

# Federal Supply Service Information Technology Schedule 70

## **Authorized FSS Schedule Price List**

#### TMI SOLUTIONS, INC

1100 Mercantile Lane, Suite 115A Largo, Maryland 20774 www.tmi-solutions.com

Tele: (301) 583-4622 Fax: (301) 772-8540

qcjones@tmi-solutions.com

Attn: Q.C. Jones, President



#### GENERAL SERVICES ADMINISTRATION

### AUTHORIZED FEDERAL SUPPLY SERVICE INFORMATION TECHNOLOGY SCHEDULE PRICELIST GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT, SOFTWARE AND SERVICES

#### **Special Item Numbers**

#### Special Item No. 132-51 Information Technology Professional Services

FPDS Code D301- IT Facility Operation and Maintenance

FPDS Code D302- IT Systems Development Services

FPDS Code D306- IT Systems Analysis Services

FPDS Code D307-Automated Information Systems Design and Integration Services

FPDS Code D308-Programming Services

FPDS Code D310-IT Backup and Security Services

FPDS Code D311-IT Data Conversion Services

FPDS Code D313-Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services

FPDS Code D316-IT Network Management Services

FPDS Code D317-Automated News Services, Data Services, or Other Information Services

FPDS Code D399-Other Information Technology Services, Not Elsewhere Classified

#### **Contractor Information**

#### TMI SOLUTIONS, INC

1100 Mercantile Lane, Suite 115A Largo, MD 20774 (301) 583-4622 www.tmi-solutions.com

Contract Number: GS 35F-0077S

Period Covered by Contract: <u>11-21-2005 thru 11-21-2010</u>

General Services Administration Federal Supply Service

Pricelist current through Modification # , dated

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Supply Service's Home Page via the Internet at <a href="http://www.fss.gsa.gov/">http://www.fss.gsa.gov/</a>



## TABLE OF CONTENT

INFORMATION FOR ORDERING ACTIVITIES	4
USE OF FEDERAL SUPPLY SERVICE IT SCHEDULE CONTRACTS	6
CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)	8
BLANKET PURCHASE AGREEMENTS (BPAS)	10
TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)	12
ORDERING PROCEDURES FOR SERVICES (REQUIRING A STATEMENT OF WORK) (MAR 2003)	
AUTHORIZED FSS SCHEDULE LABOR RATES	19
LABOR CATEGORY DESCRIPTIONS	20
BEST VALUE BLANKET PURCHASE AGREEMENT FEDERAL SUPPLY SCHEDULE	25
BLANKET PURCHASE AGREEMENT	26
BASIC GUIDELINES FOR USING "CONTRACTOR TEAM ARRANGEMENTS"	27



#### INFORMATION FOR ORDERING ACTIVITIES

#### **Special Notice to Agencies: Small Business Participation**

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micro purchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!<sup>TM</sup> on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!<sup>TM</sup> and the Federal Supply Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micro-purchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. Geographic Scope of Contract:

The Geographic scope of this contract will be domestic delivery only.

2. Contractor's Ordering Address and Payment Information:

#### **Ordering Address is:**

TMI SOLUTIONS, INC 1100 Mercantile Lane, Suite 115A Largo, MD 20774 Attn: Mr. Q.C. Jones, President 301 583-4622 (office) 202 431-9873 (mobile) 301 772-8540 (fax) FEIN: 52-2322382

#### **Payment Address:**

TMI SOLUTIONS, INC 1100 Mercantile Lane, Suite 115A Largo, MD 20774 Attn: Mr. Anthony Hemmans, CEO 301 583-4621 (office) 301 442-4998 (mobile) 301 772-8540 (fax) FEIN: 52-2322382



TMI SOLUTIONS accepts credit cards for payments equal to or less than the micro-purchase threshold (under \$2,600) for written delivery orders. Credit cards <u>will not</u> be acceptable for payment above micro-purchase threshold. In addition, bank information for wire transfer payment will be shown on the invoice.

Below are telephone numbers that can be used by ordering agencies to obtain technical and/or ordering assistance.

