



UNITED STATES EMBASSY OTTAWA, CANADA  
 P.O. BOX 866, STATION B, OTTAWA, ON, K1P 5T1, CANADA - PHONE: (613) 688-5264, FAX: (613) 688-3055

**Location:** CALGARY, CANADA

**COMMERCIAL CLERK**  
**VACANCY NUMBER: 08-71**

Thursday, October 09, 2008

This Vacancy is **Open**

**OPEN TO:** All Interested Candidates

**POSITION:** Commercial Clerk (WAE) **Grade:** FSN-5; FP-9\*

**OPENING DATE:** Wednesday, October 08, 2008

**CLOSING DATE:** Wednesday, October 22, 2008

**WORK HOURS:** When Actually Employed (WAE); Intermittent work schedule

**SALARY:** \*Not-Ordinarily Resident: FP-9: US\$12.63 per hr. - US\$18.48 per hr.  
 \*Ordinarily Resident: FSN-5: CN\$17.40 per hr. - CN\$23.49 per hr.

**LENGTH OF HIRE:** 90 days with the possibility of a further 90-day extension

Estimated Employment Start Date: December 8, 2008

**NOTE:** TO DETERMINE YOUR ELIGIBILITY FOR CONSIDERATION OF THIS POSITION, SEE THE DEFINITIONS ON PAGE 3 OF THIS VACANCY ANNOUNCEMENT.

ALL ORDINARILY-RESIDENT APPLICANTS MUST HAVE CANADIAN CITIZENSHIP OR HAVE THE REQUIRED WORK AND/OR RESIDENCE PERMITS TO BE ELIGIBLE FOR CONSIDERATION.

ALL AEFMS AND MOHS WHO HAVE NOT YET ARRIVED AT POST ARE WELCOME TO APPLY, HOWEVER, SUCCESSFUL CANDIDATES MUST BE PREPARED TO COMMENCE EMPLOYMENT BY THE ESTIMATED START DATE.

The U.S. Consulate in CALGARY is seeking an individual for employment in CANADA for the position of Commercial Clerk (WAE) in the Foreign Commercial Service .

**BASIC FUNCTION OF POSITION**

The incumbent is responsible for performing a range of clerical duties on an on-call basis in support of the Commercial Service Office. S/He will assist other staff

members with carrying out specific commercial services and programs requested by U.S. and host country firms. These include, but are not limited to, the Trade Opportunity Program (TOP), International Partner Search (IPS), Gold Key Service, Platinum Key Service, as well as, assistance with trade shows and missions. This assistance will take the form of telephone calls, preparing and distributing correspondence, and collecting readily available commercial information, data entry into the Commercial database and other related clerical duties as required.

#### QUALIFICATIONS REQUIRED

**NOTE: All applicants must address each of the required qualifications detailed below with specific and comprehensive information supporting each item.**

**In a situation where additional announcements are published to advertise this position, the job function, required qualifications, and other terms and definitions contained in this official, approved Embassy advertisement shall be used as the controlling document for purposes of screening and selecting qualified candidates.**

- 1. Education:** Completion of secondary school is required.
- 2. Experience:** Minimum of one year progressively responsible office experience performing clerical work is required.
- 3. Language:** Level IV (Fluent) speaking/reading/writing English is required.
- 4. Knowledge:** A good working knowledge of general office procedures is required.
- 5. Skills and Abilities:** Must have the ability to perform work using computer databases, word processing applications, and prepare accurate and neat correspondence.

Candidates will be tested and must meet the "BASIC" 2.0 level in Word and Excel through the Brainbench online testing program. (Test score range for BASIC level is 1.51 - 2.50.) \*See level descriptions under "Definition" section.

\*See additional requirement listed below under "Additional Selection Criteria".

- 6. Interpersonal Skills:** Must possess good telephone skills and have the ability to handle people with tact and diplomacy.

#### SELECTION PROCESS

All interested candidates may apply for this position. When equally qualified, U.S. Citizen Eligible Family Members (AEFMs), and U.S. Veterans will be given preference. Therefore, it is essential that the candidate address the required qualifications above in the application.

#### ADDITIONAL SELECTION CRITERIA

Management will consider nepotism/conflict of interest, budget, and residency status in determining successful candidacy.

Current employees serving a probationary period are not eligible to apply.

Currently-employed AEFMs who hold a FMA appointment are ineligible to apply for advertised positions within the first 90 calendar days of their employment.

Currently-employed NORs hired under a Personal Services Agreement (PSA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment, unless currently hired into a position with a When Actually Employed (WAE) work schedule.

Current Ordinarily Resident employees with an Overall Summary Rating of Needs Improvement or Unsatisfactory on their most recent Employee Performance Report are not eligible to apply.

Testing will be conducted to ensure eligibility levels for specified skills and abilities are met. Overall score ranges for testing through the Brainbench online program are provided under "Definitions" on page 4.

Candidates must be able to obtain and hold a non-sensitive security clearance for this position and pass a medical examination.

\* Required Skills and Abilities:

Candidates must be attentive to detail in preparing accurate and neat correspondence.

