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June 24, 1998

#### BY HAND

Ms. Dorothy Walker Chief, Documentary Services Dockets U.S. Department of Transportation 400 Seventh Street, S.W. Room PL-40 1 Washington, D.C. 20590

DEPARTMENT OF TRANSPORTATION 98 JUN 26 PM 3: 30 DOCKET SECTION

Re: Docket OST-98-3863 –15 1998 U.S.-Brazil Combination Service Case

Dear Ms. Walker:

Please find enclosed an original and four copies of the Direct Exhibits of the City of Houston and the Greater Houston Partnership in the above proceeding. If you have any questions regarding the enclosed Direct Exhibits, please let us know.

Sincerely,

David Hef

Raymond J. Rasenberger Rachel B. Trinder David Heffernan

Enclosures

## **CERTIFICATE OF SERVICE**

I hereby certify that on this 25th day of June, 1998, I have caused the foregoing Direct Exhibits of the City of Houston and the Greater Houston Partnership to be served by prepaid Federal Express delivery on the following persons:

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Richard J. Murphy

Before the Department of Transportation Washington, **D. C.** 

**DIEUOK** 

1998 U.S.-Brazil

Corn bination Service Case

**Docket OST-98-3863** 

Saó Paulo

Direct Exhibits of:

The City of Houston and

The Greater Houston Partnership

June 26, 1998

# BEFORE THE DEPARTMENT OF TRANSPORTATION WASHINGTON, D.C.

)

1998 U.S.-BRAZIL COMBINATION ) SERVICE CASE )

Docket OST-98-3863

#### DIRECT EXHIBITS OF THE CITY OF HOUSTON AND THE GREATER HOUSTON PARTNERSHTP

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Counsel for the City of Houston and the Greater Hous ton Partnership

June 26, 1998

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# LIST OF EXHIBITS

HOU-T-1 Testimony of the Honorable Lee P. Brown, Mayor, City of Houston

-- Narrative to Houston's Direct Exhibits

### **100 SERIES**

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- HOU-101 Continental has Developed an Extensive Domestic Hub and Latin American Gateway at Houston
- HOU-102 Miami, New York JFK and Los Angeles are Currently the Three Best Served U.S. Gateways to Brazil, While Houston has No Nonstop Service
- HOU-103 Houston is the Only Gateway at Issue Without Any Nonstop Service to Brazil
- HOU-104 Miami, New York and Los Angeles Account for 87% of U.S.-South America Traffic
- HOU-105 Houston is the Brazilian Consular Location for the South Central States
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HOU-202	The Three Other Gateways at Issue in this Case Have Far More Nonstop Service to
	South America than Houston
HOU-203	Houston is One of Only Three Brazilian Consular Locations Without Nonstop Service to
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HOU-204	the Brazilian Consulate General in Houston Serves the 37 Million Strong Population of
	Texas and the Central U.S. Region
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HOU-206	Houston's Latin American Traffic and Service has Experienced Tremendous Growth in
	the Last Ten Years
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	the Other Candidate Gateways

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HOU-224	Los Angeles Currently has 4 Carriers Providing Nonstop Service to Sao Paulo Including United's Code Share Alliance Partner
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HOU-227	Atlanta is no Longer a Strategic Route for VARIG and VARIG's Atlanta - Sao Paulo Load Factors Have Dropped Sharply

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# 200 SERIES (con't)

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- HOU-229 The Miami, New York and Los Angeles Gateways Account for 87% of U.S.-South America Traffic
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Expansions

- HOU-401 There are 21 Latin American and Caribbean Consular Offices, Including Brazil, and Nearly 50 Other Foreign Consular Offices in the Houston Area
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## 400 SERIES (con't)

- HOU-403 Over 180 Houston Area Companies Trade With Brazil 45 Houston Area Companies Have Subsidiaries in Brazil HOU-404
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- HOU-407 the Port of Houston Ranks First Among U.S. Ports in Foreign Tonnage Handled
- HOU-408 The Port of Houston is a Major Conduit for U.S. Trade With Latin America and the Caribbean
- HOU-409 Latin America and the Caribbean is the Largest World Region for Waterborne Trade via the Port of Houston
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- Air Cargo Trade has Expanded Rapidly Between Houston and the South American HOU-415 Countries to Which Continental has Initiated Daily Nonstop Service in the Past Few Years
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HOU-501	Profile of Houston Bush Intercontinental Airport

- HOU-502 Houston is the 8th Largest U.S. Gateway for International Passengers
- HOU-503 George Bush Intercontinental Airport/Houston
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# 500 SERIES (con't)

- HOU-505 Houston-IAH Airport is Dedicated and Staffed to Serve Foreign Travelers
- HOU-506 Houston Ranks High in Overall Passenger Convenience Rating in IATA's Transatlantic
  - Air Passenger Survey Well Above other Airport at Issue in This Case
- HOU-507 Houston Airport System Service First-Brochure

## 600 SERIES

-- Narrative to the 600 Series Exhibits

HOU-601 Letters of Support for Continental's Houston-Sao Paulo Service

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# TESTIMONY OF THE HONORABLE LEE P. BROWN MAYOR, CITY OF HOUSTON

My name is Lee Brown, and I am Mayor of the City of Houston. I am providing testimony in this proceeding because of the critical importance to the City of obtaining nonstop air service between Houston and Brazil, and in order to demonstrate the City's support of the outstanding service proposal offered by Continental Airlines. Indeed, so strong is this support that we have worked in close cooperation with the Greater Houston Partnership in preparing the accompanying exhibits. These exhibits demonstrate convincingly the tremendous advantages to the public that would flow from the award of Houston-Brazil service rights to Continental.

The right decision in this proceeding cannot be made without full consideration of the relationship between the four proposals and the cities involved. Houston is in a unique position as the only one of the four applicant-cities that lacks nonstop Brazil service. Consequently, this proceeding presents the Department with a clear choice between polar opposites: whether to incrementally increase the quantity of service available at one of the three U.S. cities that already enjoy the most Brazil service, or, alternatively, to grasp this opportunity to establish a new Brazil gateway at Houston. The accompanying exhibits demonstrate that the combination of Houston's strong demand for nonstop Brazil service and Continental's developing Latin American network will put the available service rights to the best possible use.

It is impossible to overstate the importance to Houston of obtaining nonstop air service to Brazil, the largest economy in South America. Despite the immense handicap posed by the lack

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of such service, Houston has forged a remarkable economic bond with Brazil Today, trade with Brazil (and, indeed, with Latin America in general) is a critical component of Houston's economy. Among the more than 1,250 Houston area companies doing business in Latin America, 45 firms have subsidiaries in Brazil while over 180 Houston firms trade with Brazil. Those businesses, and their Brazilian counterparts, have generated impressive cargo traffic volumes despite the lack of nonstop Houston-Brazil air service. In 1997, Houston's seaborne trade with Brazil totaled \$2.0 billion, making Brazil Houston's fourth largest seabome trade partner, while air cargo traffic between Houston and Brazil increased by over 85 percent between 1993 and 1996. A remarkable number of Houston-based companies, such as Compaq Computer Corporation, Enron Corporation, El Paso Energy Corporation, Houston Industries Energy Inc., and Drypers Corporation, have made major investments in Brazil. Brazil, meanwhile, enjoys strong reciprocal ties to Houston. Houston is one of only nine U.S. cities that have Brazilian consular representation, and major Brazilian corporations have offices or subsidiaries in Houston, Houston and Santos, Brazil have a sister-port relationship.

Nonstop air service is the critical missing component in the developing Houston-Brazil relationship. Houston's success in fostering its Brazilian ties without the fundamental infrastructural support of nonstop air service not only reflects the solid economic foundations supporting Continental's application, but also suggests that nonstop service may unleash enormous growth in Houston-Brazil trade.

As Mayor of Houston I'd like to share with you my perspective and vision regarding both the potential impact of the Department's decision on the City of Houston, and the tremendous

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strengths that we bring to Continental's proposal. In particular, I want to draw your attention to the unique role that Houston plays as a major Latin American gateway to Texas, the Southwest and West, and the mid-continental United States in general. This factor, unmatched in the competing proposals for Brazil service, presents the Department with an unrivalled opportunity to make an award that will benefit not only the City of Houston, but also one of the nation's key areas of economic growth. I also want to emphasize the critical gap that the absence of nonstop Brazil service represents in Houston's international air service network, and the significant difficulties this presents for the businesses and people of Houston.

As the accompanying exhibits demonstrate, Houston is a critical component of the nation's economy. Houston is the nation's fourth most populous city, with over 1.7 million residents, and ranks among the country's largest primary metropolitan areas. The City has the second largest (and the metropolitan area the fifth largest) concentration of Fortune 500 company headquarters in the country. Houston credits its pro-business attitude, unique geographical position. diverse business sectors, and talented workforce for its emergence as one of the 1990s' fastest growing and most successful metropolitan areas. Now Houston looks to consolidate its position as one of the world's leading business centers in the next millennium.

Our Latin American community has played a key role in the City's growth as a center for international business and transportation. Among U.S. metropolitan areas, Houston has the sixth largest Latin American community in the country, with over one million residents of Latin American origin. Nearly one third of the 69 foreign consulates located in Houston represent the interests of Latin American and Caribbean countries, and there are some 34 Latin American

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private business and cultural organizations spread throughout the community. These deep-rooted ties have produced unparalleled opportunities for international business, the effect of which can be seen in our significant and fast-growing trade with Mexico, Latin America and the Caribbean.

Today we can lay claim to success not only in the energy field with which we traditionally are associated – Houston being the headquarters for nearly 30 of the nation's top 100 energy firms - but also in the sectors of biotechnology, chemicals, aerospace, computers, the environment, food processing, engineering, and medicine, to name just a few. Some 25,000 foreign medical patients travel to Houston each year for treatment at the Texas Medical Center, one of the largest such facilities in the world. Fortune magazine has consistently ranked Houston among the best cities in the country in which to do business, particularly international business. A significant factor affecting the ranking is Houston's global approach to business development, for Houston is not only a major city, but also a major international city, supporting a vast range of international business activities spread through various economic sectors. Some 3,500 companies do international business in Houston. International business, directly or indirectly; supports one third of Houston's two-million-job economy. And supporting these activities are 69 foreign consulates, numerous trade and tourism offices. Banks, too, play a critical role: 18 U.S. banks, 13 of which have fill-service international departments, and some 30 foreign banks operate, in Houston.

The thriving Houston economy is easily outstripping the rate of national economic expansion. Houston's 1997 Gross Area Product was estimated at \$170 billion, with 4.9 percent annual growth. Houston is among the top U.S. cities for job growth: since 1992, employment in

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Houston has increased on average by 3.2 percent per year – a third faster than the robust 2.4 percent national average. In 1997, we achieved 4.7 percent job growth, or, 1,700 new jobs created per week; during the first four months of this year, the rate of increase reached the five-percent mark. Houston recently ranked first in a study of U.S. cities with the most new businesses, and is rated as the best city in Texas for business growth.

This success is the result of a conscious effort on the part of business and political leaders, communities and workers to join together for mutual benefit. One of Houston's many strengths is its diversity – cultural, ethnic, and political. While many cities appear to view diversity as a problem. we in Houston see it differently. Instead, we perceive diversity as a source of dynamism and opportunity for our community, particularly as we move further into the global economy.

Houston's status as an international city is inevitably related to its transportation infrastructure. Recognizing that transportation is a vital component of economic success, Houston has worked hard to ensure that both its critical domestic and international transportation needs are met. Houston enjoys an ideal geographical location for a key gateway from Mexico, Central and South America to the entire Texas/Southwest region and the country's heartland. These twin elements – location and transportation support – have combined to maximize business and growth potential.

All elements of our strong intermodal transportation system play critical roles. In addition to an exceptional railroad network and extensive trucking services, the Port of Houston is now the country's largest seaport in terms of foreign commercial tonnage, and the seventh largest seaport in the world. With its unique location close to the Gulf of Mexico and its outstanding

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facilities. the Port serves as the natural gateway not only to Texas but also to the Southwest and the nation's key agricultural areas. Total Latin American and Caribbean trade passing through the Port exceeds \$13 billion annually.

Houston is the second largest U.S. port for trade with Brazil in dollar terms, and the largest in terms of exports, while Brazil is Houston's fourth largest seabome trade partner, accounting for close to \$2 billion in 1997, over 70 percent of which was U.S. exports. The Latin American region accounts for one third of the Port's foreign trade, with shipments to and from the countries of South America valued at over \$8.3 billion in 1997.

A similar commitment to air transportation needs has ensured the growth of Houston's airports. and George Bush Intercontinental Airport-Houston (IAH), with its four terminals, now ranks as the eighth largest U.S. international gateway. Presently over 20 scheduled passenger airlines serve Bush Intercontinental, including 11 foreign carriers. Together they handled nearly 29 million passengers and were responsible for 718,000 airplane movements in 1997. Internationally, Bush Intercontinental offers service to 38 cities in 19 countries by 12 airlines. More than 3.8 million passengers per year travel in Houston's international markets, and in 1997 we again set a new international passenger record with a 14.2 percent increase in the number of passengers served – a second consecutive year of double-digit growth. In terms of air cargo, Bush Intercontinental, with its over 37,000 square meters of warehouse space, handles approximately 276 million kilograms per year, 40 percent of which is international trade.

The Mickey Leland International Airlines Building (IAB), through which all international arrivals and most departures operate, features 14 gates and over 35,000 square meters of terminal

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area. The City is implementing an ambitious \$800 million, five-year expansion plan at IAB, which will increase Federal Inspection Service facilities by 150 percent, enabling IAB to process up to 5,000 passengers per hour. The new plan also will enhance our gate facilities, including up to 12 new gates for widebody aircraft. These gates will be supported by up to 100 new ticketing and automated baggage handling systems

A key factor in this growth is Houston's ability to provide behind gateway feed and convenient connections for our international services. Over 80 U.S. cities receive either nonstop or direct service from Bush Intercontinental. Many of these cities are located throughout Texas, the Southwest and West, and mid-continental United States. Overall domestic traffic has increased by 7.5 percent in 1997. With its well-coordinated ground transportation connections and inter-terminal train system, the airport offers passengers efficiency and convenience.

Our Mexico, Latin America and Caribbean traffic also has been a key growth factor for our airport system. Mexico passengers, totaling over 1.8 million in 1997, have long been a major component. Houston's total number of Latin America and Caribbean passengers was over 808,000 in 1997 and accounts for nearly 21 percent of total international traffic. International air cargo also has shown significant growth, with an increase of 3 1 percent since 1993. During this period, tonnage to Mexico increased by 69.9 percent and to Latin America by 14 percent. Today, Houston is the second largest U.S. gateway to Latin America in terms of both departures and nonstop markets served.

In sum, Houston's airport system, while effectively managing significant recent growth in both passenger and cargo traffic, retains the capacity and the range of facilities to handle the

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continued growth that we eagerly anticipate. Our expectations for further growth are well founded: the Federal Aviation Administration estimates that, over the next decade, Bush Intercontinental will rank among the top three U.S. airports in terms of growth, with a significant share of that growth coming from international passenger traffic. In total, Bush Intercontinental's international traffic has nearly doubled since IAB opened in 1990.

Of course, Houston's relationship with Continental Airlines, which is headquartered in Houston, has been an essential element in the City's development of an international air transportation network. Continental is one of Houston's largest employers, making a significant contribution to the Houston economy; it has its principal U.S. hub operation at Bush Intercontinental, with its terminals conveniently located immediately adjacent to the IAB. Continental is both Houston's leading airline and its leading international airline, operating 358 of the 474 weekly international departures at Bush Intercontinental, or 76 percent of the total. Supporting these extensive international operations are Continental's extensive domestic operations, which represent approximately 85 percent of the weekly domestic departures at the airport. This amounts to over 3,000 weekly departures throughout the United States.

Houston and Continental, drawing on the City's diversity and ideal geographical location, have developed the second largest air transport gateway to Latin America. Since 1988, with its first expansion into Central America, Continental has inaugurated service between Houston and 23 Latin American cities. Continental now serves more cities in Mexico than any other U.S. carrier, with service to 14 cities from Houston. Continental's dedication and commitment to developing these important services have brought tremendous benefits to the Houston area. The

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success of Continental's Houston gateway to Mexico and Central America is now providing a springboard for the development of Houston as a major emerging gateway to South America, with service already established to Colombia, Ecuador, Venezuela, and Peru.

The international commercial ties of our Latin American community, as well as personal travel needs, also are reflected in the growth of air transportation between Houston and Mexico/Central America. Houston is the third largest U.S. gateway for passengers from Mexico, with a market share exceeding 15 percent. Further, Mexico is by far our largest international market, representing 48 percent of Houston's total international passenger traffic in 1997. Continental's Central America service has attracted similar success, enabling Houston to emerge as the second largest Central American gateway. Indeed, since 1992, Houston's Central America service has achieved a compound annual growth rate of nearly 10 percent, compared with zero or even negative growth at other gateways.

While we can claim success in providing our community with requisite international air service: numerous gaps remain in our international air transportation services, and these gaps present significant problems for our community, both in terms of business and personal needs. By contrast with Houston's superior access to Mexico and Central America, the City's ability to fulfill the potential of its ties with South America has been severely hampered by a lack of air service. Houston presently enjoys nonstop service to just four cities in four South American countries: Guayaquil, Ecuador; Bogota, Colombia; Caracas, Venezuela; and Lima, Peru.

Although Houston obtained service to Colombia and Peru only relatively recently, the impact of expanding South America service on the Houston economy has been striking. Between

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1993 and 1997, Houston's total air cargo trade with South America grew by over 200 percent. Colombian imports and exports by air increased by nearly 320 percent, and Colombia jumped from being Houston's 27<sup>th</sup> to its 13<sup>th</sup> largest trading partner. During the same period, Peru rose from a ranking of 85<sup>th</sup> to become Houston's 21<sup>st</sup> most important trading partner. In the two years following commencement of nonstop and direct service to Quito, Guayaquil, Bogota, and Lima, combined average passenger traffic in those markets leaped by over 320 percent, and, from 1992 through 1997, Houston's average annual growth in passenger traffic to South America was close to 33 percent, Houston now eagerly anticipates similar exponential growth in air cargo trade and passenger traffic with Brazil upon commencement of nonstop service.

In short, Houston and Continental's success in building a Mexico/Central America service network has provided a blueprint for developing a corresponding network to South America. Just as the introduction of Continental service dramatically expanded the Houston-Mexico and Houston-Central America markets during the late 1980s and early 1990s, a similar pattern now is emerging for South America during the 1990s. Continental and Houston's track record of consistent success in Latin America should reassure the Department that Houston stands ready to make optimal use of new nonstop service to one of the most critical Latin American markets: Brazil.

The absence of nonstop Houston-Brazil service is a major void in Houston's otherwise impressive Latin American air transport service network. As Mayor, I am in the unique position of being able to listen to the needs of the community. As I do so, it has become increasingly clear to me that service deficiencies between Houston and Brazil represent a critical gap which must be

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filled if the City's economic ties with Brazil are to flourish. This is especially applicable where Sao Paulo is concerned, with its significant international trade potential. For example, Houston annually generates 750,000 kilograms of Brazil air cargo. A significant portion of that total, however, must be trucked for air connections elsewhere, often as far as the Miami gateway, due to lack of nonstop service at Houston, Business communities of Texas and the Southwest that would welcome nonstop service from Houston, including, among many others, energy-related businesses. engineering firms, machinery wholesalers, and computer products manufacturers, are considerably disadvantaged in their efforts to maximize trade opportunities with the largest economy in South America. Personal travel needs also go unmet. Without nonstop Houston-Brazil service, families travelling between the two countries are forced to take inconvenient and circuitous connections. In short, connecting service cannot provide an adequate substitute for nonstop service.

The proposed daily Continental nonstop roundtrip service from Houston to Sao Paulo would open up tremendous possibilities for the community. This would be even further enhanced by convenient one-stop service beyond Sao Paulo on Continental's codeshare partner, VASP, to Rio de Janeiro: Belo Horizonte, Brasilia, Porto Alegre, and the possibility of Manaus, Fortaleza, and Belem, would open tremendous possibilities for the community. It also would provide Continental with a solid foundation for developing further South American markets from Houston. Given the considerable success demonstrated by Continental to date in opening up new Latin America markets from Houston, we are most confident of Continental's ability to do so again here.

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Moreover, with Houston's location and Continental's extensive domestic route network, an award to Continental offers significant advantages for areas of the U.S. beyond Houston. A large number of behind-gateway cities may benefit from Houston connections to and from Brazil. Indeed, more than three-quarters of the U.S. population stand to benefit from an award to Houston. In particular, the Texas/Southwest, West and mid-continental U.S. will benefit from the new service, with connections via Houston to such cities as Phoenix, Albuquerque, Austin, San Antonio, Corpus Christi, Denver, El Paso, Oklahoma City, and Kansas City, as well as the West Coast cities of San Francisco, San Diego, San Jose, and Seattle.

Let me close by adding that while we as a community are committed to expanding our international air service to Brazil and the rest of South America, we cannot do this alone. All our efforts hinge on obtaining the underlying route rights, and for this we must look to the Department. There is every reason to award this route authority to Continental and the Houston gateway, and I urge the Department to do so.

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## NARRATIVE TO HOUSTON'S DIRECT EXHIBITS

#### Introduction

The attached exhibits, while highly comprehensive and detailed, at heart contain a straightforward message: Houston is the only applicant city without nonstop air service to Brazil. This contrasts sharply with the other applicant cities, which already enjoy such a surplus of Brazil service that many of their flights operate at significant excess capacity. The attached exhibits explain how Houston, in conjunction with the excellent proposal of Continental Airlines, matches the Department's criteria for receiving scarce rights in a highly competitive proceeding.

The 100 Series of exhibits presents a brief overview of Houston's case, while the 200 Series demonstrates how Houston's status as a strong gateway, both domestically and to Latin America, will enable it to make the most of nonstop Brazil service. The 300 Series illustrates the strength and diversity of the Houston economy and provides evidence of the City's solid economic ties to the Latin American region, while the 400 Series summarizes the community of economic and cultural ties that bind Houston to Brazil. The 500 Series attests to the impressive airport resources that Houston offers to support new Brazil service. Last, the 600 Series contains submissions from Houston businesses, all of which keenly anticipate the award of new nonstop Brazil service to Houston.

100 Series

# SUMMARY OF EXHIBITS

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# NARRATIVE TO THE 100 SERIES EXHIBITS

#### Houston is the Only Applicant City Without Nonstop Service to Brazil

U.S.-South America air traffic and services historically have been concentrated at three major U.S. gateways – Miami, New York and Los Angeles, Based on the most recent INS statistics for calendar year 1997, these three gateways accounted for 87% of U.S.-South America traffic. Miami alone accounts for 64% of the market, New York JFK for 18%, and Los Angeles for almost 5%. (Exhibit HOU-104)

Other gateway airports, however, most notably Houston, Atlanta, DFW, Chicago and others are beginning to emerge as gateways to South America -- offering more convenient passenger routings and inter-gateway competition for passengers generated by the cities and the catchment areas of the respective hubs.

Continental has clearly demonstrated its commitment to develop Houston as a major gateway to Latin America and, specifically South America. Continental currently serves some 27 destinations in Mexico, Central America, South America and the Caribbean with nonstop service from Houston. (Exhibit HOU-101) With over 450 daily Continental flights to Houston IAH from 86 domestic cities (and 91 airports), Houston has become an effective gateway for U.S.-Latin America travelers.

Since 1993, Continental has instituted nonstop service to four South American cities in Upper South America – Bogota, Colombia; Guayaquil, Ecuador; Lima, Peru; and Caracas, Venezuela. The opportunity to provide nonstop service to Sao Paulo, Brazil -- the largest city in the largest South American country, is a critical part of the development of Continental's South American route network at Houston.

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In this route proceeding there are four applicant carriers, each of which proposes service from a different gateway. However, the most distinguishing feature of the four applications is that Houston is the only city which does not already have nonstop service in the applicant's proposed market.

In fact, Miami, New York (JFK) and Los Angeles are currently the three best served U.S. gateways to Brazil, while Houston has no nonstop service. No other U.S. gateway, including points which are not at issue, has a greater justification for nonstop service to Brazil than Houston. For example, Miami currently has 82 weekly nonstop flights to Brazil, New York has 41 and Los Angeles has 15. (Exhibit HOU-102). Moreover, the services at these three well established gateways are already highly competitive and do not require additional carriers. Miami has 16 nonstop carrier routes to Brazil, including two carriers (VARIG and LAB) which provide competitive service to Manaus, American's proposed service destination.

New York has seven nonstop carrier routes to Brazil, including five carriers operating nonstop service to Sao Paulo, the route proposed by Delta. At Los Angeles, four carriers offer nonstop service to Sao Paulo, the market proposed by United, including United's own code-sharing partner, VARIG. In stark contrast, Houston has no nonstop service at all to Brazil. (Exhibit HOU- 103)

Houston clearly has a large and growing need for service to Brazil that is derived from Greater Houston area local business and leisure travel demand. However, the development of Continental's hub services at Houston makes our city a convenient gateway to Brazil for a large part of the U.S. This not only makes the route economically feasible, but also provides intergateway competition and expanded service options for a large number of U.S. cities.

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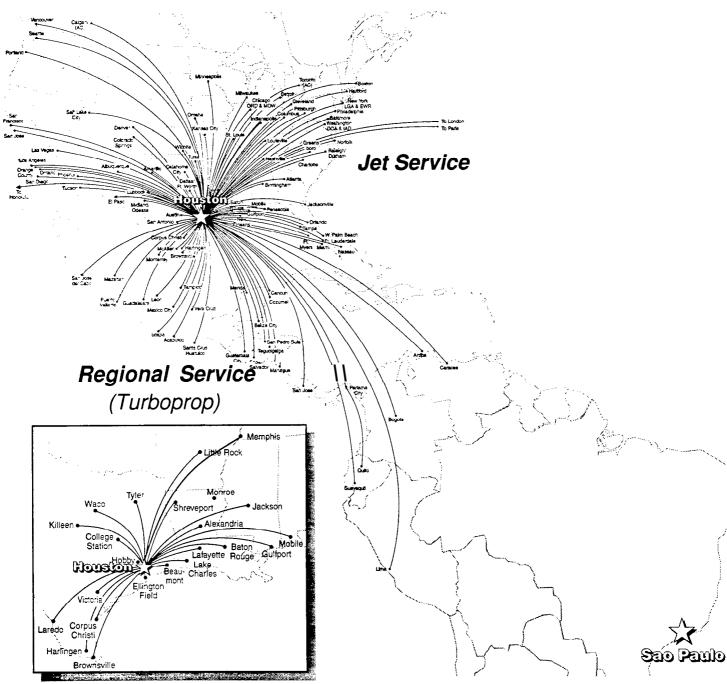
Houston's community of interest with Brazil is perhaps best highlighted by the fact that it is one of only nine Brazilian Consular locations in the U.S., with a jurisdiction that covers seven South Central States, including Texas. Houston is one of only three Brazilian Consular locations without nonstop service to Brazil. Besides the three other major gateways at issue in this proceeding, Chicago, Atlanta and Washington are Brazilian Consular cities that have nonstop service to Brazil. (Exhibit HOU-105)

There is no doubt that Houston-Sao Paulo will be a successful and viable route for Continental. Houston is the leading international city in the South Central and Southwest region of the U.S. With the combination of local and "flow" passengers, Houston's international gateway traffic is growing rapidly, averaging 9.8% annual growth over the past five years. (Exhibit HOU-106) In 1997, some 3.5 million international passengers traveled to and from the Houston gateway (3.8 million including Canada).

