1. Senior leaders initiate diversity effort

- 1. Senior leaders initiate diversity effort
- 2. Assess the current situation

- 1. Senior leaders initiate diversity effort
- 2. Assess the current situation
- 3. Create vision, goals, plan, budget

- 1. Senior leaders initiate diversity effort
- 2. Assess the current situation
- 3. Create vision, goals, plan, budget
- 4. Design improvement processes

- 1. Senior leaders initiate diversity effort
- 2. Assess the current situation
- 3. Create vision, goals, plan, budget
- 4. Design improvement processes
- 5. Mobilize commitment, implement

- 1. Senior leaders initiate diversity effort
- 2. Assess the current situation
- 3. Create vision, goals, plan, budget
- 4. Design improvement processes
- 5. Mobilize commitment, implement
- 6. Reassess and reward

1. Senior leaders initiate diversity effort
Clarify the business case

1. Senior leaders initiate diversity effort
Clarify the business case
Define key roles

Senior leaders initiate diversity effort
 Clarify the business case
 Define key roles
 Create diversity initiative charter

Senior leaders initiate diversity effort
 Clarify the business case
 Define key roles
 Create diversity initiative charter
 Select and launch the diversity team

2. Assess the current situationDecide what to measure

2. Assess the current situation
Decide what to measure
Develop or customize assessment tools and methods

- 2. Assess the current situation
 - Decide what to measure
 - Develop or customize assessment tools and methods
 - Communicate process, collect data

- 2. Assess the current situation
 - Decide what to measure
 - Develop or customize assessment tools and methods
 - Communicate process, collect data
 - Compile results and share information

3. Create vision, goals, plan, budget
Create a compelling vision

3. Create vision, goals, plan, budget
Create a compelling vision
Set goals with success measures

3. Create vision, goals, plan, budget
Create a compelling vision
Set goals with success measures
Develop action plan and budget

- 3. Create vision, goals, plan, budget
 - Create a compelling vision
 - Set goals with success measures
 - Develop action plan and budget
 - Communicate the vision, goals, and action plan

4. Design improvement processesDevelop improvement processes

4. Design improvement processes
Develop improvement processes
Solicit feedback and make adjustments

- 4. Design improvement processes
 - Develop improvement processes
 - Solicit feedback and make adjustments
 - Produce or buy required materials

Improving communication
 Meetings, speeches, videos

Improving communication
 Meetings, speeches, videos
 Internal written communications

- Improving communication
 - Meetings, speeches, videos
 - Internal written communications
 - External written communications

- Improving communication
 - Meetings, speeches, videos
 - Internal written communications
 - External written communications
 - Diversity events and celebrations

Improving recruitment
 Diversity-friendly benefits

Improving recruitment
 Diversity-friendly benefits
 Accurate job descriptions

Improving recruitment
 Diversity-friendly benefits
 Accurate job descriptions
 Networking

- Improving recruitment
 - Diversity-friendly benefits
 - Accurate job descriptions
 - Networking
 - Performance-based interviewing

- Improving recruitment
 - Diversity-friendly benefits
 - Accurate job descriptions
 - Networking
 - Performance-based interviewing
 - Feedback from interviewees

- Improving recruitment
 - Diversity-friendly benefits
 - Accurate job descriptions
 - Networking
 - Performance-based interviewing
 - Feedback from interviewees
 - Recruitment training

Improving retentionFormal or informal orientation

Improving retention
 Formal or informal orientation
 Effective performance development

- Improving retention
 - Formal or informal orientation
 - Effective performance development
 - Supportive groups and policies

- Improving retention
 - Formal or informal orientation
 - Effective performance development
 - Supportive groups and policies
 - Teamwork, management, and leadership policies and practices

- Improving diversity awareness and skills development
 - Self-assessment
 - 360-degree assessment
 - Diversity training

- Improving leadership development
 - Self-assessment
 - 360-degree assessment
 - Leadership training

5. Mobilize commitment and implement
 Determine methods to mobilize commitment

- 5. Mobilize commitment and implement
 Determine methods to mobilize commitment
 - Prepare implementation plan

- 5. Mobilize commitment and implement
 Determine methods to mobilize commitment
 - Prepare implementation plan
 - Implement improvements, adjust as needed

6. Reassess and reward
 Determine what progress has been made

- 6. Reassess and reward
 Determine what progress has been made
 - Reward successes and celebrate

- 6. Reassess and reward
 - Determine what progress has been made
 - Reward successes and celebrate
 - Communicate results to wider population

1. Senior leaders initiate diversity effort