | In continuance.  | 105 The Department of Homeland Security (DHS) has not yet confirmed your statement that you are an eligible noncitizen. You must submit proof of your noncitizen eligibility to your school. If you fail to submit proof to your school within 30 days, or longer if your school allows, you may not be eligible for federal student aid. | Resolution required.  School is encouraged, but not required, to wait ten business days for another system-generated ISIR with updated Secondary Confirmation match flag before beginning mandatory paper (G845) Secondary Confirmation process. |

#### **DHS Secondary Confirmation Match (continued)**

| SAR C<br>Code/<br>Reject | Match<br>Flag | Reason for<br>Comment/<br>Results   | Comment<br>Number/Text  | Action Needed  |
|--------------------------|---------------|---|---|--|
| C code                   | N             | DHS did not confirm eligibility.  | 046 The Department of Homeland Security (DHS) did not confirm your statement that you are an eligible noncitizen. You must submit proof of your noncitizen eligibility to your school. If you fail to submit proof within 30 days, or longer if your school allows, you may not be eligible for federal student aid.  | Resolution required.  You must begin paper (G845S) Secondary Confirmation process. |
| C code                   | X             | DHS did not confirm eligibility because additional information is needed. | 109 The Department of Homeland Security (DHS) did not have enough information to confirm your statement that you are an eligible noncitizen. You must contact the Financial Aid Administrator at your school to find out what information is needed. If you fail to submit the required information within 30 days, or longer if your school allows, you may not be eligible for federal student aid. | Resolution required.  You must begin paper (G845) Secondary Confirmation process.  |

**Note 1:** Before sending copies of documentation to DHS, school should confirm that the student identifiers on the ISIR are accurate, especially Alien Registration Number and date of birth. If application data is incorrect, submit corrections to the CPS instead of paper Secondary Confirmation.

**Note 2:** In all cases, if school does not receive a response to paper Secondary Confirmation request in 15 days, student is eligible for aid if documentation appears to support claim of eligible noncitizen.

# Social Security Administration's Citizenship Status

| SAR C<br>Code/<br>Reject | Match<br>Flag          | Reason for<br>Comment/<br>Results                              | Comment<br>Number/Text  | Action Needed  |
|--------------------------|------------------------|--|---|--|
|                          | A or blank             | Match conducted.  SSA confirmed U.S. citizenship status.       | No comment.   | No resolution required.  |
| C code                   | B, C, D,<br>E, F, or * | Match conducted.  SSA did not confirm U.S. citizenship status. | 146 The Social Security Administration (SSA) did not confirm that you are a U.S. citizen. You need to provide your school with documentation of your citizenship status before you can receive federal student aid. | Resolution required.  If student is a U.S. citizen, student should provide birth certificate, passport, or other documents that definitively prove citizenship. Voter registration cards are not adequate proof of citizenship since many localities do not require proof of citizenship.  If student is an eligible noncitizen, student should correct question 14 to indicate that the student is an eligible noncitizen and question 15 to indicate a valid Alien Registration Number.  If student already provided citizenship and Alien Registration Number on the FAFSA or SAR, determine if student was sent to DHS for matching. If student was successfully matched with DHS as an eligible noncitizen, comment 146 is suppressed and no further resolution is necessary. |

## Social Security Administration's Citizenship Status (continued)

| SAR C<br>Code/<br>Reject | Match<br>Flag | Reason for<br>Comment/<br>Results  | Comment<br>Number/Text  | Action Needed   |
|--------------------------|---------------|--|---|---|
|                          | N             | Match conducted.  SSA is unable to verify citizenship because there was no match on SSN, name, or date of birth. | Administration could not confirm your claim of U.S. citizenship because of questions about your Social Security number, name, or date of birth. | Resolution required.  Help the student make corrections to Social Security Number, name, or date of birth if necessary, so that the student's record can be sent back to SSA for matching. Review subsequent transactions for updated match flag.  Note: If the SSN was incorrect, the student can correct the SSN on the SAR/ISIR. If this is done, the student's original SAR ID will not change, but the current SSN reported in question 8 will be changed to reflect the corrected SSN.                            |
|                          |               |  |   | Alternatively, the applicant can file a new FAFSA under the correct SSN. This FAFSA will be treated as an original application and will be sent through all of the matches as if another FAFSA was never completed. The SAR ID will be the same as the SSN reported on this application.  |
|                          |               |  |   | If the student believes the information reported on the application is correct, student should contact the Social Security Administration. Obtain documentation from the student that clearly proves that the student is either a citizen or eligible noncitizen.   |
|                          |               |  |   | Note: A match flag of * (asterisk) generally indicates that the student was born in a foreign country to American parents that were stationed in another country (for example, military, State Department, or Foreign Service). These students generally have a birth certificate indicating that they are U.S. citizens that were born abroad. The Social Security Administration will not automatically update this flag and the financial aid administrator should document the information in the student's record. |

## Student's Social Security Number Match

| SAR C<br>Code/<br>Reject | Match<br>Flag | Reason for<br>Comment/<br>Results                | Comment<br>Number/Text  | Action Needed  |
|--------------------------|---------------|--|---|--|
| Reject 18                | 1             | Match conducted.  No match on SSN (SSN invalid). | O24 The Social Security Administration (SSA) did not confirm that the social security number you reported on your aid application is valid. If you believe that the number you reported is correct, contact the SSA. If the social security number is incorrect, you should submit a new application with the correct social security number. | Resolution required.  If the student's SSN is correct, the student must contact SSA. After SSA corrects its records, the student can reenter the SSN and submit it as a SAR/ISIR correction. Records sent for rematching will continue to receive this match flag until SSA updates its database. Review subsequent transactions for updated match flag. If a correction is made to date of birth, SSN, first name, or last name, the record will be sent again for matching. Review subsequent transactions for updated match flag.  If the SSN is incorrect, the student can correct the SSN on the SAR/ISIR. If this is done, the student's original SAR ID will not change, but the current SSN reported in question 8 will be changed to reflect the corrected SSN.  Alternatively, the applicant can file a new FAFSA under the correct SSN. This FAFSA will be treated as an original application and will be sent through all of the matches as if another FAFSA was never completed. The SAR ID will be the same as the SSN reported on this application. |