Continental's successful development and expansion of traffic and service between Houston and Central and South America has been even more impressive. Continental has experienced double digit traffic growth rates, in three of the past four years. Continental's Houston-Central and South American, and Caribbean traffic grew by 21% in 1997, and in the first quarter of 1998, traffic grew by 50% over the same period in the prior year. (Exhibit HOU-107)

Docket OST-98-3863 Exhibit HOU- 10 1 Page 1 of 1

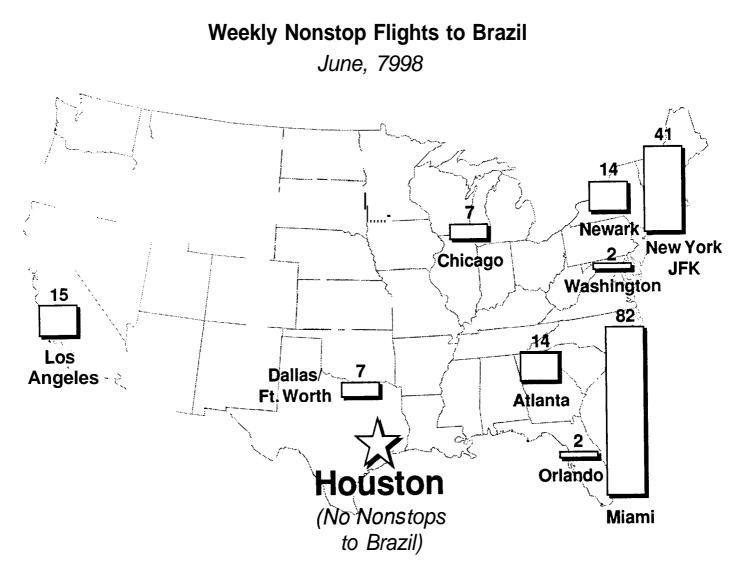
# Continental Has Developed an Extensive Domestic Hub and Latin American Gateway at Houston



Note: Map Depicts Continental's Nonstop Routes at IAH Plus Onestop Service to Quito Source: Exhibits HOU-212,-213 and -214

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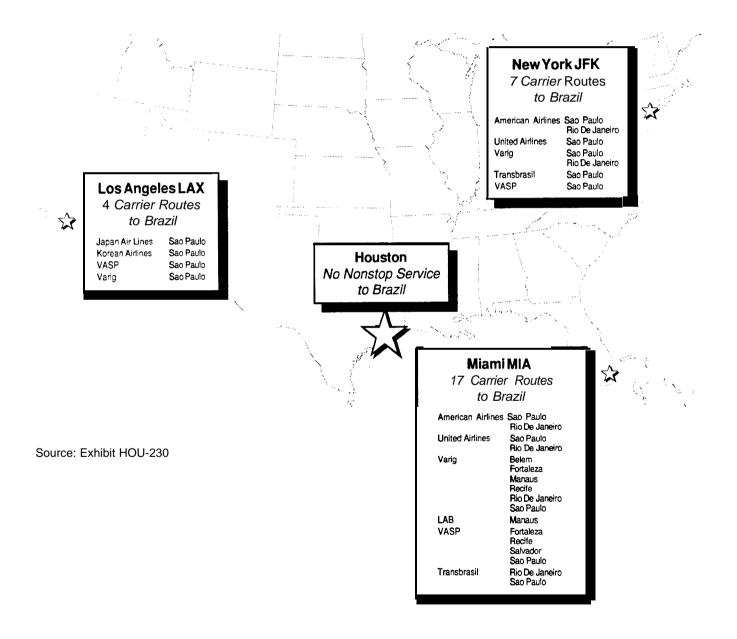
Miami, New York JFK and Los Angeles are Currently the Three Best Served U.S. Gateways to Brazil, While Houston Has No Nonstop Service



Source: Exhibit HOU-201

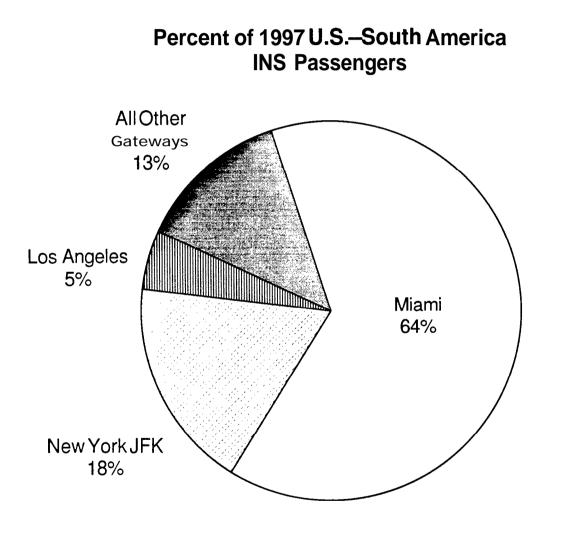
Docket OST-98-3863 Exhibit HOU- 103 Page 1 of 1

# Houston is the Only Gateway at Issue Without Any Nonstop Service to Brazil



Docket OST-98-3863 Exhibit HOU- 104 Page 1 of 1

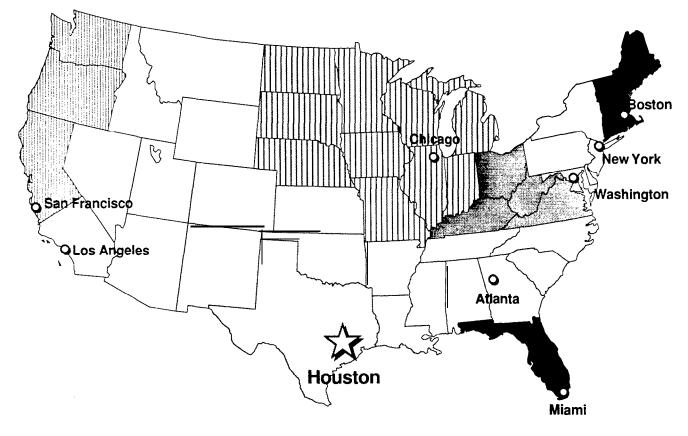
# Miami, New York and Los Angeles Account for 87% of **U.S.–South** America Traffic



Source: Exhibit HOU-229

Docket OST-98-3863 Exhibit HOU- 105 Page 1 of 1

# Houston is the Brazilian Consular Location for the South Central States



Note: Career Consulate General Locations Source: Exhibit HOU-203 and Embassy of Brazil

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# Houston's International Gateway Traffic is Growing Rapidly

#### Millions 3.5 3.4 Average Annual Growth 3.1 3.2 1992-1997 9.8% 3.0 2.7 2.7 2.8 2.5 2.6 2.4 2.2 2.2 2.0 -92 93 94 95 96 97

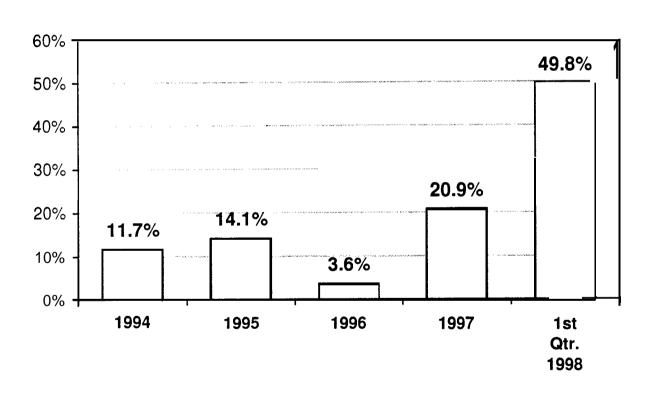
# IAH International Passengers (INS)

Note: Data Does Not Include Canada Traffic Source: Exhibit HOU-207

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# Continental is Successfully Expanding its Central and South American Services at **IAH**

Percent Change from Prior Year in Central &South America Passengers



Note: Caribbean Traffic is Also Included in the Central and South America Region Category Original Source Source: Exhibit HOU-211

200 Series

# HOUSTON'S NEED FOR SERVICE TO BRAZIL

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# NARRATIVE TO THE 200 SERIES EXHIBITS

# Houston Has the Greatest Need for Service to Brazil Among the Candidate Gateways in this Proceeding

The other three candidate gateways in this case -- Miami, New York (JFK) and Los Angeles are presently the three best served U.S. cities to Brazil among all U.S. points. They have the most flights. the most seats, the most carriers and, except for Los Angeles, the most destinations in Brazil served with nonstop flights of any other of the nine existing U.S. gateways with scheduled service to Brazil. (Exhibit HOU-201) On the other hand, Houston, despite a strong community of interest with Brazil and highly favorable geographic location as a gateway, has no nonstop service to Brazil.

Together, Miami, New York (JFK) and Los Angeles account for 75% of all current U.S.-Brazil scheduled nonstop flights. Miami alone has 82 weekly flights or 45% of the total market. New York has 41 weekly nonstops to Brazil, the majority of which are to Sao Paulo, while Los Angeles has 15 weekly flights.

Each of these gateways also enjoy extensive airline competition in the Brazil market. Six airlines compete with nonstop service in the Miami-Brazil market; five at New York (JFK) and four at Los Angeles. Considering that a number of these airlines have code-sharing alliance partners, the number of airlines actually selling nonstop services to the public is even greater.

The three other gateways at issue in this case similarly have far more nonstop service than Houston to South America. (Exhibit HOU-202) With 82,350 outbound seats per week, Miami has more than 20 times as many seats to South America as Houston. New York (JFK) has seven times more seat capacity, and Los Angeles nearly twice as much as Houston.

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As noted previously, there are only nine Brazilian Consular locations in the U.S., one of which is in Houston. Except for Houston, most of these Brazilian Consular locations are in cities that have nonstop service to Brazil. (Exhibit HOU-203) The Brazilian Consulate in Houston serves a seven state region, including Texas, which has a population base of 37 million or approximately 14% of the U.S. population. (Exhibit HOU-204)

As distinguished from the other route applications in this proceeding, Continental's proposed service from Houston will benefit the greatest number of passengers traveling to and from U.S. cities behind the gateways, Using a conservative "low circuity, nonstop-to-nonstop" criteria to define potential behind gateway markets on a comparative basis for each gateway, the Continental/Houston gateway will benefit some 48 domestic cities that do not currently have nonstop service to Brazil. This is nearly twice as many cities as either United/Los Angeles or American/Miami, and over four times as many behind gateway markets for Delta/New York (JFK). (Exhibit HOU-205) The pool of potential passengers available for each applicant's proposed services from these "behind cities" is far greater for Continental/Houston than any of the other carrier/gateways. Based on the DOT O&D Survey, Houston's "behind gateway" traffic pool is 110,080 passengers, or over 50% greater than United/Los Angeles and more than twice as much as Delta/New York (JFK). The behind gateway traffic pool for American's proposed Miami-Manaus service is minuscule.

#### Development of Continental's Latin American Gateway at Houston

Over the past 10 years (1987-1997), Houston's gateway traffic to and from Latin America (Mexico, Central and South America) has increased by 108% from 1.27 to 2.65 million passengers. (Exhibit HOU-206)

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The Mexican segment of this Latin American market increased by 72% during this period, while the Central and South American traffic increased by almost 300%. Other measures of Houston's Latin American gateway growth, such as, departures, seats and number of markets served, show similar large expansion. Most of the growth in the Houston-Latin America markets is due to new entry and service increases by Continental.

Houston's record of international traffic development over the past five years is most impressive. Houston's total INS international passengers (which excludes Canada), was 3.5 million in 1997, and has increased at an annual rate of 9.8% since 1992. This is a faster rate of growth than any of the other gateways at issue in this case. (Exhibit HOU-207)

Houston's passenger traffic to and from South America has grown at the annual rate of 33% per year since 1992, again much faster than the other three well established gateways at issue. (Exhibit HOU-208) This growth is due to Continental's new nonstop services to four South American countries over this period.

Even Houston's well-developed gateway traffic to Mexico and Central America grew at rates much faster than the other three gateways at issue -- 9.5% per year for the 1992-1997 period. (Exhibit HOU-209) In this market, even the absolute increase in passengers at Houston exceeded those of each of the other gateways.

It is clear that, in Latin American markets that are served nonstop from Houston, Houston is an effective and highly competitive gateway. For example, the Houston gateway accounts for 15.4% and 19.6% of U.S. traffic to and from Mexico and Central America respectively. (Exhibit HOU-210) For the U.S.-Colombia, Ecuador and Peru markets, Houston's share was 6.4% in 1997.

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This growth in Houston's traffic and services to Latin America has been largely due to the expansion of Continental's service. In the 1993-1997 period, Continental's Houston-Central and South America, and Caribbean passengers have grown at 12.4% per year to 666,821 in 1997. (Exhibit HOU-211) Continental's recent expansion of service to this region resulted in a 50% increase in traffic for the first quarter of 1998 versus the prior year.

An important factor in the development of Continental's Latin America gateway at Houston is its extensive and growing network of domestic service at Houston. Continental currently operates over 300 daily jet departures to 73 domestic airports, and nearly 130 daily departures to 23 airports with regional turboprop aircraft. (Exhibits HOU-212 and HOU-213) In addition, Continental presently offers over 375 single plane departures per week to 36 international cities. (Exhibit HOU-2 14)

In February 1988, Continental did not operate any direct flights from Houston to Central or South America. Continental now serves 13 Central and South American cities with 107 nonstop departures per week from Houston.

In each instance where new nonstop service was instituted, there was an enormous increase in the reported Houston O&D traffic for the market. On average, the reported O&D traffic for the Houston-Central American markets increased by more than 11 times the "base traffic," following the introduction of nonstop service. (Exhibit HOU-215) The larger South American O&D markets increased by more than four-fold after Continental's nonstop service. (Exhibit HOU-216) A similar high rate of local Houston-Brazil traffic stimulation would be expected to follow Continental's introduction of nonstop service to Sao Paulo.

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# The Proposed Services at the Three Other Gateways at Issue Do Not Fill Any Major Need for Service

#### Delta /New York (JFK)- Sao Paulo

There is simply no market need or significant public interest consideration that justifies an award to Delta for the JFK-Sao Paulo route. The JFK-Sao Paulo market is currently served by five nonstop carriers – American, United, Transbrasil, VARIG and VASP – which provide 27 weekly nonstop flights from JFK, all with widebody aircraft. Moreover, four of the five carriers have alliance partners that code-share in the market, bringing the total number of carriers selling nonstop seats in the JFK-Sao Paulo market to seven. (Exhibit HOU-217) In addition, American and VARIG (each with a code-share partner) offer 14 weekly nonstops to Rio de Janeiro.

The most recent T-100 load factor data available also does not evidence any shortage of capacity in the market. In 1997, the average load factor for JFK-San Paulo service was only 56.1%, with load factors for individual carriers ranging from 46.1% to 67.7%. The load factor experience over a three year period (1995-1 997) is roughly the same. The average for JFK-Sao Paulo was only 55.2% -- certainly not a sign that more service is needed. (Exhibit HOU-218) In fact, it evidences excess capacity. JFK-Rio de Janeiro load factors are only slightly higher at 58.9%.

Not only is there no need for additional service in the JFK-Sao Paulo market, but Delta can make use of the many empty seats of its alliance partner, Transbrasil. For the year ended October 1997, Transbrasil operated at only a 46.3% load factor. (Exhibit HOU-219)

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#### American / Miami-Manaus

Miami is by far the dominant U.S. gateway to South America, in general, and to Brazil in particular. Six airlines currently provide 82 weekly nonstop flights to seven destinations in Brazil. Two carriers currently operate nonstop service in the Miami-Manaus market, which American proposes to serve. (Exhibit HOU-220) Of the six carriers serving the Miami-Brazil market, American has the most nonstop frequencies with 28 per week in each direction.

Load factors in the Miami-Brazil market also do not indicate a shortage of capacity. In 1997, the average load factor was 65.1%. In the two prior years, the average load factor was approximately 60%. (Exhibit HOU-221) The average load factor in the Miami-Manaus market was only slightly higher than total Miami-Brazil, at 68.1% in 1997.

U.S.-Brazil service is limited to relatively few U.S. gateways. The award of a new route at the dominant gateway, Miami, to serve a relatively small market in Brazil should certainly not take precedence over the authorization of the first nonstop link between Houston, the fourth largest city in the U.S. and Sao Paulo, the largest city in South America. Manaus is a small market. Even assuming some under-reporting in the DOT O&D survey, Manaus is only a fraction of the size of Sao Paulo in terms of either population, or more importantly, air passenger demand. (Exhibit HOU-222)

An award of scarce frequencies to American would only serve to increase American's dominant position in both the U.S.-Brazil and overall U.S.-South America market. American currently operates 60% of the total U.S. flag carrier nonstop flights to South America and has at least a 50% frequency share of every U.S.-South America market that has nonstop service, including Brazil. (Exhibit HOU-223)

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#### United/Los Angeles-Sao Paulo

The Los Angeles-Sao Paulo market currently has four carriers providing nonstop service, including VARIG, United's alliance partner. (Exhibit HOU-224) Each of VARIG's nonstop LAX-Sao Paulo flights, all of which are with B-747 aircraft, operate with United's code. The VARIG-United alliance currently offers 1,592 weekly nonstop seats in the market. The more than 5,500 weekly seats in the LAX-Sao Paulo market is 50% more than Houston has to all points in South America.

Unlike Continental at Houston, Los Angeles is not a domestic hub for United Airlines nor is United developing a Latin American hub at Los Angeles, In fact, United operates nonstop service from Los Angeles to only three Latin American destinations – Mexico City, Guatemala and San Salvador. Since 1994, United has reduced its LAX-Latin America service from 42 to 28 weekly nonstop flights. (Exhibit HOU-225)

United's interest in LAX-Sao Paulo is most likely prompted by its recent code-share alliance with VARIG, the carrier with the second most U.S.-Brazil frequencies, 45 per week, after American. The combined alliance operations of United and VARIG currently amount to 73 nonstop flights per week, or 4% of the U.S.-Brazil nonstop frequencies. (Exhibit HOU-226) The combined carriers serve five U.S. gateways and 11 U.S.-Brazil city pair markets with nonstop service; including Los Angeles-Sao Paulo.

To the extent that LAX-Sao Paulo needs additional nonstop service, this service could readily be provided by VARIG (and with the code-share and marketing advantages of United). Since VARIG discontinued its code-share arrangements with Delta, and Delta's entry into the Atlanta-Sao Paulo market in June 1997, VARIG's load factors at Atlanta have plummeted to the 40 to 50% range. (Exhibit HOU-227) It is likely that Varig will switch these frequencies to another gateway which takes advantage of its alliance with United. The most likely alternatives

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are Washington Dulles or Los Angeles. (Exhibit HOU-228) Obviously, if United were awarded the LAX-Sao Paulo route, VARIG would most likely switch its Atlanta route to United's Washington hub. The net effect is that the United-VARIG alliance would increase its dominant share of frequencies. United does not have to be selected in this proceeding for Los Angeles to obtain additional service to Brazil. However, the proceeding represents Houston's only chance for nonstop service to Brazil for the foreseeable future.

As noted earlier, Miami, New York JFK, and Los Angeles are, by far, the dominant gateways for the U.S.-South America market. In 1997, these three gateways accounted for 87% of the total U.S.-South America air passengers. (Exhibit HOU-229) Although successful in supporting new nonstop flights to Upper South America over the past few years, Houston's share of total U.S.-South America traffic in 1997 was less than 2%.

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## The Three Other Gateways at Issue in This Case Are the Three Best Served U.S. Cities to Brazil, With 75% of the Nonstop Departures; But Houston Has No Nonstop Service

Freq. Rank	t U.S. Gateway	Weekly Nonstop Departures	No. of Nonstop Carriers	No. of Nonstop Destinations	Percent of Total Nonstop Departures
	Houston	0	0	0	0.0%
1	Miami	82	6	7	44.6%
2	New York JFK	41	5	2	22.3%
3	Los Angeles	15	4	1	8.2%
4	Atlanta	14	2	1	7.6%
5	Newark	14	1	2	7.6%
6	Chicago	7	1	1	3.8%
7	Dallas / Ft. Worth	7	1	1	3.8%
8	Orlando	2	1	1	1.1%
9	Washington	2	1	1	1.1%
	Total	184			100.0%
	MIA, JFK and LAX	138			75.0%

#### U.S. to Brazil Service, June 1998

Source: OAG Schedule Tapes, June 1998.

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### The Three Other Gateways at Issue in this Case Have Far More Nonstop Service To South America Than Houston

A. Summary								
Seat Rank	Gateway	June 1998 Weekly Nonstop Seats						
1	Miami	82,350						
2	New York Kennedy	25,654						
3	Los Angeles	6,481						
4	Houston	3,597						

Source: OAG Schedule Tapes, June 1998.

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## The Three Other Gateways at Issue in this Case Have Far More Nonstop Service To South America Than Houston

#### B. Detail

Gateway	South American Destination	Code	June 1998 Weekly Nonstop Seats
Miami	Barranquilla Belem Bogota Buenos Aires Ezeiza <b>Cali</b> Caracas Cartagena Fortaleza Guayaquil Iquitos La Paz Lima Manaus Maracaibo Medellin Quito <b>Recife</b> Rio De Janeiro Salvador Santa Cruz Santiago Sao Paulo Guarulhos Total	BAQ BEL BOG EZE CLO c c s CTG FOR GYE IQT LPB LIM MAO MAR MDE UIO REC GIG SSA W I SCL GRU	2,220 193 8,285 10,317 1,358 12,441 1,050 483 4,351 190 1,358 7,620 796 896 1,200 3,166 676 5,005 290 1,435 7,221 <u>11.799</u> 82,350
New York Kennedy	Bogota Buenos Aires Ezeiza Caracas Georgetown Guayaquil Lima Rio De Janeiro Sao Paulo Guarulhos Total	BOG EZE c c s <b>GEO</b> GYE LIM GIG GRU	1,348 4,856 3,584 570 2,780 2,688 2,933 <u>6,895</u> 25,654

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#### The Three Other Gateways at Issue in this Case Have Far More Nonstop Service To South America Than Houston

 B. Detail

 Gateway
 South American

 Destination
 Code

 Nonstop Seats

 Los Angeles
 Lima

 Sao Paulo Guarulhos
 GRU

 Total
 6,481

Los Angeles	Lima	LIM	968
-	Sao Paulo Guarulhos	GRU	<u>5.513</u>
	Total		6,481
Houston	Bogota	BOG	959
	Caracas	CCS	1,204
	Guayaquil	GYE	230
	Lima	LIM	<u>1.204</u>
	Total		3,597

Source: OAG Schedule Tapes, June 1998.

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### Houston is One of Only Three Brazilian Consular Locations Without Nonstop Service to Brazil

Brazilian Consular Locations	Nonstop Service to Brazil	No. of Weekly N/S/ Departures	
(Houston	No	0	
Miami	Yes	82	
New York	Yes	41	
Los Angeles	Yes	15	
Atlanta	Yes	14	
Chicago	Yes	7	
Washington	Yes	2	
Boston	No	0	
San Francisco	No	0	

Source: Brazil Embassy; OAG June 1998.

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### The Brazilian Consulate General in Houston Serves the 37 Million Strong Population of Texas and the Central U.S. Region

	Central U.S. Region	United States	Central U.S. as % of U.S.
Population 1995	36,899,690	262,887,750	14.0%
Population 2020	48,202,930	322,813,350	14.9%
Population Change 1995-2020	11,303,240	59,925,600	18.9%
Employment Change 1995-2020	7,928,110	49,309,210	16.1%
Personal Income After Taxes 1996 (\$000)	541,375,690	4,161,512,384	13.0%
Total Retail Sales 1996 (\$000)	336,767,820	2,465,147,126	13.7%
Gross State Product 1996 (\$000,000)	1,029,096	7,631,022	13.5%

Central U.S. region includes the states of; Texas, Arkansas, Colorado, Kansas, Louisiana New Mexico, and Oklahoma.

Sources: Woods & Poole, 1998 MSA Profile (population, employment); U.S. Bureau of Economic Analysis (Gross State Product); Sales & Marketing Management, 1997 Survey of Buying Power (persona/ income, retail sales)

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112,700

920

na

na

## No Other Gateway at Issue Will Benefit as Many Behind Gateway Cities as Houston

Gateway	Dom Mkts Excluding Other Gateways	Other Nonstop Gateways	Foreign Markets	Total						
Number of Onlin	ne Low Circuity Potenti	al Connecti	ng Markets 1	//						
Houston	48	2	3	53						
Los Angeles	27	0	3	30						
New York Kennedy	11	2	0	13						
Miami	26	0	2	28						
Pool of O&D Passengers										
Houston	110,080	64,650	na	174,730						
Los Angeles	72,250	0	na	72,250						

46,290

920

66,410

0

1/ Circuity of 10% of nonstop distance; current nonstop service by applicant carrier to gafeway airport.

Note: Pool of passengers includes R/O and SAO for **HOU**, LAX, and JFK. Miami includes **O&D** for MAO.

New York Kennedy

Miami

Source: OAG Schedule Tapes, June 1998, IR2RIO.wk1, IR2BSAO.wk1 and IR2MAO.wk1

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# No Other Gateway at Issue Will Benefit as Many Behind Gateway Cities as Houston

#### A. Continental via Houston

	SAO/RIO Nonstop Mileage Via IAH			Added	Mileage		
city /1	O&D	SAO	SAO-IAH	To IAH	Total	Miles	Circuity
Domostia Citias							
Domestic Cities	1,050	5,636	4,910	742	5,652	16	0.3%
Albuquerque Alexandria	1,050			206	5,052 5,116	268	0.3 <i>%</i> 5.5%
Amarillo	300	4,848 5,427	4,910 4,910	200 518	5,428	200	0.0%
Austin		5,028	4,910 4,910	142		24	0.0%
Baton Rouge	2,290 380	5,028 4,758	4,910 4,910	253	5,052 5,163	24 405	0.5 <i>%</i> 8.5%
Beaumont/Port Arthur	50			253		403 140	2.9%
Brownsville		4,850	4,910	309	4,990		2.9% 8.4%
	0	4,816	4,910	309 73	5,219	403	0.4 <i>%</i> 0.0%
College Station	220 570	4,982	4,910		4,983	1	
Colorado Springs		5,711	4,910	810	5,720	9	0.2%
Corpus Christi	170	4,904	4,910	201	5,111	207	4.2%
Denver El Dese	8,090	5,759	4,910	864	5,774	15	0.3%
El Paso	640	5,493	4,910	665	5,575	82	1.5%
Harlingen	70	4,841	4,910	294	5,204	363	7.5%
Honolulu	3,270	8,093	4,910	3,895	8,805	712	8.8%
Jackson	360	4,805	4,910	350	5,260	455	9.5%
Kansas City	1,780	5,320	4,910	632	5,542	222	4.2%
Killeen	80	5,063	4,910	158	5,068	5	0.1%
Lafayette	400	4,776	4,910	202	5,112	336	7.0%
Lake Charles	20	4,826	4,910	127	5,037	211	4.4%
Laredo	20	4,986	4,910	301	5,211	225	4.5%
Las Vegas	7,360	6,075	4,910	1,219	6,129	54	0.9%
Little Rock	340	5,012	4,910	375	5,285	273	5.4%
Lubbock	140	5,362	4,910	457	5,367	5	0.1%
McAllen	170	4,867	4,910	316	5,226	359	7.4%
Memphis	1,310	4,942	4,910	470	5,380	438	8.9%
Midland Odessa	120	5,304	4,910	427	5,337	33	0.6%
Minneapolis	6,220	5,560	4,910	1,036	5,946	386	6.9%
Monroe	130	4,893	4,910	263	5,173	280	5.7%
Oklahoma City	840	5,260	4,910	396	5,306	46	0.9%
Omaha	550	5,475	4,910	782	5,692	217	4.0%
Ontario	270	6,123	4,910	1,330	6,240	117	1.9%
Orange County	1,440	6,123	4,910	1,343	6,253	130	2.1%
Phoenix	3,510	5,827	4,910	1,007	5,917	90	1.5%
Portland	3,090	6,731	4,910	1,822	6,732	1	0.0%
Salt Lake City	3,390	6,103	4,910	1,193	6,103	0	0.0%
San Antonio	1,960	5,028	4,910	189	5,099	71	1.4%
San Diego	5,690	6,057	4,910	1,299	6,209	152	2.5%
San Francisco	40,200	6,475	4,910	1,631	6,541	66	1.0%
San Jose	1,850	6,444	4,910	1,603	6,513	69	1.1%
Seattle/Tacoma	5,140	6,775	4,910	1,871	6,781	6	0.1%
	2,	-,	.,	.,	-,. • .	0	0.170

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### No Other Gateway at Issue Will Benefit as Many Behind Gateway Cities as Houston

#### A. Continental via Houston

	SAO/RIO N	onstop	Mileage Via <b>IAH</b>			Added	Mileage	
City /1	O&D	SAO	SAO-IAH	To IAH	Total	Miles	Circuity	
Ohmennent	470	4.000	4.040	400	E 400	120	2.8%	
Shreveport	170	4,963	4,910	192 <b>668</b>	5,102	139		
St. Louis	3,330	5,147	4,910		5,578	431	8.4%	
Tucson	1,070	5,725	4,910	934	5,844	119	2.1%	
Tulsa	1,160	5,228	4,910	430	5,340	112	2.1%	
Tyler	70	5,024	4,910	163	5,073	49	1.0%	
Wctoria	30	4,926	4,910	123	5,033	107	2.2%	
Waco	60	5,067	4,910	158	5,068	1	0.0%	
Wichita	<u>710</u>	5,359	4,910	543	5,453	94	1.8%	
Subtotal	110,080							
Other Gateways								
Dallas/F ort Worth	25,100	5,119	4,910	225	5,135	16	0.3%	
Los Angeles	<u>39,550</u>	6,159	4,910	1,375	6,285	126	2.0%	
Subtotal	64,650	-,	.,	- 1				
International Cities								
Calgary	0	6,570	4,910	1,747	6,657	87	1.3%	
Monterrey	Ō	4,949	4,910	412	5,322	373	7.5%	
Vancouver	Õ	6,863	4,910	1,967	6,877	14	0.2%	
Grand Total	174,730							

/1 Cities served nonstop by applicant carrier.