#### (301)-583-4622 (office) or (202) 431-9873 (mobile)

#### 3. Liability for Injury or Damage

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

- 4. Statistical Data for Government Ordering Office Completion of Standard Form 279:
  - Block 9: G. Order/Modification Under Federal Schedule
  - Block 16: Data Universal Numbering System (DUNS) Number: <u>028168578</u>
  - Block 30: Type of Contractor
    - A. Small Disadvantaged Business
    - Block 31: Woman-Owned Small Business No
    - Block 36: Contractor's Taxpayer Identification Number (TIN): 52-2322382
    - 4a. CAGE Code: <u>1UNC7</u>
    - 4b. Contractor **has registered** with the Central Contractor Registration Database.
- 5. FOB Destination
- 6. Commercial Delivery Schedule
  - a. Time of Delivery: TMI SOLUTIONS will within 30 days ARO
  - b. *Expedited Delivery Date Times*. Arrangements for faster delivery many be available by contacting TMI SOLUTIONS
  - c. *Overnight and 2-day Delivery Times*. Arrangements for overnight and 2-day delivery may be available by contacting TMI SOLUTIONS
  - d. *Urgent Requirements*. TMI SOLUTIONS is prepared to respond to the government's urgent needs. Delivery arrangements for urgent requirements will be handled on a case by case basis
- 7. Discounts

a. Prompt Payment: 1% if paid within 15 days

b. Quantity: 5%
c. Dollar Value: \$1 million
d. Government Educational Institution: None
e. Other: None

#### 8. Trade Agreements Act of 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.



- 9. Statement Concerning Availability of Export Packing:
  - Export packing is not available
- 10. Small Requirements

The minimum dollar value of orders to be issued is \$100.00.

11. Maximum Order (All dollar amounts are exclusive of any discount for prompt payment.)

Special Item 132-51 Information Technology Professional Services has a maximum dollar value of orders to be issued is \$500,000 for all information technology services

# 12. USE OF FEDERAL SUPPLY SERVICE INFORMATION TECHNOLOGY SCHEDULE CONTRACTS

Orders placed pursuant to a Multiple Award Schedule (MAS), using the procedures in FAR 8.404, are considered to be issued pursuant to full and open competition. Therefore, when placing orders under Federal Supply Schedules, ordering activities need not seek further competition, synopsize the requirement, make a separate determination of fair and reasonable pricing, or consider small business set-asides in accordance with subpart 19.5. GSA has already determined the prices of items under schedule contracts to be fair and reasonable. By placing an order against a schedule using the procedures outlined below, the ordering activity has concluded that the order represents the best value and results in the lowest overall cost alternative (considering price, special features, administrative costs, etc.) to meet the ordering activity's needs.

- a. Orders placed at or below the micro-purchase threshold. Ordering activities can place orders at or below the micro-purchase threshold with any Federal Supply Schedule Contractor.
- b. Orders exceeding the micro-purchase threshold but not exceeding the maximum order threshold. Orders should be placed with the Schedule Contractor that can provide the supply or service that represents the best value. Before placing an order, ordering activities should consider reasonably available information about the supply or service offered under MAS contracts by using the "GSA Advantage!" on-line shopping service, or by reviewing the catalogs/pricelists of at least three Schedule Contractors and selecting the delivery and other options available under the schedule that meets the ordering activity's needs. In selecting the supply or service representing the best value, the ordering activity may consider--
  - (1) Special features of the supply or service that are required in effective program performance and that are not provided by a comparable supply or service;
  - (2) Trade-in considerations;
  - (3) Probable life of the item selected as compared with that of a comparable item;
  - (4) Warranty considerations;
  - (5) Maintenance availability;
  - (6) Past performance; and
  - (7) Environmental and energy efficiency considerations.
- c. Orders exceeding the maximum order threshold. Each schedule contract has an established maximum order threshold. This threshold represents the point where it is advantageous for the ordering activity to seek a price reduction. In addition to following the procedures in paragraph b, above, and before placing an order that exceeds the maximum order threshold, ordering activities shall--

Review additional Schedule Contractors'



- (1) catalogs/pricelists or use the "GSA Advantage!" on-line shopping service;
- (2) Based upon the initial evaluation, generally seek price reductions from the Schedule Contractor(s) appearing to provide the best value (considering price and other factors); and
- (3) After price reductions have been sought, place the order with the Schedule Contractor that provides the best value and results in the lowest overall cost alternative. If further price reductions are not offered, an order may still be placed, if the ordering activity determines that it is appropriate.

