

United States Department of State and the Broadcasting Board of Governors Office of Inspector General

## **Inspection of Embassy Dili, East Timor**



Exterior of Embassy Dili

An Ambassador with strong human rights and regional experience heads this thinly staffed mission, which suffers enormously from personnel gaps. However, the Ambassador receives exceptional support from a deputy chief of mission who functions also as the management and security officer, a workload the Office of Inspector General (OIG) questions.

OIG also found, however, that Foreign Service national morale at the embassy is generally high, thanks in large part to the Ambassador's attention. Conversely, many members of the American staff feel undervalued and overworked.

In the past 18 months, the Ambassador and the

political/economic/public affairs/consular officer have become far more active in reporting information to Washington. Earlier, there had been virtually no reporting. Economic and social factors are missing from the embassy's reporting, however, resulting in incomplete analyses of trends.

OIG also found these other concerns:

- The staffing of the post must improve, particularly for American positions.
- The staff needs training, and the post has lost leader grant opportunities due to its own inaction.
- Building and construction projects underway have experienced challenges and are taking considerable time to complete.
- Information management procedures are neither systematic nor rigorous enough for the current information management operation or for an expanded operation.

OIG Report ISP-I-05-30A, Inspection of Embassy Dili, East Timor

The fieldwork for this report was conducted by the Office of Inspections in Dili betweenJune 12 and 19, 2005. This is an unclassified summary of a full report, which receives limited official distribution. This report summary and the inspection report reflect the conditions at post during the period of the fieldwork.

## Background



Nation-building is the task at hand for the Timorese and their friends, including the United States. Sandwiched between Indonesia, with which it shares the island of Timor, and offshore Australia, East Timor must balance its interests with those of its powerful neighbors. Indonesia ruled what is now East Timor until a United Nations-supervised referendum on independence in 1999. Afterwards, bloodshed erupted and militias destroyed more than 70 percent of the country's infrastructure and killed approximately 1,400 people. United Nations intervention ended the bloodshed, and East Timor became independent on May 20, 2002. A U.S. embassy was established in the capital, Dili, the same year.

Map of Timor

Known officially as the Democratic Republic of Timor-Leste, the country has an estimated 950,000 people, most of them Catholic.

The poorest country in Asia, East Timor has extremely high child and maternal mortality rates, but also has potential for development of its oil and gas resources. In 2005 alone, the country will export \$243 million in oil and gas. If an expected agreement with Australia over the resources in the Timor Sea is reached, energy exports will increase dramatically. Although the exploitation of offshore resources will make the country richer, the challenge of modernization will remain.

The U.S. mission includes nine American personnel working for the U.S. Agency for International Development and the Departments of State, Justice, and Defense. There are six U.S. personal services contract staff total in all agencies, approximately 130 locally employed staff, and 50 Peace Corps volunteers. Economic assistance to East Timor is about \$22.5 million a year, and there is a modest military training and grants program

## **Office of Inspector General**

OIG conducts independent audits, inspections, and investigations that advance the missions of the Department of State and the Broadcasting Board of Governors (BBG). OIG provides leadership to: promote integrity, efficiency, effectiveness, and economy; prevent and detect waste, fraud, abuse, and mismanagement; identify vulnerabilities and recommend constructive solutions; offer expert assistance to improve Department and BBG operations; communicate timely, useful information that facilitates decision-making and achieves measurable gains; and keep the Department, BBG, and the Congress fully and currently informed.

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