| SAR C<br>Code/<br>Reject | Match<br>Flag | Reason for<br>Comment/<br>Results   | Comment<br>Number/Text   | Action Needed   |
|--------------------------|---------------|---|--|---|
| Reject R                 | 2             | Match conducted.  Date of birth inconsistent with SSA records.                                      | o60 The date of birth you reported on your application does not match the date of birth in the Social Security Administration's (SSA) records for your SSN. You should correct your SSN or your date of birth. If your date of birth is correct, you need to confirm it by re-entering it. If you confirm your date of birth, you should also contact the SSA to make sure they correct it in their records.   | Resolution required.  The student must make a correction to provide the correct date of birth.  If the date of birth is correct, the student must correct the date of birth on the SAR/ISIR to the same value reaffirming that it is correct. CPS will then reprocess the transaction without the reject.  In addition, if the student's date of birth is correct, the student should contact SSA to update its records. Records sent for rematching in future years would continue to receive this match flag until SSA updates its database.  If a correction is made to date of birth, SSN, first name, or last name, the record will be sent again for matching. Review subsequent transactions for updated match flag. |
| C code                   | 2             | Match conducted.  Date of birth still inconsistent with SSA records after student reaffirmed value. | o63 As we previously indicated, the date of birth you reported on your application does not match the date of birth in the Social Security Administration's (SSA) records for your SSN. If either your SSN or date of birth is incorrect, you need to make a correction. If your SSN and date of birth are correct, you should contact the SSA to make sure that they correct it in their records. You must provide proof of your date of birth to your Financial Aid Administrator. | The student made a correction to reaffirm date of birth. However, the SSA records have not changed.  CPS will suppress the reject R.  In addition, the student must provide date of birth proof to the FAA.   |

| SAR C<br>Code/<br>Reject | Match<br>Flag | Reason for<br>Comment/<br>Results                        | Comment<br>Number/Text   | Action Needed  |
|--------------------------|---------------|--|--|--|
| Reject D                 | 3             | Match conducted.  Name is inconsistent with SSA records. | reported on your application does not match the name in the Social Security Administration's (SSA) records for your SSN. You should correct your SSN or name. If your name is correct, you need to confirm it by reentering it. If you confirm your name, you should also contact the SSA to make sure that they correct it in their records.  | Resolution required.  Student can provide documentation explaining discrepancy in name (for example, marriage certificate, court order, etc.).  If the student's name is correct, the student can contact SSA. After SSA corrects its records, the student can reenter the name and submit it as a SAR/ISIR correction.  Records sent for rematching will continue to receive this match flag until SSA updates its database.  If the name is incorrect, the student can correct the name on SAR/ISIR. If a correction is made to date of birth, SSN, first name, or last name, the record will be sent again for matching. Review subsequent transactions for updated match flag. |
| C code                   | 3             | Match conducted.  Name is inconsistent with SSA records. | o64 As we previously indicated, the name you reported on your application does not match the name in the Social Security Administration's (SSA) records for your SSN. If your SSN or name are incorrect, you need to make the necessary corrections. If your SSN and name are correct, you should contact the SSA to make sure that they correct their records. You must provide proof of your name to your Financial Aid Administrator. | Resolution required.  Student can provide documentation explaining discrepancy in name (for example, marriage certificate, court order, etc.).  If the student's name is correct, the student can contact SSA. After SSA corrects its records, the student can reenter the name and submit it as a SAR/ISIR correction.  Records sent for rematching will continue to receive this match flag until SSA updates its database.  If the name is incorrect, the student can correct the name on SAR/ISIR. If a correction is made to date of birth, SSN, first name, or last name, the record will be sent again for matching. Review subsequent transactions for updated match flag. |
|                          | 4             | Successful match.  | No comment   | No resolution required.  |

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| SAR C<br>Code/<br>Reject | Match<br>Flag | Reason for<br>Comment/<br>Results   | Comment<br>Number/Text   | Action Needed   |
|--------------------------|---------------|---|--|---|
|                          | 4             | No additional match conducted.  Applicant tried to change SSN after SSA verified that reported SSN was correct. | o13 You cannot change your social security number because the Social Security Administration already verified that this social security number belongs to you. | No resolution required.  This occurs on correction transactions only.  If student used the wrong SSN, yet his name, date of birth, and SSN were confirmed by SSA on the previous transaction, contact ED's Correction Application Coordinator at (785) 838-2141 for further instructions. These cases usually arise when spouses or siblings with similar names use each other's SSNs by mistake. These cases must be resolved. |

| SAR C<br>Code/<br>Reject | Match<br>Flag | Reason for<br>Comment/<br>Results  | Comment<br>Number/Text  | Action Needed   |
|--------------------------|---------------|--|---|---|
| Reject 8                 | 5             | Match conducted.  A successful match was made to a deceased person's record on the SSA database. | O76 Social Security Administration (SSA) records indicate that the social security number (SSN) you provided belongs to you but also belongs to a deceased person. If the SSN you reported is correct, you must contact an SSA office to resolve this problem.              | Resolution required.  If the student's SSN is correct, the student must contact SSA. After SSA corrects its records, the student can reenter the name or date of birth and submit it as a SAR/ISIR correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database. Review subsequent transactions for updated match flag.  |
|                          |               |  | 140 This ISIR has been produced because, according to Social Security Administration (SSA) records, the social security number (SSN) you provided belongs to a deceased person. If the SSN you reported is correct, you must contact an SSA office to resolve this problem. | If the SSN is incorrect, the student can correct the SSN on the SAR/ISIR. If this is done, the student's original SAR ID will not change, but the current SSN reported in question 8 will be changed to reflect the corrected SSN. Alternatively, to obtain a SAR with a SAR ID that matches the student's reported SSN, the applicant should file a new FAFSA under the correct SSN. This FAFSA will be treated as an original application and will be sent through all of the matches as if another FAFSA was never completed. The SAR ID will be the same as the SSN reported on |
|                          |               |  | 145 According to Social Security Administration (SSA) records, the social security number you provided belongs to a deceased person. If the SSN you reported is correct, you must contact an SSA office to resolve this problem.  | this application.   |

| SAR C<br>Code/<br>Reject              | Match<br>Flag | Reason for<br>Comment/<br>Results  | Comment<br>Number/Text   | Action Needed   |
|---------------------------------------|---------------|--|--|---|
| Rejects N,<br>13, 5, 14,<br>and/or 16 | 8             | No match conducted.  Record could not be sent to SSA because no last name, date of birth, or signature provided.  Applicant's SSN passed ED's valid range check. | Administration could not determine if the social security number you reported belongs to you because you did not give us your last name and/or date of birth. Review these items and make the necessary corrections.  Note: This comment will print on all transactions as long as the condition exists. | Resolution required.  When SSN was checked against valid range table, SSN was within valid range. Student will still receive reject for missing name, date of birth, and/or signature (not for match flag 8).  Reject N: Either first or last name missing Reject 13: Both first and last name missing  Reject 5: Date of birth blank  Reject 14 or 16: Student signature missing Help student make corrections to name, date of birth, or signature. When corrections are submitted, record will be sent to SSA for matching. Review subsequent transactions for updated match flag. |

| SAR C<br>Code/<br>Reject           | Match<br>Flag | Reason for<br>Comment/<br>Results  | Comment<br>Number/Text  | Action Needed  |
|------------------------------------|---------------|--|---|--|
| Rejects N, 13, 5, 14, 16, and/or P | 8             | No match conducted.  Record could not be sent to SSA because no last name, date of birth, or signature provided.  Applicant's SSN failed ED's valid range check. | ocial security number you reported on your application is not valid. Review the number you reported and make the necessary corrections. | Reject P: When SSN was checked against valid range table, SSN was NOT within valid range. Student will also receive reject for missing name, date of birth and/or signature.  Reject N: Either first or last name missing.  Reject 13: Both first and last name missing.  Reject 14 or 16: Student signature missing.  If the student's SSN is correct, the student should contact SSA. After SSA corrects its records, the student can reenter the SSN and submit it as a SAR/ISIR correction.  Records sent for rematching will continue to receive this match flag until SSA updates its database. Review subsequent transactions for updated match flag.  If the SSN is incorrect, the student can correct the SSN on the SAR/ISIR. If this is done, the student's original SAR ID will not change, but the current SSN reported in question 8 will be changed to reflect the corrected SSN.  Alternatively, to obtain a SAR with a SAR ID that matches the student's reported SSN, the applicant should file a new FAFSA under the correct SSN. This FAFSA will be treated as an original application and will be sent through all of the matches as if another FAFSA was never completed. The SAR ID will be the same as the SSN reported on this application. |