NOTE: For orders exceeding the maximum order threshold, the Contractor may:

- (1) Offer a new lower price for this requirement (the Price Reductions clause is not applicable to orders placed over the maximum order in FAR 52.216-19 Order Limitations);
- (2) Offer the lowest price available under the contract; or
- (3) Decline the order (orders must be returned in accordance with FAR 52.216-19).
- d. Blanket purchase agreements (BPAs). The establishment of Federal Supply Schedule BPAs is permitted when following the ordering procedures in FAR 8.404. All schedule contracts contain BPA provisions. Ordering activities may use BPAs to establish accounts with Contractors to fill recurring requirements. BPAs should address the frequency of ordering and invoicing, discounts, and delivery locations and times.
- e. Price reductions. In addition to the circumstances outlined in paragraph c, above, there may be instances when ordering activities will find it advantageous to request a price reduction. For example, when the ordering activity finds a schedule supply or service elsewhere at a lower price or when a BPA is being established to fill recurring requirements, requesting a price reduction could be advantageous. The potential volume of orders under these agreements, regardless of the size of the individual order, may offer the ordering activity the opportunity to secure greater discounts. Schedule Contractors are not required to pass on to all schedule users a price reduction extended only to an individual ordering activity for a specific order.
- f. Small business. For orders exceeding the micro-purchase threshold, ordering activities should give preference to the items of small business concerns when two or more items at the same delivered price will satisfy the requirement.
- g. Documentation. Orders should be documented, at a minimum, by identifying the Contractor the item was purchased from, the item purchased, and the amount paid. If an ordering activity requirement, in excess of the micro-purchase threshold, is defined so as to require a particular brand name, product, or feature of a product peculiar to one manufacturer, thereby precluding consideration of a product manufactured by another company, the ordering activity shall include an explanation in the file as to why the particular brand name, product, or feature is essential to satisfy the ordering activity's needs.
- 13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS: ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.
- 13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS): Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with



the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

#### 14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.



- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- 15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (I) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

#### 16. GSA Advantage!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides online access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer:
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is http://www.fss.gsa.gov/.

#### 17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated at open market purchases. Ordering Activities procuring open market items must follow FAR 8.401(d).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if**-



- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

#### 18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

- a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
  - (1) Time of delivery/installation quotations for individual orders;
  - (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
  - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

#### 19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

#### Not Applicable

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

#### 20. BLANKET PURCHASE AGREEMENTS (BPAs)

Federal Acquisition Regulation (FAR) 13.303-1(a) defines Blanket Purchase Agreements (BPAs) as "...a simplified method of filling anticipated repetitive needs for supplies or services by establishing 'charge accounts' with qualified sources of supply." The use of Blanket Purchase Agreements under the Federal Supply Schedule Program is authorized in accordance with FAR 13.303-2(c)(3), which reads, in part, as follows:

"BPAs may be established with Federal Supply Schedule Contractors, if not inconsistent with the terms of the applicable schedule contract."



Federal Supply Schedule contracts contain BPA provisions to enable schedule users to maximize their administrative and purchasing savings. This feature permits schedule users to set up "accounts" with Schedule Contractors to fill recurring requirements. These accounts establish a period for the BPA and generally address issues such as the frequency of ordering and invoicing, authorized callers, discounts, delivery locations and times. Agencies may qualify for the best quantity/volume discounts available under the contract, based on the potential volume of business that may be generated through such an agreement, regardless of the size of the individual orders. In addition, agencies may be able to secure a discount higher than that available in the contract based on the aggregate volume of business possible under a BPA. Finally, Contractors may be open to a progressive type of discounting where the discount would increase once the sales accumulated under the BPA reach certain prescribed levels. Use of a BPA may be particularly useful with the new Maximum Order feature. See the Suggested Format, contained in this Schedule Pricelist, for customers to consider when using this purchasing tool.

#### 21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

#### 22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

#### 23. SECTION 508 COMPLIANCE.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

Full details of the The EIT standard can be found at: www.Section508.gov/

#### 24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –



(a)	A copy	of the	authori	zation f	rom th	e orderin	g activity	with	whom t	the	contracto	or has the
prime	contract (	(unless	a copy	was pre	eviousl	y furnish	ed to the	Feder	al Supp	oly S	Schedule	
contra	ctor); and	1										

/1	`	TD1	C 11		
(t	))	The	toll	owing	statement:

This order is placed under written authorization from \_\_\_\_\_\_ dated \_\_\_\_\_. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

#### 25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
  - (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
  - (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

# TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)

#### 1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT/EC Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

#### 2. PERFORMANCE INCENTIVES

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.



- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.
- 3. ORDERING PROCEDURES FOR SERVICES (REQUIRING A STATEMENT OF WORK) (G-FCI-920) (MAR 2003)

FAR 8.402 contemplates that GSA may occasionally find it necessary to establish special ordering procedures for individual Federal Supply Schedules or for some Special Item Numbers (SINs) within a Schedule. GSA has established special ordering procedures for services that require a Statement of Work. These special ordering procedures take precedence over the procedures in FAR 8.404 (b)(2) through (b)(3).

