# NIST E-Authentication Guidance SP 800-63 

Federal PKI TWG

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## NIST E-Authentication Tech Guidance

- OMB Guidance to agencies on E-Authentication
- OMB Memorandum M-04-04, E-Authentication Guidance for Federal Agencies, Dec. 16, 2003
- http://www.whitehouse.gov/omb/memoranda/fy04/m04-04.pdf
- About identity authentication, not authorization or access control
- NIST SP800-63: Recommendation for Electronic Authentication
- Companion to OMB e-Authentication guidance
— Draft for comment at: http://csrc.nist.gov/eauth
- Comment period ends: March 15
- Covers conventional token based remote authentication
- Does not cover Knowledge Based Authentication


## Assurance Levels

- OMB guidance defines 4 assurance levels
- Level 1 little or no confidence in asserted identity's validity
- Level 2: Some confidence in asserted identity's validity
- Level 3: High confidence in asserted identity's validity
- Level 4: Very high confidence in asserted identity's validity
- Needed assurance level determined for each type of transaction by the risks and consequences of authentication error with respect to:
- Inconvenience, distress \& damage to reputation
- Financial loss
- Harm to agency programs or reputation
- Civil or criminal violations
- Personal safety


## E-Auth Guidance Process

- Risk assessment
- Potential impacts
— likelihood
- Map risks to assurance level
- profile
- Select technology
- NIST Technical E-Authentication Guidance, SP800-63
- Validate implemented system
- Periodically reassess


## Max. Potential Impacts Profiles

| Potential Impact Categories for Authentication Errors | Assurance Level Impact Profiles |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 1 | 2 | 3 | 4 |
| Inconvenience, distress, reputation | Low | Mod | Mod | High |
| Financial loss or agency liability | Low | Mod | Mod | High |
| Harm to agency prog. or pub. interests | N/A | Low | Mod | High |
| Unauth. release of sensitive info | N/A | Low | Mod | High |
| Personal safety | N/A | N/A | Low | Mod <br> High |
| Civil or criminal violations | N/A | Low | Mod | High |

## Technical Guidance Constraints

- Technology neutral (if possible)
- Required (if practical) by e-Sign, Paperwork Elimination and other laws
- Premature to take sides in web services wars
- Difficult: many technologies, apples and oranges comparisons
- Practical with COTS technology
- To serve public must take advantage of existing solutions and relationships
- Only for remote network authentication
- Not in person, therefore not about biometrics
- Only about identity authentication
- Not about attributes, authorization, or access control
- This is inherited from OMB guidance
- Agency owns application \& makes access control decisions


## Personal Authentication Factors

- Something you know
- A password
- Something you have: a token
- for remote authentication typically a key
- Soft token: a copy on a disk drive
- Hard token: in a special hardware cryptographic device
- Something you are
- A biometric
- But biometrics don't work well in remote authentication protocols, because you can't keep a biometric secret


## Remote Authentication Protocols

- Conventional, secure, remote authentication protocols all depend on proving possession of some secret "token"
- May result in a shared cryptographic session key, even when token is a only password
- Remote authentication protocols assume that you can keep a secret
- Private key
- Symmetric key
- Password
- Can be "secure" against defined attacks if you keep the secret
- Amount of work required in attack is known
- Make the amount of work impractical
- Hard for people to remember passwords that are "strong" enough to make the attack impractical


## Multifactor Remote Authentication

- The more factors, the stronger the authentication
- Multifactor remote authentication typically relies on a cryptographic key
- Key is protected by a password or a biometric
- To activate the key or complete the authentication, you need to know the password, or poses the biometric
- Works best when the key is held in a hardware device (a "hard token")
- Ideally a biometric reader is built into the token, or a password is entered directly into token


## E-Authentication Model

- A claimant proves his/her identity to a verifier by proving possession of a token, often in conjunction with electronic credentials that bind the identity and the token. The verifier may then inform a relying party of the claimant's identity with an assertion. The claimant got his/her token and credentials from a Credentials Service Provider (CSP), after proving his identity to a Registration Authority (RA). The roles of the verifier, relying party, CSP and RA may be variously combined in one or more entities.
- Claimant: Wants to prove his or her identity
- Electronic credentials: Bind an identity or attribute to a token or something associated with a claimant
- Token: Secret used in an authentication protocol
- Verifier: verifies the claimant's identity by proof of possession of a token
- Relying party: Relies on an identity
- Assertion: Passes information about a claimant from a verifier to a relying party
- Credentials Service Provider (CSP): Issues electronic credentials and registers or issues tokens
- Registration Authority (RA): Identity proofs the subscriber