## Parent's Social Security Number Match

| SAR C<br>Code/<br>Reject | Match<br>Flag                           | Reason for<br>Comment/<br>Results  | Comment<br>Number/Text   | Action Needed   |
|--------------------------|---|--|--|---|
|                          | N/A                                     | Parents SSN is the same as the Student's SSN.  | <b>048</b> You have reported a social security number for your parent that is the same as yours.   | No resolution required.   |
|                          | N/A                                     | Parent's marital status is not married and SSNs are provided for both the father and the mother.   | o45 You have reported a social security number for your father and mother but have also reported that their marital status is not married. You should only report the social security number for the parent or stepparent whose financial information has been reported on your application.   | No resolution required.  Correct either parent marital status or eliminate the appropriate parent SSN information.                                  |
| Reject 6                 | Father = 1<br>Mother<br>does not =<br>4 | Father's SSN invalid at SSA.  Mother's match results indicate an invalid SSN, no match on name, or no match on DOB.  Neither parent has a full match of 4.                   | Administration (SSA) did not confirm that the social security number you reported for your father on your financial aid application is valid. If you believe that the number you reported is correct, your father should contact the SSA. If the social security number is incorrect, you need to make the necessary correction.                         | Resolution required.  Correct appropriate data elements for parents to achieve a full match (for at least one parent) reported on this application. |
| Reject 7                 | Mother = 1<br>Father does not = 4       | Match conducted.  Mother's SSN invalid at SSA.  Father's match results indicate an invalid SSN, no match on name, or no match on DOB.  Neither parent has a full match of 4. | O12 The Social Security Administration (SSA) did not confirm that the social security number you reported for your mother on your financial aid application is valid. If you believe that the number you reported is correct, your mother should contact the SSA. If the social security number is incorrect, you need to make the necessary correction. | Resolution required.  Correct appropriate data elements for parents to achieve a full match (for at least one parent) reported on this application. |

| SAR C<br>Code/<br>Reject | Match<br>Flag            | Reason for<br>Comment/<br>Results  | Comment<br>Number/Text  | Action Needed  |
|--------------------------|--------------------------|--|---|--|
|                          | Father = 1<br>Mother = 4 | Match conducted.  Father's SSN invalid at SSA.  Mother has a full match. | O14 The Social Security Administration (SSA) confirmed that the social security number you reported for your mother on your financial aid application is valid, but did not confirm the social security number you reported for your father. If you believe that the number you reported for your father is correct, your father should contact the SSA. If the social security number is incorrect, you need to make the necessary correction. | No resolution required.  Correct Father's SSN to achieve a full match. |
|                          | Mother = 1 Father = 4    | Match conducted.  Mother's SSN invalid at SSA.  Father has a full match. | Administration (SSA) confirmed that the social security number you reported for your father on your financial aid application is valid, but did not confirm the social security number you reported for your mother. If you believe that the number you reported for your mother is correct, your mother should contact the SSA. If the social security number is incorrect, you need to make the necessary correction.                         | No resolution required.  Correct Mother's SSN to achieve a full match. |

| SAR C<br>Code/<br>Reject | Match<br>Flag                           | Reason for<br>Comment/<br>Results  | Comment<br>Number/Text   | Action Needed   |
|--------------------------|---|--|--|---|
| Reject S                 | Father = 2<br>Mother<br>does not =<br>4 | Match conducted.  Father's DOB is invalid at SSA.  Mother does not have a full match.                      | birth as reported on your application does not match his date of birth in the Social Security Administration's (SSA) records for his SSN. You should correct his SSN or his date of birth. If his date of birth is correct, you need to confirm it by reentering it. If you confirm your father's date of birth, your father should also contact the SSA to make sure that they correct it in their records. | Resolution required.  Correct DOB for Father to achieve a full match.  Correct Mother's data elements as appropriate to achieve a full match.                                       |
|                          | Father = 2<br>Mother<br>does not =<br>4 | Match conducted.  Father reaffirmed that SSA's invalid DOB is correct.  Mother does not have a full match. | oo7 As we previously indicated, your father's date of birth does not match his date of birth in the Social Security Administration's (SSA) records for his SSN. If his SSN or date of birth is incorrect, you need to make a correction. If his SSN and date of birth are correct, your father should contact the SSA to make sure that they correct their records.  | No resolution required.  Correct Mother's data elements as appropriate to achieve full match.  If the Father's DOB is correct, the father should contact SSA to update its records. |

| SAR C<br>Code/<br>Reject | Match<br>Flag                     | Reason for<br>Comment/<br>Results  | Comment<br>Number/Text   | Action Needed   |
|--------------------------|-----------------------------------|--|--|---|
| Reject T                 | Mother = 2 Father does not = 4    | Match conducted.  Mother's DOB is invalid at SSA.  Father does not have a full match.                      | birth as reported on your application does not match her date of birth in the Social Security Administration's (SSA) records for her SSN. You should correct her SSN or her date of birth. If her date of birth is correct, you need to confirm it by reentering it. If you confirm your mother's date of birth, your mother should also contact the SSA to make sure that they correct it in their records. | Resolution required.  Correct DOB for Mother to achieve a full match.  Correct Father's data elements as appropriate to achieve a full match.                                       |
|                          | Mother = 2<br>Father does not = 4 | Match conducted.  Mother reaffirmed that SSA's invalid DOB is correct.  Father does not have a full match. | 008 As we previously indicated, your mother's date of birth does not match her date of birth in the Social Security Administration's (SSA) records for her SSN. If her SSN or date of birth is incorrect, you need to make a correction. If her SSN and date of birth are correct, your mother should contact the SSA to make sure that they correct their records.  | No resolution required.  Correct Father's data elements as appropriate to achieve full match.  If the Mother's DOB is correct, the father should contact SSA to update its records. |
|                          | Father = 2<br>Mother =<br>4       | Match conducted.  Father DOB is invalid at SSA.  Mother has a full match.                                  | o19 The date of birth you reported for your mother on your application matches the Social Security Administration's (SSA) records, but the date of birth you reported for your father does not match SSA's records. Your father should review his date of birth and either confirm the date you have reported or make the necessary correction.  | No resolution required.  Correct Father's DOB to achieve a full match.  |

