

DEPT. OF TRANSPORTATION
DOCKET SECTION

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HeavyLift

CARGO AIRLINES

OST Docket 98-3305 - 3
Dockets Facility (SVC-121.30)
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04th June 1998

Re: DOT Docket OST 95-950 - Passenoer Manifest Information

Dear Sir / Madam

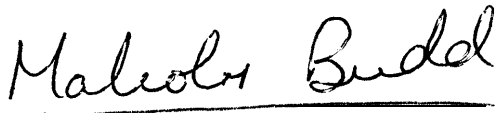
I have received a copy of the new requirements of 14 CFR Part 243 concerning passenger manifest information and the filing requirements in accordance with section 243.13. I have incorporated these requirements into our Foreign Air Carrier Family Support Act Plan, and I enclose of copy of the Plan for your perusal.

Section 4 of the Plan demonstrates how passenger information will be collected for U.S. citizens (**Sec 243.7**), and how control methods will be imposed before a U.S. citizen is permitted onto the flight. It also covers the transmission of information to the U.S. State Department after an aviation disaster (**Sec 243.11**).

Section 1 of the Plan includes contact details (ref. **Sec 243.13**) for **HeavyLift** Operations which is manned and contactable 24 hours a day, and also for **HeavyLift's** office in Kansas City which, in the event of an aviation disaster, would be manned around the clock.

I trust the information contained in these sections of the Plan is sufficient to satisfy the requirements of Section 243.13. If you require any further information please do not hesitate to contact me.

Yours Sincerely



Malcolm Budd
Deputy Operations Manager
HeavyLift Cargo Airlines

HeavyLift Cargo Airlines Ltd. Family Support Act Plan

HeavyLift Cargo Airlines has adopted the following plan for use in the event of an aircraft accident within the United States of America.

1. Contact Telephone Number

HeavyLift has a commercial office in Kansas City which, in the event of an aircraft accident within the USA, will be manned around the clock. The office will be supplemented by appropriate staff from London as necessary.

Contact numbers for HeavyLift in Kansas City are as follows:

Toll free Tel: 1800 231 6339

Normal Tel: 816 753 3337

HeavyLift is an all-cargo carrier, which from time to time is required to carry a small number of cargo attendants. In these cases, the charterer will be given the above contact numbers, plus contact numbers for the operations base in the UK, prior to the commencement of the flight.

In the event of an aircraft accident, members of the American media can be given the above numbers. Families of American cargo attendants can obtain the above contact numbers from the aircraft charterer.

HeavyLift's main operations base is at London-Stansted Airport. The office is manned 24 hours and can be contacted via the following numbers:

Tel: 44 1279 680611

Fax: 44 1279 680615

2. Notification of Families

Following an aircraft accident in the USA, families of the victims will be notified, in person if possible, by the American Red Cross. Contact names, addresses and telephone numbers will be provided by HeavyLift to the Red Cross.

This process will be carried out before any publication of names is made in public.

3. Notice Provided as Soon as Possible

Notification to families will be made as soon as the identity of any victim has been verified, regardless of whether the identity of all victims has still to be verified.

4. List of Cargo Attendants

Upon commitment of a flight requiring the carriage of U.S. citizen cargo attendants to, from, or within the United States, the charterer will be required to supply to the Operations Department at Stansted full details of the cargo attendants to be carried on the flight. This will include the cargo attendant's full name, contact details of the next of kin including name, address and telephone number.

U.S. citizen cargo attendants WILL be refused carriage if this full information is not provided.

For the carriage of non-U.S. citizen cargo attendants, the charterer will be required to supply the full names of any cargo attendants to be carried. The aircraft Captain will be issued with the cargo attendants details by Operations as part of the flight brief. The cargo attendants details will be cross-checked with the cargo attendant in person prior to the commencement of the flight. Any changes to the previous information supplied will be notified to HeavyLift Operations at Stansted prior to the flight.

In the event of an aircraft accident, the full cargo attendant details will be available to HeavyLift's office in Kansas City, who can then pass on the required information to the Director of Family Support Services and the American Red Cross.

If any of the cargo attendants are U.S. citizens, then the Managing Director of Overseas Citizens Services, Bureau of Consular Affairs, U.S. Department of State will be contacted via the Department of State Operations Center and information relayed as per 14 CFR part 243.11.

The Department of State Operations Center is available 24 hours on telephone number (202) 647 1512.

5. Consultation Regarding Disposition of Remains and Effects

HeavyLift will consult with families of victims concerning the disposition of and remains and personal effects that are under the control of HeavyLift. Wishes of the families will be met as far as is possible.

6. Return of Possessions

If possible, any possessions/personal effects of victims which come under the control of HeavyLift, unless required for accident or criminal investigation, will be returned to the families concerned.

7. Unclaimed Possessions Retained

Any unclaimed possessions of victims under the control of HeavyLift, will be retained by HeavyLift for a period of 18 months after the date of the accident.

8. Monuments

Not applicable

9. Equal Treatment for Passengers

The treatment of the families of all victims will be identical regardless of citizenship.

10. Service and Assistance to Families of Victims

HeavyLift will work with the American Red Cross to ensure that families of all victims receive an appropriate level of service and assistance following an aircraft accident.

11. Compensation to Service Organizations

HeavyLift will provide reasonable compensation to the American Red Cross for services and assistance provided following an aircraft accident in United States territory.

12. Travel and Care Expenses

HeavyLift will assist the family of any victim wishing to travel to the location of the accident. **HeavyLift** will also provide for accommodation and physical care whilst the family are staying at the location.

13. Resources for Plan

HeavyLift will ensure that sufficient resources are committed to carry out this plan in the event of an aircraft accident within the United States of America.

HeavyLift has been informed by its Insurance Company that the costs of compliance with this plan are covered under the terms of the Insurance policy.