When ordering services over \$100,000, Department of Defense (DOD) ordering offices and non-DOD agencies placing orders on behalf of the DOD must follow the policies and procedures in the Defense Federal Acquisition Regulation Supplement (DFARS) 208.404-70 – Additional ordering procedures for services. When DFARS 208.404-70 is applicable and there is a conflict between the ordering procedures contained in this clause and the additional ordering procedures for services in DFARS 208.404-70, the DFARS procedures take precedence.

GSA has determined that the prices for services contained in the contractor's price list applicable to this Schedule are fair and reasonable. However, the ordering activity using this contract is responsible for considering the level of effort and mix of labor proposed to perform a specific task being ordered and for making a determination that the total firm-fixed price or ceiling price is fair and reasonable.

- (a) When ordering services, ordering activities shall—
  - (1) Prepare a Request (Request for Quote or other communication tool):
    - (i) A statement of work (a performance-based statement of work is preferred) that outlines, at a minimum, the work to be performed, location of work, period of performance, deliverable schedule, applicable standards, acceptance criteria, and any special requirements (i.e., security clearances, travel, special knowledge, etc.) should be prepared.
    - (ii) The request should include the statement of work and request the contractors to submit either a firm-fixed price or a ceiling price to provide the services outlined in the statement of work. A firm-fixed price order shall be requested, unless the ordering activity makes a determination that it is not possible at the time of placing the order to estimate accurately the extent or duration of the work or to anticipate cost with any reasonable degree of confidence. When such a determination is made, a labor hour or time-and-materials proposal may be requested. The firm-fixed price shall be based on the rates in the schedule contract and shall consider the mix of labor categories and level of effort required to perform the services described in the statement of work. The firm-fixed price of the order should also include any travel costs or other incidental costs related to performance of the services ordered, unless the order provides for reimbursement of travel costs at the rates provided in the Federal Travel or Joint Travel Regulations. A ceiling price must be established for labor-hour and time-and-materials orders.
    - (iii) The request may ask the contractors, if necessary or appropriate, to submit a project plan for performing the task, and information on the contractor's experience and/or past performance performing similar tasks.



- (iv) The request shall notify the contractors what basis will be used for selecting the contractor to receive the order. The notice shall include the basis for determining whether the contractors are technically qualified and provide an explanation regarding the intended use of any experience and/or past performance information in determining technical qualification of responses. If consideration will be limited to schedule contractors who are small business concerns as permitted by paragraph (2) below, the request shall notify the contractors that will be the case.
- (2) Transmit the Request to Contractors:

Based upon an initial evaluation of catalogs and price lists, the ordering activity should identify the contractors that appear to offer the best value (considering the scope of services offered, pricing and other factors such as contractors' locations, as appropriate) and transmit the request as follows:

NOTE: When buying IT professional services under SIN 132—51 ONLY, the ordering office, at its discretion, may limit consideration to those schedule contractors that are small business concerns. This limitation is not applicable when buying supplies and/or services under other SINs as well as SIN 132-51. The limitation may only be used when at least three (3) small businesses that appear to offer services that will meet the agency's needs are available, if the order is estimated to exceed the micro-purchase threshold.

- (i) The request should be provided to at least three (3) contractors if the proposed order is estimated to exceed the micro-purchase threshold, but not exceed the maximum order threshold.
- (ii) For proposed orders exceeding the maximum order threshold, the request should be provided to additional contractors that offer services that will meet the ordering activity's needs.
- (iii) In addition, the request shall be provided to any contractor who specifically requests a copy of the request for the proposed order.
- (iv) Ordering activities should strive to minimize the contractors' costs associated with responding to requests for quotes for specific orders. Requests should be tailored to the minimum level necessary for adequate evaluation and selection for order placement. Oral presentations should be considered, when possible.
- (3) Evaluate Responses and Select the Contractor to Receive the Order:

After responses have been evaluated against the factors identified in the request, the order should be placed with the schedule contractor that represents the best value. (See FAR 8.404)

- (b) The establishment of Federal Supply Schedule Blanket Purchase Agreements (BPAs) for recurring services is permitted when the procedures outlined herein are followed. All BPAs for services must define the services that may be ordered under the BPA, along with delivery or performance time frames, billing procedures, etc. The potential volume of orders under BPAs, regardless of the size of individual orders, may offer the ordering activity the opportunity to secure volume discounts. When establishing BPAs, ordering activities shall—
  - (1) Inform contractors in the request (based on the ordering activity's requirement) if a single BPA or multiple BPAs will be established, and indicate the basis that will be used for selecting the contractors to be awarded the BPAs.