Source: OAG Schedule Tapes, June 1998, IR2RIO.wk1 and IR2BSAO.wk1.

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#### No Other Gateway at Issue Will Benefit as Many Behind Gateway Cities as Houston

#### B. United via Los Angeles

	SAO/RIO N		Mileage Via LAX			Added	Mileage
City /1	O&D	SAO	SAO-LAX	To LAX	Total	Miles	Circuity
Domestic Cities							
Bakersfield	20	6,241	6,159	109	6,268	27	0.4%
Carlsbad	100	6,074	6,159	87	6,246	172	2.8%
Fresno	220	6,319	6,159	209	6,368	49	0.8%
Honolulu	3,270	8,093	6,159	2,552	8,711	618	7.6%
Imperial	0	5,979	6,159	181	6,340	361	6.0%
Inyokern	0	6,189	6,159	122	6,281	92	1.5%
Kahului	650	7,993	6,159	2,482	8,641	648	8.1%
Kauai Island	50	8,194	6,159	2,611	8,770	576	7.0%
Kona	430	7,942	6,159	2,502	8,661	719	9.1%
Las Vegas	7,360	6,075	6,159	236	6,395	320	5.3%
Monterey	230	6,417	6,159	266	6,425	8	0.1%
Oakland	370	6,470	6,159	337	6,496	26	0.4%
Ontario	270	6,123	6,159	46	6,205	82	1.3%
Orange County	1,440	6,123	6,159	36	6,195	72	1.2%
Oxnard/Ventura	20	6,208	6,159	49	6,208	0	0.0%
Palm Springs	130	6,061	6,159	109	6,268	207	3.4%
Portland	3,090	6,731	6,159	833	6,992	261	3.9%
Sacramento	1,250	6,461	6,159	360	6,519	58	0.9%
San Diego	5,690	6,057	6,159	109	6,268	211	3.5%
San Francisco	40,200	6,475	6,159	337	6,496	21	0.3%
San Jose	1,850	6,444	6,159	307	6,466	22	0.3%
San Luis Obispo	130	6,313	6,159	155	6,314	1	0.0%
Santa Barbara	330	6,247	6,159	88	6,247	0	0.0%
Santa Maria	0	6,293	6,159	134	6,293	0	0.0%
Seattle/Tacoma	5,140	6,775	6,159	954	7,113	338	5.0%
Visalia	0	6,288	6,159	173	6,332	44	0.7%
Yuma	<u>10</u>	5,925	6,159	237	6,396	471	7.9%
Subtotal	72,250						
International Cities							
Osaka	0	11,638	6,159	5,703	11,862	224	1.9%
Tokyo	0	11,499	6,159	5,455	11,614	115	1.0%
Vancouver	0	6,863	6,159	1,080	7,239	376	5.5%
Grand Total	72,250						

/1 Cities setved nonstop by applicant carrier.

Source: OAG Schedule Tapes, June 1998, IR2RIO.wk1 and IR2BSAO.wk1.

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### No Other Gateway at Issue Will Benefit as Many Behind Gateway Cities as Houston

#### C. Delta via New York Kennedy

	SAO/RIO N	onstop	Mi	leage Via JFł	<	Added	Mileage
city /1	O&D	SAO	SAO-JFK	To JFK	Total	Miles	Circuity
Domestic Cities							
Albany	590	4,874	4,742	146	4,888	14	0.3%
Baltimore	2,430	4,725	4,742	183	4,925	200	4.2%
Boston	17,540	4,790	4,742	187	4,929	139	2.9%
Cincinnati	3,540	4,950	4,742	587	5,329	379	7.7%
Hartford	1,290	4,785	4,742	96	4,838	53	1.1%
Norfolk	450	4,576	4,742	289	5,031	455	9.9%
Philadelphia	8,320	4,731	4,742	94	4,836	105	2.2%
Pittsburgh	3,020	4,899	4,742	339	5,081	182	3.7%
Portland	3,090	6,708	4,742	2,446	7,188	480	7.2%
Richmond	880	4,642	4,742	288	5,030	388	8.4%
Seattle/Tacoma	<u>5,140</u>	6,752	4,742	2,413	7,155	403	6.0%
Subtotal	46,290						
Other Gateways							
Chicago	41,000	5,203	4,742	729	5,471	268	5.2%
Washington	25.410	4,721	4,742	216	4,958	237	5.0%
Subtotal	66,410						
Grand Total	112,700						

/1 Cities served nonstop by applicant carrier.

Source: OAG Schedule Tapes, June 1998, IR2RIO.wk1 and IR2BSAO.wk1.

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### No Other Gateway at Issue Will Benefit as Many Behind Gateway Cities as Houston

#### D. American via Miami

	MAO	Nonstop		leage <b>Via</b> MIA		Added	Mileage
city /1	O&D	MAO	MAO-MIA	To MIA	Total	Miles	Circuity
Domestic Cities							
Atlanta	70	2,997	2,416	<b>5</b> 95	3,011	14	0.5%
Austin	0	3,393	2,416	1,105	3,521	128	3.8%
Baltimore	20	3,109	2,416	948	3,364	255	8.2%
Chicago	160	3,562	2,416	1,188	3,604	42	1.2%
Cleveland	0	3,370	2,416	1,082	3,498	128	3.8%
Dallas/Fort Worth	220	3,470	2,416	1,119	3,535	65	1.9%
Denver	60	4,104	2,416	1,714	4,130	26	0.6%
Detroit	0	3,458	2,416	1,152	3,568	110	3.2%
Fort Myers	0	2,519	2,416	112	2,528	9	0.4%
Houston	60	3,250	2,416	954	3,370	120	3.7%
Jacksonville	0	2,728	2,416	336	2,752	24	0.9%
Key West	0	2,407	2,416	127	2,543	136	5.7%
Los Angeles	100	4,573	2,416	2,337	4,753	180	3.9%
Marathon	0	2,387	2,416	89	2,505	118	4.9%
Naples	0	2,492	2,416	96	2,512	20	0.8%
Nashville	0	3,212	2,416	808	3,224	12	0.4%
New Orleans	0	3,038	2,416	674	3,090	52	1.7%
Orlando	20	2,606	2,416	201	2,617	11	0.4%
Philadelphia	10	3,123	2,416	1,014	3,430	307	9.8%
Raleigh/Durham	0	2,955	2,416	702	3,118	163	5.5%
San Francisco	50	4,871	2,416	2,579	4,995	124	2.5%
Sarasota/Bradenton	20	2,589	2,416	178	2,594	5	0.2%
Seattle/Tacoma	20	5,120	2,416	2,720	5,136	16	0.3%
Tampa	20	2,619	2,416	204	2,620	1	0.0%
Washington	90	3,101	2,416	921	3,337	236	7.6%
West Palm Beach	<u>0</u>	2,458	2,416	62	2,478	20	0.8%
Subtotal	920						
International Cities							
Freeport	0	2,401	2,416	111	2,527	126	5.2%
Toronto	0	3,446	2,416	1,231	3,647	201	5.8%
Subtotal							
Grand Total	920						

/1 Cities served nonstop by applicant carrier. Source: OAG Schedule Tapes, June 1998, IR2MAO.wk1

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### Houston's Latin American Traffic and Service Has Experienced Tremendous Growth in the Last Ten Years

			Char	ige:
Category/Region	1987	1997 <b>1</b> /	Absolute	Percent
Total IAU Bassongors			-	
Total IAH Passengers Mexico	1 071 217	1,845,463	774 146	72.3%
Central/South America	• •		774,146	
	<u>203,876</u>	808,260	<u>604,384</u>	<u>296.4%</u>
Total	1,275,193	2,653,723	1,378,530	108.1%
IAH Weekly Nonstop Departu	<u>res</u>			
Mexico	136	232	96	70.6%
Central/South America	<u>21</u>	<u>124</u>	<u>103</u>	490.5%
Total	157	356	199	126.8%
AH Weekly Nonstop Seats				
Mexico	19,619	28,203	8,584	43.8%
Central/South America	2,774	17,126	14.352	517.4%
Total	22,393	45,329	22,936	102.4%
IAH Nonstop Markets Served				
Mexico	9	14	5	55.6%
Central/South America	<u>5</u>	<u>16</u>	11	220.0%
Total	14	30	16	114.3%
			H	

1/Nonstop service data is based on June 1998.

Source: Houston Airport Records; OAG Schedule Tapes.

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## Houston's Total International Traffic is Growing Faster Than the Other Candidate Gateways Total INS Passengers, 1992-1997

	Total INS Passengers								
Year	Houston	Miami	Los Angeles	New York					
1992	2,198,709	11,295,612	9,550,121	14,847,872					
1993	2,486,929	13,026,668		14,873,870					
1994	2,652,297			15,815,023					
1995	2,713,101	14,798,234	11,569,027	17,074,498					
1996	3,075,414	15,064,719	12,438,293	17,067,021					
1997	3,511,873	15,643,992		17,225,689					
Ave. Ann.									
Growth	9.8%	6.7%	6.9%	3.0%					
1997 Ave. Ann.	3,511,873	15,643,992	13,353,882	17,225,689					

Source: DOT, INS Database.

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# Houston's International Traffic to South America Is Growing Substantially Faster Than the Other Candidate Gateways Total INS Passengers, 1992-1997

	INS Passengers to/from South America							
Year	Houston	Miami	Los Angeles Ne	ew York				
1992	39,723	3,446,887	,017 ,017	972,064				
1993	43,294	4,105,276	265,828	967,970				
1994	97,427	4,655,445	293,965 1	,111,262				
1995	83,975	5,294,415	332,381 <b>1</b>	,297,162				
1996	87,408	5,278,694	350,143 <b>1</b>	,377,780				
1997	164,537	5,457,819	429,377 1	,538,059				
Ave. Ann.								
Growth	32.9%	9.6%	12.2%	9.6%				

Source: DOT, INS Database.

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## Houston's International Traffic to Central America And Mexico Is Growing Substantially Faster Than the Other Candidate Gateways Total INS Passengers, 1992-1997

	INS Passengers to/from Central America and Mexico									
Year	Houston	Miami	Los Angeles	New York						
1992	1,561,643	2,313,870	2,906,123	571,270						
1993	1,756,131	2,591,560	2,993,096	535,340						
1994	1,868,378	2,709,041	2,854,723	450,987						
1995	1,923,130	2,806,758	2,874,563	448,305						
1996	2,197,857	2,916,898	3,093,614	465,941						
1997	2,461,280	3,059,330	3,126,490	495,385						
Ave. Ann.										
Growth	9.5%	5.7%	1.5%	-2.8%						

Source: DOT, INS Database.

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#### Where It Has Nonstop Service Houston is an Effective Gateway for Latin America CY 1997

Region/Country	Houston	Miami	Los Angeles	New York	All Other	Total
		INS P	assengers	<u>.</u>		
<u>North America</u>						
Mexico	1,799,465	1,193,182	2,643,483	459,941	5,580,867	11,676,938
Central America						
Belize	103,696	108, 830	0	0	15, 677	228, 203
Costa Rica	123, 4 <b>8</b> 4	502, 907	5 <b>8</b> , 216	17, 622	116, 296	<b>818</b> , 525
El Salvador	125, 211	<b>188</b> , 557	176, 026	5, 360	<i>92, 955</i>	588, 109
Guatemala	114, 457	291, 401	<i>220, 395</i>	<b>68</b> 3	<b>8</b> 3, 900	710, 836
Honduras	100, 507	<i>238, 920</i>	2, 352	11, 65 <b>8</b>	21, 259	374, 696
Panama	<u>55, 847</u>	<u>353. 226</u>	<u>19. 885</u>	<u>23</u>	<u>36. 131</u>	<u>465. 112</u>
Subtotal	<i>623, 202</i>	1,683,841	476, 874	35, 346	366, 218	3,185,481
<u>South America</u>						
Colombia	48, 111	836, 726	29, 771	118,908	118, 126	1,151,642
Ecuador	51, 087	398, 153	0	120,449	29, 496	599, 185
Peru	<u>60, 904</u>	432, 514	<u>61. 825</u>	<u>35, 003</u>	<u>151. 637</u>	741.883
Subtotal	160, 102	1,667,393	91, 596	274, 360	299, 259	2,492,710
Total Latin America	2,582,769	4,544,416	3,211,953	769,647	6,246,344	17,355,129
		Percer	nt of Total			
North America						
Mexico	15.4%	<b>10. 2</b> %	<i>22.</i> 6%	<b>3. 9%</b>	<b>47.8%</b>	100. 0%
Central America						
Belize	45.4%	47.7%	0.0%	0. 0%	<b>6. 9%</b>	100. 0%
Costa Rica	15.1%	61.4%	7.1%	2.2%	14.2%	100.0%
El Salvador	21.3%	32.1%	29. 9%	0.9%	<b>15.8%</b>	100.0%
Guatemala	16.1%	41.0%	31.0%	0.1%	<b>11.8%</b>	100. 0%
Honduras	26.8%	63.8%	0.6%	3.1%	5.7%	100. 0%
Panama	<i>12.0</i> %	<b>75. 9%</b>	4.3%	0. 0%	7 <b>8</b> %	100. 0%
Subtotal	19.6%	52.9%	15.0%	1. 1%	11.5%	100.0%
South America						
Colombia	4.2%	72.7%	2.6%	<b>10. 3%</b>	10.3%	100. 0%
Ecuador	8.5%	66.4%	0. 0%	20. 1%	<b>4. 9%</b>	100.0%
Peru	8.2%	<u>58. 3%</u>	<u>8.3%</u>	4.7%	<u>20. 4%</u>	100.0%
Subtotal	6.4%	66. 9%	3.7%	<b>11.0%</b>	12.0%	100.0%
Total Latin America	14.9%	26. 2%	<b>18</b> . 5%	4.4%	36.0%	100.0%

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# Continental is Successfully Expanding its Central and South America Service and Traffic at Houston

	Houston - Central & South America 1/ Enplaned and Deplaned Passengers								
		Percent		Percent					
Year	Continental	Change	All Carriers	Change					
1993	418,058		599,071						
1994	466,795	11.7%	629,472	5.1%					
1994	532,681	14.1%	671,456	6.7%					
			,	••••					
1996	551,661	3.6%	700,474	4.3%					
1997	666,821	20.9%	808,260	15.4%					
Ave. Ann Grov	vth								
1993 - 1997		12.4%		7.8%					
1 st Qtr 1997	168,011		200,472						
1st Qtr 1998	251,701	49.8%	283,228	41.3%					

I/Includes Caribbean traffic.

Source: Houston Airport Records.

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#### Continental Serves 73 Domestic Airports With Over 2,200 Weekly Jet Direct Flights From Houston IAH

#### June 1998

			O's Weekly partures fror		
Market	Code	Nonstop	1 -stop	Total	
Albuquerque	ABQ	34	0	34	
Amarillo	AMA	21	0	21	
Anchorage	ANC	0	7	7	
Atlanta	ATL	60	0	60	
Austin	AUS	70	0	70	
Baltimore	BWI	41	0	41	
Birmingham	BHM	19	0	19	
Boston	BOS	39	0	39	
Brownsville	BRO	7	0	7	
Charleston	CHS	0	7	7	
Charlotte	CLT	14	0	14	
Chicago Midway	MDW	7	0	7	
Chicago O'Hare	ORD	53	0	53	
Cleveland	CLE	54	0	54	
Colorado, Springs	COS	14	0	14	
Columbus	СМН	20	0	20	
Corpus <b>Christ</b> i	CRP	36	0	36	
Dallas/Fort Worth	DFW	79	0	79	
Dallas Love Field	DAL	47	0	47	
Denver	DEN	48	0	48	
Detroit	DTW	34	0	34	
El Paso	ELP	28	0	28	
Fort Lauderdale	FLL	28	0	28	
Greensboro	GSO	14	0	14	
Guam	GUM	0	7	7	
Gulfport	GPT	21	0	21	
Hartford	BDL	7	7	14	
Honolulu	HNL	7	0	7	
Indianapolis	IND	21	0	21	
Jacksonville	JAX	14	7	21	
Kansas City	MCI	27	0	27	
Lafayette	LFT	7	0	7	
Las Vegas	LAS	43	0	43	
Los Angeles	LAX	76	0	76	
Louisville	SDF	13	0	13	
Lubbock	LBB	26	0	26	
McAilen	MFE	40	0	40	
Miami	MIA	35	0	35	
Midland Odessa	MAF	19	0	19	
Mihvaukee	MKE	7	0	7	
Minneapolis	MSP	27	0	27	

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## Continental Serves 73 Domestic Airports With Over 2,200 Weekly Jet Direct Flights From Houston IAH

#### June 1998

	CO's Weekly Jet Departures from IAH					
Market	Code	Nonstop	1 -stop	Total		
Mobile	МОВ	14	0	14		
Nashville	BNA	19	0	19		
New Orleans	MSY	91	Ő	91		
New York La Guardia	LGA	64	0	64		
New York Newark	EWR	69	52	121		
Norfolk	ORF	14	0	14		
Oklahoma City	OKC	32	0	32		
Omaha	OMA	7	0	7		
Ontario	ONT	14	0	14		
Orange County	SNA	27	0	27		
Orlando	MCO	49	0	49		
Pensacola	PNS	20	0	20		
Philadelphia	PHL	34	0	34		
Phoenix	PHX	41	0	41		
Pittsburgh	PIT	20	0	20		
Portland	PDX	14	0	14		
Providence	PVD	0	6	6		
Raleigh/Durham	RDU	13	0	13		
Salt Lake City	SLC	22	0	22		
San Antonio	SAT	75	0	75		
San Diego	SAN	35	0	35		
San Francisco	SFO	56	0	56		
San Jose	SJC	14	0	14		
Seattle/Tacoma	SEA	35	0	35		
St. Louis	STL	20	0	20		
Tampa	TPA	41	0	41		
Tucson	TUS	14	0	14		
Tulsa	TUL	32	0	32		
Washington Dulles	IAD	13	0	13		
Washington National	DCA	47	0	47		
West Palm Beach	PBI	7	0	7		
Wichita	ICT	21	0	21		
Total		2,131	93	2,224		

Note: Data includes Continental and Continental Express jet service.

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## Continental Serves 23 Domestic Airports With Nearly 900 Weekly Nonstop Regional Flights From Houston IAH

#### June 1998

		Turboprop	O's Weekly Departures		
Market	Code	Nonstop	1 -stop	Total	
Alexandria	AEX	27	0	27	
Baton Rouge	BTR	67	0	67	
Beaumont/Port Arth		66	0	66	
Brownsville	BRO	40	0	40	
College Station	CLL	52	0	52	
Corpus Christi	CRP	38	0	38	
Harlingen	HRL	28	0	28	
Houston Ellington F	ield EFD	64	0	64	
Houston Hobby	HOU	50	0	50	
Jackson	JAN	26	0	26	
Killeen	ILE	26	0	26	
Lafayette	LFT	70	0	70	
Lake Charles	LCH	57	0	57	
Laredo	LRD	31	0	31	
Little Rock	LIT	34	0	34	
McAllen	MFE	8	0	8	
Memphis	MEM	32	0	32	
Mobile	MOB	7	0	7	
Monroe	MLU	32	0	32	
Shreveport	SHV	59	0	59	
Tyler	TYR	31	0	31	
Victoria	VCT	32	0	32	
Waco	ACT	19	0	19	
Total		896	0	896	

Source: OAG Schedule Tapes

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### Continental Serves 36 International Airports With Over 375 Weekly Direct Departures From Houston IAH

#### June 1998

		CO's Jet Departi	Weekl ures fro		
Market	Code	Nonstop I-		Total	
		_		_	
Acapulco	ACA	5	0	5	
Aruba	AUA	2	0	2	
Belize City	BZE	14	0	14	
Bogota	BOG	7	0	7	
Calgary	WC	14	0	14	
Cancun	CUN	28	0	28	
Caracas	CCS	7	0	7	
Cozumel	CZM	12	0	12	
Frankfurt	FRA	0	7	7	
Guadalajara	GDL	20	0	20	
Guatemala City	GUA	14	0	14	
Guayaquil	GYE	2	0	2	
Ixtapa/Zihuatanejo	ZIH	2	0	2	
Leon-Guanajuato	BJX	14	0	14	
Lima	LIM	7	0	7	
London Gatwick	LGW	14	0	14	
Managua	MGA	7	0	7	
Mazatlan	MZT	2	0	2	
Merida	MID	3	0	3	
Mexico City	MEX	54	0	54	
Monterrey	M-I-Y	27	0	27	
Nassau	NAS	3	0	3	
Panama City	PTY	7	0	7	
Paris De Gaulle	CDG	7	0	7	
Puerto Vallarta	PVR	8	0	8	
Quito	UIO	0	7	7	
Rome	FCO	0	7	7	
San Jose	SJO	14	0	14	
San Jose Del Cabo	SJD	4	0	4	
San Pedro Sula	SAP	7	0	7	
San Salvador	SAL	14	0	14	
Tampico	TAM	7	0	7	
Tegucigalpa	TGU	7	Õ	7	
Toronto	YYZ	14	0	14	
Vancouver	YVR	7	Ŏ	7	
Veracruz	VER	4	0	4	
Total		358	21	379	

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## Houston - Central America Markets Expanded Dramatically After Continental Launched Nonstop Services

				J				
Central American	I raffic A	nalysis <b>/1</b>	To/From H	louston	Cha	nge		
Market	Before CO	After CO	Before CO A	After CO	Percent	Absolute		
	4007	1000	100	40.400		10.000		
Belize City	1987	1989	160	10,180	6262.5%	10,020		
Guatemala City	1987	1989	2,470	15,640	533.2%	13,170		
Managua	1989	1991	60	3,210	5250.0%	3,150		
Panama City	1989	1991	1,680	11,180	565.5%	9,500		
San Salvador	1988	1990	450	13,190	2831 . <b>1%</b>	12,740		
San Pedro Sula	1988	1990	130	4280	3192.3%	4,150		
San Jose	1988	1990	1,430	8,080	465.0%	6,650		
Tegucigalpa	1990	1993	260	10730	4026.9%	10,470		
Subtotal/Average			830	9,561	1052.0%	8,731		

Note: /1 Calendar years before and after CO began service, except Belize and Tegucigalpa, where CO increased from less than daily to daily nonsfops in the 2nd year. San Jose service is onestop.

Source: USDOT, International O&D Survey.

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### Houston - South America Markets Expanded Dramatically After Continental Initiated Direct Services

South American	Years Used for Traffic Analysis /1		O&D Passengers To/From Houston		Cha	nge
Market	Before CO	After CO	Before CO A	fter CO	Percent	Absolute
Guayaquil	1990	1992	520	3,160	507.7%	2,640
Quito	1991	1993	1,090	6,200	468.8%	5,110
Bogota	1993	1994	4,400	11,160	153.6%	6,760
Lima	1995	1997	2,240	14,230	535.3%	11,990
Subtotal/Average			2,063	8,688	321.2%	6,625

Note: /1 Guayaquil and Quito service were both onestop 3 to 4 days per week. 1997 Lima O&D is for the year ended 3rd quarter 1997.

Source: USDOT, International O&D Survey.

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#### The JFK-Sao Paulo Market is Currently Served By 5 Nonstop Carriers (7 Including Code Share Partners) and Has Excess Capacity Based on the Most Recent Load Factor Data Available

Operating Carrier	Code Shar Partner <b>1</b> /		Schedules Aircraft <b>Type</b>	(from JFK) Weekly Seats	Segment Perfe CY 199 Ave. Weekly Nonstops Loa	07 Average
JFK-Sao Paulo						
American	ТАМ	7	B-767	1,323	6.9	56.5%
United	VARIG	7	B-767	1,456	6.9	59.7%
Transbrasil	Delta	2	B-767	420	3.1	46.1%
VARIG	United	7	747/M11	2,354	7.1	49.4%
VASP		4	MI1	1,160	5.1	67.7%
Total JFK-GR	U	27			29.2	56.1%
JFK-Rio de Janeir	<u>o</u>					
American	ТАМ	7	B-767	1,323	6.9	53.9%
VARIG	United	7	B-767	1,610	7.0	63.1%
Total JFK-GI	3	14			13.9	59.4%

I/Each of the code share partners offer published code share schedules in the JFK-SAO and JFK-RIO market.

Source: OAG Schedule Tapes, June 1998 and Exhibit DOT-IR-1A.

Docket OST-98-3863 Exhibit HOU-2 18 Page 1 of 1

# With Historic Average Load Factors of 55%, the JFK-Sao Paulo Market Does Not Need Additional Nonstop Service

Market	Period	•	Segment	Nonstop Op Segment Seats 1/ Lo	Average		
<u>New York J</u>	New York JFK-Sao Paulo (GRU)						
	CY 1995 CY 1996 CY 1997 Total Period	2,689 2,975 3,034 8,698	422,283 404,272 439,740 <b>1,266,295</b>	724,328 786,521 783,850 <b>2,294,699</b>	58.3% 51.4% 56.1% 55.2%		
<u>New York J</u>	FK-Rio de Janei	ro (GIG)					
	CY 1995 CY 1996 CY 1997	262 1,105 1,443	33,704 138,040 166,296	62,185 232,000 279,960	54.2% 59.5% 59.4%		
Total Period         2,810         338,040         574,144         58.9%           Total JFK-GRU/GIG							
	CY 1995 CY 1996 CY 1997	2,951 4,080 4,477	<b>455,987</b> 542,312 606,036	786,512 1 <b>,018,521</b> <b>1,063,810</b>	58.0% 53.2% 57.0%		
	Total Period	11,508	1,604,335	2,868,843	55.9%		

1/ Seats computed from reported passenger and load factors.

Source: Exhibit DOT-IR-1A, (T-100 data).

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#### Transbrasil, With Average Load Factors of Less Than 50%, Can Make Many Seats Available To its Code Share Partner, Delta

Market	Period	Nonstop S	egment	1 1	Average	
<u>New York JFK-Sao Paulo (GRU)</u>						
	<b>Nov 96</b>	26	2,140	5,459	<b>39.2%</b>	
	Dec 96	25	2,968	5,253	56.5%	
	Jan 97	44	4,478	9,233	48.5%	
	Feb 97	30	3,148	6,296	50.0%	
	Mar 97	28	2,717	5,881	46.2%	
	Apr 97	31	2,533	6,512	38.9%	
	May 97	31	2,863	6,507	44.0%	
	Jun 97	25	2,624	5,248	50.0%	
	Jul 97	34	4,571	7,142	64.0%	
	Aug 97	38	3,423	7,979	42.9%	
	Sep 97	32	2,392	6,682	35.8%	
	Oct 97	34	2,504	6,323	39.6%	
	12 Mo. Total	378	36,361	78,515	46.3%	

Note: Delta and Transbrasil offer code share services in the JFK-SAO market as well as other U.S. - Brazil markets.

1/ Seats computed from reported passenger and load factors.

