

As a customer of an Independent ISP for the past 3 years I have enjoyed vastly superior service over the service received by my friends and family who buy service directly from their local telephone company (or apparently it's called ILEC now). I have nothing but praise for the service I have received from my ISP. After hearing complaints from my friends and family using ILEC service, I encourage them to switch to a smaller ISP.

In the 3 years of service I have received from my independent ISP I have never had a lack of service, never had slow service, and never had any attempts to charge me for things that cost the ISP nothing to provide. All of these cases have happened to those I know who use the ILEC in their area.

By effectively giving the ILEC's monopoly over DSL service I have no doubt that my costs will increase and my service will be degraded, and that the change proposed by Bell South will reduce competition and be bad for consumers.

Sincerely,

Robert Garrett