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Netscape Communicator 4.5 gains mail edge

By Matt Kramer And Jim Rapoza, PC Week Online July 17, 1998 8:43 AM PT

The next version of Netscape
Communications Corp.'s Communicator
suite is shaping up as a useful upgrade,
with significant improvements in
messaging features and a few helpful new
Web navigation options.

In PC Week Labs' tests of the first public beta of Communicator 4.5, released this week and slated to ship in the fall, we found that its new e-mail functions bring it on par with proprietary LAN-based e-mail clients and give it an edge over Microsoft Corp.'s Internet Explorer browser.

The few improvements to Netscape's Navigator browser component, including Smart Browsing features, are useful but don't significantly alter the browser landscape.

Look what's in the mail

Communicator 4.5's improved e-mail interface is the most noticeable change in its Messenger messaging component, giving users a three-pane display of folders, messages and message contents that makes it easier to manage mail and note which messages have been read, answered and forwarded (see screen).

A new template option let us quickly create preformatted messages for reuse, but using the templates was cumbersome because they are not readily accessible from the compose menu option.

Addressing messages in Communicator 4.5 has been simplified with a new address completion feature, already found in

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competing messaging clients, that takes a portion of a name, looks it up in the address book, and fills in the rest of the name and the address. Communicator's address book also makes it easier to create distribution lists and to search LDAP (Lightweight Directory Access Protocol)-compatible directories.

Communicator 4.5 is the first release designed to work with the Netcenter Web portal, giving users access to Netscape's Netcenter site for improved browsing capabilities and storage of address books and bookmarks. This lets users access e-mail via a Web browser on any PC, saving them the trouble of taking a laptop when traveling. However, only some of the Netcenter links work in the beta.

The ability to search for messages has been expanded with the addition of Boolean search capabilities, but there is no way to store search queries in a folder as Novell Inc.'s GroupWise does.

Some of the e-mail improvements, particularly in support for IMAP (Internet Messaging Access Protocol), won't be available to first-round beta testers. Support for shared folders, which are the equivalent of the public folders found in proprietary systems such as Microsoft Exchange, were not working in the initial beta and so far are only supported by a few mail servers.

Communicator's improved support for offline operation made it easier to create folders and to compose and manage messages offline than it is with some other IMAP clients, such as Microsoft's Outlook Express.

Somewhat better browsing

The Smart Browsing features, intended to make it easier to find information on the Internet, could use work. For example, the What's Related button that has been added to Navigator's location tool bar lets users see a drop-down list of Web sites with content similar to the one currently being viewed, but although this worked well on some Web pages, others showed no related sites.

Netscape added this capability through a partnership with Alexa Internet Inc., which provides a similar feature in its Alexa client.

The Internet Keywords feature, which works like Centraal Corp.'s Real Name System, lets users type a company name and descriptive term and immediately launches the site. This worked in some cases, such as finding www.ual.com from a keyword of "United Airlines," but not in others, such as when it failed to find www.infoseek.com from a keyword of "Infoseek." If it can't find the proper site, the browser launches a Web search using the keywords.

The Communicator 4.5 beta includes improved support for JDK (Java Development Kit) 1.1. However, we saw no performance boost over Communicator Pro 4.05 with the JDK 1.1 patch installed.

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