Source: IR1ABRA2.wk1

# Miami Currently Has 82 Nonstop Flights To 7 Destinations in Brazil from 7 Airlines, Including 2 Airlines that Serve Manaus

	Weekly <b>Nonstops</b> From Miami, June 1998						
MIA-Brazil	Lloyd Aereo						
Market	American	United	Transbrasil	VARIG	VASP Bol	iviano	Total
Belem				1			1
Fortaleza				1	1		2
Manaus				2	, i	2	4
Recife				2	1	-	3
Rio de Janeiro	7	7	, 2	7			23
Salvador					1		1
Sao Paul0	21	7	7 7	7	6		48
Total	28	14	9	20	9	2	82

Source: OAG Schedule Tapes, June 1998.

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## Miami Has Extensive Service to Brazil and Does Not Have a Shortage of Capacity

		All Carriers Nonstop Operations			
	MIA-Brazil	Nonstop	Segment	0	verage
Market	Market	Flights P	assengers	Seats 1/ Load	d Factor
<u>CY 1995</u>	Dalam	50	0.504	10.005	CO 40/
	Belem	53	6,521	10,285	63.4%
	Belo Horizonte	360	25,830	64,094	40.3%
	Brasilia	355	51,360	76,202	67.4%
	Fortaleza	61	15,342	21,824	70.3% 56.3%
	Manaus	240	31,143	55,316	
	Recife	174	32,913	47,700 445,564	69.0%
	Rio de Janeiro	2,115	249,516	445,564 3,906	56.0%
	Salvador	10	3,472		88.9%
	Sao Paul0	4,187	673,962	1,087,035	62.0%
	Total	7,555	1,090,059	1,811,927	60.2%
<u>CY 1996</u>					
	Belem	79	8,498	15,339	55.4%
	Belo Horizonte	347	21,943	59,790	36.7%
	Brasilia	444	57,318	94,428	60.7%
	Fortaleza	100	15,342	24,547	62.5%
	Manaus	279	38,536	64,227	60.0%
	Recife	160	25,556	42,664	59.9%
	Rio de Janeiro	2,117	298,528	446,898	66.8%
	Salvador	15	3,075	4,805	64.0%
	Sao Paul0	5,124	765,864	1,306,935	58.6%
	Total	8,665	1,234,660	2,059,634	59.9%
<b>CY</b> 1997					
<u>CI 1997</u>	Belem	107	13,303	20,341	65.4%
	Belo Horizonte	11	2,769	3,246	85.3%
	Brasilia	350	2,709 51,563	78,963	65.3%
	Fortaleza	162	30,222	43,051	70.2%
	Manaus	287	42,540	62,467	68.1%
	Recife	171	30,199	45,618	66.2%
	Rio de Janeiro	2,183	148,313	215,571	68.8%
	Salvador	2,103	21,311	33,989	62.7%
	Sao Paulo	4,954	764,997	1,193,443	64.1%
	Jau Faulu	4,904	104,331	1,100,770	04.170
	Total	8,337	1,105,217	1,696,690	65.1%

1/ Seats computed from reported passenger and load factors.

Source: Exhibit DOT-IR-1A, (T-100 data).

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# Manaus is a Small Market

City	1991 Population	YE 3Q 1997 DOT O&D Survey Psgrs (Total U.S.)	O&D Psgrs Per 1,000 Population
Sao Paul0	9,480,427	562,070	59
Rio de <b>Janerio</b>	5,336,179	277,790	52
Manaus	1,010,558	1,940	2

Source: The Statesman's Year-Book, 1995-96 Edition; IR2CMAO.wk1

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## American Airlines Currently Dominates the U.S. Flag Service in the U.S. - South America Market With 60% of the Scheduled Flights and 50% of the Entire U.S. - Brazil Market

-	Week	<i>,</i> ,	es	Percent	of Total
Country		All Other S. Carriers	Total	AA	All Other U.S. Carriers
Argentina	21	21	42	50.0%	50.0%
Bolivia	7	0	7	100.0%	0.0%
Brazil	49	49	98	50.0%	50.0%
Chile	21	14	35	60.0%	40.0%
Colombia	35	14	49	71.4%	28.6%
Ecuador	21	2	23	91.3%	8.7%
Peru	35	21	56	62.5%	37.5%
Venezuela	49	35	84	58.3%	41.7%
Total	238	156	394	60.4%	39.6%

Source: OAG Schedule Tapes, June 1998.

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## Los Angeles Currently Has 4 Carriers Providing Nonstop Service to Sao Paulo Including United's Code Share Alliance Partner

		- Sao Paulo stops, June 1998
Carrier	Flights	Seats
Japan Airlines	5	1,875
VARIG 1/	4	1,592
Korean Air	3	1,176
VASP	3	870
Total	15	5,513

1/ VARIG's LAX-SAO flights are also operated as code share services with United's code.

Source: OAG Schedule Tapes, June 1998.

Docket OST-98-3863 Exhibit HOU-225 Page 1 of 1

## United Airlines Has Failed to Develop a Latin American Gateway at Los Angeles

	Unit Guatemala		y Nonstop F	lights From I San Jose	Los Angeles 1 San	1/
Year	City	City	San Jose	Del Cabo		Total
1994	7	28	0	7	0	42
1995	7	21	0	0	7	35
1996	7	21	2	0	7	37
1997	7	14	0	0	7	28
1998	7	14	0	0	7	28
Change 1994-l 998	0	(14)	0	(7)	7	(14)
% Change	0.0%	-50.0%	0.0%	-100.0%	n.c.	-33.3%

1/ Service based on August schedules of each year.

Note: Latin America defined as Mexico, Central America and South America. n.c. = not calculated. Source: OAG Schedule Tapes.

Docket OST-98-3863 Exhibit HOU-226 Page 1 of 1

## The United-VARIG Alliance Operates 73 Weekly Nonstop Flights from 5 U.S. Gateways to 7 Destinations in Brazil, Including the Los Angeles-Sao Paulo Market, and Accounts for 40% of the Total U.S. - Brazil Departures

			une 1998 partures from	
U.S. City	razil Market Brazilian City	United		nited/VARIG
Atlanta	Sao Paulo		7	7
Chicago	Sao Paul0			7
Los Angeles	Sao Paul0		4	4
Miami	Belem Fortaleza Manaus Recife Rio de Janeiro <u>Sao Paul0</u> MIA Total	7 <u>7</u> 14	1 2 2 7 <b>7</b> 20	<b>1</b> 2 2 14 <b>14</b> 34
New York JFK	Rio de Janeiro <u>Sao Paul0</u> JFK Total	<b>Z</b> 7	7 <u>7</u> 14	7 <u>14</u> 21
Total U.SBrazi	il (United/VARIG)	28	45	73
Total U.S. Brazil	- All carriers 184 W	kly Dept		
United/VARIG as	s Percent of Total U.S	Brazil		40%

Source: OAG Schedule Tapes, June 1998.

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## Atlanta is No Longer a Strategic Route for VARIG and VARIG's Atlanta - Sao Paulo Load Factors Have Dropped Sharply

r	Month	Load Factor	Change in Load Factor From Prior Year	
Pre	Delta Entry			
	January 1996	45.1%		
	February	41.0%		
	March	34.2%		
ŀ	April	44.7%		
	May	51.7%		
	lune	61.9%		
	luly	70.1%		
	August	68.0%		
	September	56.7%		
	Dctober	54.9%		
1	November	52.9%		
[	December	66.1%		
	lanuary 1997	76.1%	31 .0	
	ebruary	69.9%	28.9	
Ν	/larch	64.7%	30.5	
A	April	52.9%	8.2	
Ν	May	59.0%	7.3	
Pos	<u>st Delta Entry 1/</u>			
	une	58.3%	-3.6	
J	uly	64.2%	-5.9	
	lugust	51.9%	-16.1	
	September	39.1%	-17.6	
	Dctober	40.5%	-14.4	
Ν	lovember	40.4%	-12.5	
[	December	53.3%	-12.8	

Source: IR1ABRA2.wk1

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## The United-VARIG Alliance Can Operate 7 More Nonstops in the Los Angeles-Sao Paulo Market by Switching VARIG's Atlanta Service to LAX

Route	June 19 VARIG Nonsto Departures		Comment
VARIG Current Service			
Atlanta-Sao Paulo	7	1,610	With termination of <b>Delta/VARIG</b> Alliance and institution of DL ATL-GRU Nonstops, ATL is no longer a strategic route for VARIG
Possible VARIG Switch			
Washington (IAD) - Sao Paulo	0	0	United Hub & Gateway
Los Angeles-Sao Paulo	4	1,592	VARIG Route; United Interest in this Case

Source: OAG Schedule Tapes, June 1998.

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## The Miami, New York and Los Angeles Gateways Account For 87% of U.S.-South America Traffic

		1997	
1997		INS Psgrs	Percent of
Rank	US Gateway	U.S. <del>-</del> S. Amer.	Total U.S.
1	Miami	5,457,819	64.2%
2	New York - JFK	1,538,059	18.1%
3	Los Angeles	<u>429.377</u>	<u>51%</u>
	Subtotal Top 3	7,425,255	87.3%
	Houston	164,537	1.9%
	Total U.S South America	8,501,297	

Source: US DOT INS Traffic Database

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## Nonstop Service From the U.S. to Brazil June 1998

			June19 Weekly Nonst	
Nonstop Market		Carrier	Dept's	Seats
Atlanta Atlanta	Sao Paulo Guarulhos Sao Paulo Guarulhos Total	DL RG	<b>7</b> 7 14	1,526 <u>1,610</u> 3,136
Chicago O'Hare	Sao Paulo Guarulhos	UA	7	1,456
Dallas/Fort Worth	Sao Paulo Guarulhos	AA	7	1,505
Los Angeles Los Angeles Los Angeles Los Angeles	Sao Paulo Guarulhos Sao Paulo Guarulhos Sao Paulo Guarulhos Sao Paulo Guarulhos Total	JL KE RG VP	5 3 4 <u>3</u> 15	1,875 1,176 1,592 <u>870</u> 5,513
Miami Miami Miami Miami Miami Miami Miami Miami Miami Miami Miami Miami Miami Miami	Belem Fortaleza Fortaleza Manaus Manaus Recife Recife Rio De Janeiro Rio De Janeiro Rio De Janeiro Rio De Janeiro Salvador Sao Paulo Guarulhos Sao Paulo Guarulhos Sao Paulo Guarulhos Sao Paulo Guarulhos Sao Paulo Guarulhos Sao Paulo Guarulhos	RG RG VP LB RG VP ARG TR VP ARG TR VP	1 1 2 2 2 1 7 7 2 7 1 21 7 7 7 7 6 82	$\begin{array}{c} 193\\ 193\\ 290\\ 410\\ 386\\ 386\\ 290\\ 1,505\\ 1,624\\ 420\\ 1,456\\ 290\\ 4,515\\ 1,813\\ 1,610\\ 2,121\\ \underline{1.740}\\ 19,242\end{array}$
New York J F Kennedy New York J F Kennedy	Rio De Janeiro Rio De Janeiro Sao Paulo Guarulhos Sao Paulo Guarulhos Sao Paulo Guarulhos Sao Paulo Guarulhos Sao Paulo Guarulhos Total	AA RG AA RG TR UA VP	7 7 7 2 7 4 41	1,323 1,610 1,505 2,354 420 1,456 <u>1,160</u> 9,828

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## Nonstop Service From the U.S. to Brazil June 1998

			June 1 Weekly Nonst	
Nonstop Market		Carrier	Dept's	Seats
New York Newark New York Newark	Rio De Janeiro Sao Paulo Guarulhos Total	C 0 C 0	7 <u>7</u> 14	1,988 <u>1.988</u> 3,976
Orlando	Brasilia	TR	2	420
Washington Dulles	Brasilia	TR	2	420
Grand Total			184	45,496

Source: OAG Schedule Tapes, June 1998.

300 SERIES

# HOUSTON'S ECONOMIC PROFILE

Docket OST-98-3863 Narrative HOU 300 Series Page 1 of 2

### NARRATIVE TO THE 300 SERIES EXHIBITS

#### Houston is One of the Largest and Fastest Growing Cities in the U.S.

With a population of 1.7 million residents, Houston is the fourth largest city in the US. (Exhibit HOU-301) Only the cities of New York, Los Angeles and Chicago -- all major international gateways -- have larger populations. On a metropolitan area basis, the Houston-Galveston-Brazoria CMSA has a population of 4.3 million persons and is the 10th largest metro area in the county. (Exhibit HOU-302)

Houston has a large Hispanic population -- an important attribute to the success of its Latin American services. The Houston metro area Hispanic population is 1,045,800 persons and ranks sixth in the U.S. (Exhibit HOU-303)

Houston's strong economic base, which is becoming increasingly diversified, is a major reason for the exceptional growth in the past and projected growth for the future. Houston has become a major corporate center. For example, 15 of the Fortune 500 companies are headquartered in Houston. (Exhibit HOU-304) This is the second largest concentration of Fortune 500 companies among U.S. cities. (Exhibit HOU-305) Using the broader definition of metro areas rather than cities, Houston ranks fifth among U.S. metro areas in Fortune 500 companies. (Exhibit HOU-306)

Houston's population is expected to have the fourth largest growth over the 1995-2020 period among U.S. areas. (Exhibit HOU-307) Houston's population is projected to increase by 1.7 million during this period.

Docket OST-98-3863 Narrative HOU 300 Series Page 2 of 2

Houston's economy has been strong and growing over the past 10 years. Non-farm payroll employment in the Houston metro area has increased from approximately 1.5 million jobs in 1987 to over 2.1 million in 1998. (Exhibit HOU-308) Based on recent statistics from the U.S. Department of Labor, Houston has the fastest growing economy of the four cities at issue in this case in terms of job growth. Houston's job growth was 4.66% or 1.7 times the job growth rate for the U.S. (Exhibit HOU-309)

Houston is a major international center for business. As summarized in Exhibit HOU-3 10, Houston is the largest foreign trade port in the U.S. and its exports rank seventh in the U.S. in value. There are over 3,500 international companies located in Houston; some 69 foreign consulates and over 30 foreign banks. Houston has the sixth largest metro area Hispanic community in the U.S. and 13% of its population is foreign born. Houston is the top international city in the South and Southwest. For example, as compared to Dallas/Ft.Worth, Houston has about 80% more multinational companies, 2.5 times as many consulates, three times as many foreign banks and almost twice as many local companies with overseas offices. (Exhibit HOU-311)

Houston's economic strength continues to attract new companies and business expansions at a high rate. Houston ranked first in the nation in new business formations according to County Data Corp and fourth in the nation as a world class manufacturing community, according to Industry Week. (Exhibit HOU-3 12)

## Houston is the United States' Fourth Most Populous City

Rank	City	Jan. <b>1, 1997</b> Population	_
1	New York, NY	7,387,100	-
2	Los Angeles, CA	3,438,100	
3	Chicago, IL	2,685,700	
4	Houston, TX	1,733,500	
5	Philadelphia, PA	1,478,100	
6	San Diego, CA	1,179,400	
7	Phoenix, AZ	1,150,700	
8	San Antonio, TX	1,051,800	
9	Dallas, TX	1,043,100	
10	Detroit, MI	972,600	

Source: Sales & Marketing Management, 1997 Survey of Buying Power.

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## Houston is the United States' Tenth Most Populous Metro Area

Rank	Metropolitan Area (CMSA)	Jan. <b>1, 1997</b> Population
1	New York-Notthern,NJ-Long Island, NY-NJ-CT	19,889,500
2	Los Angeles-Riverside-Orange Co, CA	15,842,600
3	Chicago-Gary-Kenosha, IL-IN-WI	8,681,300
4	Washington D.CBaltimore, DC-MD-VA-WV	7,179,700
5	San Francisco-Oakland-San Jose, CA	6,760,500
6	Philadelphia-Wilmington-Atlantic City	5,983,200
7	Boston-Worcester-Lawrence, MA	5,820,700
8	Detroit-Ann Arbor-Flint, MI	5,294,200
9	Dallas-Ft. Worth, TX	4,633,700
10	Houston-Galveston-Brazoria, TX	4,271,600

Source: Sales & Marketing Management, 1997 Survey of Buying Power.

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## Houston Has the Sixth Largest Hispanic Population Among United States Metro Areas

Rank	Metropolitan Area (CMA)	Jan. <b>1, 1997</b> Population
1	Los Angeles-Riverside-Orange Co, CA	5,922,000
2	New York-Northern,NJ-Long Island, NY	3,438,600
3	Miami-Fort Lauderdale, FL	1,341,800
4	San Francisco-Oakland-San Jose, CA	1,168,600
5	Chicago-Gary-Kenosha, IL	1,139,900
6	Houston-Galveston-Brazoria, TX	1,045,800
7	San Antonio, TX	985,100
8	Harlingen-Weslaco-Brownsville-McAllen, TX	775,600
9	Dallas-Ft. Worth, TX	716,700
10	San Diego, CA	680,900

Source: Sales & Marketing Management, 1997 Survey of Buying Power.

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## Houston is the Headquarters for 15 of the 1998 Fortune 500 Companies

1998 Fortune Companies Headquartered In The Houston Area

Company	Revenues(\$M)	Company	Revenues(\$M)
Compaq Computer	\$24,584.0	Browning-Ferris	\$5,783.0
Enron	\$20,273.0	El Paso Natural Gas	\$5,638.0
SYSCO	\$14,454.6	Cooper Industries	\$5,288.8
NGC	\$13,378.4	Baker Hughes	\$3,685.4
Coastal Corp.	\$9,653.1	Lyondell Petrochemical	\$2,878.0
American General	\$8,927.0	Western Atlas	\$2,859.3
Continental Airlines	\$7,213.0	Maxxam	\$2,279.1
Houston Industries	\$6,873.4		

Source: Fortune, April 27,1998.

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## The City of Houston Has the Nation's Second Largest Concentration of Major Corporate Headquarters 1998 Fortune 500 Home Cities

 Rank	City	Number of Fortune 500 Companies
		40
1	New York	46
2	Houston	15
3	Chicago	15
4	Atlanta	11
5	St. Louis	11
6	Dallas	9
7	Philadelphia	8
8	Pittsburgh	8
9	San Francisco	8
10	Cleveland	7
11	Minneapolis	7
12	Boston	6
13	Columbus	6
14	Richmond	6
15	Stamford, CT	6

Source: Fortune, April 27, 1998.

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## The Houston Metro (PMSA) Area Has the Nation's Fifth Largest Concentration of Major Corporate Headquarters 1998 Fortune 500 By Home Metro Area

 Rank	Metro Area	Number of Fortune 500 Companies
 1	Now York NV	50
1	New York, NY	53
2	Chicago, IL	36
3	Los Angeles, CA	18
4	Boston, MA	16
5	Houston, TX	15
6	Minneapolis-St. Paul, MN	14
7	Washington, DC	13
8	Philadelphia, PA	13
9	Dallas-Ft. Worth, TX	13
10	Atlanta, GA	12

Source: Fortune, April 27, 1998.

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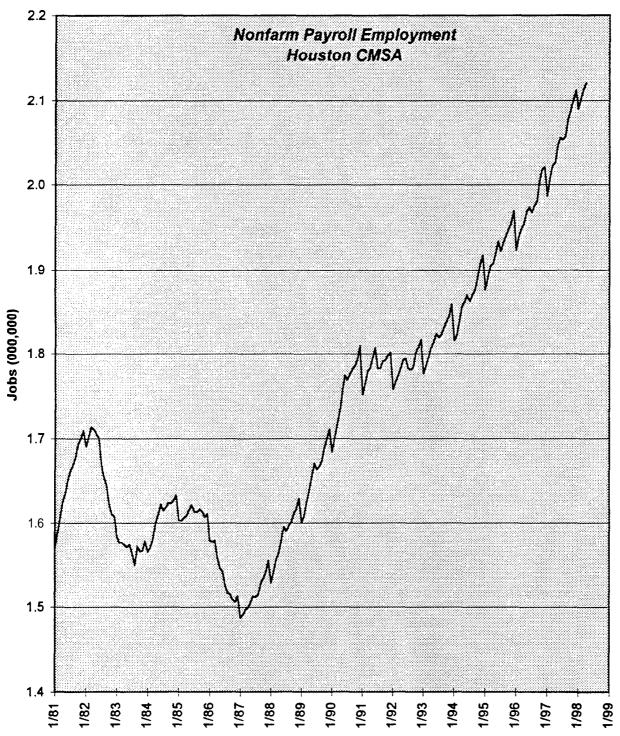
## The Houston Metro Area is Projected to Have 4th Largest Population Increase Through 2020 Among U.S. Metro Areas

Population Growth Rank	n Metro Area			- 2020 pulation Change Percent
Italik			1 op. (000)	T Crocht
,		01404	0.040	04 00/
1	Los Angeles-Riverside-Orange Co, CA	CMSA	3,218	21. <b>0%</b>
2	Dallas-Ft. Worth, TX	CMSA	1,956	43.7%
3	Washington-Baltimore, DC-MD-VA-WV Houston-Galveston-Brazoria, TX	CMSA	1,764 <b>1,694</b>	24.8%
4 S	•	CMSA		
3	Atlanta, GA	MSA	1,681	48.9%
6	Phoenix-Mesa, AZ	MSA	1,674	63.0%
7	San Francisco-Oakland-San Jose, CA	CMSA	1,654	25.3%
8	San Diego, CA	MSA	1,481	56.4%
9	Seattle-Tacoma-Bremerton, WA	CMSA	1,342	41.0%
10	Orlando, FL	MSA	1,131	81.6%
10		MO/ (	1,101	011070
11	Miami-Ft. Lauderdale, FL	CMSA	1,033	29.9%
12	Las Vegas, NV-AZ	MSA	990	86.6%
13	Chicago-Gary-Kenosha, IL-IN-WI	CMSA	988	11.6%
14	Tampa-St. Petersburg-Clearwater, FL	MSA	975	44.7%
15	Denver-Boulder-Greeley, CO	CMSA	926	41.5%
16	Portland-Salem, OR-WA	CMSA	830	40.8%
17	Minneapolis-St. Paul, MN-WI	MSA	776	28.4%
18	San Antonio, TX	MSA	771	52.7%
19	New York-Northern NJ-Long Island, NY-NJ-CT	CMSA	753	3.8%
20	Sacramento-Yolo, CA	CMSA	747	46.4%
	Total U.S		59,926	22.8%

Source: Woods & Poole Economics, 1998 MSA Profile.

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## Houston's Economy Has Been Strong For the Past 10 Years



Docket OST-98-3863 Exhibit HOU-309 Page 1 of 1

## Houston Has the Fastest Growing Economy of the Four Cities at Issue In This Case

	February 1997 - February 1998 Change in <b>Nonfarm</b> Payroll Jobs		
Metro Area	Percent	Ratio To U.S.	
Houston	4.66%	1.701	
Los Angeles	3.47%	1.27	
Miami	2.62%	0.96	
New York	1.99%	0.73	
Total U.S.	2.74%	1 .00	

Source: U.S. Bureau of Labor Statistics, Employment and Earnings, April 1998.

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## Houston is an International Center for Business Houston International Facts and Figures

#### Transportation, Trade and Travel

Foreign Trade Port International Airport Foreign Medical Patients

Metro Exports

#### International Business

International Companies International Jobs

#### Trade Infrastructure

Foreign Consulates Foreign Banks Sister Cities, Sister Ports and Partners in Trade

#### **Population Diversity**

Hispanic Community Asian Community Foreign-Born Population

#### **Multicultural Education**

Foreign Languages in Schools

Foreign Students

Houston ranks number 1 in the US, 8th in the world. 8th largest in the US in International passengers Houston's Texas Medical Center treats 25,000 foreign patients annually 7th in US by value, 5th by growth 1993-96

Over 3,500 in Houston One third of Houston's 2 million-job economy

Houston ranks third in the nation with 69 consulates There are 30 foreign banks in Houston Houston has 13 international sister cities

6th largest in the US (CMSA basis) 9th largest in the US (CMSA basis) 13 percent of the **CMSA's** 4 million population

There are 60 foreign languages spoken by students in the Houston Independent School District Houston hosts 7,000 foreign students annually

Source: Greater Houston Partnership.

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## Houston is the Top International City of the South and Southwest

	Houston CMSA	Dallas/Ft. Worth CMSA
Multinational Companies ('96)	826	452
Consulates (97)	69	28
Foreign Banks ('98)	30	10
Percent Foreign Born ('90)	12.3	9.0
Waterborne Foreign Trade ('97) 1/	78.5	0
Airborne Foreign Cargo ('97) <b>2</b> /	95.6	91.2
Freight Forwarders (4/97)	621	367
International Air Passengers ('97)	3,847,353	3,532,773
Percent of Texas Companies Overseas	56.3	29.4
Percent of Foreign Companies in Texas	51.8	28.9
Foreign Direct Investment Transactions ('90-'93)	114	65

f/Million metric tons 2/ Million kilograms, District of Unlading

Sources: Texas Directory of **Multinationals**, Texas Department of Commerce; Foreign Consular Offices in the United States, U.S. Department of State; Texas State Department of Banking; U.S. Bureau of the Census; U.S. Army Corps of Engineers; Duns Market **Identifiers** in Dialog; Airports Council International.

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## Houston's Economic Strength Continues to Attract New Companies and Business Expansions

City	Texas Best Cites For Business Growth	New Business Formations	World Class Manufacturing Communities	
Houston	1st	1st	4th	
Los Angeles	NR	2nd	71st	
New York	NR	4th	56th	
Miami	NR	Not in Top 10	312th	

NR = Not ranked (not in Texas).

Sources: Outlook Texas, May-June f997; County Data Corp, January **1998**; Industry Week, April 6, f998. 400 SERIES

## **COMMUNITY OF INTEREST**

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### NARRATIVE TO THE 400 SERIES EXHIBITS

#### Houston Has Strong Community-of-Interest Ties with Brazil and Latin America

Houston is historically and economically bound to the countries of Latin America and has the cultural, economic and infrastructure base to develop these relations into a pre-eminent position as the U.S. gateway to Latin America.

Latin America's impact on Houston's culture is evident by the large Hispanic population, the cultural organizations preserving their heritage, and the political organizations fostering business alliances. The importance of Latin America to Houston's economy is evidenced by the large volume of trade between the two and their numerous business ties. Houston and Latin America share a rich history, and the future holds the promise of increasingly mutually beneficial business. political, and cultural relationships.

Houston has a growing community of interest with Latin America in general and Brazil in particular. 21 Latin American and Caribbean countries, including Brazil, maintain consular offices in Houston to facilitate growing business and cultural ties between Houston and these countries. (Exhibit HOU-401) Nearly 50 foreign countries from Europe, the Middle East and Africa, Asia and the Pacific, and the Indian Subcontinent also maintain consular offices in Houston.

There are over 1,250 Houston-area companies that have established trade relationships with South America, including Brazil (Exhibit HOU-402), and over 180 Houston-area companies that specifically report trade with Brazil. (Exhibit HOU-403) 45 Houston firms have subsidiaries in Brazil. (Exhibit HOU-404) All of the above information is derived from the latest 1998 International Business Directory compiled and published by the Greater Houston Partnership.

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Data compiled by the Texas Department of Commerce similarly evidences the strong business ties between Houston, as well as the State of Texas on one hand, and Brazil and Latin America on the other. The state's directory indicates 120 Houston multinational companies with offices in Latin America and the Caribbean, including 26 located in Brazil. The Houston companies represent over 50% of the total reported for Texas in both of the respective geographic categories. (Exhibit HOU-405) There are 31 Latin American and Caribbean companies in Houston, which similarly accounts for 52% of the total reported companies from these regions that are located in Texas.

