



BUELL MOTORCYCLE COMPANY
3706 WEST JUNEAU AVE. MILWAUKEE, WI 53201
414.342.4680 | buell.com

SAFETY RECALL THIRD NOTICE

December 7, 2006

NHTSA SAFETY RECALL CAMPAIGN # - 03V-427

Dear Buell Motorcycle Owner:

In November of 2003, you and other registered owners were notified by the attached letter that a defect which relates to motor vehicle safety exists in all 1999 (MY) X1 Lightning, 1999 (MY) S3 Thunderbolt and a limited number of 2000 (MY) X1 Lightning, 2000 (MY) S3 and 2000 (MY) S3T Thunderbolt motorcycles produced on or before June 15, 1999. This is a follow-up to that earlier communication.

Our records indicate you have not responded to our recall notice. Therefore, we are sending you this second notice in order to re-emphasize the importance of having your motorcycle serviced immediately to remedy the safety issues described in our earlier letter. A brief description of the defect and safety issue involved is described in the attached copy of our earlier letter to you.

Please contact your Buell dealer immediately for an appointment to have your motorcycle serviced according to instructions contained in the letter attached.

If your dealer has already serviced your motorcycle under this recall, you are receiving this letter because we have not been notified that the work had been completed. We ask that you take the enclosed service card to your dealer, have it completed, signed by you and your dealer, and returned to us for our records as required by law. (Disregard this instruction if you have had the service completed recently, since it takes some time for mailing and our processing of information). This will assist us in accurately reporting vital information to NHTSA about your vehicle, as required by law.

If you have sold your motorcycle, please fill out and mail the enclosed Motorcycle Owner Card with the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall.

Sincerely,

Buell Distribution Company, LLC
Attachments
827



BUELL MOTORCYCLE COMPANY
3700 WEST JUNEAU AVE. MILWAUKEE, WI 53201
414.342.4680 | buell.com

SAMPLE COPY

November 20, 2003

NHTSA SAFETY RECALL CAMPAIGN #03V-427

Dear Buell Motorcycle Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Buell Motorcycle Company has decided that a defect related to motor vehicle safety exists in the throttle control system of all 1999 (MY) X1 Lightning, 1999 (MY) S3 Thunderbolt and a limited number of 2000 (MY) X1 Lightning, 2000 (MY) S3 and 2000 (MY) S3T Thunderbolt motorcycles produced on or before June 15, 1999. This defect involves the idle control cable, which can become dislodged from the fuel injection system cable guide due to improper adjustment of the throttle control system. Should this occur, the throttle may not snap back to the idle position when the operator's hand is removed from the twist grip, and will require light hand pressure to do so. Failure or the inability to return the throttle to the idle position, should this condition occur, could result in a crash. Our records indicate that you purchased one of these motorcycles involved in this safety recall identified by the VIN (Vehicle Identification Number) shown on the enclosed Dealer Service Card.

We strongly urge you to take your motorcycle to your dealer to have the appropriate service performed as soon as possible. If you had this issue, which is subject of this letter, remedied prior to receiving this letter, you may be eligible for reimbursement by Buell for your remedy costs. If you have incurred such pre-recall notice letter costs, please refer to the enclosure in this mailing which presents all of the details, including coverage and limitations, of the Buell reimbursement plan. Should you choose to ride your motorcycle prior to this service, we urge you to be aware of this condition.

Please contact your Buell motorcycle dealer immediately and arrange an appointment to have your throttle cable clamp installed. The dealer labor time to perform this service takes approximately 1/2 hour and the parts and labor will be free of charge to you. Parts should be available at your dealership during the week of December 2nd, 2003. Due to scheduling considerations, you will need to contact your dealer beforehand to arrange an appointment.

To verify that the service has been completed, the enclosed Dealer Service Card must be presented to the dealer when service is performed, then signed by you and your dealer, and returned to us. If you have sold your motorcycle, please fill out and mail the enclosed

Motorcycle Owner Card with the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall.

If you take your motorcycle to your dealer on a mutually agreed upon date and he does not perform the required service to your satisfaction, please contact Buell Motorcycle Company for immediate assistance at the address or telephone number listed on this letterhead. If your dealer or Buell Motorcycle Company, Inc. fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, The National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 25090, or call the toll-free Auto Safety Hotline at 1-888-DASH-2DOT or contact NHTSA at www.NHTSA.DOT.GOV.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Buell Motorcycle Company
0827



BUELL MOTORCYCLE COMPANY
3700 WEST JUREAU AVE. MILWAUKEE, WI 53201
414.342.4680 | buell.com

December 4, 2006

SERVICE LETTER BML-839

NHTSA SAFETY RECALL CAMPAIGN # - 03V-427

IMPORTANT SAFETY RECALL CAMPAIGN INFORMATION!

Dear Dealer,

In a continuing effort to increase the completion rates of our safety recalls we have established a procedure to send follow-up notifications to the motorcycle owners of record who haven't had their motorcycles serviced. This communication focuses on a particular safety recall for which our level of expected correction has not been attained.

CODE 0827 ALL 1999 X1 LIGHTNING, 1999 S3 THUNDERBOLT AND A LIMITED NUMBER OF 2000 X1 LIGHTNING, 2000 S3 AND 2000 S3T THUNDERBOLT MOTORCYCLES PRODUCED ON OR BEFORE JUNE 15, 1999 THROTTLE CABLE

This recall relates to the throttle control system of all 1999 (MY) X1 Lightning, 1999 (MY) S3 Thunderbolt and a limited number of 2000 (MY) X1 Lightning, 2000 (MY) S3 and 2000 (MY) S3T Thunderbolt motorcycles produced on or before June 15, 1999. The recall was initiated in November of 2003. A sample of the follow-up letter, which we are sending to all registered owners of unserviced vehicles, is attached. Please refer to h-dnet.com on the Service Page, Safety Campaign and Product Campaign link, Safety Campaign and Open VIN lists link for an updated list of Code 0827 vehicle VINs which our records show as still being unserviced. Select the appropriate campaign number link (0827) to view any outstanding vehicles involved in this recall. Refer to Buell Service Bulletin B-056 dated November 20, 2003 for details on carrying out the requirements for this recall. While parts for this recall are currently available, our shipment records indicate there are available kits in the field at the dealer level. Please check your inventory before placing any orders for parts. You may be required to provide a VIN for each recall kit ordered.

If a VIN appears on the h-dnet.com list for a vehicle on which you have recently completed this recall, please disregard. DO NOT send in a duplicate service card. However, if a vehicle appears on the list that you know you have completed the recall on some time ago, please fill out a

Dealer Service Card and attach a copy of your internal repair order to the card. We will use this information to update our records and issue you the appropriate amount of labor for performing the service. This information will be essential in reporting our completion rates to NHTSA, as required.

Your cooperation in this effort is appreciated.

Sincerely,



Sarah S. Ottallah
Manager, Warranty and Recall Administration
0827