- (i) SINGLE BPA: Generally, a single BPA should be established when the ordering activity can define the tasks to be ordered under the BPA and establish a firm-fixed price or ceiling price for individual tasks or services to be ordered. When this occurs, authorized users may place the order directly under the established BPA when the need for service arises. The schedule contractor that represents the best value should be awarded the BPA. (See FAR 8.404)
- (ii) MULTIPLE BPAs: When the ordering activity determines multiple BPAs are needed to meet its requirements, the ordering activity should determine which contractors can meet any technical qualifications before establishing the BPAs. When establishing the BPAs, the procedures in (a)(2) above must be followed. The procedures at (a)(2) do not apply to orders issued under multiple BPAs. Authorized users must transmit the request for quote for an order to all BPA holders and then place the order with the Schedule contractor that represents the best value.
- (2) Review BPAs Periodically: Such reviews shall be conducted at least annually. The purpose of the review is to determine whether the BPA still represents the best value. (See FAR 8.404)
- (c) The ordering activity should give preference to small business concerns when two or more contractors can provide the services at the same firm-fixed price or ceiling price.
- (d) When the ordering activity's requirement involves both products as well as executive, administrative and/or professional, services, the ordering activity should total the prices for the products and the firm-fixed price for the services and select the contractor that represents the best value. (See FAR 8.404)
- (e) The ordering activity, at a minimum, should document orders by identifying the contractor from which the services were purchased, the services purchased, and the amount paid. If other than a firm-fixed price order is placed, such documentation should include the basis for the determination to use a labor-hour or time-and-materials order. For ordering activity requirements in excess of the micropurchase threshold, the order file should document the evaluation of Schedule contractors' quotes that formed the basis for the selection of the contractor that received the order and the rationale for any trade-offs made in making the selection.

#### 4. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

#### 5. PERFORMANCE OF SERVICES



- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT/EC Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

#### 6. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
  - (1) Cancel the stop-work order; or
  - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
  - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
  - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

#### 7. INSPECTION OF SERVICES



The Inspection of Services–Fixed Price (AUG 1996) (Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (JAN 1986) (Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

#### 8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

#### 9. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/EC Services.

#### 10. INDEPENDENT CONTRACTOR

All IT/EC Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

#### 11. ORGANIZATIONAL CONFLICTS OF INTEREST

#### a. Definitions.

"Contractor" means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

"Contractor and its affiliates" and "Contractor or its affiliates" refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An "Organizational conflict of interest" exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor's or its affiliates' objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

#### 12. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT/EC services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress



payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

#### 13. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003)) applies to labor-hour orders placed under this contract.

#### 14. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

#### 15. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

#### 16. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

#### 17. DESCRIPTION OF IT SERVICES AND PRICING



## **Authorized FSS Schedule Labor Rates**

Labor Category	Year & Rate 2.7% escalation					
Effective Dates 11/21/2005 thru 11/20/2010	11/21/05- 11/20/06	11/21/06- 11/20/07	11/21/07- 11/20/08	11/21/08- 11/20/09	11/21/09- 11/20/10	
System Engineer I	\$68.25	\$70.09	\$71.98	\$73.92	\$75.92	
Web Developer I	\$63.37	\$65.08	\$66.83	\$68.64	\$70.49	
Senior Application Developer	\$97.50	\$100.13	\$102.83	\$105.61	\$108.46	
Effective Dates 3/21/2006 thru 11/20/2010	3/21/06- 3/20/07	3/21/07 - 3/20/08	3/21/08 - 3/20/09	3/21/09 - 3/20/10	3/21/10 - 11/20/10	
Business Analyst I	\$53.83	\$55.28	\$56.77	\$58.30	\$59.88	
Business Analyst II	\$65.73	\$67.50	\$69.32	\$71.19	\$73.11	
Business Analyst III	\$78.00	\$80.10	\$82.26	\$84.49	\$86.77	
Jr. Mainframe Programmer	\$55.98	\$57.49	\$59.04	\$60.63	\$62.27	
Programmer I	\$63.40	\$65.11	\$66.86	\$68.67	\$70.52	
Quality Assurance Analyst I	\$65.73	\$67.50	\$69.32	\$71.19	\$73.12	
Quality Assurance Analyst II	\$78.98	\$81.11	\$83.30	\$85.55	\$87.86	
Database Developer I	\$60.93	\$62.57	\$64.26	\$65.99	\$67.78	
System Architect	\$73.13	\$75.10	\$77.13	\$79.21	\$81.35	
Scanner Technician	\$27.30	\$28.03	\$28.79	\$29.57	\$30.36	
Effective Dates 12/5/2007 thru 11/20/2010	N/A	N/A	12/05/07- 12/04/08	12/05/08- 12/04/09	12/05/09- 11/20/10	
Project Manager	N/A	N/A	\$135.00	\$138.64	\$142.38	
Subject Matter Expert	N/A	N/A	\$166.50	\$170.48	\$175.08	
Information Technology Consultant	N/A	N/A	\$157.50	\$161.75	\$166.12	
Systems Analyst	N/A	N/A	\$72.00	\$73.94	\$75.94	



## Labor Category Descriptions

#### 1. System Engineer I

Yrs of Exp: 6-8. Requires practical knowledge of one or more of the following technologies J2EE, JAVA, Rochade, Metis, IBM Lotus Domino, Oracle RDBMS, and SQL. Typically requires knowledge of one or more systems architectures such as client/server and distributed processing.