| SAR C<br>Code/<br>Reject | Match<br>Flag                             | Reason for<br>Comment/<br>Results   | Comment<br>Number/Text  | Action Needed  |
|--------------------------|---|---|---|--|
|                          | Mother = 2<br>Father = 4                  | Match conducted.  Mother DOB is invalid at SSA.  Father has a full match. | o21 The date of birth you reported for your father on your application matches the Social Security Administration's (SSA) records, but the date of birth you reported for your mother does not match SSA's records. Your mother should review her date of birth and either confirm the date you have reported or make the necessary correction.   | No resolution required.  Correct Mother's DOB to achieve a full match.         |
|                          | Father = 3<br>Mother =<br>4               | Match conducted.  Father name is invalid at SSA.                          | 022 The name you reported for your father on your application doesn't match the Social Security Administration's (SSA) records. If the name you reported is correct, contact SSA. If it is incorrect, you need to make the necessary corrections.   | No resolution required.  Correct Father's name to achieve a full match.        |
| Reject E                 | Father = 3<br>Mother<br>not equal<br>to 4 | Match conducted.  Father name is invalid at SSA.                          | 040 Your father's name as reported on your application does not match his name in the Social Security Administration's (SSA) records for his SSN. You should correct his SSN or his name. If his name is correct, you need to confirm it by reentering it. If you confirm your father's name, your father should also contact the SSA to make sure that they correct it in their records. | Resolution required.  Verify or correct Father's name to achieve a full match. |

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| SAR C<br>Code/<br>Reject | Match<br>Flag                    | Reason for<br>Comment/<br>Results  | Comment<br>Number/Text  | Action Needed  |
|--------------------------|----------------------------------|--|---|--|
|                          | Mother = 3<br>Father = 4         | Match conducted.  Mother name is invalid at SSA.   | o25 The name you reported for your mother on your application doesn't match the Social Security Administration's (SSA) records. If the name you reported is correct, contact SSA. If it is incorrect, you need to make the necessary corrections.   | No resolution required.  Correct Mother's name to achieve a full match.  |
| Reject F                 | Mother = 3 Father not equal to 4 | Match conducted.  Mother name is invalid at SSA.   | 051 Your mother's name as reported on your application does not match her name in the Social Security Administration's (SSA) records for her SSN. You should correct her SSN or her name. If her name is correct, you need to confirm it by reentering it. If you confirm your mother's name, your mother should also contact the SSA to make sure that they correct it in their records. | Resolution required.  Verify or correct Mother's name to achieve a full match.   |
|                          | Father = 5                       | A successful match has been made to a deceased person's record on the SSA database for father. | <b>027</b> According to Social Security Administration (SSA) records, the social security number (SSN) you provided for your father belongs to a deceased person. Please review your answer and make a correction if necessary.   | No resolution required.  If the father's identifiers are correct, the father should contact SSA to fix their records.  After SSA corrects its records, the father can reenter the name and submit it as a SAR/ISIR correction for an updated match flag. |

| SAR C<br>Code/<br>Reject | Match<br>Flag | Reason for<br>Comment/<br>Results   | Comment<br>Number/Text   | Action Needed  |
|--------------------------|---------------|---|--|--|
|                          | Mother = 5    | Match conducted.  A successful match has been made to a deceased person's record on the SSA database for mother.                        | 029 According to Social Security Administration (SSA) records, the social security number (SSN) you provided for your mother belongs to a deceased person. Please review your answer and make a correction if necessary. | No resolution required.  If the mother's identifiers are correct, the mother should contact SSA to fix their records.  After SSA corrects its records, the mother can reenter the name and submit it as a SAR/ISIR correction for an updated match flag. |
| Reject 9                 |               | Match with SSA was not conducted on either parent. One of SSN, last name and DOB is missing for both parents.                           | 049 You must report a valid social security number, name, and date of birth for your father or mother. If your parent does not have a social security number, you should correct that field to all zeroes.               | Resolution required.  Provide all appropriate data elements for parents to enable CPS to conduct the match with SSA.  If parents do not have an SSN, provide zeros.  |
|                          |               | Match with SSA was not conducted.  Father's data not sent to SSA for data match and SSN for Father is not in SSA's list of issued SSNs. | 166 It appears that the social security number you reported on your application for your father is not valid. Review the number you reported and make the necessary corrections.   | No resolution required.  Father's SSN appears to be invalid. Provide correct SSN for Father.  If Father's SSN is correct, Father should contact SSA to ensure their records are correct.   |
|                          |               | Match with SSA was not conducted.  Mother's data not sent to SSA for data match and SSN for Mother is not in SSA's list of issued SSNs. | 167 It appears that the social security number you reported on your application for your mother is not valid. Review the number you reported and make the necessary corrections.   | No resolution required.  Mother's SSN appears to be invalid. Provide correct SSN for Mother.  If Mother's SSN is correct, Mother should contact SSA to ensure their records are correct.   |

# **Department of Veterans Affairs Veteran Status Match**

| SAR C<br>Code/<br>Reject | Match<br>Flag | Reason for<br>Comment/<br>Results   | Comment<br>Number/Text   | Action Needed  |
|--------------------------|---------------|---|--|--|
|                          | 1             | Successful match.   | No comment.  | No resolution required.  |
| C code                   | 2             | Match conducted.  Dependent and record found on VA database but not a qualifying veteran. | 162 The Department of Veterans Affairs (VA) did not confirm that you are or will be a qualifying veteran for purposes of receiving federal student aid for the 2005-2006 school year. If VA is correct, you must provide your parents' information (including signature) on this ISIR if you have not already done so. If you believe you are or will be a qualifying veteran, see your Financial Aid Administrator. | Resolution required.  In this situation, CPS assumes "No" to the Veteran Status question. The student does not qualify for Independent status if the response to this question remains "No," so it is possible that parents' data and signature were not provided. If this is the case, a Reject 15 and/or Reject 2 would also be present on the SAR/ISIR.  If the student believes the match results are in error, the student should contact a regional VA office to have VA records updated. The CPS will continue to send any correction transactions to VA for rematching and an updated match flag.  While the student is resolving the discrepancy with the VA, the financial aid administrator can collect documentation from the applicant that clearly demonstrates that he or she is a veteran of the U.S. Armed Forces. The student can provide the DD214 form showing that "Character of Service" is other than "dishonorable." However, until the information is corrected in the VA database, the match results will not change. If the documentation confirms that the student is a veteran, the financial aid administrator can perform a dependency override, changing the student's dependency status from dependent to independent. Title IV aid can then be disbursed to the student. |