## Tokens

- Hard token
- Cryptographic key in a hardware device
- FIPS 140 level 2, with level 3 physical security
- Key is unlocked by password or biometrics
- Soft token
- Cryptographic key encrypted under password
- FIPS 140 Level 1 or higher crypto module
- One-time password device (1TPD)
- Symmetric key in a hardware device with display - FIPS 140 level 1
- Generates password from key plus time or counter
- User typically inputs password through browser
- Zero Knowledge Password
- Strong password used with special "zero knowledge" protocol
- Password
- Password or PIN with conventional protocol


## Token Type by Level

| Allowed Token Types | Assurance Level |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 1 | 2 | 3 | 4 |
| Hard crypto token | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| Soft crypto token | $\checkmark$ | $\sqrt{ }$ | $\checkmark$ |  |
| Zero knowledge password | $\checkmark$ | $\sqrt{ }$ | $\checkmark$ |  |
| One-time Password Device | $\checkmark$ | $\sqrt{ }$ | $\checkmark$ |  |
| Strong password | $\checkmark$ | $\sqrt{ }$ |  |  |
| PIN | $\checkmark$ |  |  |  |

## Protections by Level

|  | Assurance Level |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
|  | 1 | 2 | 3 |  | 4 |
| Protection Against |  |  | Soft/ZKP | 1TPD |  |
| Eavesdropper |  | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| Replay | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| On-line guessing | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| Verifier Impersonation |  |  | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| Man-in-the-middle |  |  | $\checkmark$ | $*$ | $\checkmark$ |
| Session Hijacking |  |  | $\checkmark$ |  | $\checkmark$ |

* Protection for shared secret only


## Auth. Protocol Type by Level

| Authentication Protocol Types | Assurance Level |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 1 | 2 | 3 | 4 |
| Private key PoP | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\sqrt{ }$ |
| Symmetric key PoP | $\checkmark$ | $\sqrt{ }$ | $\checkmark$ | $\sqrt{ }$ |
| Zero knowledge password | $\checkmark$ | $\sqrt{ }$ | $\checkmark$ |  |
| Tunneled password | $\checkmark$ | $\sqrt{ }$ |  |  |
| Challenge-reply password | $\checkmark$ |  |  |  |

## ID Proofing

- Level 1
- Self assertion, minimal records
- Level 2
- On-line, more or less instant gratification may be possible
- Close the loop by mail, phone or (possibly) e-mail
- Level 3
- in-person registration not required
-Close the loop by mail or phone
- Level 4
- In person proofing
-Record a biometric
- Can later prove who got the token
- Consistent with FICC Common Certificate Policy


## Passwords

- Password is a secret character string you commit to memory.
- Secret and memory are the key words here
- As a practical matter we often do write our passwords down
- A password is really a (weak) key
- People can't remember good keys
- We all live in Password Hell - too many passwords
- And they try to make us change them all the time
- In E-auth we're only concerned with on-line authentication
- Assume that the verifier is secure and can impose rules to detect or limit attacks
- What is the "strength" of a password?


## Attacks on Passwords

- In-band
-Attacker repeatedly tries passwords until he is successful
- guessing, dictionary, or brute force exhaustion
-Can't entirely prevent these attacks
- can ensure they don't succeed very often
- Out of band - everything else
-Eavesdropper
-Man-in-the-middle
—Shoulder surfing
—Social engineering


## Password Strength

- Over the life of the password the probability of an attacker with no a priori knowledge of the password finding a given user's password by an in-band attack shall not exceed
- one in $2{ }^{16}(1 / 65,563)$ for Level 2
— one in $2^{11}(1 / 2048)$ for Level 1
- Strength is function of both password entropy, the system and how it limits or throttles in-band guessing attacks
- Many ways to limit password guessing attack
- 3-strikes and reset password, hang up on bad login attempt...
- Limited password life, but...
- Note that there is not necessarily a time limit
- Many things are trade-offs with help desk costs


## Password Entropy

- Entropy of a password is roughly speaking, the uncertainty an attacker has in his knowledge of the password, that is how hard it is to guess it.

$$
H(X):=-\sum_{x} P(X=x) \log _{2} P(X=x)
$$

- Easy to compute entropy of random passwords
- We typically state entropy in bits. A random 32-bit number has $2^{32}$ values and 32-bits of entropy
- A password of length $l$ selected at random from the keyboard set of 94 printable (nonblank) characters has $94^{\prime}$ values and about $6.55 \times l$ bits of entropy.