Both Houston and the State of Texas have strong community of interest ties with Brazil. These ties are evidenced by the substantial amount of exports to Brazil. Moreover, the export data in relation to the nonstop air service to Brazil that is available between Houston and the state as a whole, highlights Houston's need for nonstop flights to Brazil. For example, the value of exports to Brazil from Texas, which was \$1.02 billion in 1996, was just under one-half of the export value from Florida. Yet Florida has 84 weekly nonstops to Brazil as compared to only seven for Texas from DFW. As a result, Florida has almost six times as much air service to Brazil per unit value of exports as Texas. (Exhibit HOU-406) Texas generates more export value than the State of New York, but has less than one-fifth of the nonstop flights at New York (JFK). The relationship of weekly nonstops to export value is even more out of line for Houston as compared to the other three gateways at issue in this case. Houston generates 45 to 60% more exports to Brazil than Los Angeles and New York, but has no nonstop service. Even if Houston were to have seven weekly flights to Brazil, its service to export value ratio of 10.0 would be only about one third of Los Angeles' and one tenth of New York's,

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#### Trade Ties

The importance of Latin America and the Caribbean to Houston's economy is demonstrated by the large volume of trade and the numerous business ties. The Port of Houston is a major conduit for U.S. trade with Latin America and the Caribbean. In 1997, the value of Latin American and Caribbean trade through the Port of Houston was \$13.2 billion, and totaled 578 million tons. (Exhibit HOU-408) South America accounted for 63% of this Latin America and Caribbean trade value. Latin America and the Caribbean, as a consolidated region, is the largest world region for trade via the Port of Houston. This region accounts for over 35% of the total trade value through the Port of Houston (Exhibit HOU-409) By a more narrow definition of world regions. South America is the second largest trade region for the Port of Houston, ranking only behind Europe, and accounts for 22.5% of the Port's import and export trade value. Houston's trade with Brazil amounted to \$2.0 billion in 1997, with exports accounting for over 70% of total trade. (Exhibit HOU-410) Houston is the largest port in the U.S for export trade with Brazil, ranks second among U.S. ports in total trade value. (Exhibit HOU-411)

The State of Texas and Houston have substantial air cargo trade with Latin America. In 1997, U.S. Department of Commerce statistics indicated 6.5 million kilos of air cargo was exported from Texas to Brazil. (Exhibit HOU-412) Texas is the fourth leading state in terms of air cargo exports to Brazil, ranking only behind the gateway states that have extensive air service to Brazil.

Houston's air cargo trade with Latin America was over 16 million kilos in 1997, of which 5.0 million was with South America. (Exhibit HOU-413) Within South America, Brazil was Houston's third largest country for air cargo trade, ranking behind Colombia and Peru which have scheduled nonstop passenger service from Houston. (Exhibit HOU-414) It is noteworthy that the business activity and air trade between Houston and both Colombia and Peru greatly increased following the institution of nonstop passenger flights. For example, air cargo trade between

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Colombia and Houston has increased by 300% since 1993. Houston-Peru air cargo weight increased by over eight times from 1996 to 1997, with Peru rising from a rank of 73 to 21 in terms of air cargo exchanged between Houston and foreign countries. (Exhibit HOU-415)

#### **Business Ties**

The extensive community-of-interest between Houston and Latin America and the Caribbean is demonstrated by the presence of business development organizations located in Houston to specifically promote and facilitate business with this important region. With respect to South America, Peru, Colombia, Ecuador and Argentina each have Chambers of Commerce in Houston. (Exhibit HOU-416)

Houston-Brazil business ties are already strong and continue to grow. Exhibit HOU-417 highlights some of the recent large business projects in which major Houston companies are engaged in Brazil or with Brazilian companies. Houston companies such as Compaq Computer, Em-on Corporation, El Paso Energy Corporation, Houston Industries and Mosbacher Power Group have each undertaken major new business projects in Brazil.

#### **Cultural Ties**

The Houston area has a strong Hispanic heritage predating the city's founding. While many Hispanics in Houston are immigrants from Mexico or their descendants, the economic boom of the 1970s diversified Houston's Latin American population. Today, Houston is home to thousands of foreign nationals from Argentina, Brazil, Colombia, Peru, Panama, El Salvador, Venezuela, and virtually every other country in Latin America. Many organizations serve the city's Latin American population. (Exhibit HOU-418)

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With the development of Latin American air services, Houston is growing as a host city for Latin American and Caribbean related conferences. (Exhibit HOU-419)

Docket OST-98-3863 Exhibit HOU-40 1 Page 1 of 1

## There Are 21 Latin American and Caribbean Consular Offices, Including Brazil, and Nearly 50 Other Foreign Consular Offices In the Houston Area

Argentina	Costa Rica	Honduras
Barbados	Dominican Republic	Jamaica
Belize	Ecuador	Mexico
Bolivia	El Salvador	Nicaragua
Brazil	Guatemala	Panama
Chile	Guyana	Peru
Colombia	Haiti	Venezuela
	Other Consular Of	fices
Albania	Hungary	Norway
Austria	Iceland	People's Republic of China
Bangladesh	India	Philippines
Belgium	Indonesia	Portugal
Botswana	Ireland	Qatar
Cameroon	Israel	Republic of Korea
Cyprus	Italy	Republic of Turkey
Czech Republic	Japan	Saudi Arabia
Denmark	Jordan	Senegal
Egypt	Liberia	Slovenia
Finland	Madagascar	Spain
France	Malta	Sweden
Georgia	Mongolia	Switzerland
Germany	Morocco	Syria
Ghana	The Netherlands	Thailand
Greece	New Zealand	United Kingdom

Source: International Houston: 1998 International Business Directory, Greater Houston Partnership, 1998.

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## OVER 1,250 HOUSTON AREA COMPANIES TRADE WITH SOUTH AMERICA, INCLUDING BRAZIL

A & A Machine, Inc. Abacus Couriers, Inc. ABB Randall Corporation ABB Vetco Gray Inc. Abcop international, Inc. Able Communications Co., Inc. ABS Services. Inc. ABS Marine Services ABS Quality Evaluations, Inc. Access Information Associates, Inc Acculign, Inc. Accumulators, Inc. Accurate/Allied Movers ACM Export Corp. ACS Environmental Acute Technologies, Inc. Adams & Porter Adams and Reese, L.L.P. Adams Valve Adirondack Group Advanced Epoxy Systems, Inc. Advanced International Services Advanced Motion & Controls Unlimited, Inc. AE, Inc. - Translations AEI Ocean Services/Votainer U.S.A. Inc Aerolineas Argentinas **AEROMEXICO** Airlines Aerovias de Mexico S.A. de C.V. Aero Smith/Penny AFEC Commodities, Inc. Affiliated Rice Milling, Inc. Afton Pumps, Inc. Agar Corporation AGIP Petroleum Company, Inc. AgriStar Inc. Air Liouide America Corporation Air Purification of Houston Air Routing International, Canada (Member of AR Group, Inc.) Air Routing International Corp. (Member of AR Group, Inc.) Air-Sea Forwarders, Inc. Akin, Gump, Strauss, Hauer & Feld. L.L.P. A 8 K Railroad Materials, Inc. Albemarle Corporation Alberta Forge Company Albis Corporation

Alexander/Ryan Marine & Safety Co. Alfred Conhagen Inc. Alifchem Inc. Alitalia Airlines Alliance Shippers Inc. All In One Technology All Points Moving & Storage Co. Inc./Atlas Van Lines Agent Amber/Booth Co., Inc. AM-Best. Inc. A. M. Castle & Co. (Castle Metals) American Airlines. Inc. American Alternative Energy Corporation American Arbitration Association American Bureau of Professional Translators American European Consulting CO. American Gear & Supply Co., Inc. American International Building Systems, Inc. American International Companies, Inc. American Manufacturers Export Group American Ocean Freight Services, Inc American Omni Trading Co. American Steel Building Company, Inc. American Trade Co. American Trans.-Chem Corporation American Video Equipment American Tank & Vessel International Am-Tee Service Co. Amtek Corporation AMYL Inc. Andersen Consulting The Anderson Company Anglo Shipping & Trading, Inc. Animal Port Houston Anixter Ansul Fire Protection A. P. Green Industries, Inc. Apollo Engineering Apollo Maritime International Applied Automation, Inc. Applied Earth Sciences, Inc.

Aqua-Dyne Inc. Arbor International ARCCON Industries. Inc. Archer Freight Systems, Inc. ARDCO Industries, Inc., Div. of Pettibone Corp. Ardea International Inc. Ardoin's Consulting Services A. Redstone & Associates Personnel Consultants Argo International AR Group Inc. Armstrong Relocation Armstrong/Weathenly Associates Arrow Macco/Daniels **ARVI** Enterprises, Inc. Associated Global Systems Associated Transport Line, Inc. Atec. Inc. Atkinson Bros Atlantic Group, Inc. Atlantic Gulf Aviation Atlantic Machine Tools, Inc. Atlas Maritime Associates, Inc. Atlas Travel Services Atrahersa/Intertransit, Inc. Avangard Industries, Inc. Avianca Airlines Aztec Facility Services **BAC-GROUND** Back-Haul Bulk Carriers Inc. Bailey Network Management Baird Petrophysical International Baker & Botts, L.L.P. (Not Certified by the Texas Legal Board of Specialization. No designation has been made by the Texas Board of Legal Specialization for a Certificate of Special Competence in this area.) Baker CAC, a Division of Thermo Instrument Controls Inc. Baker & Hostetler Baker Hughes Incorporated Baker, Lyman & Company Baker Oil Tools Baker Performance Chemicals Incorporated Balmoral Group Houston Inc BANK ONE, Texas, NA - Houston Office

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### OVER 1,250 HOUSTON AREA COMPANIES TRADE WITH SOUTH AMERICA, INCLUDING BRAZIL

Bardehle, Pagenberg, Dost, Altenburg, Frohwitter, Geissler & Partners Barnes, Richardson & Colburn Barrett Manufacturing Company, Inc. Basis Petroleum, Inc. Baxter & Swinford Realtors, Inc. Bayou City Ford Truck Sales Baytank (Houston), Inc. BD Langham Public Relations/The Global Group BDO Seidman, LLP **BDP** International **Bechtel** Beirne, Maynard, & Parsons, L.L.P. Bellair Express Bell & Murphy PC Benchmark Transportation Services, Inc. Bentex Equipment Company, Inc. Berg Steel Pipe Corp. Bernard Controls Inc Berridge Manufacturing Company Bestline Steel Products, Inc. Betco Scaff old Bethurum Research & Development, Inc. **Bettis** Corporation Betz Water Management Group Biehl & Co., Inc. Bilingual Education Institute Bishop Quintana Rov Advertising & Public Relations BJ Services Company Black Swan Jet Charter Blentech Corp. Blonski Architects Bob J. Johnson & Assoc., Inc. Bonanza Tire Sales, Inc. Bonner & Moore Associates. Inc. Booker/Hancock and Associates Boring & Tunneling Company of America, Inc. BorTunCo-Mining & Construction Equipment Division Bovar Corp. Boyden International **BP** Marine Americas Bracewell & Patterson, L.L.P. Brandt/EPI

Briggs & Veselka Co. Bristol Babcock Inc British Gas (U.S.), Inc. Broocks, Baker & Lange, L.L.P. Brown Book Shop Brown Fintube Co. Brown, Parker & Leahy, L.L.P. BS&B Process Systems Inc. BTS Limited, Inc. Budget Freight Services Bufete Industrial, Inc. Bulk Material Equipment Burak Consulting Bureau Verijas North America Inc. Burgess Manufacturing Inc. Burlington Air Express, Inc. The Bushwhacker Associates, Inc. Business Management Group, Inc. Butcher, Carter & Preston Co. Butler & Binion, L.L.P. Butterworth Jetting Systems Inc. CABVAL California Microwave Microwave Networks Systems Camac Holdings, Inc. Camco International, Inc. Capt. Trevor O'Brien & Associates Inc. Caravan industries, Inc. Cardwell International Ltd. Care Flight Air Critical Care C. A. Richards & Assoc., Inc. Carlisle Engineered Metals Incorporated Carotrans International Carter & Burgess, Inc. Caymoor International CdR International, Inc. Celanese - Clear Lake Plant Cement Lining Co., Inc. Central Moving & Storage of Houston, Inc. Central Transportation Systems, Inc Certex - Houston C.F.O. Enterprises, Inc. CGG American Services, Inc. Chamberlain, Hrdlicka, W hite, Williams & Martin Champion Fiberglass Inc.

Champion International Corporation Charles N. Chavarria-Attorney at Law Chase Securities Chavarria & Partners Inc. Chemcentral/Houston Chemetals International, Inc. Chemical Seal & Packing Company City Supply Company, Inc. C & J Machine & Supply Corp. Clarke. Inc. CLI International, Inc. (InterCorr) Clipper Americas, Inc. CLK Company, L. L. C. CMA! (Chemical Market Associates, Inc.) Coastal Telephone Company Coastal Tractor & Supply Cobro International, Inc. (U.S.A.) Cochran, Rooke & Craft, L.L.P. CoEnergy, Inc. Coldwell Bankers Madeline O'Brien, Inc. Cole Chemical & Distributing, Inc. Colliers Appelt Womack, Inc. Colombo Services, Inc. Comerica Bank-Texas Commercial Medals Co. The Communicators' Network, Inc. Compag Computer Corporation Complex Metals Inc. Compound Manufacturing Distribution, Inc. (CMD) Compression Coat, Inc. Compressor Engineering Corp. Comspec Digital Products, Inc. Condea Vista Company Conservatek Industries, Inc. Consolidated Chemical Industries Constant Shipping Corporation Continental Airlines Continental Carbon Company Continental Casing Corporation Continental Controls, Inc. Continental Corporation Control Flow, Inc./Flocon Products, Inc. Conveyor Systems & Supply Company

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### OVER 1,250 HOUSTON AREA COMPANIES TRADE WITH SOUTH AMERICA, INCLUDING BRAZIL

Cooley & Cooley, Ltd. Cooper Cameron Corporation Coopers & Lybrand L.L.P. Copper State Rubber, Inc. Core Laboratories Corev America Inc. Cosmetex Dental International Crawford & Company Credit Suisse Crisis Transportation Company Crispin Company Cross-Cultural Associates Crowley American Transport Inc. Crowley Marine Services, Inc. CSR America Inc CT Industries, Inc CTreat Offshore Watermakers Cubeco Inc. Cudd Well Control Curtis, Mallet-Prevost, Colt & Mosle Cushman Realty Corporation Custom Safety Products, Inc. CXY Chemicals USA DAHER Golden Eagle Dalmine USA, Inc. The Dal-Sterling Group USA Inc. Dames & Moore Daniel Industries, Inc. Daniel Measurement & Control, Inc., Western Hemisphere Danmar Industries, Inc. Danzas Corporation Dataline Petroleum Services Inc. Data Source USA Data Systems International Davenport/Mammoet Heavy Transport, Inc. Davona Enterprises Debonair Travel. Inc. D. E. FISHER Law Firm DeHart, Hopkins & Rodriguez, Inc. Del-Mar International, Inc. Deloitte & Touche LLP Delta Engineering Corporation Delta Technology Corporation Delta-X Corporation Deltech Manufacturing, Inc. Demag Delaval Turbomachinerv Corp, Turbocare Division Denali, Inc.

De Neef Construction Chemicals Inc. Derry Air, Inc. Destec Energy, Inc. DHL Worldwide Express Dial Steel Fabricators Inc. Diamond Geophysical Service Corporation Dianal America, Inc. Diers and Associates, Inc. Directional Transportation Services Inc. Discovery International Purchasing and Logistics Distribution International Dixie Pipe Sales, Inc. Dixie USA. Inc. Dockwise U.S.A. Inc. Dr. Otto Gold Consulting Engineers Dream Golf Drexel Oiifield Services, Inc. Drillers Supply, Inc. Drilltec Technologies. Inc. Duchess Shipping, Inc. Dunbar, Harder 8 Benson Durham International Sales Corporation DXR Investments, Inc. Dynamic Ocean Services International, Inc. Dynapak Export Crating Division Dyna-Therm Corporation Eagle Environmental Health, Inc. Earle M. Jorgensen Company Eastman Logistics Eaton Drilling and Engineering Consultants Eaton Industries of Houston, Inc. Eaton Operating Company, Inc. ECI Technology, Inc. ECL Trading Co., Inc. The ECO Group Edelman Public Relations Worldwide Educational Resources International, Inc. (ERI) Ehrhardt Trading Co. Inc. Ehrlich Enterprises Personnel E.I. Freight (USA) Inc.

Eikenburg & Stiles, P.C. E. J. Burger Interests & Associated Companies Elbi of America Elder Offshore Leasing, Inc. Elf Trading. Inc. Eljim Chemicals Company E. L. Lester & Company Ellis Williams Co., Inc. El Paso Energy Corporation ELS Language Centers Eltech International Corp. Elvia's Cantina Ely Associates, Inc. Embry Isuzu Trucks Emerging Business Center of Services Cooperative Association Emery Customs Brokers EMO Trans Texas, Inc. Encon Safety Products Enduro Fiberglass Systems Inc. Enercon Engineering, Inc. Energists, The Energy BioSystems Corporation Energy Resources and Supply. Inc. Engineers and Fabricators Co. Enichem Elastomers Americas, Inc. ENPAL, L.C. Enpro Enpro Systems, Inc. Enron Corporation Enterra Corporation Environ Express Laboratories Equipment Company International E. R. Hawthorne & Company, Inc. Ernst & Young Escot Corporation EURO-HUB INT'L INC European Gas Turbines Inc. Evans, Kosut, Kasprzak, & Benson Evans and Wood & Co., Inc. Exhibition Information Service EX-IM World Markets. Inc. Exotherm Corporation Expedite, Inc. Expointer, Inc. Export Food & Beverage, Inc.

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### OVER 1,250 HOUSTON AREA COMPANIES TRADE WITH SOUTH AMERICA, INCLUDING BRAZIL

Export Oilfield Supply Co. International, Inc. Expotech U.S.A, Inc. Express Visa Service, Inc. Exxon Production Research Company Fairfield Industries Inc-Telseis Systems Division Falcon Insurance Agency of Houston, Inc. Farren & Long Company, Division of Geodata Service Inc. Fastorq Bolting Systems, Inc. Fayez Sarofim & Co. Fazenda International, Inc. F. B. Dunn & Associates, Inc. Federal Express Federal Transportation Systems, Inc. Federal Van Lines, Inc. Fellers 8 Company Fenner 8 Associates, Inc. FEPCO Group, Inc. Ferrostaal Incorporated Festive Tents FET Intl Fidelco Field Equipment and Service Company (FEASCO) Fiesta Mart, Inc. Figco Exports and Imports Fina Oil and Chemical Company Finn Container Cargo Services, Inc. First Capital Acquisition First Computer Corporation First Impressions Inc. of Houston First International Trucking Services. Inc. First World Travel File Services Fjetland Gossett & Pfeil Export Management Flagbridge Media Flame Seal Products Inc. Fleetwood Shipping Inc. Fleming International Marine Surveys Flexitank, Inc. Flex-Pack Industries, Inc. Flightsafety International

Flow Control Equipment, Inc. Flow Services, Inc. Fluor Daniel, Inc. FMC Corporation, Energy and Transportation Equipment Group FMC Corp-Peroxygen Chemical Division Bayport Plant F.M.W. Transport Kontor Inc. Foratex Inc. Foreign Travel Service Fortuna International, Inc. Four Grocers International, Inc. Frankwell Investment Services Freeman Moving Group/International Division Freight Forwarders Inc. Frii Companies, Inc. Frosch International Travel. Inc. Frost Minerals International. Inc. Fulbright & Jaworski L.L.P. F. W. Gartner Company F.W. Smart Marine Surveyors F. W. Xpress Gaedcke Equipment Company Gajeske, Inc. Gasteam USA Inc. GAYESCO/Gay Engineering & Sales Co. Inc. General Packaging Equipment Company General Stevedores. Inc. Generon Systems Genesis (Europe/U.K.) Ltd Genesis Healthcare International, Inc. Geomath, Inc. The Geophysical Directory, Inc. Geoprobe, Inc. Georex, Inc. George Myer Company Inc. Geoservices, Inc. GeoVend International Gerhardt's International Inc. **GES** Exposition Services Gibbs & Soell, Inc. Gilbane Building Co. Gilkes Inc. Girard Industries Givens and Associates **GKK** International Global Economies, Incorporated

Global Industries. Ltd. Globe Enterprises, Inc., Medical Products Div. Goedecke International, Inc. Gonzalez International Services Goodman Manufacturing Company, L. P. The Goodyear Tire & Rubber Company Gotco International Inc. GP Travel Inc./DBA City West Travel Graebel Movers International, Inc. Grain Systems Inc. Grant Geophysical, Inc. Grant Thornton LLP Greater Houston Livery Service Griffin Remediation Services. Inc. Grijalva & Allen, P.C. Gritman Corporation Grocers Supply International, Inc. Groth Corporation Grubb & Ellis Gruy Engineering Corp., A Division of Tidwell Evaluation Services G T Instruments GT International GTO Global Transport, Inc. Gulco International Recruiting Services Gulf Coast Welding Corp. Gulf Crest International, Inc. Gulf Electroquip, Ltd. Gulf Financial Resources Gulf Interstate Engineering Company Gulf Power Systems Inc. Gulf Precision Industries Gulf States Analytical, Inc. Gulf Valve Company Gundle Lining Systems Gundle/SLT Environmental, Inc. Halliburton Energy Services Hamanaka International, Inc. Hampton Inn By The Galleria Harco Technologies, a division of Corrpo Companies Inc. Harley Equipment Company Harmony Service International Harris Corporation - Farinon Division

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### OVER 1,250 HOUSTON AREA COMPANIES TRADE WITH SOUTH AMERICA, INCLUDING BRAZIL

Harris Moving & Storage Company, Inc. Hart Publications. Inc. Hartwell Industries. Inc. Havnes International. Inc. Haynes Whaley Associates, Inc. Hays Information Management II-K? HCI Chemicals (USA) Inc. Helicopter Services, Inc. Hemisphere Publishing Group Henri A Soussan Investments Henry S. Miller, Realtors Henschel Mixers America, Inc. Hermann Hospital H F Marketing Hickethier & Co. Higgins Supply, Inc. High Tech Tool Inc. Hill and Knowtton. Inc. Hiruta Corporation U.S.A. Hitachi Construction Machinery (America) Corporation The Hively Agency, Inc. Hi-Way Equipment Company HMS Corporation H.M.S. Marine Services, Inc. Hobas Pipe USA, Inc. Hoechst Celanese Corporation Hoffland Environmental HOK Holec, Inc. Holland Communications, Inc. Hol-Mar International, Inc. Houston Advanced Research Center Houston Atlas Inc. Houston Central Industries Houston Cutting Tools, Inc. Houston Engineers, Inc. The Houston Group Houston Helicopters. Inc. Houston International Business Corp. Houston Livestock Show and Rodeo Houston Pipe Benders Houston Relocation Link Houston Wiper & Mill Supply Co. The Hoya Group S.C. Hoyer USA Inc. H. S. Finkelstein

H.S.I. International Ltd. (Texas). Inc Hudson Building Systems, Inc. Hudson Products Corporation Hughes & Luce, L.L.P. Hughes Repro Graphics, Inc. Humus Products of America. Inc. The Hurt Company, Inc. Hussmann Corp. Hutcheson & Grundy, L.L.P. Hydra Fluids, Inc. Hvdril Company Hydril Elastomer and Industrial Products Hytemp Nickel Alloy, Inc HyTEXplor, Inc. Hyundai Pipe of America, Inc. IBM Corporation ICF Kaiser Engineers, Inc. ICIS-LOR, Inc. IDB Worldom Idea Advertising Group, Inc. Ideas etc. Inc. (International Destinations. Events and Services) Ikon Office Solutions **IKR** Corporation Ilva America. Inc. Import Trade Services, Inc. IMS Worldwide, Inc. Inbesa America, Inc. Inchcape Testing Services Caleb Brett InDrill Supply of Texas, Inc. InduMar Products, Inc. Industrial Control Services, Inc. Industrial Rubber Products. Inc. Industrial S.A. Port Line Infrastructure & Resource Development **INMAN** Texas Company Innex Enterprises Input/Output. Inc. Insituform Gulf South. Inc. Insta-Bulk, Inc. Instrument Exchange Ltd. Intec Engineering Integra Executive Corporation Integral Fin Tube Company Integrated Trade Systems, Inc. Interactive Interpretation & Training

Inter-Commerce Enterprises. Inc. Intercontinental Fragrances Intercontinental Resources. Inc. (IRI)Interface Consulting International, Inc. Intergulf Fuels, Inc. International Building Systems International Business Initiatives ('IBI') Corp. International Consulting Group International Courier Systems. Inc. International Development & Finance International Exhibitions, Inc. International Language Associates International Language Center (ILC) International Marine & Specialty Supply, Inc. International Marketing Alliance International Medicine Center International Meeting Managers. Inc. International Process Services, Inc. International Procurement Group, Inc. (IPG) International Tool Co., Inc. International Trading Company International Voice Exchange Interplan Group, Inc. Intertect. Inc. Intool, Inc. Industrial Tool Division Intramar Enterprises Intratours Ireland Alloys, Inc. ITOCHU International Inc. Jackson & Walker L.L.P. Jack Spence and Associates, Inc. Jacobs Engineering Group Inc. Jacob Stern and Sons. Inc. Japan Tours & Travel, Inc. J.C. Penney JC World Trade Group J.D. Fields & Co., Inc. Jesse Fence & Construction Co., Inc. Jet Center Travel Jet Import Brokers Jetstream of Houston Inc.

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#### OVER 1,250 HOUSTON AREA COMPANIES TRADE WITH SOUTH AMERICA, INCLUDING BRAZIL

Jiffco Systems, Inc. John D. Howell 8 Associates John E. Allis, CPA John L Wortham 8 Son, L.L.P. John Noble, Inc. Johnson Supply Johnston Pump Company Jones Chemicals Inc. Jo Tankers, Inc. J. R. Butler and Company Kainer Export Crating, Inc. Kaldair Kalil Fruit & Vegetable Company, Inc. Kandle Oilfield Products. Inc. Kawasaki Steel America. Inc. KBK Financial, Inc. Kelsey-Seybold Clinic Kestrel Data Management 8 Storage Key Maps, Inc. Keystone Development Corporation Keystone International, Inc. King Oil Tools, Inc. King Staffing/Translations Verbatim KLM Cargo KLM Royal Dutch Airlines Southwest Region, Passenger Sales and Sevices Division Klockner Steel Trade Klose Const. & Fab. Inc. Knapp Polly-Pig Kobelco America, Inc. Koch Engineering Company, Inc. Kors Montgomery International Kortek Industries KPMG Peat Marwick LLP Krennerich Shipping Company KTI Fish Inc. Kuehne & Nagel, Inc. Kulkoni, Inc. Kvaerner Process Kvaerner - R.J. Brown Labay/Summers Air Cargo Labay/Summers International, Inc. La Fleur Fragrances Lamalie Amrop International L A Martin 8 Associates, Inc. Lamb Agency for Marine and Bonds

Lamorte Burns and Co., Inc. Landmark Graphics Corporation Laversab, Inc. Law Office of Harry Gee, Jr. and Associates L. B. Foster Company L.D. Brinkman Co. Leachman Cardiology Association Leeco Precision Spring Manufacturing Company Lea's Material Services. Inc. LELCO LEP Profit International Inc. Leutert Instruments, Inc. Lex Mundi Liaison International, Inc. of Houston Liddell, Sapp, Zivley, Hill & LaBoon, L.L.P. Liiex Southwest, Inc. Limitorque Corporation Linscomb & Williams Linser Industry Services, Inc. Liquid Level Lectronics, Inc. Living Windows Corporation Llovd Aereo Boliviano Loewenstein & Associates London Offshore Consultants. Inc. LONE STAR Gage & Calibration, Inc. Lonestar - Southwest Mailing Services, Inc. Long Reach Manufacturing Company Louis Allen Associates L & R Chartering, Inc. The Lubrizol Corporation Lufthansa Cargo Lufthansa German Airlines The Luxury Collection - ITT Sheraton Hotels Lykes Bros. Steamship Co., Inc. Lynden International Gibson & Herberger, L.L.P. Macha International. Inc. Machine Ice Co. Maldonado & Company Mannesmann Demag Corp. Mannesmann Pipe & Steel Corporation Map Worldwide Carriers, Inc. Margolis, Phipps & Wright, P.C.