## **Department of Veterans Affairs Veteran Status Match** (continued)

| SAR C<br>Code/<br>Reject | Match<br>Flag | Reason for<br>Comment/<br>Results   | Comment<br>Number/Text  | Action Needed  |
|--------------------------|---------------|---|---|--|
|                          | 2             | Match conducted.  Independent and record found on VA database but not a qualifying veteran. | 163 The Department of Veterans Affairs (VA) did not confirm that you are or will be a qualifying veteran for the 2005-2006 school year. If VA is not correct, you should contact a VA office to resolve this problem. | In this situation, CPS assumes No to this question. However, the student qualifies for Independent status based on the responses to other student status questions.  The student can contact a regional VA office to have VA records updated. The student could then correct the VA status question to "Yes" which will generate a correction that will be sent to VA for rematching. However, until the information is corrected in the VA database, the match results will not change. |

## **Department of Veterans Affairs Veteran Status Match** (continued)

| SAR C<br>Code/<br>Reject | Match<br>Flag | Reason for<br>Comment/<br>Results                                | Comment<br>Number/Text  | Action Needed   |
|--------------------------|---------------|--|---|---|
| C code                   | 3             | Match conducted.  Dependent and record not found on VA database. | 173 The Department of Veterans Affairs (VA) did not confirm that you are or will be a qualifying veteran for purposes of receiving federal student aid for the 2005-2006 school year. If VA is correct, you must provide your parents' information (including signature) on this ISIR if you have not already done so. If you believe you are or will be a qualifying veteran, contact a VA office to resolve this problem. | In this situation, CPS assumes "No" to this question. The student does not qualify for Independent status if the response to this question remains "No," so it is possible that parents' data and signature were not provided. If this is the case, a Reject 15 and/or Reject 2 would also be present on the SAR/ISIR.  If the student believes the match results are in error, the student can provide the DD214 form (military separation form). However, it is likely that the military branch or Department of Defense has not sent the data to VA. The student should contact a regional VA office to have VA records updated. The student will then need to correct the VA status question to "Yes" which will generate a correction that will be sent to VA for rematching. Until the information is corrected in the VA database, the match results will not change.  While the student is resolving the discrepancy with the VA, the financial aid administrator can collect from the applicant the DD214 that clearly demonstrates that he or she is a veteran of the U.S. Armed Forces. If the documentation confirms that the student is a veteran, the financial aid administrator can perform a dependency override, changing the student's dependency status from dependent to independent. Title IV aid can then be disbursed to the student. |

## **Department of Veterans Affairs Veteran Status Match** (continued)

| SAR C<br>Code/<br>Reject | Match<br>Flag | Reason for<br>Comment/<br>Results   | Comment<br>Number/Text   | Action Needed   |
|--------------------------|---------------|---|--|---|
|                          | 3             | Match conducted.  Independent and record not found on VA database.  | 174 The Department of Veterans Affairs (VA) did not confirm that you are or will be a qualifying veteran for the 2005-2006 school year. If VA is not correct, you should contact a VA office to resolve this problem.  | No resolution required.  In this situation, CPS assumes "No" to this question. However, the student qualifies for Independent status based on the responses to other student status questions.  It is likely that the military branch or Department of Defense has not sent the data to VA. The student can contact a regional VA office to have VA records updated. The student could then correct the VA status question to "Yes" which will generate a correction that will be sent to VA for rematching. However, until the information is corrected in the VA database, the match results will not change. |
| C code                   | 4             | Match conducted.  Record found on VA database but applicant on active duty.  Student is Independent because of response to VA status. | 180 The Department of Veterans Affairs (VA) has confirmed that you are currently serving in the U.S. Armed Forces. You indicated on your application that you will be released from active duty by June 30, 2006. You must provide documentation of this to your Financial Aid Administrator before you can receive federal student aid. | Resolution required.  Student must provide documentation to the school that shows upcoming release orders from a military branch, typically in memorandum format or letter, stating intent to release. There is no requirement to reconfirm actual separation during the award year.  |
|                          | 8             | No match conducted.  Record could not be sent to VA because last name, date of birth, and/or signature provided.                      | 161 We could not match your information with the Department of Veterans Affairs (VA) because you did not give us your full name and/or date of birth. You should review and correct these items on your ISIR.  | No resolution required.  Help student make corrections to name, date of birth, or signature if necessary so that the student's record can be sent to VA for matching.  Review subsequent transactions for updated match flag.   |

# National Student Loan Data System (NSLDS) Match

| SAR C<br>Code/<br>Reject | Results<br>Flag   | Match<br>Flag | Reason for<br>Comment/<br>Results      | Comment<br>Number/Text | Action Needed           |
|--------------------------|---|---------------|--|------------------------|-------------------------|
|                          | 1   | 1             | Match conducted.                       | No comment             | No resolution required. |
|                          | Match<br>found;<br>NSLDS<br>data sent.                      |               | Student not in default or overpayment. |                        |                         |
|                          | 3   | 1             | Match conducted.                       | No comment             | No resolution required. |
|                          | Match<br>found; No<br>relevant<br>NSLDS<br>data to<br>send. |               | Student not in default or overpayment. |                        |                         |
|                          | 4   | 1             | Match conducted.                       | No comment             | No resolution required. |
|                          | Student not<br>found; No<br>NSLDS<br>data to<br>send.       |               | Student not in default or overpayment. |                        |                         |

| SAR C<br>Code/<br>Reject | Results<br>Flag                       | Match<br>Flag | Reason for<br>Comment/<br>Results                              | Comment<br>Number/Text  | Action Needed  |
|--------------------------|---------------------------------------|---------------|--|---|--|
| C code                   | Incomplete match; No NSLDS data sent. | 7             | Match conducted.  SSN matched, but name and DOB did not match. | Loan Data System (NSLDS) found your reported social security number on their database, but your name and date of birth did not match. Therefore this ISIR does not contain the financial aid history that is associated with your reported SSN. | Resolution required.  Determine if the NSLDS record is that of the applicant by accessing NSLDS online and using "SSN only" to retrieve the matching data.  This will help determine whether that SSN belongs to the student being assisted. This method will reveal which data provider supplied the conflicting SSN information.  This provider can then be contacted directly to resolve the discrepancy. There is no need to wait for NSLDS to be updated before continuing the award process.  If the record belongs to the student, use the information in NSLDS to determine eligibility for FSA funds. |

| SAR C<br>Code/<br>Reject | Results<br>Flag                        | Match<br>Flag | Reason for<br>Comment/<br>Results  | Comment<br>Number/Text   | Action Needed  |
|--------------------------|--|---------------|--|--|--|
| C code                   | Match found;<br>NSLDS data sent.       | 2             | Match conducted.  Applicant has at least one loan in default.  Defaulted loan is held by a Guaranty Agency, Direct Loan Servicer or ED Region. | 132 The National Student Loan Data System (NSLDS) indicates that you are in DEFAULT on a federal student loan. You are not eligible to receive any federal student aid until your default has been resolved.  124 Contact the following agency(ies) regarding your defaulted federal student loan:  Up to three names and phone numbers of Guaranty Agencies, Direct Loan Servicers or ED Regions that are holding the student's defaulted loan(s) will be listed (comments 181 to 253). | Resolution required.  Depending on loan status, student needs to contact GA, DLS, or EDR and make satisfactory arrangements to repay loan. If student has already repaid loan, obtain documentation that the loan identified as being in default is the loan that was paid off by the student.  See attached list of loan status codes and information on student eligibility. |
| C code                   | Match<br>found;<br>NSLDS<br>data sent. | 2             | Match conducted.  Applicant has at least one loan in default.  Defaulted loan is held by ED.   | 132 The National Student Loan Data System (NSLDS) indicates that you are in DEFAULT on a federal student loan. You are not eligible to receive any federal student aid until your default has been resolved.   | Resolution required.  Depending on loan status, the student may need to contact ED and make satisfactory arrangements to repay loan. If student has already repaid loan, obtain documentation that the loan identified as being in default is the loan that was paid off by the student.  See attached list of loan status codes and information on student eligibility.       |

