#### Kearfott Eye Group, Inc\_

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Wednesday, March 31, 2004

Federal Trade Commission ATTN: Commission on Contact Lenses Regulations 600 Pennsylvania Avenue, NW Washington DC 20580-0002

Subject:

**Contact Lenses Regulations** 

Dear Committee:

Having contacted my State Board of Optometry about this issue, I understand that you are looking into regulations regarding this compliant:

Enclosed is the following FAX received from *1-800-CONTACTS*. This FAX was waiting for us when we arrived on Monday morning, March 8, 2004. Since we do not have office hours on Saturday, I cannot tell if it was sent on Friday evening after we closed or sometime on Saturday. The point is the current rules say that these website companies have eight (8) business hours for the doctor to respond. Otherwise, they can go ahead and fill the Rx without verification.

But whose business hours?? Theirs or Ours?? If this was sent on Friday, they may have already filled it on Saturday without our verification. Unlike many offices around here, we are closed on Saturdays and open on Wednesdays. I have already received requests from this company for soft lenses and the only Rx I had on file is for rigid lenses. Also, I am constantly receiving requests for Rx verifications for expired prescriptions, sometimes expired by two years! If these come in on the weekend, how do I know the patient did not receive the expired lenses?

David R. Erhard, OD Staff Optometrist

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## Warning: The Following Information

is

### **Confidential**

and

### **Protected Under the HIPPA Laws**

The information contained within this package is strictly for the evaluation and processing of the complaints contain herein in accordance with HIPPA regulations. Any other use is strictly forbidden.

# 1800 CONTACTS

Recreved MONDM @ 8,41 Am

## **Prescription Verification Request**

X

6301184

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		Prescri	ption Code		·	
Patient:	Address:					
Date of Birth: Mar 10	O 1981					
		Base				
Brand	Power	Curve	Diameter	Axis	Cyl / Add	Quantity
OD Soflens 66 Toric 6pk	0.50	8.50	14.5	100	-1.25	1
OS Soflens 66 Toric 6pk	0.50	8.50	14.5	80	-0.75	1
Prescription is correct						
	Rx Issue Date*:					
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ı	Exam Date:					
	0 8	25	20	S	了	
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	Rx Expiration Dat	e:			•	
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,	м м	D D		/ Y	<del>- /</del>	
Prescription is incorrect.	The correct prescri	ption is				
		Base				
Brand	Power	Curve	Diameter	Axis	Cyl / Add	Quantity
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There is a medical reason the	at this Rx cannot be	used for the ma	nufacturer's cold	or contact line	as well.	
CP Information: If you on	our office informat an accompanying	ion below is in fax.	correct or mis	sing please	correct it or fill	in the blanks her
ctor:	Eye Group (		Office Ad	ldress: 2	0 S Burnett R	đ
ense #;			City:			
one: x:			State:			
nail:			Zip:			

<sup>\*</sup>The term Rx 'issue date' means the date on which the patient receives a copy of their contact lens prescription according to Sec 5 Subsection C of the Fairness to Contact Lens Consumers Act of 2003, Pub. L. No. 108-164. This document, as well as other Congressional actions, may be accessed at http://thomas.loc.gov by referencing the file number listed above, in the public law section.