Martech Export Management & Consutting International Mar-Ten Marine Associates Marubeni America Corporation MasterWord Services, Inc. Mats, Inc. Mattco Manufacturing, Inc. Matthew L. Benson, P.C. The Matthews Group Matthews, Matson & Kelley, Inc. Maurice Pincoffs Company, Inc. MAXXAM Inc. Mava Hospitality Advisors. Inc. Maya International, Inc. Mayor, Day, Caldwell, & Keeton, L.L.P. McBride-Ratcliff and Associates, Inc. McClatchy Van Lines of Houston McDermott Engineers & Constructors McGuffy Systems Inc. and Lynn McGuffy Company. Inc. McKinney American, Inc. McLean Cargo Specialists, Inc. McMillan Equipment Company MC Tubular Products, Inc. Medeci Corporation MEDICUS International. Inc. The MedTek Group M-E-I Consultants, Inc. Menko Steel Service, Inc. Mercury International, Inc. Merichem Company Meridian Finance Group, Inc. Metallic Building Company Metallurgical Consultants, Inc. Metalwork, Inc. METCO Environmental Metito International, Inc. Metrix Instrument Co. MetroBank, N.A. Mever Orlando & Evans Middelraad & Associates International Real Estate M-I Drilling Fluids L.L.C. The Mill Creek Company Mirex Corporation of Texas Mir, Fox & Rodriguez Mirrlees Blackstone (USA), Inc. Mission Logistics Mistral Trade Corp.

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#### OVER 1,250 HOUSTON AREA COMPANIES TRADE WITH SOUTH AMERICA, INCLUDING BRAZIL

Mitrans Corporation Mitsui Tubular Products. Inc. Mivco Inc. MML- RELOCATION MANAGEMENT Mobil Mining & Minerals Company Modec (USA), Inc. Mogas Industries Inc. Mokveld Valves, Inc. Monarch Separators, Inc. Montell USA Inc. Moorco International. Inc. Morris Architects Morris Export Crating Company Morrow Equipment Company, LL.C. Moss Seal Company Movers International Moving and Packing International, Inc MPA International MSAS Cargo International MTI Intermodal, Inc. Multimark International. Inc. Munro Garrett International Murray Associates International Murray & Garig Tool Works Mustang Tractor & Equipment Company The M. W. Kellogg Company Nabisco Biscuit Co. Nappco Fastener Company Natar of Houston National-Oilwell National Parts Systems, Inc. Nationwide Distributing Co. Navtec Nemesis International, Inc. N.E.T., Inc. Neurosurgical Group of Houston Newmans, Inc. New Park Shipbuilding & Repair Nichimen America, Inc. Nissho Iwai American Corporation N-I Tubulars, Inc. N. Jack Jacobson, CPM, RPA, MPANLP, Consultant N/J International, Inc. NNR Aircargo Service USA Inc Nordana Line Nordic American Corporation Nordic American Shipping, Inc.

Normco Leasing Inc. Norriseal North American Chemicals. L.C. North American International North Harris Montgomery Community College District Norton Lilly International Inc. Nova-Tech International, Inc. NSM Industries, Inc. NuVision Systems, L.C. Ocean Connection Oceaneering International. Inc. Ocean Projects. Inc. Ocean Shipholdings. Inc. Oceans International Corporation Odfjell Tankers (USA), Inc. OFI Testing Equipment, Inc. OHM International Corporation Oil Air Hydraulics, Inc. Oilcovery Inc. The Oil & Gas Directory Oilworld Supply Company O'Keefe & Associates Olan Logistics Services, Inc. Ombudsman International, Inc. Omega Exim International, Inc. OmniGroup, Inc. Omni Intercommunications, Inc. Oncol International, Ltd. **Operations Management** International (OMI) Otis Engineering Corporation Overland Transportation Co., Inc. Oyo Geospace Corporation The Pace Consultants Inc. PACO Pumps Paine Webber, Inc. Pan Air Panalpina, Inc. Panamerican Chemical Marketing, Ltd. Pannell Kerr Forster of Texas, P.C. Pantex Valve Actuators & Systems, Inc. Parijat Controlware, Inc. Parkans International. Inc. Parsons Energy & Chemicals Group Partners for International Development

Pastech Division. CAE America. Inc. Patented Systems, Inc. PB-KBB, Inc. Peek Measurement, Inc. Pegasus Inc. Pennzoil Company Pepe International, Inc. Pepe Service Company Pepsi-Cola Perceptive Scientific Instruments Inc. Performance Dynamics Group PerSeptive Biosystems/Vestec Mass Spectrometry Products PETRECC Petro Amigos Supply, Inc. Petrocomp Systems, Inc. Petroconsuttants. Inc. Petroleum Information /Dwights UC Petrophysical Solutions, Inc. PGS Reservoir (US.), Inc. [formerly ERC Tigress Inc.] Philip Comes (USA), Inc. Phillips Sumika Polypropylene Company Pileco, Inc. Pilko & Associates, Inc. Pilot Air Freight Pipeline Inspection Company, Inc. Pipeline Seal & Insulator Inc. Pipetronix, Inc. PK Air Charter, Inc. The Plank Company Plantex Equipment Corp. Plasteco, Inc. Plato Industries, Inc. PLI, Inc. PMV - USA Port Cii Cabinet Works, Inc. Port Dispatch Services, Inc. Porter & Hedges, L.L.P. Powell Electrical Mfg. Co. Powell Industries. Inc. Power-Flow International Sales. Inc. Power Supply, Inc. **PPC** Graphics Pravel, Hewitt, Kimball & Krieger, P.C.

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#### OVER 1,250 HOUSTON AREA COMPANIES TRADE WITH SOUTH AMERICA, INCLUDING BRAZIL

Praxair, Inc. Premium Oilfield Products, Inc. Prescott Ball &Webb Prije Waterhouse LLP Pride & Power PRJ Corp. PR Newswire Pro Box, Inc. Pro-Line Machine & Repair, Inc., DBA Pro-Line Buckets & Grapples Pro-Mark Corporation Pro-Quip/Letlow & Associates Pro-Tee Equipment Co. PTI, Inc. Engineers, Architects, Construction Managers The P. W. Rolle Company Pyramid Manufacturing Company Qemi International, Inc. QMR Consulting, Inc. & STS, Inc. Quality Oilfield Products, Inc. Quantum Chemical Company Quest Business Agency Quick Tick International Racal NCS, Inc. RAD Consulting & Capital LLC Radian International, LLC Ralph Stockton Valve Products, Inc. Ramco Laboratories, Inc. Ram Forwarding, Inc. Ram ITC, Inc. Ranger Steel Supply Corp. Ransome Company Rapsitver Supply Co., Inc. Rawson & Co., Inc. Raytheon Aircraft Service R. B. Everett & Company RCC Communications Consultants. Inc. R.C. Shipping Co., Inc. Read-Poland Associates **Redco** Engineering Redding, Rhodes & Associates Red Man Pipe Supply Company Red Oak Cardiovascular Canter Reed Products, Inc. Reed Tool Co. Reef Industries, Inc. Reflange Inc. Reidy International, Inc. Reily & Miller Electrical Supply, Inc.

Repro Technology, Inc. Resochem Corporation Resource Management 8 Trade Associates Respond Cargo Services Corporation The Rex Group Reyna International Service R.F. Hatzel and Co., Inc. Rice Fowler Rig-A-Lie Partnership, Ltd. Rimkus Consulting Group, Inc. Roanoke Insurance Agency, Inc. Robert Grieve International Inc. Robert L. Rowan & Associates, Inc Robert Weisz Office Furniture Company Robinson Companies International Robinson Technical Products Corporation Robishaw Engineering, Inc. ROC Carbon Company Rogers & Brown Customs Brokers, Inc. Rohm and Haas Texas, Inc. Rotf Jensen & Associates, Inc. Rolligon Corporation Rotor-Tech, Inc. The Royale Gulf Shipping Company Inc. Royston, Rayzor, Vickery & Williams, L.L.P. Rulewave, Inc. Ruska Instrument Corporation Russia Far East Economic Development Company (Russia FEDCO) Safecare Medical Products Safeguard Medical International Safety Systems & Controls, Inc. Saga Transport (USA), Inc. The Sakura Bank, Ltd. Sales Training International Salinas Forwarding Co. Inc. S.A. Maritime International, Inc. Samuel Specialty Metals Santini Export Packing Corp. SAS Systems Inc. Satake USA, Inc. Savannah Supply Company

Saw Pipes USA Inc. Schenker International. Inc. Scher's Travel Service Schlumberger Oilfield Services Schlumberger Well Services Schulz U.S.A. Inc. Scientific Data Systems, Inc. Scott Specialty Gases Seaboard-ARVAL Corporation SeaCAT Corporation Sea Containers U.S. Gulf, Inc. Seacorp, Inc. Sea-Land Service. Inc. Seal Parts and Repair Company, Inc. Search Consultants International, Inc SEBA International, Inc. Seko Worldwide Semco, Inc. Setpoint Inc. Seven Seas Consultants, Inc. SGS Control Services Inc. SGS Industrial Services Shaffer Comunicaciones Mexico Sheinfeld, Maley & Kay, P.C. Shell Oil Company Shintech Incorporated Shippers Stevedoring Company Shipp Sales Co. Show Dynamics SIACO Siemens Energy & Automation, Inc. Silotex Industries, Inc. Simmons Heatthcare (A Basic America Medical Products Co. Inc.) Simon Petroleum Technology Corp. Sinocon Petroleum Co., Inc. Sivco Inc. Skaugen PetroTrans, Inc. SlimDril International, Inc. Sloan International SMAR International, Inc. Smit Americas, Inc. Smith Air. Inc. Smith & Associates Smith Barney, Inc. Sofec, Inc. Sofregaz US

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#### OVER 1,250 HOUSTON AREA COMPANIES TRADE WITH SOUTH AMERICA, INCLUDING BRAZIL

Solid Systems, Inc. Solpub Company Sonardyne, Inc. Soper International Ophthalmics SOP. Inc. South Coast Suppty Company Southern Marine & Aviation Underwriters, Inc. Southern Warehouse Corporation Southern Welding Systems International Inc. Southwest Bank of Texas NA Southwestern Controls Southwest Group Architects Spanish Language Institute Sparkler Fitters, Inc. Spartan Technologies, Inc. Specific Equipment Company Spectube, Inc. Spencer Dunaway Jones & Smith, Inc. Spencer Stuart Spir Star, Inc. Sprint Sroufe, Pavne & Lundeen, L.L.P. Stainless Specialties. Inc. Stair Cargo Services, Inc. Standard & Poor's / Platt's Standco Industries. Inc. Stan & Lou, Inc. Stark Manufacturing Inc. Star Middle East (USA) Inc. Steelhammer & Miller, P.C. Stella Cottrell Travel, Inc. Sterling Chemicals, Inc. Stewart & Stevenson Construction Equipment Stewart & Stevenson Services, Inc. Stewart Technology Associates Stolt-Nielsen, Inc. Stone Forwarding Company, Inc. Stoner Associates, Inc. Stone & Webster Engineering Corporation Strategos, Inc. Straus Systems Inc. Structured Trade Services, LLC Suddath Relocation Systems of Houston, Inc. Suderman & Young Towing Company, Inc.

Sullivan Industries, Inc. The Sumitomo Bank, Limited Sumitomo Corporation of America Summit Asset Advisors, Inc. Suncoast Post-Tension, Inc. Super Chef Mfg. Co. Superior Packing, Inc. Supertravel Supply Solutions of Texas, Inc. Supreme Rubber Products Company, Inc. SUR International Marketing Susan DiCioccio, Attorney at Law Swiff-Travis Company Syn-Work Media, Inc. Systems I, Inc. TAD-USA, Inc. Tam International, Inc. Tank Seal Technology, Inc. Tapco International Inc. Taser International, Inc. Tauber Oil Company Technology Resources, Ltd. Techno Trade Teledyne Exploration Temporary Professionals, Inc. Tescorp Seismic Products-Houston Division TES Multimedia Inc. Texaco Chemical Inc. Texaco Exploration & Production Technology Department Texacraft, Inc. Texas Art Supply Texas Contractors Equipment, Inc. Texas International Marine Engineers Inc. Texas ISA, Inc. Texas Medical Center Texas Mill Supply Texas Oil Tools Inc. Texas Orthopedic Hospital Texmarc Conveyor Company Texor Services, Inc. Textool Company. Inc. T/GE Resources Thane-Coat Inc. Thao's Dental Equipment Thomas Cook Currency Services Inc. Thomas Leger & Co. L.L.P.

Thompson Paper Products 3D Marine USA Inc. 3M International Business Development Thyssen Haniel Logistics Inc. Tide Air & Gas Tideland Signal Corporation TI Energy Services, Inc. Tioga Pipe Supply Company TNT Express Worldwide Total Travel Professionals Tractebel Energy Marketing, Inc. TradeSearch Inc. Transamerica Industries, Inc. TransAmerican Power Products Trans-Express of Texas, Inc. Transmarketing Houston, Inc. Transoceanic Shipping Co., Inc. Transport Management Consultants, Inc. Trans-Prep Services Industries Transworld Logistics, Inc. Transworld Oil U.S.A., Inc. Transworld Trade Services The Travel Agency in the Park Travel Tech Triarch Industries Inc. Tri-Max Industries, Inc. Trinity Industries - Structural Steel Division Trinity Machinery & Associates Triple-S Steel Supply Co. Tristan Industrial Tool & Supply Co. Inc. Tri Star Freight Systems, Inc. Triten Corporation Triton Data Systems, Inc. T.R. Moore & Company P.C. Trophy Products, Inc. TS Shipping, Inc. Tubacero International Corporation Tube Turns Technologies Inc. Tuboscope Tubular Steel Inc. Turtle and Hughes, Inc. Twinstar Leasing, Ltd. TWR Lighting, Inc. TWR Telecom, Inc. Tyde Specialized Cargo Movement, Inc. Ulveco, Inc.

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#### OVER 1,250 HOUSTON AREA COMPANIES TRADE WITH SOUTH AMERICA, INCLUDING BRAZIL

Uncle Ben's, Inc. Uniglobe Universal Travel, Inc. United Casing, Inc. United Parcel Service United Steel Structures, Inc. UNITRA INC. Universal Metals & Machinery, Inc Universal Pewter/Universal Industries Universe Technical Translation Inc. University of Houston International Trade Center The University of Texas M.D. Anderson Cancer Center USA Today U.S. Postal Service VAAD Specialty Advertising Vaden, Eickenroht & Thompson, L.L.P. Valco Instruments Co., Inc. Vallourec, Inc. Valmet Automation (USA), Inc. Val-Tex Valve Sales Co. Valvtechnologies Inc. Vantec International Inc. **VARIG** Brazilian Airlines Vee-Marine International Corporation Ventech Engineers, Inc. Vetco Pipeline Services Video Monitoring Services of America, L.P. VidiComp Distributors Inc. Vincent Metal Goods

Vinson & Elkins L.L.P. Vinson Supply Company International Division Virginia A Miller & Co., Inc. Visual Numerics Volt Services Group Wallace Co., Division of Wilson Industries The Walworth Company Warren Electric Company Warren Electric Telecommunications-Utilities Co. Wartsila Diesel, Inc. Watson Distributing Company, Inc. Weco Agencies (Texas) Inc. Weil & Associates Welker Engineering Company WellPro, Inc. Western AG-Minerals Co. Western Geophysical Western Well Screen Manufacturing WESCO, A division of WMW Industries, Inc. Westfield Engineering 8 Services Inc Westheimer Transfer and Storage Company. Inc. Westlake Group Westronics WFI International Inc. WHEL White River Foodsewice Wilbur Smith Associates. Inc. Wilcrest Engineering, Inc. Wild Well Control, Inc. William M. Mercer, Incorporated

Williams & Mettle Co. Willis Corroon Energy, Inc. Wilson Downhole Services, Inc. Wilson Industries, Inc. Wilson Supply Company, International Dept. Winborne Supply, Inc. Windsor Travel Corp. W. J. Ford & Associates, Inc. Wm. Rigg Co. Woodlake Travel Services, Inc. Wordseller Business Communications Worldcom World Commerce Forwarding Inc. World Express Cargo, Inc. World Freight Services, Inc. World Marine Associates, Inc. Worldwide Machinery.Inc. World Wise, Inc. Wright Killen & Co. W. R. Zanes & Co. of LA., Inc. WTS of Houston, Inc. W 2 (Whatever Wherever, Inc.) Wurllink Enterprises, Inc. WW Grainger Inc X L Brokers International Xonex/Larmore United Zamora International Co. Zeh Graphic Systems. Inc. Zellweger Analytics, Inc. Zim-American Israeli Shipping Co., Inc. Zuber Insurance Agency, Inc.

Source: International Houston: 1998 International Business Directory; Greater Houston Partnership, 1998.

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#### Over 180 Houston Area Companies Report Trade With Brazil

Acute Technologies, inc ADP - Automatic Data Processing Advetech International Inc. Aerolineas Argentinas Air Products Incorporated Air Security International Allied Union Inc. All States Steel Co. American Hat Company, Inc. American Servoil Corporation American Trans-Chem Corporation Amoco Anatek, Inc. Applied Earth Sciences, Inc. Arthur D. Lie, Inc. A W Printing B-G International, Inc. Biotecx Laboratories, Inc. B J Process & Pipeline Services Company BMC Software, Inc. BPA International. Inc. Buffalo Flange, Inc. Business Consuttant for Colombia, South America Calda Graphics California Microwave Microwave Networks Systems Capital Associates Carbon & Alloy Metals Inc. Carbon Dioxide Associates, Inc. Challenge Air Cargo Airlines, Inc. Clipper Energy Supply Co. Compression Coat, Inc. Concord Express Inc. Cosmetex Dental International **CRS** Power Flow Custom Pipe Coating, Inc. Decoty Coffee Company, Inc. Delta Air Lines, Inc. The Detering Company Diamond Offshore Drilling, Inc. Discovery International Purchasing and Logistics Dixie Carriers, Inc. D M Best International, Inc. Drypers Corporation Eastham Associates, Inc. ECI Technology, Inc. Eljim Chemicals Company Ellwood Texas Forge El Paso Energy Corporation

Enron Corporation Esco Supply Company Essex Enterprises, Inc. Eurotainer US Inc. Evergreen America Corp. EVI, Inc. Expro Americas Inc. Exsyst, Inc. Fluenta, Inc. Friendswood Metals & Specialty Steel. Inc. The Fugro Group of Companies Fujitec America, Inc. Galveston Manufacturing Company, Inc. dba Galveston Medical Mfg. Gantrade Corporation Gardere Wynne Sewell 8 Riggs, L.L.P. Garrett Aviation Services GBM International. Inc. Gilbane Building Co. GN Resources. Inc. Greif Bros. Corporation Griggs & Harrison, P.C. Gulf & Atlantic Maritime Services, Incorporated Gulf States Abrasive Manufacturing Co., Inc. Gulf States Analytical, Inc. Gulf Winds International, Inc. Hallmark Sales Corporation -Medistat Medical Harding Lawson Associates Heerema Offshore Services U.S., Inc. Hi-Way Equipment Company Holland 8 Davis, Inc. Holland Southwest International, Inc. Horizontal Drilling International, Inc. Houston Advanced Research Center The Houston Group Houston Industries Energy Inc. Houston International Trading HOU-TRA INTL Hytemp Nickel Alloy, Inc Inbesa America, Inc. Insta-Bulk, Inc. InterMarine Incorporated International Exhibitions, Inc.

International Legal Group, P.C. Interpax Intramar Enterprises Intrepid Industries Inc. Japan Steel Works America, Inc. JC World Trade Group John Cox Lumber Company Kaneka Texas Corporation Keystone Development Corporation Keystone International, Inc. Keystone Valvtron, Inc. Korn/Ferry International Kvaemer FSSL Inc. Lafayette West Maryland Club Foods, Inc. Maurer Tools, Inc. Maurice Pincoffs Company, Inc. Mayor, Day, Caldwell, & Keeton, L.L.P. Menko Steel Service, Inc. Mercury International, Inc. Metallurgical Systems, Inc. MG Industries The Minute Maid Company, A Division of The Coca-Cola Co. Mirex Corporation of Texas Mosbacher Energy Company Moss Seal Company Mustang Engineering, Inc. Natar of Houston NATCO Nextel Communications Inc. Nisseki Chemical Texas N Merfish Supply Co. Noble, Denton & Associates, Inc. Noble Drilling Corporation NorAm Energy Corp. North American Chemicals, L.C. Oceanwide Houston Inc Oilfield Power & Supply Co. **Operations Management** International (OMI) O'Rourke Petroleum Products Papaiz U.S.A. Ltd Patriot Shipping Corp. Plenty Products, Inc. Portway Corporation Powell Electrical Mfg. Co. Precise Systems, Inc. Pride International, Inc. The Productivity Center, Inc. Robert W. Hunt Company

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#### Over 180 Houston Area Companies Report Trade With Brazil

ROC Carbon Company Rollac Shutter of Texas Inc. Rolon Engineering Associates, Inc. Roper Machinery, Inc. Rowan Companies, Inc. Roy F. Weston, Inc. Safecare Medical Products Sandvik Rock Tools. Inc. Scope Imports, Inc. Siemens Energy & Automation, Inc. Southern Millwork Company Stevedoring Set-vices of America Stewart 8 Stevenson Services, Inc. Stewart Technology Associates Strachan Shipping Co.

Stress Engineering Services, Inc. Sumitomo Corporation of America Surgimedics, Inc. Swiff-Travis Company Tank Seal Technology, Inc. Team Environmental Services, Inc. Team Industrial Services, Inc.-Leak Repairs/Emissions Monitoring Division Texas Trade Inc. Tex-Co International, Inc. Tex-Tube Company Thrustmaster of Texas, Inc. Tide Air 8 Gas Transocean Offshore Inc. Triarch Industries Inc.

Turner Construction Company of Texas Unistrut Corporation U.O. Equipment Co. **Uson** L.P. U.S. Zinc Vinmar America, Ltd. Weatherford Enterra, Inc. Weatherford/HOMCO West Gulf Container Co. White Star Steel, Inc. White-Tucker Company Worldwide Electrical Sales division of Houston Wire and Cable Co. W. R. Grace & Co.-Conn.

Source: International Houston: 7998 International Business Directory; Greater Houston Partnership, 1998.

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#### 45 Houston Area Companies Have Subsidiaries in Brazil

#### Selected Houston Area Companies With Subsidiaries in Brazil

ABB Lummus Global Inc ABB Vetco Gray Inc. ABS Services, Inc. **ABS Marine Services** ABS Quality Evaluations, Inc. Alcon Laboratories, Inc. Applied Earth Sciences, Inc. **Bechtel** B-G International, Inc. BHP Power Inc. BMC Software, Inc. **Bristol Babcock Inc** Champion International Corporation CLI International, Inc. (InterCorr) Compag Computer Corporation DAHER Golden Eagle Delta Technology Corporation Diamond Offshore Drilling, Inc. Drypers Corporation Enron Corporation El Paso Energy Corporation F. W. Xpress Gottfried International, Inc.

Grant Geophysical, Inc. Gulf Crest International, Inc. Houston industries Energy Inc. Hoyer USA Inc. ICF Kaiser Engineers, Inc. Inchcape Testing Services Caleb Brett InterMarine Incorporated Interpax Keystone International, Inc. Landmark Graphics Corporation M-I Drilling Fluids L.L.C. Moorco International, Inc. Mosbacher Energy Company Qemi International, Inc. Stolt-Nielsen, Inc. Texas Pipe & Supply Co., Inc. The Minute Maid Company Triarch Industries Inc. **Turner Construction Company of Texas** TWR Telecom, Inc. Vee-Marine International Corporation Westin Galleria and Westin Oaks Hotels

Source: International Houston: 1998 International Business Directory; Greater Houston Partnership, 1998.

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# Houston and the State of Texas Have Many Multinational Companies With Locations In Brazil, Latin America and the Caribbean

Company Category	Houston		Houston as Percent of Texas	
Texas Companies in Brazil	26	49	53%	
Texas Companies in Latin America and the Caribbean	120	229	52%	
Latin American and Caribbean Companies In Texas	31	60	52%	

Note: Latin America includes Mexico, Central America and South America.

Source: 1996 Texas Directory of Multinational Companies, Texas Department of Commerce.

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# Houston and Texas Have a Strong Community of Interest With Brazil as Evidenced By Export Trade, But Texas Has Little Nonstop Service and Houston Has None

	996 Exports <b>(\$</b> Billions)	June 1998 Weekly Nonstop Flights to Brazil	Weekly Nonstop Flights per \$ Billion Export
State			
Florida	2.09	84	40.2
California	1.26	15	11.9
Texas	1.02	7	6.9
New York	0.96	41	42.7
City/Gateway			
Miami	1.70	82	48.2
Houston	0.70	0	0.0
Los Angeles	0.48	15	31.3
New York	0.43	41	95.3

Source: U.S. Department of Commerce, EL Series Exports; OAG Schedule Tapes, June 1998.

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# The Port of Houston Ranks First Among U.S. Ports in Foreign Tonnage Handled

#### U.S. Waterborne Foreign Trade - 1996 Port Ranking By Volume of Trade (Metric Tons, 000s)

Rank	Port	Volume	
1	Houston, TX	78,470	
2	South Louisiana, LA	72,604	
3	New Orleans, LA	63,471	
4	Hampton Road, VA	54,401	
5	New York/New Jersey	52,646	
6	Corpus <b>Christi</b> , TX	51,336	
7	Long Beach, CA	32,625	
а	Baton Rouge, LA	31,967	
9	Texas City, TX	31,721	
10	Port Arthur, TX	27,802	

Source: American Association of Fort Authorities, June 1998.

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# The Port of Houston Is A Major Conduit for U.S. Trade With Latin America and the Caribbean

Port of Houston Trade With Latin America and the Caribbean 7997

World Region	Dollar Value (in Thousands)	Tons	
Mexico South America Central America Subtotal Latin America	\$3,503,886 \$8,338,053 <u>\$497,165</u> \$12,339,104	287,731,620 246,615,985 <u>19.250.374</u> 553,597,979	
Caribbean	\$880,860	24,875,312	
Total Latin America and the Caribbean	\$13,219,965	578,473,291	

Note: Totals may not add due to rounding.

Source: Port of Houston Authority

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# Latin America and the Caribbean is the Largest World Region For Waterborne Trade via the Port of Houston

	1997 \	Value of Trade	(\$000)	Percent
World Region	Imports	Exports	Total	of Total
atin America and Caribbean				
South America	\$2,610,435	\$5,727,618 \$	6338,053	22.5%
Mexico	\$2,324,152	\$ 1 <b>,179</b> ,	734 \$3,503,886	9.5%
Caribbean	\$220,447	\$660,414	\$880,860	2.4%
Central America	<u>\$52.406</u>	<u>\$444.759</u>	<u>\$497.165</u>	1.3%
Subtotal	\$5,207,440	\$8,012,525 \$	1 3,21 9,965	35.7%
Europe	\$6,521,404	\$5,466,984	\$11,988,388	32.4%
Asia	\$1,105,520	\$2,959,552	\$4,065,072	11. <b>0%</b>
Africa	\$1,766,624	\$1,760,105	\$3,526,729	9.5%
Middle East	\$1,028,645	\$1,667,017	<b>\$2,6</b> 95,663	7.3%
Commonwealth of Ind. States	\$334,332	\$521,462	\$855,794	2.3%
Australia & New Zealand	\$203,479	\$371,464	\$574,944	1.6%
Canada	\$62,855	\$49,151	\$112,007	0.3%
Total	\$16.230.299	\$20,808,260	\$37.038.560	64.3%

Source: Port of Houston Authority.

# Houston's Seaborne Trade With Brazil CY 1997

Commodity	Dollar Value (in Thousands)
Exports	
Parts for machinery	\$158,805
Cyclic hydrocarbons Cotton, not carded or combed	\$58,529 \$51,864
Nitrile-function compounds	\$44,866
Electric generating sets and rotary converters	\$43,713
All Other	\$1,055,648
Total Exports	\$1,413,425
Imports	
Coffee & Coffee Related	\$72,315
Self-propelled bulldozers, graders, etc.	\$50,141
Wood sawn or chipped length, sliced etc.	\$46,927
Air or <b>vac pumps,compr</b> 8 fans; hoods <b>&amp;</b> fans	\$34,988
Cyclic hydrocarbons	\$27,280
All Other	\$343,077
Total Imports	\$574,727
Total	\$1,988,153

Note: Totals may not add due to rounding.