| SAR C<br>Code/<br>Reject | Results<br>Flag                        | Match<br>Flag | Reason for<br>Comment/<br>Results                             | Comment<br>Number/Text   | Action Needed   |
|--------------------------|--|---------------|---|--|---|
| C code                   | Match<br>found;<br>NSLDS<br>data sent. | 2             | Match conducted.  Applicant has at least one loan in default. | 132 The National Student Loan Data System (NSLDS) indicates that you are in DEFAULT on a federal student loan. You are not eligible to receive any federal student aid until your default has been resolved. | Resolution required.  Comment 132 will be provided with one of the following comments: 135,136, or 137. |
|                          |  |               | Defaulted loan is held by lender.                             | 135 To resolve your defaulted federal student loan(s), contact the lender associated with the loan.  |   |
|                          |  |               | Defaulted loan is held by school.                             | 136 To resolve your defaulted federal student loan(s), contact the school associated with the loan.  |   |
|                          |  |               | Defaulted loan<br>is held by a<br>loan data<br>provider.      | 137 To resolve your defaulted federal student loan(s), contact the data provider associated with the loan.   |   |

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| SAR C<br>Code/<br>Reject | Results<br>Flag               | Match<br>Flag            | Reason for<br>Comment/<br>Results                              | Comment<br>Number/Text   | Action Needed   |
|--------------------------|-------------------------------|--------------------------|--|--|---|
| C code                   | Match found; NSLDS data sent. | Match<br>found;<br>NSLDS | Match conducted.  Applicant has at least one Pell Overpayment. | 133 The National Student Loan Data System (NSLDS) indicates that you received at least one overpayment of federal student aid funds. You are required by law to repay any funds received from the federal student aid programs to which you were not entitled. You are not eligible to receive any federal student aid until your overpayment has been resolved. | Resolution required.  Comment 133 will be provided with one of the following comments: 020, 038, 039, 041, 042, or 043. |
|                          |                               |                          | Overpayment contact code is blank.                             | 020 To resolve your Pell overpayment, your Financial Aid Administrator must access NSLDS for additional Pell overpayment information.  |   |
|                          |                               |                          | Overpayment held by school.                                    | 038 To resolve your Pell overpayment, your Financial Aid Administrator must contact the school associated with the Pell overpayment.   |   |
|                          |                               |                          | More than one overpayment.                                     | 039 To resolve your Pell overpayments, your Financial Aid Administrator must access NSLDS for additional Pell overpayment information.   |   |

| SAR C<br>Code/<br>Reject | Results<br>Flag                        | Match<br>Flag | Reason for<br>Comment/<br>Results      | Comment<br>Number/Text  | Action Needed |
|--------------------------|--|---------------|--|---|---------------|
| C code                   | Match<br>found;<br>NSLDS<br>data sent. | 3 (cont.)     | Overpayment<br>held by ED<br>Region 4. | overpayment, call the U.S. Department of Education at 1-800 - 621-3115, or write to the U.S. Department of Education, P.O. Box 4222, Iowa City, Iowa 52245. |               |
|                          |  |               | Overpayment<br>held by ED<br>Region 5. | overpayment, call the U.S. Department of Education at 1-800 - 621-3115, or write to the U.S. Department of Education, P.O. Box 4222, Iowa City, Iowa 52245. |               |
|                          |  |               | Overpayment<br>held by ED<br>Region 9. | overpayment, call the U.S. Department of Education at 1-800 - 621-3115, or write to the U.S. Department of Education, P.O. Box 4222, Iowa City, Iowa 52245. |               |

| SAR C<br>Code/<br>Reject | Results<br>Flag                  | Match<br>Flag | Reason for<br>Comment/<br>Results                               | Comment<br>Number/Text   | Action Needed  |
|--------------------------|----------------------------------|---------------|---|--|--|
| C code                   | Match found;<br>NSLDS data sent. | 3 (cont.)     | Match conducted.  Applicant has at least one FSEOG Overpayment. | 133 The National Student Loan Data System (NSLDS) indicates that you received at least one overpayment of federal student aid funds. You are required by law to repay any funds received from the federal student aid programs to which you were not entitled. You are not eligible to receive any federal student aid until your overpayment has been resolved. | Resolution required.  Comment 133 will be provided with one of comments 010, 065, 066, 067, 077, or 079. |
|                          |                                  |               | Overpayment contact code is blank.                              | 010 For additional information about your FSEOG overpayment, your Financial Aid Administrator must access NSLDS.   |  |
|                          |                                  |               | Overpayment<br>held by ED<br>Region 4.                          | <b>065</b> To resolve your FSEOG overpayment, call the U.S. Department of Education at 1-800 - 621-3115, or write to the U.S. Department of Education, P.O. Box 4222, Iowa City, Iowa 52245.   |  |
|                          |                                  |               | Overpayment<br>held by ED<br>Region 5.                          | 066 To resolve your<br>FSEOG overpayment, call<br>the U.S. Department of<br>Education at 1-800 - 621-<br>3115, or write to the U.S.<br>Department of Education,<br>P.O. Box 4222, Iowa<br>City, Iowa 52245.  |  |

| SAR C<br>Code/<br>Reject | Results<br>Flag                        | Match<br>Flag | Reason for<br>Comment/<br>Results      | Comment<br>Number/Text   | Action Needed |
|--------------------------|--|---------------|--|--|---------------|
| C code                   | Match<br>found;<br>NSLDS<br>data sent. | 3 (cont.)     | Overpayment<br>held by ED<br>Region 9. | <b>067</b> To resolve your FSEOG overpayment, call the U.S. Department of Education at 1-800 - 621-3115, or write to the U.S. Department of Education, P.O. Box 4222, Iowa City, Iowa 52245. |               |
|                          |  |               | Overpayment held by school.            | <b>077</b> To resolve your FSEOG overpayment, your FAA must contact the school associated with the FSEOG overpayment.  |               |
|                          |  |               | More than one overpayment.             | 079 To resolve your FSEOG overpayments, your Financial Aid Administrator must access NSLDS for additional FSEOG overpayment information.   |               |