Assists in designing and coding of software product components, units, and modules according to detail specifications. Participates in analysis and development of test plans. Test assigned components and units. Provides test results and recommends corrections to senior developers

Bachelor

#### 2. Web Developer I

Yrs of Exp: 3-5. Requires practical knowledge and software development experience in one or more platforms and operating systems and of programming languages, such as C, C++, JAVA, J2EE, EJB, Oracle 9iAS, Visual Basic, ASP, XML, JavaScript, VBScript, SQL Server, FrontPage, Internet Information Server, Lotus Script, Schema, IBM WebSphere, and XSL/XSLT. Typically requires knowledge of one or more architectures such as client server and distributed processing.

Assists in design and coding of software product components, units and modules according to detailed specifications. Participates in analysis and development of test plans.

**Bachelor** 

#### 3. Senior Application Developer

Yrs of Exp:8-10. Experience and understanding of multiple programming languages, Software Configuration Management systems, Version Control tools as well as systems and data design and project management methodologies. Expertise in multiple areas: Java/J2EE, IBM Lotus Domino, XML/XSL/XML Schema, SQL, Rational Unified Process, UML.

Provides technical leadership and mentoring of SDLC methodology to application development teams. Leads and/or participates in SDLC project-planning sessions with clients, business analysts, and team members to analyze development requirements, provide design recommendations for complex systems, and recommend methods and assignments. Tests and implements cross-functional systems, ensuring system meets the needs of client and business. Provides design recommendations, develops application and custom integration solutions, including major enhancements and interfaces.

**Bachelor** 

#### 4. Business Analyst I

0-2 yrs. of Exp. Working knowledge of Software Development Life Cycle (SDLC). Experience developing technical documents, project management. Strong communication skills. Excellent customer service skills. Excellent business writing and documentation skills and Business Process Improvement experience. Practical knowledge of analyzing, designing, developing and supporting automated applications for unique business practices.

Define requirements for system modifications, develop test plans, conduct system testing, evaluate test result adherence to defined requirements, support user acceptance testing and update program specifications. If necessary, prepare and deliver training materials. On-going communication with developers and the client is a critical component of this position. Attention to detail, strong problem solving skills, strong organizational skills and works well independently and as a team are essential attributes for this position.

Bachelor



#### 5. Business Analyst II

2-4 yrs. of Exp. Working experience using the Software Development Life Cycle (SDLC). Experience developing technical documents, project management. Strong communication skills. Excellent customer service skills. Excellent business writing and documentation skills and Business Process Improvement experience. Practical experience analyzing, designing, developing and supporting automated applications for unique business practices.

Define requirements for system modifications, develop test plans, conduct system testing, evaluate test result adherence to defined requirements, support user acceptance testing and update program specifications. If necessary, prepare and deliver training materials. On-going communication with developers and the client is a critical component of this position. Attention to detail, strong problem solving skills, strong organizational skills and works well independently and as a team are essential attributes for this position.

#### Bachelor

#### 6. Business Analyst III

4-6 yrs. of Exp. Database management systems, system design and analysis, operating systems software, and internal and data manipulation languages. Practical experience analyzing, designing, developing and supporting automated applications for unique business practices.

Provide leadership in the developing of requirements for system development, modifications, develop test plans, conduct system testing, evaluate test result adherence to defined requirements, support user acceptance testing and update program specifications. Serve as the functional leader on projects. If necessary, prepare and deliver training materials. On-going communication with developers and the client is a critical component of this position. Attention to detail, strong problem solving skills, strong organizational skills and works well independently and as a team are essential attributes for this position.