Source: Port of Houston Authority

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## Houston is the Largest U.S. Port for Exports to Brazil, And Ranks 2nd in Total Trade with Brazil

Rank	< Port	Imports	Exports	Total Trade	1997196
1	Houston*	575	1,413	1,988	337
2	Miami*	234	1,017	1,251	357
3	Norfolk	1,150	1,001	2,151	283
4	New York*	976	967	1,943	152
5	Savannah	443	908	1,351	440
6	Jacksonville	330	671	1,001	71
7	Baltimore	782	586	1,368	196
а	New Orleans	517	400	917	55
9	Charleston	192	286	478	106
10	Philadelphia	890	229	1,119	-24

#### Seaborne Trade with Brazil - 1997 (Top Ten Ports Ranked by Export Trade, in \$ Million)

• Cities that have applied for the additional Brazil frequencies. Los Angeles has also applied, but the Port of Los Angeles ranks 15th in US trade with Brazil and had reduced trade in 1997 versus 1996.

Source: US Depan'ment of Commerce

# Texas Ranks 4th Among U.S. States In Air Cargo Exports to Brazil, Despite Minimal Brazil Air Service

#### **CY** 1997

	Rank	State	Air Exports (in Kilos)	Percent of Total	
-					
	1	Florida	25,698,106	27.1%	
	2	California	9,219,460	9.7%	
	3	New York	7,940,116	8.4%	
	4	Texas	6,523,680	6.9%	
	5	Michigan	4.688.502	5.0%	
	6	Illinois	51790,204	6.1%	
	7	Ohio	2,899,699	3.1%	
	8	New Jersey	3,242,887	3.4%	
	9	Georgia	2,526,679	2.7%	
	10	North Carolina	2,251,875	2.4%	
		Subtotal Top 10	70,781,208	74.8%	
		All Other States	23,884,520	25.2%	
		Total	94,665,728	100.0%	

Source: MISER State of Origin of Movement Export Series.

# Houston's Air Cargo Trade With Latin America and the Caribbean CY 1997

Region	Imports	Exports	Total	
Mexico South America	<b>5,562,354</b> 498,673	3,848,143 4,463,671	9,410,497 4,962,344	
Central America Caribbean	<b>1,042,448</b> 39,189	318,995 226,798	<b>1,361,443</b> 265,987	
Total Kilos	7,142,664	8,857,607	16,000,271	

Source: U.S. Department of Commerce

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# Brazil is Houston's 3rd Largest South American Market For Air Cargo Trade

#### CY 1997

			Kilogr	ams
Rank	Countrv	Imports	Exports	Total
1	Colombia	2.056	1 706 464	1 710 220
2	Peru	3,856 251,048	<b>1,706,464</b>	1,710,320
3		,	517,390	768,438
	Brazil	20,543	725,610	746,153
4	Venezuela	4,654	535,655	540,309
5	Argentina	62,329	336,978	399,307
6	Ecuador	148,566	250,632	399,198
7	Chile	3,127	171,541	174,668
8	Bolivia		146,714	146,714
9	Paraguay		51,071	51,071
10	Uruguay	3,950	12,936	16,886
11	Suriname		6,311	6,311
12	Guyana	600	1,647	2,247
13	French Guiana		683	683
14	Falkland Islands		39	39
	Total Kilos	498,67	3 <b>4,463,67</b> ′	1 4,962,344

Source: U.S. Department of Commerce

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# Air Cargo Trade Has Expanded Rapidly Between Houston and the South American Countries to Which Continental Has Initiated Daily Nonstop Service In the Past Few Years

	Total			All Other
Year	So. America	Colombia	Peru	So. America
1993	1,581,633	407,822	24,119	1,149,692
1994	2,676,734	802,567	130,228	1,743,939
1995	4,232,049	651,752	58,666	3,521,631
1996	2,565,678	824,995	88,057	1,652,626
1997	4,962,344	1,710,320	768,438	2,483,586
Growth				
1993-97	213.8%	319.4%	3086.0%	116.0%
Rank Among H	ouston's Trading Pa	rtner Countries		
1993		27	85	
1993 1994		27 18	85 59	
1994		18	59	

#### Total Imports and Exports By Air, Weight in Kilos

Note: All data is for the Houston Customs District.

Source: The Greater Houston Partnership, Houston International Air Cargo, Annual Reports. (Original source data is U.S. Depatfment of Commerce Foreign Trade Data.)

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# Houston Has Strong Business Ties With Latin America and the Caribbean as Evidenced By Its Business Organizations Serving These Regions

Houston Area Chambers Of Commerce and Business Organizations Serving Latin America and the Caribbean

Colombian American Chamber of Commerce of Houston	Houston Hispanic Chamber of Commerce
Ecuadorian American Chamber of Commerce	InterAmerican Chamber of Commerce
Peruvian-American Chamber of Commerce	Texas Argentine Chamber of Commerce
Caribbean Chamber of Commerce	U.SMexico Chamber of Commerce, SW Chapter
Greater Houston Partnership	Venezuelan American Partnership
The Houston International Festival (1998)	Port of Houston Authority
Great Houston Convention & Visitors Bureau	Houston International Initiatives
University of Houston International Trade Center	

Note: Latin America includes Mexico, Central and South America.

Source: International Houston: 1998 International Business Directory, Greater Houston Partnership, **1998**.

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#### Houston-Brazil Business Ties Are Already Strong and Continue to Grow Examples of Recent Brazil-Houston Business Projects

#### Need for a Houston-Sao Paulo Air Route

#### **Compaq Computer Corporation**

• As part of its worldwide expansion, Houston-based Compaq Computer Corporation invested \$15 million in a manufacturing facility in Sao Paulo, Brazil. The facility, announced in 1994, allows Compaq to increase production of its desktop PCs and serve the growing needs of the South American market, which Compaq entered in 1989. Compaq's Brazilian headquarters are in Sao Paulo with an office in Rio de Janeiro. Brazil is also the site of Compaq's innovative local service and support center where home computer owners can purchase replacement parts or have their computers repaired. The success of this center has prompted plans to open a similar center in Mexico.

#### Enron Corporation

- Enron Corporation of Houston has a \$500 million project to build a 384-mile branch pipeline and gas-fired power plant project in the Western-Brazilian state of Mato Grosso do Sul. The branch pipeline connects to a 3,000 kilometer gas pipeline from Bolivia to seven Brazilian states, a pipeline in which Enron is a major partner. The power plant's initial capacity will be 150 megawatts, later expanded to 480 megawatts. The initial capacity is expected to be on line before the end of 1998. Enron has been working in Mato Grosso for almost three years. The company's Brazilian offices are located in Sao Paulo.
- In addition to electric power and its gas supply, Enron also has Brazilian investments in residential and industrial gas distribution. Enron is the largest member of the consortium (45 percent shareholding) that acquired 75 percent of Riogas, formerly owned by the Brazilian government. Riogas serves large industrial customers accounting for about 21 percent of Brazil's gas consumption. The consortium also acquired 56.4 percent of CEG, Rio de Janiero's municipal gas company, supplying 550,000 residential customers and 1,000 industrial firms. Enron also has a significant stake in the gas distribution companies of seven coastal states acquired through its purchase of Gaspart. Gas for two of the states will be supplied from the Bolivia-to-Brazil pipeline, expected to be in operation in 1999.

#### **El Paso Energy Corporation**

• In July 1997, El Paso Energy Corporation of Houston **won** two gas-fired power plant projects in Brazil. El Paso plans to build a 450 megawatt plant in the state of Rio de Janeiro in partnership with Electrobras (the largest electric utility in Brazil), BHP Brazil, and British Gas. El Paso will have a 22 percent equity interest in the plant, expected on stream in 1999. El Paso was also **the** winner in bidding for a 150 megawatt plant in the state of **Mato Grosso** do Sul in **western** Brazil.

**The** plant will be fueled by a **2**,000-mile pipeline from Bolivia being jointly developed by El Paso, BHP, British Gas and Petrobras, the Brazilian state oil and gas company.

- In August and September 1997, El Paso added two additional power plant projects in Brazil. The first, a 250 megawatt plant in Manaus, was built in three stages in order to supply incremental power in the shortest possible time. The first stage was constructed in Houston and airlifted to Manaus, going on stream in December **1997**. The other two stages were completed by the end of March 1998.
- The most recent project was announced in September **1997** and is a 440 megawatt, natural **gas**fired plant in the state of Parana. Partners with El Paso are COPEL, Petrobras, BHP, and British Gas. This plant brings El Paso's participation in Latin American power projects to more than 2,500 megawatts, over half in Brazil.

#### The Bechtel Group

- Bechtel has been active in Brazil for more than 25 years, serving the mining, transportation, power, petroleum, steel and commercial building sectors from offices in Rio de Janeiro and Sao Paulo. It has designed and built railroads and subway systems, highways, power plants, wastewater systems and pipelines. Bechtel has played a significant role in the Sao Paulo subway system, the Inter-Continental Hotel in Rio, and numerous mining jobs for CAEMI, SAMARCO, and CVRD, among others. Bechtel's activities in Brazil extend beyond engineering and construction. Recognizing the high quality and value of the country's manufactured goods, Bechtel purchases a wide range of Brazilian products for use in projects around the world, including structural steel, hydroelectric equipment, and electronics systems.
- In April 1997, Bechtel opened a new office in Sao Paulo to serve as the regional operations center for the company's projects in Brazil and throughout Latin America. The new office provides a focal point for strategic planning, commercial management, business development, and project execution support for all of the company's activities in Latin America. The company plans to expand aggressively in all areas of its Latin American business by building on relationships with local partners.

#### The Minute Maid Company

• The Minute Maid Company and Sucocitrico Cutrale Ltda. established a long-term global strategic supply alliance in 19%. Minute Maid, a Houston-based subsidiary of The Coca-Cola Company, is the world's Largest marketer of juices and juice drinks. Cutrale, based in Sao Paulo, is the world's largest grower and processor of oranges and has supplied premium Brazilian orange juice concentrate to Minute Maid/Coca-Cola for over 30 years. The strategic alliance will supply concentrate for Minute Maid's expansion into Europe and Latin America and is an integral part of the company's goal to sell juice and juice-drink products in 50 countries by the year 2000.

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#### **Drypers** Corporation

• Houston's Drypers Corporation, a national brand of disposable diapers, bought a Brazilian producer of diapers in early 1997. Drypers formed a joint venture with Brazilian financial investors to acquire 51 percent of the company, with an option to acquire the balance.

Houston Industries

In 1996, Houston Industries subsidiary HI Energy was part of a consortium that purchased a majority interest in Light, the electric power system serving 2.8 million customers in Rio de Janeiro and 27 other municipalities. Houston Industries invested nearly \$400 million for an ownership interest of about 11 percent. In a second acquisition in April 1998, HI Energy acquired a shareholding in Metropolitana, the Sao Paulo electric power system serving 4.2 million customers in a region of 14 million people who represent 16.5 percent of Brazil's income. The investment in Metropolitana was made through the purchase of 75 percent of the utility by Light, the Rio de Janeiro power company. The combined population of 7,000,000 in Brazil's two leading cities gives HI Energy a strong base of operations in Brazil. Houston Industries is a diversified international energy company with gas and electric power subsidiaries in the United States and abroad.

#### Mosbacher Energy Company

• Houston's Mosbacher Power Group, in a joint-venture with Usina Santa Elisa S.A. (the third largest sugar producer in Brazil), will own and operate an existing cogeneration plant in Sao Paulo. The plant, fueled by sugar cane residue, will be expanded to produce 145 megawatts of electricity. The plant will provide electricity to a sugar mill; additional electricity will be sold to industrial customers and **the** Brazilian state-owned utility company.

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## HOUSTON HAS STRONG CULTURAL TIES WITH LATIN AMERICA AND THE CARIBBEAN AS EVIDENCED BY ITS MANY HISPANIC ORGANIZATIONS

Selected Houston-Area Civic Organizations Serving Houston's Hispanic Population

American Association of Hispanic CPA Amigos de las Americas Amigos Volunteers in Ed & Services - AVES Association for the Advancement of Mexican Americans Barbados Association of Houston Casa Argentina de Houston Casa De Esperanza Chicano Family Center, Inc. Harris County Tejano Democrats Hispanic American Medical Association of Houston Hispanic Bar Association Hispanic Family Education Support Center Hispanic Firefighters Caucus Hispanic Golf Association Hispanic Social Workers of Texas Hispanic Theater Workshop Hispanic Women in Leadership Houston Association of Hispanic Media Professionals

Houston Coalition of Hispanic Women Houston Hispanic Forum Houston Police Organ Spanish Speak Officers Institute of Hispanic Culture Latino Peace Officers Association LULAC Mexican-American Bar Association of Houston Mexican-American Democrats de Houston--MAD de Houston Mexican Cultural Group of Houston Mexican Cultural Institute National Association of Latino Elected & Appointed Officials Pueblo to People Sociedad Mutualista Obrera Mexicana Society of Mexican American Engineers & Scientists Venezuelan American Partnership Venezuelan Association of Houston

Sources: Forbes Directory, 1998; International Houston: 1998 international Business Directory, Greater Houston Partnership, 1998

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#### Houston is a Growing Host City For Latin American and Caribbean Related Conferences

- Houston hosted the 7<sup>th</sup> Annual Cuatro Caminos Conference in February 1996. The two-day conference and trade fair included presentations by Texas Gov. George W. Bush and the governors of the participating Me&an states-Chihuahua, Coahuila, Nuevo León, San Luis Potosi and Tamaulipas.
- A seminar titled Argentina: New Investment Opportunities in Privatization took place in Houston in October 1996. Speakers included the ambassador of the Argentine Republic, a Council of the Americas board member, and chairman of the Port of Houston Board of Commissioners.
- Access Mexico 97, a two-day conference held in Houston in April 1997, provided a forum for small and medium-sized Mexican companies to meet with their Texas counterparts. More than 800 business-tobusiness meetings resulted in estimated sales and investments of \$40 million.
- In cooperation with the Me&an Secretariat of Energy and the Consulate General of Mexico, Houston w-sponsored the Access Mexico 97 Energy Symposium in October 1997. More than 650 attendees heard presentations from the Mexican energy secretary and key industry leaders from both sides of the border.
- Houston hosted an energy conference in December 1997 spotlighting opportunities in Argentina. That country's secretary of energy was one of the featured speakers at the daylong event along with key public and private sector industry leaders.
- Access Mexico 98, a two-day conference held in Houston in May 1998, culminated in more than 1,000 business-to-business meetings. It included presentations by Mexico's minister of commerce and industrial development, the president of the Mexican Investment Board, and governors and representatives of four Mexican states.
- Doing Business with the Caribbean was a business seminar held in Houston in April 1998. The seminar featured banking and trade experts from Houston, Puerto Rico, Trinidad & Tobago, the Dominican Republic, Guyana and Jamaica. The keynote address was given by His Excellency Sir Howard Cooke, Governor General of Jamaica.

500 SERIES

# HOUSTON INTERCONTINENTAL AIRPORT

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#### NARRATIVE TO THE 500 SERIES EXHIBITS

#### **George Bush Intercontinental Airport-Houston**

Exhibit HOU-501 provides a brief profile of the current levels of airline traffic and services at George Bush Intercontinental Airport-Houston (IAH).

- □ In 1997, IAH served 28.7 million passengers, an increase of 8.4% over 1996 International passengers increased by 14.2% to 3.85 million.
- □ In July 1998, IAH will have 527 daily domestic departures, an increase of 8.4% over the prior year period. Weekly international departures will be 474 per week, an increase of 13.7% versus July 1997.
- □ IAH has currently has nonstop service to 95 domestic cities and 38 foreign cities
- Cl IAH presently has nine airlines providing scheduled domestic service and 12 airlines providing international service.
- ☐ At least two major new long haul international routes will gain nonstop service at IAH during 1998. These are Frankfurt by Lufthansa and Tokyo by Continental
- □ In 1997, IAH ranked 8th among U.S. gateways in international passengers and is the largest international gateway in the Southern Tier states between Florida and California. (Exhibit HOU-502)

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George Bush Intercontinental Airport is one of the most outstanding aviation facilities in the world. The airport, which is described in more detail in Exhibit HOU-503, is continuously expanding to accommodate the increasing needs of both passengers and airlines serving Houston. IAH currently has four passenger terminals, including an international terminal, and a modern 566-room hotel, which are all conveniently linked by a subway in the tunnel of the terminal complex. The airport is situated on approximately 8,000 acres of land and has facilities to handle all segments of aviation, ranging from long haul intercontinental, international passenger and cargo services to general aviation and other aviation related companies, such as freight forwarders, airline caterers, concessionaires, and other businesses.

In 1990, the City of Houston opened the \$97 million state-of-the-art Mickey Leland International Airlines Building (IAB) to serve increasing volumes of international passengers. This modem terminal currently has 14 gates and 47 counters. Because of the extraordinary growth in international passengers over the past several years, the City of Houston is implementing interim capacity improvements to the Federal Inspection Service (FIS) facilities for the near term, and plans for significant facility expansion for the longer term. These plans are briefly described in Exhibit HOU-504.

One of the significant features of the IAB and Houston's commitment to serve its foreign travelers, and particularly Latin American travelers, is the extensive multilingual signage, facilitation guides and Special Service Representatives (SSRs) that are available to assist foreign speaking passengers. As described more fully in Exhibit HOU-505, IAH's staff of SSRs take on the role of airport ambassadors for foreign passengers arriving, departing or changing planes in Houston. The SSRs cover 23 foreign languages, including Portuguese.

The desirability of Houston as an international gateway from a passenger standpoint is apparent from a recent IATA survey of transatlantic passengers. In that survey Houston ranked

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fourth among U.S. gateway airports in overall passenger convenience. (Exhibit HOU-506) Each of the higher ranking airports was a smaller gateway airport than Houston.

The facilities and "customer services" and the manner in which they are provided by City of Houston at IAH are highlighted in the brochure contained in Exhibit HOU-507.

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# Profile of Houston Bush Intercontinental Airport

	Traffic/Service M	easure	Period	Number	Percent Change From Prior Year	
Annual Passengers (Enplaned & Deplaned)						
	Domestic Passer International Pas Total Passengers	sengers	<b>1997</b> 1997 1997	24,830,221 <u>3.847,556</u> 28,677,777	7.5% <u>14.2%</u> 8.4%	
<u>Sched</u>	Scheduled Departures - Domestic per Day					
	Domestic Jet Domestic Region Domestic Total	al	July 1998 July 1998 July 1998	138	8.1% 9.5% 8.4%	
Scheduled Departures - International per Week						
	Total		July 1998	474	13.7%	
Number of Nonstop Cities Served						
	Domestic International Total		July 1998 July 1998 July 1998	38		
No. of Airlines Providing Scheduled Passenger Service 1/						
	Domestic International Total (Unduplicate	ed)	July 1998 July 1998 July 1998	12		

I/Regional carriers Continental Express, **ASA** and Aeromexico nof counted separately.

Source: Houston Airport Records; OAG Schedule Tapes, July 1998.

# Houston is the 8th Largest U.S. Gateway For International Passengers

**CY** 1997

Ra	nk City	international Passengers	Nonstop Service to Brazil
1	New York Keni	•	Yes
2		15,507,272	Yes
3		14,418,030	Yes
4	Chicago O'Har	e 7,936,284	Yes
5	San Francisco	7,059,140	No
e	6 Honolulu	6,148,033	No
7	Newark	5,611,901	Yes
8	B Houston	3,843,410	No
<u> </u>	Boston	3,616,767	No
1	0 Dallas	3,532,773	Yes
1	1 Atlanta	3,478,870	Yes
1:	2 Detroit	3,181,987	No
1	3 Washington	2,996,922	No
1	•	2,153,952	No
1		1,994,064	No
·		1,004,004	

Source: Airports Council International; OAG Schedules, June 1998.

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#### GEORGE BUSH INTERCONTINENTAL AIRPORT/HOUSTON

George Bush Intercontinental Airport/Houston was built to meet today's needs and to accept tomorrow's challenge. A "City within a City," the airport's physical size and growth contribute immeasurably to the community's economic growth and provide the traveler with one of the finest and most convenient, modern facilities in the world today. The airport is continuously expanding to accommodate the increasing needs of both passengers and airlines which serve the facility.

George Bush Intercontinental Airport/Houston is presently served by 19 passenger airlines, which enplaned and deplaned 28.6 million passengers in 1997. Additionally 11 airlines offer scheduled all-cargo services.

George Bush Intercontinental Airport/Houston, international gateway to the southwest, is located 22 miles north of downtown Houston, the nation's fourth largest city. The airport is situated on approximately 8,000 acres. Convenient access to the airport is provided by Interstate 45, U.S. 59, the Hardy Toll Road, and the Sam Houston Tollway (Beltway 8). There are two main entrances to the airport terminal complex via John F. Kennedy Boulevard from the Sam Houston Tollway (Beltway 8) and Will Clayton Parkway from U.S. Highway 59. Parking at the airport is among the lowest anywhere in the country. Each terminal provides covered garage parking for up to \$9.00 a day. Additional close-in surface parking is also available at \$7.00 per day. Economy parking for \$4 per day is provided at the corner of Greens and JFK, with free shuttle service to the terminals. Convenient hourly parking is now available at Terminal C.

Visitors entering the passenger terminals from the street level are clearly oriented toward the moving baggage claim areas, rental car facilities, and other terminal amenities which are adjacent to auto-passenger pickup exits. Limousine, taxi and public ground transportation services are available through one doorway, and private vehicle pickup through another. Visitor/airport information is provided at the staffed Visitor Information Centers, located on the baggage claim level of Terminals A, B & C and outside of U.S. Customs in the Leland IAB.

Upon reaching the second level, the traveler is in the center of the terminal facility. Airline ticket counters line the terminal walls, while a gift shop, dining room/buffeteria, game rooms, and lounge facilities complement the remaining departure levels of the terminals. The first and last view the traveler has is of the functional airline gate lounges which are designed to extend an atmosphere of comfort and convenience to within a few steps of the aircraft itself.

The Mickey Leland International Airlines Building (IAB), opened in May 1990. Airlines which fly out of the Leland IAB are Aeromexico, Air Canada, Air France, Aviacsa, Aviateca, British Airways, Cayman Airways, Continental, KLM, Lufthansa and TACA. This facility, designed for the comfort and convenience of the international traveler, handles all international arrivals and departures at the airport. Federal Inspection Service facilities in this building process arriving international passengers on an average of 30 minutes or less.

The in-transit lounge in the Leland IAB provides comfortable accommodations for passengers awaiting continuation of international flights. The lounge has a seating capacity for 200 persons and offers these transiting passengers beverage and food service, duty free shopping, and the opportunity to relax prior to their flight's continuation. Passengers can negotiate the currencies of 74 foreign countries between the hours of 6:30 a.m. and 12:00 midnight. These hours include all scheduled international flights to and from Houston.

The Marriott Airport Hotel is located in the center of the passenger terminal complex with 566 rooms available for guests. Passengers are thus linked directly from airside terminals to the hotel's dining rooms, conference rooms, and other aspects of comfortable service. The ultimate in dining pleasure is provided by a gourmet restaurant revolving atop the hotel tower.

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#### GEORGE BUSH INTERCONTINENTAL AIRPORT/HOUSTON

The mall-type complex with four passenger terminals and a hotel is linked by a convenient subway in the tunnel of the terminal. This inter-terminal train travels between Terminals A and Leland IAB in nine minutes with 99.6 percent reliability. Consisting of six train units of three cars each, the system transports up to 216 passengers and their luggage.

George Bush Intercontinental Airport/Houston maintains its own water and sanitary sewer systems, incinerator, central heating and air conditioning plant and has an on-airport double-bay crash/fire/rescue station and structural fire station. These facilities are manned by a force of highly trained members of the Houston Fire Department.

An underground hydrant fueling system and storage area provide aircraft refueling. Fuel is transferred from ten storage tanks with a 10-million-gallon capacity under pressure through a sophisticated underground pipeline system capable of discharging fuel to jet aircraft at the rate of 1,300,000 gallons per day. The Leland IAB has a separate underground fueling system for serving the international airlines.

City-owned cargo facilities, combined with other private venture warehouse space, provide more than 550,000 sq. ft. of warehouse terminal space on the airport in which to conduct cargo business. A large post office with airside facilities, coupled with the freight terminals, makes the airport south ramp area a cargo city within itself, with domestic and international facilities side by side.

Additional land areas are designated for the development of aircraft hangars, various commercial passenger and air cargo activities, and maintenance shops. Continental Airlines has complete aircraft simulator facilities for the training of its flight crewmembers and its system reservation center on the airport.

Three flight kitchens including a state-of-the-art Chelsea Catering facility cater to airline needs by providing food service ranging from snack lunches to gourmet meals. Complete aviation service is provided for private and corporate-owned aircraft by two large fixed base operator facilities located on the airport.

George Bush Intercontinental Airport/Houston is capable of serving any aircraft designed for commercial use today and in the foreseeable future. East-west Runway 8-26 is 9,400 feet long and 150 feet wide and is a Category III runway; Runway 9-27 is 10,000 feet long and 150 feet wide, and northwest-southeast Runway 14L-32R is 12,000 feet by 150 feet. They are of sufficient length for all aircraft operations and nonstop stage lengths flown from Houston. The runways form an open "V" and have high intensity lighting systems. High-speed turnoffs lead into adjacent twin parallel taxiways. Runways are equipped with an Instrument Landing System (ILS) and other advanced electronic navigational aids installed by the Federal Aviation Administration. These navigational aids, combined with high intensity runway lighting, assure the highest safety standards during darkness and adverse weather conditions. The FAA also operates an Air Route Traffic Control Center and a Terminal Radar Approach Control facility, providing complete radar control of all aircraft in the Houston area. A general aviation runway, 6,000 feet long and 100 feet wide, parallel to Runway 14L-32R, further accommodates Houston's ever-increasing air traffic requirements.

Suited to the needs and convenience of today's traveler, combined with foresight to fulfill the operational demands of wide bodied jets, and designed for expansion, George Bush Intercontinental Airport/Houston has taken its place as one of the most outstanding aviation facilities in the world.

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# International Terminal Expansion At Houston Intercontinental Airport

Following extraordinary growth in international passengers over the past several years, the City of Houston is initiating the implementation of expansion plans for the Mickey Leland International Airlines Building (IAB) at George Bush Intercontinental Airport (IAH). The growth, spurred by the continuing success of the Continental Airlines hub operations at IAH and the reemergence of the Houston regional economy, is approaching the capacity of the existing terminal facilities. Continued growth appears certain as announced new services are expected to be initiated including non-stop Tokyo services, additional flights to major European destinations and aircraft size increases by almost all existing airlines.

The City of Houston is responding to this growth by initiating interim capacity enhancements to the existing Federal Inspection Service (FIS) facilities for near term capacity gains, as well as, instituting demand/capacity management actions until new capacity can be brought on-line. The interim actions will help to maximize the utilization of the existing facilities.

For the long term, the City of Houston Department of Aviation is planning a new FIS, as well as expanded gates. The FIS expansion will provide as much as a 150 percent increase in the processing capability of the existing FIS. A capacity of up to 5,000 passengers per hour is possible with the new FIS plan. The concept features a significantly expanded baggage claim area, as well as, convenient passenger connections to the new airport people mover system scheduled to be operational in 1999. The plan also envisions as many as 12 new widebody and jumbo jet gates. These new gates will be supported by as many as 7.5 to 100 new ticketing, automated baggage handling systems and expanded concession areas. State of the art technology and passenger conveniences are planned for the new facility. The FIS and gate expansion will be completed in the 2001 to 2002 timeframe.