| SAR C<br>Code/<br>Reject | Results<br>Flag               | Match<br>Flag | Reason for<br>Comment/<br>Results                                 | Comment<br>Number/Text   | Action Needed  |
|--------------------------|-------------------------------|---------------|---|--|--|
| C code                   | Match found; NSLDS data sent. | 3 (cont.)     | Match conducted.  Applicant has at least one Perkins Overpayment. | 133 The National Student Loan Data System (NSLDS) indicates that you received at least one overpayment of federal student aid funds. You are required by law to repay any funds received from the federal student aid programs to which you were not entitled. You are not eligible to receive any federal student aid until your overpayment has been resolved. | Resolution required.  Comment 133 will be provided with one of comments 086, 090, 100, 101, 102, or 107. |
|                          |                               |               | Overpayment contact code is blank.                                | 086 To resolve your<br>Perkins overpayment,<br>your Financial Aid<br>Administrator must<br>access NSLDS for<br>additional Perkins<br>overpayment information.  |  |
|                          |                               |               | Overpayment held by school.                                       | 090 To resolve your<br>Perkins overpayment,<br>your Financial Aid<br>Administrator must<br>contact the school<br>associated with the<br>Perkins overpayment.   |  |
|                          |                               |               | Overpayment<br>held by ED<br>Region 4.                            | 100 To resolve your<br>Perkins overpayment, call<br>the U.S. Department of<br>Education at 1-800- 621-<br>3115, or write to the U.S.<br>Department of Education,<br>P.O. Box 4222, Iowa<br>City, Iowa 52245.   |  |

| SAR C<br>Code/<br>Reject | Results<br>Flag                        | Match<br>Flag | Reason for<br>Comment/<br>Results   | Comment<br>Number/Text  | Action Needed   |
|--------------------------|--|---------------|---|---|---|
| C code                   | Match<br>found;<br>NSLDS<br>data sent. | 3 (cont.)     | Overpayment<br>held by ED<br>Region 5.  | 101 To resolve your<br>Perkins overpayment, call<br>the U.S. Department of<br>Education at 1-800- 621-<br>3115, or write to the U.S.<br>Department of Education,<br>P.O. Box 4222, Iowa<br>City, Iowa 52245.  |   |
|                          |  |               | Overpayment<br>held by ED<br>Region 9.  | 102 To resolve your<br>Perkins overpayment, call<br>the U.S. Department of<br>Education at 1-800- 621-<br>3115, or write to the U.S.<br>Department of Education,<br>P.O. Box 4222, Iowa<br>City, Iowa 52245.  |   |
|                          |  |               | More than one overpayment.  | 107 To resolve your<br>Perkins overpayments,<br>your Financial Aid<br>Administrator must<br>access NSLDS for<br>additional Perkins<br>overpayment information.  |   |
| C code                   | Match<br>found;<br>NSLDS<br>data sent. | 4             | Applicant has at least one loan in default and owes at least one overpayment.  See information for match flags 2 and 3. | 134 The National Student Loan Data System (NSLDS) indicates that you are in DEFAULT on at least one federal student loan and that you received at least one overpayment of federal student aid funds. You are not eligible to receive any federal student aid until these items have been resolved. | Resolution required.  See resolution for match flags 2 and 3 above. |

| SAR C<br>Code/<br>Reject | Results<br>Flag | Match<br>Flag | Reason for<br>Comment/<br>Results               | Comment<br>Number/Text   | Action Needed   |
|--------------------------|-----------------|---------------|---|--|---|
| C code                   | 1               |               | Loan is discharged due to disability.           | 115 The National Student<br>Loan Data System<br>(NSLDS) indicates that<br>one or more federal<br>student loans have been<br>discharged. If you have<br>questions, see the<br>Financial Aid<br>Administrator at your<br>school.             | Resolution required.  Refer to the 2005-06 Federal Student Aid Handbook, Volume 1 - FSA Handbook: Student Eligibility, chapter 3. |
| C code                   | 1               |               | Loan is in<br>Bankruptcy.                       | 116 The National Student Loan Data System (NSLDS) indicates you have one or more student loans in an active bankruptcy status. Before you can receive any additional federal student loans, you must see your Financial Aid Administrator. | Resolution required Refer to the 2005-06 Federal Student Aid Handbook, Volume 1 - FSA Handbook: Student Eligibility, chapter 3.   |
|                          |                 | 8             | Match not conducted due to processing problems. | None   | If corrections to the student's data is required, NSLDS match will be conducted again when corrections are sent to the CPS.       |

| SAR C<br>Code/<br>Reject | Results<br>Flag | Match<br>Flag | Reason for<br>Comment/<br>Results   | Comment<br>Number/Text  | Action Needed  |
|--------------------------|-----------------|---------------|---|---|--|
| C code                   |                 |               | NSLDS Subsidized or Combined Loan Total has exceeded loan limits based on NSLDS Loan Limit Flags or Postscreening reason code 09 or 10. | 254 Based upon data provided by the National Student Loan Data System (NSLDS) and your reported grade level, we have determined that you may have received subsidized student loans in excess of loan limits established for the federal loan programs.  256 Based upon data provided by the National Student Loan Data System (NSLDS) and your reported grade level, we have determined that you may have received a total amount of student loans that exceeds the loan limits established for the federal loan programs.  260 Based upon data provided by the National Student Loan Data System (NSLDS) and your reported grade level and dependency status, we have determined that you may have received student loans in excess of loan limits established for the federal loan programs. | Resolution required.  In general, students who borrow in excess of aggregate loan limits are ineligible to receive further Title IV assistance; however, if the school determines that the student inadvertently borrowed in excess of the limits, the student may regain eligibility by either repaying the amount borrowed in excess of the aggregate limits, or making repayment arrangements for the excess amount that are satisfactory to the holder of the loan.  Refer to Section 668.35(b)(1) of the Federal Student Financial Aid Regulations and Dear Colleague Letter GEN 96-13, Q&A #17 for additional information. |

| SAR C<br>Code/<br>Reject | Results<br>Flag | Match<br>Flag | Reason for<br>Comment/<br>Results  | Comment<br>Number/Text  | Action Needed   |
|--------------------------|-----------------|---------------|--|---|---|
|                          |                 |               | NSLDS Subsidized or Combined Loan Total is close to exceeding the loan limits based on NSLDS Loan Limit Flags. | 257 Based upon data provided by the National Student Loan Data System (NSLDS) and your reported grade level, we have determined that you may have received a total amount of student loans that is close to or equal to the loan limits established for the federal loan programs. Therefore, your eligibility for additional student loans may be limited. | On the CPS 01 transaction, loan limits may already be exceeded. However, the CPS would not detect it until NSLDS postscreening occurs. Schools must check aggregate amounts to determine if loans to the student are close to, equal to, or exceeding loan limits. If they are exceeding, see action needed for comment 256. If loan limits are close to or equal to the limits, caution should be used to ensure that the student does not exceed his or her loan limits with subsequent Title IV loans. |

### **Drug Abuse Hold**

| SARC<br>Code/<br>Reject | Reason for<br>Comment/<br>Results   | Comment Number/Text  | Action Needed   |
|-------------------------|---|--|---|
| Reject 19               | Applicant is placed on the Drug Abuse hold file by the Department of Justice. | <b>009</b> We cannot process your application further because of issues raised by terms of the Anti-Drug Abuse Act of 1988. For information on how to proceed, you must contact us within 30 days from the date of this letter by telephone at 202-377-3243. | No resolution required. Only ED can resolve this issue.  Student is not eligible for aid. |
|                         | Applicant has been released from the Drug Abuse hold file.                    | <b>055</b> Your denial of benefits under the Anti-Drug Abuse Act of 1988 has been resolved and processing of your student aid application may continue.  | No resolution required.   |

**Note:** No match flag values are associated with hold files. Hold files are maintained at the CPS and not at an outside matching agency.