#### **Bachelor**

#### 7. Jr. Mainframe Programmer

0-2 yrs. of Exp. Development experience in Mainframe, COBOL (Enterprise COBOL), DB2 (Version 7 or higher), CICS Transaction Server, VSAM, JCL and REXX

Understanding and working knowledge of common Mainframe software packages on the Mainframe like Endevor, File-AID and Intertest. Ability to integrate and troubleshoot complex systems. Work with the technical and functional teams in supporting and maintaining the application system. Support and fix the problems during the nightly production batch cycles

#### **Bachelor**

#### 8. Programmer I

2-4 yrs. of Exp. Development experience in Mainframe, COBOL (Enterprise COBOL), DB2 (Version 7 or higher), CICS Transaction Server, VSAM, JCL and REXX. Understanding and working knowledge of common Mainframe software packages on the Mainframe like Endeavor, File-AID and Interest. Ability to integrate and troubleshoot complex systems.

Analyzes and modifies business applications and designs technical specifications to support finance, accounting, and procurement functions. Translates detailed design into functioning software programs. Tests, debugs, and re-defines computer programs as needed to produce final product. Prepares required documentation, including both program-level and user-level documentation. Enhances software programs to reduce operating time or improve efficiency. Provides technical direction to programmers as required to ensure deadlines are met. Must be able to verify the accuracy and completeness of software programs and systems by preparing representative data samples and performing regression testing

#### **Bachelor**

#### 9. Quality Assurance Analyst I



2+ yrs. of Exp. Working experience using the Software Development Life Cycle (SDLC). Excellent business writing and documentation skills. Business Process Improvement experience

Performs business analyses and application testing for a custom developed billing, reporting and statistical system. Define requirements for system modifications, develop test plans, conduct system testing, evaluate test result adherence to defined requirements, support user acceptance testing

**Bachelor** 

#### 10. Quality Assurance Analyst II

4-6 yrs. of Exp. Extensive information systems quality assurance experience. Experienced with working with statistical methods and quality standards. Must have good QA/process knowledge and possess superior written and verbal communication skills. Experience testing software utilizing automated testing tools preferred. Testing web-based and client server applications. Experience utilizing PowerBuilder and DB2/SQL.

Provides quality management for information systems using the standard methodologies, techniques, and metrics for assuring product quality and key activities in quality management. Establish capable processes, monitoring and control of critical processes and product mechanisms for feedback of performance, implementation of an effective root cause analysis and corrective action system, and continuous process improvement. Provide strategic quality plans in targeted areas of the organization. Provides quality assurance (QA) strategies to ensure continuous production of products consistent with established industry standards, government regulations and customer requirements. Develops and implements life cycle and QA methodologies and educates, and implements QA metrics.

**Bachelor** 

#### 11. Database Developer I

2-4 yrs. of Exp. Practical experience in one or more following platforms IBM DB2, Microsoft Content Manager Server, SQL Server, Oracle 9is. Other practical knowledge areas are experience in ASP/ASP.NET, VB.NET, ADO/ADO.NET, VBScript/JavaScript, FrontPage

Design and implement integrated application software and databases that will support management and integration. High quality software engineering and system integration practices and deploy software in an integrated production environment. Balancing multiple tasks and strong ability to work in a team environment are key requirements of this position. Excellent communication skills and demonstrated experience in SQL, Java/J2EE, ODBC, inter-application communication protocols, systems design and software integration, database development, data modeling and Oracle platforms are required.

**Bachelor** 

#### 12. System Architect

6-8 yrs. of Exp. Extensive knowledge and practical applications of multiple platforms. Must have a depth of understanding in multiple areas listed below: Network Infrastructure, Server Platforms, Middleware, Software Development, Client Platform

Partner with client in the process of system design, planning and identifying the best approach for ease of maintenance, application performance, compatibility with existing systems. Create and preserve conceptual integrity across multiple systems. Promote architectural goals such as adaptability. Work with client to understand the (business) problem domain, identify requirements and constraints. Provide client technological possibilities and limits. Identify risks and perform meaning feasibility studies.

**Bachelor** 

#### 13. Scanner Technician

2-4 yrs. of Exp. Good PC literacy skills – understanding of directories, files, hard drives, etc. Experienced in document & film conversion. Familiarity with document imaging concepts (file formats, resolution, etc.). Strong knowledge of Microsoft Office and other office products



Conduct paper and microfilm conversions. As well as index files. Provide recommendations for enhanced processing. Work with customer to ensure satisfaction.

High School

#### 14. Project Manager

4 years of experience. Provide full project management lifecycle services. Manage personnel, project scope, budget and schedule. Has a diverse background in information technology, quality management, & customer satisfaction.

Manages project and the work performed under assigned Task Orders. Performs day-to-day management of the project, identifies issues and risks and recommends possible issue and risk mitigation strategies associated with the project. Acts as a facilitator between client and project staff. Is responsible for ensuring that work performed under TOs is within scope, consistent with requirements, and delivered on time and on budget. Identifies critical paths, tasks, dates, testing, and acceptance criteria. Provides solutions to improve efficiency (e.g., reduce costs while maintaining or improving performance levels). Monitors issues and provides resolutions for up-to-date status reports. Demonstrates excellent writing and oral communications skills.