## Password Entropy

- Entropy is measure of randomness in a password
- Stated in bits: a password with 24 bits of entropy is as hard to guess as a 24 bit random number
- The more entropy required in the password, the more trials the system can allow
- It's easy to calculate the entropy of a system generated random password
- But users can't remember these
- Much harder to estimate the entropy of user chosen passwords
- Composition rules and dictionary rules may increase entropy
— NIST estimates of password entropy


## Shannon's Estimate of Entropy

- Shannon used 26 English letters plus space
-Left to their own devices user will choose only lower case letters.
- Shannon's method involves knowing the $i-1$ first letters of a string of English text; how well can we guess the ith letter?
- Entropy per character decreases for longer strings
—1 character 4.7 bits/character
- $\leq 8$ characters 2.3 bits per character
—order of 1 bit/char for very long strings


## Use Shannon as Estimate

- Shannonn gives us an estimate of the number of bits needed to represent ordinary English text
- Seems intuitive that if it takes n bits to represent a text string, that is related to how hard it is to guess the string
- It should be as hard to guess or compress passwords as ordinary English text
- Users are supposed to pick passwords that don't look like ordinary English, to make them harder to guess
- But, of course, users want to remember passwords
- Attacker won't have a perfect dictionary or learn much by each unsuccessful trial
- Surely, the only long passwords that are easy to remember are based on phrases of text that make sense to the person selecting the password
- Give "bonuses" for composition rules and dictionary


## Very Rough Password Entropy Estimate



## PKI \& E-Auth

- PKI solutions widely available
- Can use TLS with client certs. for levels 3 \& 4
- May be the predominant solution for levels $3 \& 4$ in gov.
- Federal Identity Credentialing Committee
- Common Credential and Federal Identity Card
- Common certificate policy and shared service providers
- Gov. Smart Card Interoperability Standard (GSC-IS)
- Fed. Bridge CA and Fed. Policy Authority are PKI vehicle
- Non-PKI level 3 \& 4 solutions
- One-time password devices in common use - can meet level 3
- Cell phones could be a good 1TPD platform
- Zero knowledge passwords for level 3 - not widely implemented
- Level 4 could be done with symmetric key tokens


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## Federal Employee Credentials

- Employees \& affiliates
- Primarily levels 3 \& 4
- Most will eventually be hard token (CAC card)
- Near term a lot will be soft token
- PKI based
- New agency PKIs will be use shared service provider CAs
- Common certificate policy framework
- Legacy agency operated PKIs will be around for a while
- Bridge CA will remain for policy mapping
- Legacy agency operated PKIs
- States \& local government, business, foreign, etc.
- Commerce \& citizen class



## Common Policy Framework

- Applies to Federal Employees, Affiliates (e.g., guest researchers), \& Devices (e.g., servers)
- Three policies
- Two user policies
- FIPS 140 Level 2 Hardware Cryptomodule
- Meets e_Auth assurance level 4
-FIPS 140 Level 1 Software Cryptomodule
- Meets e-Auth assurance level 3
- One device policy (Level 1 Cryptomodule)
- Assurance comparable to FBCA Medium
- More detailed Identity Proofing requirements
- Transition strategy to 2048 bit RSA, SHA-256


## Identity Proofing of Fed. Applicants

- A priori request from management required
- Employees' employment verified through use of "official agency records"
- In-person identity proofing
- Credentials verified for legitimacy
- Biometric recorded for nonrepudiation
- Trusted Agent may perform proofing
- RA still verifies credentials


## Cryptographic Transition Strategy

- Certs and CRLs expiring after 12/31/2008 must be signed using 2048 bit RSA keys
- User Certs generated after 12/31/2008 must contain 2048 bit RSA keys
- Certs and CRLs generated after 12/31/2008 must be signed using SHA-256


## FPKI Certificate Policies

- Federal Certificate Policy
- Rudimentary, Basic, Medium and High
- Federal Policy Authority "maps" agency policy
- currently x-certified
- Medium: Treasury, DoD, Agriculture (NFC), NASA, DST ACES, Illinois
- High: State Dept \& Treasury
- Common Certificate Policy
- Shared Service providers
- Citizen and Commerce Class
- Streamlined process based on memo of agreement rather than detailed review of CP \& CPS
- Does anybody want this?


## Knowledge Based Authentication (KBA)

- Not covered in 800-63
- Symposium on 9-10 Feb. at NIST
- Can we just ask questions to authenticate users?
- People do it now
- "Walk-in" customers, real business need
- It's the age of instant gratification
- Similar to ID proofing process, but without closing the loop
- Could view KBA as similar to passwords
- Only these passwords are not very secret
- Valid claimant might not know them all
- How can we quantify KBA, what are the standards?


## KBA: some questions

- What is a reasonable model for KBA?
- What are the functions and features of each component?
- What are the security implications of the components?
- For Users:
- How much confidence do you need? Can KBA get there?
- What are the information sources and how do we evaluate them?
- How accurate are the sources?
- What are the Mechanisms and Metrics?
- How do we score responses and what does a score mean?
- What can we standardize?


## Questions