## **Drug Conviction Question #31**

| SARC<br>Code/<br>Reject | Reason for<br>Comment/<br>Results                        | Comment Number/Text   | Action Needed   |
|-------------------------|--|---|---|
| C code                  | Applicant left question 31 blank.                        | O53 You left "Drug Conviction Affecting Eligibility?" blank. Your failure to provide an answer to this question makes you ineligible to receive Title IV aid. Either indicate that you have never been convicted of possessing or selling illegal drugs or use the enclosed worksheet to determine your answer to this question. In any case, you can correct this item by calling 1-800-4-FED-AID (1-800-433-3243) or by going to <a href="https://www.fafsa.ed.gov.you can also see your Financial Aid Administrator for assistance.">www.fafsa.ed.gov.you can also see your Financial Aid Administrator for assistance.</a> Please understand that a drug conviction does not necessarily disqualify you from receiving student aid. | Resolution required.  Applicant is not eligible for federal aid if this response is left blank. A correction to provide a response must be made by following the directions provided in the comment text. |
| C code                  | Applicant response to question 31 was "Yes (Part Year)." | 054 You reported a '2' in response to "Drug Conviction Affecting Eligibility?". This indicates that you are ineligible for federal student aid for part of the 2005-2006 school year. Your period of ineligibility resulting from your drugrelated conviction(s) ends on or after July 1, 2005 but before June 30, 2006. You should contact your Financial Aid Administrator when your ineligibility period ends so that he or she can determine if you may receive federal funds during the 2005-2006 award year.  | Resolution required.  Applicant is not eligible for federal aid until ineligibility period expires between July 1, 2005, and June 30, 2006.   |

#### **Drug Conviction Question #31 (continued)**

| SARC<br>Code/<br>Reject | Reason for<br>Comment/<br>Results   | Comment Number/Text   | Action Needed  |
|-------------------------|---|---|--|
| C code                  | Applicant response to question 31 was "Yes" on a paper FAFSA.                                 | O56 You reported in "Drug Conviction Affecting Eligibility?" that you have been convicted of an illegal drug offense. If you determine that your conviction(s) do not affect your eligibility for federal student aid, or affect it for only part of the 2005-2006 school year, you must correct "Drug Conviction Affecting Eligibility?" by using this report. You can also correct this item or get additional help with this question by calling 1-800-4-FED-AID (1-800-433-3243).  YOU ARE NOT ELIGIBLE FOR FEDERAL STUDENT AID WHILE YOUR ANSWER TO "DRUG CONVICTION ELIGIBILITY" IS '3'. Whether or not your conviction(s) affect your eligibility for federal student aid, you may still be eligible to receive state, | Resolution required.  Applicant is not eligible for federal aid. If response is incorrect, applicant should follow directions in the comment text to make a change. Applicant should not be referred to any other phone numbers at the Department of Education for resolution. |
| C code                  | Applicant response to question 31 was "Yes" on other than a paper FAFSA.                      | school, or other non- federal student aid. <b>058</b> You reported in "Drug Conviction Affecting Eligibility?" that you are not eligible for federal student aid as a result of a drug-related conviction, or that you do not know if your conviction(s) affect your eligibility. You may still be eligible to receive state, school, or other non-federal student aid. If you determine that you have incorrectly answered this question, you must correct "Drug Conviction Affecting Eligibility?" by using this report. You can also correct this item or get help with this question by calling 1-800-4-FED-AID (1-800-433-3243).   | Resolution required.  Applicant is not eligible for federal aid. If response is incorrect, applicant should follow directions in the comment text to make a change. Applicant should not be referred to any other phone numbers at the Department of Education for resolution. |
|                         | Applicant changed response to question 31 from "Yes (Part Year)" or "Yes/Don't Know" to "No." | <b>052</b> Your answer to "Drug Conviction Affecting Eligibility?" has changed since you filed your initial application.  | No resolution required.  |

#### **Verification Selection Edits**

| SARC<br>Code/<br>Reject | Reason for<br>Comment/<br>Results        | Comment Number/Text   | Action Needed  |
|-------------------------|--|---|--|
|                         | Applicant was selected for Verification. | If dependent:  170 Your application has been selected for review in a process called verification. Your school has the authority to request copies of certain financial documents from you and your parent(s).  | Resolution required.  Student must complete verification and submit all necessary documentation within the necessary time frames if requested by the school. |
|                         |  | If independent:  171 Your application has been selected for review in a process called verification. Your school has the authority to request copies of certain financial documents from you (and your spouse). | See <i>The Verification Guide</i> for information that is more detailed.   |

For 2005-2006, we use a Verification Tracking Flag range of 0001 to 0999. The higher the Verification Tracking Flag number, the higher the priority for selection. Blank is valid for those records without an EFC or system-generated transactions. Even though a record might have a Verification Tracking Flag, it does not necessarily mean that the student will be selected for verification by the federal processor. This is because FSA keeps the number of records selected to around the 30% maximum level.

# 2005-2006 Comments that Generate the C-Flag on SARs and ISIRs

\*Comments that generate the C-Flag grouped together:

10, 20, 30, 33, 38, 39, 41, 42, 43, 46, 53, 54, 56, 57, 58, 63, 64, 65, 66, 67, 77, 79,86, 90, 100, 101, 102, 105, 107, 109, 115, 116, 124, 132, 133, 134, 135, 136, 138, 141, 142, 144, 146, 162, 173, 180, 254, 256, and 260.

Comments that generate the C-Flag broken out into the areas that the comments are associated with:

Selective Service Match

30, 33, and 57

DHS Match

46, 105, 109, 141, 142, and 144

• Social Security Administration Citizenship Status

146

Student's Social Security Number Match

63 and 64

Veterans Affairs Status Match

162, 173, and 180

NSLDS

10, 20, 38, 39, 41, 42, 43, 65, 66, 67, 77, 79, 86, 90, 100, 101, 102, 107, 115, 116, 124, 132, 133, 134, 135, 136, 138, 254, 256, and 260

• Responses to Question 31/Drug Conviction

53, 54, 56, and 58

\* Note: In some extremely isolated cases, the C-Flag will be provided on an ISIR/SAR without a corresponding comment. This would only happen if the applicant receives an excessive number of comments (including C-Flag comments) and some of the comments have to be suppressed so that a SAR/ISIR can be generated.