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## Houston-IAH Airport is Dedicated and Staffed to Serve Foreign Travelers

The Houston Department of Aviation offers a unique and exciting customer service Π component to provide an even more personal touch for the international passengers and visitors to the Leland International terminal. Specially trained, multilingual customer service staffers - known as Special Service Representatives (SSRs) - are stationed at Houston Intercontinental and William P. Hobby airports to assist all international passengers. Under the auspices of the International Service Division, these uniformed airport representatives take on the role of airport ambassadors. They meet, greet, and assist passengers while providing an excellent first impression of our city The SSRs encompass some 23 foreign languages, including Portuguese, as follows:

Arabic	Dutch	Macedonian	Serbo-Croatian
Bulgarian	French	Mandarin	Somalian
Cambodian	German	Polish	Spanish
Cantonese	Greek	Portuguese	Thai
Creole	Italian	Rumanian	Turkish
Danish	Laotian	Russian	

- Since its opening in 1990, an array of Spanish signage has been added throughout the IAB; in the arrival areas leading into Immigration and Customs, the connecting flights corridor, and the main entrance into the terminal. A combination of static and dynamic signs make it convenient for foreign passengers to traverse through the terminal with ease. In most of the areas mentioned above, illuminated signs offer a welcome message in various international languages, including Spanish - Houston's second language. As arriving international passengers leave the federal inspection areas and enter the main terminal lobby, a large dynamic sign alternating English and Spanish provides a dual welcome message and passenger information.
- Brochures printed in English and Spanish are available for passengers to the Mickey Leland IAB. This tri-fold pamphlet is an illustrated guide that directs foreign passengers through Immigration, Customs, and Agriculture, and explains the necessary inspection process in each of these federal inspection areas. The guide is color coded and marked with directional arrows, making it easy to locate baggage claim, connecting flights, ground transportation, currency exchange, restaurants, and other terminal facilities and services.
- □ In addition to the Houston Department of Aviation's efforts, Continental Airlines and the other international carriers serving Houston provide their own staff to meet and greet foreign passengers. Many Continental agents meeting arriving flights also speak a foreign language.

# Houston Ranks High in Overall Passenger Convenience Rating in IATA's Transatlantic Air Passenger Survey -- Well Above Other Airports at Issue in This Case

#### 1995 IATA Survey

Rank	Airport	1996 Total international Passengers	Overall Passenger Convenience Rating (All Travelers)	Rating Index IAH=100
	<b>2</b> · · · ·			
1	Orlando	2,536,972	7.90	104
2	Raleigh/Durham	170,434	7.84	103
_3	Cincinnati	884,291	7.71	101
4	Houston	3,367,992	7.61	100
5	Seattle	1,685,381	7.49	98
6	Chicago ORD	7,218,461	7.48	98
7	Minneapolis	804,583	7.48	98
8	Dallas/Ft. Worth	3,341,007	7.44	98
9	Atlanta	3,060,173	7.33	96
10	Newark	4,587,759	7.27	96
11	Los Angeles	14,032,531	7.14	94
12	Philadelphia	1,554,999	7.11	93
13	St. Louis	302,491	7.02	93
14	Detroit	3,201,496	6.96	91
14	Boston	3,455,159	6.87	90
15	DUSION	0,400,100	0.07	30
16	Washington Dulles	2,739,668	6.62	87
17	Miami	14,913,477	6.50	85
18	New York JFK	17,453,241	6.19	81
-				
	Mean		7.22	
	Houston as Percent of Mean		105%	

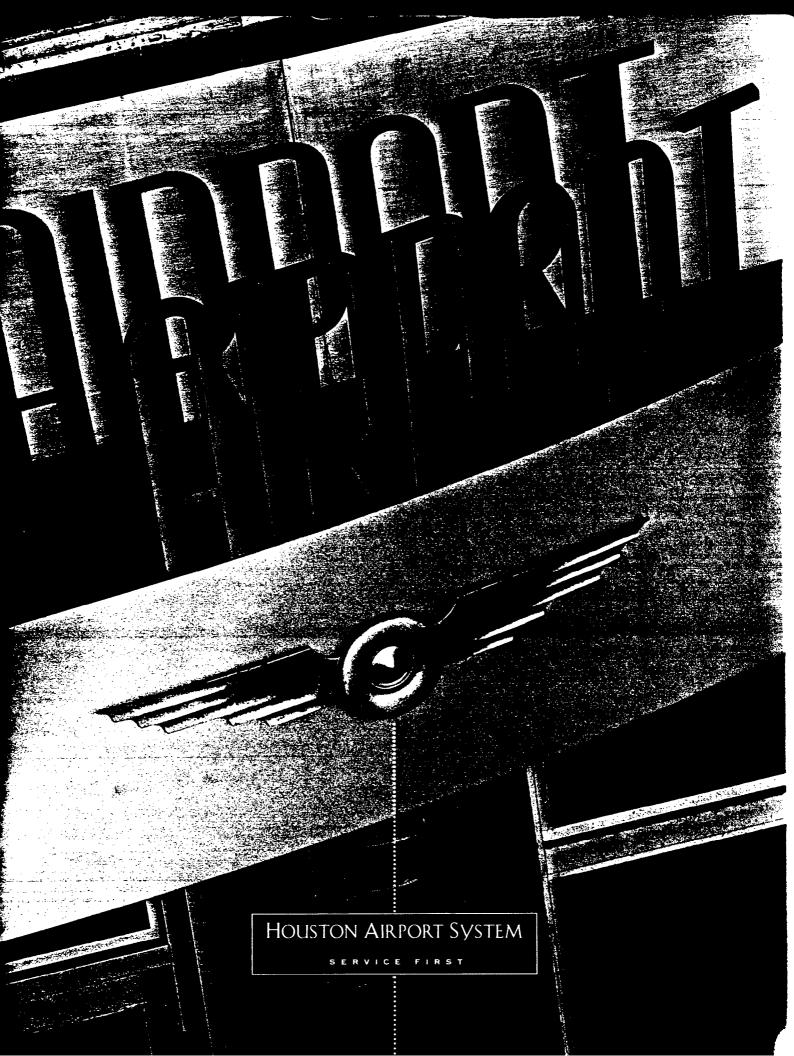
Note : Airports et issue are in bold.

Source: IATA Airport Monitor, 1995

Docket OST-98-3863 Exhibit HOU-507

Houston Airport System Service First - Brochure

The 16 Page Brochure That Follows This Page Describes the Houston Airport System Owned and Operated by the City of Houston



Houston Airport System began—and the rest of this brochure

describes where we can take you and your business.

This cover photo represents where the

providers of customer service among the nation's largest airports. Houston Airport System's proud history as one of the premier

that remains standing today as a symbol of the

Architect Joseph E. Finger designed the building

the modern conveniences and technology of the time.

the city's first public airport building, which provided all  $_{\perp}$ 

In 1940 we opened the Houston Municipal Airport terminal,

-

# INTRODUCING THE Houston Airport system



A public airport system proudly serving customers from around the world.





NOUSTON Intercontinental Birport

WILLIAMP. HOBBY Airport

ELLINGTON FIELD

\_\_\_\_

CENTRAL Business district Heliport



"WE THINK THAT SMALL THINGS CAN MAKE A BIG DIFFERENCE." -GRAY JAMES.

HOUSTON INTERCONTINENTAL AIRPORT

× TWO

## SOMETHING TO SMILE ABOUT

At the Houston Airport System, we have something that is really very special. It is what keeps us going each day, puts a smile on our faces and a spring in our steps. That somethix, special is our customer. And customers across the Houston Airport System find the sky is the limit when it comes to our commitment to making customer service a number one priority and our airports the very best they can be.

An outward look at our facilities reveals a mixture of well kept buildings and structures with styles spanning six decades. Yet step inside, meet the people who keep our airports running, watch how they apply advanced technologies and systems to ensure comfort and safety, and it becomes obvious there is something different, even unconventional about the way we serve customers. As we take this opportunity to introduce the Houston Airport System, we invite you to visit our airports so we may personally demonstrate this commitment to customer service

## FOUR AIRPORTSOPERATINGINDEPENDENTLY-YET TOGETHER

It is not surprising that Hcuston, a city of many cultures and industries, would offer an airport system that is itself a blend of diverse facilities providing a variety of customer based oviarion services. To bring air service to Houston's population of more than four million, the Houston Airport System has four facilities-Houston Intercontinental Airport, William I? Hobby Airport, Ellington Field and the Central Business District Heliport. Together they form one of North America's largest public airport systems and position Houston as the international gateway to the south central United States.

In 1937, as Houston began its ascent to the energy capital of the world, the city acquired the site of its first major airport, William I? Hobby Airport, then called Houston Municipal Airport. While Houston became a leading industrial and international business center, the Houston Airport System evolved. The system developed by adding new airports-Houston Intercontinental Airport in 1969, Ellington Field in 1984, and the Central Business District Heliport in 1985—and expanding and tailoring services to fulfill a wide range of customer needs.

Each airport played an interesting and unique role in shaping Houston's history. Ellington, built in 1917 as one of the first military training fields, is the oldest. Yet there is nothing antiquated about the equipment or methods of operation employed at any Houston Airport System facility. In fact, our major airports



"SOMETIMES A FRIENDLY FACE IS ALL OUR **PASSENGERS** NEEO TO EASE THE STRESS OF TRAVELING " -QUI TRAN. HOUSTON INTERCONTINENTAL AIRPORT "CONTINENTAL HAS EMERGED AS A WINNER IN PART BECAUSE THE HOUSTON AIRPORT SYSTEM IS BEHIND AND BESIDE US ALL THE WAY."

-CHARLES SCULLEY.

CONTINENTAL AIRLINES

TC 10



🛪 Four

Continental

have advanced Doppler radar systems for reporting weather conditions and highly technical navigational and landing aids to ensure safe and punctual flight operations in all weather conditions.

With airports that range in size from 215 square meters to 3,600 hectares, no customer is too small or too big for the Houston Airport System. The airfields handle aircraft as large as the Antonov 225 on runways that extend up to 4,000 meters, and we will be able to accommodate any aircraft produced for commercial use *far* inro the foreseeable furure.

Diversity is what enables the Houston Airport System to offer customers innovative options. We operate four distinctly different airports with customers and aircraft as varied as the airports themselves. Landing on our airfields are F-16s, jumbo jets, home built aircraft, luxurious corporate jets, crop dusters and seemingly every model of plane in between. Customers operating these aircraft vary from commercial passenger, air cargo and commuter carriers; corporate and general aviation; and the armed forces to NASA and aerospace related businesses. Most importantly, all of our flying customers, regardless of the size of their fleets, have access to the same high quality, specialized aviation services found throughout the Houston Airport System.

It is uncommon *to* find such progressive corporate strategies as diversification, market specialization and personalized customer service inherent in the management of a publicly-owned agency. But the City of Houston Department of Aviation: which operates and maintains the Houston Airport System, is an exception to the rule amongst the public sector, choosing to apply these private sector business philosophies as core values to managing publicly-owned airports.

While the airports represent a significant contribution to Houston and the surrounding communities' economies, they do not burden the local tax base to pay for operation, maintenance or capital improvements. Rather the system accomplishes financial self-sufficiency by deriving income from fees, rentals and other charges. Surpluses generated are reinvested into capital development and bonding support.

A team of more than 1,250 City of Houston Department of Aviation employees and 18,000 additional employees of airport located businesses work to ensure the Houston Airport System is operational seven days a week, 365 days a year. Together this team processes more than 33 million passengers, 276 million kilograms of cargo and 7 18,000 airport movements through our four airports annually. All who are part of the Houston Airport System family share a common goal of excellence in customer service as they strive to make the Houston Airport System much more than just bricks and mortar.



"THANKS TO THE CBD HELIPORT'S CONVENIENT LOCATION AND HELPFUL STAFF. WE CAN BE WHERE WE NEED TO BE DUICKLY-IN THE AIR GIVING HOUSTONIANS A JUMP ON TRAFFIC CONDITIONS " -MIKE HAAKE, METRO NETWORK5

### AIRPORTSTHATSPELLCUSTOMERCONVENIENCE

As a primary air hub, Houston offers direct air service to over 140 markets around the globe. One passenger in eight arrives or departs internationally, and on an average day, a quarter of a million people visit our airports. Passenger air service is offered at Houston's two major airports, Houston Intercontinental Airport and William P. Hobby Airport, allowing customers to have the benefit of selecting the facility most convenient to them.

Passengers generate a tremendous amount of activity at the Houston Airport System, but air cargo distribution and general, corporate and military aviation also represent a vital portion of our flight activity. However, our objective for every customer is the same-to provide well maintained, convenient airports that are safe, friendly and efficient.



"JOE SATISFACTION COMES FROM TAKING PRIDE IN KNOWING OUR PASSENGERS LEAVE THE AIRPORT WITH SMILES ON THEIR FACES " -JANIS KRAUS.

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HOUSTON INTERCONTINENTAL

AIRPORT

# HOUSTONNTERCONTINENTALAIRPORT

The many organizations involved in operations at Houston Intercontinental Airport combine their efforts to create a synergy effect that enables this airport to be both one of the world's most convenient to use, as well as one of the friendliest. Intercontinental consistently receives top ratings from frequent flyers and industry analysts, largely because of the well coordinated activity between our carriers, airport staff, concessionaires, the Federal Aviation Administration (FAA), the U.S. Immigration and Naturalization Service, U.S. Customs and the Department of Agriculture. The attitude at this airport is truly cooperative, even competitive, as we collectively- deliver our own special brand of personalized customer service.

International passengers can expect to spend 30 minutes or less completing the federal inspection process before proceeding to connecting flights or to ground transportation. This exceptional clearance time is possible because the many organizations coordinating passenger services have streamlined inspection procedures. It is this teamwork approach that makes Intercontinental one of the world's most convenient international airports for business and pleasure travelers.

Intercontinental is a popular gateway of choice for Mexico and Central America because Houston's accessible location, multi-cultural population and industrial mix provide an environment ideal for international trade or personal travel. In fact, Mexico is Houston's largest trading partner and Intercontinental's busiest international destination. And with an average 500 daily departures to markets around the world, Intercontinental also delivers air service to Europe, Asia and beyond.



WE USED A TEAMWORK APPROACH TO ACHIEVE OUR RECORD-BREAKING AVERAGE 30 MINUTES TO CLEAR U 5. CUSTOMS. IMMIGRATION & AGRICULTURE NOW WE ARE USING THAT SAME APPROACH TO SEE HOW WE CAN IMPROVE UPON THAT TIME " -PAUL 0. RIMMER.

**U.5** сизтомз

We built the Mickey Leland International Airlines Building (IAB) in 1990 to increase international passenger traffic capacity and enhance facilitation. The IAB was the first U.S. airport to introduce totally interchangeable ticket counters and common use facility design.

30.55

10 A.C. 10 A.C. 10

Intercontinental is home base to Houston's own global carrier, Continental Airlines, as well as over 20 other passenger airlines, which together transport more than 24 million passengers annually. Also figuring into the business mix at Intercontinental are two fixed base operators serving corporate and general aviation customers.

A recent study of Intercontinental's economic effect reported the airport has a \$4 billion annual impact on the Gulf Coast area. The airport, located on approximately 3,600 hectares, has ample room to expand as future economic growth and business development dictates.

Multilingual Special Service Representatives located throughout the airport to assist passengers

Competitively priced duty free shops

Variety in food offerings, with options ranging from local fare to popular national chains, including KFC, Pizza Hut, Subway, Taco Bell, The Grove and Wendy?

> Well stocked newsstands with a large selection of international newspapers

Specialty and gift retailers, such as the Body Shop. Tie Rack, a sporting goods store and more

On airport hotel and conference center linked via an interterminal train connecting all four terminals

**On airport meeting and** hospitality rooms

Scheduled and on call ground transportation at each terminal Free luggage carts for arriving international passengers — Many choices in parking — Visitor information centers — Eight on airport car rental companies

Currency exchange booths

Variety of choices and carriers for domestic and international flights

ADA amenities

# WILLIAMF'. HOBBYAIRPORT

Anyone who uses William I? Hobby, Houston's other major commercial airport, can appreciate the compact efficiency of this vintage facility. The airport's commercial airlines, other businesses and employees all bring efficiency into their delivery of customer service. Even Hobby's physical plant, with its straightforward layout, is easy to maneuver. But efficiency by no means replaces personalized service at Hobby, which is evident by the fact that the airport is a favorite among domestic passengers, as well as general aviation customers.

### INTERCONTINENTAL AIRPORT PASSENGER AMERITIES

- "FOREST AND I TRAVEL EXTENSIVELY. AND WE FIND THAT THE STAFF AT HOBBY GOES THE EXTRA MILE WHEN IT COMES TO MAKING THE AIRPORT ACCESSIBLE FOR ALL PASSENGERS."
  - -MARGARETTA NEWALL.
  - TEXAS HEARING & SERVICE 🖵 OGS





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> "KLM ROYAL OUTCH AIRLINES HAS OPERATEO FROM HOUSTON SINCE 1957 AND WAS THE FIRST CARRIER TO OFFER TRAVELERS FROM THE SOUTHWEST DIRECT SERVICE TO EUROPE AND

BEYOND THROUGHOUT THE ALMOST FORTY YEARS OF SERVICE. WE HAVE RECEIVED THE NECESSARY SUPPORT TO ENSURE A SUCCESSFUL OPERATION -PEGGY KIRKSAY.

KLM ROYAL OUTCH AIRLINES

Today Hobby is among the nation's busiest airports for passenger travel. Just minutes from Houston's downtown district, Hobby is especially convenient for business travelers. We are proud of our reputation as a top "briefcase airport" delivering the level of customer service that gains the confidence of the savvy business traveler and makes Hobby equally favorable among pleasure travelers.

Hobby maintains airport facilities and equipment that are among the most current available by continually upgrading and updating this 60-year-old airport. An advanced radar system predicts weather conditions, and the FAA operates sophisticated navigational aids and lighting systems on the airport's runways. Recently, the Houston Airport System spent \$78 million reconstructing Hobby's airfield and roadways. Additionally, a \$50 million, multi-year terminal modernizarion project is presently under design.

Hub carrier Southwest Airlines and several other airlines make over 135 departures from Hobby each day. Collectively, these airlines carry more than 8 million passengers to and from the airport each year.

Additionally, general aviation represents a significant portion of Hobby's flight activity. In fact, Hobby is a designated point of entry for international general aviation flights. The airport supports this business by providing a dedicated runway for general aviation, ten fixed base operators and an assortment of other general aviation support businesses.

In 1937, Hobby Airport provided Houston with a vital function-the initiation of commercial air service to the city. Today this airport remains a valuable asset to the city of Houston and to the Houston Airport System.



"IT'S A REFRESHING CHANGE TO HAVE SO MANY PLACES TO CHOOSE FROM WHEN LEAT AT HOBBY "

-ROGER HORD

GREATER HOUSTON PARTNERSHIP

### HOBBYAIRPORPASSENGERMENITIES

Specialty and gift retailers

Scheduled and

Multilingual Special

Service Representatives

located throughout the

terminal to assist passengers

Variety in food offerings

Well stocked, conveniently located newsstands on call ground transportation

— Many choices in parking

*Wisitor information centers* 

rental companies —-Currency exchange booth

Eight on airport car

Variety of choices and carriers for domestic flights \_\_\_\_

ADA amenities

"WE CONSIGER ELLINGTON FIELD AND THE HOUSTON AIRPORT SYSTEM TO BE OUTSTANDING SUPPORTERS OF NASA'S JSC AVIATION PROGRAM " -ROBERT J. NAUGHTON. NASA



≭ TWELVE

## ELLINGTONFIELD

The Houston Airport System gained ownership of then Ellington Air Force Base from the federal government in 1984 and converted it from a military insrallation to a public airport. While the Texas Air National Guard (the oldest national guard unit in the country), the Texas Army National Guard, the U.S. Coast Guard and NASA continue to play a major role at the airport, Continental Express, UPS, general aviation and aerospace-related businesses tied to the Johnson Space Center also benefit from Ellington's top flight facility.

Home to the largest flying club in Texas, Ellington Field is ideal for aircraft operators requiring quick turnaround for takeoffs and landings. The airport has a full service fixed base operator and individual T-hangar space available for private pilots. Even though today the airport services many different types of customers, there is still a camaraderie here we find reminiscent of Ellington's military heritage.

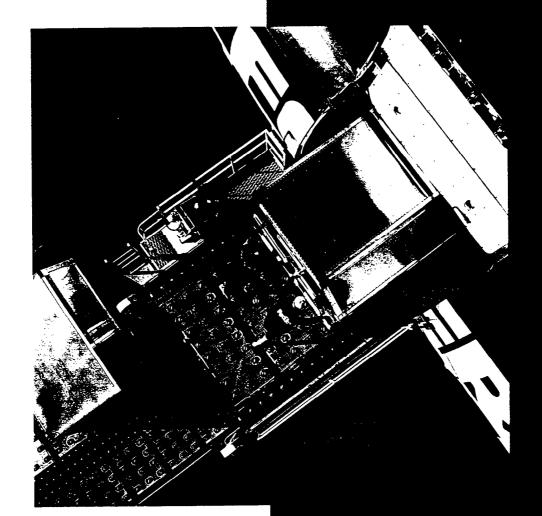
# **CENTRALBUSINESS**DISTRICT HELIPORT

Houston has an unusually large helicopter population, and the Central Business District Heliport serves much of that traffic. This facility is staffed five days a week, serving helicopter users such as corporations, offshore energy support services, law enforcement agencies, traffic reporters and the Texas Medical Center. Our heliport, which charges no landing fees, features a passenger boarding area, a touchdown pad, a takeoff and landing area, taxiways, two helicopter parking positions and accessible vehicle parking. The Central Business District Heliport is located adjacent to the renowned George R. Brown Convention Center in downtown Houston and is convenient from major Houston freeways.



"WE CHOSE ELLINGTON FIELD FOR ITS EXCELLENT LOCATION ANO GREAT FACILITIES " -JOE O'LEARY,

ELLINGTON FIELD AERO CLUE. INC



**≭** Fourteen

> "TO SHIP CARGO PROFITABLY, YOU'VE GOT TO HAVE AN ALLY LIKE IAH THAT HAS THE FACILITIES, EQUIPMENT AND ORIVE TO MEET YOUR NEEDS." -RICHARD K. VASEN,

FEDERAL EXPRESS

# AIRCARGODISTRIBUTION — HBOTTOMLINEAPPROACH

At the Houston Intercontinental Airport Air Cargo Distribution Center, we understand the importance of expediting cargo and have the equipment and expertise to handle cargo of any variety. Linked by air to global markets and to a rail, trucking and seaport intermodal network that serves all of the U.S. and Canada, Housron's accessible location is ideal for shipping across all seven continents. Moreover, Houston's international business climate and location are particularly attractive to Mexican and Latin American shippers.

Cargo carriers experience little or no wait at Intercontinental. For cargo not already pre-cleared before touching the ground, the on airport U.S.D.A. and U.S. Customs teams are available to expeditiously process freight.

Intercontinental serves cargo customers 24 hours a day and can accommodate any size aircraft, from the largest to the smallest freighter, without any range or weight restrictions. The 24,300 square meter cargo apron has ample parking for jumbo and wide body aircraft and can handle multiple operations simultaneously. Both domestic and international all cargo airlines use our facilities, and our ground handling agents have the expertise and capabilities to serve a wide range of aircraft with a high level of customer service.

### AIR CARGODISTRIBUTION CENTER FACILITIES, SERVICES AND EQUIPMENT

large scale refrigeration and freezer warehouse capacity on or close by the airport A 24 hour portal center

Livestock Export Facility

Hydrant fueling

Free Trade Zone

"AT IAH, WE CAN HANDLE CARGO WITH THE UTMOST OF CARE " -ERIC ROBERTS. AIR FRANCE



"IT'S NOT JUST DOING YOUR JOB-IT'S HOW YOU 00 YOUR JOB THAT MAKES A DIFFERENCE." INDEX © □ GAINES. DIRECTOR OF AVIATION. HOUSTON AIRPORT SYSTEM

# THE HOUSTON AIRPORT SYSTEM — POISED FOR THE 21ST CENTURY

The future is sure to bring many new and exciting changes to the Houston Airport System. As the Department of Aviation's planning team updates the master plan for Houston Intercontinental Airport and studies projected usage for William I? Hobby Airport, Ellington Field and the Central Business District Heliport, we are examining ways to improve our airports for customers to bring them an even higher level of value-added customer service.

The most important question we ask ourselves is, "how can we anticipate and serve consumer demand?" Surely technology will play a major role in the Houston Airport System of tomorrow. Without question, we will modernize old structures and construct new ones, discontinue outdated systems and bring in streamlined ones, and consolidate services and expand others.

And guiding our every decision will be a core value that should never change—our commitment to customer service and to providing customers from around the world with safe, friendly and efficient airports. For within the Houston Airport System, unique by design, we have found we serve ourselves best when we serve others most.

#### HOUSTON AIRPORT SYSTEM

### CITY OF HOUSTON DEPARTMENT OF AVIATION

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#### P.O. BOX 60106

#### HOUSTON, TEXAS 77205-0106

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### 1.281.230.2859 FAX

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600 **Series** 

# LETTERS OF SUPPORT

Docket OST-98-3863 Exhibit HOU-601 Page 1 of 1

# Letters of Support for Continental's Houston - Sao Paulo Service

Index of Letters

Global Corrosion Technologies Houston Industries Energy, Inc. Riviana Foods, Inc.



June 24, 1998

The Honorable Rodney E. Slater Secretary of Transportation U.S. Department of Transportation **400** Seventh Street, SW Washington, **D.C. 20590** 

Re: Brazilian Air Routes

Dear Secretary Slater:

Global Corrosion Technologies is a Houston based manufacturer and marketer of a line of environmentally friendly corrosion control products. We market our products worldwide to the oil & gas industry, specifically the offshore/tine exploration and production segment. Houston, as the oil capital of the world, is headquarters for most companies with interests in the industry. Houston has a definite requirement for direct access to the major oil and gas regions of the world. Brazil is home to one of these major oil & gas regions, and Houston needs direct air service to Brazil.

I have been in the oil industry for over 20 years, and **have** lived and worked in most of the major international oil producing regions. I am also a Texan, and am extremely proud of Houston and the **part it has played** in the development of the oil industry on an **international** level. I can **also say that** having lived and worked in Latin America for more **than** 13 of my 20 years in the business, I have **always** been **puzzled** as to why Houston did not **have more** direct flights to South America considering our close ties to the region. Personally, I avoid Miami whenever **possible because** of **congestion**, customs delays, and connecting flights.

Direct air service between Houston and Brazil is extremely important for my company, and the industry as a whole. Considering Houston's strong economy, increasingly strong ties to South America, and the reality that Houston is the oil capital of the world, there is definitely a "community of interest" here in direct service to Brazil.

Thank you in advance for your consideration of this matter.

Respectfully yours,

James R. McCord President



Juno19, 1998

The Honorable Rodney B. Slats Secretary of Transportation U.S. Department of Transportation 400 Seventh Street, SW Washington, D.C. 20590

Dear Secretary Slater:

As the time for decision for the **swarding** of **a new air** route to **Brazil comes nearer**, **I** wanted to record our support for a Houston, Sao Paulo award.

Houston Industries Energy, Inc. is very much involved in the Brazilian market place, Our company is a member of the consortium which owns controlling interest in the electric utility companies at Rio de Janeiro and at Sao Paulo. As such, we have a number of our employees and associates who travel to and from Brazil frequently.

The establishment of direct non-stop air service to Brazil from Houston will be seen by us as another step in the growing economic ties between both countries, therefore, WA solicit and would appreciate your favorable consideration to granting than accessary approvals for the establishment of this direct air corridor.

Very truly yours,

Edward A. Monto

RO. 80X 61445 HOUSTON, TX 77208-1446 USA (713) 207-5108 FAX (718) 207-0745 1111 LOUISIANA HOUSTON, TX 77003 JOSEPH A. HAFNER, JR. PRESIDENT

June 22, 1998

### Via FedEx

The Honorable Rodney E. Slater Secretary of Transportation U.S. Department of Transportation 400 Seventh Street, S.W. Washington, D.C. 20590

Dear Secretary Slater:

The U.S. is the third largest exporter of rice and rice products in the world. Houston is the home of a number of rice companies -- Uncle Ben's, ourselves, and American Rice, Inc. In addition, USA Rice Federation and USA Rice Council, national organizations representing the rice industry, are also located in Houston.

Brazil has become one of the top five export markets for U.S. rice. Unfortunately, the lack of direct air service between Houston and Brazil; especially Sao Paulo, complicates our industries' ability to adequately service this huge market. We, at Riviana, enthusiastically support the establishment of direct air service between Houston and Sao **Paulo** which will greatly facilitate our ability to continue to develop the market opportunities in the largest rice market in the Americas.

If 1 may provide any further information on the impact of Brazil to our industry, please let me know.

Sincerely yours,

**Joseph A. Hafner, Jr**. President

JAH:tlc