Bachelor

#### 15. Subject Matter Expert

7 years of experience. Functional experience in a specific area included management responsibility for complex projects.

Analyzes user needs to determine functional requirements. Performs functional allocation to identify required tasks and their interrelationships. Identifies resources required for each task. Possesses requisite knowledge and expertise so recognized in the professional that the Government is able to qualify the individual as an expert in the field is. Demonstrated excellent oral and written communication skills.

Bachelor

#### 16. Information Technology Consultant

7 years of experience. Functional experience in a specific area included management responsibility for complex projects. Provides information technology leadership and management of information technology analyst. Ensures that information technology plans, methodologies, tools, and products are developed in accordance with project goals and objectives by the entire team.

Provides leadership for strategic and operational use and integration information technology to solve business problems. Serves as the information manager to execute information technology strategic planning and management. Formulates and implements enterprise-wide information resources infrastructure and common operating environment, including hardware/software, security, risk management, Ensures problem resolution and customer satisfaction for individual delivery orders; provides supervisory, technical, and administrative direction for personnel performing

**Bachelor** 

#### 17. Systems Analyst

5 years of relative experience in performing systems analysis of computer and communications/network systems.

Preparing, analyzing, editing and testing computer programs such as Windows NT, Microsoft Word, Informix, DBASE, Access, Excel, WordPerfect. Provided technical support to users and assisted with policy implementation and other computer related issues. Familiar with a multitude of software programs. Knowledgeable of the problems inherent in information systems, network security and limitations, data communication compatibility, requirements of an on-line system, user requirements and administrator responsibilities. Bachelor



## USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

#### **PREAMBLE**

(Name of Company) provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

#### **COMMITMENT**

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and womenowned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact Q.C. Jones, office: (301) 583-4622, email: <a href="mailto:qcjones@tmi-solutions.com">qcjones@tmi-solutions.com</a>, fax:(301) 772-8540.



# BEST VALUE BLANKET PURCHASE AGREEMENT FEDERAL SUPPLY SCHEDULE (Insert Customer Name)

(Insert Customer Name)			
cooperative agreement to	further reduce the a	nlining Act (ordering activity) and (Cdministrative costs of acquiring commal Supply Schedule Contract(s)	
sources; the development	of technical docume ed with Federal Sup	inate contracting and open market cost ents, solicitations and the evaluation opply Schedule Contractors in accordance	f offers. Teaming
	hases from the sche	paperwork, and save time by eliminatidule contract. The end result is to cress better and costs less.	•
Signatures			
Ordering Activity	Date	TMI SOLUTIONS, Inc	Date



				BPA NUMBER						
CUST	OME	R NAME)								
		BLANKET PU	RCHAS	SE AGREEMENT						
Agreer	nents, t			mber(s), Blanket Puns of a Blanket Purchase Agreemen						
(1) are sub		ollowing contract items can be ord the terms and conditions of the con		der this BPA. All orders placed aga except as noted below:	ainst this BPA					
		EL NUMBER/PART NUMBER DISCOUNT/PRICE			*SPECIAL					
					_ _ _					
(2)	Deliv	ery:								
		TINATION		DELIVERY SCHEDULES / DA						
(3) agreem	The o	rdering activity estimates, but doe	_	narantee, that the volume of purchase	eses through this					
(4)	This I	BPA does not obligate any funds.								
(5) earlier.		BPA expires on	or a	t the end of the contract period, wh	ichever is					
(6)	The fo	The following office(s) is hereby authorized to place orders under this BPA:								
	OFFI	CE		POINT OF CONTACT						
					_					
(7)	Order	rs will be placed against this BPA	via Elec	etronic Data Interchange (EDI), FA	X, or paper.					
(8) cickets		s otherwise agreed to, all deliveries slips that must contain the follow		this BPA must be accompanied by ormation as a minimum:	delivery					
	(a)	Name of Contractor;								
	(b)	Contract Number;								
	(c)	BPA Number;								
	(d)	Model Number or National Stoo	ck Num	ber (NSN);						

Purchase Order Number;

(e)



- (f) Date of Purchase;
- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.
- (9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.
- (10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

## BASIC GUIDELINES FOR USING "CONTRACTOR TEAM ARRANGEMENTS"

Federal Supply Schedule Contractors may use "Contractor Team Arrangements" (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules "Team Solution" to meet the customer's requirement.
- Customers make a best value selection.