#### **TO APPLY**

Interested applicants for this position should submit the following:

1. Application for U.S. Federal Employment (SF-171 or OF-612); or a current resume or curriculum vitae that provides the same information as an OF-612; (Access to SF-171:  
[http://ottawa.usembassy.gov/content/embconsul/pdfs/hr\\_formSF171.pdf](http://ottawa.usembassy.gov/content/embconsul/pdfs/hr_formSF171.pdf)) (Access to OF-612:  
[http://ottawa.usembassy.gov/content/embconsul/hr\\_formOF612.pdf](http://ottawa.usembassy.gov/content/embconsul/hr_formOF612.pdf)) plus
2. Candidates who claim U.S. Veterans preference must provide a copy of their Form DD-214 (Report of Separation from the Armed Forces of the United States. This form must accompany their application.
3. Any other documentation (e.g., essays, certificates, awards, copies of degrees earned) that addresses the qualification requirements of the position as listed above.
4. Contact information of three (3) professional references: telephone number, e-mail address, and mailing address. Please be sure to indicate your relationship to the reference i.e. colleague, subordinate, supervisor, etc.
5. SF-50 Personnel Actions which reflect employment status and Highest Previous Rate (HPR) of salary must be provided by U.S. Citizen Eligible Family Members (AEFMs).

**SUBMIT APPLICATION TO:** Management Office  
U.S. Consulate  
615 Macleod Trail SE, Suite 1000  
Calgary, Alberta  
T2G 4T8

**POINT OF CONTACT:** Management Office  
Phone: (403)266-8962

## DEFINITIONS

I. U.S. Citizen Eligible Family Member (USEFM) - For purposes of receiving a preference in hiring for a qualified position, an EFM who meets the following criteria:

- U.S. Citizen; and,
- EFM (see above) at least 18 years of age; and,
- Listed on the travel orders of a direct-hire Foreign, Civil, or uniformed service member assigned to or stationed abroad with a USG Agency that is under COM authority, or at an office of the American Institute in Taiwan; and either:
  1. Resides at the sponsoring employee's or uniformed service member's post of assignment abroad or at an office of the American Institute in Taiwan; or
  2. Resides at an Involuntary Separate Maintenance Allowance (ISMA) location authorized under 3 FAM3232.2.

II. EFM: An individual related to a U.S. Government employee in one of the following ways:

- Spouse;
- Child, who is unmarried and under 21 years of age or, regardless of age, is incapable of self-support. The term shall include, in addition to natural offspring, step-children and adopted children and those under legal guardianship of the employee or the spouse when such children are expected to be under such legal guardianship until they reach 21 years of age and when dependent upon and normally residing with the guardian;
- Parent (including step-parents and legally adoptive parents) of the employee or of the spouse, when such parent is at least 51 percent dependent on the employee for support;
- Sister or brother (including step-sisters and step-brothers, or adoptive sisters or brothers) of the employee, or of the spouse, when such sibling is at least 51 percent dependent on the employee for support, unmarried, and under 21 years of age, or regardless of age, incapable of self-support.

III. Member of Household (MOH) - An individual who accompanies a direct-hire Foreign, Civil, or uniformed service member permanently assigned or stationed at a U.S. Foreign Service post or establishment abroad, or at an office of the American Institute in Taiwan. An MOH is:

- Not an EFM; and,
- Not on the travel orders of the sponsoring employee; and,
- Has been officially declared by the sponsoring USG employee to the COM as part of his/her household.

An MOH is under COM authority and may include a parent, unmarried partner, other relative or adult child who falls outside other Department's current legal and statutory definition of family member. A MOH does not have to be a U.S. Citizen.

IV. Not Ordinarily Resident (NOR) - An individual who:

- Is not a citizen or the host country; and,
- Does not ordinarily reside (OR, see below) in the host country; and,
- Is not subject to host country employment tax laws; and,
- Has a U.S. Social Security Number (SSN).

NOR employees are compensated under a GS or FS salary schedule, not under the LCP.

V. Ordinarily Resident (OR) - A Foreign National or U.S. Citizen who:

- Is locally resident; and,

- Has legal, permanent resident status within the host country; and,
- Is subject to host country employment and tax laws.

EFMs without U.S. Social Security Numbers are also OR. All OR employees, including U.S. Citizens, are compensated in accordance with the LCP.

Test Information:

\* Proficiency Level Descriptions - Brainbench Standardized Test Score Results  
The proficiency levels describe in very general terms what typical examinees know and their capabilities in an applied setting. Score ranges for proficiency levels of skills and abilities as tested through the Brainbench online program are as follows:

NOVICE: 1.00 - 1.50: Demonstrates an understanding of only the most basic concepts contained within this topic. Individual will most likely require formal training or self-study before receiving any assignments in this area.

BASIC: 1.51 - 2.50: Demonstrates an understanding of the fundamental concepts involved with this topic. Knowledge level appears equivalent to that gained through introductory courses. May require supplemental training and close supervision to develop a working knowledge level to be able to perform assignments independently.

PROFICIENT: 2.51 - 3.50 : Demonstrates a solid understanding of core concepts within this topic. Appears capable of working on most projects in this area with moderate assistance. May require some initial assistance with advanced concepts.

ADVANCED: 3.51 - 4.50: Demonstrates a clear understanding of many advanced concepts within this topic. Appears capable of mentoring others on most projects in this area.

EXPERT: 4.51 - 5.00 : Demonstrates understanding of most advanced concepts within the subject area. Appears capable of mentoring others on the most complex subjects.

**CLOSING DATE FOR THIS POSITION: WEDNESDAY, OCTOBER 22, 2008**

**The U.S. Mission in Canada provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color, religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs.**

**The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.**

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